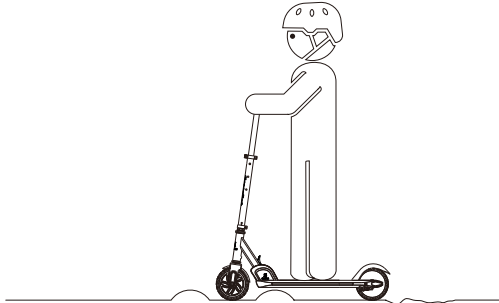


7 Safety Instructions

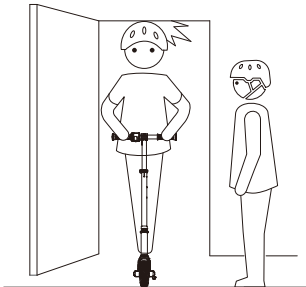
Watch out for safety risks



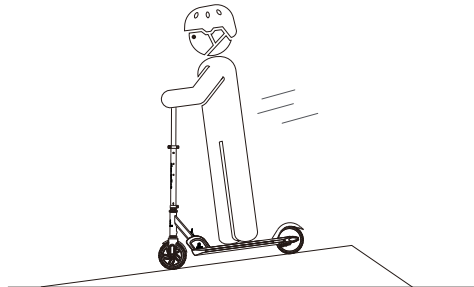
⚠ Do not ride in the rain



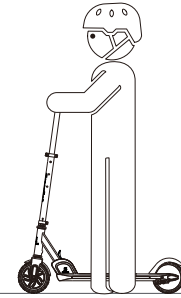
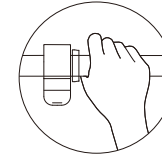
⚠ Keep your speed between 3.1-6.2 mph when you ride through speed bumps, elevator door sills, bumpy roads or other uneven surfaces. Slightly bend your knee to better adjust mentioned surfaces



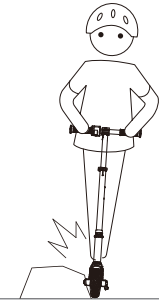
⚠ Look out for doors, elevators and other overhead obstacles



⚠ Do not accelerate when you go downhill



⚠ Do not press the accelerator when you're walking alongside the scooter



⚠ Always steer clear of obstacles

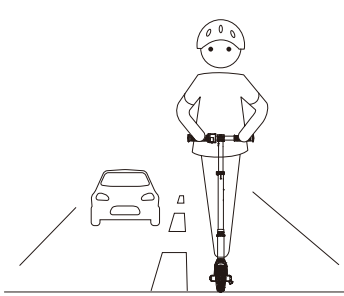


⚠ Do not hang bags or other heavy stuff on the handlebar

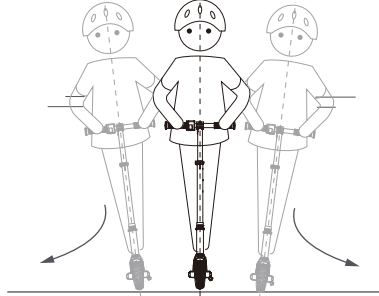


⚠ Keep both feet on the deck all time

Do not try following dangerous actions



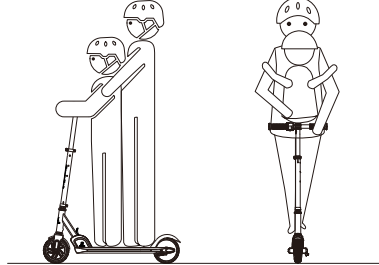
❌ Do not ride in traffic lanes or residential areas where vehicles and pedestrians are



❌ Do not turn the handlebar violently during high-speed riding



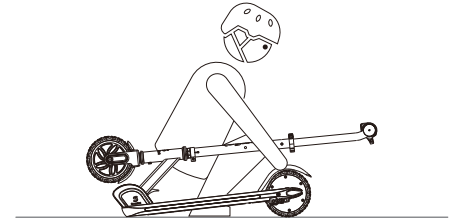
❌ Do not ride in a ponding that is higher than 0.78



❌ Do not ride with anyone else, including children



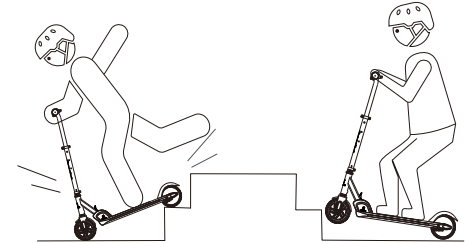
❌ Do not keep your feet on the rear fender brake



❌ Do not touch the rear fender brake immediately after riding



❌ Do not keep your hands away from handlebar



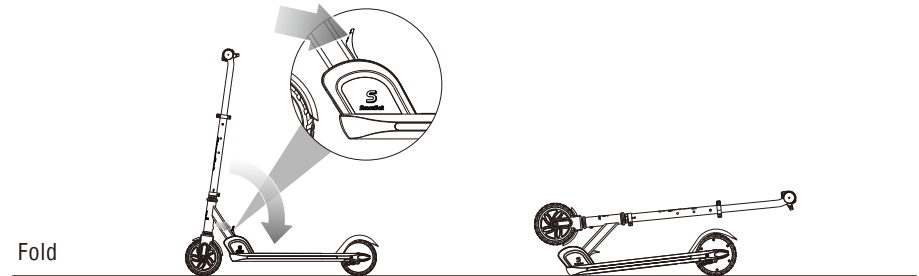
❌ Do not try riding up or down stairs, and jumping over obstacles

Safety Reminder

- This electric scooter is a leisure device. But once they're in a public area, they'll be seen as vehicles, subjecting to any risks faced by vehicles. For your safety, please follow instructions in the manual and traffic laws and regulations set forth by government and regulatory agencies.
- At the same time, you should understand that risks cannot be entirely avoided as others may violate traffic regulations and drive incautiously, and you're exposed to road accidents just as when you're walking or biking. The faster the scooter is, the longer it takes to stop. On a smooth surface, the scooter may slip, lose balance, and even result in a fall. Thus it is crucial that you use caution, keep proper speed and distance, especially so when you're unfamiliar with the place.
- Respect pedestrians' Right of Way. Try not to startle them while driving, especially children. When you ride from behind pedestrians, ring your bell to give them a heads-up and slow your scooter to pass from their left (applicable to countries where vehicles drive on the right). When you ride across pedestrians, keep to the right at a low speed. When you drive across pedestrians, keep the lowest speed or getting off the vehicle.
- Closely follow the safety instructions in the manual in the countries that lack relevant laws and regulations regarding electric scooters. SmooSat shall not be liable for any financial losses, physical injuries, accidents, legal disputes and other interest conflicts resulted from actions that violate user instructions.
- Do not lend your scooter to whoever knows not the operations. And when you do lend it to your friends, please take the responsibility to ensure he/she knows the operation and wears the safety gear.
- Check the scooter before every use. When you note loosen parts, low battery alerts, flat tires, excessive wear, strange sounds, malfunctions and other abnormal conditions, stop riding immediately and call for professional support.

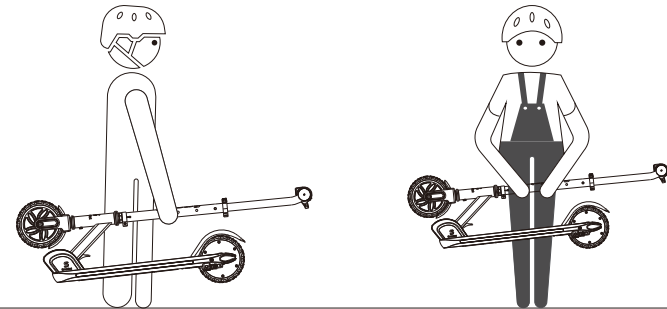
WARNING – Risk of Fire – No User Serviceable Parts.

8 Folding and Carrying



Fold

Make sure that the scooter's turned off.
Push the release lever and lower the handlebar stem to fold.



Carry

Hold the handlebar stem with either one hand or both hands to carry.

9 Daily Care and Maintenance

Cleaning and storage

If you see stains on the scooter's body, wipe them off with a damp cloth. If the stains won't scrub off, put on some toothpaste, and brush them with a toothbrush, then wipe them off with a damp cloth. If you see scratches on plastic parts, use sandpaper or other abrasive materials to polish them.

Notes: Do not clean the scooter with alcohol, gasoline, kerosene or other corrosive and volatile chemical solvents to prevent dire damage. Do not wash the scooter with a high-pressure water spray. During cleaning, make sure that the scooter's turned off, the charging cable is unplugged, and the rubber flap is closed as water leakage may result in electric shock or other major problems.

When the scooter's not in use, keep it indoors where it is dry and cool. Do not put it outdoors for long time. Excessive sunlight, overheating and overcooling accelerate tire aging and compromise the scooter and the battery pack's lifespan.

Battery maintenance

1. Use original battery packs, use of other models or brands may bring about safety issues;
2. Do not touch the contacts. Do not dismantle or puncture the casing. Keep the contacts away from metal objects to prevent short circuit which may result in battery damage or even injuries and deaths;
3. Use original power adapter to avoid potential damage or fire;
4. Mishandling of used batteries may do tremendous harm to the environment. To protect natural environment, please follow local regulations to properly dispose used batteries.
5. After every use, fully charge the battery to prolong its lifespan.

Do not place the battery in an environment where the ambient temperature is higher than 113°F or lower than 14°F (e.g., do not leave the scooter or the battery pack in a car under direct sunlight for an extended time). Do not throw the battery pack into fire as it may lead to battery failure, battery overheating, and even another fire. If the scooter is expected to be left idle for more than 30 days, please fully charge the battery and place it in a dry and cool place. Keep in mind to recharge it every 60 days to protect the battery from potential damage which is beyond limited warranty.

Always charge before exhausting the battery to prolong the battery's lifespan. The battery pack performs better at normal temperature, and poor when it is below 32°F. For instance, when it is below -4°F, the riding range is only half or less at normal state. When the temperature rises, the riding range restores.

Note: Fully charged SmooSat E9 Pro / E9 Apex Electric Scooter will takes around 5 hours. The built-in intelligent chip will keep a log of its charging and discharging records. The damage caused by prolonged no charge is irreversible and is beyond limited warranty. Once the damage is done, the battery can not be recharged (non-professionals are forbidden to dismantle the battery pack, as it may cause electric shock, short circuit or even major safety accidents).

10 Specifications

Performance Index	Items	Specifications
Dimensions	L × W × H [1] (inch)	32.1×14.6×37.4
	After folding: L × W × H (inch)	29.5×14.6×10.6
Weight	Item weight (lb)	Approx. 14.3
Riding Requirements	Load range (lb)	44~132
	Age	8+
	Body height (inch)	47.6~67
Main Parameters	Max. speed (mph)	Approx. 10
	General range[2] (miles)	Approx. 5
	Max. climbing angle (%)	Approx. 7
	Suitable surfaces	Cement, asphalt and mud roads; bench lower than 1cm; crevice narrower than 1.2 inch
	Operating temperature (°F)	-4~149
	Storage temperature (°F)	14~113
Battery Pack	IP rating	IPX4
	Rated voltage (VDC)	21.6
	Max. input voltage (VDC)	25.2
	Rated capacity (Wh)	54
Tires	Intelligent battery management system	Unusual temperature/short circuit/under voltage/over current/dual overcharge/dual over-discharge protectionst
	Front tire	6" Solid rubber
	Rear tire	6" Solid rubber
Charger	Input voltage (VAC)	100~240
	Output voltage (VDC)	25.2
	Charging time (h)	Approx. 5

[1] Item height: from the ground to the top of the scooter;

[2] General range: measured when it is no wind and at 86°F.

Note: Data and specifications may vary due to different models, and are subject to change withoutnotice.

11 Troubleshooting Guide

*Product(s) should be turned **OFF** and fully charged prior to doing any Troubleshooting.
NOTE: All troubleshooting steps should be performed by an adult only.

Problem	Possible Cause	Solution
Does not work out of the box	Unit must be traveling at least 3 mph before motor will engage Damaged Throttle	Kick to start to at least 3 mph while engaging the throttle to engage motor. Check the display on throttle and ambient light on both sides of deck, if the scooter can turn ON/OFF normally, meantime the ambient light is ON/OFF concomitantly, that means the throttle does not work, please contact "support@ismoosat.com" for help.
No longer works	No lights on charger Undercharged battery Battery will not hold a charge Damaged Throttle	Check power to wall outlet and/or try a different outlet. Check lights on charger: Plugged into wall - Green Plugged into wall & unit - Red (charging) Plugged into wall & unit - Green (charging complete) No lights/Blinking lights - Replace Charger Replace battery. Check the display on throttle and ambient light on both sides of deck, if the scooter can turn ON/OFF normally, meantime the ambient light is ON/OFF concomitantly, that means the throttle does not work, please contact "support@ismoosat.com" for help.
Short run time /runs slow	Rider's weight Riding conditions Battery not fully charged Old/damaged battery	Do not exceed 132 lb maximum weight limit. Use only on at, dry surfaces. Avoid inclines and areas with heavy debris. Charge product - refer to page 7 for charging information. Replace battery. Charge battery at least once a month when not in use.

12 Trademark and Legal statement

SmooSat is a registered trademark owned by Shenzhen Ruiyundi Tech. Co. Ltd.. It reserves all rights to the trademark **SmooSat**.

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This manual included all functions and instructions when it is printed. But actual product may vary due to improved functions and design.

WARRANTY

The manufacturer warranties this product to be free of manufacturing defects for a period of 180 days from date of purchase. This Limited Warranty does not cover normal wear and tear, wheel, or any damage, failure or loss caused by improper assembly, maintenance, storage or use of the E9 Pro / E9 Apex.

This Limited Warranty will be void for the following cases:

- Used in a manner other than for recreation or transportation
- Modified in any way
- Failure to follow the instructions or to perform any preventive maintenance
- External causes such as accidents, abuse, or other actions or events beyond our reasonable

The manufacturer is not liable for incidental or consequential loss or damage due directly or indirectly to the use of this product.

13 FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

SmooSat is not responsible for any changes or modifications not expressly approved by SmooSat. Such modifications could void the user's authority to operate the equipment.