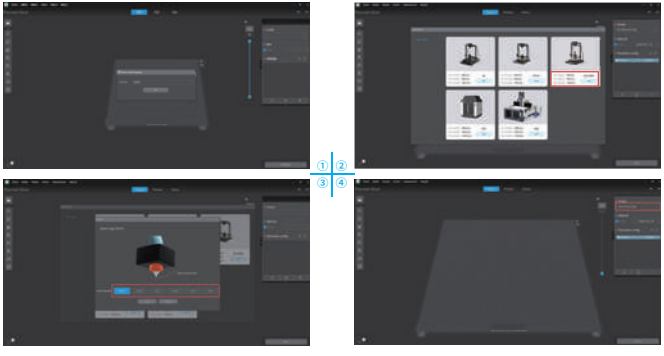
11. Download and install software 软件下载安装

1 Download the software from official website(www.piocreat3d.com) or find the software in storage card for installation.
登录官网下载(www.szcx3d.com)或者在U盘里找到软件并安装。

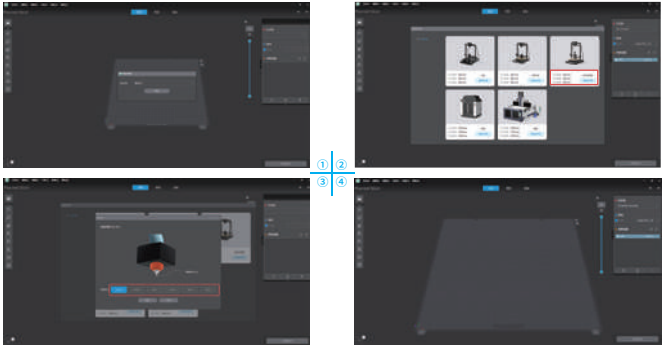
2 Double click to open the software.
| 打开软件

Open the Settings, select the corresponding WiFi connection.



3 Select language→Select your machine → Select nozzle diameter→ Finish.

4 Open Piocreat_Print
→ Load（Read file) → Select file.

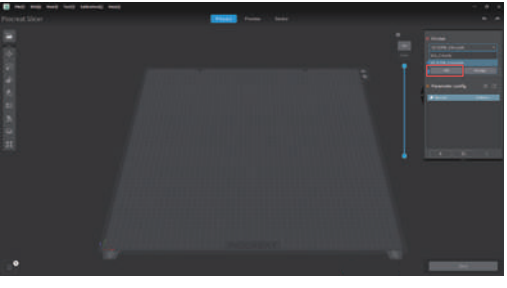


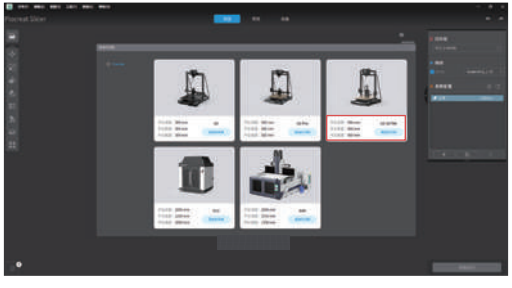
3 依次选择语言→下一步→选择对应机型→下一步→ 选择喷嘴直径 → 完成设置。

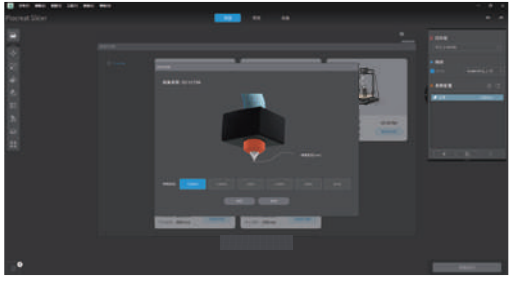
4 打开Piocreat切片软件
→Load（读取文件）→ 选择文件。

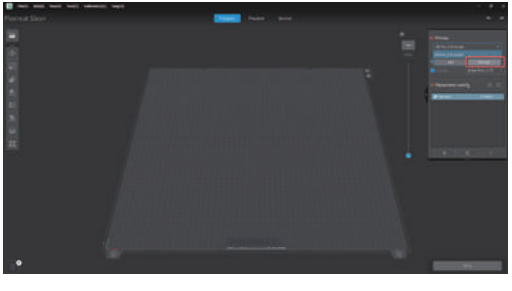
11. Model management 机型管理

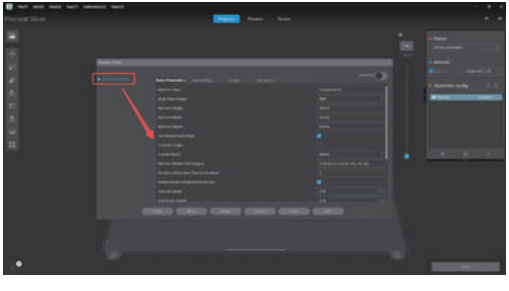
1 Add new printer → Select your printer → Select nozzle diameter → Click to add printer.
2 Click to manage → Enter the configuration interface → Adjust related configurations.





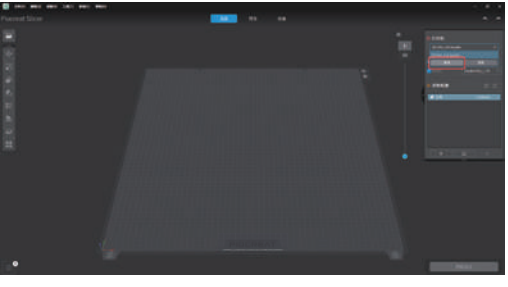


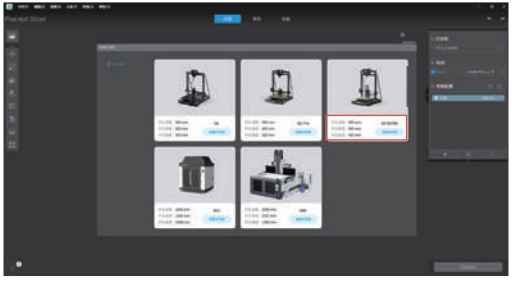


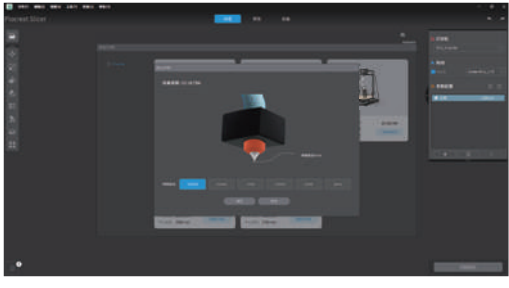


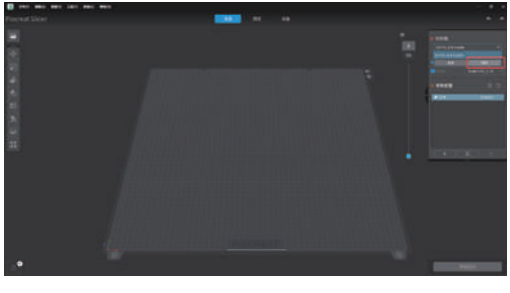
11. Model management 机型管理

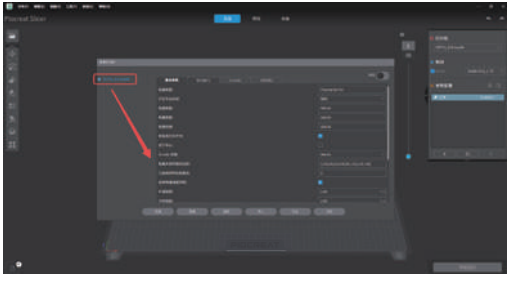
1 点击新增机型 → 选择对应机型 → 选择喷嘴直径 → 点击添加打印机。
2 点击管理 → 进入机型配置界面 → 调整相关机型配置。





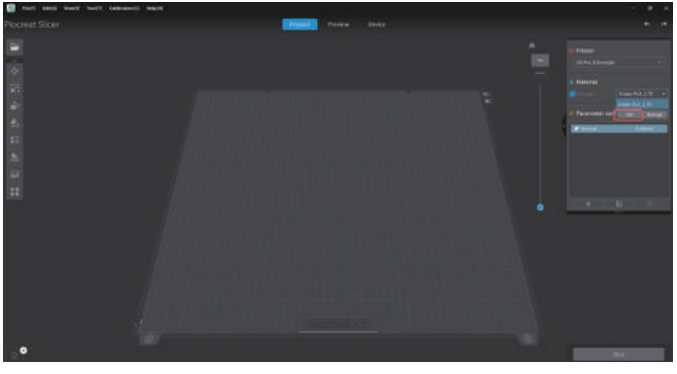




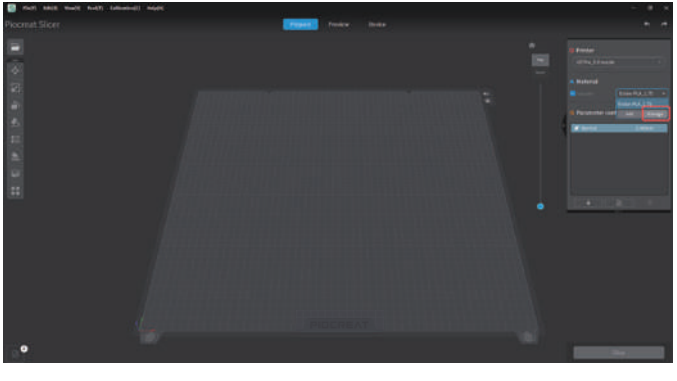


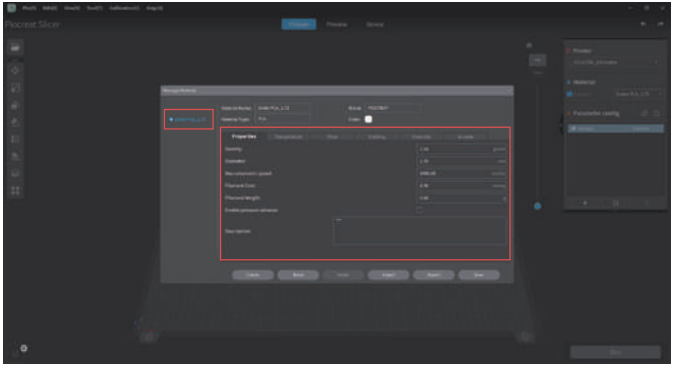
11. Consumables management 耗材管理

1 Click to add → Enter the Material list → Select your Materials → Next.
2 Click to manage → Enter the configuration interface → Adjust related configurations.



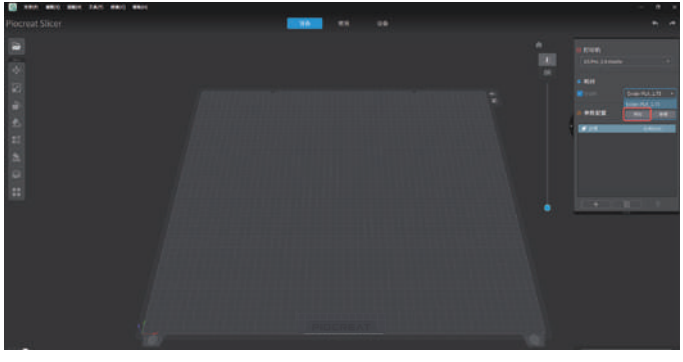
① ②
③ ④



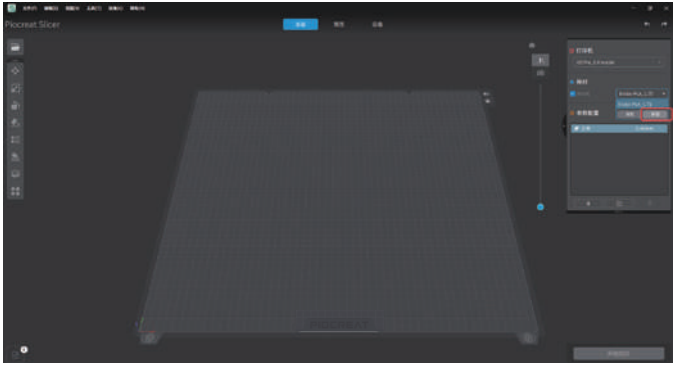


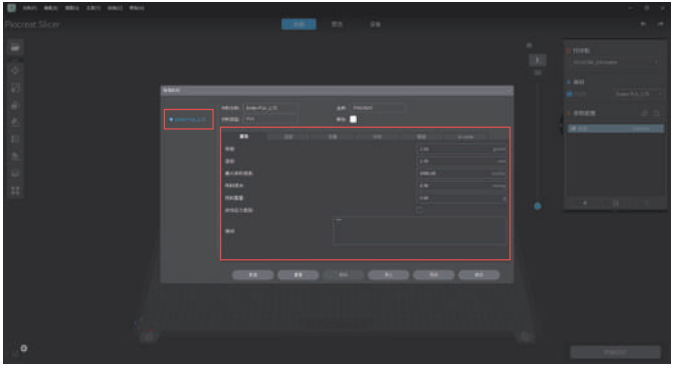
11. Consumables management 耗材管理

1 点击添加 → 进入耗材列表 → 选择对应耗材 → 下一步。
2 点击管理 → 进入耗材配置界面 → 调整相关耗材配置。

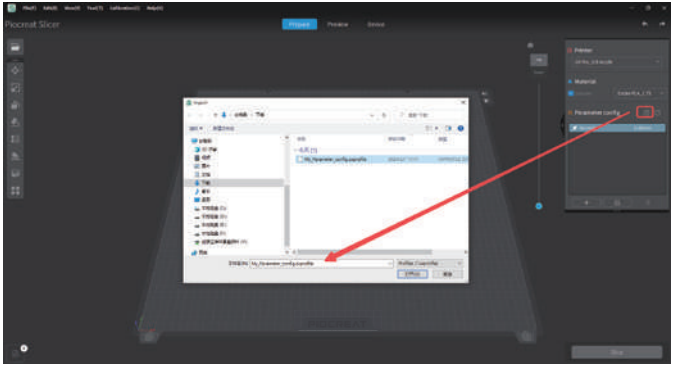


①②
③④





3 Import Parameter config. | 导入工艺配置。
4 Configure your parameters. | 工艺参数配置。



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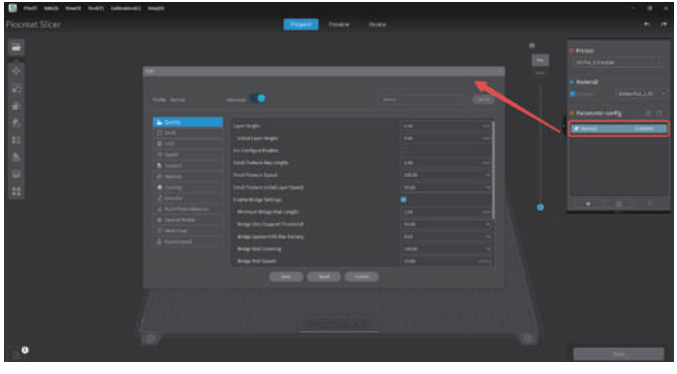

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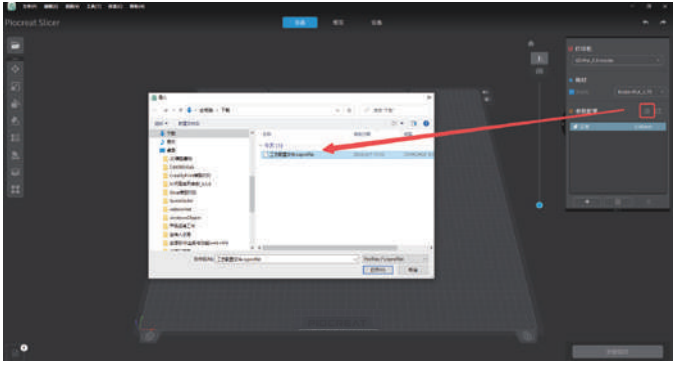

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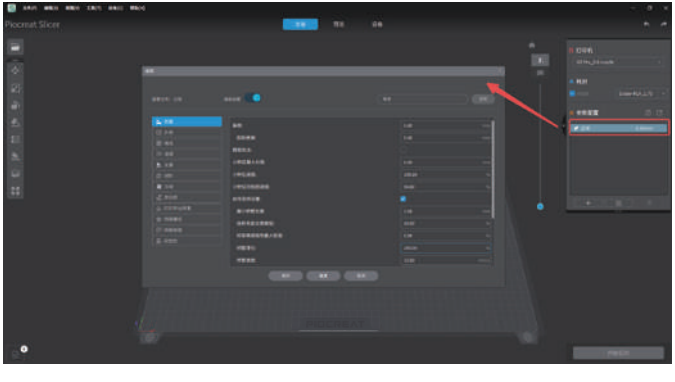
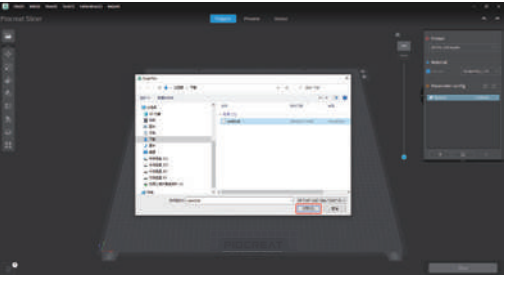
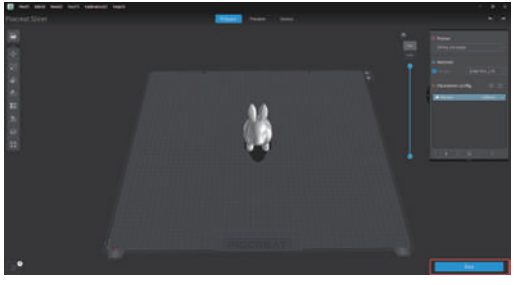
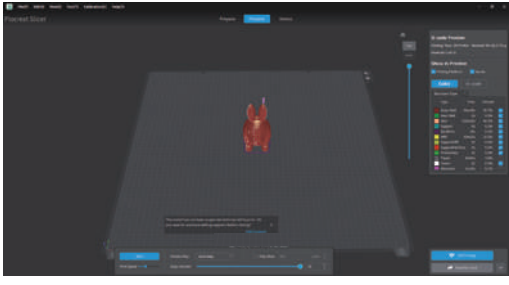


11. Model Slicing 模型切片

1 Import model → Click to slice → G-code preview.
2 导入模型 → 点击切片 → G-code预览。

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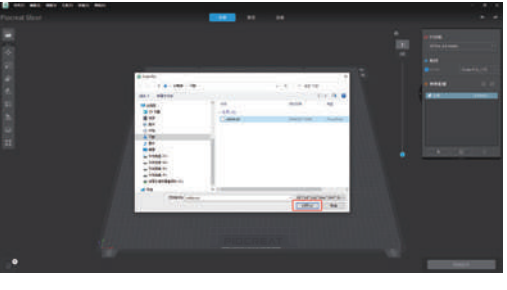
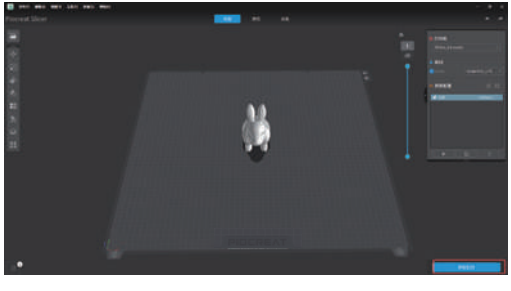
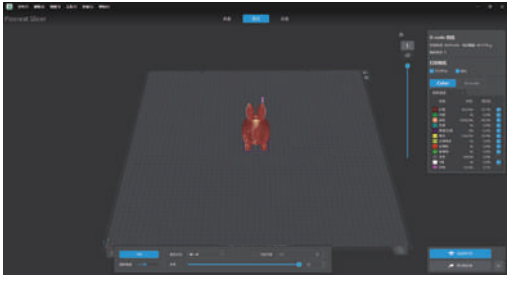
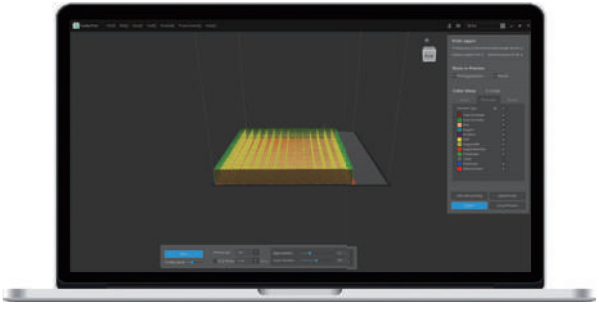
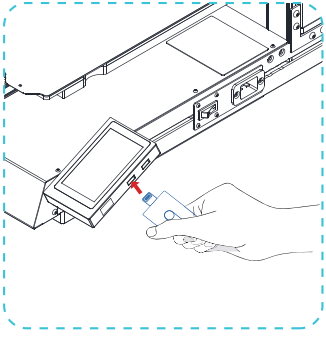






3 Generate G-code，and save the gcode file to U disk.
生成 G 代码文件→保存到U盘



4 Insert the U disk
插入U盘

The file name supports both Chinese and English, numbers, and common symbols (the length of the file name is limited to 20 characters).

文件名支持中英双语，数字，以及常用符号（文件名长度限制在20个字符内）。

Notes: 1、For details on the software instructions, please refer to the slicing software manual in the U disk.
2、Saved files can only be copied to the root directory of the U disk, not to subfolders.
温馨提示：1、软件使用说明详情，请见U盘内切片软件使用手册。
2、保存的文件只能拷贝到U盘根目录下，不能放在子文件夹里。

Warning: Please don't insert or remove the U disk during printing.
警告：在打印过程中，禁止插拔U盘。

11. Start Printing 开始打印

After selecting a file to start printing, you can adjust printing related parameters in real time.
点击**打印**，选择**打印文件**再点击**开始打印**。

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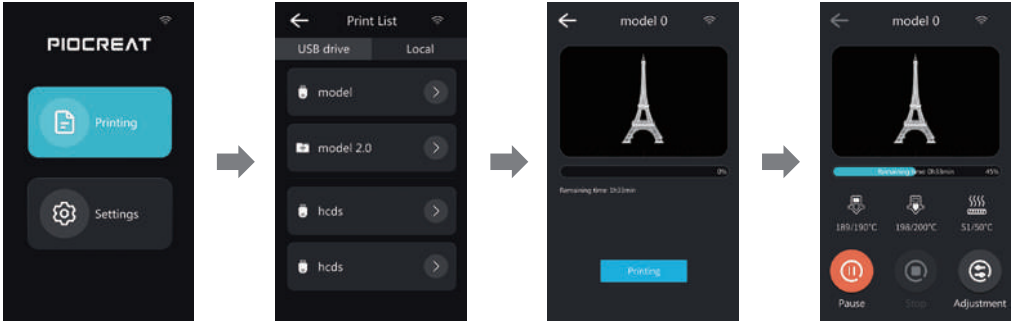

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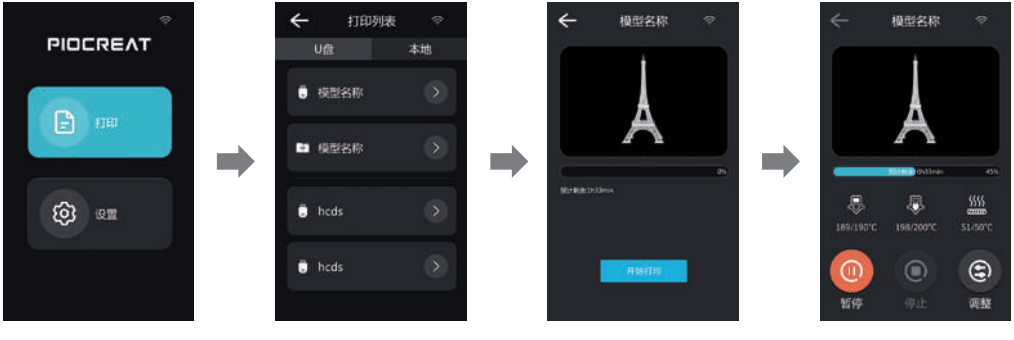
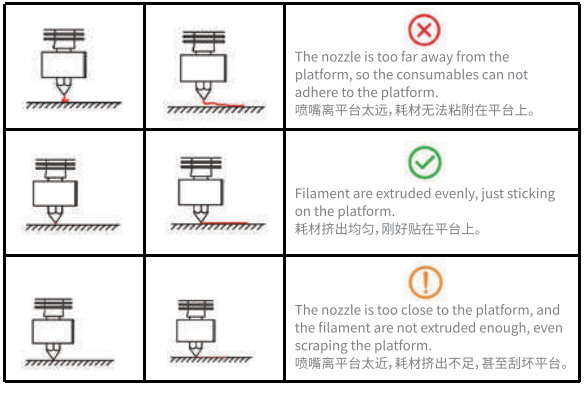


11. Start Printing 开始打印

After starting printing, you can observe the printing status and adjust printing related parameters in real time.
开始打印后，您可以观察打印状态实时**调整**打印相关参数。



		The nozzle is too far away from the platform, so the consumables can not adhere to the platform. 喷嘴离平台太远，耗材无法粘附在平台上。
		Filament are extruded evenly, just sticking on the platform. 耗材挤出均匀，刚好贴在平台上。
		The nozzle is too close to the platform, and the filament are not extruded enough, even scraping the platform. 喷嘴离平台太近，耗材挤出不足，甚至刮坏平台。

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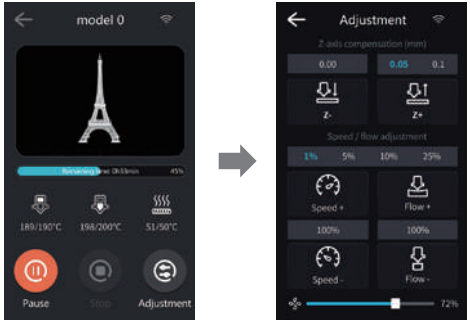

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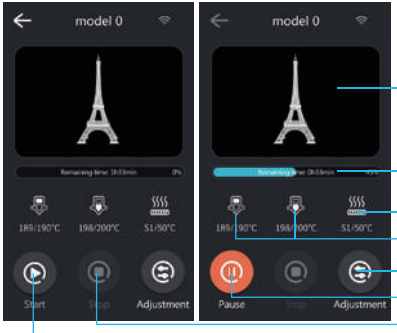
11. Operation guide 操作说明



Model preview模型预览
Print time打印耗时
Heating bed temperature热床温度
Nozzle temperature喷嘴温度
Adjustment调整
Pause暂停
Stop停止
Start继续

Print interface 打印界面

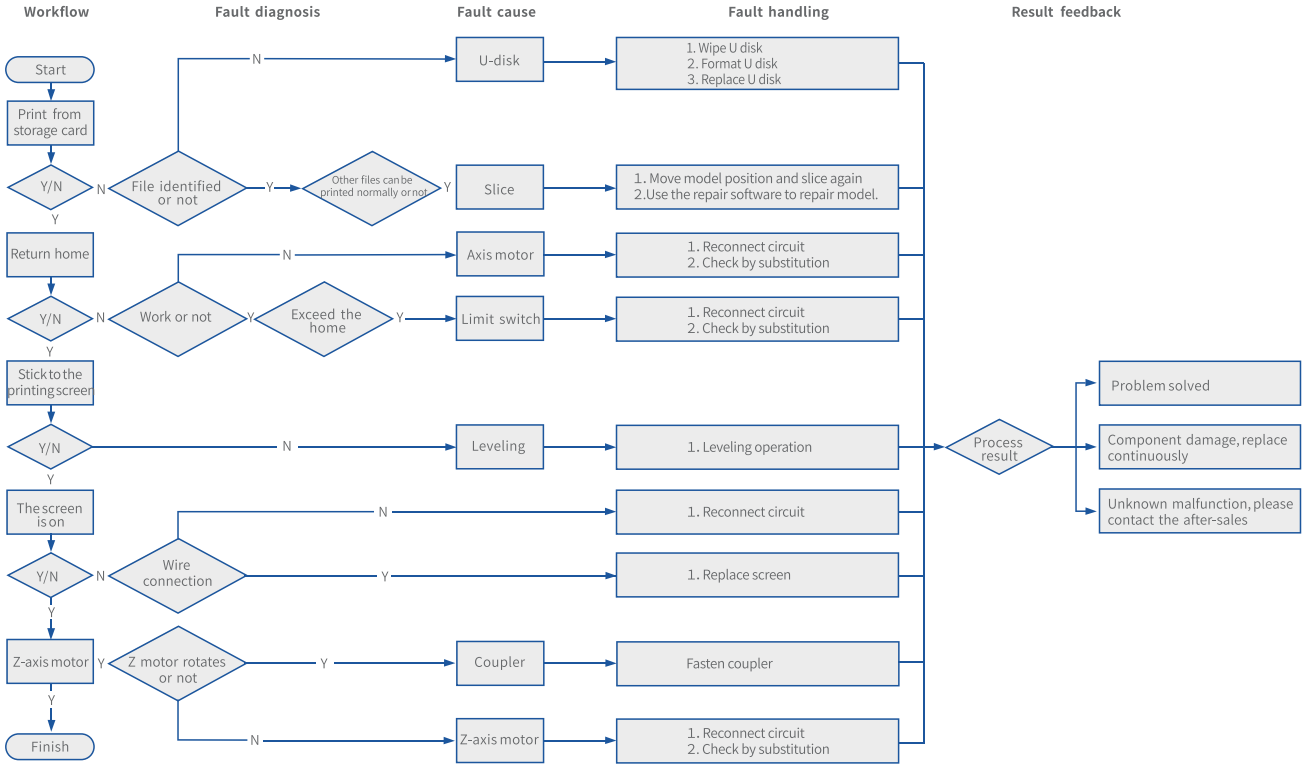
Z-axis offset downward
Z轴向下偏移
Increase printing speed
加快打印速度
Slow down printing speed
减慢打印速度
Z-axis offset upward
Z轴向上偏移
Increase extrusion flow
加大挤出流量
Reduce extrusion flow
减少挤出流量
Fan speed风扇速度

Setting interface 打印设置界面

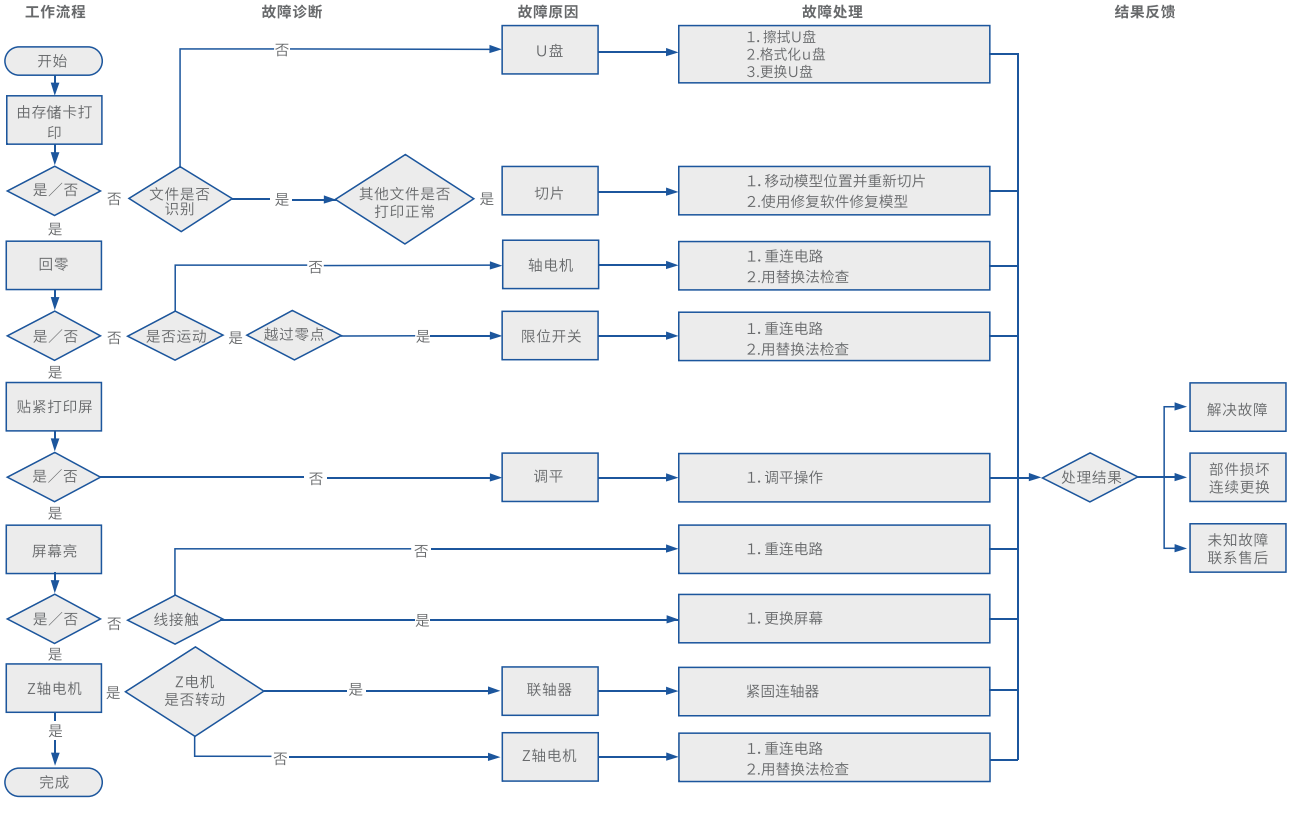
* Note: The interface is for reference only 注意：界面仅供参考

	Nozzle upper section temperature 喷嘴上段温度		Start继续		Adjustment 调整	Z+	Z-axis offset upward Z轴向上偏移	Z-	Z-axis offset downward Z轴向下偏移
	Nozzle lower section temperature 喷嘴下段温度		Pause暂停		Fan speed 风扇速度	Speed +	Increase printing speed 加快打印速度	Speed -	Slow down printing speed 减慢打印速度
	Heating bed temperature 热床温度		Stop停止			Flow +	Increase extrusion flow 加大挤出流量	Flow -	Reduce extrusion flow 减少挤出流量

13.Troubleshooting 故障检修



13.Troubleshooting 故障检修



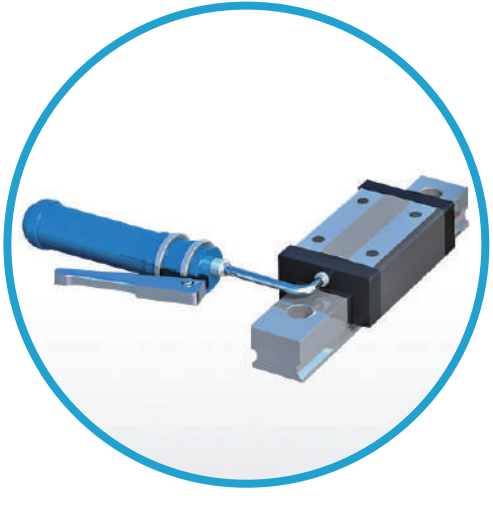
14.Maintainance 机器部件保养

Linear slide maintenance: When the machine is in use for about 3 months, the linear slide block needs to be supplemented with lubricating grease once. The grease can be injected into the slider with the aid of a grease gun from the grease nipple attached to the slider. Lubricating grease is suitable for occasions where the speed does not exceed 60m/min and there is no requirement for cooling. It is recommended that customers use lubricating oil with an oil viscosity of about 32-150cst to lubricate the linear slides;

线性滑轨保养：当机器在使用3个月左右，需对线性滑轨滑块进行补充润滑油脂一次，可借助注油枪由滑块上附件油嘴，将油脂打入滑块中，润滑油脂适用于速度不超过60m/min,且对冷却作用无要求的场合，建议客户使用油黏滞力约为32-150cst的润滑油润滑线性滑轨；

Screw maintenance： When the machine is in use for about 3 months, the screw needs to be supplemented with lubricating grease once. You can use ordinary brushes or tools that can lift grease. The lubricating grease is suitable for occasions where the speed does not exceed 60m/min and there is no requirement for cooling. It is recommended that customers use lithium soap grease with a dropping point not lower than 258°C.

丝杆保养：当机器在使用3个月左右，需对丝杆进行补充润滑油脂一次，可借助普通毛刷或者能翘起油脂的工具，润滑油脂适用于速度不超过60m/min,且对冷却作用无要求的场合，建议客户使用滴点不低于258°C的锂皂润滑油脂。



15.After-Sales Service Card

Scan the code to know more

Warranty Policy

- 1–year Limited Warranty since the date of product purchase.
- No Warranty for the Release Film and Product Gift (U disk, Gloves, Screwdriver, Paper funnel, Brush, etc.)

What Is Covered?

Any defects in material, workmanship of product will be covered until you provide any relating documents and information, including but not limited to:

- User of the product are in the country of purchase
- Defective product is a PIOCREAT product
- Proof of Purchase

What Is Not Covered?

PIOCREAT does not guarantee the service as a result of:

1. The proof of purchase being altered or made illegible.
2. The product label or serial number on the product being altered or made illegible.
3. Normal wear of accessories or consumables for use as release film.
4. Malfunction or damage caused by personal retrofitting, or improper installation and usage.
5. Malfunction or damage caused by use in non–recommended working environments.
6. Malfunction or damage caused by overuse (overload) or wrong maintenance (damp, mildew, etc.)
7. Malfunction or damage caused by Force Majeure (fire hazard, earthquake, lightning and floods, etc.)
8. Malfunction or damage caused by the use of other brand parts or consumable.

Technical Support

Please enjoy our technical support of the whole lifetime (Except technical problem beyond product itself) after purchase the product while product documents as user manual attached in U disk for instruction.

Please provide product Serial Number when apply for technical support.

Kindly Notification

Please read the user manual and warranty card carefully before the use.
For any service, Please priorly contact local seller or contact us via Email: after@piocreat 3d.com for support.
See www.piocreat3d.com / for specific warranty information about your product and procedures to act on a warranty claim.

退/换货政策

一、满足退/换货时间

① 电商平台购买支持7天无理由退货，即产品签收时间起算，满168小时为7天。

② 因机器品质问题，非人为损坏的情况，签收后15天内可申请退换货。

③ 如另通过合同购买且有签订退换货时间的以合同为准，运费标准以售后服务卡为准。

二、产品外观要求无损伤、划痕、污迹、裂纹、变形等；随机配件、工具、赠品、包装等要求齐全完好。经我司售后检测判定，如退/换货收到的产品外观损坏，配件不全或因未按照原包装打包邮寄导致的问题，客户需承担相应的费用，具体损耗及费用需寄回后经专业售后人员进行检测核算。

三、非质量问题退/换货，如使用了耗材，客户需承担耗材的费用；由于包装纸盒或打包木架返厂后是无法二次使用的，因此客户需承担包装费；具体损耗及费用需寄回后经专业售后人员进行检测核算。

四、因不喜欢、不想要、拍错、使用不当、不满意产品等原因造成的退换货，退回运费需客户自行承担。

五、换货时，客户需先将机器寄回，公司收到机器后会及时安排发货。

退/换货运费标准

类型	分类	寄回运费	出库运费
换货	非品质问题	客户承担	公司承担
	品质问题	公司承担	公司承担
退货	非品质问题	客户承担	/
	品质问题	公司承担	/

保修政策

扫码了解更多

一、质保期

① 整机保修一年。

② 工具包(金属铲刀、U盘、扳手套件、喷嘴和颗粒原材料)无保质期。收到产品后，请核对说明书工具包清单，如工具包物料有缺少或品质问题，7天内可联系售后申请补发或更换。

二、质保期内保修：经我司售后检测判定为品质问题，公司提供免费维修服务；如果是人为导致的非品质问题，客户需承担相应更换的配件费用，无需承担维修费。

三、质保期外维修：由客户承担维修过程中产生的人工费、配件费、包装费、来回运费等所有费用。

返厂维修运费标准

类型	返厂时间	返厂运费	出库运费
非品质问题	三个月以内	客户承担	公司承担
	三个月以上	客户承担	客户承担
品质问题	一个月以内	公司承担	公司承担
	一至三个月	客户承担	公司承担
	三个月以上	客户承担	客户承担

下列情况不列入质保范围

① 无法提供有效的机器制造编码、购买凭证和保修卡，或信息被涂改、字迹模糊、无法辨认等。
② 正常的使用磨损而造成的部件损坏。
③ 未按说明书指导，不正确安装、使用及操作，或私自对机器进行改装而造成机器故障或损坏。
④ 在非机器规定的工作环境下使用而造成机器故障或损坏。
⑤ 由于滥用（超出工作负荷等）或维护不当（受潮、进液、浸泡、发霉等）造成机器故障或损坏。
⑥ 由于不可抗因素（如：火灾、地震、雷击、水灾等）造成机器故障或损坏。
⑦ 由于使用其他品牌部件或低质量耗材造成的设备故障或损坏。
⑧ 未经官方授权的服务点维修过的机器。

技术支持

凡购买创想三帝3D打印机，均可享受（除产品本身之外）终生技术支持，如超越产品本身的技术问题恕不提供。本产品在**SD卡**中有相关使用资料，如在使用过程中遇到技术问题，请联系售后客服帮您解决。

温馨提示

① 使用机器前请仔细阅读说明书和售后服务卡。
② 质保期内维修过的机器后仍享有剩余质保服务。
③ 退/换货及返厂维修需按原包装寄回机器，以免快递过程中产生其他问题，建议妥善保存好产品原包装。
④ 申请质保服务时，请提供产品制造编码、购买凭证、订单号、保修卡、发票等信息。如未提供，公司有权拒绝提供质保服务。
⑤ 服务时间：周一至周五， 9:00–20:30 ；周六至周日， 9:00–18:30 （法定节假日除外）。热线：0755-2103-9743，邮箱：after@piocreat3d.com

WARRANTY

Before returning the product and filling in a warranty, please contact after-sale person for going through after-sale formality. And attach this waranty card along with the returned machine.

Repair ☐ Change ☐ Return ☐

Name: _____ Telephone: _____

Address: _____

_____

_____

Serial Number: _____ Order Number: _____

Channel: Platform ☐ Offline ☐

Date of purchase Day_____ Mon._____ Year_____

Malfuction And Damage Depiction Or Return And Change Reasons\ Suggestions:

_____

_____

_____

_____

Repair Records:

_____

_____

_____

↓

Note: Client need filling in basic infor. and return reasons. Repair records shall retain for technicians.

产品保修卡

产品寄回前请先联系售后专员，为正常进行售后处理，请务必填写此卡，并随机器寄回。

返修 □　　换货 □　　退货 □

客户名称：_____联系电话：_____

收件地址：_____

_____

_____

机器制造编码：_____订单编号：_____

购买渠道：电商平台 □　　线下 □

购买日期：_____年_____月_____日

↓

温馨提示：基本信息及返厂原因为客户必填项，维修情况记录部分为维修人员填写项。

故障描述或退、换货原因和建议：

_____

_____

_____

_____

维修情况记录：

_____

_____

_____

Notes 笔记

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

-This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Due to the differences between different machine models, the physical objects and the final images can differ.The final explanation rights shall be reserved by **Shenzhen Piocreat 3D Technology Co., Ltd.**

因每款机型不同，实物与图可能有所差异，请以实物为准，最终解释归深圳市创想三帝科技有限公司所有。

Scan To Learn More
扫 码 了 解 更 多

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