

Serial Number of SyncSign Hub

Please keep this manual and SN code for better service

Need Assistance?

https://help.sync-sign.com

help@sync-sign.com

For more:

Search "SyncSign" on social networks

Please checkout this web page
for the latest version of user

https://dev.sync-sign.com/usermanual

CEFC

(v1.2)

Getting to Know SyncSign Hub

Setup Button

Wall-Mount Holes

Ethernet Port

5V Power Input (Optional)

USB Power Input

PAN Antenna

Factory Reset Button

Packing List

Hub x 1

Antenna x 1

USB Power Cable x 1

Power Adapter x 1

Installation Method

1

2

3

SyncSign® Hub

User Manual

Setup the SyncSign Hub

1. Connect the Hub to the Internet

(1) Download the SyncSign App (Search [SyncSign] on Google Play / App Store, or scan this QR Code);

Download on the App Store

GET IT ON Google Play

SyncSign

sync-sign.com/app

(2) Create an administrator account and sign in the App;

(3) Power up the Hub with adapter and cable in the package;

(4) Press and hold the button on the top of the Hub for five seconds to enter "Setup Mode" (Blue LEDs flashing rapidly);

Hold 5 seconds
until Blue LEDs flash rapidly

(5) Turn on the SyncSign App;

SyncSign

SyncSign

No Hub yet!
Please click [+] to add a Hub.

(6) In the APP home page, tap the [+] button in the upper-right corner and select [Add a Hub];

SyncSign

No display yet!
Please click [+] to add displays.

(7) Follow the instruction in the APP to continue these operations:

•The App connects to the Hub;

•Select one of the 2.4GHz Wi-Fi hotspots which the Hub should connect to;

•Input the Wi-Fi credentials and send to the Hub;

•Link the Hub with your administrator account automatically.

2. Pair the SyncSign Displays with the Hub

In the APP home page, click the Hub that you are going to pair the SyncSign Displays with;

Tap the [+] button in the upper-right corner and select [Add Displays];

SyncSign

No display yet!
Please click [+] to add displays.

During the [Node-Hub Pairing Mode] use a paper clip to insert into the pin-hole of the SyncSign Display, to trigger the joining process.

1

SyncSign

Insert a paper clip to join a Hub

SyncSign

Insert a paper clip to join a Hub

Note:

The [Node-Hub Pairing Mode] lasts for only 1 minute, please complete this step as quickly as possible.

3. Authorize the Calendar Access

(1) After the above steps, you can see the cards of all the paired displays in the APP home page;

(2) To synchronize a Display with a calendar, click [] on one of the cards;

(3) Select one of the calendar software providers, click on [ADD A CALENDAR] and then you may be required to sign in with an account;

(4) Select one of the calendars you are going to synchronize the display with, click on [SAVE CHANGES].

Note:

A SyncSign display can only bind to one calendar at a time.
One calendar can be bound by multiple SyncSign displays.

About Hub Connecting via Ethernet

•Hub connects to the network over Wi-Fi is a backup way.

•Hub will give priority to Ethernet if both Ethernet and Wi-Fi are present.

Warning:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter

RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter