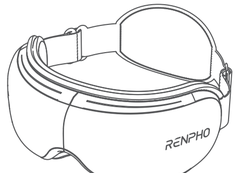
RENPHO
Smart Health Simplified

User Manual



Model: RF-EM001V

Eyeris 1V

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS CAREFULLY BEFORE USE.

1. This device is intended for personal care use only and not for medical or commercial purposes.
2. This device is not intended for use by children or persons living with a disability (reduced physical, sensory, or cognitive condition), or individuals lacking the necessary experience and knowledge to safely operate it unless they are properly supervised or instructed by a responsible person.
3. Children should not play with the device.
4. Cleaning and maintenance should not be conducted by children.

DANGER - To reduce the risk of electric shock:

1. Never use pins or other metallic fasteners with this device.
2. Do not use the device with wet hands or submerge the device in water, or any liquid.

WARNING - To reduce the risk of burns, fire, or injury to persons:

1. Please consult a doctor before use if you fit into any of the following user groups:
- Persons who have undergone eye surgery or eye conditions such as glaucoma, cataract, and retinal detachment
- The elderly
- Pregnant or postpartum women
- Persons allergic to leather material
- Persons with skin infections, sensitivity, redness, and/or burns on the skin
- Persons with any swelling or wound around the eye area
- Persons using a pacemaker or other implantable medical devices
- Persons with a heart condition, malignant tumors, or other serious health conditions
- Persons undergoing medical treatment
- Persons with high or abnormal blood pressure
2. Remove contact lenses, glasses, false eyelashes, hairpins, and any other accessories before use.
3. If you experience any discomfort during use, stop using the device immediately.
4. Do not use the device under blankets, pillows, or any other object that can cause excessive heating.
5. Do not use the device if it is not working properly, has been damaged, or dropped into water.
6. Do not use the device while driving, walking, or running.
7. Only use the charger (DC 5V 1A, not included) to recharge the device.

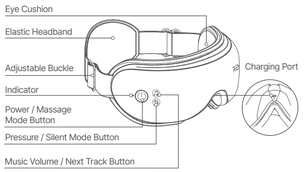
8. Avoid contact with sharp objects.
9. Be careful when using heated surfaces, as they may cause serious burns. Do not use over insensitive skin areas or on persons with poor circulation. Children or incapacitated persons should not use heat unattended.
10. High temperatures may cause burns to occur regardless of the control setting. Do not use the device on infants or persons who are with disabilities or unconscious. Check frequently where the skin is in contact with the heated area to reduce the risk of blistering.
11. This device contains a non-replaceable battery. When the battery is depleted, the device should be properly disposed of.
12. Do not expose the device or battery to excessive temperatures.

SAVE THESE INSTRUCTIONS

WHAT'S IN THE BOX

Eyeris 1V x1
Charging Cable x1
User Manual x1
Quick Guide Card x1

ABOUT YOUR EYERIS 1V

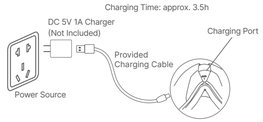


Indicator

Status	Indicator
Device is working or Bluetooth is disconnected.	Turns solid white.
Bluetooth is connected.	Turns solid blue.
Device is in low battery or charging.	Flashes red slowly.
Device is fully charged.	Turns solid red.
Device is charging at a voltage higher than 6V.	Keeps flashing red quickly for 1min and then turns off, indicating a wrong charger is used.

CHARGING YOUR EYERIS 1V

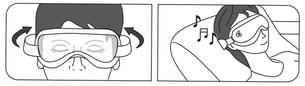
Fully charge the device before initial use.



Note: Do not use the device while charging.

WEARING YOUR EYERIS 1V

1. Before wearing, remove any eye accessories (e.g. eyeglasses, false eyelashes, etc.).
2. Wear the device and adjust the headband to ensure a comfortable fit and effective light blocking.



Note:

- Your vision may temporarily blur after using the device. If you experience this, close your eyes for a few minutes as this will gradually allow your vision to return to normal.
- Wipe any sweat, eye cream, or cosmetic residue left on the eye cushion after use to prolong the lifespan of the device.

USING YOUR EYERIS 1V

Tip: To use voice control, turn on the device first, say "Hi Eyeris" and proceed with a clear voice command within 8 seconds once you hear "Welcome". If you fail to give a clear voice command within 8 seconds, repeat the above steps, excluding turning on the device.

FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Compliance

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED Regulatory compliance

This device contains licence-exempt transmitters that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).
Operation is subject to the following two conditions:
(1)This device may not cause interference.
(2)This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:
(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.
Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.

US Importer: JOICOM CORPORATION
14129 The Merge Street, Building 3 Unit A, Eastvale, CA 92880

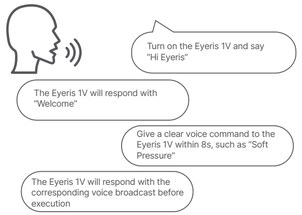
Manufacturer: Shenzhen Ruiyi Business Technology Co., Ltd.
No. 810-C063, 8th Floor, Xiangbin International Financial Centre, No.18, West Free Trade Street, China Special Economic Zone, Qianhai Bay, Shenzhen, Guangdong Province, 518000 China

Made in China

NA1

成品尺寸	90*130mm
材质	铜版纸128g
工艺	无
颜色	黑白印刷
装订方式：风琴页	

压痕



Button	Manual Control	Voice Broadcast	Voice Control
⏻	a. Press and hold to turn on/off the device.	Please close your eyes, relax and enjoy.	/
		Goodbye	**Turn Off**
	b. Press to cycle through the following massage modes: M 1: Air Pressure + Heat (default) M 2: Air Pressure + Heat + Continuous Vibration M 3: Air Pressure M 4: Heat M 5: Intermittent Vibration	· Air Pressure Plus Heat · Air Pressure Plus Heat plus Vibration · Air Pressure Only · Heat Only · Vibration Only	**Change Mode**
		Low Heat High Heat	**Low Heat** **High Heat**

* When the massage mode with heat is selected, you can adjust the heat level using the voice command.

Button	Manual Control	Voice Broadcast	Voice Control
♫	a. Press to cycle the music volume through level 0 (default)/1/2/3/4/5.	Mute (Level 0) Maximum Volume (Level 5)	**Decrease Volume** **Increase Volume**
	b. Press and hold to switch to the next music track.	/	**Change Music**
	a. Press to adjust the air pressure level: soft pressure (default)/strong pressure/no pressure.	Soft Pressure Strong Pressure No Pressure	**Soft Pressure** **Strong Pressure** **No Pressure**
	b. Press and hold to cycle through voice mode (default) and silent mode. Once silent mode is activated, the Bluetooth music will be paused but can be resumed via your smartphone.	Voice Mode Silent Mode	**Sound On** **Sound Off**

Note:

- 15-minute auto-off timer: The device will automatically shut off after 15 minutes of continuous use.
- If massage mode 3 (air pressure only) is activated and "no pressure" is selected, the device will automatically shut off after 30 seconds of inactivity.

CONNECTING TO BLUETOOTH

1. Turn on the device and enable Bluetooth on your smartphone.
2. Search for "RF-EM001V" via your Bluetooth settings and connect to play your music playlist through the device.

Note:

- Once paired successfully, the device will be automatically connected to Bluetooth next time, followed by a voice prompt "Bluetooth connected".
- After Bluetooth connection, your music will play through the device at a default volume level of 5.
- The included music will resume if you stop playing your own playlist or disconnect the Bluetooth.

CLEANING & MAINTENANCE

1. Turn off the device and allow it to cool down before cleaning or storing.
2. Wipe the device surface with a soft cotton cloth slightly dampened with mild detergent. Do not submerge them in water or use bleach or corrosive cleaners.
3. Ensure the device is clean and dry before storing. Store in a cool, dry place, away from direct sunlight, moisture, heat, and corrosive gases.
4. If the device has not been used for over 3 months, charge it periodically to prolong its lifespan.
5. Do not disassemble or repair the device by yourself, as this may cause damage and void the manufacturer's warranty.

TROUBLESHOOTING GUIDE

Problem	Possible Cause	Solution
Voice control does not work.	The way is wrong.	Turn on the device, say "Hi Eyeris" and proceed with your voice command within 8 seconds once you hear "Welcome".
	Too much noise interferes with voice recognition.	Use voice control in a quiet environment.
There are voice recognition errors.	Unclear or non-standard voice command is given.	Speak clearly and use proper pronunciation.
	Voice command is incomplete.	Refer to the list of voice commands and give a complete voice command.
Charging is not happening.	Use a charger with a voltage higher than 6V.	Use a DC 5V 1A charger (not included).
	Use other types of charging cables.	Use the provided charging cable only.

Problem	Possible Cause	Solution
Fail to connect to Bluetooth.	Bluetooth on your smartphone is not enabled.	Enable Bluetooth on your smartphone and connect to "RF-EM001V".
	The device is connected to another mobile device.	Ensure the device is fully disconnected from another mobile device.
	The device is off.	Turn on the device and connect to Bluetooth.
There is no voice broadcast, no music, or the sound of music is faint.	Silent mode is selected.	Switch to voice mode.
	Bluetooth music is playing at music volume level 0.	Adjust the music volume level.
	Music volume level 0 or low music volume level is selected through the device.	
There is low heat.	Low heat is selected.	Use the voice control to switch the heat level to high heat.
	The device needs time to warm up.	Wait for 1 minute after power on.
	The massage mode without heat is selected.	Switch to mode 1, mode 2 or mode 4.
	Built-in overheat protection.	It is normal. The device will automatically restart after cooling down.
Fail to turn on the device.	Battery runs out.	Charge the device.
	Short press the Power Button.	Press and hold the Power Button to turn on the device.
There is no pressure.	No pressure is selected.	Switch to soft or strong pressure.

Problem	Possible Cause	Solution
The device stops working suddenly.	Battery runs out.	Charge the device.
	The built-in timer is activated.	Restart the device if needed.
If you encounter any other problems, please contact our customer service.		

TECHNICAL SPECIFICATIONS

Product Name: Eye Massager
Model: RF-EM001V
Input: 5V ⎓ 1A
Battery Capacity: 1500mAh

WARRANTY POLICY

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

For warranty terms and conditions, please visit：
https://renpho.com/pages/warranty-terms-and-conditions

Note: Product registration is not required for the warranty. If you choose not to register your product, it will not diminish the product warranty.

CUSTOMER SERVICE

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

1(844) 417-0149(US ONLY)
Monday-Friday 9:00AM-4:30PM

1800 MY RENPHO (1800 69 7367) (AU ONLY)
Monday-Friday 9:00AM-6:00PM (AEST)

support@renpho.com(US&CA)
support-au@renpho.com (AU)

* For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.