1.字体颜色: 黑色 Pantone Black 3 C
橙色 Pantone 1505C

2.单页尺寸: 140x144mm，（七折页）展开尺寸: 980x144mm

3.材质：128G双铜，双面彩色印刷

折页首页

Automatic Pet Feeder

User Manual Video Edition

Please read the instruction manual carefully before using the product

Safety Instructions

1. When children are using the product, they must be under parental supervision.
2. Do not use the device for pets that cannot reach the food bowl or have physical disabilities.
3. Do not immerse the base unit in water to avoid damaging electronic components such as the control panel.
4. Do not place any foreign objects into the device.
5. Do not place wet or spoiled pet food in the device.
6. Do not disassemble the device by yourself.
7. Do not modify the device.
8. If the device malfunctions or has damaged parts, do not attempt to repair it yourself. Contact the dealer or customer service for assistance.
9. Always unplug the power cord when not using the product or before cleaning it.
10. If the power plug of this device becomes wet, turn off the power at the outlet. Do not attempt to unplug the power cord.

Precautions

1. Do not allow pets to chew or swallow any accessories. If you are concerned about the power cord being chewed by pets, purchase a wire conduit (hard plastic protector) from a hardware store to protect the power cord.
2. The operating environment temperature for this device is 0℃ to 40℃. Do not place the device in direct sunlight or in environments with unsuitable temperatures.
3. Please use Alkaline D-cell batteries. Rechargeable batteries cannot be used.
4. Check the batteries regularly. If you are traveling or on a business trip for an extended period, be sure to replace them with new batteries.
5. Do not lift the device directly by the lid, food hopper, or food bowl. Use both hands to support the base when lifting and moving the device, and keep the device upright.
6. Please use dry food with a size range of 5–12mm. Avoid using food that is too large, which may cause jams or blockages at the dispensing outlet.
7. Please read and comply with all important instructions listed on the device and its packaging.

Packing List

After opening the product package, please check if the device is intact and verify all accessories against this list.

Main unit

Accessories

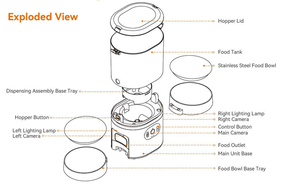
❶ Stainless Steel Food Bowl * 2 ❷ Food Bowl Base Tray * 2 ❸ Power Cord * 1

❹ Power Adapter * 1 ❺ User Manual * 1 ❻ Quick Guide * 1

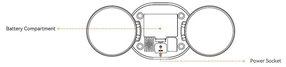
*Note: To provide better products, we regularly improve them, if the product picture is slightly different from the actual product, the actual product shall prevail.

Product Diagram

Exploded View

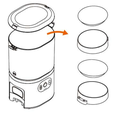


Bottom view



Product assembly

1. Take out the stainless steel food bowl and food bowl base tray from the food tank.



1. Assemble the entire unit according to the diagram.

3. Place the entire unit on a level surface.

Buttons and Indicator Lights Description

Button	Function
	Record Sound
	Restore Factory Settings
	Unlock/Feed

Note: For specific operations, see the user manual for details.

Indicator light	Indicator light status	Function
White light	Flashing	Pairing in Progress/Pairing Failed/Device Offline
	Solid On	Network Configuration Successful
	Breathing	Battery Mode
Orange light	Flashing	Dispensing Abnormality
red light	Solid On	Low Battery

Note: 1.) When the device has a fault (low battery, dispensing abnormality), the APP will push an exception reminder.
2.) Dispensing Abnormality: Food cannot be dispensed due to overly large food pieces or other reasons.

Simple Troubleshooting

Problems and Solutions

Q: Buttons are not responding?
A: The buttons automatically lock after 30 seconds of inactivity. Please press and hold" " the button for 3 seconds to unlock.

Q: What should I do if the device fails to connect to the network?
A: 1) While unlocked, press and hold the button for 6 seconds until you hear the voice prompt " ". The device will enter network configuration mode. Then try connecting again.
2) Ensure Bluetooth is enabled on your phone.
2) Ensure Bluetooth is enabled on your phone.
3) Keep the device and your phone within the router's effective communication range, ideally less than 10 meters without wall obstructions.
4) Software conflicts on the phone can also cause network connection failures. Please restart your phone, disable non-essential apps that auto-start on boot, and try reconnecting again.

Q: The device is not dispensing food?
A: 1) Please ensure you are using dry food, and the pet food diameter should be between 5–12mm.
2) When using battery power, check if the batteries are dead or leaking.
3) Check if the power adapter is connected.
4) Check if the dispensing mechanism is abnormal. If so, please clean the pet food from the dispensing assembly and the food channel, then check if food can be dispensed smoothly.

Q: The two food bowls receive different amounts of food?
A: The dispensing mechanism space is identical on both sides. However, variations in pet food pellet shape may cause slight inconsistencies in the amount dispensed each time. This is normal.

Q: Can I view only a specific camera feed?
A: No. The three cameras must be turned on/off simultaneously. If you need to temporarily disable them, you can use Privacy Mode. During privacy hours, the cameras will not function.

Q: No response when powering on.
A: Please check if the power cord is plugged in properly.
Note: If the problem persists after following these instructions, please contact your dealer or customer service promptly.
Service Hotline: 4006611508

折页尾页

Fcc Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions :

(1) this device may not cause harmful interference, (2) and this device must accept any interference received,inc luding interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part IS of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or televis ion reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technic ian for help.

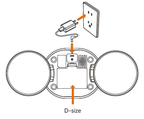
To maintain compliance with FCC's RF Exposure guidelines,This equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.

Manufacturer: Huizhou Dudu Pet Products Co., Ltd.
Factory Address: Building 2, Area D, Qiaosheng Industrial Park, Lilin Town, Zhongkai High-tech District, Huizhou City
Service Hotline: 400-6611-508
Model: BE-071-D

User Guide

01 | Power Connection

1. Plug the 5V/1A power adapter into the socket and connect it to the device. The LED light turning on indicates the device is powered.
2. Open the battery compartment at the bottom of the device and install 3 Alkaline D-size batteries (optional) as a backup for power outages.



Note: 1) Batteries need to be purchased separately.
2) Before connecting to power, ensure all parts are clean and completely dry.

02 | Pouring Pet Food

1. Pour pet food into the food hopper.
2. Open the desiccant cover on the hopper lid and place the desiccant inside.
3. Recommended pet food size range is 5–12mm.

Note: Do not pour wet food into the hopper.

03 | Button Unlock/Lock

1. **Button Unlock:** Press and hold the button" " for 3 seconds, we beeps indicate the device is unlocked.
2. **Button Lock:**
a) The device automatically locks with one beep after 30 seconds of inactivity.
b) Press and hold the button" " for 3 seconds. One beep indicates the device is locked.
c) In the locked state, no buttons are operable.

04 | Manual Feeding

In the unlocked state, briefly press the button" " once to dispense food once. If a recording exists, it will play once after dispensing.

Note: Manual feeding does not affect the feeding schedule set in the APP.

05 | Recording Dispensing Sound

1. In the unlocked state, press and hold the button" ". After hearing one "beep", recording starts. Release the button after hearing two "beeps" to end recording. The maximum recording length is 10 seconds.
2. Briefly press the button" " once to play the recording once.

06 | Restore Factory Settings

In the unlocked state, press and hold the button for 6 seconds. Upon hearing the voice prompt "Restore Factory Settings", all lights stay on for 6 seconds. All network configuration information, feeding schedules, and recording data will be cleared. The device automatically enters network configuration mode (white light flashing).

07 | Abnormal Conditions Explanation

Dispensing Abnormality: If food cannot be dispensed due to overly large food pieces or other reasons, the device will issue a dispensing abnormality warning. Normal operation can resume only after the issue is resolved.

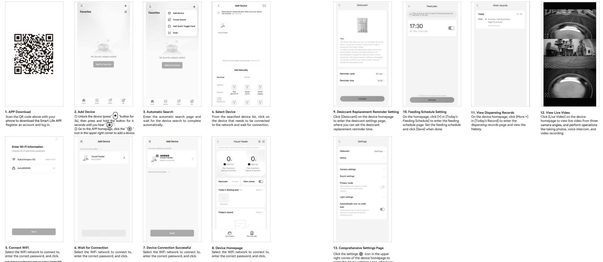
08 | Battery Mode Explanation

When the feeder is powered by batteries, the power is limited. To ensure long battery life and uninterrupted feeding, the feeder enters Battery Mode after 30 seconds of inactivity. Remote operation via the App is not supported in this mode, but the set feeding schedule will execute normally. Press any button to wake up the device when the batteries have power.

Specifications

Hopper Capacity: 5L
Power Supply Type: DC5V/1A Power Adapter; 3 Alkaline D-cell Batteries
Rated Input: AC100-240V
Rated Output: 5V⎓1A
Net Weight: 2.17±0.1kg
Product Dimensions: 170*340*479mm

Smart Life APP Download and Operation

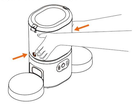


Daily Maintenance Instructions

1. For your pet's health, it is recommended to clean the device regularly.
2. You can clean the device when the food hopper starts to get dirty and there is a lot of loose food in the food chute.

Cleaning Instructions:

(1) Press the buttons on both sides of the hopper and remove the hopper.



(2) Rinse the parts shown in the diagram with clean water or clean them with food-grade detergent, and let them air dry.

(3) Wipe the main unit base with a damp cloth. Do not rinse it with water.

(4) Do not put the device in a dishwasher, as it will cause permanent damage!