



USER GUIDE

PADDLE TO THE SHORE OF LOVE



Scan the QR code or Visit pettlor.com/language for different languages

1

PRODUCT INFORMATION

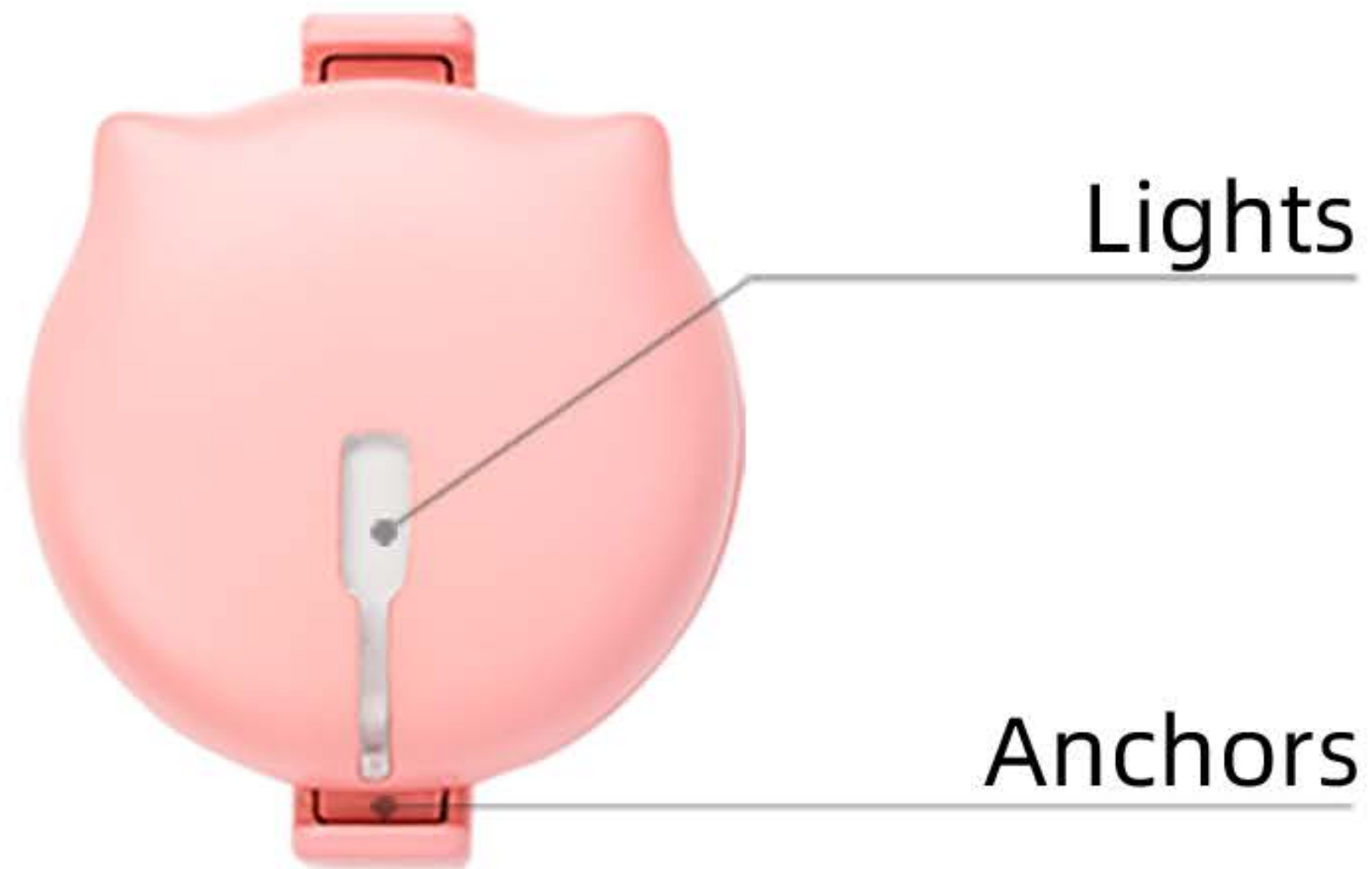
- ① **Dimension:** 40mm*18mm
- ② **Weight:** 50g / 1.76oz / 0.11lb
- ③ **Battery:** 400mAh Lithium Polymer
- ④ **Charging voltage:** 5V DC
- ⑤ **Battery life:** 5~20 days
- ⑥ **Waterproof:** IP68



Model: PADDLE

2

HARDWARE INSTRUCTION

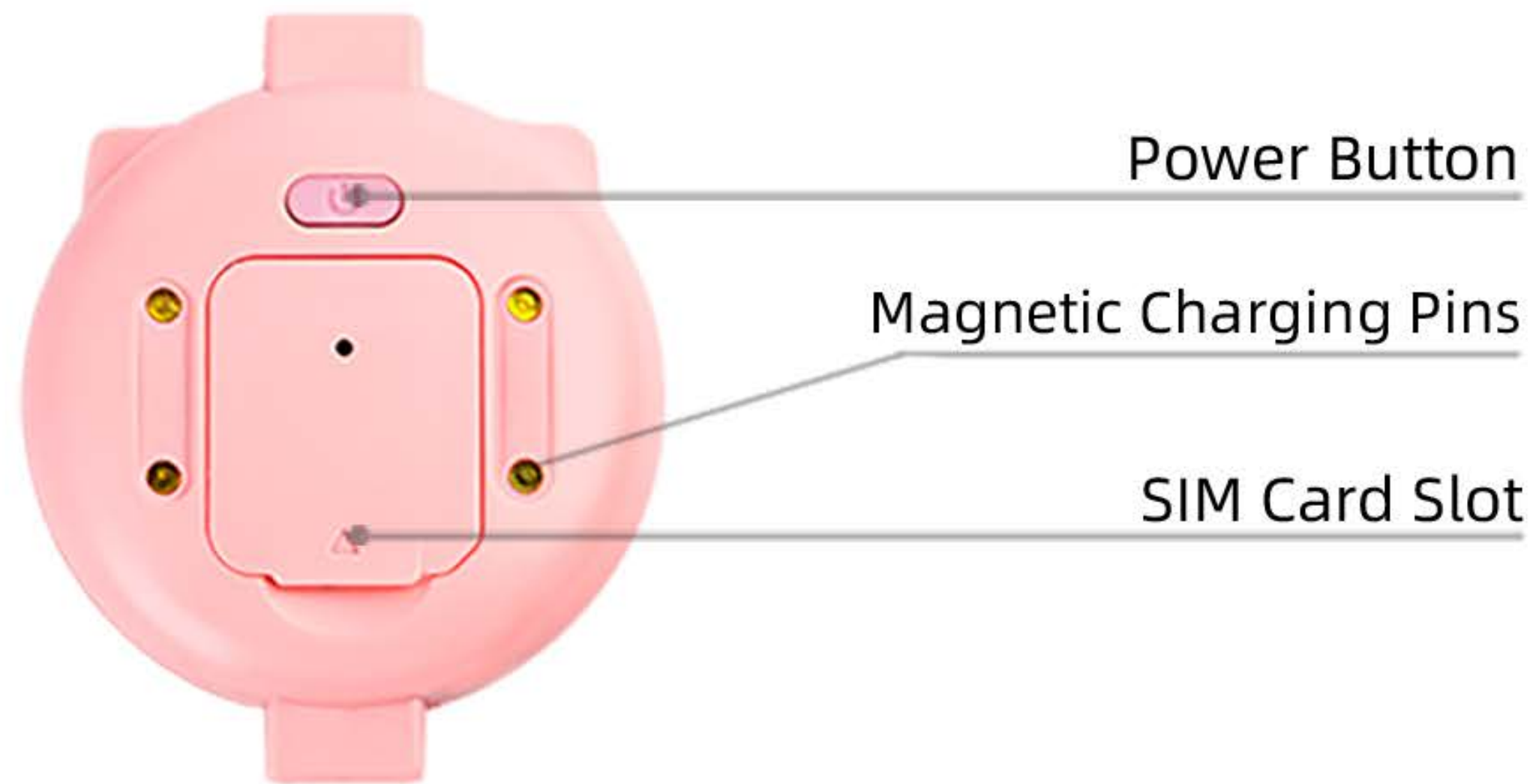


FRONT

- **Bluetooth Paring:** Blue light flashes frequently
- **Charging:** Red light on while charging
- **Fully Charged:** Blue light on while charging
- **Light to find:** Blue and red lights flash frequently
- **Working:** Blue light blinks when tracking requested on app.

(Press the center iconic tab to request tracking)

HARDWARE BACK INSTRUCTION



BACK

- **Power on:** Press the power button
- **Power off:** Press the power button 3 times
- **Reset Device:** Long press the power button for 10 second
- **Note:** PADDLE only works with the original SIM card; Do not open the sim card slot or take off the SIM card without permission, otherwise your warranty may be waived



Charger

(Magnetic Wireless Charger)



Collars M + XS

(Size L & Size S are available on www.pettlor.com)



Anchor Band x2

(Use for banding the device between anchors.)



Pettlor Ruler

(use on pet size measure for health analysis accuracy)



- Put the device on charger to charge. Red light is on while charging, light turn blue when device is fully charged.

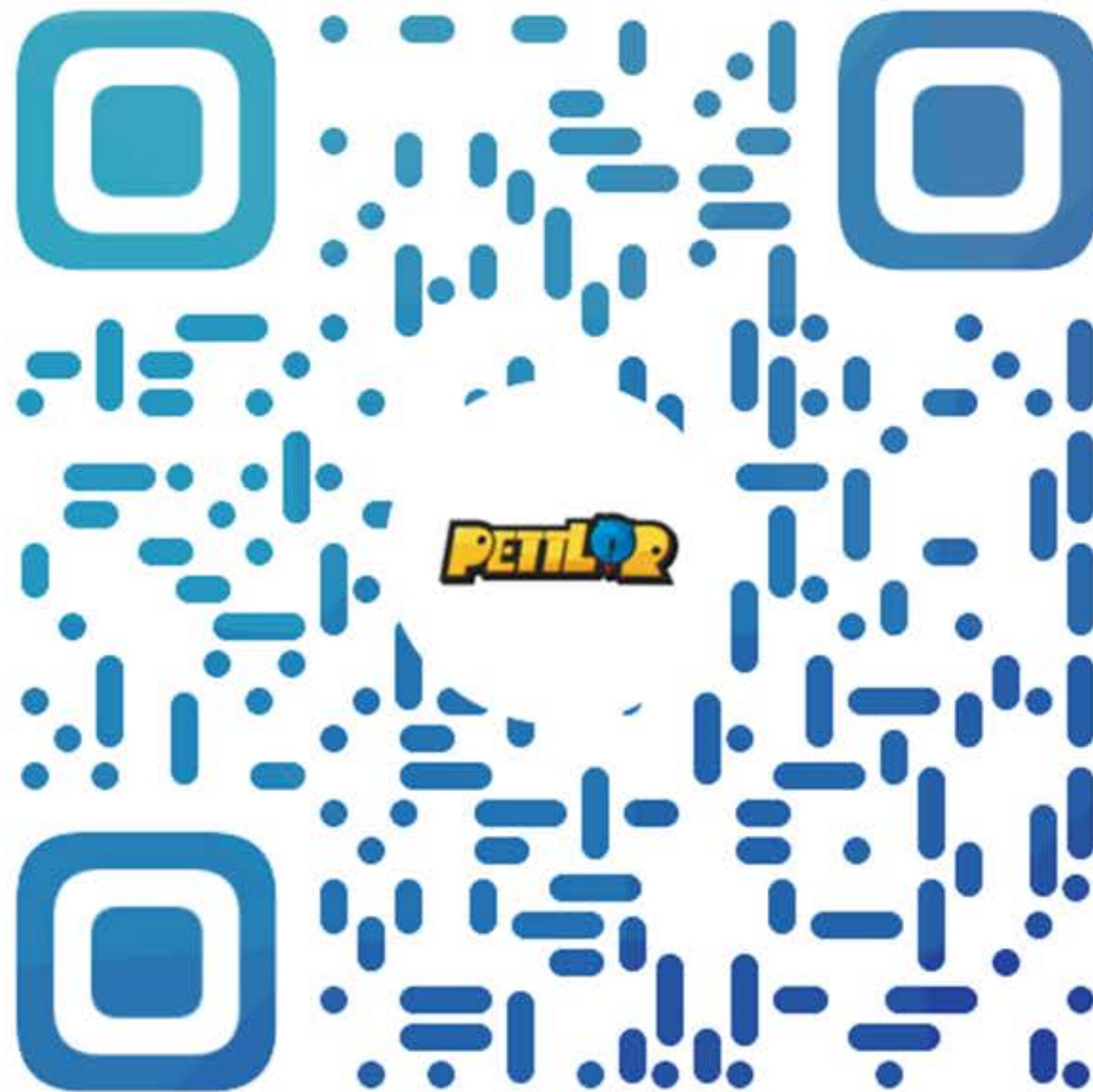
- **Note:** Battery standby time can last up to 20 days; Standby time depends on data update frequency. When Virtual Fence and History Track is on the standby time may only last up to 10 hours.

5

SMART COLLAR ATTACHMENT

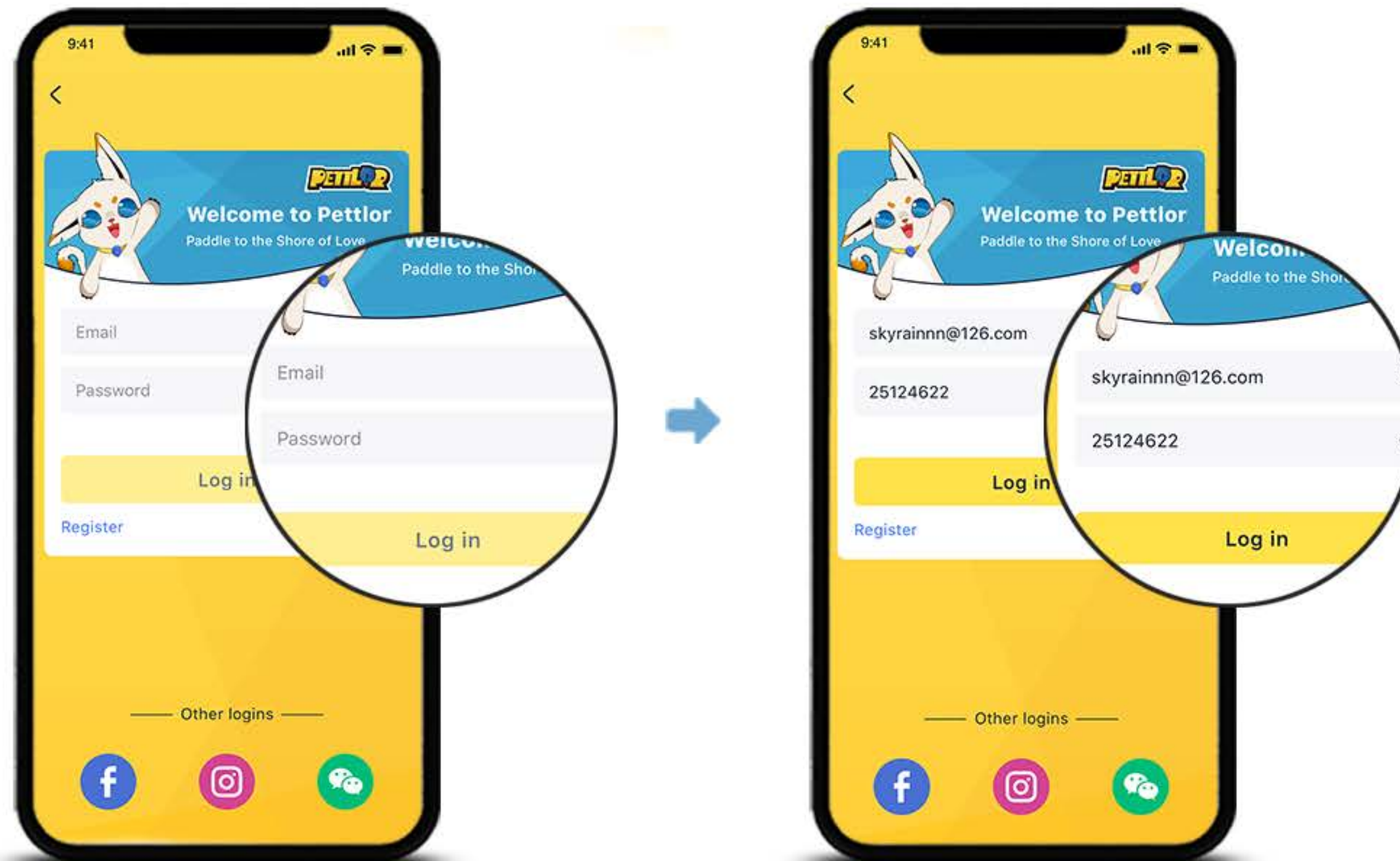


- Take the band and hook one side to device's anchor. Bond the device to a collar and hook the anchor on the other side to finish the attachment. Finally, put the smart collar on your pet.
Note: You may attach the device to any suitable collar for your pet.



Go to the APP store or Android store to search “Pettlor” or Scan the QR code to download the APP

Open the Pettlor APP home page and add devices as prompted

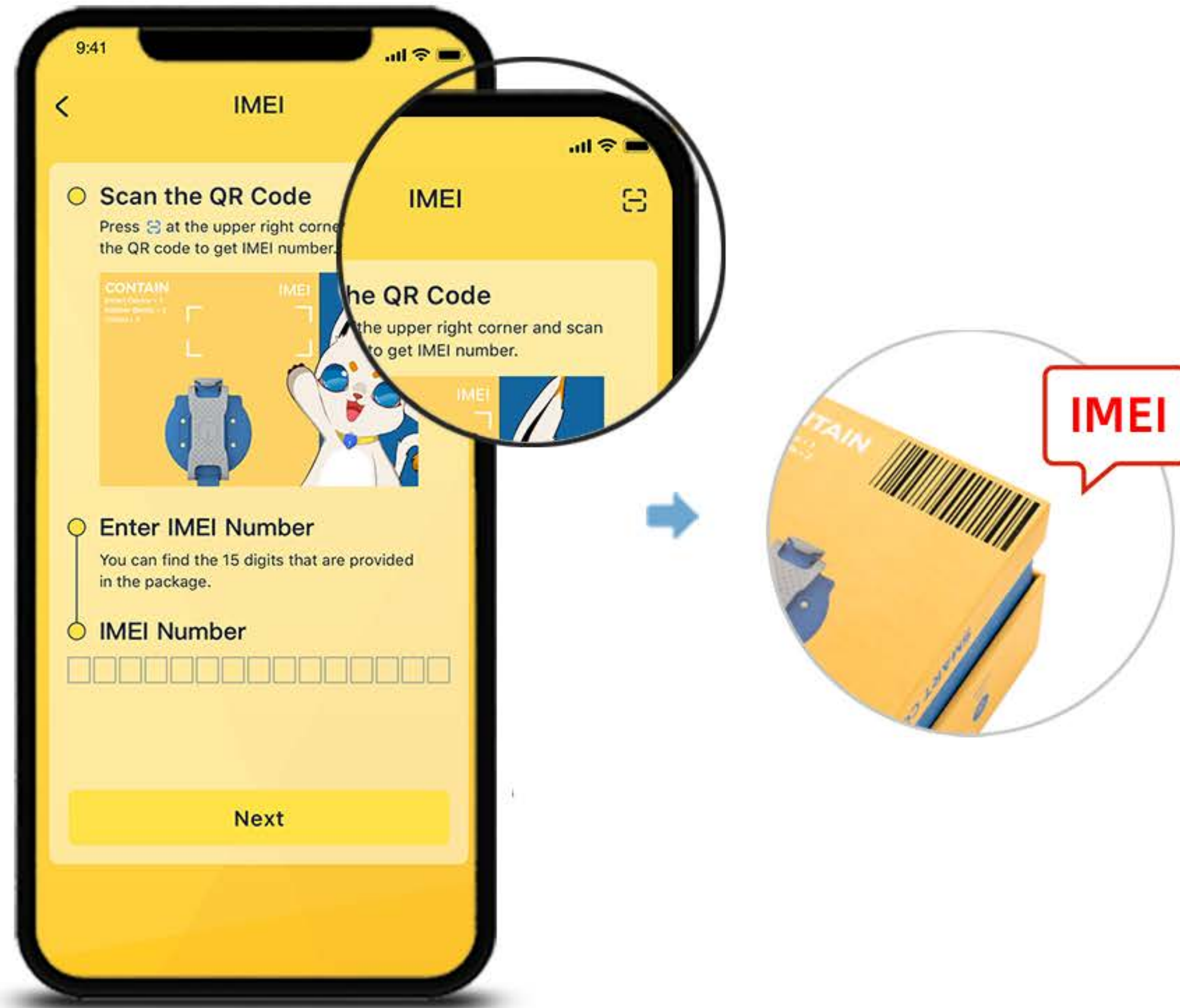


- Please register a PETTLOR account through Email.
- Set password.
- Finish registry by entering Verify Code from registered Email.



- Bluetooth: Please enable Bluetooth for device connection
- Background APP Refresh & Notification: Please enable Background APP refresh notification to be notified when pet location updates.
- Location: Please enable location for positioning purposes.
- Network: Please enable WI-FI & Cellular for data transmission

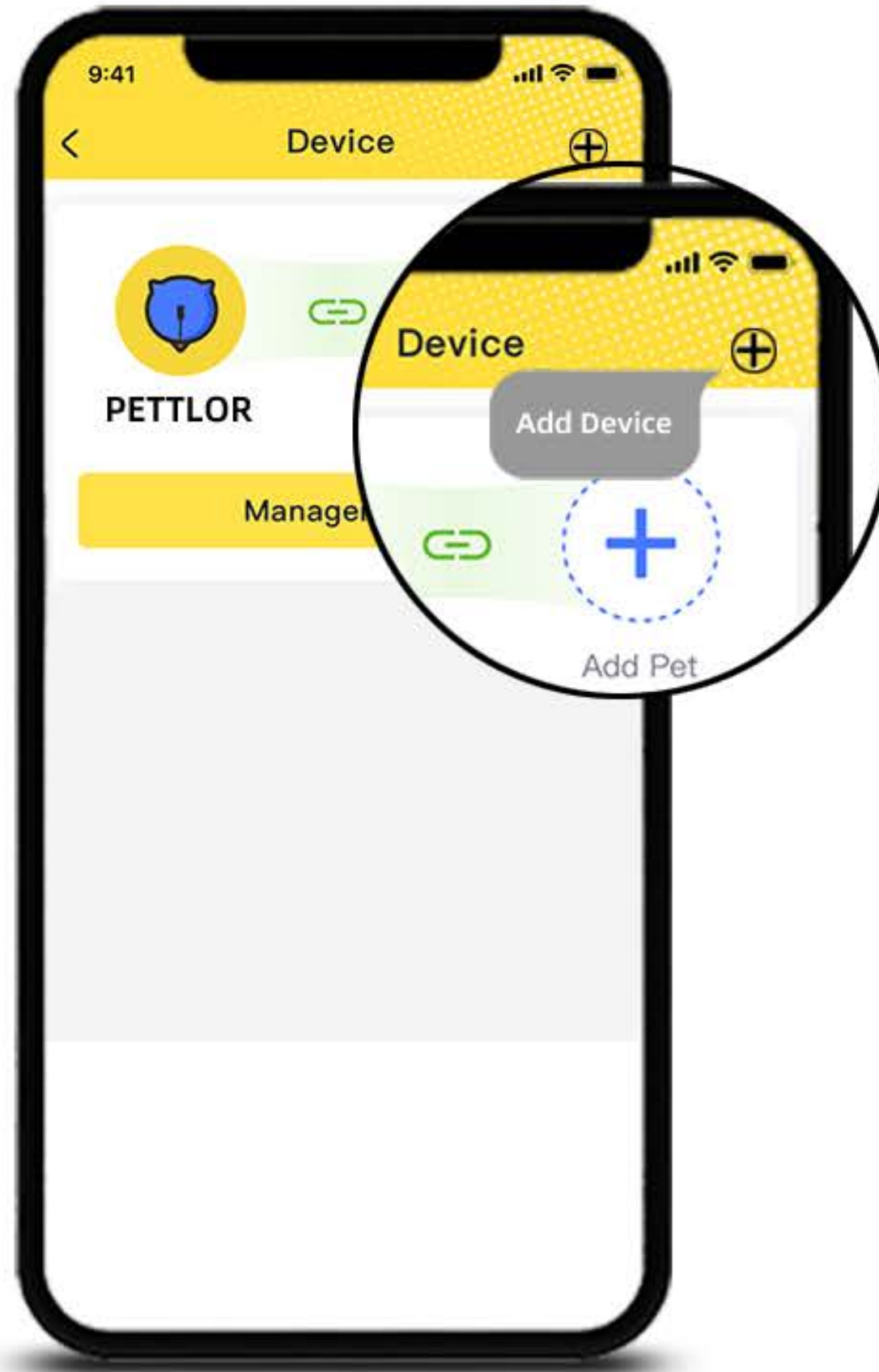
Please allow all following authorizations to enable product's functionalities. PETTLOR APP will ask for all authorization needed while you go through account&device setup.



- Turn on the device and make sure blue light is flashing
- Scan the IMEI bar code or manually enter the IMEI number.
- Device will be automatically connected; if not, go to Bluetooth Setting on your phone and find “PADDLE”

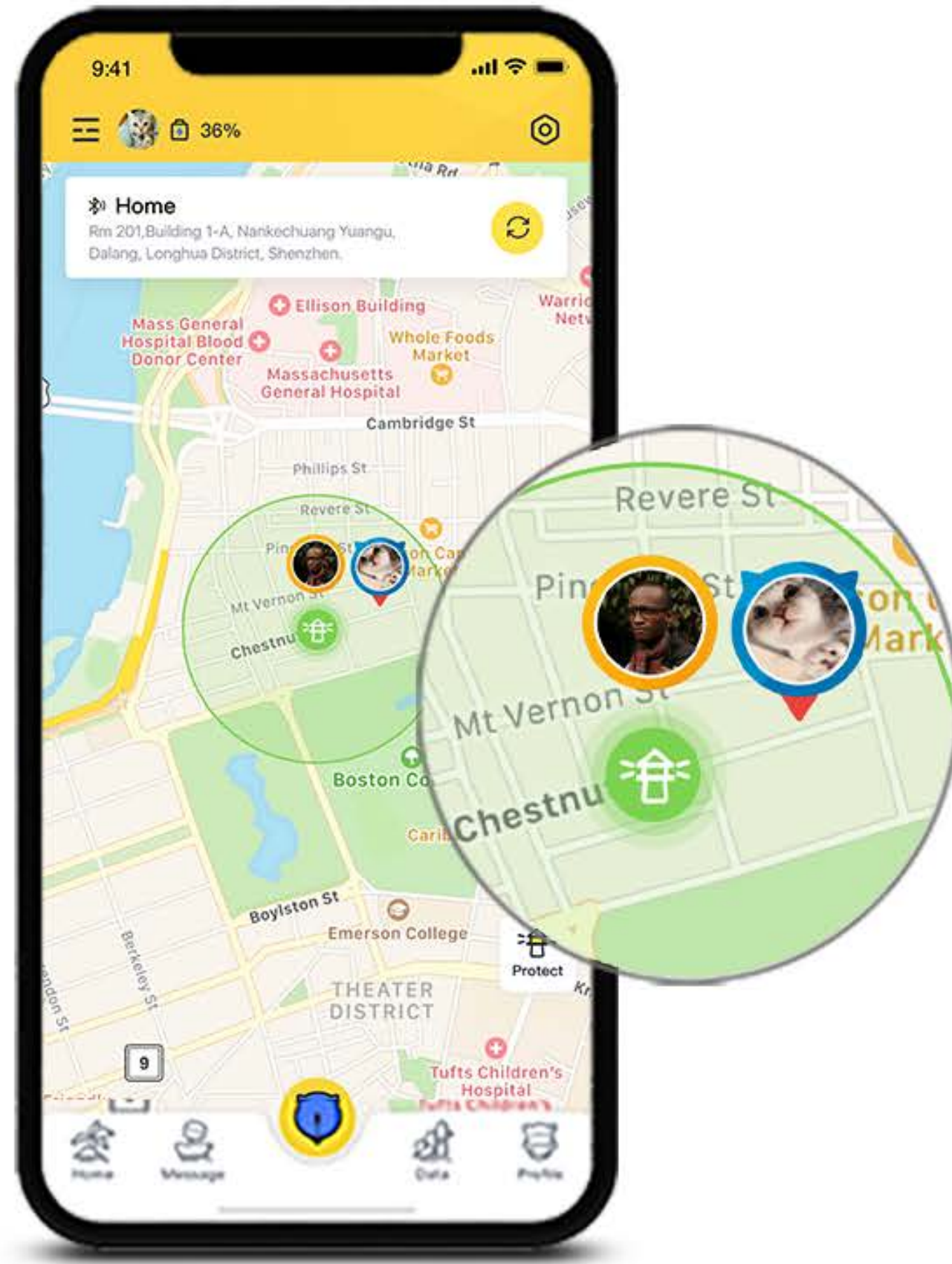


- Please connect the WI-FI network of pet's home
- WI-FI connection should be where your pet lives, so the system could detect whether your pet is home or out of WI-FI range.
- If you are not at home yet, skip now and set it later.

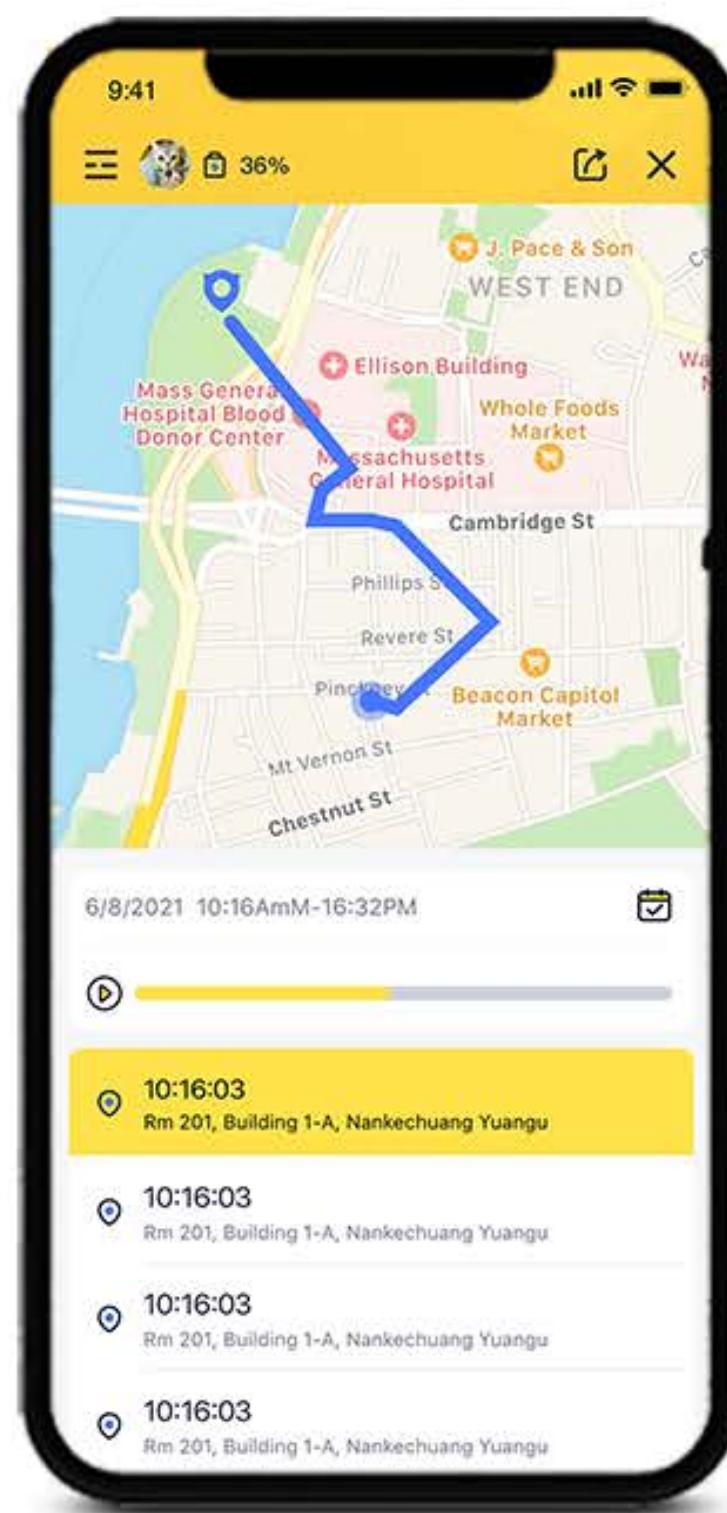


- Please select and purchase a plan to activate the device.
- Please link your pet to the device.
- PETTLOR support multiple pet tracking management.
- You may purchase and add more devices in device page.

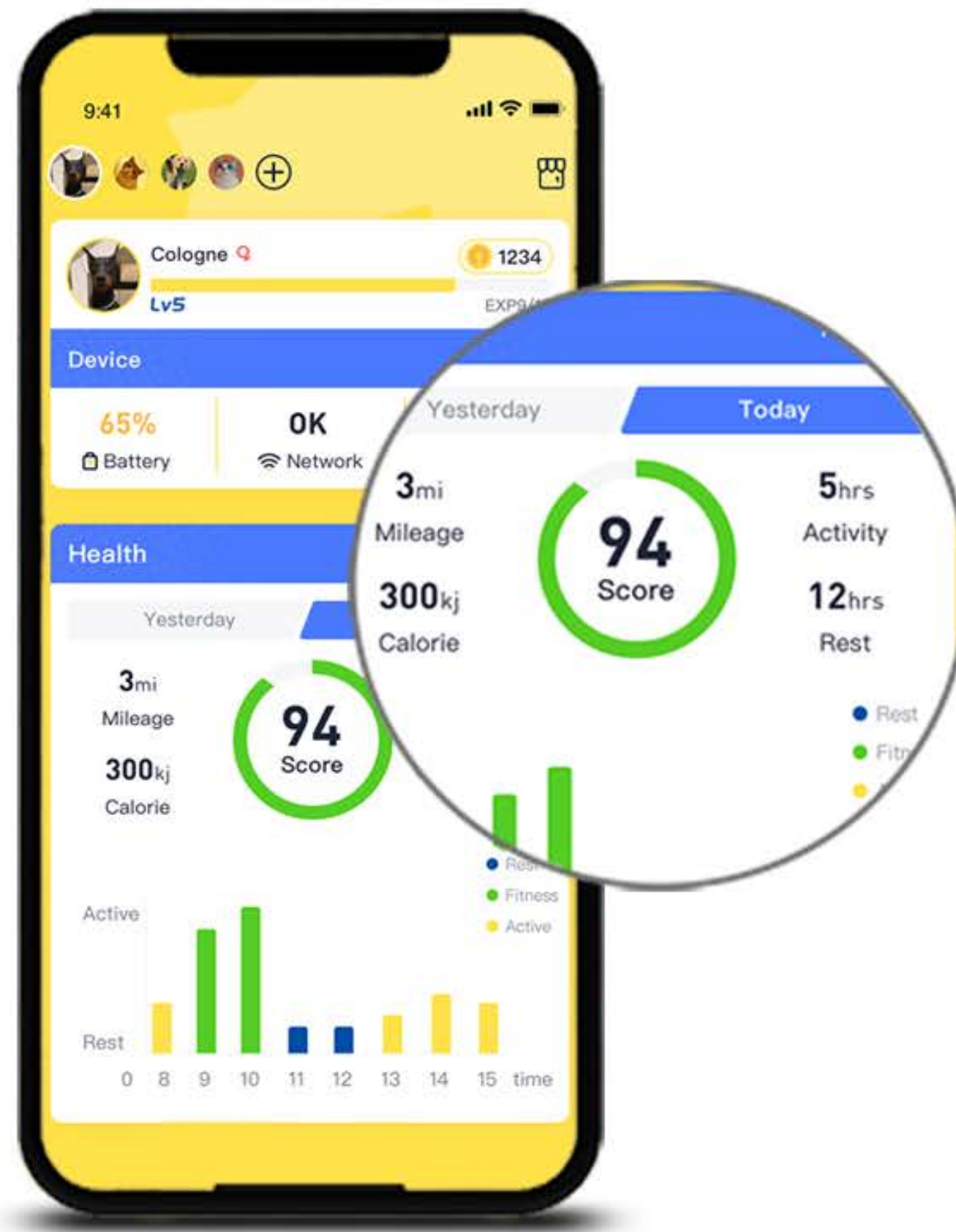
POSITIONING GUIDE



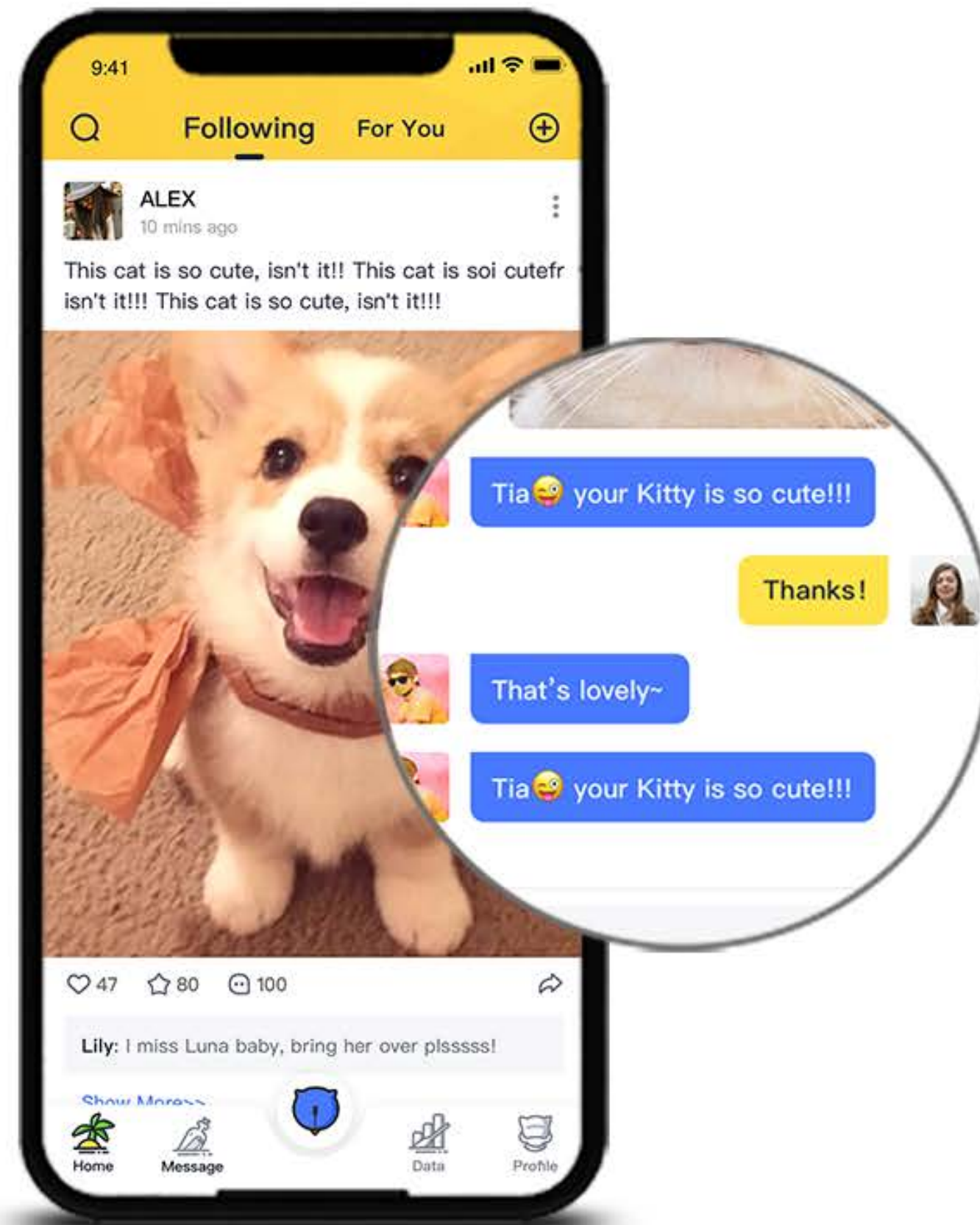
- HOME:
Device is in the Home WI-FI range.
- OUT:
Device is out of Home WI-FI range.
- AWAY:
Device away from Home WI-FI & Mobile phone signals.
- 4G Positioning:
Refresh manually by pushing the iconic tab.
- Real-time location:
Hold the shown tab for real-time location;
release pressing the tab the real-time tracking ends.



- **Track History:**
The system record pet walk history. (Note: it only records the history route when pet walks alone with the main app users.)
- **Please note:**
When this function is activated, battery will be highly consumed.
- **Virtual Fence:**
This function actives real-time 4G tracking; battery will be highly consumed. Please note: Smart Collar standby time will only last for a few hours when this function is activated.



- **Fitness Status:**
The device's sensor detects pet's active frequency and movement.
- **movement.**
Sleep Quality: Paddle rates the stability when your pet is asleep.
- **Accompany Care:**
Paddle record the time you spend with your pet.
- **Health Score:**
PETTLOR APP concludes multi-aspect data and gives a Health Score for your pet.



- PETTLOR is a social media platform design for the pet community.

- Pet Diary: Post photo or video to record the meaningful days with your pet.

- Social: Pet Diary could be share to the world; users can get likes, comments and direct message through the APP.

PETTLOR REWARDING PROGRAM

- Program activation is included with subscription plan. Please purchase a plan for your paddle to start the fun journey.

- Finish Paddle Tasks on APP to get coin rewards
Exchange product in Pettlor Store.



- PADDLE has been IP68 certified at 2m water submersion for 30 minutes; so if your pet take a swim, don't worry!
- Make sure to charge your PADDLE regularly so all functions can work properly.

- **FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

This Product meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

FCC RF Exposure Information and Statement the SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of this Device Prime-A6 (FCC ID: 2AQ8SPRIMEA6) has been tested against this SAR limit. SAR information on this can be viewed on-line at <http://www.fcc.gov/oet/ea/fccid/>. Please use the device FCC ID number for search. This device was tested for typical operations 0mm from the body. To maintain compliance with FCC RF exposure requirements, 0mm separation distance should be maintained to the user's bodies

- **NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC ID: 2A4J3-PADDLE

CUSTOMER SERVICE

If you have any question please contact us
support@pettlor.com or visit pettlor.com

Share your great journey on Social Media
[@pettlor](https://pettlor.com)! Create topic [#pettlor](https://pettlor.com) to get suprising gifts from us!



GENERAL INFORMATION & TERMS

Please visit www.pettlor.com