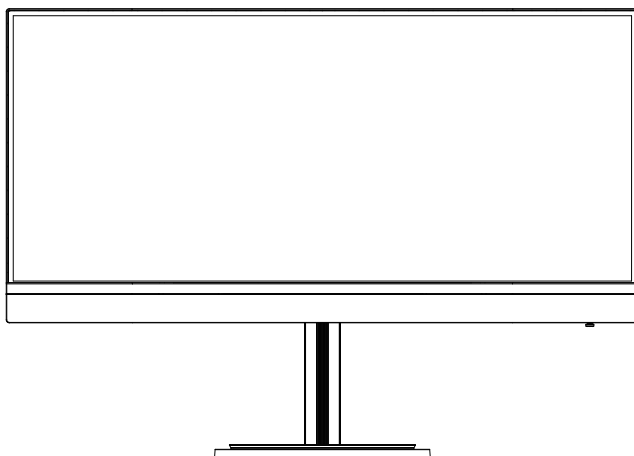


34E3R

Neutral User Manual for Monitor



物料号码			
厂内型号	34E3R	厂外型号	
物料名称	说明书	品 牌	中性
协力厂商		日 期	2023.7.3
规 格	140x210mm		
要 求	封面封底120G铜板纸/内页80G铜版纸，骑马钉		
版 本	V01	设 计	CHENGHAIJUN
确 认		核 准	

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Precautions

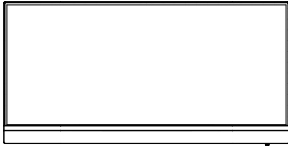
Before using this product, please read this User Manual carefully and keep it well

- Keep the monitor away from water sources or damp places, such as bath rooms, kitchens, basements and swimming pools.
- Make sure the monitor is placed on a flat surface. If the monitor falls down, it may cause human injury or device damage.
- Store and use the monitor in a cool, dry and well ventilated place, and keep it away from emission and heat sources.
- Do not cover or block the vent hole in the rear casing, and do not use the product on a bed, sofa, blanket or similar objects.
- The range of the supply voltage of the monitor is printed on the label on the rear casing. If it is impossible to determine the supply voltage, please consult the distributor or local power company.
- If the monitor will not be used for a long period, please cut off the power supply to avoid electric shock in rainy days and damage due to abnormal supply voltage.
- Please use a reliable grounded socket. Do not overload the socket, or it may cause fire or electric shock.
- Do not put foreign matters into the monitor, or it may cause short circuits resulting fire or electric shock.
- Do not disassemble or repair this product by self to avoid electric shock. If faults occur, please contact the after-sales service directly.
- Do not pull or twist the power cable forcedly.
- There is a polarizer layer (not a protective film) on the surface of the screen. Do not peel it off, or the product may be damaged and the warranty will be invalid.

Package Content

Packing list

- Please check that the package of the monitor contains all parts. If any part is lost, please contact the distributor.
- The color and shape of parts may vary with models. Figures here are for reference only.
- Cables supplied may vary with purchased products. Figures here are for reference only.



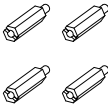
Display screen



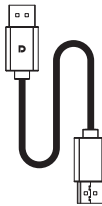
Stand



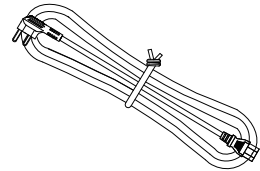
Base



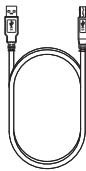
Mount hexagon irons x 4



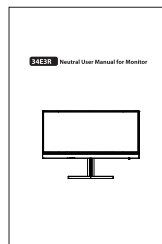
DP Cable



Power cable



USB A-B cable

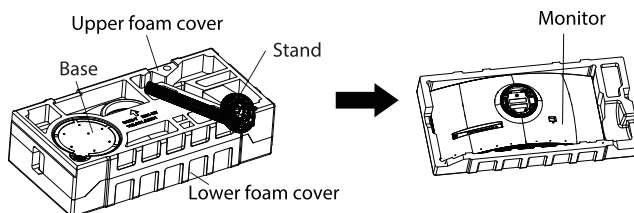


User Manual

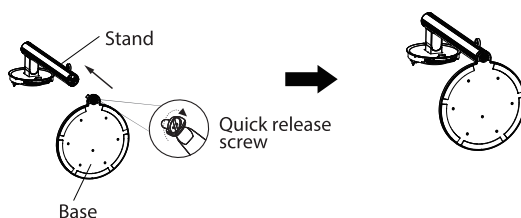
Installation

Installation of base

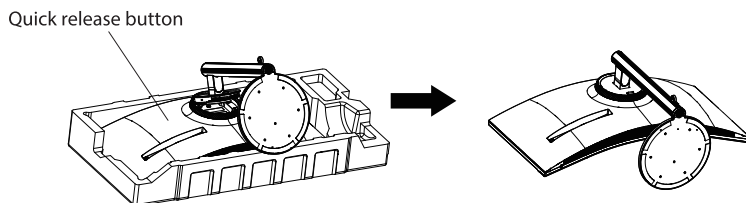
1. Open the carton, take out the upper and lower covers of Expandable Polystyrene (EPS), and place them flat on the table. Take out the upper cover of EPS and put it aside, take out the non-wave bag, and then place the device body under the EPS lower cover.



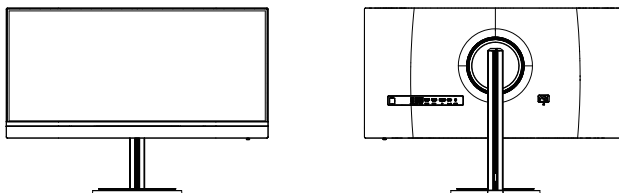
2. Take out the bracket and base, align the base to the bracket and insert it into the bracket, and fasten the quick release screw.



3. Insert the base assembled in step 2 diagonally until it reaches the corresponding groove of the rear shell, and press the lower part to ensure that the quick release button springs back in place.



4. Grasp the bracket with your hands to erect the device (Note: In the process of erecting the device, please do not directly pinch the screen with your hands to prevent the screen from breaking).

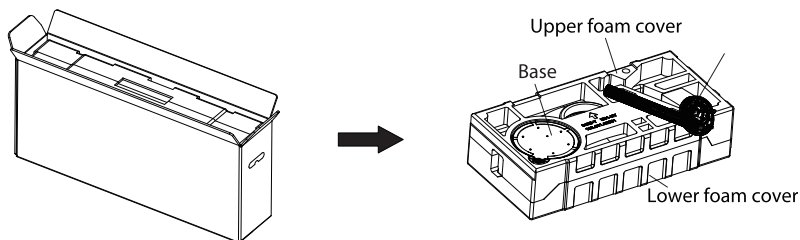


⚠ Note: During standing of the monitor, do not take out the monitor from foams, and do not pinch the liquid crystal screen with hand to avoid damage to the screen.

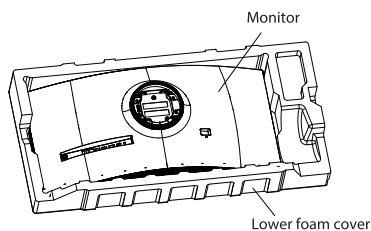
Installation

Installation of mount

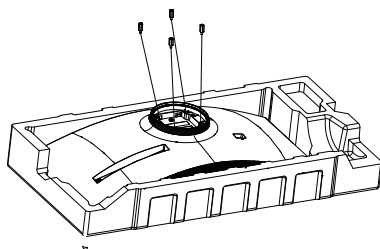
1. Open the package to take out foams and put them on a flat tabletop.



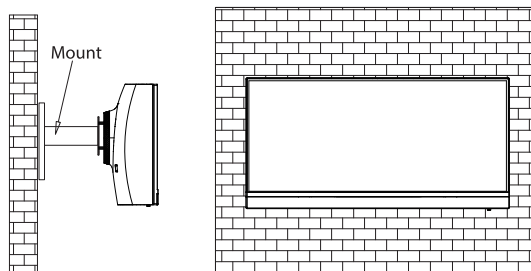
2. Remove the upper foam cover and put it aside, take out the monitor film bag and put the monitor in the lower foam cover.



3. Take out mount hexagon irons from the accessory bag to and lock them on the rear casing.

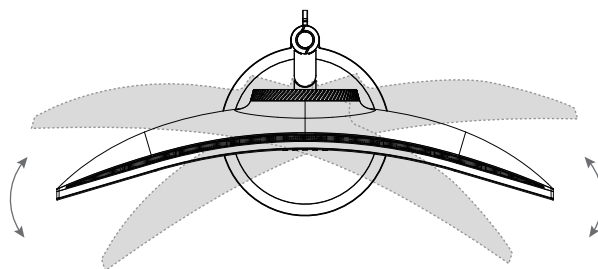


4. During hanging of the product, do not pinch the screen with hand to avoid damage to the screen.

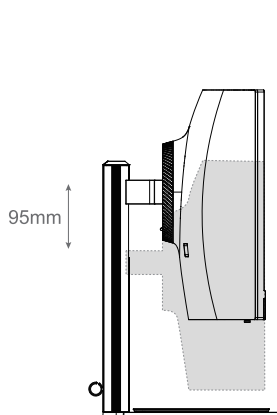


⚠ Notes: To prevent the monitor on the mount from failing, please install it firmly and protect it fully. Do not place or hang any object on the mount, and the using height of the mount should be less than 2 meters.

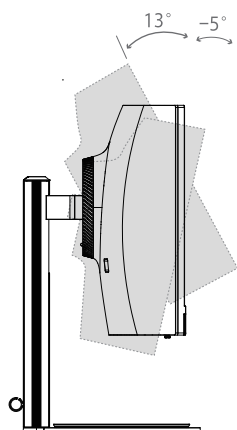
Adjustment of monitor



Rotation angle
 $\pm 13^{\circ} (\pm 2^{\circ})$



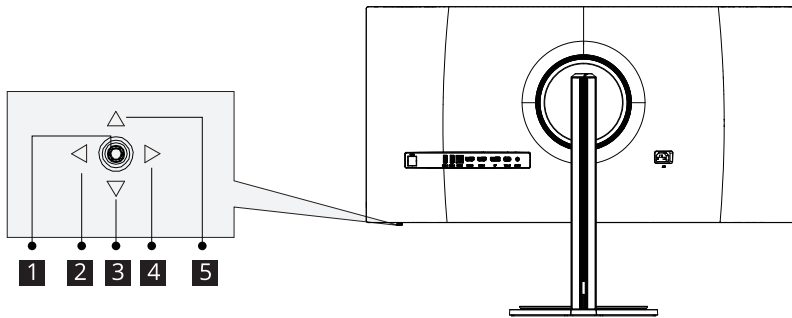
Height adjustment
0- 95mm



Tilting angle
 $-5.0^{\circ} - +13^{\circ}$

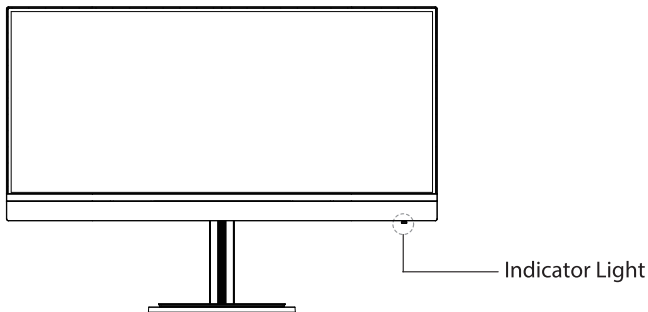
Instructions for use

Description of buttons



Button	Function
1	Power button: Press to turn on/off the monitor.
2	Exit/hot key: Press to return to the previous menu/quickly switch the color format.
3	Down button: Press to move down in the menu/quickly enter the LED light effect.
4	Menu button: Press to enter sub-menus/ quickly enter the main menu.
5	Up button: Press to move up in the menu/quickly enter the gameplus mode.

Explanation of indicators

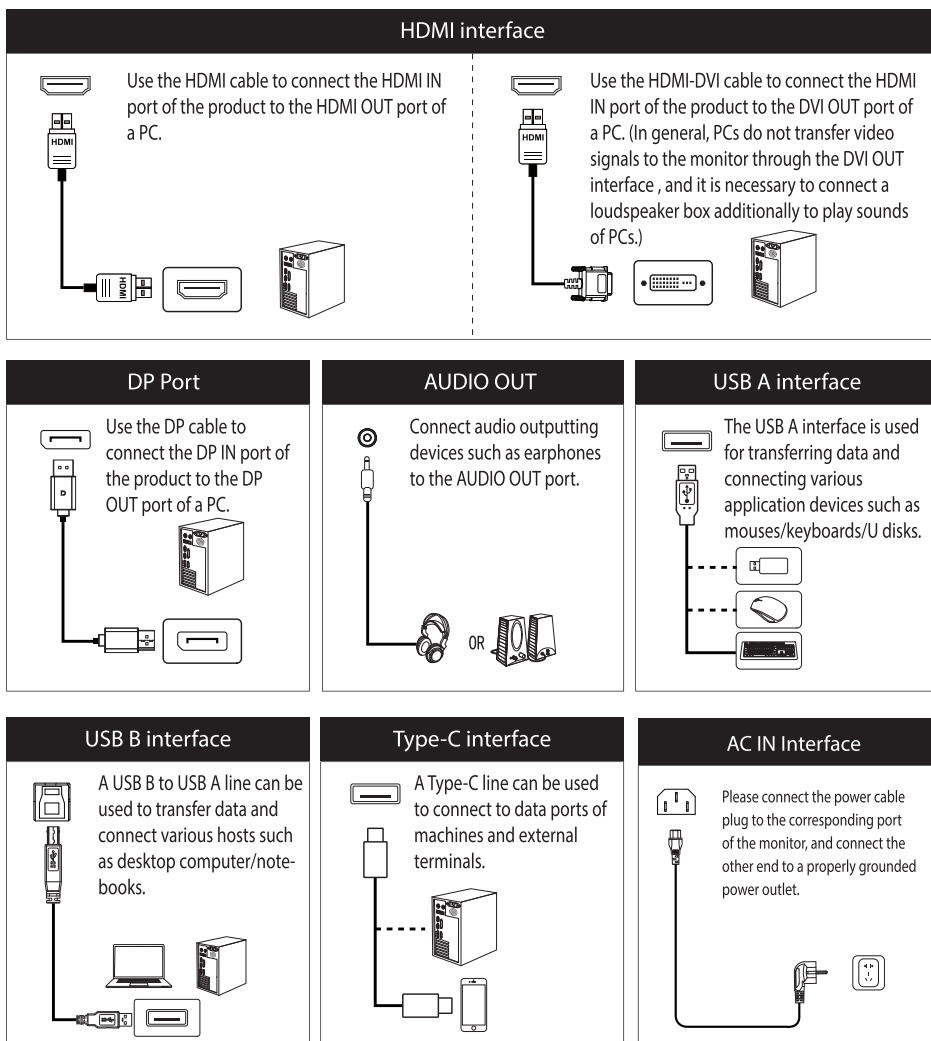


Indicator light: Solid blue light indicates power is on and the monitor is operating normally. Flashing blue light indicates no video source, no horizontal or vertical signal has been detected or power is low. Please ensure your computer is on and all video cables are fully inserted and/or connected.

Instructions for use

Cable connection:

- * The bottom interface configuration at the back of the monitor varies with products.
- * Note: If the power cable or signal cable is damaged, you must replace it with special soft cables or special components purchased from the manufacture or maintenance department.



- * Under the wireless projection signal source, USB peripherals are not supported to connect to the USB port of the monitor to communicate or operate the wireless projection content interface.

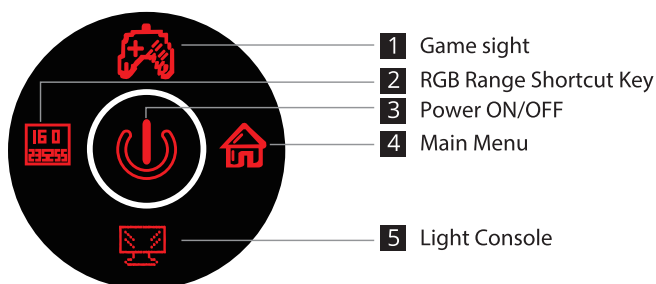
OSD menu

Menu description

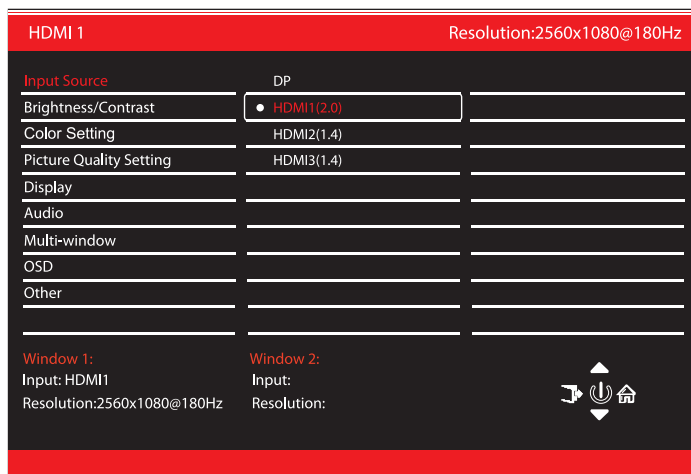
* The color and shape of the OSD menu of the actual computer may be slightly different from them shown in the figure.

* Specifications of the OSD menu may change with improvements of functions without prior notice. The on-screen display (OSD) menu can be used to adjust the settings of the monitor and is displayed on the screen after turning on the monitor and pressing the  button.

1. Press any one of the buttons (   ) to activate the navigation window.



2. Press  to enter the OSD screen.



3. Press  or  to browse through the functions.

-Select the desired function, then press the   button to enter the submenu.

-Press  or  to browse the sub-menus, and then press the   key to confirm the selection of the desired function.

-Press  or  to select an option, then press   to confirm the setting and exit the current menu.

4. Press   to exit the menu interface.

OSD menu

- Functions of the monitor vary with models, and the functions in this manual are for reference only.

Input Source	DP	N/A
	HDMI1(2.0)	N/A
	HDMI2(1.4)	N/A
	HDMI3(1.4)	N/A
Brightness/ Contrast	Brightness	0-100
	Blacklevel	0-100
	Contrast	0-100
	DCR	On/Off
Color Setting	Gamma	1.8/2.0/2.2/2.4/2.6
	Picture Mode	Standard/Photo/Movie/Game/FPS/RTS
	Color Temperature	Warm/Cool/USER
	Low Blue Light	0-100
	Hue	0-100
	Saturation	0-100
Picture Quality Setting	Sharpness	0-100
	Response Time	Off/High/Middle/Low
	Noise Reduction	Off/High/Middle/Low
	Super Resolution	Off/High/Middle/Low
	Dynamic Luminous Control	On/Off
	MPRT	On/Off
Display	Aspect Ratio	Wide Screen/4:3/1:1/Auto
Audio	Mute	On/Off
	Volume	0-100
	Audio Source	DP/HDMI1/HDMI2/HDMI3
Multi-Window	Multi-Window	Off/PIP Mode/PBP 2Win
	Sub Win2 Input	DP/HDMI1/HDMI2/HDMI3
	PIP Size	Small/Medium/Large
	PIP Position	TopRight/Topleft/BottomRight/Bottomleft
	Swap	N/A
OSD	Language	English/简体中文/한국어/Русский/Español/日本語/Francais
	OSD H-Position	0-100
	OSD V-Position	0-100
	OSD Transparency	0-100
	OSD Time Out	5-100
	OSD Rotation	Normal/90/180/270
Other	DP Version	DP1.1/DP1.2
	Adaptive-Sync	On/Off
	Reset	N/A

Specification

Product Name		LED Monitor
Product model		
Screen Size		34" (86cm)
Aspect Ratio		21:9
Viewing Angle		178°(H) / 178°(V)
Pixel pitch		0.2318 (H) x 0.2318 (V) mm
Contrast ratio		4000:1 (TYP)
Colors		16.7M
Resolution		3440 x 1440
Maximum refresh rate		165Hz
Power Input		24V $\approx$ 10.0A
Product Dimensions Lifting base	Without base	795.6 x 399.9 x 177.1mm
	With base	795.6 x 565.7 x 329.2mm
Tilting angle		Forward tilting : $5^{\circ} \pm 2^{\circ}$; Backward tilting: $13^{\circ} \pm 2^{\circ}$
Height range		95 $\pm$ 5mm
Rotation angle		$13^{\circ} \pm 2^{\circ}$
Net Weight		8.3kg
Gross Weight		10.95kg
Vertical angle		N/A
speaker		4 Ω 5wx2+4 Ω 12wx1
Environmental conditions	Action	Temperature: 0°C~ 40°C (32°F ~ 104°F) Humidity: 10%~90% RH (non-condensing)
	Storage	Temperature: -20°~ 60° (-4°F ~ 140°F) Humidity: 5%~95% RH (non-condensing)



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.

Common troubleshooting

The following table contains general information about common monitor problems you might encounter and the possible solutions.

Common Symptoms	Possible Solutions
No display after turning monitor ON (screen is black but power supply lights is ON)	• Ensure that the video cable connecting the monitor and the computer is properly connected and secure. • Make sure if the operating system had entered hibernation, sleep or power-save mode. Press any key (Enter key / Power key) or move the mouse to wake it up. • Check for bent or broken pins in the video cable connector. • Ensure that the correct input source is selected in the Input Source menu. • Replace other identical signal cable (HDMI / DisplayPort) to take cross-test.
No display after turning monitor ON (not boot, black screen & no power lights)	• Verify that the power outlet is functioning properly using any other electrical equipment. • Make sure the power button on the front panel is normal for boot and pressed fully. • Check for bent or broken pins in the video cable connector.
Poor Focus. Picture is fuzzy, blurry, or ghosting	• Eliminate video extension cables. • Reset the monitor to factory settings. • Change the video resolution to the correct resolution and aspect ratio. • If the words are still blurry, please try enabling or disabling CLEAR TYPE function from windows
Missing Pixels. LCD screen has spots	• Cycle power On-Off. • Pixel that is permanently Off is a natural defect that can occur in LCD technology.
Safety Related Issues (Visible signs of smoke or sparks)	• Do not perform any troubleshooting steps. • Contact INNOCN immediately.
Image is centered on screen, but does not fill entire viewing area	• Check the Aspect Ratio setting in the Display menu OSD. • Check the resolution setting in your PC • Reset the monitor to factory settings.
The screen appears yellow	• Make sure the device was not set to "Care Eyes mode" • Check here: OSD→Picture Setting→Contextual mode→Care Eyes mode
Control panel keys do not work	• Press only one key at a time. • Restart the computer • Make sure to have a valid video signal going through the monitor before you can turn on the OSD.
I cannot adjust the brightness/contrast ratio through OSD	• Make sure the "contextual mode" is OFF before setting brightness and contrast ratio. • Check here: OSD→Picture Setting→Contextual mode→off
I cannot get higher refresh rate on my monitor	• Make sure your video card supports that feature. • Also make sure you are using DisplayPort to connect from your computer to your monitor.
After plugged in USB Type-C from computer to monitor, there is no video	• Not every computer/phone's USB Type-C port will support video out signals. Please check your cable and your computer/phone to make sure those will support a video signal of our monitor.
USB interface is not working	• Check to see if you plugged a USB-B uplink cable(included in the package) from your computer to the monitor's USB-B port. Without an uplink cable to the computer, the USB ports on the back of the monitor will not work. • Check that your monitor is turned On. • Reconnect the uplink cable to your computer. • Reconnect the USB peripherals(downstream connector). • Switch Off and then turn On the monitor again. • Reboot the computer. • Some USB devices like external portable HDD require higher electric current; connect the device directly to the computer system.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur

in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the

interference by one or more of the following measures:

- .Reorient or relocate the receiving antenna.
- .Increase the separation between the equipment and receiver.
- .Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- .Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved

by manufacturer could void your authority to operate this equipment.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an

uncontrolled environment. This equipment should be installed and operated

with minimum distance 20cm between the radiator and your body.