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Preface

About this manual

This manual contains information about the product and installation. Before using the printer, please read this manual carefully and observe the use.

International practice

For your convenience, the following symbols (icons) and conventions are used in this manual:

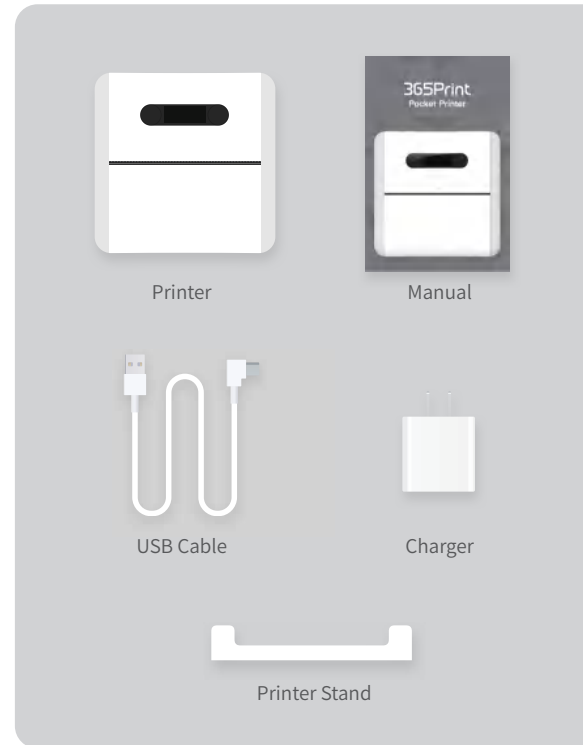
- This symbol warns that improper use may cause property damage, serious injury or death.
- This symbol indicates attention, improper use may cause personal injury or property damage.
- This mark indicates a remark, and the listed information allows you to use this product better or extension of lifespan.

Warning

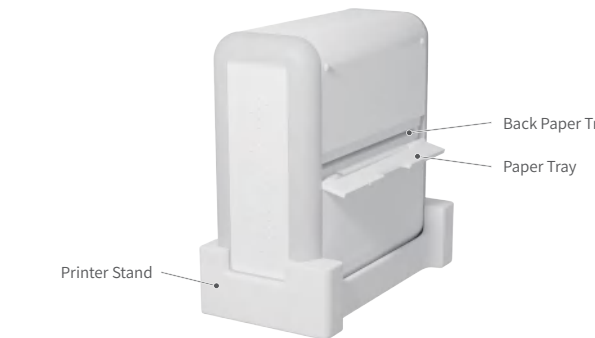
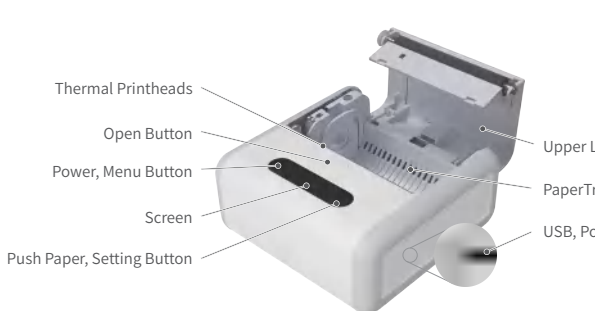
This is a Class A product. In the living environment, this product may cause radio interference. In this case, it may be necessary for users to take practical measures against interference.

Packing List

After unpacking the box, please check whether the appearance of the product is intact and check all the accessories. If there is any defect, please contact the dealer!



Appearance and Components



Printer Charging

Insert the charger plug into the power socket, and the charger DC plug into the printer charging port.
AC:100V~240V(50-60Hz)

Warning

If you use a charger that is not provided or approved by our company, The printer may be damaged.

Note

You can print while charging.

Roll Paper Installation

1. Press the open button, open the paper tray.



2. Remove the seal on the printing paper and put the paper roll into the printer in the direction shown in the figure (note the orientation of the paper roll).



3. Align the paper with the cutting edge and close the paper tray. The paper position can be adjusted by the paper feed button.



Folding Paper Installation

1. Make sure that there is no paper in the paper tray and close the paper compartment cover.



2. Open the paper tray and feed the folded paper into the rear paper inlet. The printer will automatically take in the paper (note that the paper should be fed inside as much as possible).



Basic Function

After long pressing the power button to turn it on, short press the menu button to enter the menu mode. In the menu mode, short press the menu button to switch the menu, and short press the setting button to change the current menu item.

1. Print a test page

In the "Print yourself" menu item, short press the setting button, the printer will print test pages by category.

2. Print density

In the "Density" menu item, you can see the current printing density, short press the setting key, you can switch the printing density [1-8], 1 is the lightest, 8 is the darkest.

3. Print speed

Under the "Speed" menu item, you can see the current printing speed, short press the setting key, you can switch the print quality [L, M, H], L is low speed, M is medium speed, and H is high speed.

4. Paper type

In the "Paper Type" menu item, you can see the paper type that can be recognized for the current printing. Short press the setting key to switch the paper type. CONTINUOUS is continuous paper, and GAP is gap paper.

Basic Function

5. Paper learning

In the "Paper Adapt" menu item, short press the setting button, the printer will start feeding paper and automatically learn the paper type. The printer may pause paper feeding during the learning process, and then the printer will feed the paper back and forth again to confirm the paper type until the menu automatically exits to indicate the completion of the learning.

6. Reset

In the "Factory Reset" menu item, press and hold the setting key until the screen displays "Down", the printer's parameters have been restored to the factory mode, and some parameters will take effect after restarting.

7. Bluetooth address

In the "BT MAC" menu item, user can see the Bluetooth MAC address.

8. Firmware version

In the "Version" menu item, you can see the version number of the printer firmware.

9. Quit

In the "Exit Setting" menu item, short press the setting key to exit the menu and display the main interface.

Bluetooth connection and Instructions

Instructions for Android phone

- Printer power on.
- Find the Bluetooth settings in the phone's system settings, search for the Bluetooth device named 356Print-P3-xxxx, click to connect and enter the pairing password as 0000 or 1234 to complete the pairing.
- Open the corresponding APP and connect to the printer to start printing.

Instructions for iPhone

- Turn on Bluetooth in settings.
- Open the corresponding APP and connect to the printer to start printing.

Note

The suffix "xxxx" of the Bluetooth name represents the last four digits of the printer's Bluetooth address, which is used to distinguish the printer.

Troubleshooting

Failure Phenomenon	Cause of Issue	Solution
The screen displays "Out of Paper"	Printer is out of paper	Place the paper correctly and close the paper tray cover. Or try the paper learning function.
The screen displays "Lid Is Open"	The paper tray cover is not closed properly	Close the paper tray cover
The printer feeds normally but prints blank	The paper is loaded upside down or the paper is not thermal paper.	Reinstall the paper in the correct direction, or replace the thermal paper.
Blurred print	The print head is not cleaned	Use alcohol cotton to wipe the print head to make the print head bright and clean.
The printed receipts are blurred in months or even weeks	The quality of the printing paper is poor or the temperature of the environment	Please use high-quality thermal paper and store it at room temperature.
Printer shuts down automatically	Low battery	Please charge now

Note

Using poor quality printing paper will cause the printer to print blurry in a short time.

Maintenance and Maintenance

Daily maintenance of the printer

- Cleaning the outside of the printer and the paper compartment: Please wipe the surface of the printer and the inside of the paper compartment with a damp cloth that has been wrung out. Note that the damp cloth must be wrung out completely.
- Print head cleaning: Please use absorbent cotton dipped in absolute alcohol to gently wipe the print head to keep it bright and clean.
- If you do not use the printer for a long time, please turn it off and store it.

Printer usage and storage

- Please avoid storing the newly purchased printing paper in a place exposed to direct sunlight or high temperature. Please do not tear the wrapping paper when storing.
- The printed receipts should be stored at room temperature (around 20°C) and protected from light, which can effectively extend the storage time of receipts.
- If user receipts need to be stored for a long time, please choose long-lasting thermal printing paper.



This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction