

RightCrowd Badgeholder User Manual

The RightCrowd Badgeholder is a security wearable that reminds people to keep a safe distance and records close contact information for contact tracing purposes. The device is not a tracking device i.e. does not track where people go.

How does the RightCrowd Badgeholder protect me and my colleagues?

As you move around, the badgeholder is continually measuring the distance between you and your colleagues. It works by sending Bluetooth signals between neighbouring badgeholders and measuring the strength of the signal.

When you are observing correct social distancing (more than approximately 6 feet / 1.5 meters), the colour of the light on the badge will be Green. If you come within approximately 6 feet / 1.5 meters of a colleague, you will see that the colour of the light on the badge changes from Green to Amber. This serves as a visual warning to each of you that you are too close to one another and you should stand or sit further apart.

The badgeholder continues to monitor the social distance and the colour of the light will change to red, if you remain less than 6 feet / 1.5 meters apart beyond the 5 second warning period. At that time the device also stores a "Close Contact Event". Each time the system registers a close contact event like this, it is logged and then sent to a central platform for contact tracing purposes.

How do I activate the badgeholder?

At the beginning of your workday, insert your access badge into the badgeholder, and push for 1 second in the middle of the device (your index finger pushes on the front of the device while your thumb is at the back of the device). The device will make a start-up sound and it will go into stand-by mode. As soon as you enter the premises, a RightCrowd Gateway will automatically activate your badgeholder and the device will show a green glowing light.

How do I turn off the badgeholder?

At the end of your workday, you can turn the device off by pushing for 5 seconds in the middle of the device. The device will make a shut-down sound. You can leave your access badge inserted.

Do I have to charge-up the badgeholder?

Yes. The device is charged using a RightCrowd Charging Station. Please remember that the device will not protect you when it runs out of charge. When fully charged, the device can be used for up to 80 working hours. We recommend recharging the device at least once a week. At any time, you can check the battery status of the badgeholder by pushing for 1 second in the middle of the device. You will hear a first beep when you start pushing and then a second beep after one second. The LED will then show you either a green, amber or red color. Amber means the battery is below 20% ; red means the battery is below 10% and needs to be recharged as soon as possible.

IMPORTANT – FCC WARNING STATEMENT

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.
