

3. YOUR PET SHOULD NOT VOCALIZE OR PANIC WHEN RECEIVING STIMULATION. IF THIS HAPPENS, THE STIMULATION LEVEL IS TOO HIGH AND YOU NEED TO GO BACK TO THE PREVIOUS LEVEL AND REPEAT THE PROCESS.
4. Move up through the Stimulation levels until your pet reliably responds to the Stimulation.

## XI. Important Notice

1. Please use remote transmitter and receiver from the complete set, do not use other product to match with the receiver.
2. If you want to test the product, please use professional testing apparatus. Don't test with hands, so as to avoid accidental injury.
3. Do not allow children or anyone who has little or no experience with training dogs, to handle this training kit.
4. In order to guarantee normal diving function, please insert the waterproof rubber lid over the charging port. If find water at the charging port, please wipe it dry before charging.
5. Beware that interference from the environment can cause the product to not work properly. Examples are places with high voltage facilities, communication towers, thunderstorm, large buildings, and strong electromagnetic interference.
6. The receiver is waterproof, but the remote transmitter is non-waterproof.
7. The included collar is a basic accessory and is not necessarily for all types of dog breeds. Any collar not wider than 20mm and not thicker than 10mm, made of soft material, can be replacement for the current collar.

## XII. Trouble Shooting

Q1: The remote transmitter/receiver run out of power quickly.

A1: Make sure charger is security connected with transmitter/receiver.

Q2: The receiver doesn't response when I press the button.

A2: Make sure the transmitter and receiver have enough power;  
Make sure the receiver has turned on; Make sure the receiver has been matched effectively; Check the receiver is In the correct channel; Match the receiver to the transmitter again.

Q3: My dog is not responding when I press the button.(Make sure a effective connection between transmitter and receiver)

A3: The remote range is 492-656ft(150-200m), it depends on the surrounding environment. Make sure receiver is within a valid remote control distance; Make sure receiver is working and electrodes touching your dog's skin; Increase the intensity level; You may need to switch to longer contact points.

## XIII. Frequently Asked Questions

Q1: Is the stimulation safe for dog?

A1: While continuous and/or momentary stimulation may be unpleasant, it is harmless to your dog. Electronic training device require interaction and training from the owner to achieve desire desired results.

Q2: Is the receiver collar waterproof?

A2: Yes. However, if the receiver collar is used in or on around salt water, it should be cleaned with fresh water following each use.

## XIV. Maintenance

1. Do not use the devices under temperature of 104°F and above, it will reduce degree the performance of the battery.
2. Do not use the remote during snowing or raining, it may lead to water slipping in causing damage to the remote transmitters.
3. Please clean the device with soft cloth.
4. Please make sure the rubber lid covers the charging port while the receiver is using in water.

## XV. Terms of Use & Limitation of Liability

1. Usage of this product implies acceptance of all such terms, conditions, and notices.
2. You are not recommended to use this product if your dog is less than 15lbs in weight or below 6 months in age.
3. This product is designed as a professional dog training device, please don't use this product for other purposes.
4. This product is not intended to harm, injure, or provoke. Using this product in a way that is not intended could result in violation of Federal, State, or local laws.
5. We bear no liability for any direct or indirect losses caused by use or misuse of this product; all risk in using this product shall be borne by user.

## XVI. FCC Statements

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Q3: Can I attach a leash to the receiver collar?

A3: DO NOT attach a leash to the receiver collar. You need to put a separate non-metallic collar on your dog and attach a leash. Make sure the extra collar doesn't interfere with the receiver collar.

Q4: How many receivers does this remote transmitter control?

A4: This transmitter has 3 channels for you to match receivers.

Q5: How long is the remote control distance?

A5: The remote control distance can up to 656ft(200m) without any interference. However, during our use, terrain, climate, airport, magnetic fields, obstacles, other wireless devices and etc may affect the effective distance of remote control.

Q6: The length of the collar.

A6: The length is 31.5 inches(80cm).

Q7: What is the weight range for dogs?

A7: We recommend to use for dogs who are 15-100lbs in weight and above 6 months in age.

Q8: What if my dog has red spot, rash or sores around the neck?

A8: Please stop using the dog trainer immediately and observe for a few days. Consult a veterinarian if the symptoms persist for 48 hours. If the dog's skin heals, remember to check the dog's skin every day while using trainer.

Q9: What intensity level does my dog need to use?

A9: Please find the best stimulation level for your dog. We recommend you could try it from the lowest level. It takes some time to train your dog, please be patient with your dog.

Q10: Can my dog carry the dog trainer always?

A10: No, please don't leave the collar on the dog for more than 12 hours per day. If possible, please often check the dog's skin.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Contact customer service or an experienced radio/TV technician for assistance.

## XVII. Product Specification

|                                |                                   |
|--------------------------------|-----------------------------------|
| Mode                           | 818                               |
| Receiver                       | Waterproof; Rain resistant;       |
| Remote Transmitter             | Non-waterproof                    |
| Remote/Receiver's Battery      | 3.7V/500mA Lip                    |
| Remote/Receiver Charging Time  | 2-3 hours                         |
| Remote/Receiver's Standby Time | Remote: 45 days; Receiver: 5 days |
| Remote Control Distancel       | 328-924 ft(100-300m)              |

