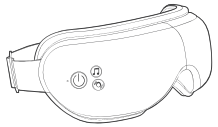
材质：128g双铜、黑色印刷、过哑油、折页
尺寸：96x130mm
蓝色虚线为折痕，不裁切

RENPHO
Smart Health Simplified

User Manual



Model: RF-EM001

Eyeris 1

Thank you for purchasing the RENPHO Eyeris 1! Please read this instruction manual carefully and use the product only as indicated. RENPHO accepts no responsibility for any cause of injuries due to misuse or negligence to follow the instructions outlined. Please keep this manual for future reference.

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be always followed, including the following:

READ ALL INSTRUCTIONS CAREFULLY BEFORE USING.

Please consult your doctor if you are any of the following user types:

- **Persons who had undergone eye surgery or eye conditions such as glaucoma, cataract and retinal detachment**
- Elderly
- Pregnant or postpartum women
- Allergic to leather material
- Persons with skin infections, sensitivity, redness and/or burns on the skin
- Persons with any swelling or wound around the eye area
- Patients with a heart condition, malignant tumors, or other serious health conditions
- Persons being treated due to medical condition
- Persons with high or abnormal blood pressure

If you feel unwell or have any unusual discomfort, please stop using the device immediately.

1. This device is intended for household use only and not for medical or commercial purposes.
2. This device can only be used by children aged from 8 years and above and persons with reduced physical, sensory or cognitive capabilities if they have been given supervision and instruction concerning use of the device in a safe way and understand the hazard involved.

3. Children should not play with the device. Cleaning and user maintenance shall not be made by children without supervision.

DANGER - To reduce the risk of electric shock:

1. Always unplug the device from the electric outlet after charging and prior to cleaning, using or storing.
2. Never use pins or other metallic fasteners with this device.
3. The device is not waterproof. Keep away from liquids. Do not immerse in water.

WARNING - To reduce the risk of fire, electric shock, or injury to persons:

1. Do not operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
2. Close supervision is necessary when this device is used by, on, or near children, invalid, or disabled persons.
3. Never operate this device if it is not working properly, has been damaged, or dropped into water. Return the device to the service center for examination and repair.
4. Do not expose the device to direct sunlight. Keep the device away from humidity, heat, corrosive gas, and flammables.
5. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
6. Do not use the device with wet hands.
7. Remove contact lenses, glasses, false eyelashes, hairpins, hair accessories, etc. before using.
8. Only use the charger (DC 5V 1A, not included) to recharge the device.
9. Avoid contact with sharp objects.
10. Do not use the device while driving or walking.
11. Do not attempt to disassemble or repair the device.
12. Do not use the device for more than 20 minutes at a time.
13. The device has a heated surface. Persons insensitive to heat must be careful when using this device.
14. Use heated surfaces carefully. May cause serious burns. Do not use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
15. Temperatures sufficiently high to cause burns may occur regardless of the control setting. Do not use on an infant or invalid or on a sleeping or unconscious person. Do not use on insensitive skin or on a person with poor blood circulation. Check where skin is in contact with the heated area of the appliance frequently to reduce the risk of blistering.

SAVE THESE INSTRUCTIONS

WHAT'S IN THE BOX

1 x Eye Massager
1 x Charging Cable
1 x User Manual

SPECIFICATIONS

Product Name: Eye Massager
Model: RF-EM001
Input: 5V ⎓ 1A
Rated Power: 5W
Auto-off Timer: 15mins
Battery Capacity: 1500mAh
Charging Time: 3.5H
Working Time: 90-240mins

USING THE PRODUCT

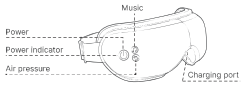
1. Wearing

a. Remove any eye accessories (e.g., eyeglasses, contact lenses, false eyelashes, etc.) that may hinder you from using the device.
b. Wear the device and ensure it fits your eyes properly. Adjust the elastic band to fit your head.

Note:

- It is not recommended to use the device for more than 20 minutes at a time.
- Your vision may become blurry for a while, as expected after using the device. It is recommended to close your eyes for a few minutes until your vision goes back to normal.
- It is recommended to wipe any sweat, eye cream, or cosmetic residue left on the protein leather surface after use to prolong the lifespan of the device.

2. Operation



RENPHO
Smart Health Simplified

US Importer: JOICOM CORPORATION
14129 The Merge Street, Building 3 Unit A, Eastvale, CA 92880

Manufacturer: Shenzhen Ruiyi Business Technology Co., Ltd.
No. 810-0063, 8th Floor, Xiangshi International Financial Centre, No.18, West Free Trade Street, China Special Economic Zone, Qianhai Bay, Shenzhen, Guangdong Province, 518000 China

Made in China

NA1

: Long press to turn on/off the device (Default setting: Soft air pressure, Heat, Volume level: 0). The power indicator will turn on/off.

Short press to cycle through the following modes:
M1: Air pressure + Heat
M2: Air pressure + Heat + Continuous Vibration
M3: Air pressure
M4: Heat
M5: Intermittent Vibration

: Short press to cycle through music volume levels: Level 0 (Default)/Level 1/Level 2/Level 3/Level 4/Maximum volume. Long press to enter the next track (including 2 built-in music tracks and Bluetooth music).

: Short press to cycle through Soft pressure/Strong pressure/ No pressure. Long press to cycle through Voice mode (default) and Silent mode.

Note:
• Auto-off timer: The device will automatically shut off after 15 minutes of continuous use (the duration of one massage cycle).
• If Mode 3 (Air pressure only) is activated and No pressure is selected, the device will automatically shut off after 30s of idle time.

Bluetooth Connection

a. Turn on the device and enable Bluetooth setting on your smartphone.
b. Search for "RF-EM001" and connect it. The power indicator will turn solid Blue on the device.
c. Control the music playlist and volume from your massager or smartphone.

Note:
• After Bluetooth connection, your music will play through the device at a default volume level of 5.

• Once paired successfully, the device will be automatically connected to Bluetooth when it is turned on each time.
• The built-in music will resume if you stop playing your own playlist or disconnect the Bluetooth.

Silent Mode

Long press to cycle through Silent mode and Voice mode. Once silent mode is activated, the voice broadcast and built-in music will be disabled. The Bluetooth music will be paused but can be resumed via your phone.

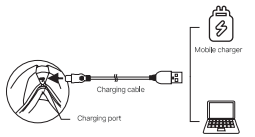
Power Indicator Instructions

Status	Power Indicator
Device turns on/off	Turns on/off
Device pairing	Stays solid white
Device paired	Stays solid blue
Charging/ Low battery	Flashes red slowly
Fully charged	Stays solid red
Overvoltage protection	Flashes red quickly for 1min

3. Charging

Charge the device using the provided charging cable and a DC 5V 1A mobile charger (not included). You can plug the charging cable into the USB port of a laptop, computer, or other devices.

Note:
• The device CANNOT be turned on while charging.
• It takes about 3.5 hours to fully charge the device.



CLEANING AND MAINTENANCE

1. Turn off the device or unplug the charging cable and allow the device to cool down before cleaning or storing.
2. Wipe down the surface with a soft cotton cloth slightly dampened with mild detergent. Do not use abrasives, solvents, chemical cleaners, or harsh detergents.
3. Do not expose the device to direct sunlight or high temperatures. If the device has not been used for over 3 months, please recharge it before use.
4. Do not disassemble the device by yourself. Otherwise, it may cause damage and void the manufacturer's warranty.

TROUBLESHOOTING GUIDE

Problem	Cause	Solution
There is a mechanical or air sound coming from the device	Normal sound of air inflation or air pressure	No need to do anything
Power-on failure	Low battery	Charge the device
	Short press the power button	Long press the power button for 2-3 seconds
Low massage intensity or weak air pressure	Low battery	Charge the device
The device shuts off suddenly	Low battery	Charge the device
	15mins auto-off timer is activated	Turn on the device again
The device cannot be charged	Using other types of charging cables	Use the charging cable provided in the package only
	Using improper charger with voltage as not indicated	Use the DC 5V 1A charger
No air pressure	Air pressure function is not activated	Select the mode with the air pressure function, or short press the air pressure button to activate
No voice broadcast or music	Volume level is too low or volume level is at level 0	Short press the music button to adjust volume level
	Silent mode is activated	Long press the air pressure button to activate voice mode

WARRANTY POLICY

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery. For warranty terms and conditions, please visit:

https://renpho.com/pages/warranty-terms-and-conditions

Note: Product registration is not required for the warranty. If you choose not to register your product, it will not diminish the product warranty.

CUSTOMER SERVICE

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

Tel: +1(844) 417 0149 (US ONLY)
Monday-Friday 9:00AM-6:30PM
1800 MY RENPHO (1800 69 7367) (AU ONLY)
Monday-Friday 9:00AM-6:00PM (AEST

Email: support@renpho.com (US&CA)
support-au@renpho.com (AU)

*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Compliance
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

IED Regulatory compliance
This device contains licence-exempt transmitters that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).
Operation is subject to the following two conditions:
(1)This device may not cause interference.
(2)This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:
(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.
Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.