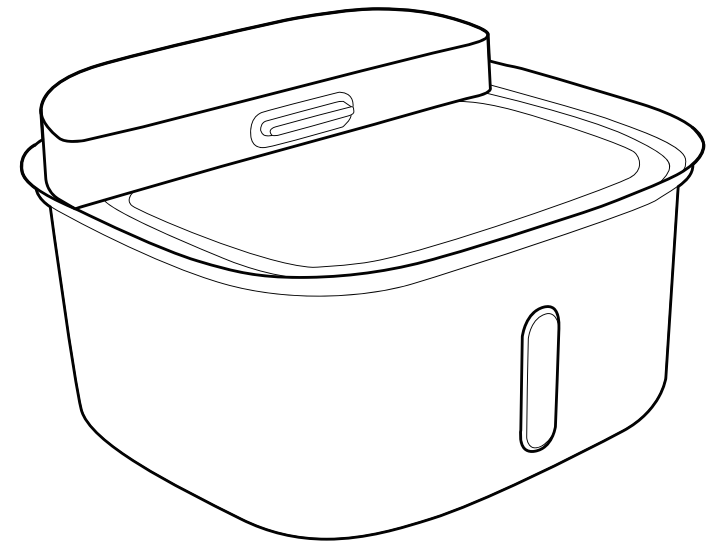




Cordless Pet Water Fountain

Model AWR104-SH



After-sales Email: after-service@apollopet.com

Business Name: Jiangsu Zhongheng Pet Articles Joint-Stock Co., Ltd.

Address: No. 1388, Century Avenue, Yandu District, Yancheng City, Jiangsu, P.R.China

MADE IN CHINA

The illustrations in this manual are for reference only.
Please refer to the actual product.

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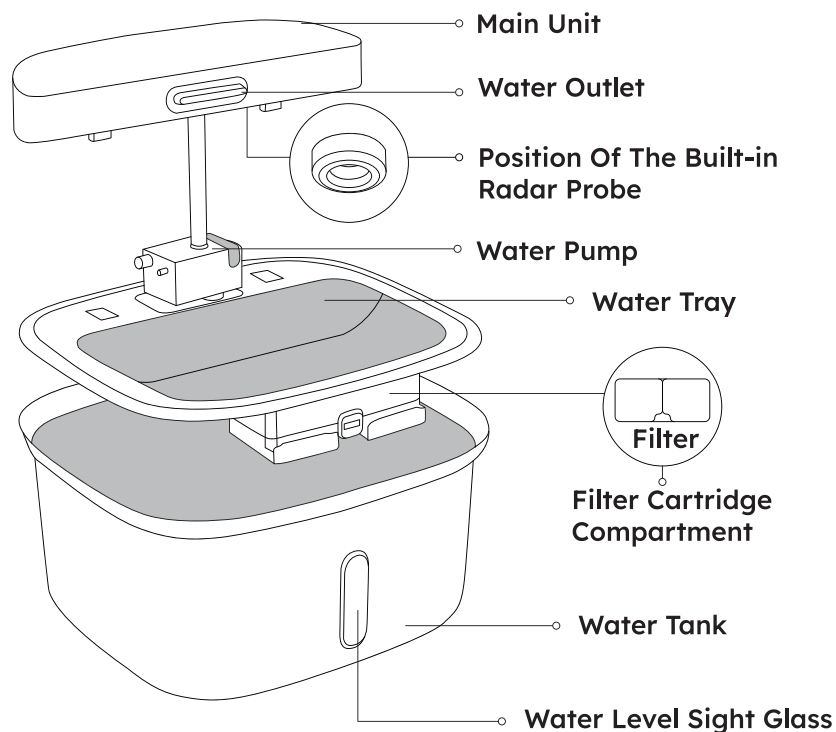
Frequently Asked Questions



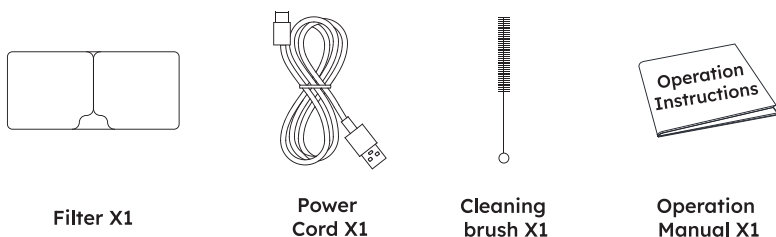
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Product Specifications

Components



Included Items



Instructions Before Use

- Please strictly follow the instructions for installation and use of the product.
- The product is only compatible with a 5V-1A power adapter. Please use a power adapter that complies with the relevant national and regional standards.
- This product is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- This product is intended for indoor use only. It is strictly prohibited to place the product near flammable materials. Maintain a safe distance from curtains, drapes, curtain walls, or similar objects during use to prevent the risk of fire. Do not damage, excessively bend, stretch, or twist the power cord. Avoid placing heavy objects on the power cord, pinching it, hanging it over the edge of a table, or placing it on sharp surfaces.
- To prevent pets from knocking over the water fountain, it is recommended to place it against a wall or in a secure location, ensuring it remains level. Failure to do so may result in the product malfunctioning or water spilling out.
- Please direct the radar probe towards the direction of your pet's drinking water.
- When you are going to travel during holidays, please ensure the remaining water level and battery status are checked before departure.
- Please replace the filter cartridge regularly and clean the water pump.
- If the product is not used for an extended period, ensure that the battery retains a certain level of charge. Regularly recharge it (the frequency of every 3 months is recommended) to prevent damage or failure due to excessive discharge.

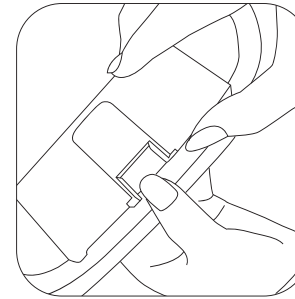
Instructions Before Use

- Before cleaning the appliance, ensure the power cord is removed, and the plug must be thoroughly dried prior to reusing the appliance.
- Do not rinse or immerse the main unit in water. If cleaning is required, wipe it with a towel.
- If the main unit accidentally falls into water, it should be immediately retrieved and dried with a towel before continuing to use it.
- It is strictly prohibited to use the product for purposes other than its intended functionality.
- Do not add hot water above **50°C** to the product.
- Do not step on the main unit with your feet, as this may cause damage to the product.
- Please avoid using this product in damp areas such as bathrooms, restrooms, and kitchens.
- Do not use this product in environments below **0°C**.
- Do not attempt to disassemble or repair the product on your own. Only qualified professionals are permitted to perform disassembly and repairs to prevent any potential harm. If you encounter any problem in using this product please contact the customer service in time.
- Avoid plugging or unplugging with wet hands to prevent electric shock or injury.
- The product must be used with the original Type-C cable to prevent poor contact and ensure proper charging.

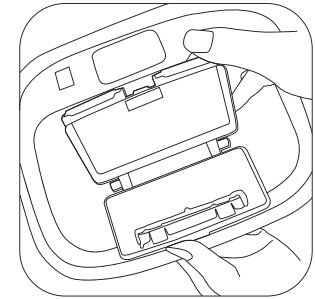
Installation and Removal

Before installing the filter, it is recommended to soak it in room temperature water for 3-5 minutes to achieve better filtration performance!

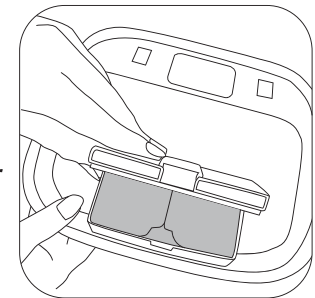
Installation - Filter



1. Open the filter cartridge compartment

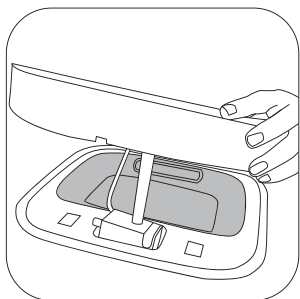


2. Place the soaked filter cartridge with the raised side facing upward

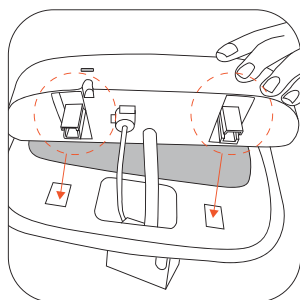


3. Securely close the filter cartridge compartment. The installation is now complete

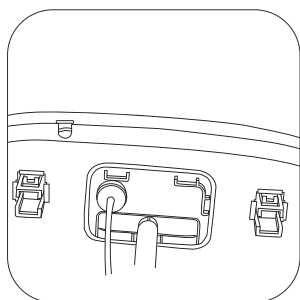
Installation - Main Unit



1. Insert the water pump through the hole on the water tray

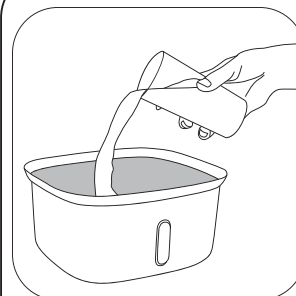


2. Align the two clips on the reverse side of the main unit with the two slots on the water tray

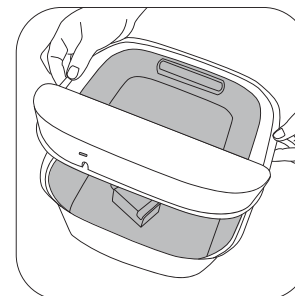


3. Press both clips downward simultaneously until a "click" sound is heard, indicating that the clips are securely engaged. The installation is now complete

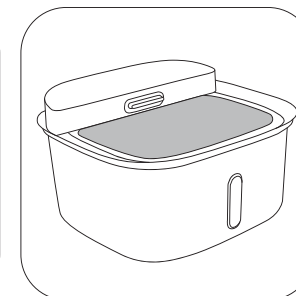
Installation - Water Tray



1. Fill the water tank with water, ensuring the water level exceeds the MIN line but does not surpass the MAX line



2. Place the water tray with the installed filter cartridge and main unit onto the water tank

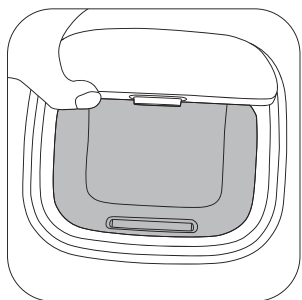


3. Product installation completed

Installation and Removal

 **Caution:** Ensure the product is powered off and shut down before disassembly

Disassembly - Water Tray + Main Unit

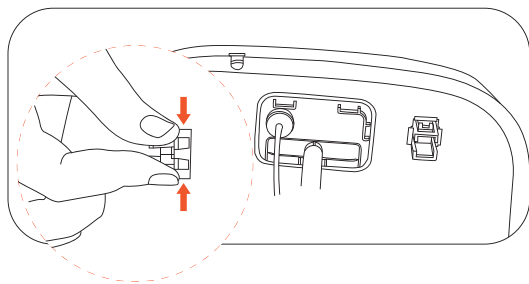


1. Residual Water Disposal: Elevate one end of the water tray to allow the remaining water to drain into the water tank

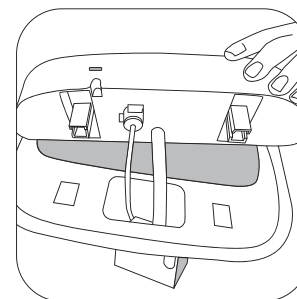


2. Grasp the main unit and lift it upward to detach it from the water tray

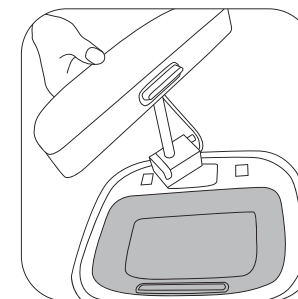
Disassembly - Main Unit



1. Press the clip on one side of the main unit and gently push upwards to release the clip

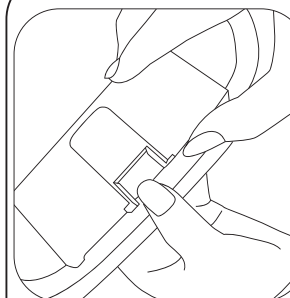


2. Repeat the previous step to open 2 clips, and pull the water pump assembly out of the hole

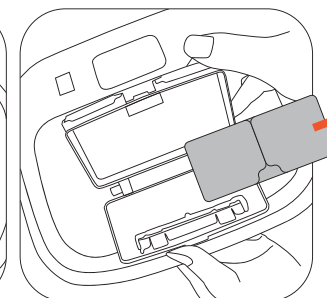
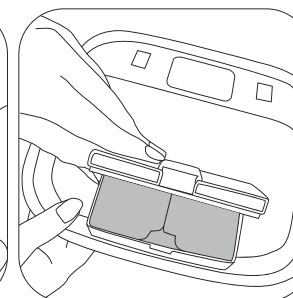


3. Main unit disassembly completed

Disassembly - Filter

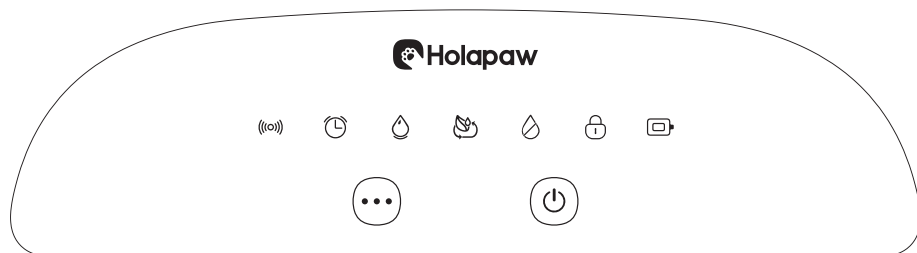


1. Open the filter cartridge compartment



2. Remove the filter cartridge

Operation Instructions



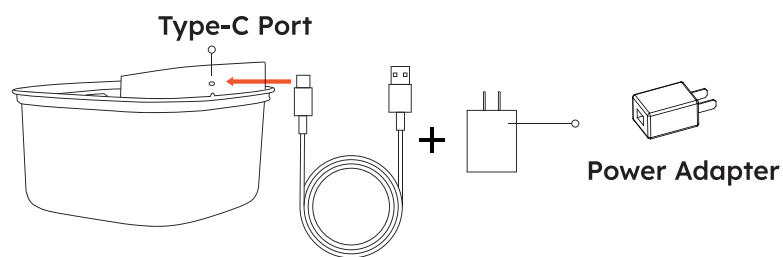
	► Menu Key Tap to switch water dispensing modes
	► Power Button 1. Press and hold the power button for 3 seconds to turn on the device; to turn it off, press and hold the power button for 3 seconds while the device is on 2. Double-click to deactivate the child lock function
	► Induction Mode Indicator Light 1. The product will automatically enter induction mode within 10 seconds after power-on if no operation is performed 2. The product will automatically enter induction mode when it is switched from power supply to battery operation 3. Upon the pet's approach, water is automatically dispensed for 15 seconds, and the induction mode indicator light illuminates
	► Timer Mode Indicator Light Dispense water for 15 seconds every 30 minutes
	► Continuous Mode Indicator Light This mode is only available when powered by the power supply, providing continuous and uninterrupted water flow

	► Filter Replacement Indicator Light—Reminds to replace the filter cartridge every 30 days Filter in normal use: Green light remains steadily lit Filter replacement required: Red light remains steadily lit After replacing the filter, press and hold the "Menu button" for 3 seconds to restore the green light to a steady on state
	► Low Water Level Indicator Light Water level normal: Light off Water shortage: Red light remains steadily lit
	► Child Lock Indicator Light 1. The child lock mode is activated after 1 minute of inactivity, and the child lock indicator light illuminates 2. Double-click the "Power Button" to deactivate the child lock mode, and the child lock indicator light will turn off 3. Other button functions can be used after the child lock is deactivated
	► Power Level Indicator Light 1. Charging completed: Green light remains steadily lit 2. Low power level: Red light remains steadily lit 3. Charging: Red light flashing

Power Supply Selection

Plug in for use

Insert the Type-C cable into the power port, connect the other end to the adapter, and power it on. Press and hold the power button for 3 seconds to begin use



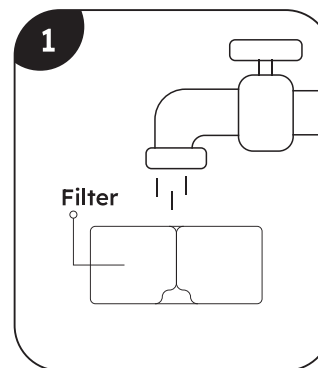
NOTES

Please be advised that this product does not include an adapter. It is essential to use a 5V adapter for optimal performance.

Battery-powered Operation

When it is inconvenient to use the data cable, you may unplug it and switch to battery power. In this mode, only the induction mode and timer mode are available, with the battery life lasting approximately 30 days

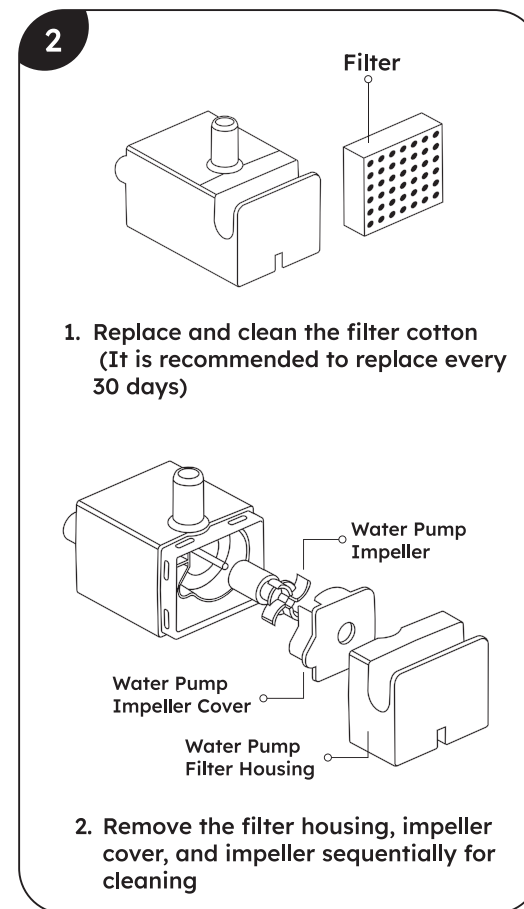
Cleaning and Maintenance



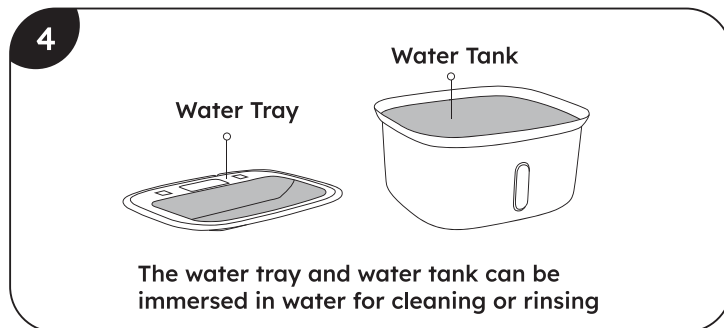
Clean/replace the filter



Maintenance of the main control module



Clean the water pump



Cleaning the water tray and tank

- It is recommended to clean the water pump every 10 days
- It is recommended to clean the floating pet hair and residues on the filter cartridge every 7 days to prevent pump attenuation and abnormal noise caused by pet hair and food residues
- When the product is not in use for an extended period, please air-dry and store the filter cartridge to prevent bacterial growth
- Only the water tray and tank can be cleaned in the dishwasher. All other components must be cleaned and maintained strictly according to the instructions

Frequently Asked Questions

Question Description	Solution
The water fountain is not functioning	The water pump may be clogged; please clean it thoroughly
	Insufficient water level is detected. Please verify if the water level is below the MIN line
The water output of the water pump is low	Check whether the water pump is properly installed and ensure that the water pipes are not detached
	Check the water pump for any ingress of debris or hair, and clean the pump impeller and filter sponge
The water pump is emitting abnormal noises	Check if the water level is sufficient
	Check the water pump for any ingress of debris or hair, and clean the pump impeller and filter sponge
The product exhibits excessive noise levels	Check if the filter cartridge is installed
	Check the filter cartridge for any foreign objects or debris that may cause blockage, and clean or replace the filter cartridge as necessary

Frequently Asked Questions

Question Description	Solution
Water overflowing onto the ground	Check the filter cartridge compartment outlet for blockages caused by floating pet hair and residues
After inserting the Type-C charger, the charging indicator light does not illuminate	Ensure that the charging device is fully inserted into the socket and that the power connection is secure

STATEMENT

All contents contained herein has been carefully reviewed. For any printing errors or misunderstandings regarding the content, please consult our company.

Note: In the event of technical improvements to the product, they will be incorporated into the new version without separate notification. The product's appearance and color are subject to change, and the actual product shall prevail.

Product Specifications

Parameters of the Cordless Pet Water Fountain	
Product Name	Cordless Pet Water Fountain
Product Model	AWR104-SH
Product Capacity	3.78L
Battery Capacity	5000mAh
Rated Voltage	3.7V
Rated Power	18W
Input Voltage	5V $\equiv$ 1A
Product Dimensions	281 x 257 x 174 mm (including the height of the main control module)
Net Weight of Product	1.17kg
Product Material	Stainless Steel, ABS, PC

FCC Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.