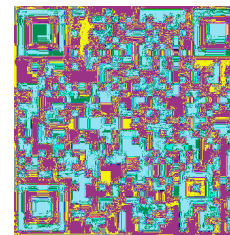


# 背面

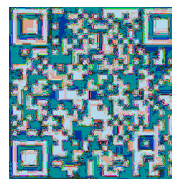


IP camera  
Q3171  
User manual

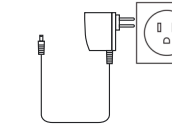


Please scan the QR code  
above to download  
"V380Pro APP"

## A Connect the device



**Download APP**  
Use the mobile phone's "Scan" function to  
scan the QR code, download and install "V380Pro"



**Connect power**  
Connect the device to the power supply for about 1 minute until the  
following beep sounds: System startup, system startup is complete,  
hotspot is being established, hotspot is established

## B Wi-Fi connection operation steps

The APP will be updated continuously,  
and the interface is subject to the APP

1. Log in to the V380Pro APP again
2. Click "+" to add equipment
3. Click "Wireless Smart Camera"
4. Click "AP Hotspot Connection"
5. Click "Please select your own Wireless network router Wi-Fi name"
6. Enter the wireless network Click to confirm the router Wi-Fi password
7. Click to connect to the hotspot and turn on the phone system settings, connect mobile phone Wi-Fi to the network beginning with "WV" Go back to the app
8. At this time, the interface appears that the device is connected Please pay attention to the voice prompt of the camera (Wi-Fi connection/Wi-Fi connection completed)
9. It shows that the addition is complete Device naming, after completion The device will appear on the homepage
10. Click "Play button" Set viewing password
11. Go to set password (This password is a viewing password, please remember it)
12. Please set the device password To complete

## C AP hotspot without internet operation steps

The APP will be updated continuously,  
and the interface is subject to the APP

1. Log in to the V380Pro APP again
2. Open the phone system settings, Connect mobile phone Wi-Fi to "WV" At the beginning of the network, then open the APP
3. Click on the blank space and go down Pull to refresh, you can discover the device
4. Click "+" to add equipment The phone must always be converted to the Wi-Fi during with Wi-Fi you disconnect the Wi-Fi at the beginning of the MV, you can neither Watch the monitoring screen
5. Click "Set viewing password"
6. Go to set password (This password is a viewing password, please remember it)
7. Please set the device password To complete

# 正面

## C Function Description

The APP will be updated continuously,  
and the interface is subject to the APP

Functions shown in the screenshot include: Add device, Play button, Sharing equipment, Cloud storage, Alarm, PTZ, Video playback, and various settings options.

## Light control instructions:

**Auto:** The default black and white night vision at night. When an object passes by, the full-color night vision is automatically turned on.

**Normally open:** the white light can be turned on manually

**Normally off:** the white light can be turned off manually

## Alarm description:

Settings menu options include: Cloud, General, Network, Password, Device time, Firmware version, Alarm settings, Recording settings, Light settings, and Advanced settings.

## Cloud video description

**Cloud storage is 24 hours uninterrupted recording throughout the day**  
A variety of packages are available for purchase:

- 100 cloud video recording (Support 1 device): Up to 10 days of uninterrupted recording.
- 240 cloud video recording (Support 1 device): Up to 20 days of uninterrupted recording.
- 320 cloud video recording (Support 2 device): Up to 30 days of uninterrupted recording.
- 640 cloud video recording (Support 4 device): Up to 80 days of uninterrupted recording.
- 1280 cloud video recording (Support 8 device): Up to 160 days of uninterrupted recording.

## Cloud storage description:

Cloud storage privileges include: Purchase, Plans, and Activate.

## common problem

| problem                                                              | Cause/solution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What should I do if the device is unsuccessfully added?              | For the first connection between the camera and the router, please connect to the distribution network at close range. Check whether the Wi-Fi password is correct and the phone can connect to the network normally. Restart the router, restart the camera, and try to connect to the Internet again.                                                                                                                                                                                                                                                                                                  |
| What if the display device is offline?                               | First confirm whether the power supply and network are normal. If there is no problem, power off the camera and restart it. For example, the camera voice prompt system is starting, the system is started, the Wi-Fi connection is in progress. The camera voice prompts that the Wi-Fi connection is not completed, which means that the camera cannot connect to the router Wi-Fi. Check if the camera is too far away from the router, the signal is not good, and the camera cannot be connected to the wireless Wi-Fi. Or reset the camera to factory settings, and then reconnect to the network. |
| Watch screen display password. What should I do if I make a mistake? | Enter the password input that is prompted to set up on the screen when the camera is connected for the first time. The password is a combination of 6-8 digits in English. The factory default user name of the device is admin. If there is no change, it is the default factory user name admin. If you have forgotten the password, you need to restore the camera to factory settings, find the camera to restore factory settings button, Press and hold for about 10 seconds, and the camera voice prompts to restore the factory settings, and then you can reconnect to the network settings.    |

## FCC Statement

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in particular installation. If the equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Radiation Exposure Statement  
This device complies with RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.  
This device must operate with a minimum distance of 20 cm between the radiator and user body.