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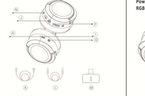
PRODUCT OVERVIEW



A. Headband adjustment slider
B. Detachable noise cancellation Mic
C. Power On/Off Button
D. RGB light
E.Type-C Charging port

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PRODUCT OVERVIEW



F. Volume wheel
G. Power Button
H. Power LED
I. Type-C charging port
J. 3.5mm Audio Port
K. Type-c charge cable
L. 3.5mm headphone cable
M. 2.4G dongle
N. 7.1/2.0ch switch button

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HEADSET POWER

Power ON/OFF
RGB Light ON/OFF



7.1/2.0CH & MIC MUTE BUTTON

7.1/2.0CH switch:
Short press 1S - two beeps of "DiDi": 7.1surround sound mode
Short press 1S - a beep of "Di": 2.0 stereo mode

MIC mute ON/OFF:
Short press 1S - two beeps of "DiDi" - dongle Red LED light: Mute ON
Short press 1S - a beep of "Di" - dongle blue LED light: Mute OFF

Pairing mode:
long press 3S, dongle blue LED light constantly on

7.1/2.0CH switch



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HEADSET LED GUIDE

How to Connect





HEADSET CHARGING



Power LED Red	Charge status
LED Off	Charging complete

It is recommended to fully charge the headset before first use.

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BASIC SETUP



Notes:
This is not bluetooth connectivity
2.4G wireless Mode - For PC/Mac/PS4/PS5/Nintendo

HEADSET CONNECTION (PC)



To use the headset wirelessly on your PC:

1.Connect the wireless adapter to a USB port on your PC.
2.Press the power button on the headset for 3 seconds to power on.
3.When the wireless adapter status lights solid and the headset ear cup LED is solid, the headset is connected.

Note:
If it is your first time using the headset you may need to set the headset as the default input and output device.

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HEADSET CONNECTION (PC)

Headset Windows configuration



1.open the "Control Panel", click on "All Control Panel Items", right-click on "X series wireless gaming headset" and select "Set as Default Device".



2.Click on the "Recording" tab, then right-click "X series wireless gaming headset" and select "Set as Default Device".

HEADSET CONNECTION (MAC)



To use the headset wirelessly on your MAC:

1.Connect the wireless adapter to a type-c port on your MAC.
2.Press the power button on the headset for 3 seconds to power on.
3.When the wireless adapter status lights solid and the headset ear cup LED is solid, the headset is connected.

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HEADSET CONNECTION (MAC)

Headset MAC configuration



1.Click on "System Preference..."



2.Click on the "Sound", then go to the next step.

3.Click on "Output", right-click on "X series wireless gaming headset" and select "Set as Default Device".

4.Click on "Input" right-click on "X series wireless gaming headset" and select "Set as Default Device".

HEADSET CONNECTION AND CONFIGURATION (PS4 /PS5)



To use the headset wirelessly with PlayStation4/5:

1.Turn on your PS4/PS5 game console.
2.Connect the wireless adapter to a USB/Type-C port on your PS4/PS5.
3.Press the power button on the headset for 3 seconds to power on.
4.When the wireless adapter status light is solid and the headset ear cup LED is solid, the headset is connected.

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HEADSET CONNECTION AND CONFIGURATION (PS4/PS5)

Headset PlayStation 4/5 configuration



1.Click the "settings" in the screen.



2.Click on the "Devices" tab, then go to the next step.

3.Click on the "Audio Devices" tab, then go to the next step.

4.Click on "Input Device" and "Output Device", right-click on "X series wireless gaming headset" and select "Set as Default Device", adjust the "volume control (headphones)".

HEADSET CONNECTION (NINTENDO)



To use the headset wirelessly with Nintendo Switch:

1.Turn on your Nintendo Switch then plug the Switch into the docking station and connect the monitor.
2.Connect the wireless adapter to a USB port on your Nintendo docking station.
3.Press the power button on the headset for 3 seconds to power on.
4.When the wireless adapter status light is solid and the headset ear cup LED is solid,the headset is connected.

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HEADSET CONNECTION(WIRED)

Headset connection (wired)
The headset can be used as a wired headphone with the included 3.5mm audio cable.



To use the headset in wired headphone mode:

1.Connect the 3.5mm headphone cable to the headphone port on the headset
2.Plug the 3.5mm headphone cable into your device

Note: The microphone are not functional in this configuration.

TROUBLESHOOTING TIPS

No sound/low sound	
Possible cause	Solution
Volume control turned down	Press the Volume Up button on the Ear Force Headset Audio Controller Volume control may also be turned down at the ChatSystems Mix.
Loose connection	Confirm that each plug is inserted firmly and fully.
App Problem	Close the active App and re-open it. Or restart your device (Xbox One, PS4, PS5, Nintendo Switch) if App/Application may need to be reset.

Microphone not working	
Possible cause	Solution
Chat volume control turned down	Press the Chat Button on the ChatSSame Mix of the Ear Force Headset Audio Controller.
Loose connection	Confirm that each plug is inserted firmly and fully.

Voice interrupted	
Weak signal	Check is the default sound device is selected for this headset
	Check the network

If your issue is not resolved by these steps please contact local dealer.

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TECHNICAL SPECIFICATIONS

Speaker Sensitivity	MIC Sensitivity
99±3dB	-38±3dB
Pairing Time	Charging Time
20S	3~4H
Charging Input	Connectivity
5V 1000mA	2.4GHz Wireless
Standby Time	3.5mm Audio Cable
200H+	
Battery Capacity	Frequency
1200mAh	20-20KHz

WARRANTY CARD

Purchaser Name	
Product Model	
Tel	
Date of Purchase	
Warranty Date	
Defect Reasons	
Dealer Name	
Dealer Tel	
Dealer Address	

WARRANTY CARD

Warranty instruction:
Please keep the warranty card and valid proof of purchase and present that in the event of product repairing. If you can't provide warranty card(stamped by dealer is needed) or related proof of purchase, the product warranty date will be based on the date of manufacturer.

Warranty Service: One month replace for defective and one year repair warranty without cost from the date of purchase.
This Warranty DOES NOT cover:
A. No warranty card(stamped by dealer) and proof of purchase ,or the production date label has been damaged.
B. The date of purchase, the dealer name(stamped) and other items failed to complete or change the warranty card.
C. Man-made, break and damage due to improper installation and operation.
D. Product repaired by unauthorized service provider or personal, or disassembled by users.
E. The serial number does not on the original warranty label or other part which belong to the product.
F. Surface corruption, only could accept maintenance service.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

•Reorient or relocate the receiving antenna.
•Increase the separation between the equipment and receiver.
•Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
•Consult the dealer or an experienced radio/TV technician for help.
Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.