

# A003-V8.0



## Smart WiFi Camera User Manual

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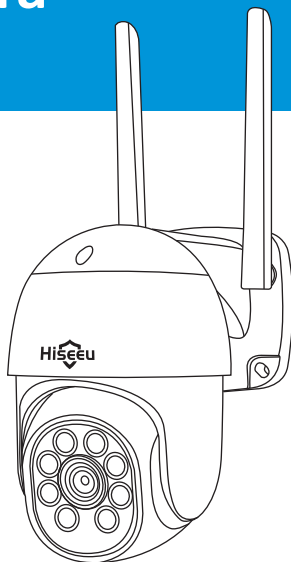
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Whatsapp number: +8618126465980

Chat on AliExpress, get fast response



✂ Please read the Quick Guide carefully before  
using the product and keep it properly.

# Letter of Thanks

Friend of Hiseeu;

Thanks for your trust to purchase wireless security camera from Hiseeu and please accept our sincere appreciation here.

Thanks again for your great support. With the support, not only we insist on our dream, but also do our best to develop Hiseeu products. **We are looking forward to your suggestions, which would help Hiseeu become a world-leading brand in innovating video surveillance products and solutions front.**

Hiseeu CCTV always place customers' needs as our top priority. From raw materials purchasing to product shipping, we carefully test every process. Our qualified camera built with advanced chipset and each power plug certificated with CE, FCC and UL for safety. Each camera is strictly tested before shipment.

If you are satisfied or not with our product or service, please contact us firstly via phone cell or emails. Your precious customer suggest will help us shape our business to the best and let other customers know more about Hiseeu product and service, your unwavering support and patronage is our motivation to go further.

On behalf of all colleagues in Hiseeu CCTV, we sincerely appreciate your trust. Please let us know if there is anything we can do to assist you further.

Thanks again and wish you all the best.

Your Sincerely,  
All staffs in Hiseeu CCTV



Scan it to view installtion video

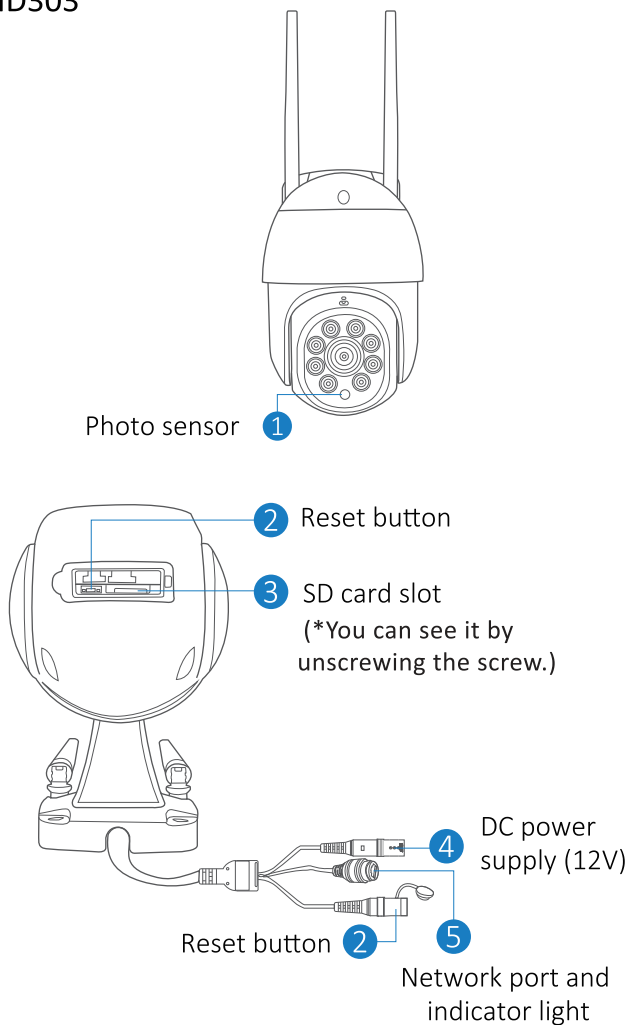
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## Appearance Description

### 1. Wireless Pan Tilt Zoom Camera

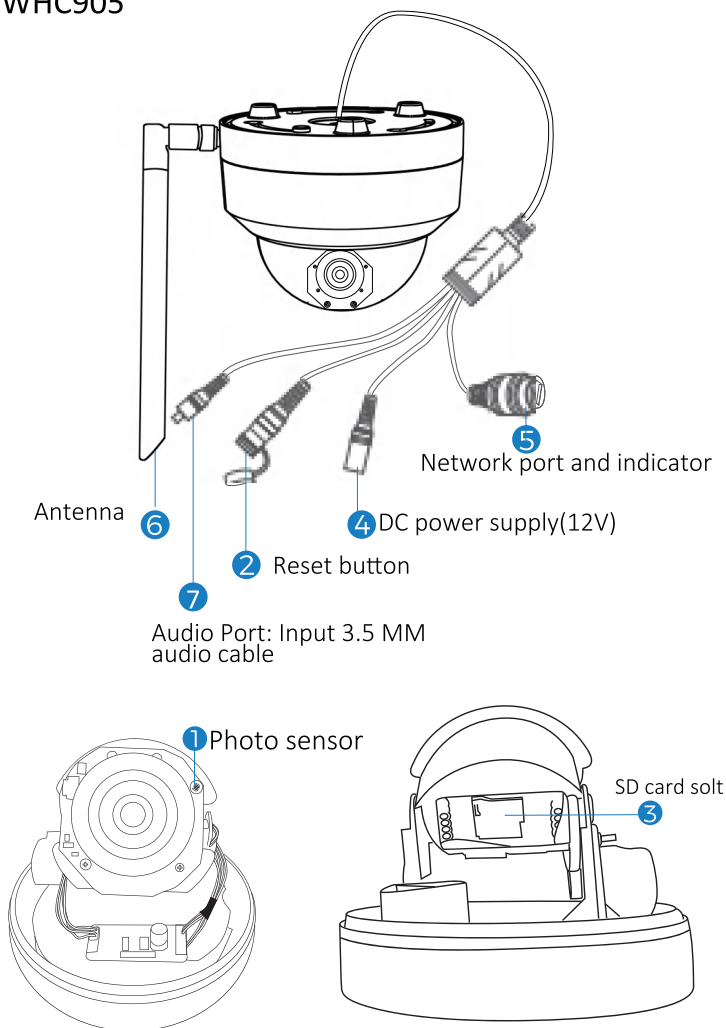
WHD303



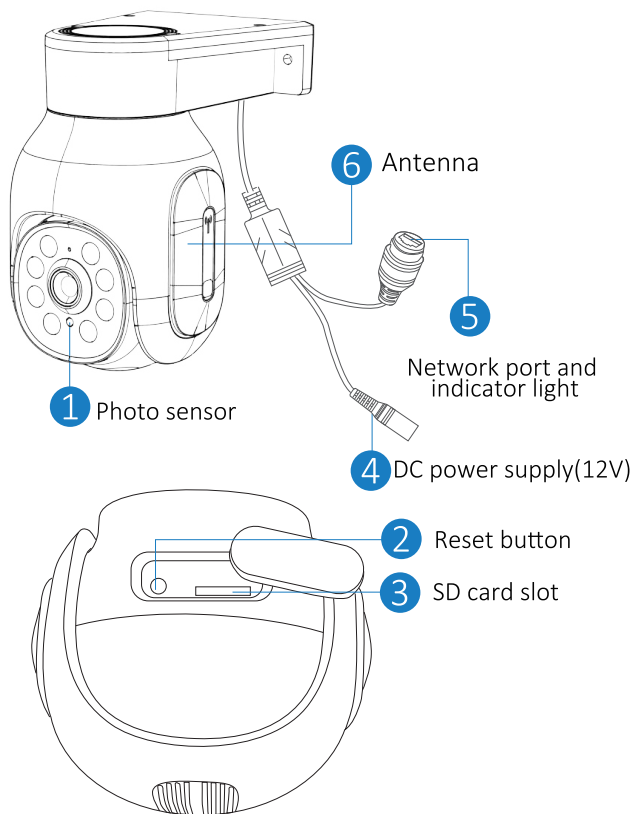
## 2. Dome Explosion-Proof PTZ Camera

**Note: Infrared night vision only.**

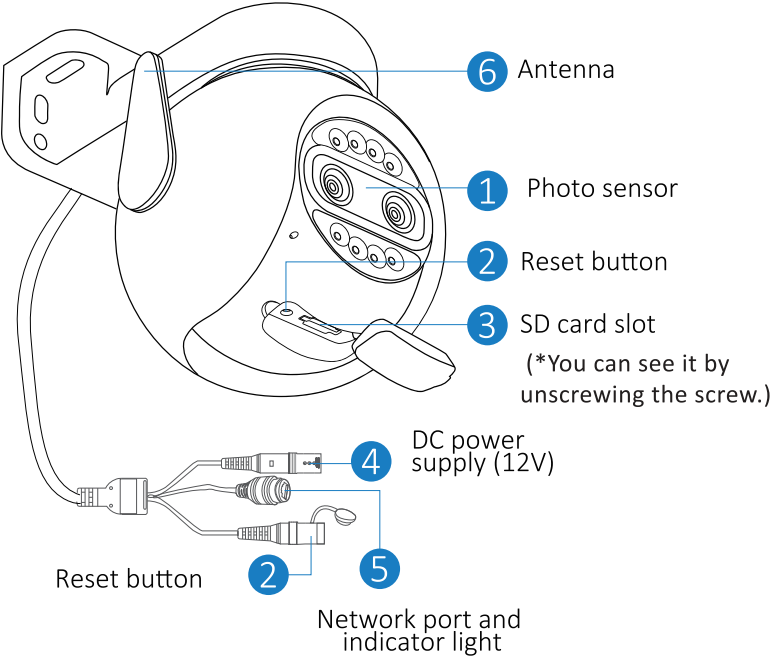
WHC905



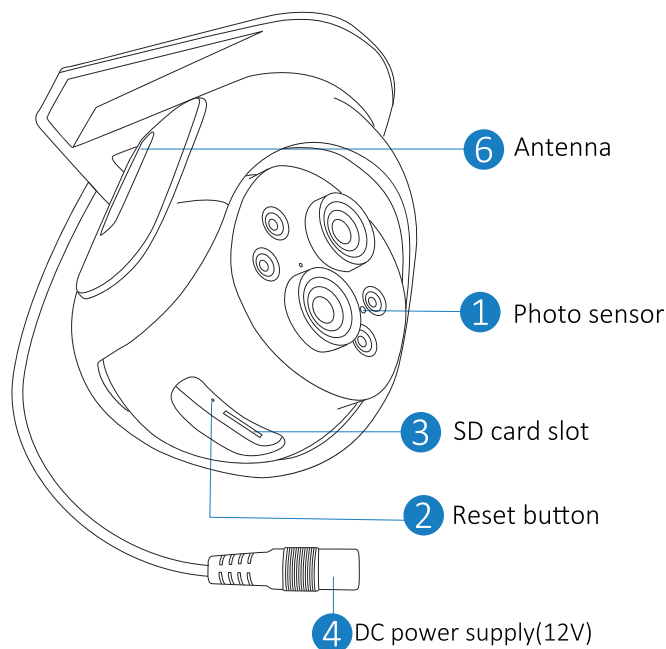
# WHD405



# WHD604



## WS02



## Description

1. **Photo sensor:** Collect ambient luminosity value, turn on the infrared light when the current illuminance is less than 3 Lux.
2. **Reset button:** Long press 3-5 seconds to restore to factory setting .
3. **SD card slot:** You can install micor , SD/TF card to store video record , which supports up to 256GB SD/TF card.
4. **DC power:** supply power input.
5. **Network port and indicator light:** Connect the Lan cable and check the current device status indicator light.
6. **Antenna:** make sure antenna is vertical when you install it outside.
7. **Audio Port:** Connect speaker with 3.5mm output cable.

## Installation

- Ensure that the equipment in the package is in good condition and includes all assembly parts. If you find any accessories missing, please email [Johnny@hiseeu.com](mailto:Johnny@hiseeu.com) for help.
- The standard power supply is 5V1A or 12V1A or 12V2A. Please ensure that your power supply matches your camera.
- During installation, Please ensure that the distance between the camera and the router can reach good WiFi signal.
- Make sure the walls are strong enough to withstand four times the weight of the camera and bracket.
- Please ensure that the antenna remains vertical and upward after installation.

# Add Device

## 1. Software Download

### 1.1 Download Free App EseeCloud

Search free APP "EseeCloud" in App store or Google play. The phone App will be updated sometimes, if your phone App menu is different from the menu in user manual, please contact us to get the latest user manual.



EseeCloud App

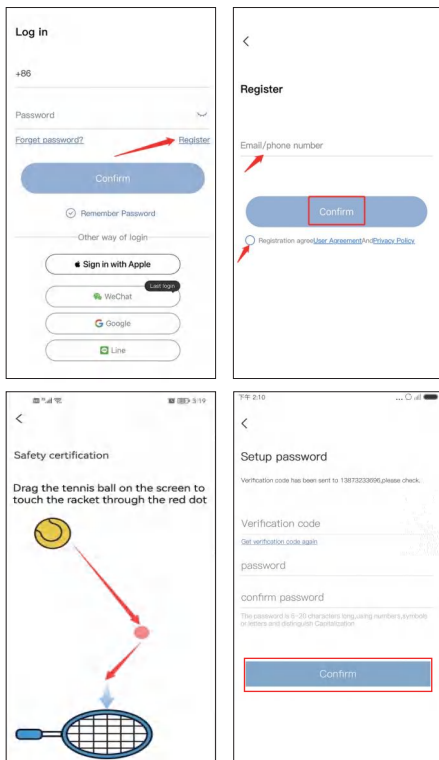


EseeCloud App download

Note: For IOS system, it requires IOS 9.0 version or above. For Android, Android 5.0 or above.

### 1.2 Register Account

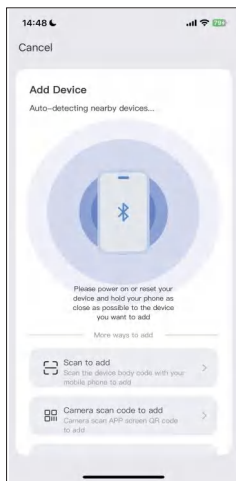
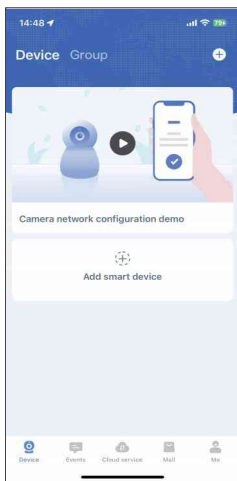
- 1) Go to login interface, click "Register".
- 2) Register with your phone number or email address, check the usage policy below, click "Confirm".
- 3) You need to manually press and hold the tennis ball, drag it to the red dot, and then drag it to the tennis racket to go to the next step.
- 4) You'll receive a verification code, Input the verification code and set up your own password, then click "Confirm" to complete.



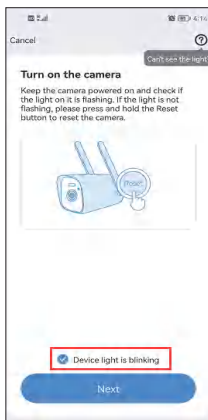
In order to add the camera more conveniently, we upgraded the version of this camera and added an additional method that can directly scan the code and add without connecting to the camera hotspot. When resetting the camera, the camera prompt sound will emit a beep sound. After adding successfully, the beep will disappear.

## 2. Scan QR Code to Connect Camera

1) It makes a beep sounds after reset the camera, open the App, click "Add smart camera"→ click "scan to add"→ scan QR code stick on the camera.

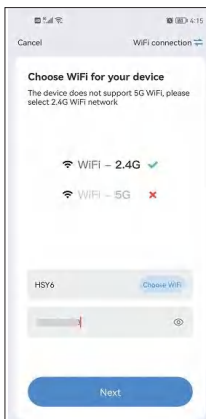


2) Click “Device light is blinking” → Next, then connect your home WiFi.

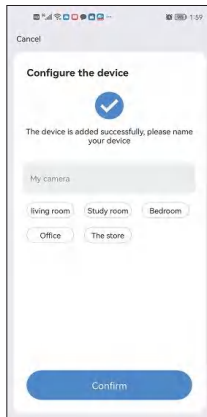
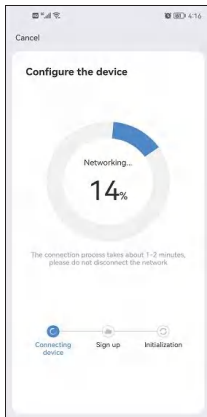


3) Select your home wifi (the camera only support 2.4GHz wifi, not support 5GHz), click “Next”.

Note: The wifi name and password don't including any special character and the wifi password don't over 12 characters.



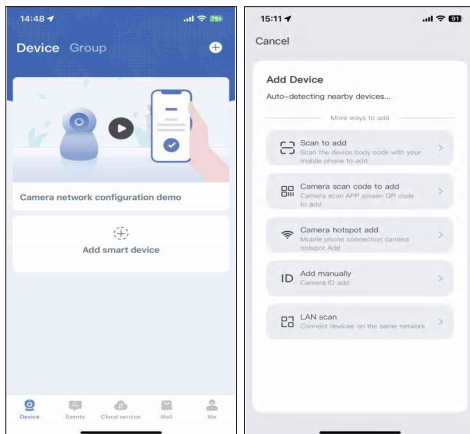
4) You will get a QR code on your mobile phone, aim the QR code of the mobile phone at the camera lens at a distance of 15-20cm.  
when you hear the prompt voice, click the blue button below, wait for device to connecting successfully, then edit the device name.



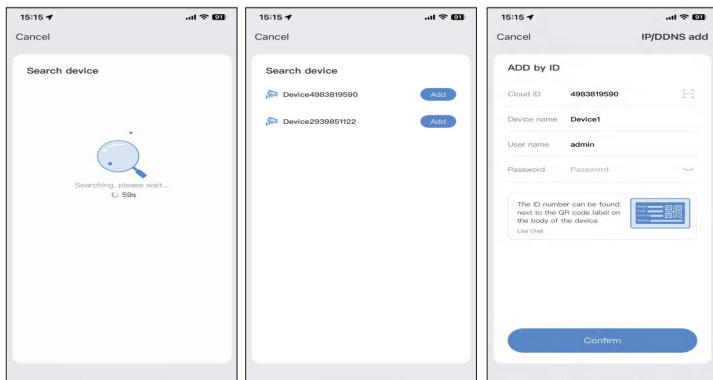
### 3. Connecting the Camera via Ethernet Cable

With the Ethernet port on the camera, the PTZ camera not only support wireless wifi connection but also the Ethernet cable connection.

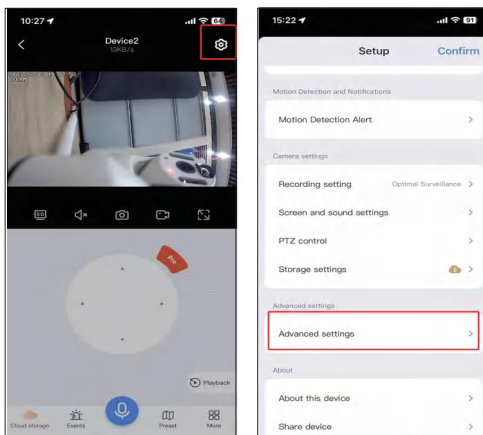
1) Please using the network cable connect camera to your router LAN Port, then click “Add smart cameras”→ slide screen down → select “LAN scan”.



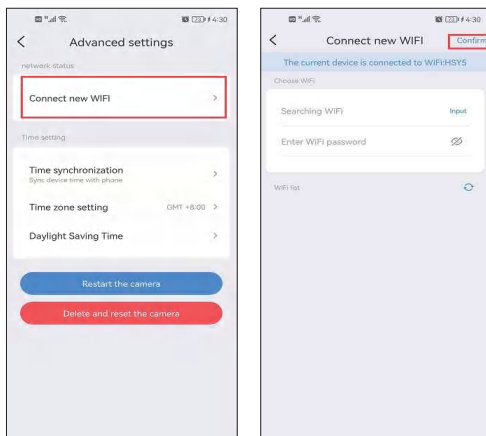
2) It will search device automatically, when find device, click Add. You don't need to input any password, just click “Confirm” on upper right corner.



3) After add successfully, please click setting icon→ click Advanced settings.



4) Connect new WiFi→ select your home WIFI and input password→ Confirm. Then unplug network cable.



## To View on EseeCloud Software on PC

You must register account of EseeCloud on your mobile phone and add the device first. So that you can remote view on PC.

This is the link of Eseecloud software.

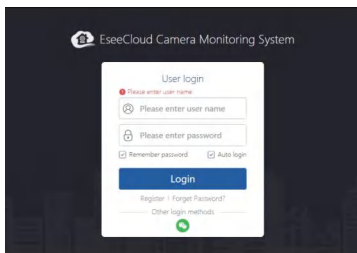
For windows:

[http://download.dvr163.com/tool/eseeccloud/EseeCloud\\_Setup\\_3.0.8.0.exe](http://download.dvr163.com/tool/eseeccloud/EseeCloud_Setup_3.0.8.0.exe)

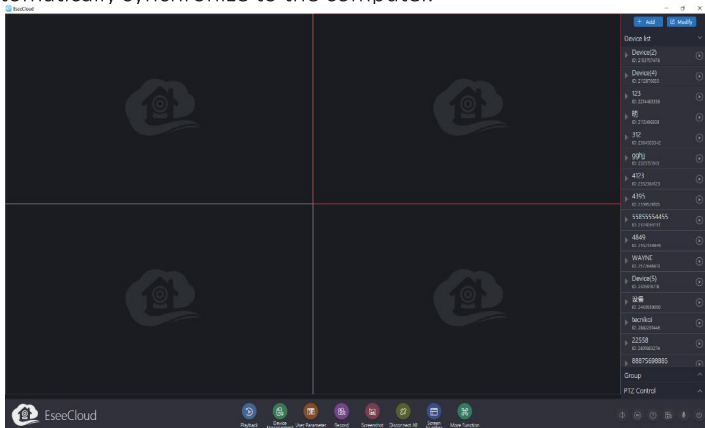
For MAC:

[http://download.dvr163.com/tool/EseeCloud-mac-2.0.8\\_20200228.zip](http://download.dvr163.com/tool/EseeCloud-mac-2.0.8_20200228.zip)

Or send the email to [Johnny@hiseeu.com](mailto:Johnny@hiseeu.com)/ [love@hiseeu.com](mailto:love@hiseeu.com) (For US) or [jason@hiseeu.com](mailto:jason@hiseeu.com) (for UK/EU).



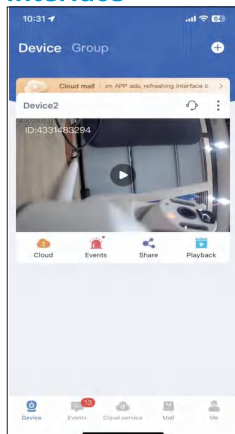
- Login with EseeCloud App account, only support email and cellphone number to login, if register with third party account, please register a new account by email or cellphone number, then add the system again
- After logging in the account and password, the device will automatically synchronize to the computer.



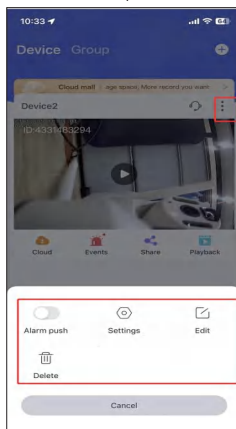
Please note, the digital zoom camera can't zoom in or out on pc.

# Camera Function

## 1. EseeCloud Main Interface



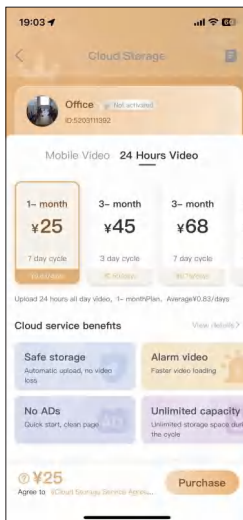
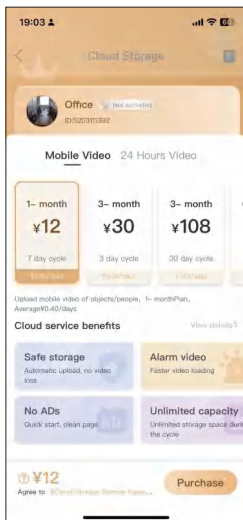
1) Click  icon, you will see four options.



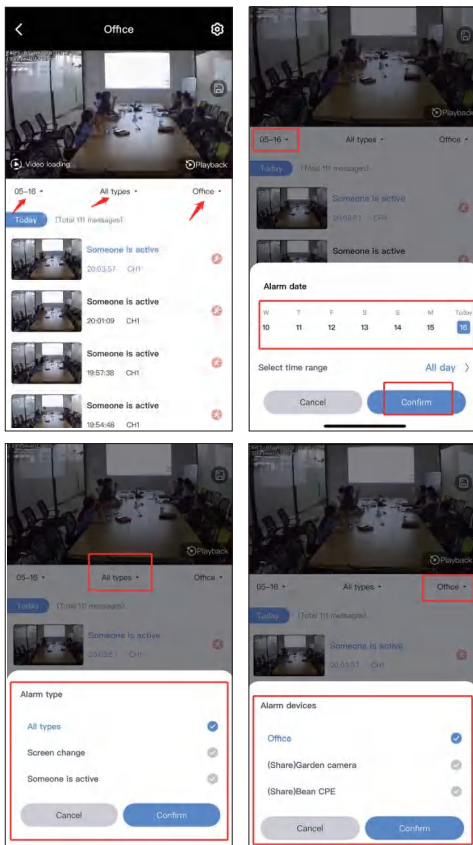
- A. enable" Alarm push" to get phone alert notification
- B: click "Settings",you can go to setup interface directly.
- C.click "Edit" option, you can edit device name.
- D. the last option is to delete the device.

2) Click  icon, you can purchase cloud service, each device only be purchased separately.

There are two storage modes, mobile video means only stored video for the camera detect suspicious object, and 24-hour video means the video stored for a whole day.

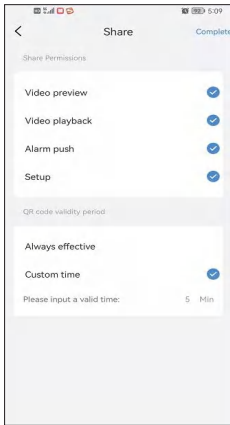


3) Click  icon, you can look at the alarm message and you can select date,time range and motion type such as all types Screen change/Someone is active etc.The alarm message will be overwritten automatically after three days.



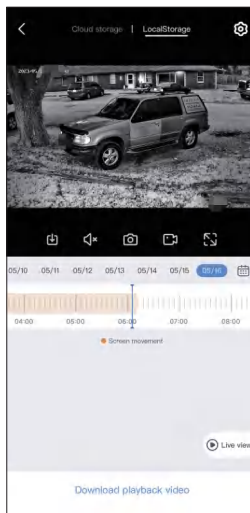
4) You can share the device to your friend or family.

- Click  icon, select share permission and QR code validity.
- Click finish in the upper right corner to generate a QR code, share the QR code to other people.

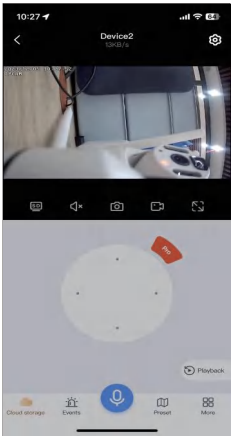


5) Click  icon, you can watch camera record, but you need to insert the SD card or purchase cloud service first.

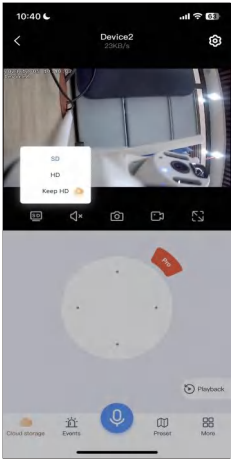
Please note, just cloud service support fast forward option, SD card not support.



## 2. Real Time Video Recording Function



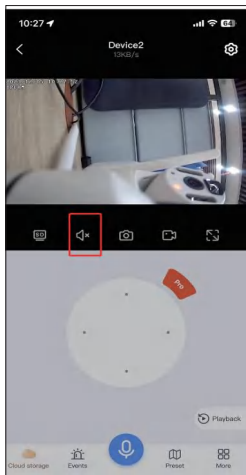
SD & HD Switch



## Sound

When you view the camera, please open the sound button, otherwise, you can't hear anything of camera .

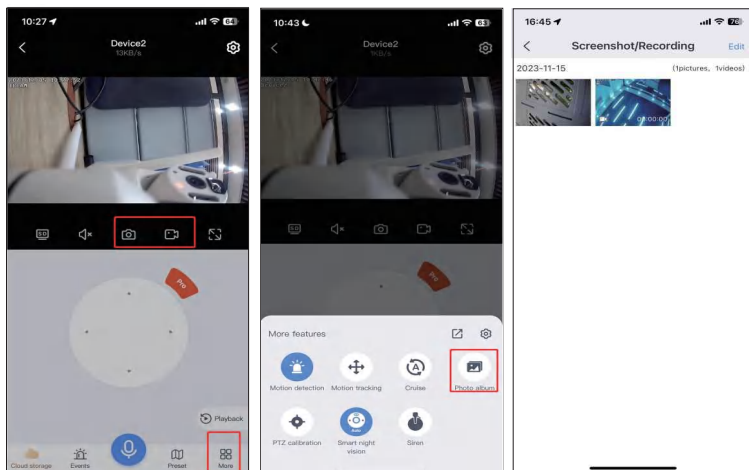
Please note that you also need to turn the phone volume up.



## Screenshot & Recording

You can take a screenshot or record an important picture and save it on your mobile phone as evidence in the future.

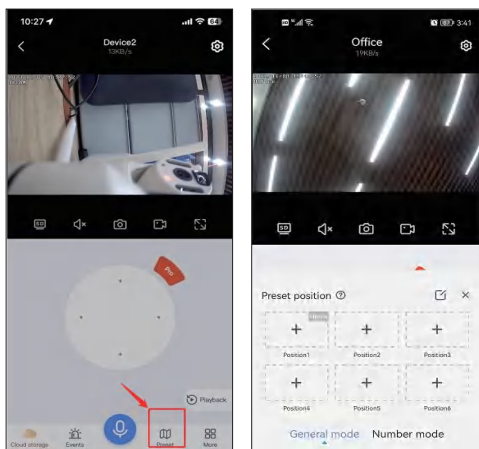
After recording successfully, please click “**More**” → select “**Photo album**”, you can check the video on this interface.



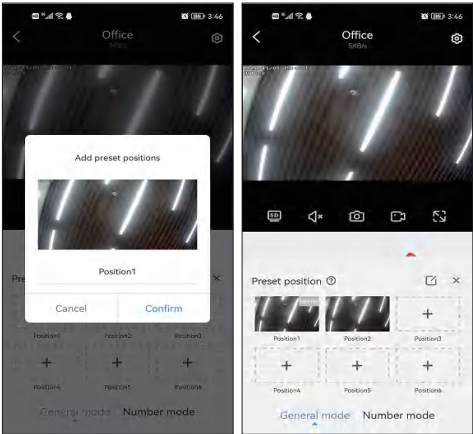
## Frequently Viewed Location

You can set several positions that you viewed frequently. You just need click **Go to** button instead of moving the camera lens position manually.

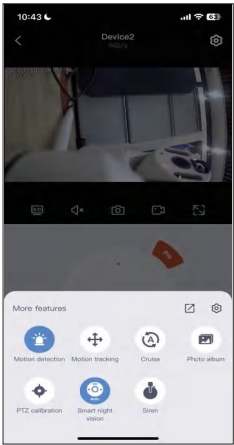
a. Adjust the camera lens to a position you want, click **add Preset**.



b. Named the Position 1, click confirm, directly click the image in the box and the camera will return to the position you set.



More



- a. Motion detection: Got the alert when the camera detect motions
- b. Motion tracking: camera will tracking and follow the motion
- c. Cruise: the camera will start 360°automatic cruise for about 4 hours, and then stop.
- d. Photo album: storange the screenshot picture or recording video.
- e. PTZ calibration: When there is a deviation in the camera position or the pan tilt cannot rotate left and right or up and down, just click PTZ calibration, and the camera will calibrate automatically.
- f. Night vision model: Night vision has three modes to choose from.Clicking the button will switch one mode.

**Smart night vision:** When the camera detects a person or object, it will turn on the floodlight, and the image will be switched to full color. Normally, it is a black-and-white image at night.

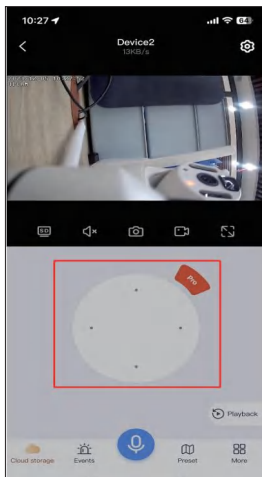
**Full color night vision:** When it is detected that the surrounding environment has begun to darken, the floodlights will automatically turn on and display a color image.

**Infrared night vision:** camera will switch to black and white image automatically at night. Day switch back to day mode.

**g.Siren:** when you find someone invading, please click the alarm button,and the camera will sound the alarm for 14 seconds to scare away the intruder.

## PTZ Control

Drag the direction key to move the camera lens up and down, left and right.



## Microphone Function

When you want to talk to someone through the camera, click the microphone icon below, so that you can talk to others, and then click the "hang up" button to end the call.

