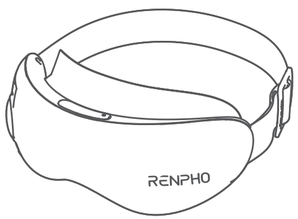
RENPHO
SMART HEALTHY LIVING

User Manual



Model: R-G008

EyeSpa Mist

IMPORTANT SAFETY INSTRUCTIONS

1. Please consult your doctor before use if you are any of the following users:
   - Persons who had undergone eye surgery or eye conditions such as glaucoma, cataract and retinal detachment
   - The elderly
   - Pregnant or postpartum women
   - Persons allergic to silicone material
   - Persons with skin infections, sensitivity, redness and/or burns on the skin
   - Persons with any swelling or wounds around the eye areas
   - Persons with a heart condition, malignant tumors, or other serious health conditions
   - Persons being treated due to medical condition
   - Persons with high or abnormal blood pressure

   If you experience any discomfort, please stop using the device immediately.
2. This device is intended for personal care use only and not for medical purposes.
3. This device can be used by children aged 8 and above and persons with reduced physical, sensory or cognitive capabilities only if they have been given supervision or instruction concerning use of the device in a safe way and understood the hazards involved.
4. Children under 8 and the elderly beyond 60 should be supervised to use the device.
5. Do not submerge the device. Avoid contact with sharp objects.
6. Never put your fingers into the mist outlets to avoid burns.
7. The device contains batteries. Do not use in high temperatures or humid environments.
8. Only use the charger (DC 5V 1A, not included) to recharge the device.
9. Do not use the device while driving or walking.
10. The device has a heated surface. Persons insensitive to heat must be careful when using it.
11. Use heated surfaces carefully. May cause serious burns. Do not use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.

SAVE THESE INSTRUCTIONS

ABOUT THE PRODUCT

1. What's in the Box

1 × EyeSpa Mist
1 × Cleaning Brush
1 × Water Filling Bottle (10ml)
1 × Charging Cable
1 × User Manual
1 × Quick Guide
10 × Absorbent Sponge

2. Specifications

Model: R-G008
Input: 5V ⎓ 1A
Rated Power: 5W
Battery Capacity: 1500mAh
Water Tank Capacity: 5ml

USING THE PRODUCT

1. Before Use

1) Charging

a. Fully charge the device before the first use. Use the provided charging cable and a DC 5V 1A charger (not included) to charge the device when the power indicator flashes red slowly, accompanied by a voice prompt "low power".
b. It takes about 3 hours to fully charge the device.

Note: Do not use the device while charging.

2) Adding Liquid to the Water Tank

Before using the device, fill the water tank with liquid.

a. Open the water tank lid gently.
b. Add liquid such as purified water, distilled water, water-like eye lubricant and more to the tank and close the lid. Do not add oily, viscous or corrosive liquid.

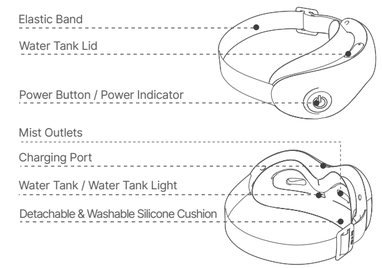
Note:

· It is recommended to use the provided filling water bottle when adding purified water or distilled water to the tank.
· If the device is not used for more than 1 day, empty the water tank to avoid the bacteria.

3) Wearing

a. Remove any eye accessories (e.g., eyeglasses, false eyelashes, etc.) and heavy makeup.
b. Place the provided absorbent sponges under the mist outlets.
c. Wear the device and ensure it fits your eyes properly. Adjust the elastic band to fit your head. (If the silicone cushion is displaced, please put it back in place before wearing.)
d. It is recommended to use the device with your eyes open for better results.

2. Operation



Power Button

a. Press and hold for 2s to turn on/off the device.
After power on, mode 1 and Bluetooth will be enabled by default.
b. Short press to cycle through 3 modes.

M 1: Continuous Hot Mist (Temperature: approx. 104°F/40°C, auto-off timer: 8mins)
M 2: Interval Hot Mist (Temperature: approx. 104°F/40°C, auto-off timer: 8mins)
M 3: Cold Mist (Normal temperature, auto-off timer: 10mins)
Tip: To experience a mode with lower temperature mist, you can add ice water to the water tank.

c. Press twice to switch between voice mode and silent mode.
In silent mode, the voice broadcast will be disabled.
d. When the device is off, press three times to turn on/off the self-cleaning mode.

- Ensure the water tank is filled with water.
- When the self-cleaning mode is activated, the water tank light will turn purple. The device will finish cleaning the atomizer plates in 1 minute and water tank in 3 minutes. When the purple water tank light goes out, it indicates the cleaning mode is complete.

Note:

· It is normal that there is much water around the mist outlets when the device is in the cleaning mode. Dry the mist outlets and empty the water tank after the cleaning mode is over.
· The cleaning mode CANNOT be enabled when the device is on.

3. Bluetooth Music Connection

a. Turn on the device and enable Bluetooth on your smartphone.
b. Search for "R-G008" via your Bluetooth settings and connect it to play your own music playlist through the EyeSpa Mist.

Note: Once paired successfully, the device will be automatically connected to Bluetooth each time it is turned on, followed by a voice prompt "Bluetooth connected".

FCC Regulatory Compliance
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Compliance
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED Regulatory compliance
This device contains licence-exempt transmitters that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s).
Operation is subject to the following two conditions:
(1)This device may not cause interference.
(2)This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:
(1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.
Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.

US Importer: JOICOM CORPORATION
14129 The Merge Street, Building 3 Unit A, Eastvale, CA 92880

Manufacturer: Shenzhen Ruiyi Business Technology Co., Ltd.
Qianhai Complex A201, Qianwan Road 1, Qianhai Shenzhen-Hong Kong Cooperation Zone, Shenzhen, 518000 P.R.China

Made in China

NA1

4. Indicator / Light Introduction

Status	Indicator / Light
Device is on / Bluetooth disconnected	Power indicator turns solid white. Water tank light turns white.
Bluetooth connected	Power indicator turns solid blue.
Low battery / Charging	Power indicator flashes red slowly.
Fully charged	Power indicator turns solid red.
Charging at a voltage higher than 5V	Power indicator keeps flashing red quickly for 1min and then goes out, indicating an improper charger is used.
Self-cleaning mode is on	Water tank light turns purple.

CLEANING AND MAINTENANCE

1. Device:

a. Turn off the device or unplug the charging cable and allow the device to cool down before cleaning or storing.
b. Wipe the surface with a soft cotton cloth slightly dampened with mild detergent. Do not use abrasives, solvents, chemical cleaners, or harsh detergents.
c. Do not expose the device to direct sunlight or high temperatures. If the device has not been used for over 3 months, please charge it from time to time to prolong its lifespan.
d. It is recommended to dry the device after each use to prolong its lifespan.
e. Clean the water tank with the provided cleaning brush if necessary.
f. Do not disassemble the device by yourself. Otherwise, it may cause damage and void the manufacturer's warranty.

2. Silicone cushion:

a. Remove the silicone cushion from the device and rinse with water or hand wash with soap or mild detergent. Never use abrasives, solvents, chemical cleaners, or harsh detergents.
b. Dry with a soft cotton cloth. Ensure the silicone cushion is completely dry before attaching it back to the device.
c. To avoid size enlargement or breakage, never pull the silicone cushion violently.

3. Atomizer plates:

a. To avoid bacteria and clogging the atomizer plates, after adding the eye lubricant to the tank, rinse the water tank with water timely after use.
b. When the mist output is significantly reduced, add the same amount of white vinegar and water to the tank, mix them and let them stand for 3mins. When the mist output returns to normal, empty the tank and clean it at least twice with water and dry the whole device.

TROUBLESHOOTING GUIDE

Problem	Cause	Solution
Power-on failure.	Out of power.	Charge the device.
	Short press the power button.	Long press the power button to turn on the device.
The device shuts off suddenly.	Out of power.	Charge the device.
	The built-in auto-off timer is activated.	Restart the device if needed.
The device cannot be charged.	Use other types of charging cables.	Use the provided Type-C charging cable only.
	Use a charger with a voltage higher than 5V.	Use a DC 5V 1A charger.

Problem	Cause	Solution
No mist or only one mist outlet is working.	No or little liquid in the water tank.	Check the water tank and ensure there is enough liquid in it.
	The atomizer plates is clogged.	Refer to point 3 in the "CLEANING AND MAINTENANCE" part.
The device is in the cold mist mode, but the mist feels hot.	It takes about 10 seconds for the mist to cool down when switched from the hot mist mode to the cold mist mode.	Please be patient.
	Add hot water to the tank.	Add room-temperature or cold water to use.
Fail to play Bluetooth music through the device.	Bluetooth is disconnected.	Enable Bluetooth on your smartphone and connect to "R-G008".
If you encounter any other problems, please feel free to contact our customer service.		

WARRANTY POLICY

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

For warranty terms and conditions, please visit :
https://renpho.com/pages/warranty-terms-and-conditions

Note: Product registration is not required for the warranty. If you choose not to register your product, it will not diminish the product warranty.

CUSTOMER SERVICE

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

1(844) 417-0149(US ONLY)
Monday-Friday 9:00AM-4:30PM

support@renpho.com

*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

成品尺寸	90*130mm
材质	铜版纸128g
工艺	无
颜色	黑白印刷
装订方式：风琴页	

压痕