

DOG TRAINING COLLAR

USER GUIDE

PC32



Our product is designed to cultivate your pets' good habits, not to punish them. Please do not overuse this product on pets.



NOTE: Please read the user guide before using this product.
Do not discard.



MADE IN CHINA

Version: V1.0 20240314

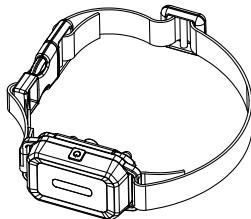
CE RoHS FC



Packing List



1 Remote control (Transmitter) x 1



2 Bark collar (Receiver) x 1



3 Test board & mounting board x 1



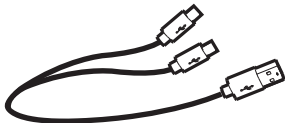
4 Contact Point x 4



5 Conductive silicone protective covers x 2 sets



6 Lanyard x 1



7 TYPE-C charging cable x 1



8 User manual x 1

Technical Parameter

PC32 Bark collar (Receiver)

Battery	250mAh/3.7V lithium battery	Input voltage	DC5V/1A
Standby time	90 days	Collar length	25in/62cm
Waterproof Level	IP67	Operating temperature	-10 C ~ +50 C
Net weight	0.14lbs	Storage temperature	-20 C ~ +50 C
Product Dimension	65.5mmx35.3mmx21.2mm(L*W*H)	Wireless frequency	433.6 MHz

PC32 Remote control (Transmitter)

Battery	420mAh/3.7V lithium battery	Input voltage	DC5V/1A
Standby time	90 days	Waterproof Level	IP42
Operating temperature	-10 C ~ +50 C	Storage temperature	-20 C ~ +50 C
Wireless frequency	433.6 MHz	Net weight	0.17lbs
Product Dimension	156.9mmx56mmx17.4mm(L*W*H)	Wireless distance	4400ft (open ground)

⚠ Receiver collar is IP67 waterproof and dustproof, the remote control is not waterproof.

Features

- Remote control (Transmitter) dot matrix colour screen display.
- Four training modes: warning sound, vibration, E-shock and strengthen E-shock.
- Remote control (Transmitter) can be paired with 4 receivers.
- 19 levels of intelligent graded electric shock, 9 levels of vibration.
- 9-level frequency conversion warning sound.
- One-way communication supports the wireless distance up to 4400ft.
- Using waterproof TYPE-C charging and IP67 dustproof and waterproof rating.

Important statement

Safe use statement



1. It is forbidden to use this product for aggressive dogs. Aggressive dogs can cause serious injury or even death to others. If you are not sure whether the product is suitable for your dog, please consult a professional dog training instructor.



2. It is forbidden for children to play with this product, please place the product out of reach of children.

Electric shock safety statement



1. Before using the bark collar, please make sure your dog is healthy. If you are not sure about this, please consult the veterinarian.



2. When the Training Collar is in the power-on state, the human body should avoid touching the electric shock contactors of the product.



3. If you find rashes and sores on the wearing part of your pet, please stop using this product until pet's skin returns to health.

Important statement



Wearing and training safety statement



1. Your pet needs a firm leash to prevent violent reactions during training, so you can hold the leash to prevent your pet from running around. The safety of you and your pet is very important.



2. Pets should not wear the bark collar for more than 12 hours a day, and please adjust the wearing position every 1-2 hours



3. Bark collar is suitable for dogs who weigh more than 7.9lbs, or 7.9lbs and are older than 6 months



4. It is forbidden to use bark collar as a matching collar for a pet leash.



5. It is very important to check the shock vibration contact area on the pet's neck every day for rashes and sores.



6. We recommend that you cut the long hair around the dog's throat appropriately, but it is not recommended to shave the hair completely.

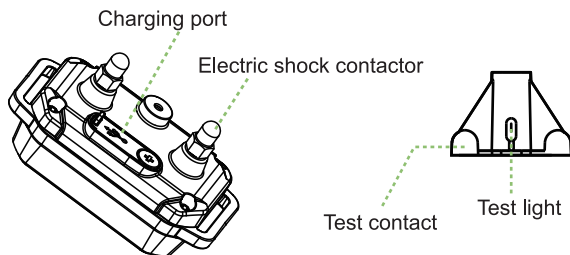
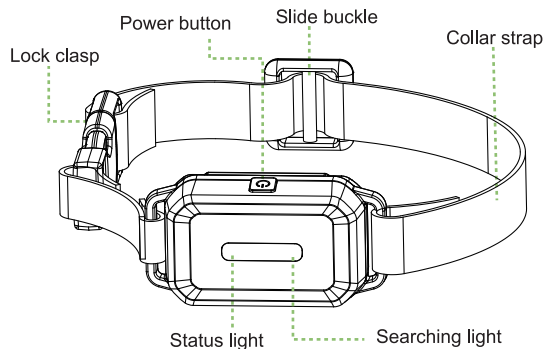


7. Before playing with your pet please remove the collar to avoid false triggering.

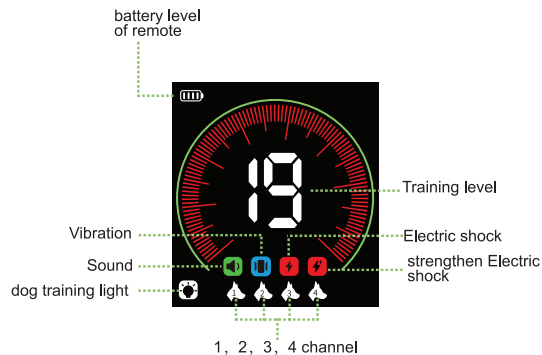
8. The IP67 standard indicates that the receiver can be left in water up to 1 m, or 3.2 ft deep for half an hour without water entering the interior of the product and is also dustproof. (remote not waterproof)

Note: The IP67 standard is the result of static laboratory tests.

Receiver Introduction

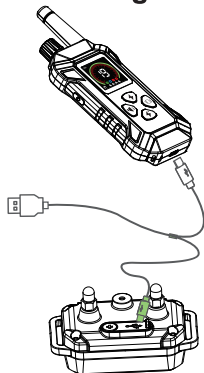


Transmitter Introduction

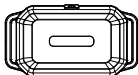


Using Instructions

1. Charge the product before using it



When the remote control (Transmitter) is charging, the battery icon is flashing and the charging time is 2-3 hours. The battery icon remains on when the battery is fully charged.



When the training collar is charging, the status light is red and the charging time is 2-3 hours. When the battery is fully charged, the status light is on in green.

2. Turn ON/OFF



On/Off



Press and hold the receiver's  button for 2 seconds, the receiver will "beeping beeping" twice means power on. In the power-on state, the green status light flashes once every 5 seconds (The status light will turn off within 10 minutes of each operation). Press and hold the button for 2 seconds, and the receiver will make a long "beeping" to indicate that power off

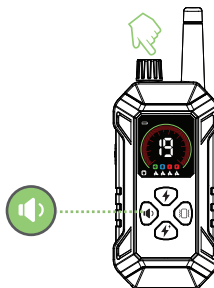
Using Instructions

3. Channel Switching



Push the Channel Switch to change the collars 1234. The remote can pair and control up to 4 collars. The current collar will be displayed on the remote screen.

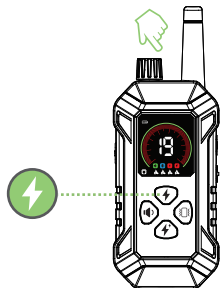
4. Sound Level Setting



In the power-on state, press the setting button  flashes to enter the sound level setting page. At this time, rotate the setting button clockwise to increase, and rotate the setting button counterclockwise to decrease. The sound level is adjusted from 1 to 9. The larger the number, the higher the frequency of the sound.

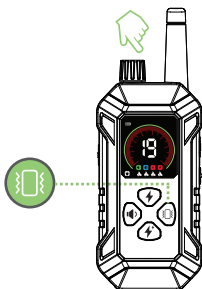
Using Instructions

5. Shock Level Settings



In the power-on state, press the setting button until  flashes to enter the shock level setting page. At this time, rotate the setting key clockwise to increase, and rotate the setting key counterclockwise to decrease. The vibration level is adjusted from 00 to 19. The larger the number, the stronger the electric shock. 00 means the electric shock is turned off.

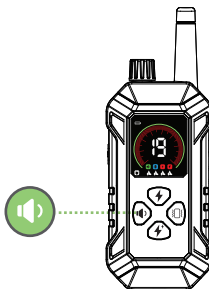
6. Vibration level setting



In the power-on state, press the setting button until  flashes to enter the vibration level setting page. At this time, rotate the setting button clockwise to increase, and rotate the setting button counterclockwise to decrease. The vibration level can be adjusted from 1 to 9. The larger the number, the stronger the vibration.

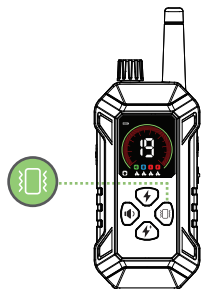
Using Instructions

7. Training Operations



Beep for 1 second

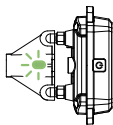
- In the standby state, short press the  key, the receiver will beep for 1 second after receiving the command; when long pressing the  key, the receiver will beep continuously.



Vibrate for 1 second

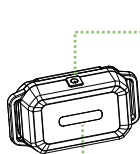
- In the standby state, short press the  button, the receiver will vibrate at the preset vibration level for 1 second after receiving the instruction; when long pressing the  button, the receiver will vibrate continuously.

Using Instructions



- In the standby state, short press the  button, and the receiver will receive the instruction and shock once at the preset shock level; when long pressing the  button, the transmitter will shock 5 times continuously and then stop the shock operation.

8. Pairing Instruction



- 1 When the receiver is powered on, briefly press the  button twice to enter the pairing state. At this time, the prompt light flashes white.

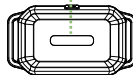
4 White light flashing

Using Instructions



- 2 Switch the transmitter to the channel you want to pair. Each channel can only be paired with one receiver. Press the  and  buttons of the transmitter at the same time for 2 seconds. The transmitter will send a pairing command to the receiver, and the transmitter channel number flashes.

The white light stays on for 3 seconds



- 3 After successful pairing, the 4 white indicator light on the receiver will stay on for 3 seconds.
- 4 In the pairing state, if the pairing is not successful for more than 30 seconds, the receiver will automatically exit the pairing state.

Using Instructions

9. Recognition Level & Remote Distance

Follow the steps below to find your dog's Recognition Level:

1. Starting at Level 1, press the Warning Tone / Vibration / Shock Button continuously for 1 to 2 seconds. Note: When the Warning Tone / Vibration / shock Button is held down for 10 consecutive seconds, the Remote Transmitter will "time out", and you must release and press the button again before additional stimulation can be delivered.
2. If your dog shows no reaction, repeat the present Stimulation Level several times before moving up to the next level.
3. **Your dog should not vocalize or panic when receiving stimulation. If this happens, the stimulation level is too high and you need to go back to the previous level and repeat the process.**
4. Move up through the stimulation Levels until your dog reliably responds.
5. If your dog shows no response at the highest level of Vibration or Static Shock, check the fitting of the Receiver. If your dog has long or thick hair, please change to a longer set of Contact Points, Then go back to #1 and repeat the process. If this still does not yield any results, your dog's hair would be trimmed around the Contact Points.

After completing all of these steps, your dog still does not indicate he is feeling the stimulation, please contact our customer service.

Using Instructions

How to Maximize the remote distance?

Terrain, weather, vegetation, transmission from other radio devices and other factors could affect the maximum range.

Hold the Remote Transmitter upward in a horizontal position away from your body to achieve optimum range, and keep the devices properly charged surely.



Maximum range



Typical range



Minimum range

*Don't touch the antenna or the range may decrease substantially.

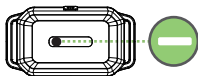
Using Instructions

10. Transmitter Factory Reset



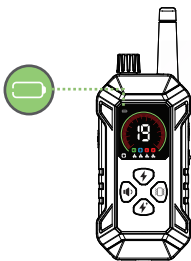
Within 15 seconds of restarting, press and hold the  button and the  button for 2 seconds, the backlight flashes 5 times, indicating that the factory reset is successful.

11. Low Battery



Flashes once every 5 seconds

When the battery of the receiver is lower than 1 bar, the left red status light flashes once every 5 seconds, the receiver will automatically shut down after some minutes.



When the battery of the transmitter is lower than 1 bar, the battery icon flashes, the transmitter will automatically shut down after 20 minutes.

Setting Guide

Choose the appropriate level according to the dog's temper and set the appropriate level according to the dog's temper and the degree of endurance to electric shocks. Please start training from the lowest level. For example, the dog responds to the level of electric shock with ear shaking, tongue licking, neck tightening, etc. This is the appropriate level. The level of electric shock varies according to the training conditions. If the dog's attention is highly distracted, a strong level is needed to stimulate it.

Dog	11-22lbs	22-33lbs	33-55lbs	55-77lbs	77-110lbs
Sound	Default	Default	Default	Default	Default
Vibration	1~2	3~4	5~6	7~8	8~9
E-shock	OFF	3-4	7-8	10-11	13-15

12. Assemble the receiver

Install the E-shock contactors

Select the appropriate long/short E-shock contactors, and use the mounting plate to install them on the holes on the back of the product.



 Please use appropriate force, otherwise the device will be damaged.

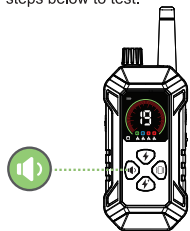
Install the silicon protective sleeve

Then choose the long/short conductive silicone protective sleeve to directly cover the E-shock contact, which can effectively reduce the physical damage of the E-shock contact to the dog's skin.



Function Testing

After assembly is complete, functional testing is recommended. Please follow the steps below to test.



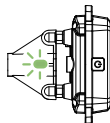
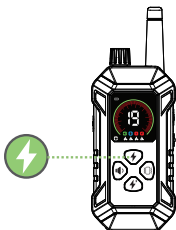
Beep for 1 second

- 1 Short press the button of the transmitter to perform a sound test, and the receiver will beep for 1 second.



Vibrate for 1 second

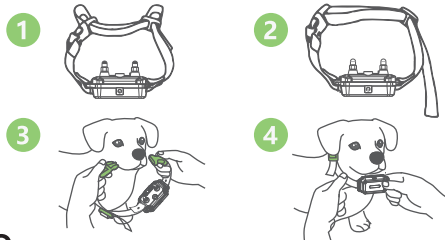
- 2 Short press the button of the transmitter to perform a vibration test. The receiver will vibrate for 1 second according to different vibration levels.



- 3 Press the test board on the e-shock column of the receiver, and short press the button of the transmitter to perform the e-shock test. The light on the test board will light up. The higher the shock level, the brighter the light.

Wear the Bark Collar

The collar ranges from 20 cm to 62 cm (8 inches to 25 inches). Before wearing, please adjust the buckles and sliders to make the collar size to the correct length to ensure the shock contacts can be firmly attached to the dog. On the neck, if you can fit a finger between the collar strap and the dog's neck it's the right size.



FAQ

Q: Why doesn't the receiver work when the transmitter is operated by e-shock function?

A: There may be three reasons for this problem. The first is that the transmitter and receiver are not paired, so try pairing again. Second, the E-shock contacts do not touch the skin, so try again to adjust the tightness of the collar to ensure good skin contact. Third, the level setting is not high enough, so try turning up the level of the E-shock function.

Q: Is the product safe and humane?

A: All means of receiving do not cause any direct damage to the pet's body, but can make them very uncomfortable. Even so, do not over-use this product on pets. See all safety notices in the manual.

Q: Why don't the receiver and transmitter work?

A: There may be two reasons for this problem. The first is that the transmitter and receiver are not powered on, please refer to the manual for the power-on operation. Secondly, the transmitter and receiver batteries are exhausted, please charge the receiver and transmitter, the charging time is about 2 hours.

Troubleshooting

Fault Phenomenon	Analysis	Method of exclusion
Can't power on	1. Low battery 2. Can't be power on after charging	1. Please charge and try again when fully charged 2. Please contact the dealer for replacement
Can not be charged	1. When charging, the red light of the receiver does not light up or the screen of the transmitter does not light up 2. When charging, the red light of the receiver is on or the screen of the transmitter is on, but the battery cannot be charged	1. Please check whether the charging cable interface is in good contact 2. Please contact the dealer for replacement
The receiver does not respond to the operation of the transmitter	1. The receiver is not power on 2. Transmitter channel number error 3. Transmitter and receiver are not paired 4. Receiver is damaged	1. Power on the receiver 2. Please adjust the channel number 3. Re-pair the transmitter and receiver 4. Please contact the dealer for an exchange

Terms of Use & Liability

Terms of Use & Liability

1. Terms of use

When you start using the product, it means that you have accepted all the terms, conditions, and statements in this user guide.

2. Use it correctly

This product is designed for pets that need training. Please use this product correctly and carefully read the user guide and any specific "safety" and "caution" statements.

3. Illegal use is forbidden

This product is suitable for pets. This device is not designed to harm pets. Using this product not in accordance with the user guide may violate local laws.

4. Scope of responsibility

The manufacturer is not responsible for any direct, indirect, punitive, non-significant losses and other indirect losses caused by incorrect use or abuse of this product. The buyer assumes all risks and responsibilities of using this product.

5. Modification of terms and conditions

The manufacturer reserves the right to change the terms, conditions, and declarations related to the products.

Certification Statements



This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Certification Statements



The company declares under its own responsibility that this product complies with the basic requirements of CE (2014/30/EU) and RoHS (2011/65/EU). Without the approval of our company or the distributor, unauthorized changes or modifications to the equipment may violate the CE regulations, may cause the user to lose the right to operate the equipment, and invalidate the warranty.



Recycling Information&Battery Disposal

Please observe the regulations for electronic and electrical devices to be disposed of in the respective country. In some countries or regions, this device must be recycled. If this device is no longer required, it must not be disposed of with normal municipal waste. Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. For more recycling information, please refer to local regulations.



This product is in compliance with the applicable requirements for products sold within Great Britain.