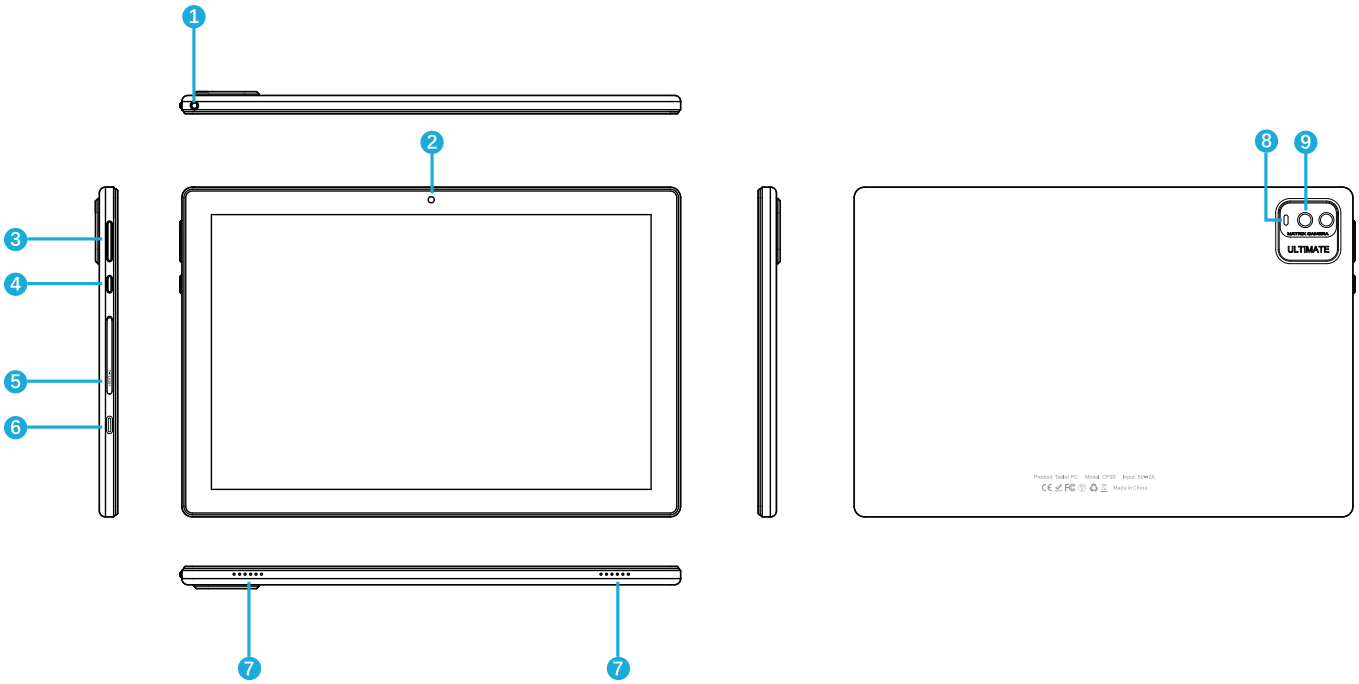
CP20

USER GUIDE

Please read this instruction throughly before using this product and keep it for future reference.

FUNCTION OVERVIEW



1.Headphone Jack
2.Front Camera
3.Volume + / -
4.Power On/Off
5.TF Card Slot
6.Type-C Port
7.Speakers
8.Flashlight
9.Back Camera

GETTING STARTED

Power On / Off

* Press and hold the power button for 2-3s to turn on your tablet . Select your languand set up your tablet following the start guide.
* Press and hold the power button for 2s , then release it . It will show Power offRestart and Screenshot on the screen Tap Power off to turn off the tablet.
* Press and hold the power button for 10s to do a forced reboot when it's froze.

Battery

* A rechargeable Li-ion battery is installed in the tablet.
* DO NOT attempt to replace the tablet battery by yourself because you may damagethe battery , which might cause overheating , fire or injury.
* DO NOT dispose of tablet in a fire.
* DO NOT expose the tablet battery to any heat source , direct sunlight or hightemperature.
* Only use the ORIGINAL power adapter provided by us to charge the tablet battery(Note : Please plug your charger into the power outlet and power on beforecharging your tablet . Good charging habits can prolong battery life)
* We suggest you drain the battery completely once a month if only use your tabletoccasionally.
* The Li-ion battery in your tablet should be serviced or recycled by an authorized service provider , and must be recycled or disposed of separately from householdwaste.
* Dispose of battery according to your local environmental laws and regulations.

Sleep Mode

Simply press the power button once to switch the tablet to the Sleep Mode when the tablet is ON ; press again to wake it up

Tip:

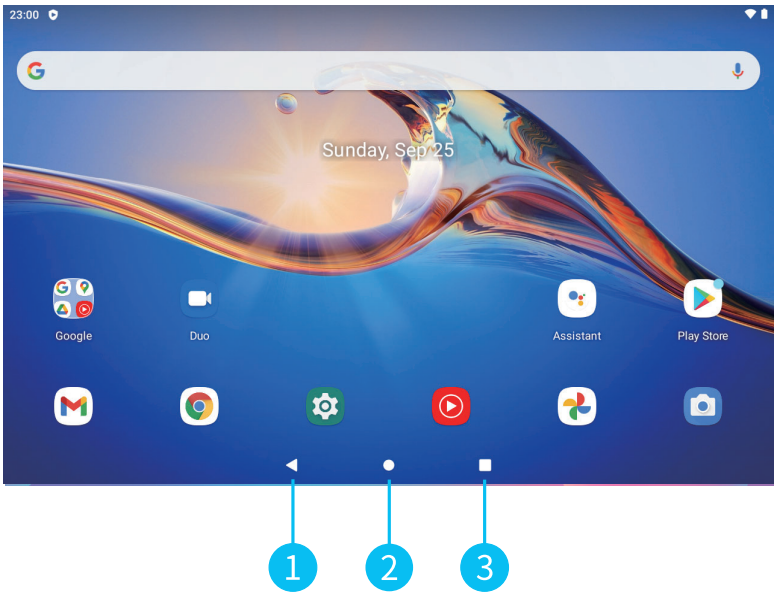
Go to Settings > Display > Sleep to set the time of entering the Sleep Mode.

Screenshot

* Press the Volume-button and the Power On / Off button for 2 seconds to capture a picture.
* Press and hold the power button for 2s , then release it . It will show Power off, Restart and Screenshot on the screen . Tap Screenshot to capture a

HOME SCREEN

Icons on the Bottom Menu

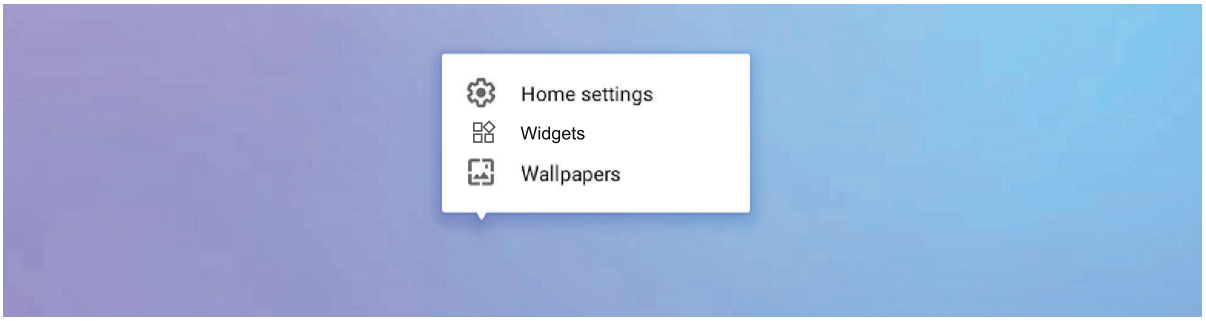


1.Back

2.Home Screen

3.Recent Activities

Home Settings , Widgets and Wallpapers



Tap and hold a blank part of the home screen to display the home screen settings and wallpaper.

1 Click on the homepage setting to start customizing your home screen

- Add icons to the home screen:
  1、Allow new applications installed on the Google Play to be displayed on the home screen.

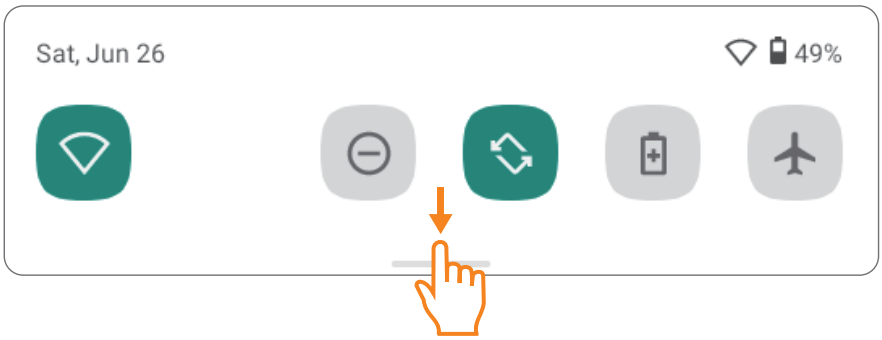
- Main screen loop: to allow continuous main screen sliding.
- Pull-down action: select an action when swiping down on the main screen.

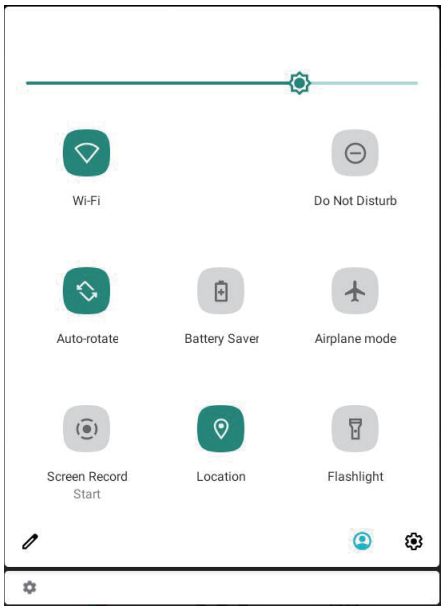
2. Click on the wallpaper to change the current wallpaper of the screen from the default wallpaper

SETTING BASICS

Quick Settings

Swipe down from the top of the screen to access **Quick Settings**.





: **Wifi.** Tap to connect/disconnect to a wireless network.

: **Do not disturb.** Mute sound and stop vibration after enabling this function.

: Turn on/off the **Auto-rotate** of the screen.

: Tap to choose the power setting you prefer to save the battery time.

: **Airplane mode.** Turn on/off all the network connectivity.

:Screen Recor.when this option is enabled, the screen will start recording video of interface operation

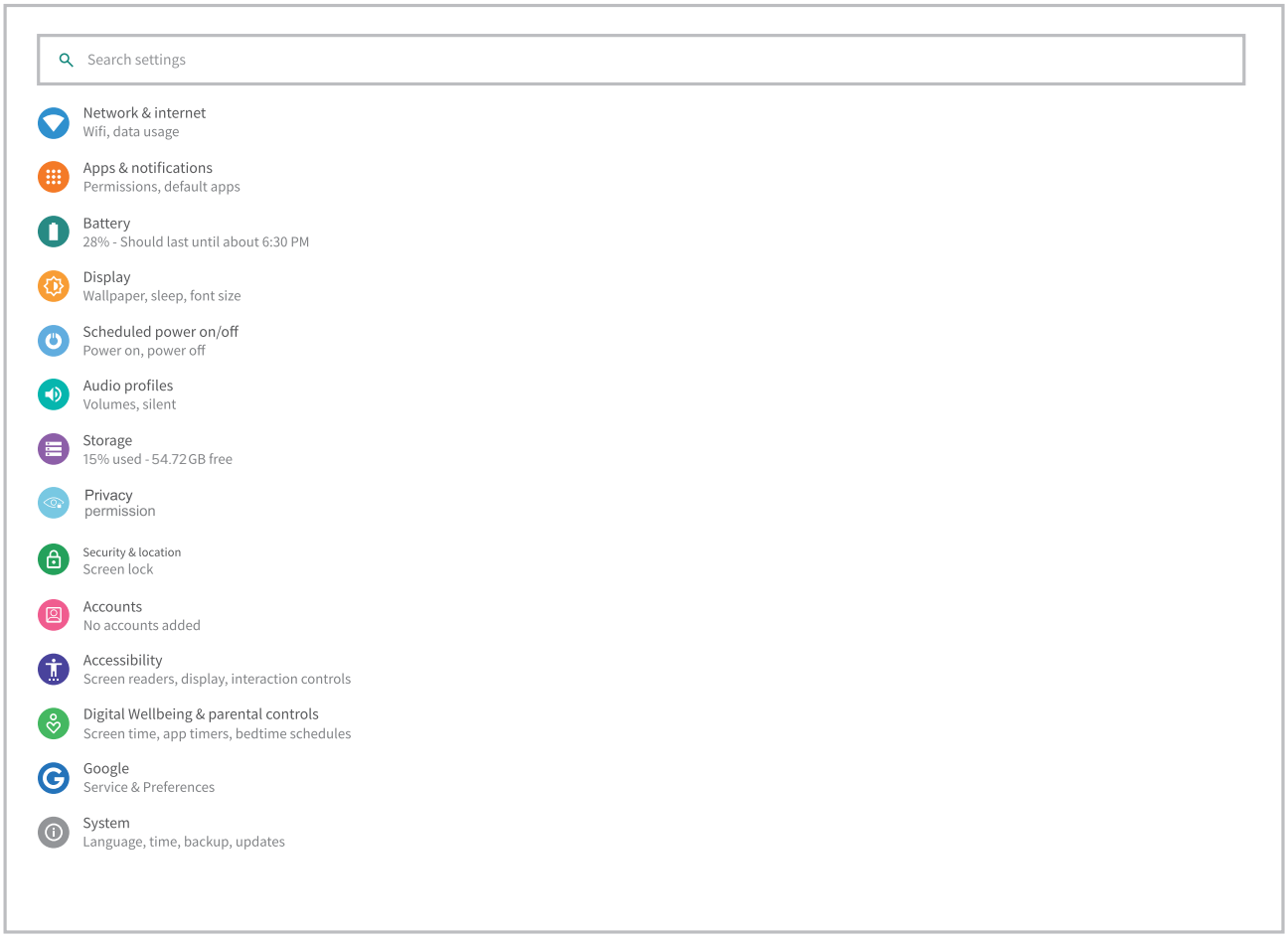
: **Location.** Enable/disable location access.

:flashlight.It can be used for lighting

Tap the icon to change the options in the **Quick Settings**. Long press each icon to enter the interface of its detailed settings.

More Settings

Go to **Quick Settings**, then tap the icon to enter the detailed setting interface. Or, tap **Settings** App on the Home screen to enter.



Network & internet

* Connect to any working Wifi
* Monitor the data usage
* Enable/disable the **Airplane Mode**
* Add VPN connections

Apps & notifications

* Check the Apps recently opened
* Check all the Apps on the tablet
* Check the screen time for Apps

* Adjust App notification settings
* Set the App permissions
* Uninstall the third-party Apps
* Clear the cache of the Apps
  and more

Battery

* Display the remaining battery power as a percentage
* Enable/disable **Battery percentage** and **Battery Manager**
* Set **Power saving optimization**
* Manage the battery optimization for apps
* Check the detailed battery settings for Apps

Display

* Adjust the screen brightness
* Adjust the font size and display size
* Set a screen saver
* Change the wallpaper
* Adjust the time of entering the **Sleep Mode**
  and more

Scheduled power on/off

* Set the time and days of the week for the tablet to automatically turn on/off

Audio profiles

* Select audio profiles from **General**, **Silent** and **Outdoor**
* Set the volumes for ring, notification, media and alarm

Storage

* View and manage your storage space

Security & location

* Set screen lock pattern, e.g. Password, PIN, Swipe etc.

* Set the **Lock screen preferences**
* Turn on/off the location services for specific Apps.
* Set to show/hide the password when input a password.
  and more

Accounts

* Add and manage the user accounts on your tablet

Accessibility

* For vision and hearing impaired users, manage settings for **Screen readers**, **Display**, and more

Digital Wellbeing & parental controls

* Check your app usage based on **Screen time**, **Notifications received**, or **Times opened** from **Dashboard**
* Set a schedule for **Wind Down** and switch on the setting you prefer
* Manage the related notification settings to reduce interruptions
* Set up **Parental controls** to help your kids balance their screen time

Google

* Set the preferences for Google related services

System

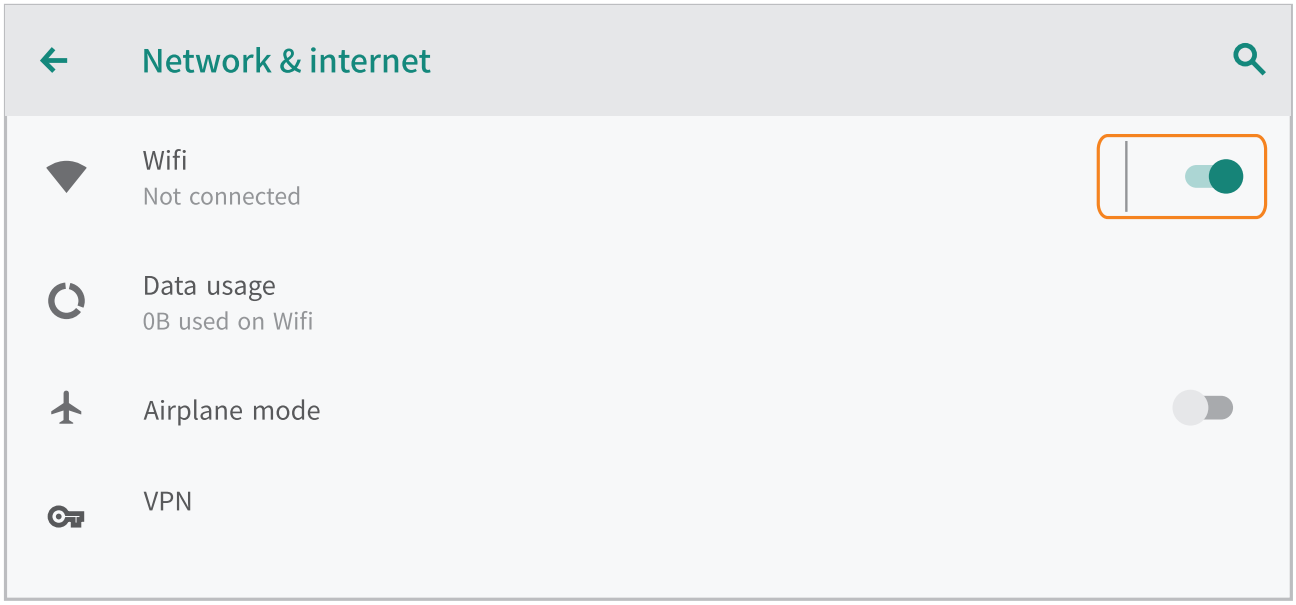
* Check the detailed information about the tablet
* Set Language
  Tap **Languages & input** > **Languages** > **+Add a language** to add your language. After adding, hold and slide the ≡ to the top to change the language.
* Turn on/off the quick access to the camera.
* Set the date and time
* Turn on/off the **Back up to Google Drive**
* Restore factory setting
  Tap **Advanced** > **Reset options** > **Erase all data (factory reset)** to restore the factory setting

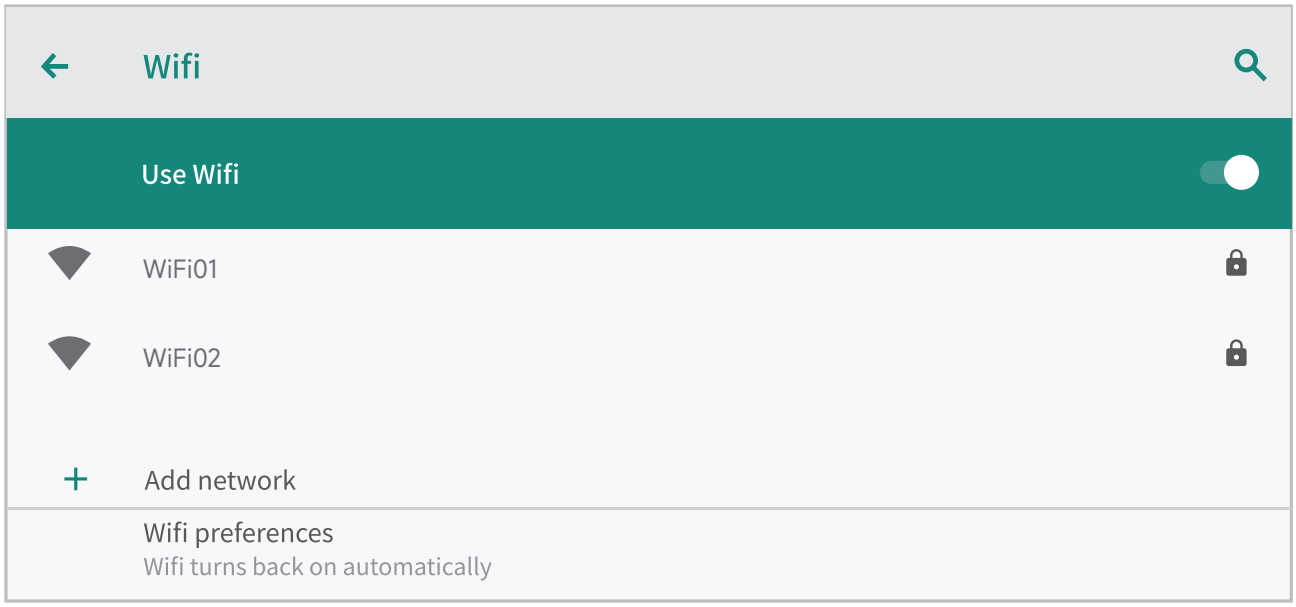
NETWORK CONNECTION

Launch the App **Settings** or long press the Wifi/Bluetooth icon in **Quick Settings.**

Wifi Connection

1. Tap and open Google Play on the Home Screen.
2. Log into your Google Account, then search and download the apps you need.





APP MANAGEMENT

App Download and Installation

1. Tap and open **Play Store** on the Home Screen.
2. Log into your google account, then search and download the App you need.

App Management

Move the App

Tap and hold the App, then slide it to a desired screen.

Remove the App from the Home screen

Touch and hold the App, then slide to **X Remove** to remove it from your Home Screen.

Uninstall the App

Touch and hold the App, then slide to the **Uninstall** to uninstall the App.

Clear the Cache of the App

1. Go to **Settings** > **Apps & notifications**.
2. Select an **App** > **Storage** > **CLEAR CACHE** to clear the cache.

INTERNET NAVIGATION

Please make sure the tablet is connected to a working Wifi network before navigating the Internet.
You may use the pre-installed Chrome browser or use another browser downloaded on the **Google Play**

MULTIMEDIA

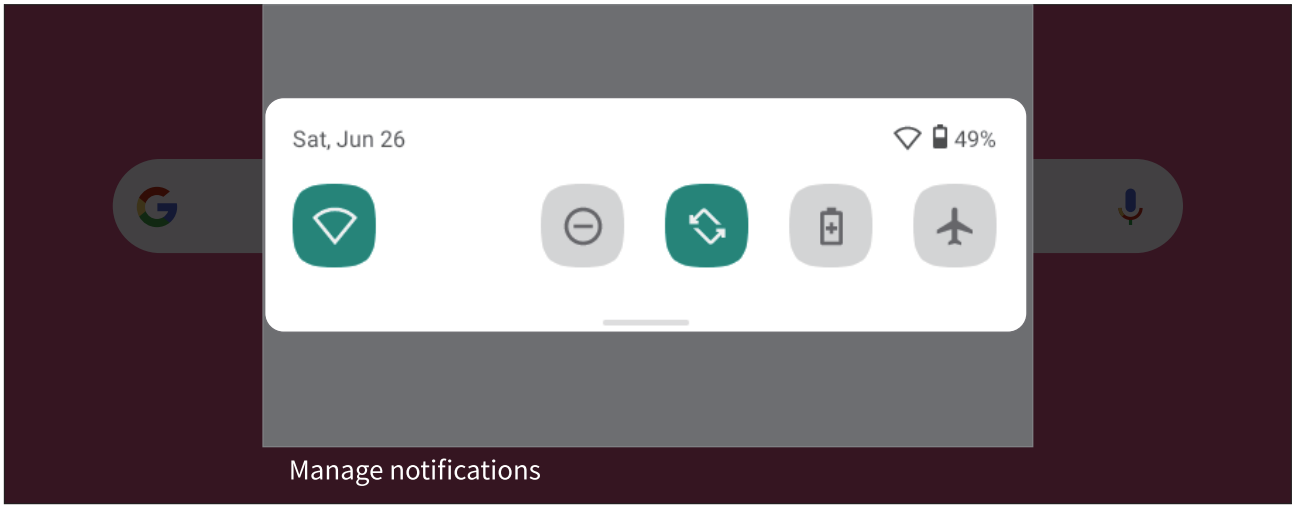
Connecting to a Computer

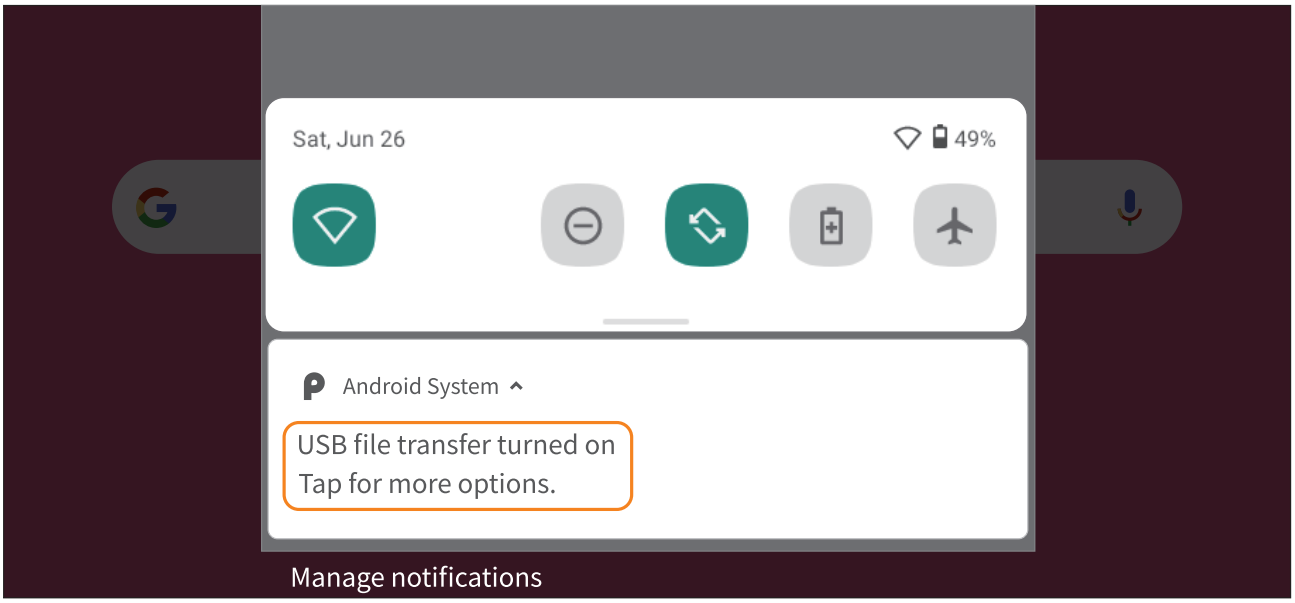
1. Connect your tablet to the computer with a USB cable.
2. **Media device(MTP)** is the default setting. Go to your computer and find your tablet CP20 to transfer files between your tablet and computer.

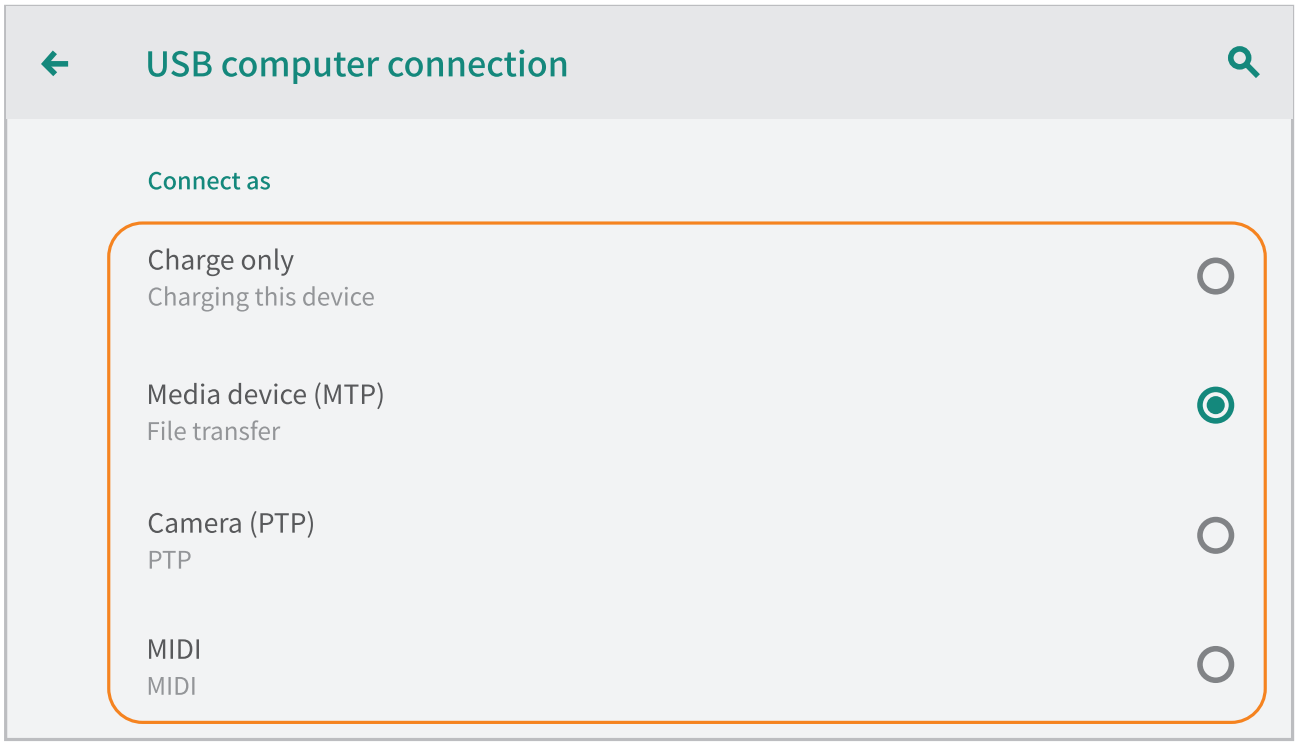
Tips:

Go to **Quick Settings**, tap **Android System · USB file transfer turned on** > **Tap for more options** > **USB computer connection** to select the option preferred.

1. Select **Charge Only** to charge your tablet.
2. Select **Camera(PTP)** to transfer photos between the devices.
3. Select **MIDI** to play MIDI instruments on the tablet.

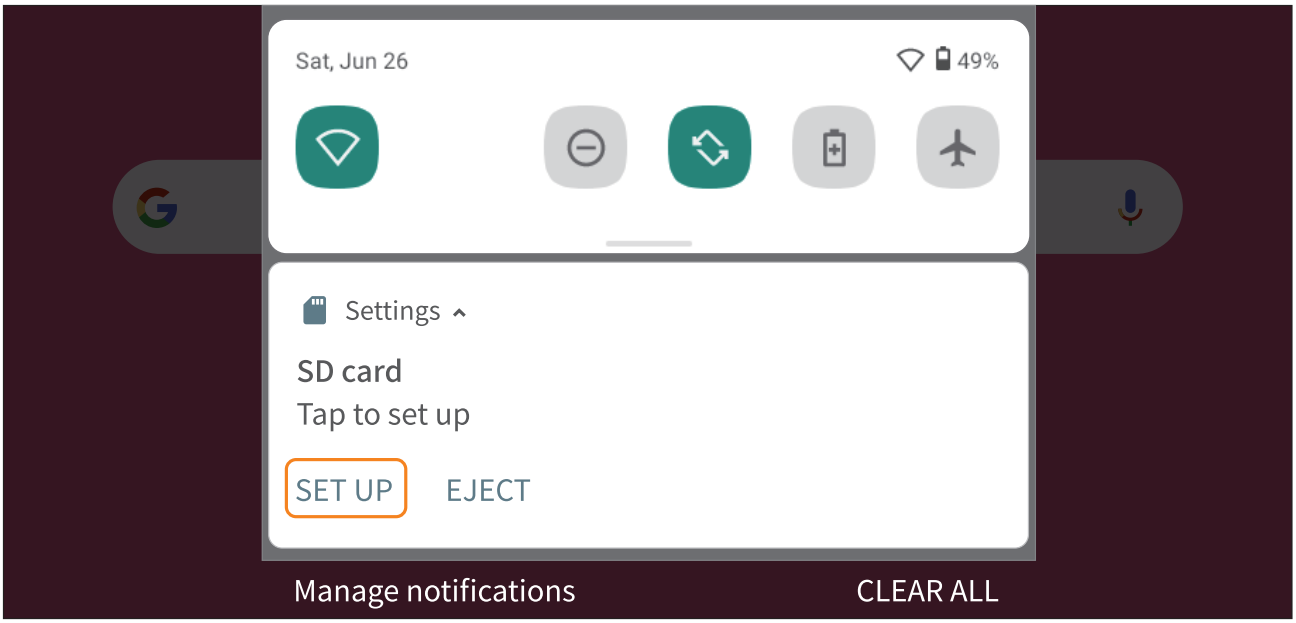


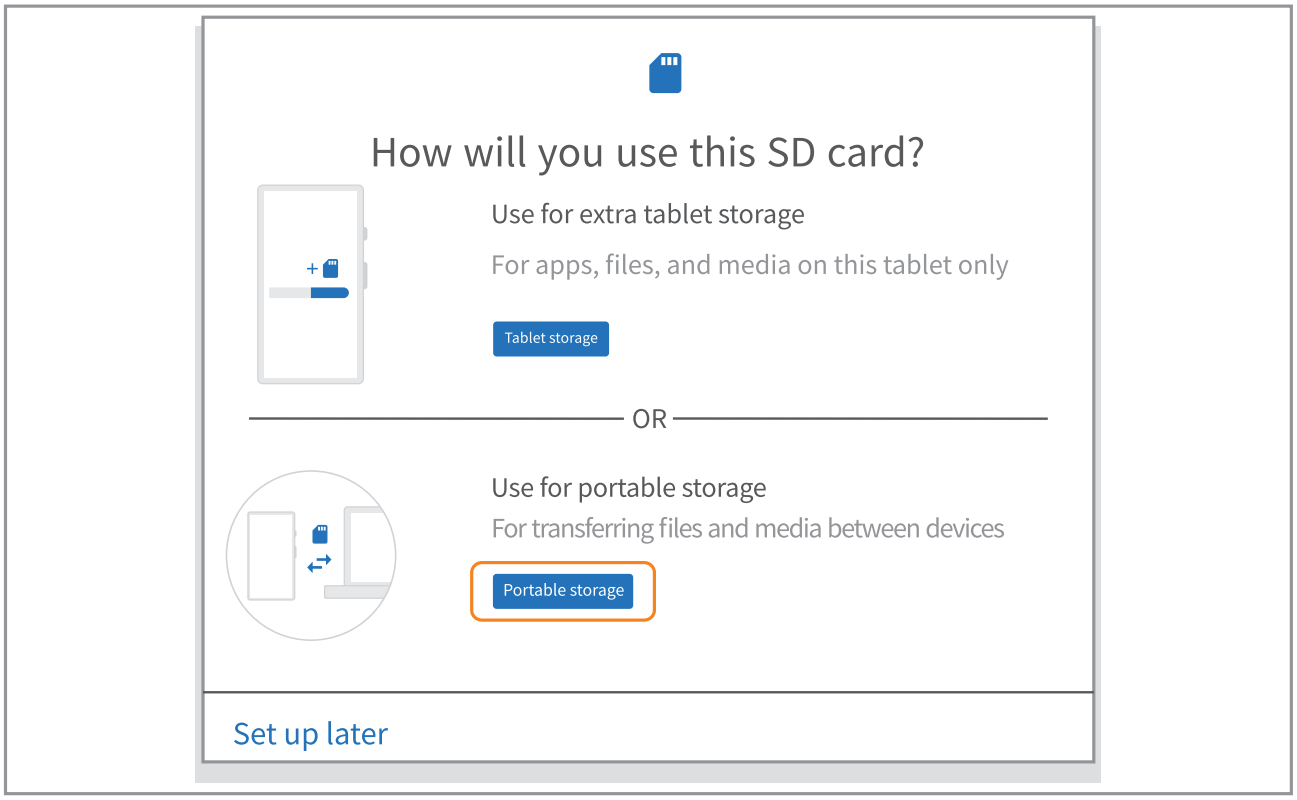




Connecting to an External Device

1. Install a memory card with the capacity up to 128G and go to **Quick Settings**.
2. Tap **SET UP**.
3. Set the memory card as a portable storage by selecting **Portable storage**. Enter memory card storage to move files between the card and tablet.


Sat, Jun 26
49%
Settings
SD card
Tap to set up
SET UP
EJECT
Manage notifications
CLEAR ALL


How will you use this SD card?
Use for extra tablet storage
For apps, files, and media on this tablet only
Tablet storage
OR
Use for portable storage
For transferring files and media between devices
Portable storage
Set up later

SPECIFICATION

Size	10.1	Connection	WiFi
Chipset	RK3566	CPU	Quad core 1.8GHz
Display/ Resolution	IPS 800*1280	RAM /Storage	4GB / 64GB
Front-facing Camera	2MP	Network	802.11 b/g/n BT4.1
Rear Camera	8MP	Power Supply	DC 5V/2A
Battery	6000mAh	Touch	Multi-touch
Operating System	Android™ 11	Ports	DC 5V 2A Type-C

TROUBLESHOOTING

Q1. The tablet doesn't power on.

* Reboot your tablet after charging for more than 30 minutes.
* Press the power button to check if the tablet is in the **Sleep Mode**.
* Press and hold the power button for 10s to reboot it.
* Press the **Reset** button with a pin to reboot the tablet.

Q2. The tablet doesn't charge.

* Make sure the USB cable is properly plugged into the charging port.
* Try another compatible USB cable and adapter.

Q3. Error message occurs during the operation.

* Uninstall the App with the error message, then download and install again.

* Press the **Reset** button with a pin to power off the tablet.

Q4. The tablet cannot be detected by the computer.

* Make sure the tablet is powered on.
* Try another USB cable.
* Try another USB port on the computer.
* Instead of **Charge only**, choose **Media device(MTP)** or **Camera(PTP)** when connecting the tablet to the computer.

Q5. The tablet cannot connect to the Wifi.

* Make sure the **Wifi** in your tablet is **ON**.
* Make sure you input the correct password when connecting the Wifi.
* Restart the router.
* Make sure there is no filter setting or device connection limitation in the setting of the router.
* Forget the current Wifi, reset the router and connect the Wifi again.

Q6. The storage space of the tablet is not enough.

* Delete the Apps you don't use.
* Clear the cache of the Apps regularly.
* Install a memory card to expand the storage.

Q7. The screen is unresponsive.

* Check if the screen is dusty or greasy. If yes, please gently wipe the screen with a cloth to clean it.

Q8. The font size is too small to read.

* Please go to **Settings > Display > Advanced > Font Size** to adjust the text size.

Q9. Can the tablet support OTG function?

* Yes, but an extra OTG cable is required. You can connect the mouse or a USB drive through the cable then.

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

The symbol indicates DC voltage

RECYCLING

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.

This product can be used across EU member states.

FCC& ISDE Statement

This device complies with Part 15 of the FCC Rules and with Industry Canada licence-exempt RSS standard(s).Operation is subject to the following two conditions:

(1)this device may not cause harmful interference, and (2)this device must accept any interference received, including interference that may cause undesired operation.

Cet appareil est conforme àla partie 15 des règles de la FCC et aux normes RSS exemptées de licence d'Industrie Canada. Le fonctionnement est soumis aux deux conditions suivantes :(1)cet appareil ne doit pas causer d'interférences nuisibles, et (2)cet appareil doit accepter toute interférence reçue, y compris les interferences pouvant entraîner un fonctionnement indés

Changes or modifications to this unit not expressly approved by the party responsible forcompliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonableprotection against harmful interference in a residential installation. This equipment generates,uses and can radiate radio frequency energy and, if not installed and used in accordance withthe instructions, may cause harmful interference to radio communications. However, there is noguarantee that interference will not occur in a particular installation. If this equipment doescause harmful interference to radio or television reception, which can be determined by turningthe equipment off and on, the user is encouraged to try to correct the interference by one ormore of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

cet appareil est conforme àl'exemption des limites d'évaluation courante dans la section 2.5 du cnr - 102 et conformitéavec rss 102 de l'exposition aux rf, les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs rf et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux rayonnements du Canada établies pour un environnement non contrôlé.

RF Exposure Statement

The device has been evaluated to meet general RF exposure requirement. The device can be used installed and operated with minimum distance 0mm between the radiator and your body.

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF.Cet équipement doit être installé et utilisé avec une distance minimale de 0 mm entre le radiateur et votre corps.