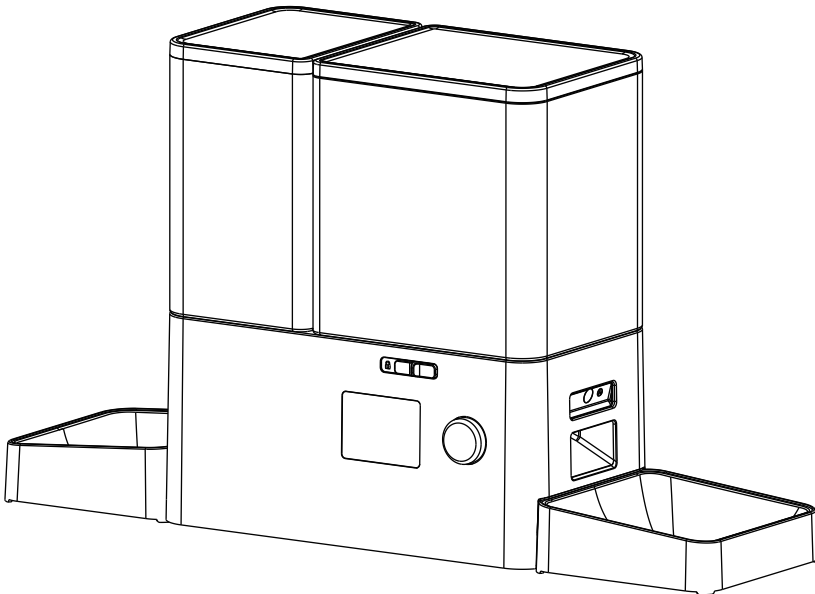


Automatic Pet Feeder

User Manual



Model: PTM-30A2

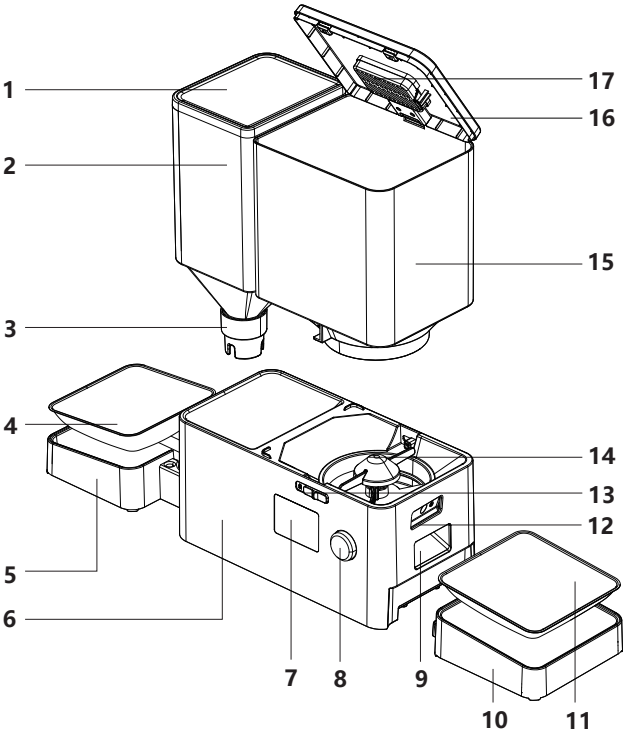
Please read this manual carefully before use.



Product Description

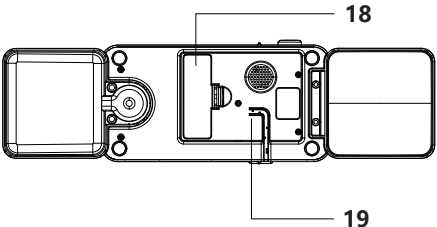
Front View

- 1. Decorative parts
- 2. Water tank
- 3. Bottle cap
- 4. Stainless steel bowl
- 5. Water bowl base
- 6. Host
- 7. Display
- 8. Knob
- 9. Food outlet
- 10. Food bowl base
- 11. Stainless steel bowl
- 12. Camera
- 13. Food tank latch
- 14. Impeller
- 15. Food tank
- 16. Lid
- 17. Desiccant box



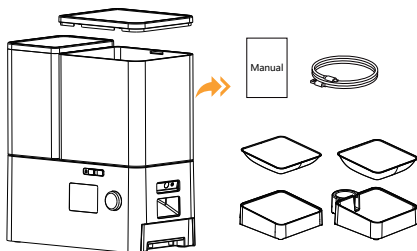
Bottom View

- 18. Battery compartment
- 19. USB-C power port

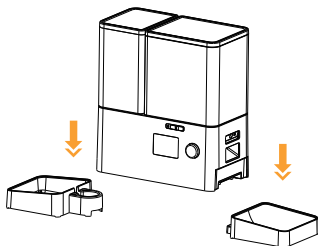


How to Install

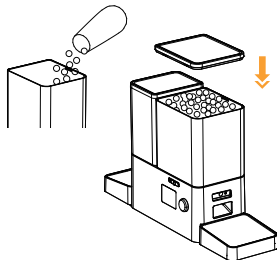
1. Take out the machine and all accessories.



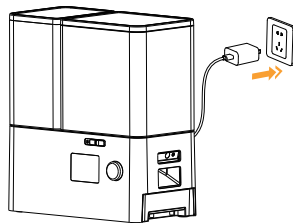
3. Place the stainless steel bowl on the base and insert it into the bottom of the feeder main unit.



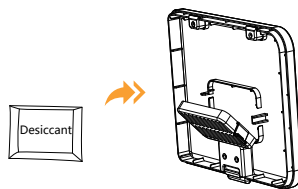
5. Add the dry pet food and close the lid.



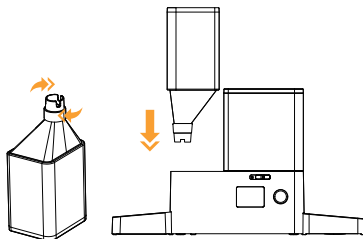
2. Connect the unit to the power cable and adapter. If required, install 4*AA alkaline batteries (not included) in case of power failure.



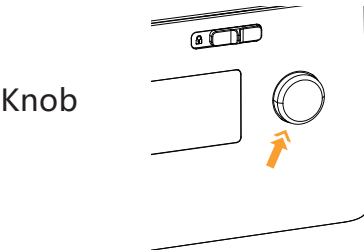
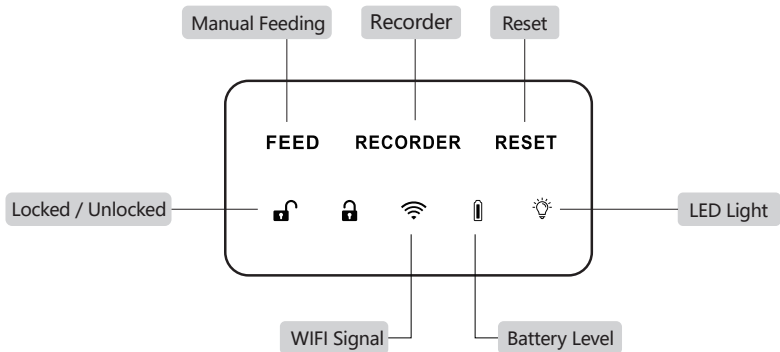
4. Open the top lid and put in the desiccant.



6. Fill the tank with water, tighten the cap and put the tank in.



LED Display



- (1)  Long press 3 seconds——Lock/Unlock
- (2)  Long press 7 seconds——Restore factory settings
- (3)  Click——Confirm
- (4)  Rotate——Select

Indicator Light

Indicator Light	Action	Meaning
WIFI Signal	flashing	waiting for networkingor offline
	always on	successful networking
Battery Level	always on	full charge
	flashing	low charge
LED light	blue light is always on to illuminate the tank	

Note: ① Turn knob clockwise to bulb icon, click knob to switch off light.
② When battery powered only, the icon lights up.

How To Set Pet Feeder

Preparation Process

- System: iPhone ios system 9.0 or above; Smartphone Android system 4.4 or above.
- The feeder supports 2.4G and 5G Wi-Fi.
- The WiFi password is composed of no more than 12 digits and letters.No special symbols are supported. Do not use Chinese.
- Make sure Bluetooth and Location Services "on" on your phone.
- Please keep the feeder close to the WiFi router . The distance between pet feeder and WiFi router doesn't exceed 33ft/10m and there is no wall barriers between them.

Download APP & Login

- Scan the QR code or search for "TUYA Smart, Smart,Life" on App Store or Google Play to download the app.



Tuya Smart



Smart Life

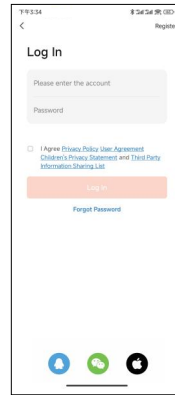
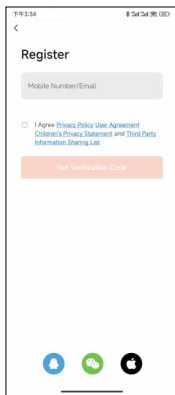
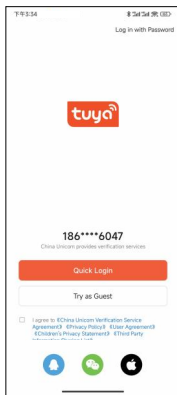


App Store



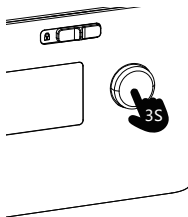
Google Play

- Sign up or Login your account.

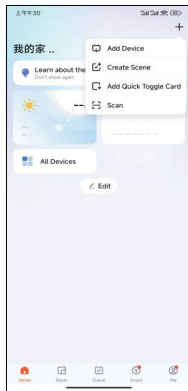


Note: APP language depends on your mobile default language.

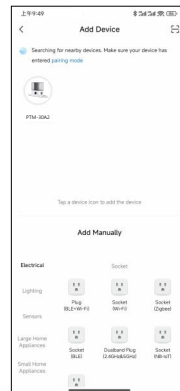
Add Device



1. Long press the knob for 3 seconds to unlock, select (RESET), long press the knob for 7 seconds to enter the distribution state.



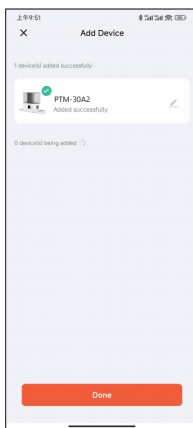
2. Turn on Bluetooth & WiFi on your phone first and then open "App", click "Add Device" or "+".



3. "PTM-30A2" will show, click "Add".

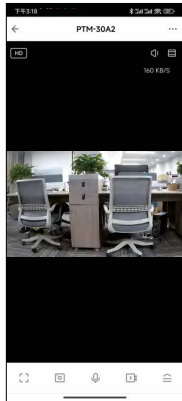


4. Enter WIFI password, click "Next".



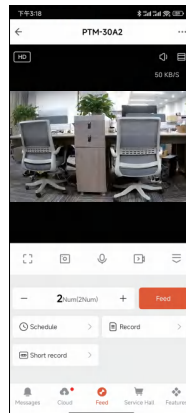
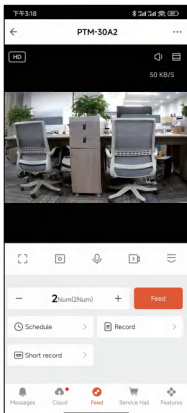
5. Click "Done" to connect successfully, the WiFi indicator light is always on.

Video Interface Function



-  Enter full-screen mode.
-  Screenshot function.
-  Video Voice Function (Press and hold for voice, release to turn off)
-  Screen recording function.
-  Click to access the menu function.

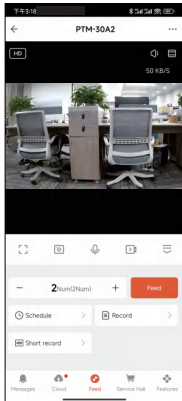
Manual Feeding



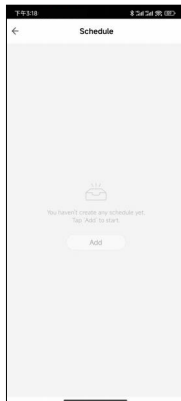
1. Choose the feeding portion count.

2. Click "Feed" to dispense food.

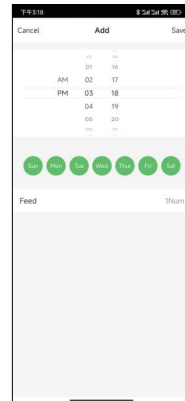
Add Meal Plan



1. Click "Schedule" to access the settings page.

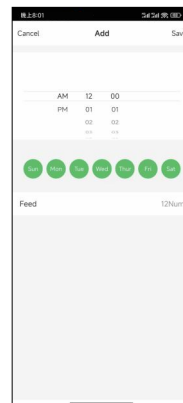
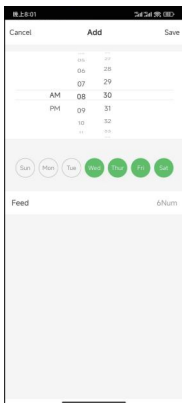


2. Click "Add" to access the feeding schedule.



3. Set the time and number of servings as needed, then click "Save" to complete the process.

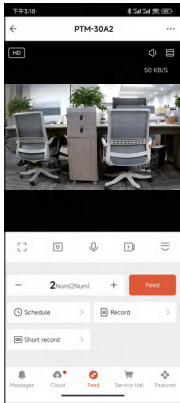
Add Meal Interface Explanation



Plan1
08:30(Every Wed.Thur.Fri.Sat.)/6 Portions.

Plan2
12:00 Every Day/12 Portions.

Feeding Records

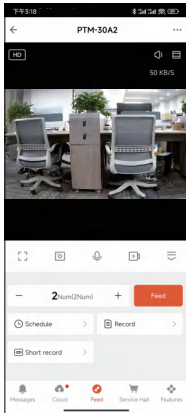


1. Click "Record" to access the page.

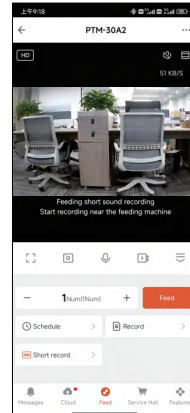


2. Access the "Feed Record" page

Recording function



1. Click "Short Record"

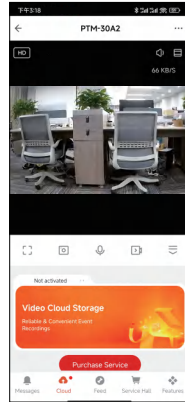


2. Please move close to the feeder and speak to start recording. Click again to save the recording (the recording will play when grain is dispensed).

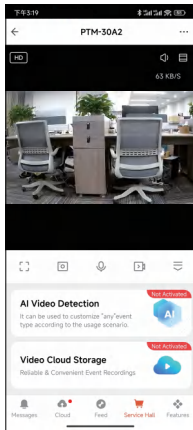
Menu function



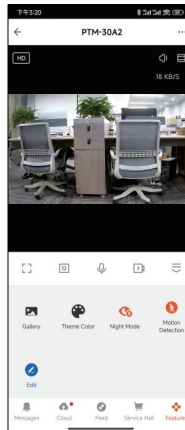
1. Messages:
Check the device's recent historical alarm records on the Message page.



2. Cloud :
Payment is required to activate the storage and playback function.



3. Service Hall:
Pay to activate according to your needs.



4. Features:

Gallery: Photo storage function

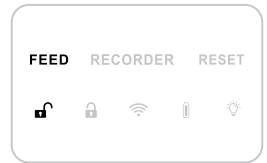
Theme Color: Change the page color scheme.

Night Mode: Displays color vision automatically. When turned on, it shows black-and-white vision; when turned off, it reverts to color vision.

Motion Detection: An alert will appear when there is a moving object

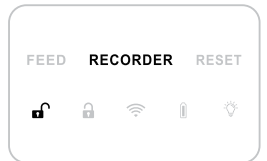
Manual Feeding

Press and hold the knob for 3 seconds to unlock, turn the knob clockwise to the FEED menu, and click the knob to exit the grain one copy.



Recording Function

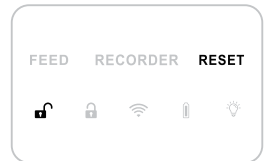
Press and hold the knob for 3 seconds to unlock it. Rotate the knob clockwise to the "RECORDER" menu, then press and hold the knob until a beeping sound is heard. Continue holding the knob to start the recording function; release it to stop recording. The recording will play when grain is dispensed.



Reset

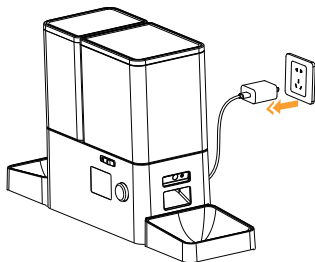
Turn the knob clockwise to the reset icon, press and hold it for 7 seconds to restore the factory settings.

Note: When two beeps appear, it means the feeder restores the factory settings successfully.

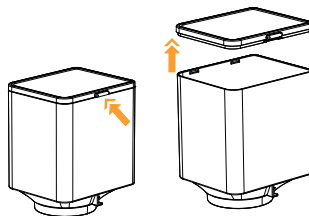


Disassemble for Cleaning

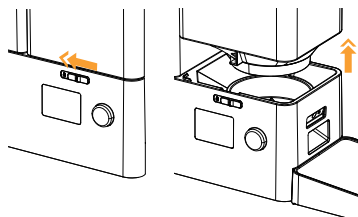
1. Disconnect the power supply.



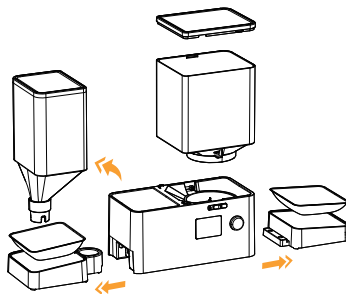
2. Remove the top lid: press and hold the snap button to lift the top lid upwards.



3. Remove the food tank: Dial the pins on both sides to the unlocked position.

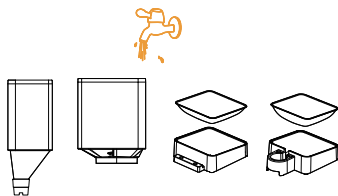


4. Remove the water tank, stainless steel bowl and base.



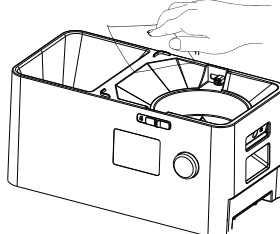
Washable parts.

Note: Do not wash in dishwasher.



Wipe the main unit.

Note: Do not rinse.



Note: For the health of your pet, cleaning is recommended once a month.

Specifications

Model	PTM-30A2	Material	ABS+304 Stainless Steel
Dimensions	22.6*6.46*13 in	Output	5V/1A
Capacity	3.5L Water Tank + 5L Food Tank		

Troubleshooting

Problem	Solution
Can't configure the feeder on your phone	1) The WiFi account and password is composed of no more than 12 digits and letters. 2) No special symbols are supported.Do not use Chinese. 3) Make sure Bluetooth and Location Services "on" on your phone. Program problem, some Application conflicts may happen. Please restart your mobile.
Feeder appears disconnected from WiFi	Weak disconnection, please check that the distance between your feeder and router is no more than 33ft/10m, and no concrete walls or too many obstacles between them.Otherwise the WiFi network can be weak and cause unstable connection.
Feeder not working	1) Check if the power cable is connected properly. 2) Please use a new battery as a power source to confirm that it is working properly. 3) Empty the food tank, unlock the state, click the feeder to confirm that the impeller is rotating. 4) Check whether the pet grain size meets the requirements (the maximum grain size is not more than 18mm).
Button not responding	Long press for 3 seconds to unlock.
Display does not light up	The LED screen won't light up constantly when only powered by batteries, the feeding plan will be dispensed normally with the screen off. When you press the button, the LED screen will light up.

FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC' s RF Exposure guidelines, This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.