

## Q2 Dash Cam

### User Manual

- 2K QHD Video
- WiFi APP Control

Warranty Registration Code:  
Please scan the code or visit  
<http://i7q.cn/6eKdn4>  
to regist your 12-month warranty for  
free!



## MOST IMPORTANT

- Please select the correct dash cam WiFi name when connect it:

WiFi name: Peztio\_Q2\_\*\*\*\*

Password: 12345678

- Must use only Brand Name, U3 or higher speed Micro-SD Card. Maximum support 128GB.
- We Recommend SAMSUNG U3 Speed Micro-SD Card.

US customer amazon.com search: **B09B1JFY24**.

UK customer amazon.co.uk search: **B09D3N9MFH**.

Recommend



Mini USB  
Hardwire Kit

We will offer you a Mini USB hardwire kit if you need to use the 24 hours parking monitor function. Please kindly email or text us via email address or WhatsApp.



Guide Video



Scan the Code to Email us



Scan to Text US



## EXPERIENCING PROBLEMS?

- ▶ Item not as describe?
- ▶ Damaged or defective?
- ▶ Missing item?
- ▶ Any issues what so ever?

Contact us before returning

We will do our best to help.



## Customer Service

Hours: Mon - Fri 9am-5pm PST  
reply in just 12 hours

Contact us: [support@galphi.com](mailto:support@galphi.com)



Scan the Code to Email us



Scan to Text US

Email Us



Response in just 12 hours  
[support@galphi.com](mailto:support@galphi.com)

WhatsApp  
Us



Response in just 12 hours  
(Scan the second code)

## Read Carefully

### Frequently Asked Question

 Can't view live video on the Peztio APP.

The cellular data will cause the live feed not to be viewed. Please disable the "Peztio" cellular data of your cellphone.

For Latest iOS System: Setting→Peztio→Click "Wireless Data" →Select "WLAN" .

For Older iOS System: Setting→Peztio→Disable the "Cellular Data".

 My car camera is showing "Memory Error" or no saved videos in loop nothing at all.

Make sure you are using the recommended, CLASS 10, U3 Speed, and 128GB in card size or lower. Otherwise you will get notice of a malfunction or inserted improperly, recommended SD card for Q2 (support up to 128 GB): please go to amazon.com search: **B09B1JFY24**/amazon.co.uk search: **B085FGMQS6**.

 Unable to connect to my Mobile phone? Will not recognize Wi-Fi and does not show up on the list?

Please kindly reset the dashcam by using the needle in package to insert the "R" hole for 5-10 seconds. And make sure you select the correct **WiFi name: Peztio\_Q2\_\*\*\*\***. If it is still not work, please kindly contact us as soon as possible.

 24 hours parking monitor.

Q2 support 24 hours recording only when it is connected to a mini USB hardwire kit (not included in the package), please go to amazon.com search **B09JC1CS48**/ amazon.co.uk search **B09GJL79J9** (recommended).

## 1. About This Manual

Thank you for choosing Q2-2K DASH CAM. Clear quality will help to record all details for your car driving. Whether you need to guard drivers' safety, record certain driving moments, or keep an eye on the car, Galphi is here to help. This user manual describes the device's functions and features in detail. Please read this manual before using the device to ensure safe and proper use. Note that all descriptions included here are based on the device's default settings.

## 2. Main Function

### a. 2K Ultra-clear Video

Q2 can record videos up to 2K (2560\*1440)-30fps. We suggest you choose a high-speed SD card (Class 10 or UHS type 3) with large storage space. Q2 can support a SD card up to 128GB.

### b. Built-in WiFi Module

Transfer your dash cam recordings to your smartphone or tablet over Wi-Fi using Peztio app. You can view a live preview of the dash cam, start/stop recording, as well as view and save your captures with your mobile device.

### c. Super Night Vision

The combination of F1.8 aperture and WDR technology enhances the clarity of images. Q2 makes night shots brighter and prevents overexposure under strong light environment.

#### **d. Loop Recording**

The Loop recording video can be set the timing 1 min, 2 mins or 3 mins. Video will be continually recorded in segments. It will overwrite the oldest unprotected video with the lasted footage, make space for your memory card.

#### **e. Parking Mode**

In order to achieve this function, please purchase the hardwire kit (**not included in package**). Go to amazon.com search B09JC1CS48(recommended). Q2 will automatically record 24h parking time when the Parking Mode is on.

#### **f. Voice Broadcast**

Q2 will broadcast voice prompt while some specific function is successfully turned on, these voice broadcast functions are:

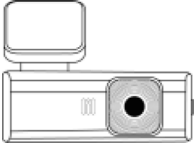
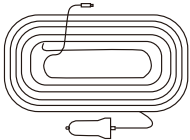
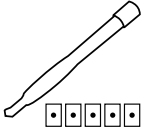
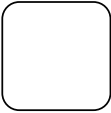
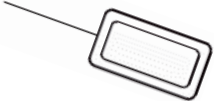
- Stop Recording
- Start Recording
- SD Card Error
- Please Inset the SD Card
- Please Format the SD Card
- Format complete
- Restore factory settings
- Video Locked
- Picture Success

**If the voice broadcast is annoying, you can modify the voice volume or turn it off via Peztio APP.**

### 3. Parameter

|                 |                           |
|-----------------|---------------------------|
| Resolution      | 2K/1296P/1080P/720P-30fps |
| G-sensor        | Built-in                  |
| WDR tech        | Support                   |
| Video Format    | TS                        |
| Picture Format  | JPEG                      |
| Power interface | 5V/1A                     |
| Battery         | No built-in battery       |
| SD Card         | Max Support 128GB         |

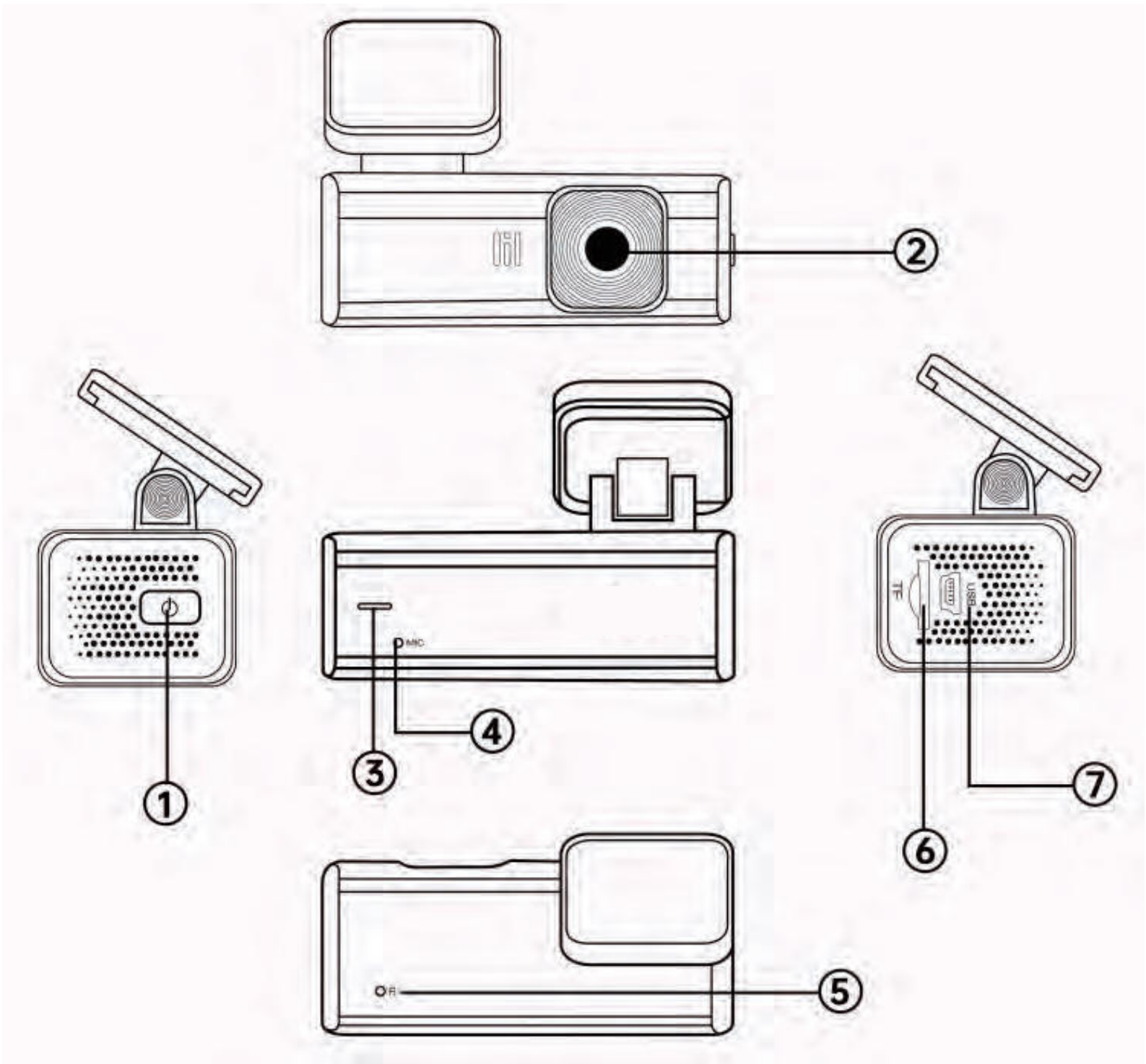
### 4. What's in the Box

|                                                                                                       |                                                                                                    |                                                                                                            |                                                                                                           |
|-------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| <br>Q2 Dash Cam    | <br>Car Charger | <br>Electrostatic Film | <br>Wiring Trim Tool |
| <br>Extra Stickers | <br>User Manual | <br>Registration Card  | <br>Reset Needle     |

#### NOTE:

If the package is missing any accessories, please **contact us** immediately.

# 5. Device Overview



| NO. | Content           | Description                                                                                      |
|-----|-------------------|--------------------------------------------------------------------------------------------------|
| 1   | Power Button      | Short press to start/stop recording<br>Long press to Restore factory settings (about 10 seconds) |
| 2   | Front Camera      | Front video camera                                                                               |
| 3   | Indicator Light   | Working status: Red light flashing<br>Recording stop: Flashing stops                             |
| 4   | MIC               | Recording receiving port                                                                         |
| 5   | R                 | Reset                                                                                            |
| 6   | SD Card Slot      | Card insert direction attention                                                                  |
| 7   | USB Charging Plot | Power supply interface                                                                           |

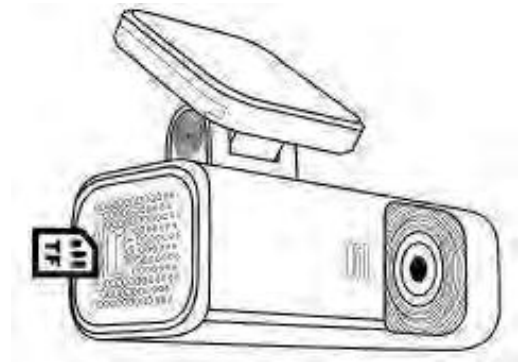
## 6. Getting Started

### INSTALLATION

Please follow the instructions below for the first-time installation of the Dash Cam.

## Step 1: Inserting the Memory Card

The Q2 accepts Micro SD memory cards **(Class 10 or UHS type 3)** with a maximum capacity of 128GB. Please use a branded SD card, some cards may not be compatible with your device.



**Using an incompatible card may damage the device or the memory card or corrupt the data stored on it.**

1. Insert the card in the orientation shown.
2. Push the card into the slot, listening for a click sound signaling the card is securely inserted.
3. When you remove the SD card, Q2 will prompts “Please Insert the SD Card”

## Step 2: IMPORTANT: Formatting a Memory Card

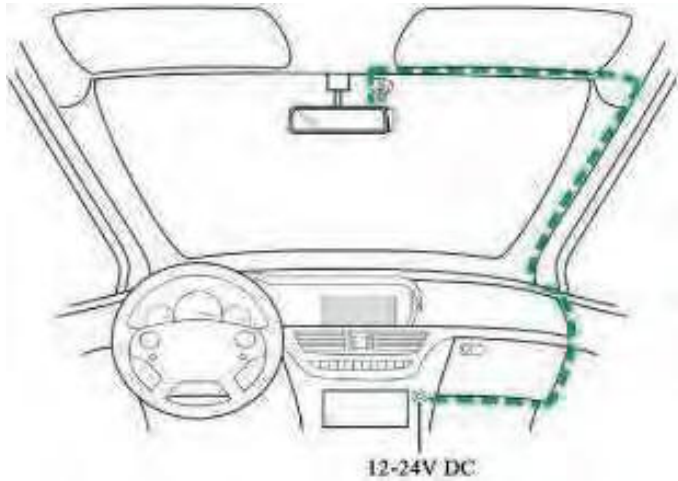
**\*\*\*Before you start using a new memory card, you must format the SD card via Peztio APP firstly.**

**(\*\*\*It is useless to format the SD card on the PC/computer for the first time.)**

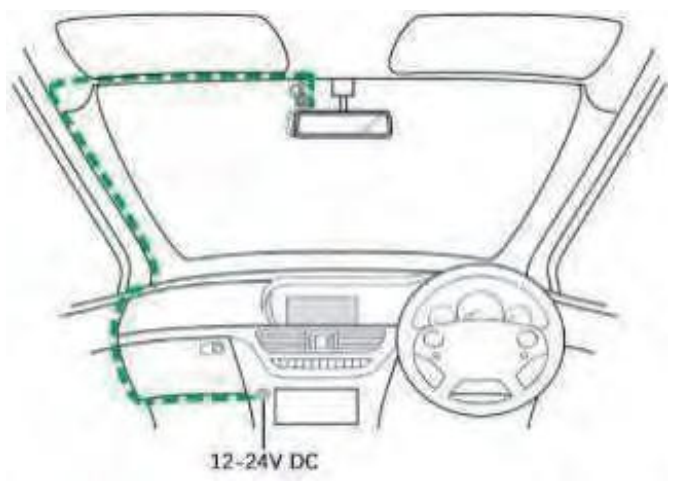
### How to Format the SD card via Peztio APP

- a. Connect the Q2 with Peztio app through WiFi. (More details please see below 7.2)
- b. Enter the camera setting and choose the “Format SD Card”.
- c. Format SD card succeed.

### Step 3: Installing the Camera onto the Windshield



**US Customers**



**UK Customers**

1. Clean the windshield using water, and a lint-free cloth. The windshield must be free of dust, wax, oils, or coatings.
2. Remove the protective film from the mount adhesive.
3. Position the mount over the mounting location. The ideal installation position is in the **middle** of the windshield.



4. Press the mount firmly onto the windshield, and maintain pressure for 10 seconds.

5. Please adjust the angle of the dash cam by rotating the suction stand. To make sure the dash cam captures the full video, please connect to the app and adjust the dash cam angle according to the live time video display. (Please refer to Part 7.3 for specific steps)



**\*\*More details of installation, please scan the QR code and refer to the guidance video**



Guide Video

#### **Step 4: Turning the Device On or Off**

1. The Q2 will switch on or off automatically if you keep it connected using the car charger. The camera will automatically start recording when it is powered on. After the power is disconnected, the device will shut down immediately.

2. Short press POWER button to **Start/Stop Recording**. To Restore factory settings, long press and hold the POWER button for 10 seconds.

## 7. Wi-Fi Connection

### 7.1 Peztio APP Download

-For **IOS** users, please search "**Peztio**" on App Store or scan the QR code below.

-For **Android** users, please search "**Peztio**" on Google Play store or scan the QR code below.



**Peztio**



**Scan to download Peztio App**

#### **NOTE:**

**\*\***When open the Peztio app for the first time, **please make sure authorize the App the permission of album, location and WLAN & cellular data, otherwise the Peztio app won't work for your cellphone.**

\* If the Peztio app doesn't work or have bugs, please search "Dvr-N3" on App Store or Google Play and download it as the alternative app to have a try.



**Dvr-N3**

## 7.2 Connect the WiFi

1. Spark the ignition of your car to turn on the camera  
2. The Wifi transmitter will activate as the camera power on, you don't need to take any operation to turn on the camera's Wifi.

a. Select camera WIFI and connect

**WiFi name: Peztio\_Q2\_\*\*\*\***

**Password: 12345678**

b. Wait for the phone to connect properly

c. Once the connection is complete, the screen shows “ Camera is Connected ”

d. Access camera

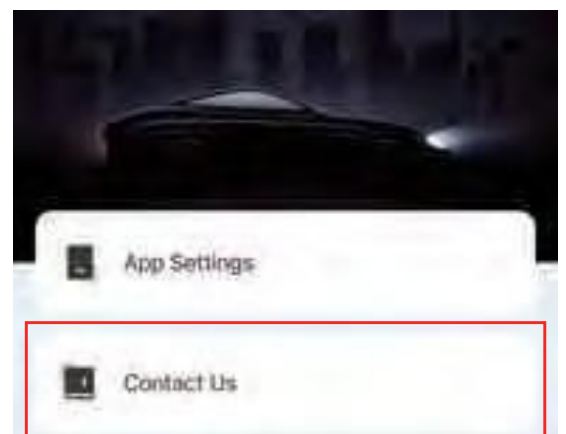


### NOTE:

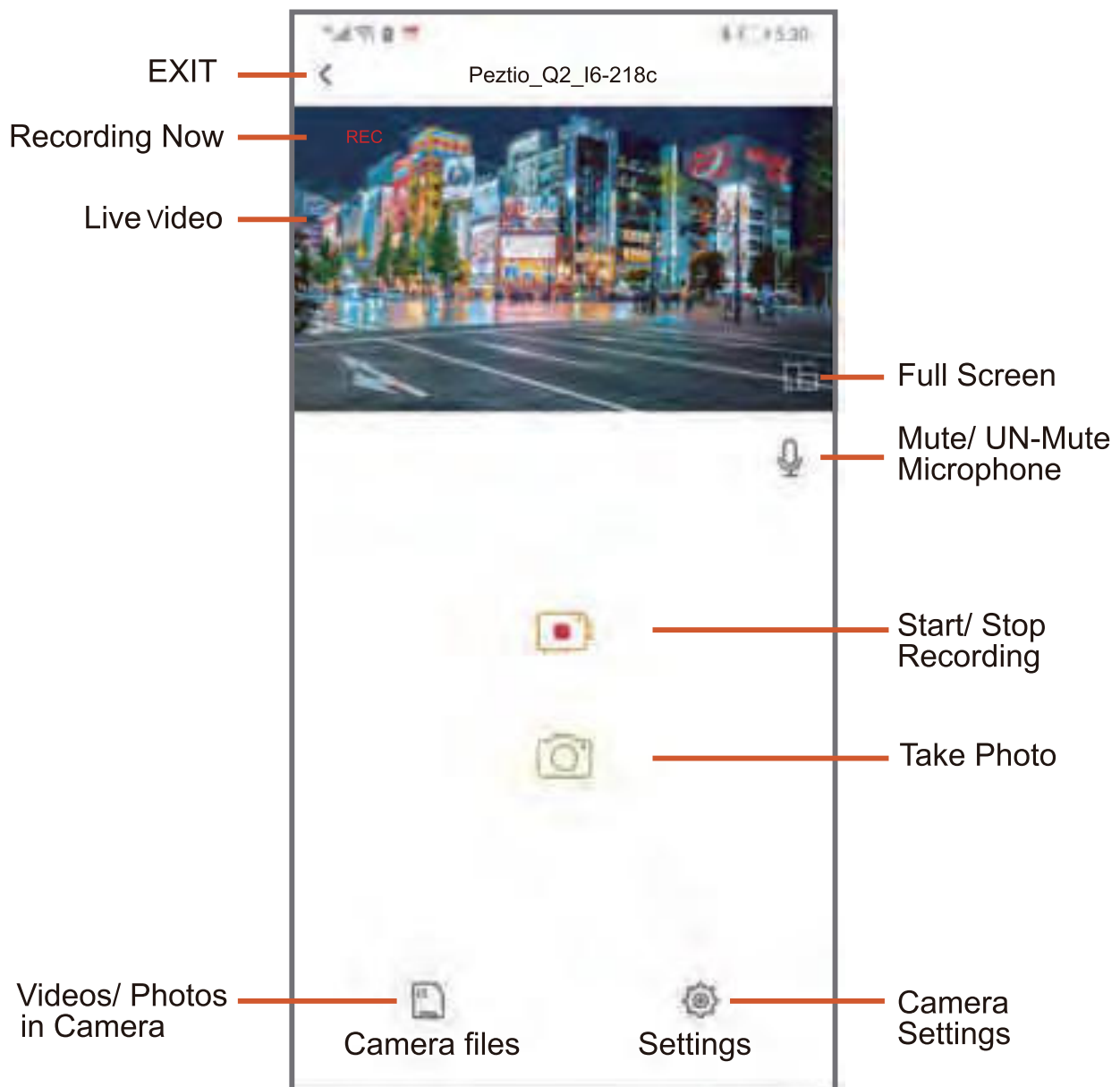
If you have any issue or need our after-sale support, please contact us directly via app by the way below:

**More > Contact Us**

Please provide your order# and describe your issues in email, typically we will reply to you in 12 hours.



## 7.3 App Interface



### CAUTION

- If the live video shows nothing after you access the dashcam's WIFI, please disable the "Peztio" cellular data of your cellphone. For Latest iOS System: Setting→Peztio→Click "Wireless Data" →Select "WLAN" . For Older iOS System: Setting→Peztio→Disable the "Cellular Data".
- If the issue stills after turning off the cellular data, please forget the WIFI and reconnect it.

## 7.4 WiFi Trouble Shooting

| Problems                                                              | Solution                                                                                                                                                                                                                                                                                                                                                                  |
|-----------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| My phone has searched the WiFi of the dash cam but unable to connect? | <ol style="list-style-type: none"><li>1. Make sure no other device or phone is connected to the dash cam WiFi. The dash cam does not support connection with multiple devices at the same time.</li><li>2. Disconnect the WiFi and reconnect again.</li><li>3. Restart your phone and try again.</li><li>4. Reset the dash cam if the above step does not work.</li></ol> |
| Real-time video playback on phones is not smooth.                     | The distance between the phone and the dash cam is too far. It is the best to connect within 3m/9.8ft.                                                                                                                                                                                                                                                                    |
| I can't connect the internet when I connect this WiFi?                | This WiFi is only used for data transfer of dash cam and mobile phone, it can't access the Internet.                                                                                                                                                                                                                                                                      |
| How to reset Wi-Fi password?                                          | You can change the Wi-Fi name and WiFi password in Peztio setting.                                                                                                                                                                                                                                                                                                        |

| Problems                                                          | Solution                                                                                                                  |
|-------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|
| The real-time video won't show up on my phone.                    | The cellular data will cause the live feed not to be viewed. Please disable the "Peztio" cellular data of your cellphone. |
| Why the videos are not clear when I check them from phone screen? | In order to play the video more smoothly, please download the video to the local album first.                             |
| The broadcast voice is annoying.                                  | Please decrease the volume or turn it off on the app: <b>Camera Settings &gt; Speaker Volume</b>                          |

## 8. Camera Settings

### 7.1 Video Setting (All operations can only be set in Peztio app)

#### -Speaker Volume

Default setting: Middle

Enable or disable the device's sound effects.

## **-Sound Recording**

Default setting: On

Allows you to enable or disable audio recording with your videos. You may choose to record audio with video or turn off the microphone so all recorded videos will be muted.

## **-Photo Solution**

Default setting: 1.2M

Set the pixel resolution for captured images. Higher resolution images are more detailed, but take up more space on the memory card.

## **-Video Quality**

Default setting: 1440P 30fps

Set the video recording resolution.

## **-Loop Record Options**

Default setting: 1 Minute

Video will be continually recorded in segments(1/2/3mins). When the storage limit is reached on the memory card, new recordings will automatically overwrite the oldest recordings.

## **-Video Time Option**

Default setting: Time and Logo

Stamp the Time and Logo to the bottom of your videos.

Note that the Time and Logo stamp cannot be removed from videos if this feature was enabled at the time of recording.

**\*\* The timestamp is in sync with your mobile phone.**

## **-Exposure Compensation**

Default setting: +0.0

Manually adjust the camera's exposure value to brighten or darken recordings as your preference

## **7.2 Advanced Setting**

### **-Collision Sensing**

Default setting: Low

If a change in gravitational forces is detected, such as in the event of a vehicular accident, the g-sensor will signal to the camera, and an automatic file lock will be placed on the locked video, preserving your most crucial footage.

## **7.3 Parking Mode (Hardwire Kit Required, not include in the package, need purchase separately)**

### **-Parking Monitor**

Default setting: Off

Connect the dash cam to the hard wire kit to activate the parking monitor function. Please kindly email us to get a mini USB hardwire kit (support@galphi.com).

### **-Time-lapse Recording Time (available only when Parking Monitor on)**

Default setting: Off

Please manually select 12 or 24 hours when using the parking monitor, otherwise, Q2 will turn off after you shut off the car and parking monitor will not work.

**\*\*\* WiFi will not appear on cellphone list when Time-lapse recoding is turned on.**

## **-Low FPS Record Rate (available only when Parking Monitor and Time-lapse Recording Time on)**

Default setting: 1fps

Choose the suitable frame rate the run the time-lapse recording function, decrease the fps of the parking mode video to reduce the video size and save the space of your SD card.

## **7.4 Universal Setting**

### **-WiFi name: Peztio\_ Q2\_\*\*\*\*\***

Change your WiFi name here.

### **-Default WiFi Password: 12345678**

Change your WiFi name here. Password only support 8-22 digits, letters and common character combinations.

**\*\*\*If you forget your Wifi password, please long press the dash cam button① for about 10 seconds and the WiFi password will be restored to the default password: 12345678.**

### **-Format SD Card**

**\*\*\*Before formatting your memory card, always remember to make backup copies of all important data stored on the device.**

### **-Reset**

Recover all the setting to original settings. Please confirm whether to perform this operation.

## 9. Trouble shooting

| Problems                         | Possible Cause(s)                                            | Solution                                                                                                                                                 |
|----------------------------------|--------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|
| Images are not being saved       | SD card is full or malfunctioning                            | Format memory card or replace with a new one                                                                                                             |
| Unable to record videos          | Memory card is full<br>Memory card is defective or corrupted | Make sure the red light is blinking while recording<br>Restore to default settings<br>Format the memory card. If issue persists, replace the memory card |
| Loop Recording isn't functioning | Sensor sensitivity is too high<br>Memory card is full        | Make sure Gravity Sensing is on low sensitivity<br>Format the memory card                                                                                |
| Hazy images                      | Lens is dirty                                                | Carefully clean dust or fingerprints from the lens with a microfiber cloth                                                                               |

| Problems                  | Possible Cause(s)                                                     | Solution                                                                                                |
|---------------------------|-----------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| Can't record for 24 hours | Need hardwire kit installed (not include in package)                  | To achieve 24hours record, please buy a hardwire kit. Go to amazon.com search B09JC1CS48 (recommended). |
| The SD card can't be read | Memory card needs to be formatted                                     | Use a good quality branded SD card between 8GB and 128GB (Class 10 or UHS type 3) and format the card   |
| Keeps turning off         | Memory card is not compatible. Camera is not getting continuous power | Restore to default settings<br>Get a replacement power cord<br>Use a new memory card                    |

## Unresolved issues

Reset the DASH CAM to the default settings and try again. Should the problem persist contact us by support e-mail.

## 10. Warranty & Support

### Your opinion matters

Galphi is firmly committed to always improving our products, services, and user experience. If you have any thoughts on how we can do better, we welcome your feedback and suggestions.

**ANY PROBLEMS, please contact our technical team via email below, we will provide 7x24 professional customer support.**

**(12 months warranty guarantee)**

**Here is the E-mail address:**

**support@galphi.com**

Scan the Code to Email us



Scan to Text US



Email Us



Response in just 12 hours  
[support@galphi.com](mailto:support@galphi.com)

WhatsApp  
Us



Response in just 12 hours  
(Scan the second code)



# Thank You!

[support@galphi.com](mailto:support@galphi.com)

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant

to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.