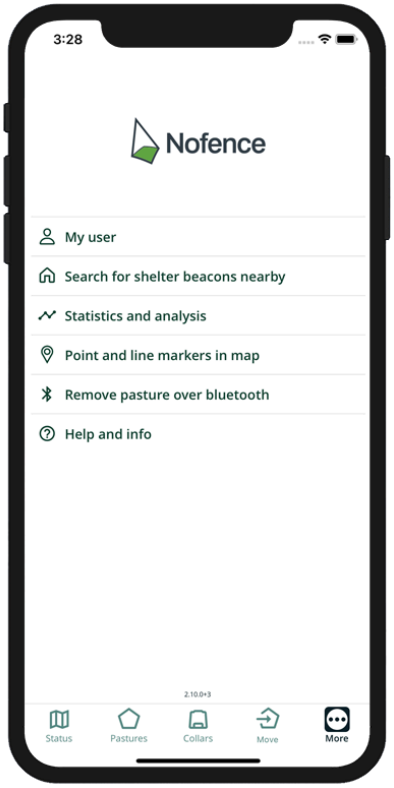
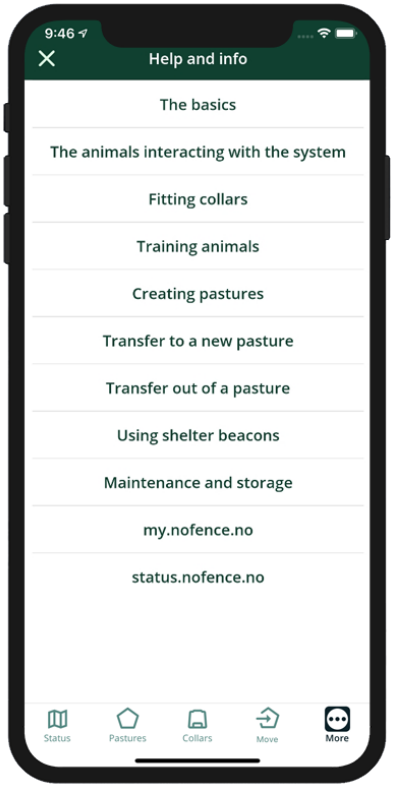
# 4.6.6. Help and info

In the Help and info section we have gathered a selection of topics from the user guide. These topics will provide answers to the most frequently asked questions from our customers, and are great to have easily accessible as you progress with your Nofence career.



# 5. Technical description

# 5.1. Product sheets

Click on the links below to find product sheets:

Cattle collar

Cattle collar battery

Cattle collar battery charger

Sheep and goat collar

Sheep and goat collar battery

Sheep and goat battery charger

# 6. Maintenance and storage

Choose the right maintenance routine for your collars:

Maintenance and storage for cattle collars

Maintenance and storage for sheep and goat collars

# 6.1. Maintenance and storage for cattle collars

## At the end of the grazing season

- Move the collars in the app to “no pasture”
- Remove the battery from the collar
- Clean the collars and batteries in lukewarm water, using a nylon brush such as a toothbrush. Do not use chlorine as this can damage the solar panels. If you wish to use disinfection, we recommend using Virkon S.
- Charge the battery. We recommend removing the battery from the charger when fully charged
- The collars and batteries should be stored in a dry and clean place at room temperature.

## Ahead of the new grazing season

- Make sure there is no dust or mud on the battery poles. Clean the poles using q-tips if needed
- Apply Vaseline at the bottom of the battery poles. Vaseline should only be applied to the poles on each side of the battery (+ and -), not in the middle one. See picture below
- The battery is now ready to be used

# 6.2. Maintenance and storage for sheep and goat collars

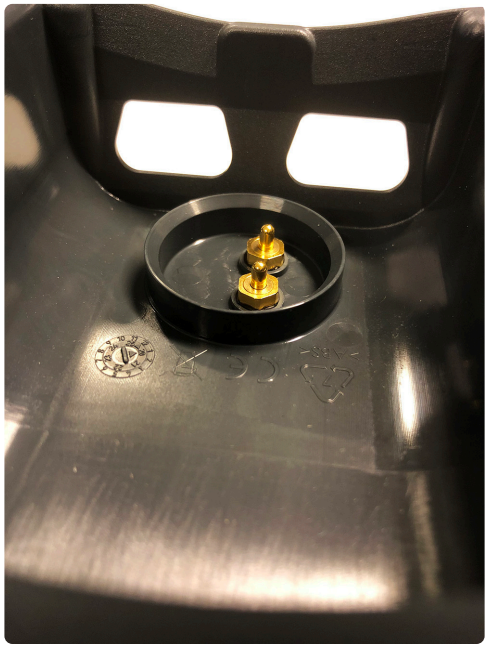
Maintain your collars to ensure longevity and stable functionality

**When changing batteries:**

- Remove dust and debris from the collar's battery slot
- Apply CRC 5-56 or WD-40 to the battery poles every time you charge the battery
- Apply CRC 5-56 or WD-40 to the collar's contact pins when needed
- See to it that the solar panels are not covered by something (fur, clay, etc.), this will make the collars charge poorly

**CRC**
Our recommendation is to use CRC 5-56 or WD-40 as a lubricant for the contact pins and battery poles. These products drive out humidity and protect the contact points from corrosion.

**The contact pins need lubrication**
The contact pins providing contact between the collar and the battery are spring loaded. To ensure that they pop out easily, we recommend that you apply one of the products mentioned above using a cotton bud. You may also press the pins slightly in and out using something soft, such as cotton buds. We also recommend that you apply the same procedure for the battery poles every time you charge the battery. This will protect against corrosion.



**At the end of the season**

- Move the collars in the app to "no pasture"
- Remove the batteries from the collars – this will turn the system off and usage costs are halted
- Rinse the collars (including the solar panels) in lukewarm water, and use a nylon brush such as a toothbrush. Alternatively, use cotton buds. Do not use chlorine as it damages the solar panels. If

you wish to use disinfectant, we recommend Virkon S

- Charge the batteries, they are to be stored fully charged to ensure maximum performance and durability.
- The collars and batteries should be stored in a dry and clean place at room temperature.
- If you are using leather neck straps, they should be treated with leather care products so that they stay soft and last longer

# 7. Contact us

If you have any questions concerning the use of Nofence, please do not hesitate to call us on +44 1952 924044 or send an email to support@nofence.no.

# 8. FCC USA Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Nofence has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user’s authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Contains FCC ID: XPYUBX18ZO01, ISED ID:8595A-UBX18ZO01) with a integrated antenna.

This product emits radio frequency energy, but the radiated output power of this device is far below the FCC radio frequency exposure limits.

This equipment complies with FCC RF radiation exposure limits for an uncontrolled environment. Nevertheless, the device should be used in such a manner that the potential for human contact with the antenna during normal operation is minimized.

# 9. ISED Canada Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS. Operation is subject to the following two conditions:
1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device."

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions
suivantes:
1. L'appareil ne doit pas produire de brouillage ;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

CAN ICES-3 (B)/NMB-3(B)