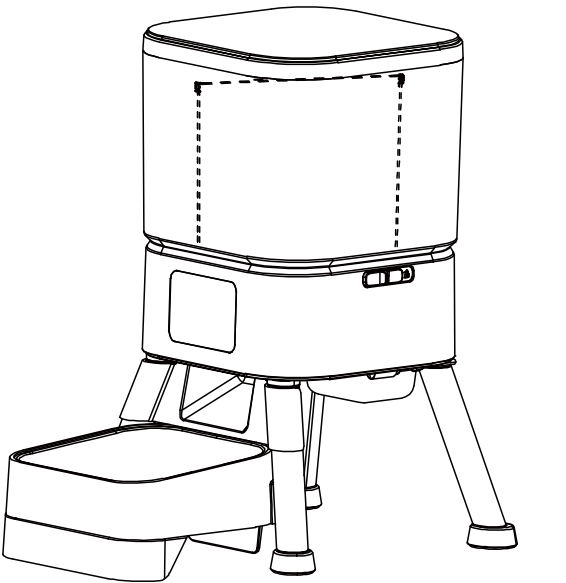


Smart Pet Feeder

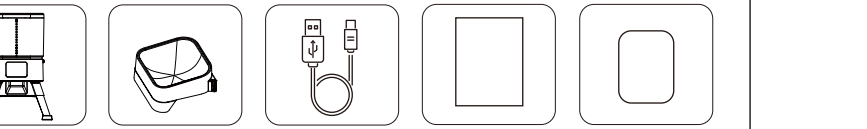
User Manual



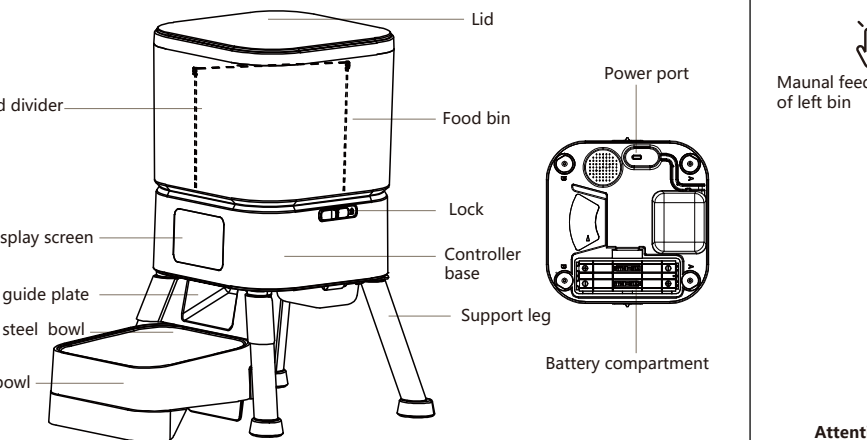
PTM-20A1



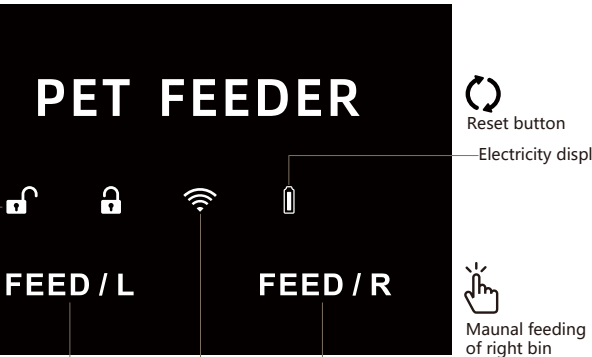
List of accessories



Product introduction



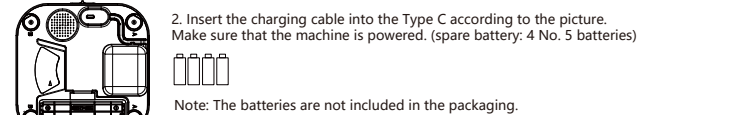
Display screen interview



Attention:
If there is no operation within 60 seconds, the screen will lock,
Press and hold the child lock button for 3 seconds to unlock the feeder.

Product assembly

1. Take out the feeder and all its accessories.



3. As shown in the figure, the support feet A/B need to be installed separately into the slots labeled A/B, with A corresponding to A and B corresponding to B.



5. Insert the grain divider into the grain cabin and close the lid of the bin.



4. Install the grain guide and food bowl at the corresponding position of support feet B.



6. As shown in the picture, place the grain bin on the controller base, slide the lock.



Note: The language of the app depends on the default language of your phone.

How to set up a pet feeder

Preparation

The feeder is compatible with iOS 9.0 or higher versions of iPhone and Android 4.4 or higher versions of smartphones.

The feeder only supports 2.4GHz WiFi network. Your phone needs to be connected to 2.4GHz WiFi. If your WiFi is 5G WiFi, please set it to 2.4G WiFi.

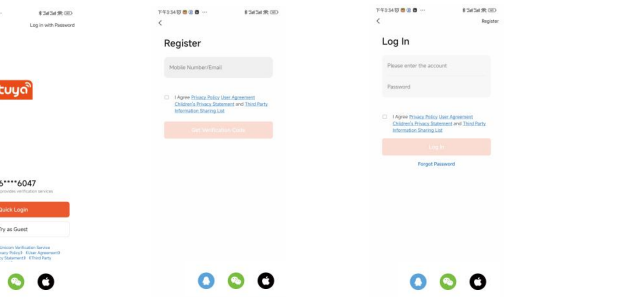
Please place the feeder close to the WiFi router, with a distance of no more than 33 feet/10 meters between them, and there should be no wall barriers between them.

Download the app and log in

Search for "Tuya Smart" on the App Store or other app stores to download the app.

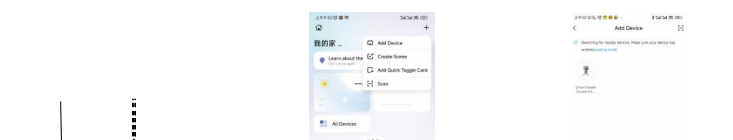


Sign up or Login your account.



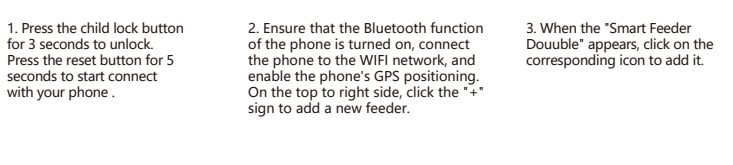
Note: The language of the app depends on the default language of your phone.

Add device

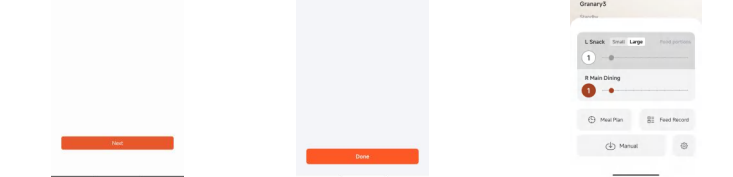


1. Press the child lock button for 3 seconds to unlock. Press the reset button for 5 seconds to start connect with your phone.

2. Ensure that the Bluetooth function of the phone is turned on, connect the phone to the WiFi network, and enable the phone's GPS positioning. On the top right side, click the "+" sign to add a new feeder.



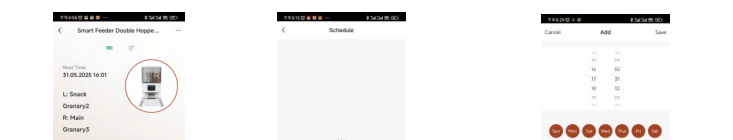
4. When connecting to the network for the first time or switching to a new WiFi network, The system will prompt you to enter the WiFi password. Please enter the password in the field and then click "Next".



5. After clicking the "Finish" and the connection is successful, The wifi indicator light which shown in the display screen is on.

6. Enter the main page, slide and select the portion number of snacks or main dining and click "Manual" to start manual feeding.

Add feeding plan



1. Click on "Feeding Plan" to enter the settings page.

2. Click the "Add" button to add a feeding plan.

3. Set the schedule & portion based on needs. Click "Save" to finish.

Add feeding plan interface instructions

Plan 1
10:30 (Feeding dates: every Tuesday, Wednesday, Thursday, Friday, Saturday)
L Snack2, R Meal2

Plan 2
10:30 Every day/L Snack3, R Meal3.

Feed record



1. Click "Feed Record".

2. Enter 'Feeding history' page.

Manual feeding

Press the child lock button for 3 seconds to unlock, click the left feeding button to dispense a small portion of food. Press the left feeding button for 3 seconds, and L will flash green to switch to a larger portion of food; Click the right feeding button to dispense a portion of food.

Note: Only left granary has the large portion available, right granary is not available.

Reset

Turn the knob clockwise to the reset icon, press and hold it for 7 seconds to restore the factory settings.

Note: When two beeps appear, it means the feeder restores the factory settings successfully.

Product maintenance instructions

1. Make sure unplug the dispenser before cleaning. (The battery also needs to be removed.)

2. Take off the food bowl and remove the lid, turn it upside down to pour out the food.

3. As shown in the picture, take off the food bin after slide the lock.

4. Wash the food bin, stainless steel food bowl, plastic food bowl and food divider, wipe dry or air dry.

5. Please clean the machine base with a soft dry cloth. This part is not waterproof.

Product parameters

Model	PTM-20A1
Size	178*183*275mm
Capacity	2L+2L
Material	ABS+304 Stainless steel
Input	5V=1A
Food	Dry food with a diameter of less than 1.5CM
Adapter	Type C Power cord/Spare battery

Usage precautions

1. This feeder is recommended for pets over 6 months.
2. This feeder is designed for indoor use. Please avoid placing it in direct sunlight and away from any potential fire or heat sources.
3. Please be sure to use the adapter that comes with this product to power the feeder. Using other adapters may cause the machine to malfunction or damage.
4. Never immerse the host in water or other liquids. It is important to keep the host dry.
5. To prevent pets from knocking over the feeder, it is recommended to place it against a wall or in a safe location.
6. When children use the feeder, they should be supervised and guided by adults to ensure safe operation.
7. If the desiccant bag is found to be damaged, please stop using it immediately and contact us to obtain a replacement desiccant bag.
8. If you stop using the feeder, unplug the power cable and remove the batteries properly. installed in the cover and store them properly.

Fault and resolution

Fault	Solution
The feeder doesn't work.	Check whether the power cord is properly connected. Suspend the use of the battery and use the charging cable to see if it can continue to work. Unplug the power cord and try using a new battery to see if it works.
The screen doesn't respond.	Press and hold the child lock button for 3 seconds to unlock the display screen. Check whether the grain storage bucket and the grain outlet are kept dry.
The machine is stuck with grain or the display screen is not lit.	Do not load wet food. The dispenser powered by battery, the screen will turn off after operation. Using a adapter power the dispenser and the screen will stay on.

FCC Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.