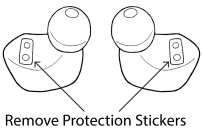
Zophia Wire.less Earphone Quick Start Guide

Important: Please remove the stickers at your earbuds before use.

Open charging case
and take out earbuds

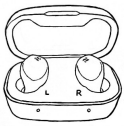


Remove Protection Stickers

Put back earbuds and
connect USB-C cable to charge

Open the charging case and take out the earbuds. Remove the stickers at the charging contacts. This is used to prevent charing during shipment. Put the earbuds back into the charging case. Connect the USB-C cable to the charging case for a full recharge before use.

Wireless Earphone Pairing



Take out earbuds

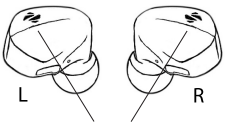
It will enter into pairing mode
with red & white LED flashing

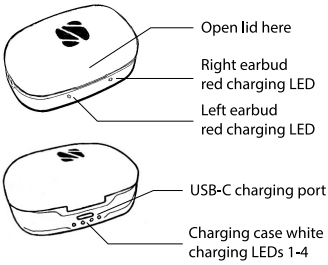
At Bluetooth menu, select
"Zophia Wire.less Earphone"

Only one of the earbud will flash red & white, this is normal. You only have to do this pairing once and it will automatically connect to the same smartphone or computer in your future use.

The left and right earbuds are already paired in factory. If only just one of the earbud is able to connect to your mobile or computer, please put them back into the charging case and take out to retry again. If this still doesn't work, take out earbuds from charging case, press and hold both earbuds for 10 seconds. Once the left and right earbuds are paired, the red and white LED will flash twice every 3 seconds. This will restore it to factory default settings.

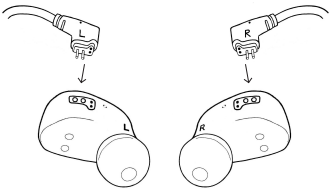
Wireless Operations and Charging

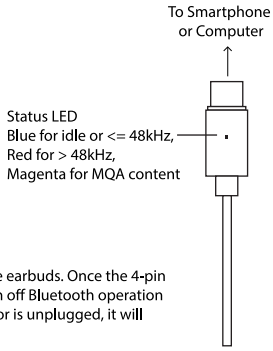




- Volume Up (R), Volume Down (L)
- Play / Pause / Pickup Call / End Call
- Google Assistant / Siri
- Press and hold for 6 seconds to enter pairing mode
- Press and hold for 10 seconds to turn off
- Press and hold for 4 seconds to turn on

Wire Connection





Connect the earphone cable 4-pin L/R connectors to the earbuds. Once the 4-pin connector is plugged, the earbud will automatically turn off Bluetooth operation and switch to wired operation. When the 4-pin connector is unplugged, it will automatically switch back to Bluetooth operation.

Technical Specification (Wireless Earbud)

Bluetooth SoC Processor	Qualcomm QC3040 Bluetooth TWS SoC
Smartphone/Computer Connection	Bluetooth v5.2 Wireless
Audio Codec	SBC, AAC, AptX
Headset Capacity	35mAh
Charing Case Capacity	350mAh
Playing Time	5 Hours, additional 20 hours throught charging case
USB-DAC Cable Connection	Proprietary 4-pin (compatible 2-pin 0.78mm)
Mic Echo Cancellation	Qualcomm CVC
Sweat and Water Resistance	IPX4
Weight	6.2g per earbud
Driver Design	6mm custom Neodynium dynamic driver
Chassis Material	Transparent Black Resin

Technical Specification (USB-DAC Cable)

DAC and Headphone Amplifier	ESS Sabre 9281ACPRO (MQA version) ESS Sabre 9270C (Standard version)
USB Audio	2.0 High Speed Class 2
Smartphone/Computer Connection	USB Type-C
Headphone Connection	Proprietary 4-pin (2-pin 0.78mm compatible)
PCM Max Sampling Frequency	768kHz (MQA version) / 384kHz (Standard version)
DSD Max Sampling Frequency	22.5MHz (MQA version) / 5.6MHz (Standard version)
MQA (Master Quality Authenticated)	Renderer, 2nd unfold (MQA version)
Max Bit Depth	32-bit
Max Output Power	32mW + 32mW
SNR	120dB
THD+N	0.0006%
Frequency Response (0-40kHz)	+/-0.005dBrA
Operating System	Android, iOS, macOS and Windows 10/11
Cable Length	1.3m
Chassis Material	Matte Black Aluminum

Setup Guides

Please download the following setup guides from Zorloo website using the QR Code on the right.

Android
- eXtream USB Audio Player Pro
- Onkyo HF Player

iOS - Apple Music

macOS
- Check
- Audirvana
- Tidal Desktop
- Roon

Windows
- Check
- Audirvana
- foobar2000
- Tidal Desktop

https://www.zorloo.com/download

You can also find the FAQ at www.zorloo.com/faq

Limited Warranty & Liability Disclaimer Statement

Zorloo warrants to the end-user customer that Zorloo products are free from defects in material and workmanship. Warranty coverage extends for twelve (12) months since purchase date. Zorloo's limited warranty covers only those defects that arise as a result of normal use of the products and will repair/replace the products or parts of the product that proves defective. If the warranty period has expired, paid repair services are available.

Caution: Using the earphones at high-volume for an extended time period may damage your ears. Do not use earphones while operating mobile vehicles (car, motorcycle, bicycle, etc.). Please keep the product in a safe place away from children as it may be a choking hazard.

FCC Statement :
This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try correct the interference by one or more of the following measures:
- Reorient the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into and outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
Changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.
FCC ID : 2A37ZE227ZPA