User Manual

Multi-Media Carplay Dash Camera

-ZC08

A Letter to our Dear friend,

Thank you firstly for purchasing our item.

Below is our product introduce. Since it is made for the first time, we will go on improving it, thanks for your valued advice.

If you have any questions on use, you can contact us at free time. ❤

MOST IMPORTANT

1. This product is only intended for use motor vehicle. Don't Install the camera where it might block the driver's view of road (including the mirrors) or the deployment of the airbag.

2. This camera records video at high resolution, Be sure to use U1 high speed Micro SD card (TF card), 64GB or 128GB cards are recommended. Support biggest 256GB.

3. Make sure the camera lens is clean and there is nothing blocking the lens.

4. Don't leave the camera in direct sunlight for a long period of time or where the temperature could go above 149°F (65℃).

5. Please pay attention to the installation direction.

6.Always keep the 4K dash cam connected to the power for daily use because it is not a battery-powered camera, it will shut down immediately after you disconnect it from the power.

PS: you can connect the car charger in your Car cigarette lighter, or parking hardwire kit in your car power box, or connect 5V 3A TYPE-C CABLE to use normally.

7.Please open the carplay dash cam's wifi and bluetooth, then connect your phone's wifi and bluetooth to pair, then it is quite easy to use.

8.We will send you 2pcs of install bracket, one is soft bracket which fits for all kinds of cars, one is suction cup bracket. You can choose any one to use.

READ BEFORE USE

Customers Frequently Asked Questions

1.Camera keeps saying "Abnormal or No storage card" after inserting an Micro SD card or formatting it in the settings.

(1)We suggest to format your micro SD card on APP but if you failed to do it on your App, please format the micro SD card into FAT32 format on PC, then insert it into the dash cam and format via App one more time.

(2)Make sure you are using the recommended, CLASS 10, U3 Speed, and 256 GB max Micro SD card. Otherwise you will get notice of a malfunction.

2.How to use the 24 hours parking monitor function?

A dedicated hardwire kit is required for this function.

The 4K dash cam support 24 hours parking monitoring only when it is connected to our hardwire kit (not included in the package).

Note: This dash cam will activate the parking mode function only when it is connected to our dedicated hardwire kit while other vendors' hardwire kit is not compatible with it. If you need a hardwire kit from us, please chat with us through the email.

3.Some of video files are missing/ Can't find videos.

Our 4K dash cam has a loop recording function, it will delete the oldest files and record newer files when the micro SD card is full except the locked video files. We recommend you to turn on the G-Sensor at low sensitivity which will auto-lock the videos when a collision occurs.

4.Camera freezing/Only record far a few seconds.

If the camera comes freezing, lagging, or only recording video for a few seconds, this is the Micro SD card issue, not the camera issue Please format the Micro SD card to have a try. using the fake, wrong and bad SD card can also result in this problem.If the problem is still after formatting the Micro SD card, please contact us and we are dedicated to resolving.

*Please to chat with our technical team on e-mail, we will reply you in about 12 hours on working days!

Product Overview

A. PACKAGE CONTENT.....01
B. CAMERA OVERVIEW.....02
C. INSTALL THE TF CARD.....03
D. REMOVE THE TF CARD.....03
E. Micro SD Card Specification Requirements.....04
F. INSTALL TO WINDSHIELD.....05
G. ABOUT FORMAT THE TF CARD.....07
H. Bluetooth & WIFI CONNECTION.....08
I. ELooK Pro APP Download and USE.....12
J. Car Dash Cam INTRODUCTION.....17
K. Carplay Dash Cam Settings - SPECIFICATIONS.....18
L. Wireless Carplay/Wireless Android Auto Connection Tutorial.....38
M. FREQUENTLY ASKED QUESTION.....38

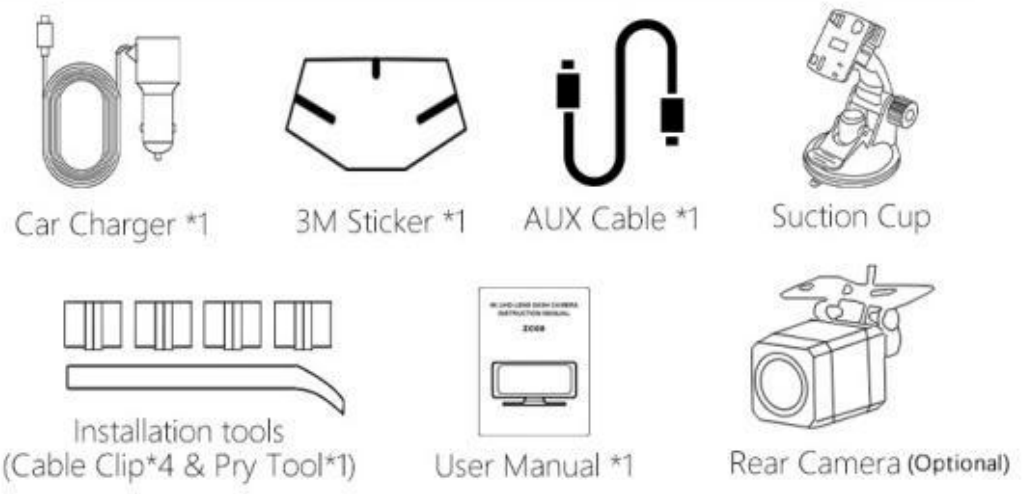
SINCERE THANKS.....43
CONTACT US.....43

A.PACKAGE CONTENT

1.MAIN UNIT

(Carplay Dash cam with front lens)

2.ACCESSORIES



3.Packing list:

6.9” Carplay dash camera with 4K front lens *1

Rear camera 1080PAHD (Optional) *1

3A Type-C Car charger *1

1 Metre 3.5mm AUX Audio Cable *1

Soft rubber base bracket + spare 3M adhesive *1

Suction cup bracket *1

64G/128G TF card (Optional) *1

B.CAMERA OVERVIEW

C.INSTALL THE TF CARD

a.Turn off the 4K dash cam before inserting the TF card

b.Push the memory card into the card slot, until a "dick" sound 1s heard in the card slot, indicating that the memory card is inserted properly.

D.REMOVE THE TF CARD

To remove the TF card, please gently push its edge inward until a'click' sound is heard in the card slot, then release your finger and it pops out. Please pull it out of the slot.

REMINDER:

Don't remove the TF card while the camera is on, the camera will shut down immediately and may cause video damage.

If your dash cam has issues with any error notifications, that is caused by your memory card.(Not the camera issue)

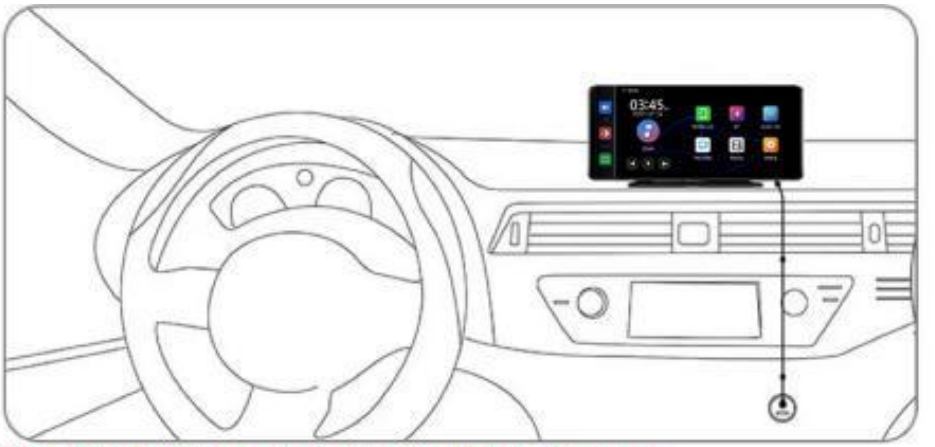
- Please Contact US for professional support.

E.Micro SD card specification requirements

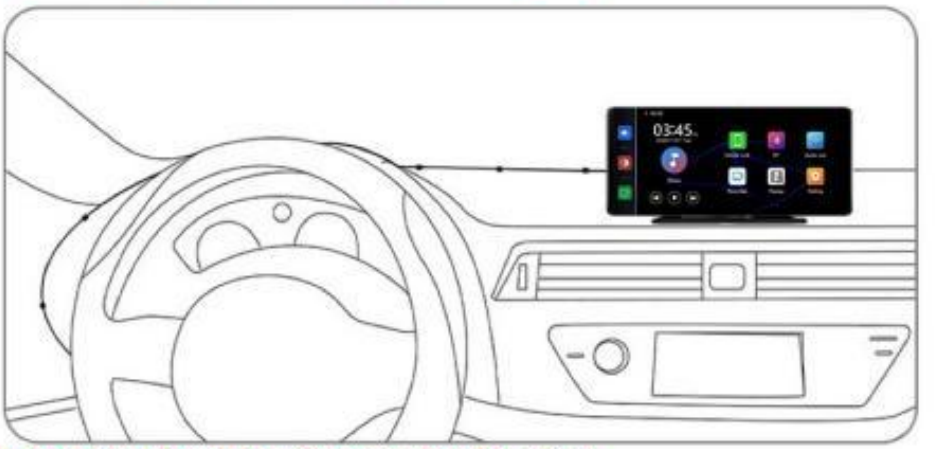
The quality of SD cards has a significant impact on the stability of video recording. In order to safely record videos, please choose our TF Card or large brand SD cards such as Sandra, Kingston, Toshiba, and Samsung. The speed certification must be able to reach at least Class10 U1

F.INSTALL TO WINDSHIELD

Front Camera Installation



Cigarette lighter power supply wiring diagram



Power supply wiring diagram for fuse box

1.Use the suction cup mount to install the dash cam on the windshield, and recommend to be installed near the rearview mirror of the passenger seat.

2.Plug the included power adapter into the car cigarette lighter socket, click the power on butten, then power on.

3.Connect the power adapter and the dash cam, and route the excess cable alongside the interior trim for better beautiful.

4.Start your car, the camera will automatically power on, check the lens angle and coverage, make sure of all functions well works before going on the road.

(After the car breaks down, the device will automatically power off when the car charger stops supplying power)

2.Rear Camera Installation

Below 2pcs of pictures are for out-of-car real camera install instruction, it should be installed above the number plate, screw pad is installed upward, we advice to drill two screws holes to install the camera for durability.

Note:

①please check whether the real camera is installed upside down before you install screw.

②please check whether the cable for real camera is enough long for your car before you install it in case of reinstallation.

Note: Distinguish whether you get the inside car real camera or out of car real camera, both real camera installation method is different.

Wiring Method A

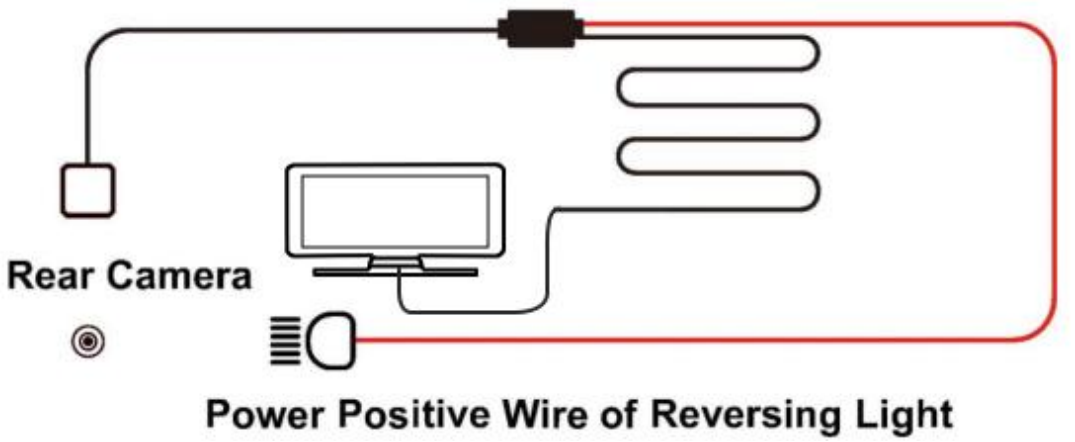
Wiring Method B

③the excess RED wire near the real camera is used for reversing. Connect the red wire from the real camera to the power positive wire of reversing light, the parking guide line of rear camera will show when the reverse gear engaged.

④ No need to connect the red wire of real camera with the reverse lights if you don't want rear guidance when put the car in reverse gear, and the dash cam will still record both front and rear, the screen size is limited and the reversing function is for reference only. Red wire function is optional as your will, and all other functions works independently always not be affected.

G. ABOUT FORMAT THE TF CARD

1.Format the TF card (Micro SD Card)



After inserting the memory card, the camera prompts "please format the Micro SD card" for the first time your power on the dash cam Please follow the steps below to format it properly

A.Click the screen "Settings"

C.On camera settings page, scroll down until you see "Format SD", then choose "Format SD", and click 'Confirm' to confirm to format the memory card.

2.Format Failure?

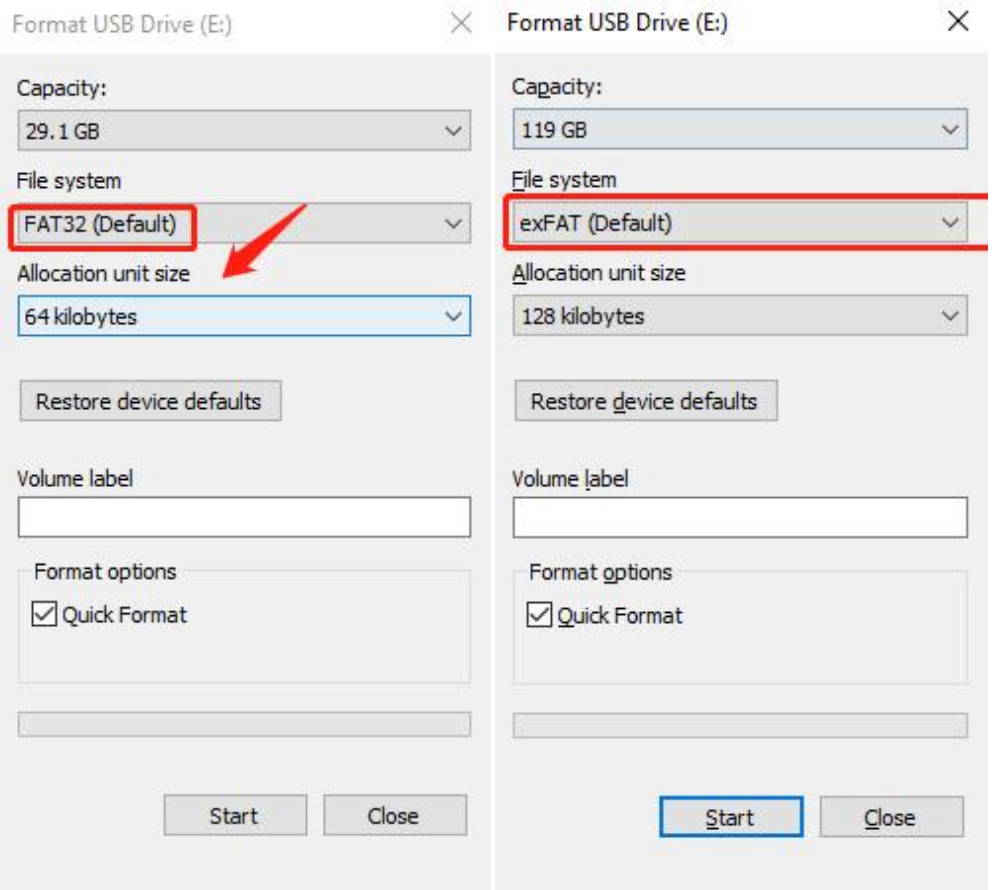
If the dash cam still prompt "Please format the Micro SD card" even if you have format it via carplay dash camera, please use a PC to format it to 'FAT 32'fle system then insert it into dash cam and format it with dash cam again, to see if the issue is still. If the issue is still,please get in touch with our email help.

3.Format the card on the computer as shown in the image below;

Then place the card in the recorder and format it again before

using it(please refer to below)

(For how to format the SD card, please refer to the following text)



H.Bluetooth&WIFI CONNECTION in dash cam and phone

WIFI Name: TF790-087111ce Password: 12345678

1. Dash cam and Phone both open the wifi and bluetooth function

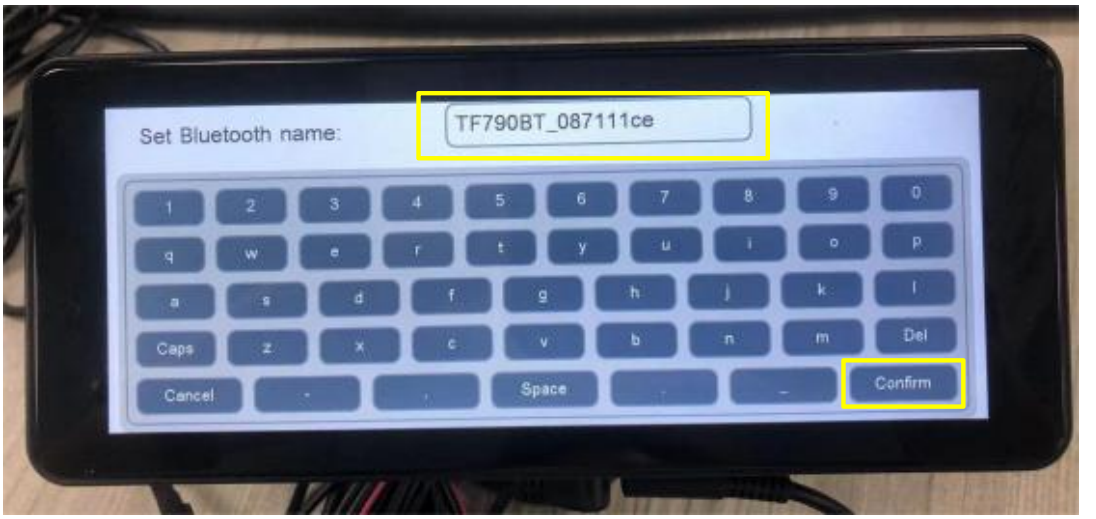
2. Manually Connect the Bluetooth for the first connection

3. Connect the WiFi

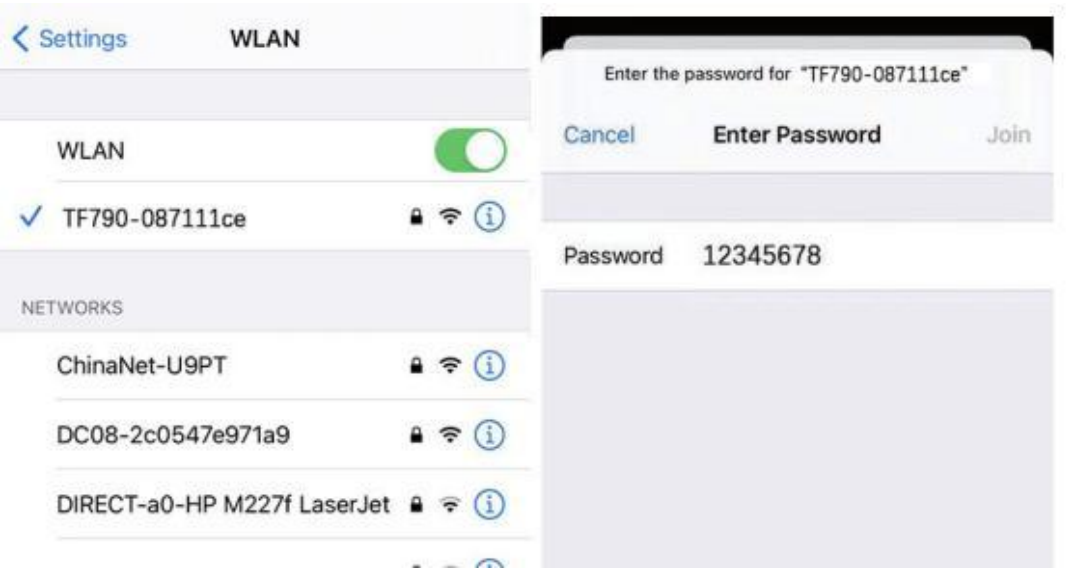
Step1: Turn on the dash cam, Click “Mobile Link” to enter WiFi page; Click “ON”, then the WiFi will open.

Step2: Find the wifi name of the dash cam (**TF790-087111ce**) in the system setting and enter the password (**12345678**) prompted on the dash cam, then the phone can successful connect the WIFI of the dash cam.

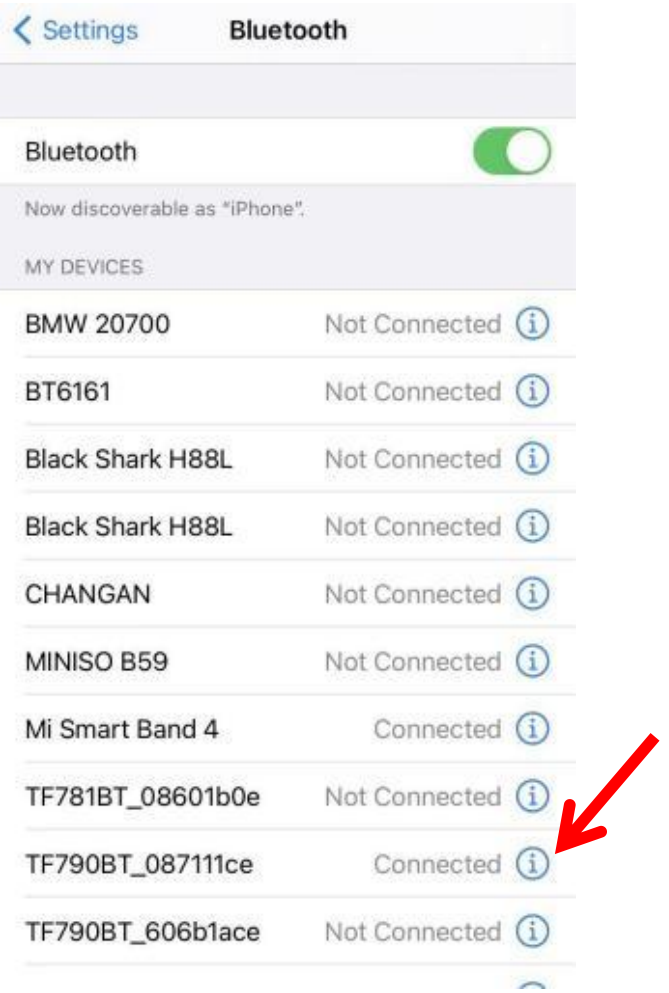
Dash Cam WiFi & Bluetooth:



Phone WiFi & Bluetooth:



Note: Normally after the first connection of wifi and bluetooth, it will connect automatically later.

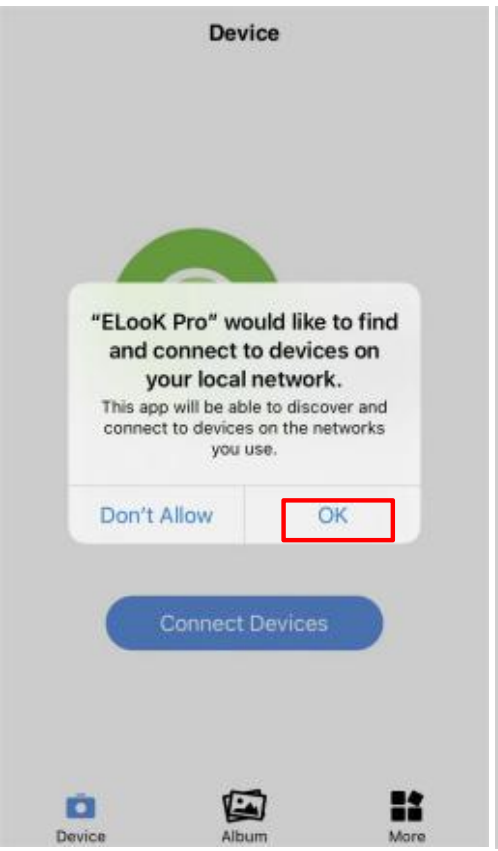


Step 3: Open the "**ELooK Pro**" App on your smartphone, click "connect device"

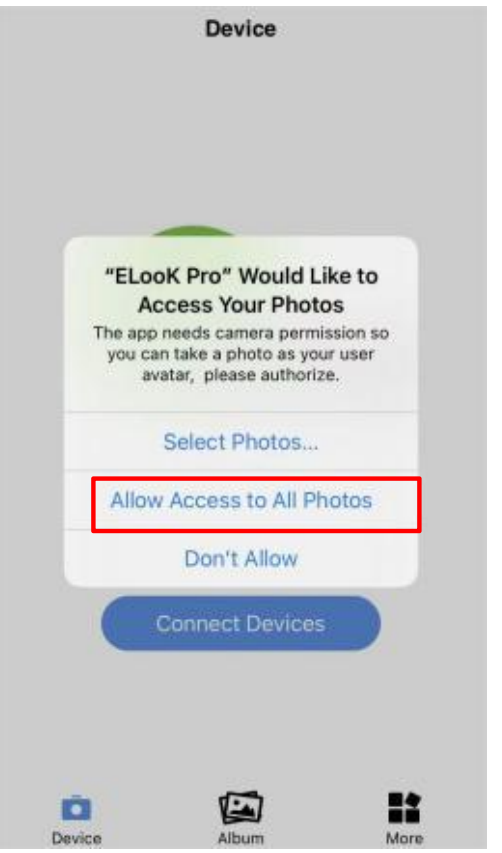
I. ELooK Pro APP Download and use:

You can search **ELooK Pro** APP to download in your App Store, or scan the QR by your mobile phone. Then download and install the app to support real-time preview and control device functions.

Left-Pic



Right-Pic



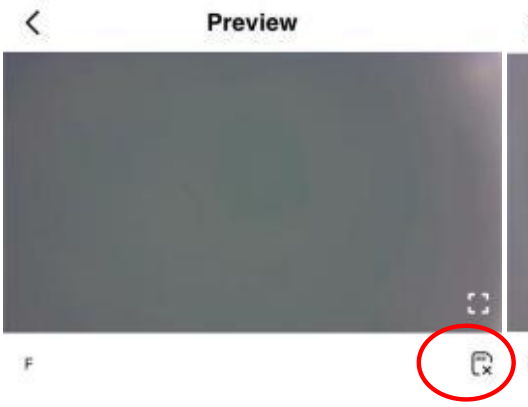
When you first time use our ELook Pro APP, The APP need your phone give permission

(Get location networks permission and camera permission)

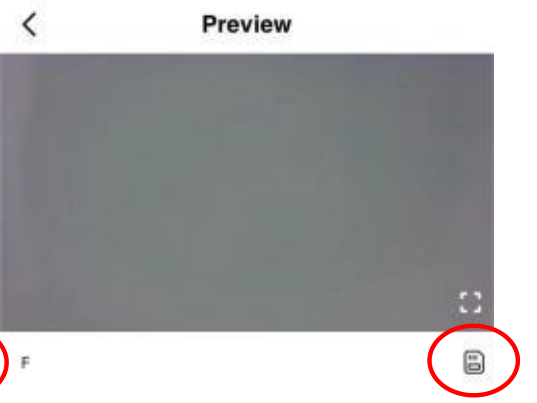
* For Left pic, Please click the “Ok”;

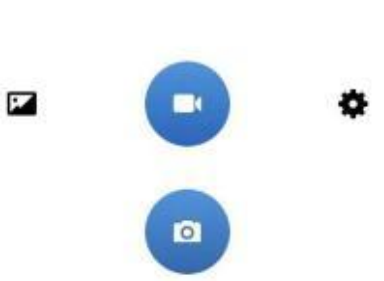
* For Right pic, please click the “Allow Access to All Photos”

Left pic



Right pic





Left pic : it means not insert the TF card;

Right pic : it means has insert the TF card, and it will take a video automatically;

It means is Shooting videos

When the dash cam has inserted a TF card, you click , it will Pause shooting, become

Click ,enter fast taking a pictures.

Click , enter to see all pics and videos.

Click ,will enter Setting interface, then can control the dash cam.

Click WiFI, can set new wifi name and new password.

"ELook Pro" APP Interface Settings:

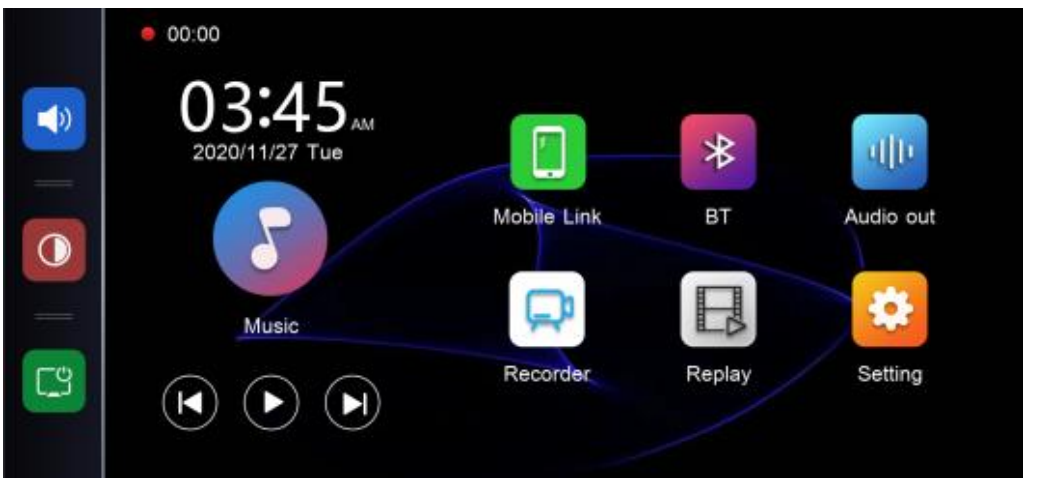
Loop Recording	1Min / 3Min / 5Min
G-sensor	Off / Low / Middle / High
Screen Saver	Off / 1Min / 3Min / 5Min
Language	English, Chinese, Japanese, Korean, French, German, Italia, Spanish, Israeli,Russian
Time format	24H / 12H
Date Format	YY/MM/DD, MM/DD/YY, DD/MM/YY
Car OSD	Off / On
Wifi	Wifi name: TF7910-087111ce (can set new password)
Format SD	Cancel / Confirm
Reset System	Cancel / Confirm
Version	TF790 6.86 2023-10-23 LG (default)

J.Car dash cam INTRODUCTION

All operations can be set on Carplay dash cam or ELook Pro APP.

1.dash cam Interface

when you access to the camera, you will see the live time video of the dash cam.



2.Check Your Files on App

Access the "ELook Pro" APP, connect the device, click the"Picture" icon to enter the storage interface, and long press the video file to select download or delete

Warm Tip:

Please be patient If the video you download is in UHD mode, because the file is too large and it takes time to read the data (If you use an iPhone, We recommend turning off bluetooth when downloading)

K.Carplay Dash cam Settings- SPECIFICATIONS

Video resolution	4K / 2.5K / 1080P / 720P
Loop recording	1Min / 3Min / 5Min
G-Sensor	Off / Low / Middle / High
Car OSD	Write your car License plate number and off/on
Screen Saver	Off / 1Min / 3Min / 5Min
Language	English, Chinese, Japanese, Korean, French, German, Italia, Spanish, Israeli,Russian
Time Setting	Year / Month / Day / Hour / Minute / Second / Zone
Date Format	YY/MM/DD, MM/DD/YY, DD/MM/YY
Format SD	Confirm / Cancel
Reset Factory	Confirm / Cancel
More SPECIFICATIONS	
Video Input	Front / Front+Rear camera
Recording method	Default boot recording, no missed seconds, automatic recording after 15 seconds without operation
Video Format	4K+1080P,TS,Video is saved separately, Normal(Front, Back), Parking(Front, Back), and EMR (emergency recording)(Front, Back),Photo(Front, Back)
Replay	Local playback, can be viewed at any time, or select the playback button to urgently record, lock and delete files, support real-time viewing and playback on mobile phones, and control machine equipment to take photos and record videos in real time
Microphone	Supports microphone recording, menu can be set to disable
Voice control	Supports voice control with multiple voice commands (note: external noise may affect the voice control effect)

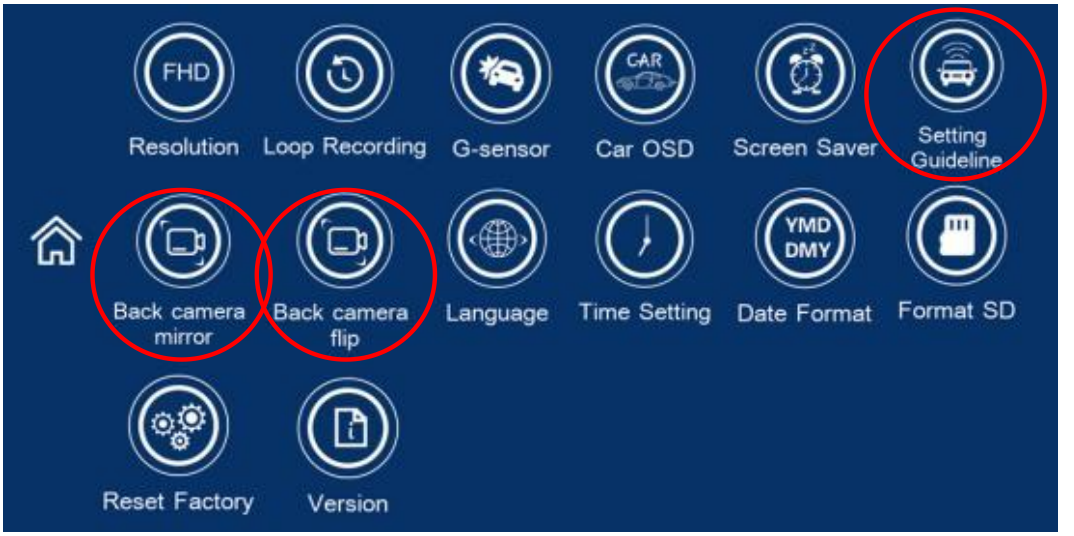
Memory card (Micro SD card or TF card)	Above U1, Class 10, Min to 64GB, Max up to 256GB
Power	Cigar lighter power supply, Parking Monitoring Harewire kit, Type-C USB Cable 5V 3A
Power input	Working voltage 12-24V, with vehicle grade surge, overload, overvoltage, undervoltage, short circuit and other power protection circuits, suitable for various vehicle power environments
Engine detection	ACC detection line
2 Channel Recording	Less than 10W (screen display, 2-way camera recording)
Heat dissipation method	Passive heat dissipation
Reverse line	Can be manually adjusted for calibration
Image mirroring/flipping	The two screens support mirrored display, flipped display, and the menu can be set
License plate setting	Support
Time Setting	Support
Parking Monitoring	Can be set to turn off/1/2/5/10 hours
Work temperature	-20℃~+65℃

System Settings

After entering the system setting interface, the following functions can be operated:

Front Camera

When install Front+Rear camera, will see more setting



Setting Guideline

Click

Enter Settings: Park the car in the middle of the parking space and adjust the position of the parking assist line so that it is level with the parking line on the left side of the ground. After adjusting the reverse line, simply return.

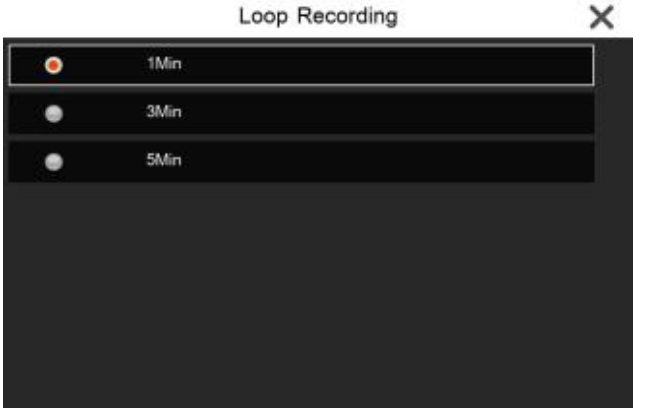
Resolution

Click

Enter the front camera video resolution option:

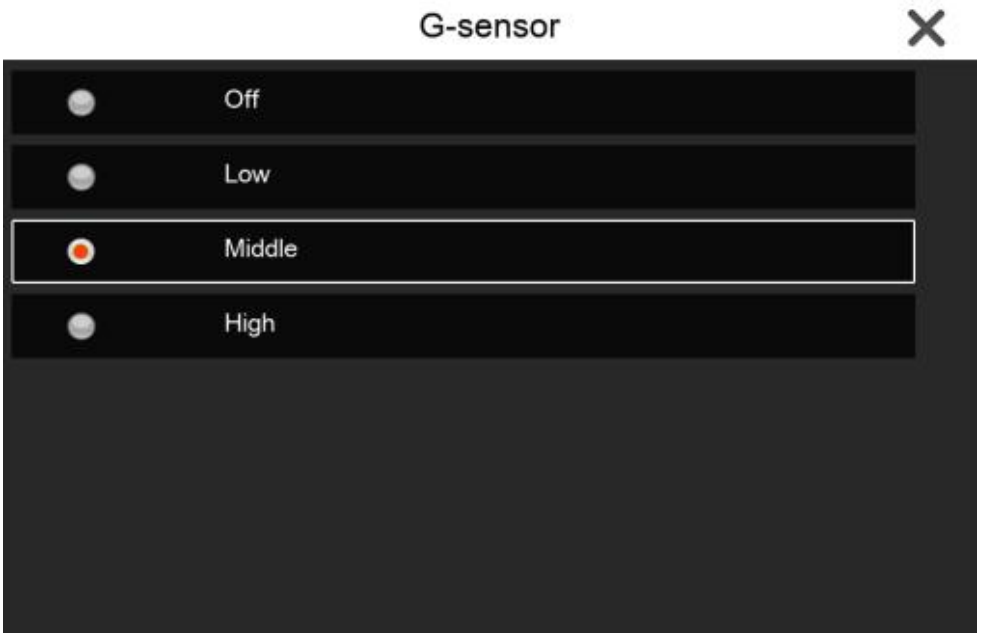
Loop Recording (Circulating video)

Click Enter the cycle segment time option:



G-sensor (Collision sensitivity)

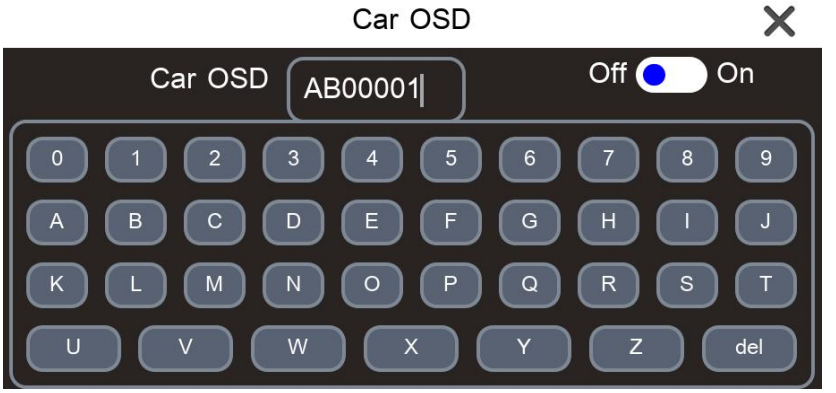
Select Enter the sensitivity setting options:



Car OSD (License plate setting)

Click

The set license plate can be displayed in the watermark of the playback video



Screen Saver(Screen dormancy)

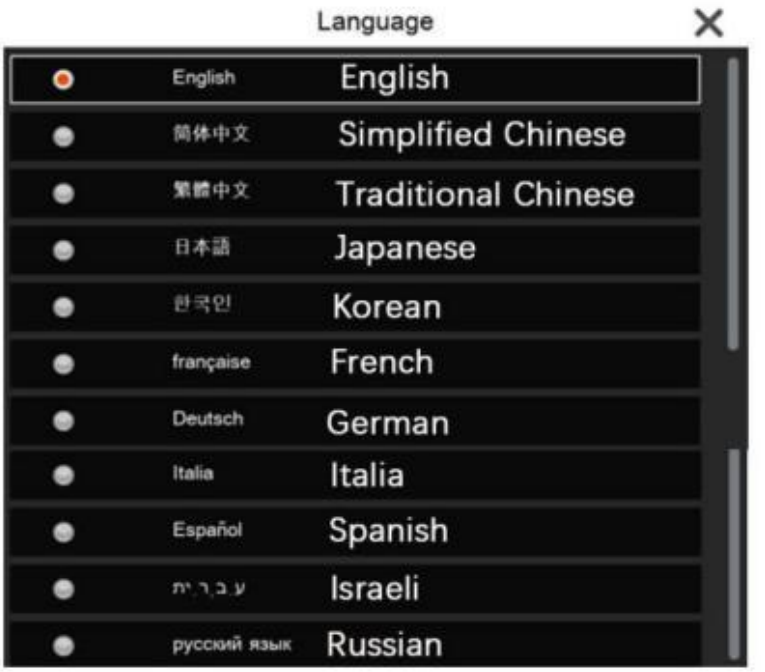
click
Screen sleep time option, select the screen off time

Language setting

click , to choose the languages:

10 languages:

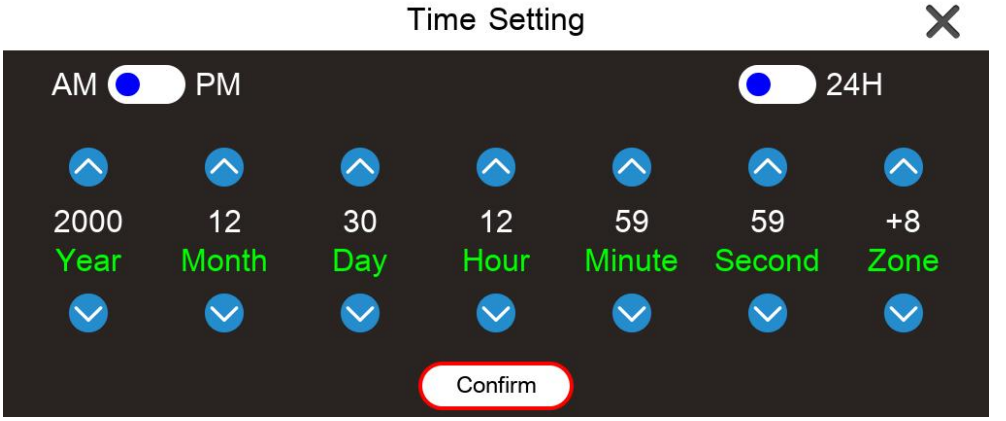
English / Russian / Spanish / French / Korean / German / Italia / Israeli / Japanese / Chinese

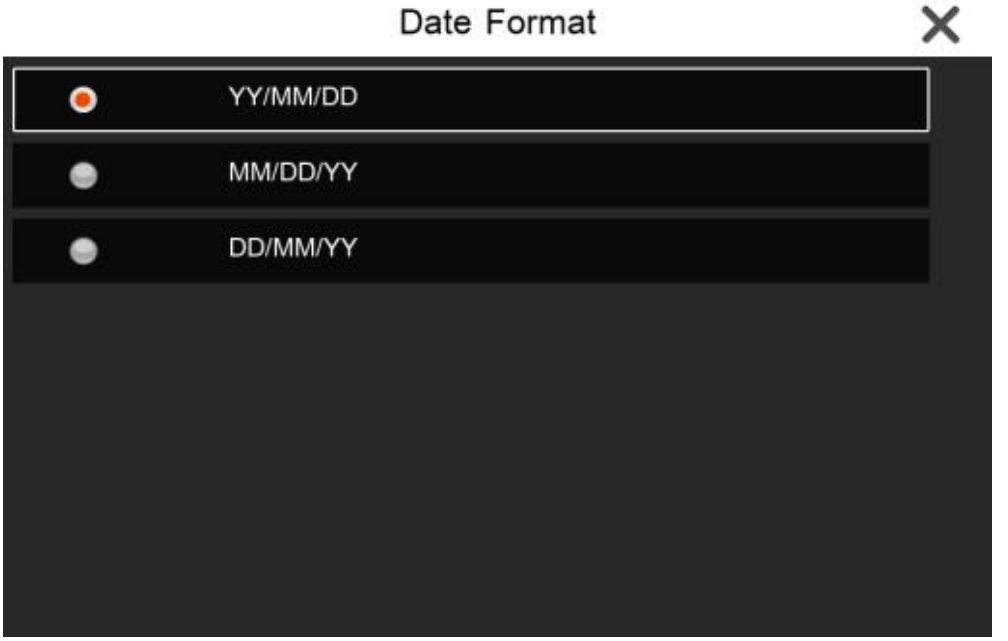


Time Setting & Date Format

click

, Enter settings: Date format settings for year, month, day, hour, minute / second, 12 hours / 24 hours



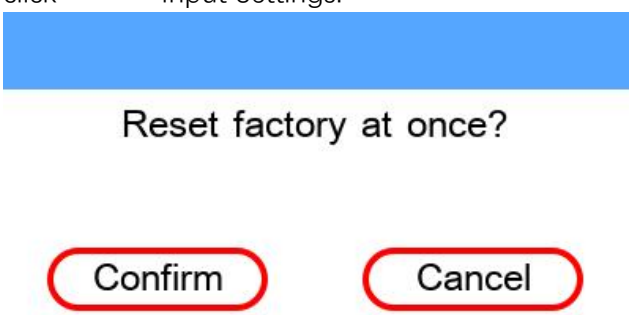


Format the TF card settings

click Formatted card settings:

Factory data reset

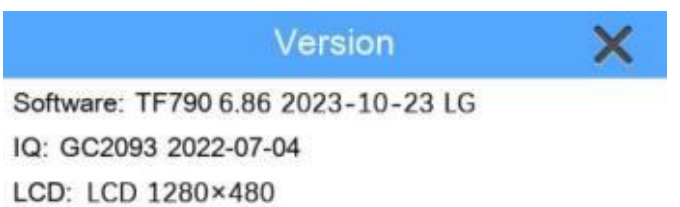
click Input Settings:



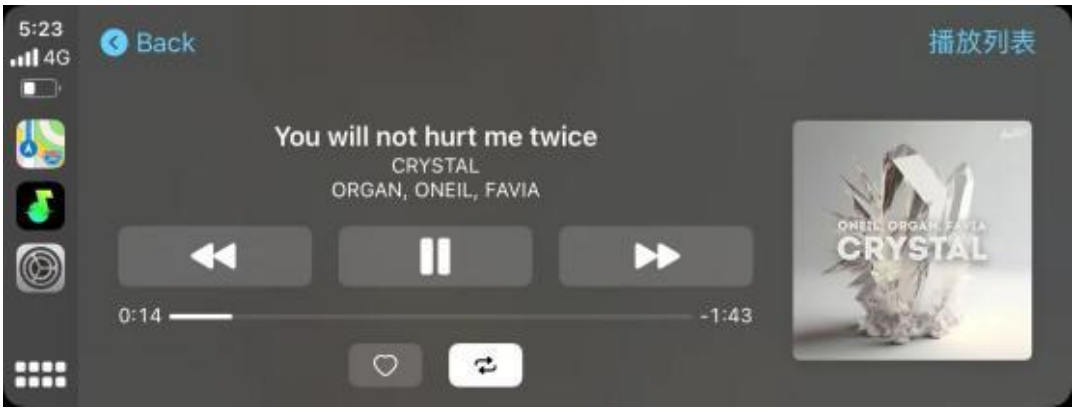
Version information

Click import:

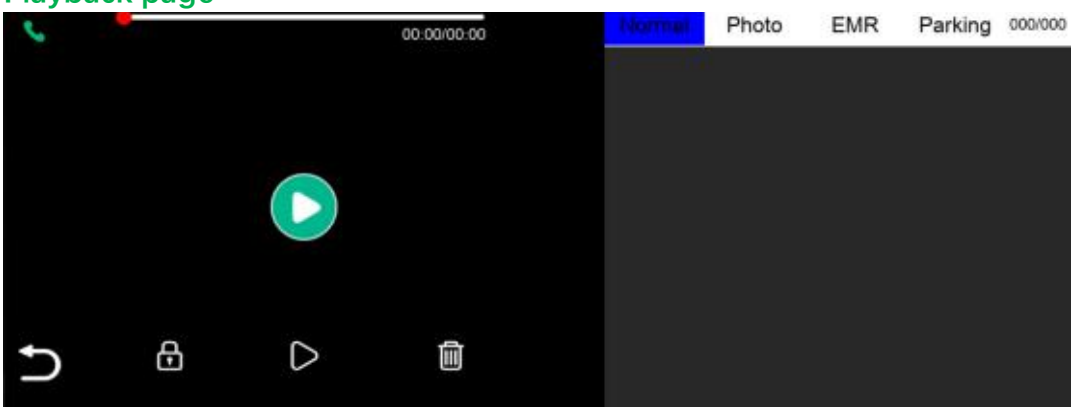
This option views the version information of the current software



Music playback page by BT from Phone



Playback page



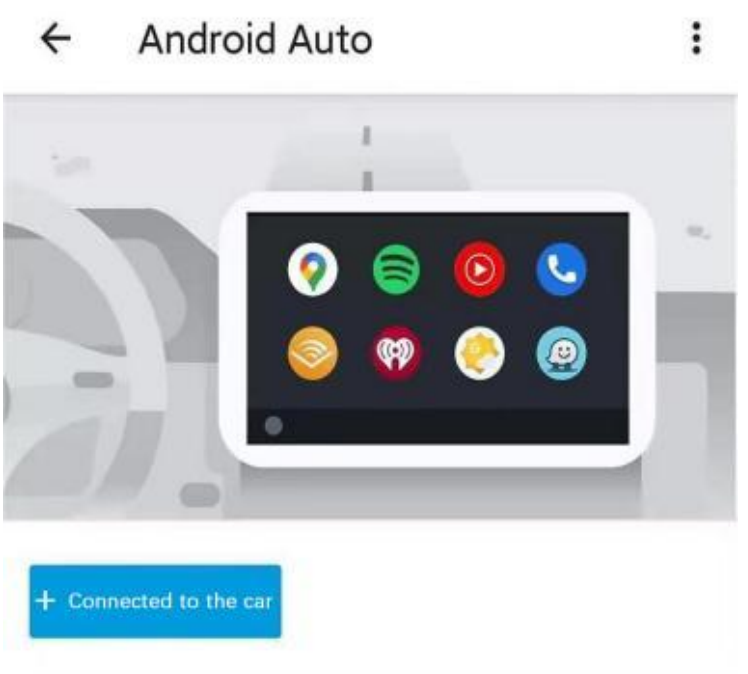
Audio output page

1. Local speaker 2.FM wireless launch

3. AUX wired original car audio 4.BT-OUT

FM：support adjustment range: 87.5~108.0MHz.

Interconnected interface



Wireless controls and a live preview

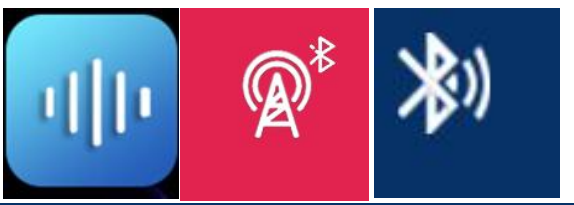
Mobile Internet related connection tutorial
The Apple Carplay usage steps

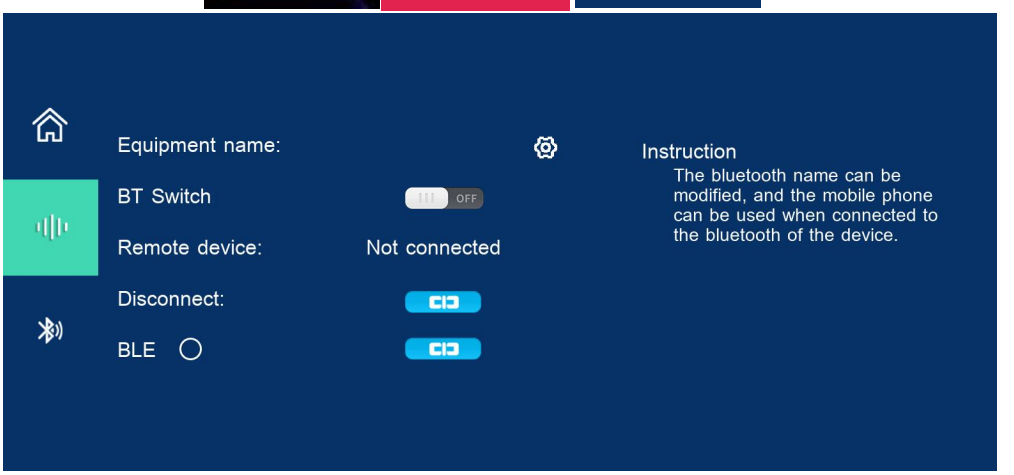
1. The vehicle Settings menu selects the Carplay function

(1) Bluetooth hotspot (TF 790 _ xxx / TF 781 _ xxx TF761xxx / TF 765 _ xxx).

(2) How to view the Bluetooth information of the car and machine?

Find the Bluetooth button in the main interface





2.The mobile phone connection corresponds to the Bluetooth name

3.After Bluetooth connection, wait for the phone to start the Carplay function and connect the screen.

4.frequently asked questions:

The mobile version does not support Carplay function, you can refer to the official ios system version information below

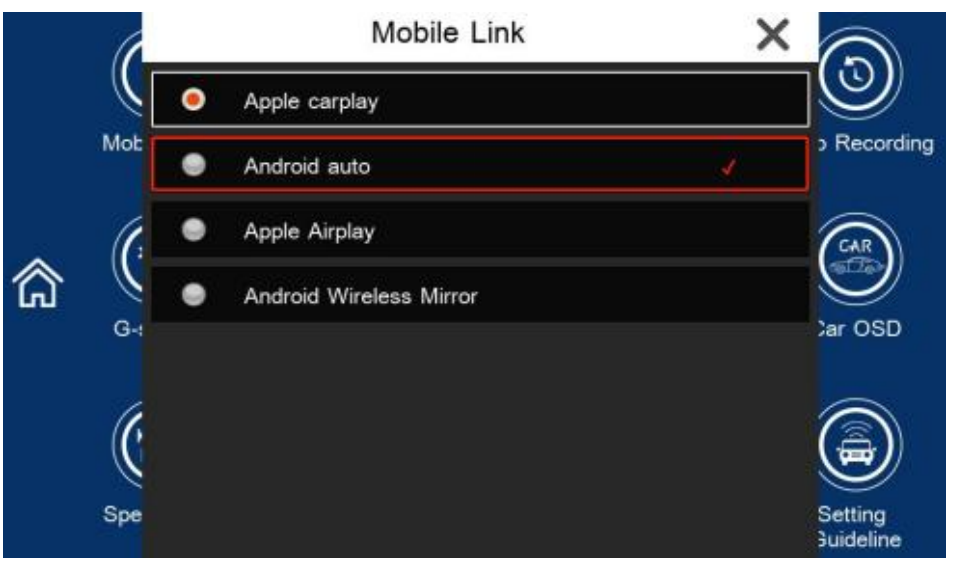
iPhone 13 Pro	iPhone 11	iPhone 6s Plus
iPhone 13 Pro Max	iPhone Xs	iPhone 6
iPhone 13	iPhone Xs Max	iPhone 6 Plus
iPhone 13 mini	iPhone XR	iPhone SE (第一代)
iPhone 12 Pro	iPhone X	iPhone SE (第二代)
iPhone 12 Pro Max	iPhone 8	iPhone 5s
iPhone 12	iPhone 8 Plus	iPhone 5c
iPhone 12 mini	iPhone 7	iPhone 5
iPhone 11 Pro	iPhone 7 Plus	
iPhone 11 Pro Max	iPhone 6s	

Android Wireless / wired Auto usage steps

Wired auto and wireless auto can be used, wired is relatively simple, wireless is more complex. Wired auto use premise can not Bluetooth first connection, otherwise it will be considered a wireless auto connection operation. That is to turn off the mobile phone Bluetooth, directly use usb wire to access the wire and mobile terminal. If you call to go to the phone, you need to connect to the Bluetooth of the phone. Therefore, wired connection is used as a backup solution.

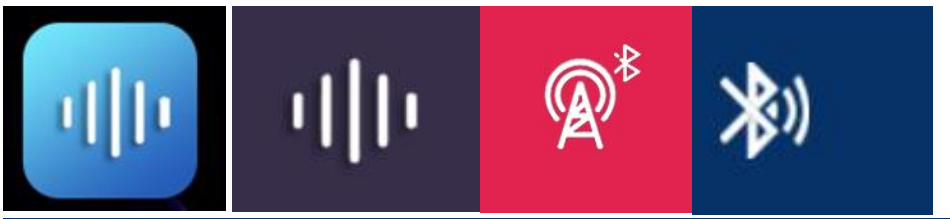
The following is mainly about how to use the wireless auto:

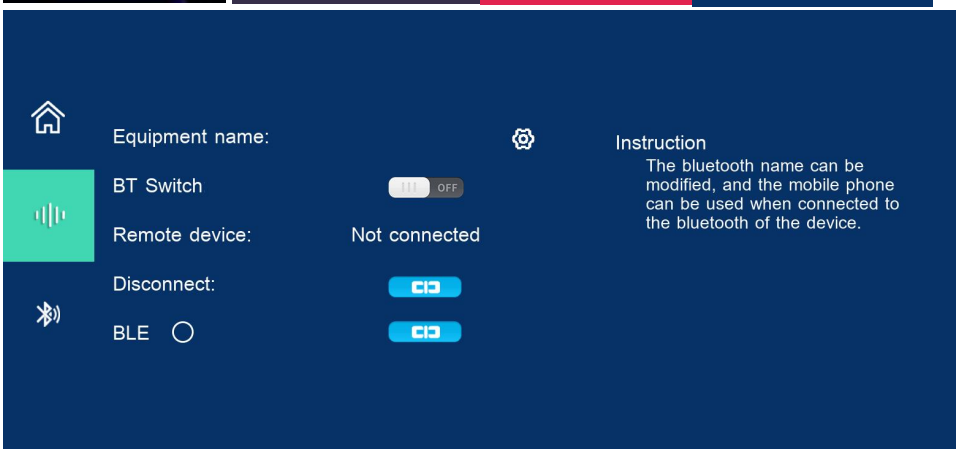
1. Select the Android Auto menu menu



2. Bluetooth hotspot (TF761BT _ xxx / TF765BT _ xxx)

How to view the Bluetooth information of the car and machine? Find the Bluetooth button in the main interface





The mobile phone connection corresponds to the Bluetooth name

3. After Bluetooth connection, wait for the phone to start the Auto function to connect the screen.

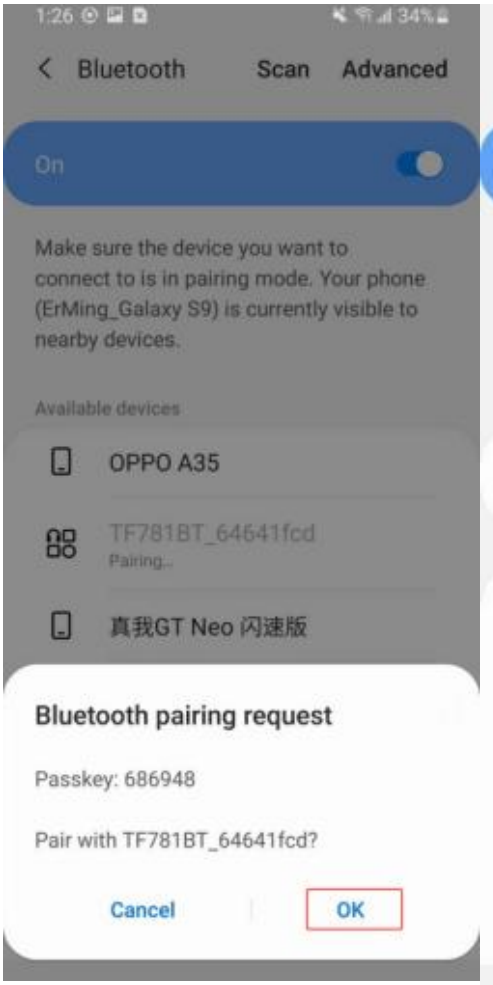
4.Common Auto screen casting ok problems cannot be triggered:

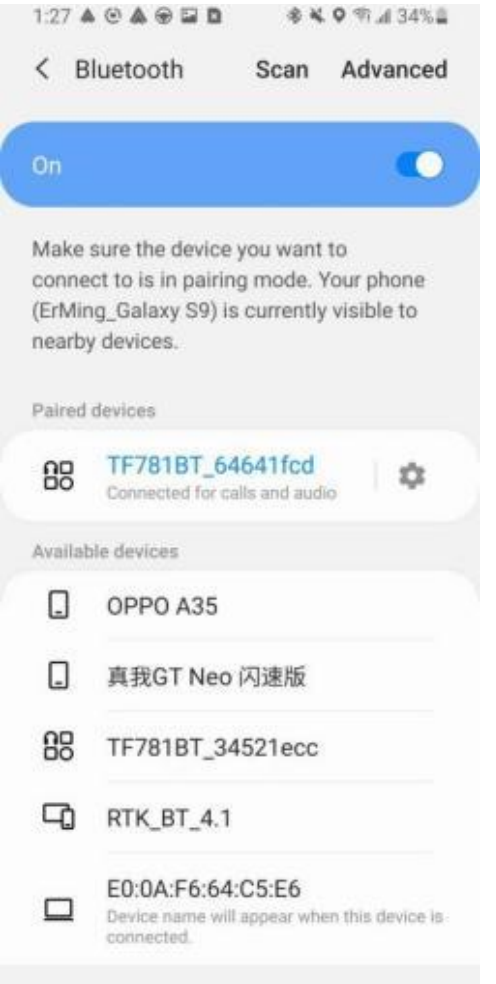
(1).Using a mobile phone is not a foreign version to support Auto.

(2).Low system version using mobile phone prevents connection

(3).The related components of mobile phone auto are not complete or the version is too low (minimum version requirement android 11), resulting in no connection. This issue requires the installation and update of related components (Android auto, Google application, KakaoNavi, Google text to voice, Google map...)

.Some mobile phone systems need to open the mobile phone Android Auto software and then link to Bluetooth to connect to ok.

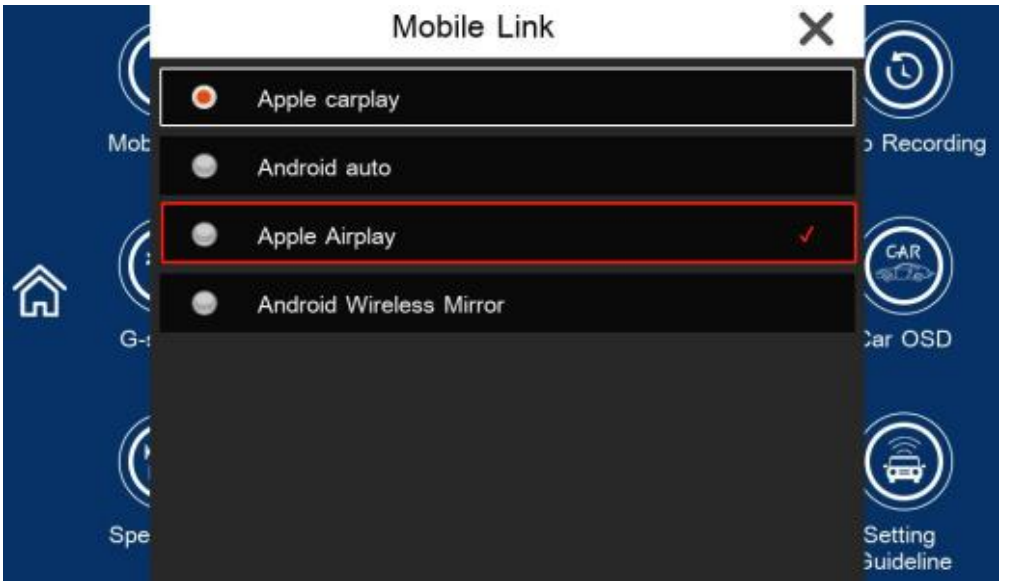

1:26
34%
Bluetooth
Scan
Advanced
On
Make sure the device you want to connect to is in pairing mode. Your phone (ErMing_Galaxy S9) is currently visible to nearby devices.
Available devices
OPPO A35
TF781BT_64641fcd
Pairing...
真我GT Neo 闪速版
Bluetooth pairing request
Passkey: 686948
Pair with TF781BT_64641fcd?
Cancel
OK


1:27
34%
Bluetooth
Scan
Advanced
On
Make sure the device you want to connect to is in pairing mode. Your phone (ErMing_Galaxy S9) is currently visible to nearby devices.
Paired devices
TF781BT_64641fcd
Connected for calls and audio
Available devices
OPPO A35
真我GT Neo 闪速版
TF781BT_34521ecc
RTK_BT_4.1
E0:0A:F6:64:C5:E6
Device name will appear when this device is connected.

Bluetooth
Scan
Advanced
Android Auto 1:27 PM
Android Auto
Connected to your car
Maps 1:27 PM
Driving with Google Maps
数字健康
查看您的每周报告
您使用手机的时间比上周多 47分钟。
Android Auto 1:27 PM
Android Auto is connected
Continue on your car screen
Silent notifications
Samsung capture 1:27 PM
Screenshot saved
Tap here to open it in Gallery.
Notification settings
Clear
Emergency calls only

The Apple Airplay usage steps

1.The car Settings menu selects the Android wireless mirror function

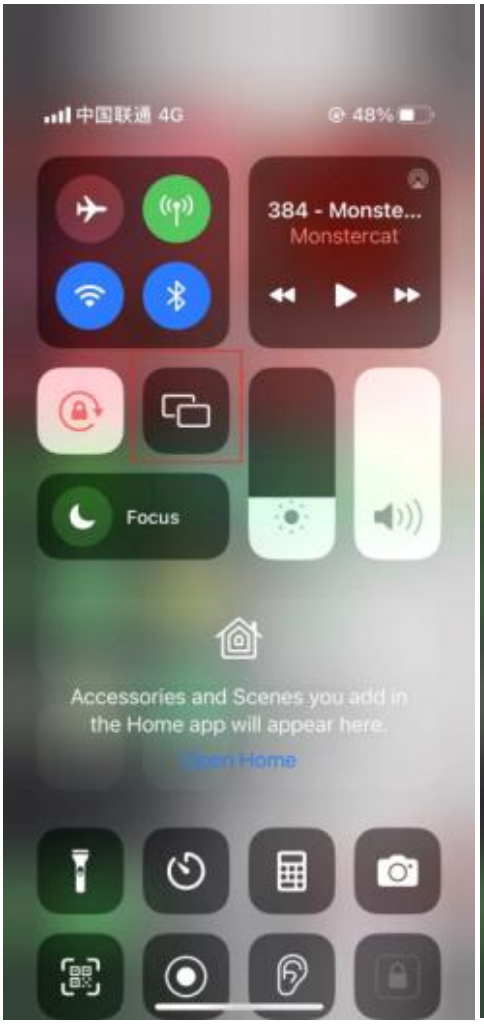


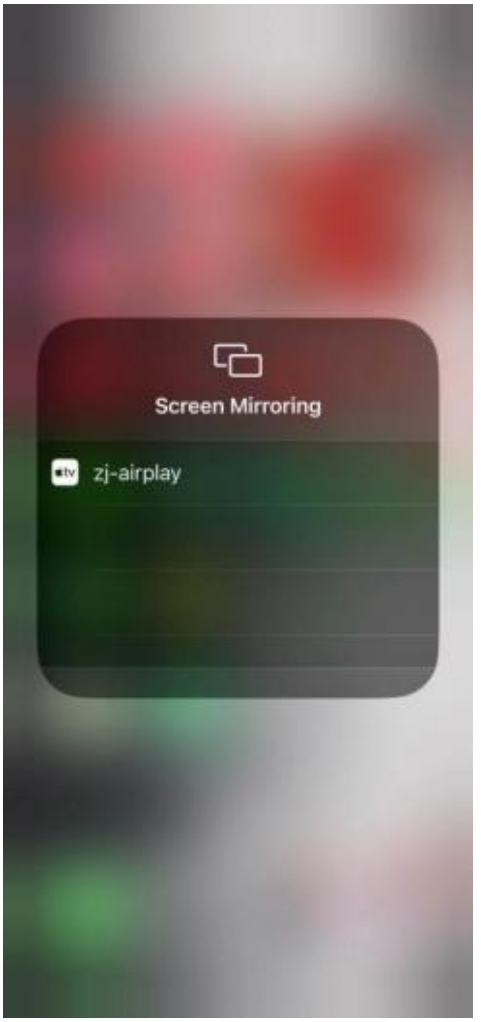
2.Mobile phone connected to the car machine WiFi hotspot (TF 790 _ xxx / TF 765 _ xxx) How to view the WiFi hotspots and password information? Find the WiFi Information options in the Settings menu

3. Find the corresponding WiFi connection in the mobile phone WiFi list

4. Find the screen image in the drop-down menu of Apple phone, click to enter the mirror list interface to see zj-airplay, select the name to connect to the screen

5. Common Q:
Now, due to the limited copyright of many video content, it does not support screen projection, which can only be played in the corresponding apk player, and the screen projection data will become black screen. This phenomenon is due to the copyright restriction, which specific videos cannot be cast into the screen, which is only known by the third-party player apk

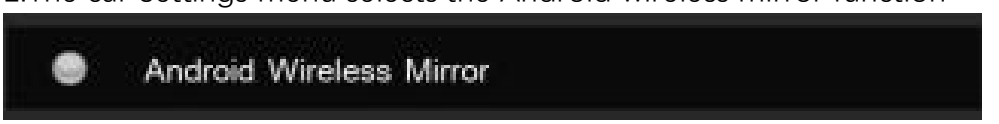

中国联通 4G
48%
384 - Monste...
Monstercat
Focus
Accessories and Scenes you add in the Home app will appear here.
Open Home


Screen Mirroring
zj-airplay

6. How do you exit the screen image? The top interface point "stop mirror"

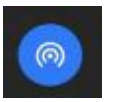
Android Wireless mirror use steps

1.The car Settings menu selects the Android wireless mirror function



2.Scan the QR code to download the apk and open the phone personal hotspot (it is recommended to set the 5G band).

How to open the mobile phone hotspot and set the 5G frequency band?

Generally in the mobile phone drop-down menu can find the personal hot spot shortcut switch or Settings. 

3.Long press the personal hotspot will enter the corresponding interface

4.The name and password of the hot spot can be set here, and in more Settings, the 5G/2.4G band can also be set (only the 2.4G / 5G band is set). The reason to using 5G band is to experience better, 2.4G band may be used in the data transmission is disconnected.

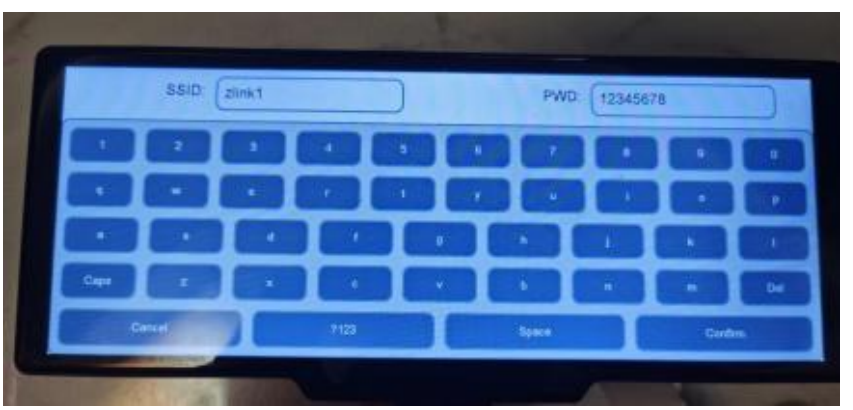
5.Click the WiFi icon for the first time to enter the hotspot information, only supporting numbers, English and some special character combinations.

Under the interconnection description interface, you can see a WiFi icon, and you can click on it to see a list of wifi names,

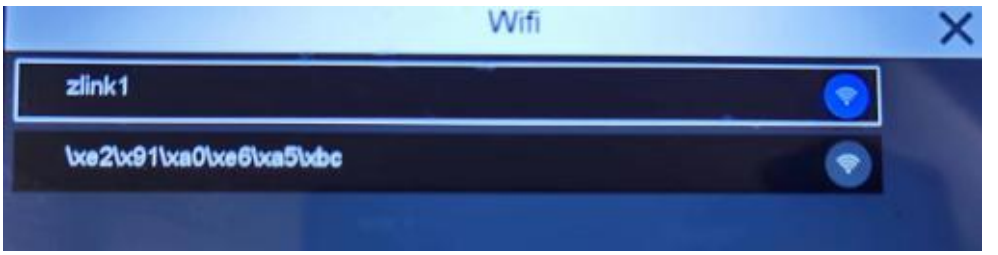
If you don't see your hot name in the list, please wait for WiFi to scan the next time

6.If the list does not refresh to the open phone hotspot for a long time, you can try to click X to exit the interface to re-enter the mandatory refresh

For example, the above zlink1 is the hot spot name of the mobile phone to use, click the name area will enter the interface of entering the hot spot name, and then enter the password, the keyboard supports English case (click Caps to switch), but also supports some special characters (click?123 Switch), click Confirm to exit the window and wait for the connection in the description interface, and click Cancel will not connect the hotspot.



After the connection is successful, the mobile phone can see that the interface has been connected, or click on the WiFi icon of the interconnection description interface again to see the list information, or the icon of the interconnection interface turns blue, and the blue icon indicates that the network has been connected.



7. Connect the device to Bluetooth

Find the Bluetooth name of the corresponding machine in the Bluetooth option of the mobile phone, and connect with it

8. Open to add apk and select a wireless connection.

9. At this time, Bluetooth and hotspot are connected, and the start casting option will turn green

10. Click "Start screen casting screen" at this time

11. Common Q:

Now, due to the limited copyright of many video content, it does not support screen projection, which can only be played in the corresponding apk player, and the screen projection data will become black screen. This phenomenon is due to the copyright restriction, which specific videos cannot be cast into the screen, which is only known by the third-party player apk.
If the disconnection occurs during use, please set the personal hotspot to 5G frequency band under check.

L.Wireless Carplay/Wireless Android Auto Connection Tutorial

1.Apple phone, connect for the first time, turn on the Bluetooth of the phone, connect to the Bluetooth of the machine, wait for 5-10 seconds, select the phone pop-up window to use CarPlay car, Bluetooth authentication is successfully disconnected, and the CarPlay interface of the machine is automatically transmitted. Next automatic reconnection (no operation required when the machine's Bluetooth and WiFi are turned on)

2. Download Android phones with Android auto from overseas, connect for the first time, turn on the phone's Bluetooth, connect to the machine's Bluetooth, wait for 5-10 seconds, and the phone's WiFi will automatically transmit the Android auto interface when it is turned on.

No sense of operation. Due to version issues with the iOS system, please do not select Connect to local WiFi on your phone. If there is an inability to connect, please manually ignore the connected local TFXXX-WIFI and click Bluetooth again to connect.

M.Frequently Asked Question

1.If you experience problems with operation:

Please Check if the TF card has enough storage or if it is locked.

2.Automatically stops when recording:

Ensure that Use compatible high-speed TF card with SDHC.

A large amount of HD video data requires a high-speed TF card. type Class 10, U3 Speed.

3. There are file errors when replaying a photo or video:

Incomplete files due to SD card storage error.

Use the formatting function to format your card.

4.Crash: Restart by pressing the reset button after crash

5.Equipment installation direction:

SD slot faces left, power key faces right

6.If the dash cam suddenly interrupts during use and the app does not save any content:

1). Turn off and restart: Click the off button on the dash cam and then turn it on again. If the click does not respond, you can directly cut off the power and restart it.

2). Turn off the screensaver: In order to save power and Avoid reflection, the dash cam will automatically turn on and on after setting the screensaver function. Simply turn it off.

3). Check if it crashes: Click the button on the dash cam to see if there is any response. If it crashes, directly cut off the power supply of the recorder, remove the SD card, and then install it.

4). Check if there are any issues with the SD card: It is generally recommended to use the format first and then reuse it. If not, the card needs to be replaced.

5). Replacing the dash cam: If all the above operations are ineffective, it is likely that the dash cam is damaged. Simply replace it with a new one.

7.What if the dash cam becomes very hot during use?

Firstly, please don't worry.

Electronic devices that work normally generate heat, such as the familiar computer CPUs and graphics cards, which generate a large amount of heat during operation and require specialized fans for heat dissipation. And the driving recorder is also an electronic device. When driving, the recorder is performing high-definition recording, and the electronic chip is running at high speed, generating a large amount of heat. However, the recorder is not equipped with a dedicated heat sink, which can lead to delayed heat dissipation and the shell may become hot. However, electronic devices have a certain degree of high-temperature resistance,

as long as it does not affect the normal operation of the recorder, it is not a big problem.

8.If the recording screen of the dash cam is blurry during use:

1).Check if the small film on the tachograph lens has been removed and frequently wipe the lens lightly with a soft cloth

2).Regularly wipe the windshield

3).Set the resolution of the highest parameter

4).Set accurate Exposure value: generally, the default factory setting is OK. Increase exposure in dark environment, and reduce exposure in places with good brightness

9.The rear camera of the dash cam does not work :

1).Check if the camera wiring is loose or damaged.

2).Check if the wiring connection of the camera is loose or damaged, and if necessary, replace the damaged wiring or reconnect the loose wiring. The camera is damaged.

3).Replace the camera. The dash cam is malfunctioning.

4).Check if the dash cam is working properly, and if necessary, replace the faulty dash cam. The rearview mirror is too dirty or the camera position is not good.

5).Clean the rearview mirror and readjust the position of the camera.

10.The driving recorder is not clear when used at night.

1).Ensure that the lens film has been removed.

2).Ensure that the lens is carefully wiped frequently.

3).It is possible that the driving area is already dark and not a problem with the dash cam.

4).When driving at night, try to avoid turning on the ights inside the car to avoid affecting the shooting effect of the dash cam. At the same time, it is advisable to avoid driving at night when the

street lights in front of the vehicle are too bright to avoid affecting the shooting effect of the dash cam.

11.The G-Sensor is too sensitive to effectively regulate

Suggest setting adjustments in the menu. Generally set to medium or high to avoid detecting or directly turning off emergency braking. If a collision occurs, it can be manually stored. When accelerating, decelerating, or driving on bumpy roads, as long as the recorder is set to high or medium state, the videos are basically saved as read-only, that is, they are all saved without being overwritten. Most dash cams are also equipped with a one button emergency storage function. It is best to set it to low and then regularly format the memory card to avoid storing too many videos that cannot be overwritten, resulting in reduced memory for cycic recording.

12.It is not possible to use or set loop recording in the presence of a hardwired kit.

So it is possible that the wiring is connected incorrectly, or there is a problem with the product. It is recommended to check if the wiring is correct first.

13.Why buy a hardwired kit to achieve 24-hour parking monitoring?

A hardwired kit refers to what we call a step-down wire. The step-down line is connected to the car's power box or battery, and can achieve 24-hour power supply. There is also electricity after parking.

14.If you download the ELooK Pro app,but your phone always can't enter, please Restart the carplay dash cam, and restart wifi and bluetooth, then try to enter the app again.

15.When you enter the setting of the dash cam and click any button, fox example Resolution, it tips that "APK is connected, operation is prohibited!"

Normally when you power on the dash cam, please directly go setting, then no problem. So we advice you can setting these steps, so that you can use it in the future.

16.How to disconnect carplay/Android auto?

Just turn off the WiFi switch on your Apple phone

17.How can I reconnect when manually disconnecting Caplay/Android auto?

Simply click Bluetooth again on your phone to connect to the machine

18: How do I connect Caplay/Android auto after the machine is shut down and restarted?

If the phone has been connected to the machine, it will automatically reconnect when Bluetooth and WiFi are turned on

19: How is the wireless app roadcam used when connecting to Caplay?

When connecting to Caplay, you can simultaneously enter Roadcam for wireless control of the app

20: How to control the sound when connecting to Carplay/Android auto?

On this machine, by adjusting the sound+- control on the machine

21: How to connect the original car audio system

After connecting to Carplay/Android auto, FM transmission can be turned on through the machine, and then the car radio can be turned on to adjust to a unified frequency band and send it to the original car audio system for listening

22: How to connect domestic Android phones to wireless Android auto

Domestic Android phones currently do not support wireless connectivity and can be connected to the local device via Bluetooth

Sincere Thanks

Dear customer
Thanks for choosing our 4K dash cam.
As you are the most valuable customer of us, we provide 12 months warranty & life time customer care for you.
If you have any problem about our dash cam, please contact us via the email.
Typically we will reply in 12-24 hours and we will try our best to help, thank you! Sincerely ❤

CONTACT US

Our Email Address: **Support@bepocam.com**

Typically we will reply to you in about 12-24 hours on working day!

FCC STATEMENT :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.