

NEOQOQO™

YOUR DEVICE

CHARGING CASE

Charging case indicator

Charging port (USB-C)

EAR BUDS

touch area

earbuds indicator

IN THE BOX

Earbuds, Charging case, User manual, USB-C cable, Silicone ear tips (three sizes.)

This product support Phone、PC、Pad、Smart Watch and other smart devices with bluetooth functions.

TRUE WIRELESS STEREO

NEOQOQO-G5

Beijing Newman brothers Technology Co., Ltd

Address: Room 327, Dongpei building, 80 Yunjing East Road, Liyuan Town, Tongzhou District, Beijing, China

TURN ON OR OFF THE EARBUDS INDICATORS

1.The product defaults to turn off the light when it is connected to the Bluetooth device.

2.When the Bluetooth device is connected, four-taps the left or right earbud to turn on/off the earbuds light.

CONNECT

CONNECT TO YOUR SMART DEVICE

1.When using the earbuds for the first time, open the charging case and the left and right earbuds are automatically paired. Then turn on the Bluetooth switch of the mobile phone and search for the pairing name "NEOQOQO-G5" from the Bluetooth list of the mobile phone to easily connect.

2.If this product has been connected to a Bluetooth device, open the charging case to automatically connect to the Bluetooth device.You can also manually click the Bluetooth pairing name "NEOQOQO-G5" to connect.

3.If the earbuds is automatically connected to other smart device, please turn off Bluetooth of other device before connecting.

CHARGE YOUR DEVICE

1. Insert the earbuds into the charging case.

2. Close the charging case and connect the USB cable.

3. The earbuds and the charging case are charged simultaneously.

CHARGING CASE INDICATORS

CHARGING EARBUDS

Charge the left/right earbud, the three LEDs on the left/right side of the charging case flash in turn for 5 seconds and go out.

CHARGING CASE POWER DISPLAY

Open the charging case, the battery level of the charging case is displayed immediately.

Power 100%

Power 60%

Power 30%

Low battery

L / R 3 LEDs are always on for 5 seconds, then go out

L / R 2 LEDs are always on for 5 seconds, then go out

L / R 1 LED is always on for 5 seconds, then goes out

The first LED on the left/right side flashes, then goes out

CHARGING CHARGING CASE

Using USB-C cable provided, connected to the charger.

Power less than 30%

Power less than 60%

Power more than 60%

Fully charged

The first LED on the left/right side flashes

The first LED on the left/right side is always on, and the second LED on the left/right side flashes

The first and second LEDs on the left/right side are always on, and the third LED on the left/right side flashes

L / R 3 LEDs are always on

Warning: The rechargeable battery of this product must be properly disposed of in order to be recycled. Please do not put the battery in the fire to avoid explosion.If you do not use this product, it is recommended to charge it every three months.

GESTURES

LEFT EARBUD

RIGHT EARBUD

DOUBLE TAP

MUSIC

CALLS

TRIPLE TAP

Launch

Google or Apple

PRESS & HOLD FOR 2 SECONDS

MUSIC

CALLS

VOLUME + / -

Do it on your phone, tablet or computer

DIMENSIONS

Per earbud

Height: 34.1 mm

Width: 20.6 mm

Depth: 21.5mm

Weight: About 3.9 g

BATTERY CAPACITY

Per earbud: 40 mAh

PLAYTIME

Music playback: 4 hours

CHARGING TIME

About 1.5 hours for the earbuds (in the charging case)

About 2 hours for the charging case(Wired: USB Type-C)

RATED INPUT

5.0V ≐ 300mA

DRIVER

10 mm

SENSITIVITY

100±3dB

BLUETOOTH COMPATIBILITY

BT 5.0

PRESS CONTROL

Twice/three times/long press

*The preceding specifications are theoretical values based on product design. Some features and specifications may vary across markets. To provide accurate product information, specifications, and features, we may make real-time adjustments to the preceding specifications, so that they match the product performance, specifications, indexes, and components of the actual product. Product information is subject to such changes and adjustments without notice.

HEALTH AND SAFETY

1.If you wear earbuds for a long time, you are recommended to adjust the volume to 60-70%. Excessive volume will damage your hearing.

2.This product does not come with charger. We recommend 5V-2A charger.

3.The charger should be pulled out after full charge. If the charger is not pulled out for a long time after the earbuds are fully charged, the charging protection IC will be in a hot working state for a long time, and the working life of the IC will be impact.

4.Super fast charger is not recommended. If it is necessary, please only use the original fast charging of famous mobile phone manufacturers, because the fast charging of copycat manufacturers may be direct 9V power supply.

WARNING! To avoid electric shock and damage to your device, do not charge device while it is wet or in an area where it could get wet. Do not handle device,charger or cords with wet hands while charging.

Caution! If you feel discomfort while using the device, stop using it and remove it. If your device becomes hot to the touch, please remove it until it cools.

TRUBLESHOOTING

When the earbuds is turned off due to wrong operation,please put the earbuds to charging case and close the cap to active it, Then take out the earbuds and re connect the smart device.

1. what should be noted when firstly using the earbuds?

A. Firstly, fully charged the earbuds and charging case to avoid low power causing caton and noise.

B. Turn off the phone and restart before connecting.Long-time using the phone will hugely impact the transition of earbuds,which causes caton, noise and troubleshooting on connecting.

2. Why can one earbud hear sound and the other can't?

A. Long press the earbud without sound, if cue tone appears, the earbuds can match automatically, if not,please do the below operation.

B. Put the earbuds into charging case and close the cap,charge it for 5mins,remove Bluetooth earbuds connection and restart the phone.Take out the earbuds from the charging case and wait for 10 seconds.The earbuds will match automatically,turn on the Bluetooth switch on phone to connect.

3. Why is the call unclear, noisy, stuck, or listening to music stuck?

A.Poor call signals or net between both sides.

B.The power of the earbuds is too low, please charge it.

C. Static electricity is generated between earpuds or mobile phone and clothes, which interferes with Bluetooth signal transmission.

D. Long distance between phone and earbuds, or wall block.

E. Non-standard charger/router/high power utility equipment/monitor/Interference of Bluetooth signal in subway station/public.Please confirm the interference of connecting signals. volume, distance, block and turn off the phone then restart,it can return to normal when reconnecting.

4. How to do with abnormal charging of earbuds/charging case?

A. Please read instructions about the indicator light of charging on.

B. Change to another USB-C cable or charging head to charge.

C. Clean the earbuds charging interface with alcohol of 75% by cotton swab.

AFTER SALES POLICY

Product failure caused by internal components

1.Within 2 months of purchase, you can choose to return,replace or repair the earbuds.

2.Within 3 months of purchase, you can choose to replace or repair the earbuds.

3. Within 12 months of purchase, you can enjoy free maintenance service.

NO FREE AFTER SALES SERVICE

1. Beyond the validity period after sale (calculated within one year from the date of purchase).

2. The damage is due to the failure to use, maintain and keep in accordance with the instructions.

3. The damage is due to other non product design,technology manufacturing, quality and other problems.

4. The damage is caused by force majeure.

5. Damage caused by dismantling the machine by staff of unauthorized dealers.

6. Machines without labels are not guaranteed.

7. The attached accessories are not within the scope of free after-sales.

For products that are not within the scope of free after-sales service,paid maintenance service can be provided, and the user shall bear the maintenance cost and freight.

NEOQOQO™

ADVICE FOR CONSUMERS

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CAUTION

Some applications or prolonged usage may increase device temperature.

If the device feels hot to the touch, discontinue use and close all applications or turn off the device until it cools.Always ensure that the device has adequate ventilation and air flow. Covering the device can trap any dissipating heat and redirect it back to the device while it is active.

ELECTROSTATIC SHOCK

When using earbuds in areas where the air is very dry,it is easy to build up static electricity and possible for your ears to receive a small electro-static discharge from earbuds.To minimize the risk of electrostatic discharge,avoid using earbuds in extremely dry environments,or touch a grounded unpainted metal object before inserting earbuds.

DRIVING HAZARD

Use of NEOQOQO-G5 while operating a vehicle is not recommended and is illegal in some areas. Check and obey the applicable laws and regulations on the use of earbuds while operating a vehicle.Be careful and attentive while driving. Stop listening to your audio device if you find it disruptive or distracting while operating any type of vehicle or performing another activity that requires your full attention.

SKIN IRRITATION

Earbuds can lead to ear infections if not properly cleaned.Clean earbuds regularly with a soft lint-free cloth.Don't get moisture in any openings,or use aerosol sprays,solvents,or abrasives.If a skin problem develops,discontinue use.If the problem persists,consult a physician.

DEVICE TEMPERATURE

Caution! Some applications or prolonged usage may increase device temperature.

If the device feels hot to the touch, discontinue use and close all applications or turn off the device until it cools.

Always ensure that the device has adequate ventilation and air flow. Covering the device can trap any dissipating heat and redirect it back to the device while it is active.

RESTRICTING CHILDREN'S ACCESS TO YOUR MOBILE DEVICE

Your device is not a toy. Do not allow children to play with it because they could hurt themselves and others, or damage the device. Keep the device and all its parts and accessories out of the reach of small children.

MAINTAINING WATER RESISTANCE

The earbuds support water-resistance but the earbuds may be damaged if used in conditions inconsistent with the IPX5 standard. Follow these instructions carefully, as failure to do so may result in damage to your devices. The charging case does not support water-resistance.

• Do not expose the devices to water moving with force or running water

• Do not wear the devices while swimming, showering, playing water sports, or while in a sauna.

• Do not put the devices into a washer or dryer.

• It is not recommended to use the devices in water.

• If the devices are exposed to fresh water, dry them thoroughly by wiping them with a clean, soft cloth and shaking them to remove the water from the devices. Do not expose or immerse the devices to other liquids, such as salt water, swimming pool water, soapy water, oil, perfume, sunscreen,hand cleaner, chemical products such as cosmetics, ionized water, alcoholic beverage, or acidic liquids.

If you do not follow these instructions, the water can enter the devices' joints and affect their appearance, the speakers, and other functionalities.

MANUFACTURER INFORMATION

Manufacturer: Guangdong Mingyang Intelligent Technology Co., Ltd.

Address: Room 413, Hongdu Commercial Building, Building A, Anle Industrial Park, Haili Community, Xin'an Street, Bao'an District, Shenzhen, Guangdong, China

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This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction