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Next Gen JuiceBox

User Manual

ENGLISH

1

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Temperature

-30 C to + 40 C (ambient temperature)

Configuration – APP

[omissis]

2. JuiceBox modes

Before setting up your JuiceBox, it's important to determine which mode your JuiceBox will use. JuiceBox has 2 modes: **Connect&Charge mode** and **Unlock to Charge mode**.

2.1 Connect & Charge mode

This mode does not require any authentication before starting and ending a charging session. However, this mode does not permit setting up delayed charging.

- > To start charging, simply plug in your vehicle.
- > To stop charging, send a stop command (from the JuicePass app or from the vehicle) and then unplug your vehicle.

JuiceBox uses the Connect & Charge mode by default. However, it is still recommended to follow the steps in the "Getting Online" section in order to configure your JuiceBox settings, remotely manage charging sessions, and more.

2.2 Unlock to Charge mode

NOTE

This mode is suggested when the JuiceBox is installed in areas with access that is exclusive to the user.

NOTE

This mode is suggested when the charger is installed in areas with public access.

In Unlock To Charge mode, the JuiceBox only charges when it recognizes an authorized user. This means that charging sessions are started and stopped using either an authorized JuicePass App account or a RFID card associated with the JuiceBox. This mode also allows setting up delayed charging.

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Federal Communications Commission (FCC) and Industry Canada (IC) compliance statements

4.1 FCC Compliance Statement

4.1.1 Part 15

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Enel X Way could void the user's authority to operate the equipment.

4.1.2 FCC ID

The equipment contains the FCC IDs 2A5OV-ST25, 2A5OV-LB1DX, RI7-LE910CXNF.

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4.2 Formal notices required by the Industry Canada (“IC”)

4.2.1 Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada’s licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

4.2.2 Declaration de Conformité

L’émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d’Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L’exploitation est autorisée aux deux conditions suivantes :

1. L’appareil ne doit pas produire de brouillage;
2. L’appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d’en compromettre le fonctionnement.

4.2.3 IC ID

The equipment contains the ICs 28561-ST25, 28561-LB1DX, 5131A-LE910CXNF

4.3 Mobile Devices

To ensure compliance with FCC and ISED RF exposure requirements this device must be installed to provide a minimum of 20cm between the device and people.

Pour garantir la conformité aux exigences d'exposition RF de la FCC et d'ISED Canada, cet appareil doit être installé de manière à laisser un minimum de 20 cm entre l'appareil et les personnes.

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3. Getting online

You JuiceBox can be connected to Enel X's smart charging platform through either a Wi-Fi or cellular internet connection (the latter available only for JuiceBox Pro Cellular and Plus Cellular). This allows you to control your JuiceBox anytime, from anywhere, using the JuicePass app. The JuicePass app is available on the [iOS App Store](#) and [Google Play Store](#).

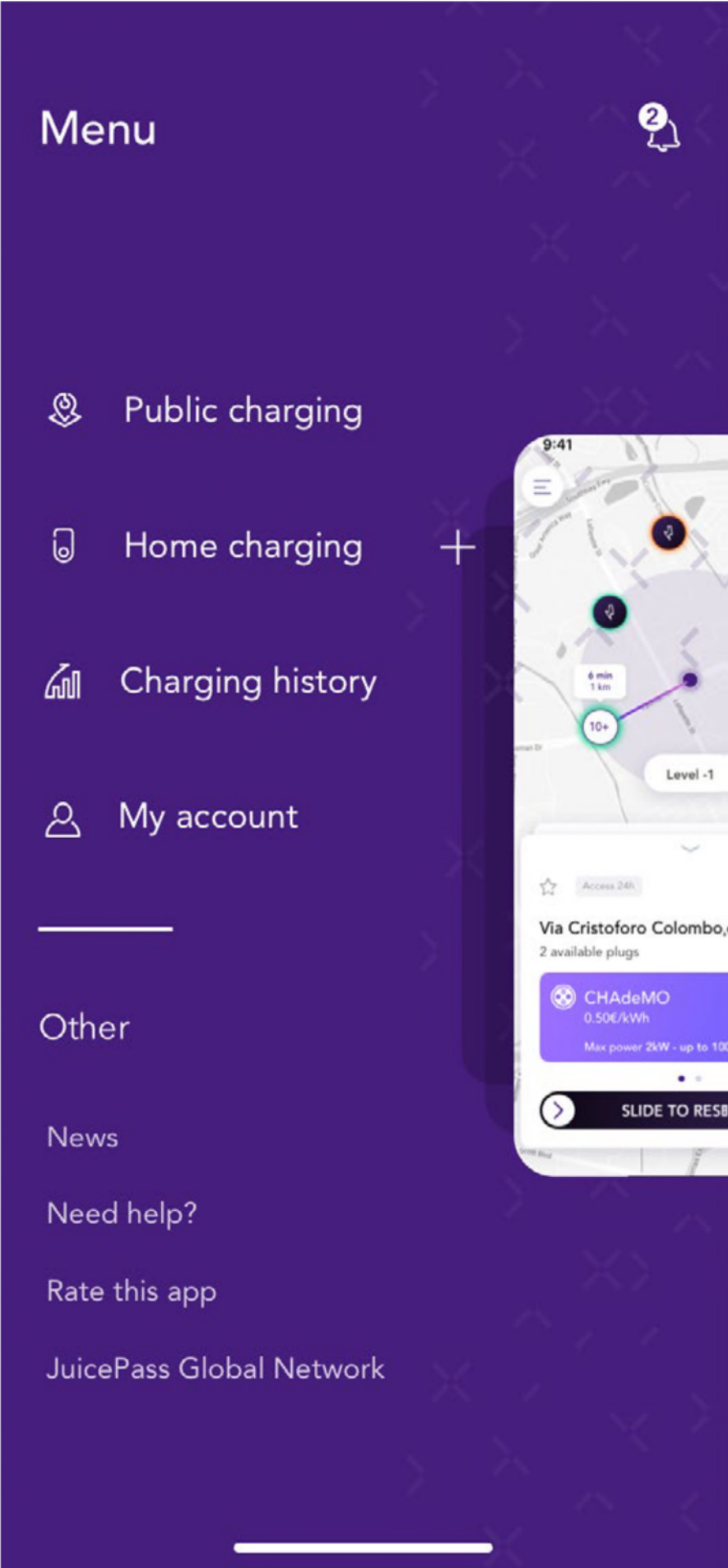
3.1. Getting JuiceBox online using cellular connectivity

1. On the top left corner of the home screen, select **3 horizontal lines > Home Charging**.

NOTE

In case another JuiceBox was previously configured, click on the + symbol next to **Home Charging**.

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2) Select **START CONFIGURATION**

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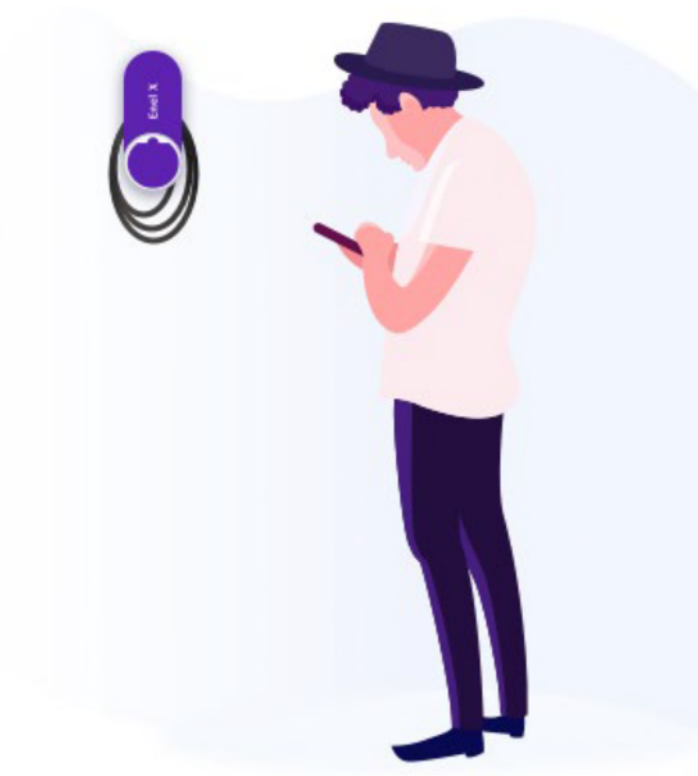
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Add a charger

Configure your new charger in few simple steps.
Make sure you are close to the charger and have
good internet connection before starting
configuration.



START CONFIGURATION

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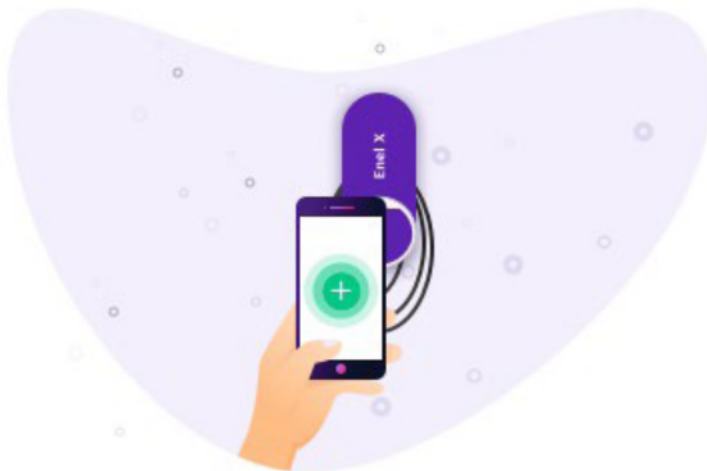
3) Select **Add via cellular connectivity** and click on the **arrow** to proceed.

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Add charger to your account



How would you like to add this charger to your account?



Add via wifi

Connect the charger to my local Wi-fi network and use configure through it.



Add via cellular connectivity

Scan the QR code or enter the serial number. Only applis to cellular enabld chargers.



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4) Scan or insert the serial number of your JuiceBox. Once done, click on the **arrow** to proceed.

NOTE

The serial number is on the label on the side of your JuiceBox.

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5) In the configuration screen, follow the steps below, then click on the **arrow** to proceed.

- > Enter a unique name for your JuiceBox
- > Check the physical address of your JuiceBox (Modify the address if it is not correct).
- > Select the default power level of your JuiceBox

NOTE

The default power (in kW) defines the actual power delivered from the charger.

If a JuiceMeter enables Load Optimization Plus functionality the maximum power provided by the JuiceBox will be the lower number between the cap set during the JuiceMeter's installation and the power level selected through JuicePass app.

The model and maximum power information are populated automatically and **cannot** be changed.

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Configure

Charger name *

Valerio's charger

Charger address

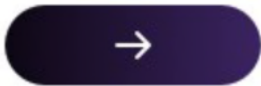
Calle de Sagasta 14, 28004, Madrid, Sp...

Model

BS1GTipo-2-Tipo3a

Maximum power

3.7 kW



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6) Select the mode of use of your JuiceBox, choosing between **Connect&Charge** or **Unlock To Charge**. Then click on the **arrow** to proceed.

For more information on the modes of use, refer to the section **Charging your vehicle**

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Where will this charger be installed?



Private garage

Installed in a private garage and only accessible by me.
No need to lock the charger.



Public area

This charger will be installed in a public common area. I want the possibility to lock/unlock the charger.



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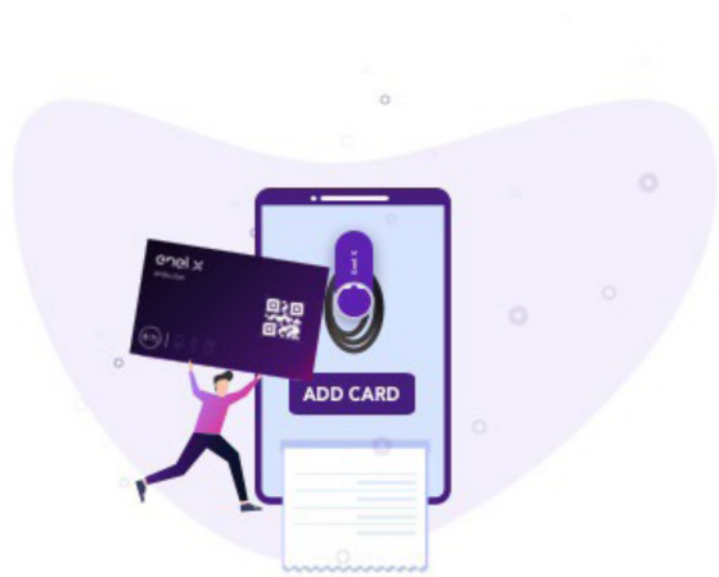
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If **Unlock To Charge** mode was selected, you can register a RFID card to your JuiceBox or **Skip for later**. If **Connect&Charge** mode is selected instead, you will directly access the following screen.

You can add a RFID card to your account at any time in the menu section **My Account**.

If the JuiceBox is set in **Unlock To Charge** and no RFID card is registered, it is still possible to start a charging session with a start command from the JuicePass app (refer to the section **Charging your vehicle**).

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Juicebox added successfully.
 Use your JuicePass card to
 charge

Did you know that you can use your phone
 or an RFID card to unlock your JuiceBox

OK

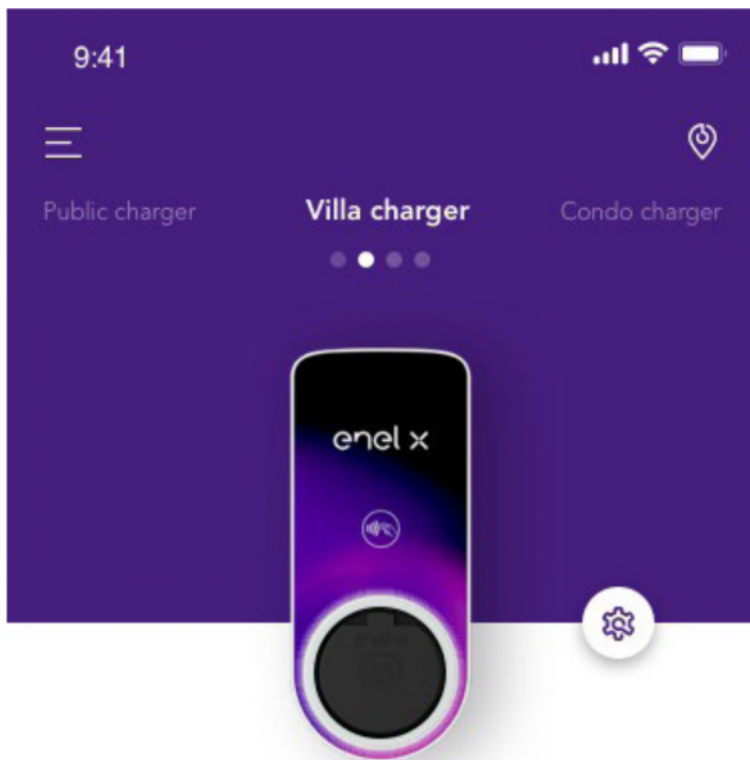
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You did it! The JuiceBox is now online and ready to charge

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 EV is not connected



You're charging
Smart EQ



 Schedule charging



No charging session scheduled.

 Delay



You can delay the start of your charging session.

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3.2. Association with a second account using cellular connectivity

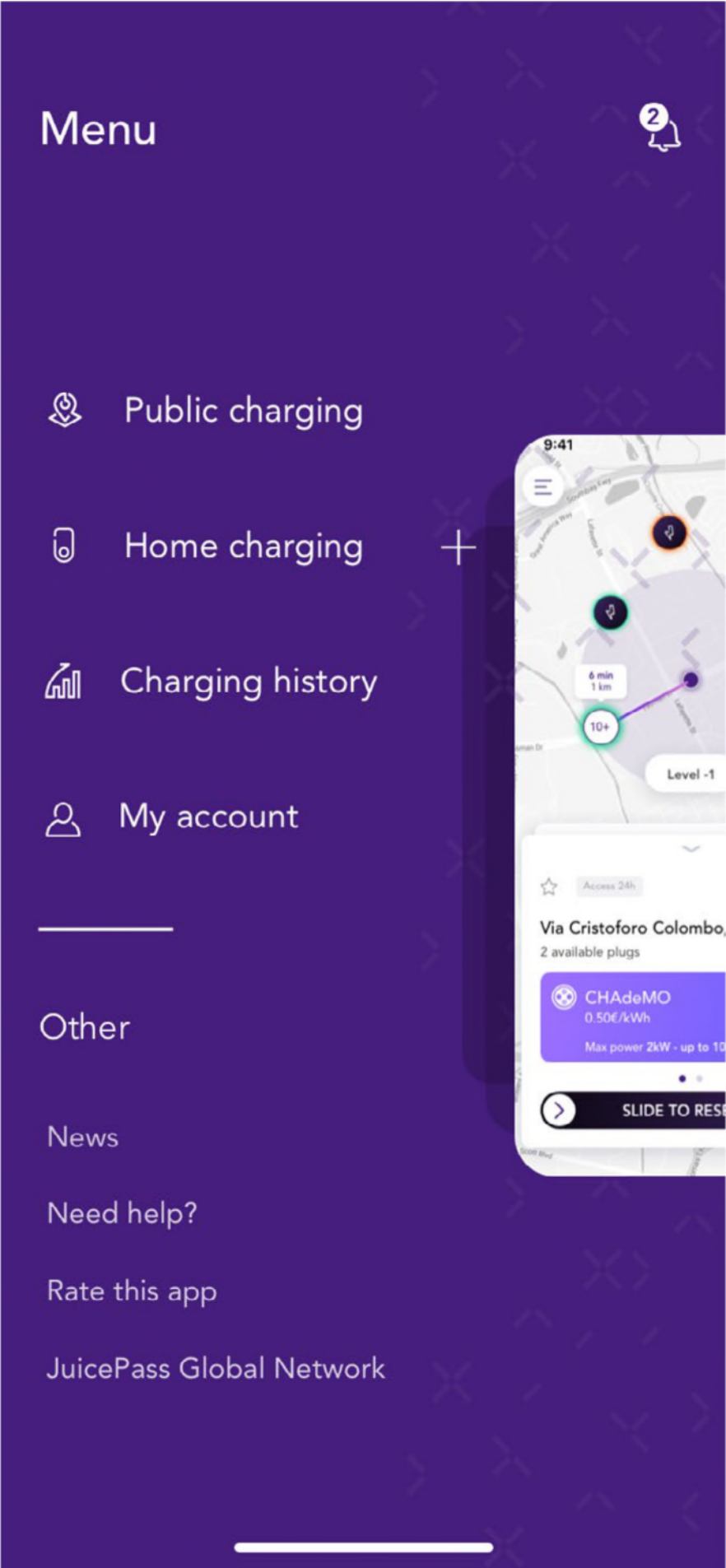
1. On the top left corner of the home screen, select **3 horizontal lines** > **Home Charging**.

NOTE

In case another JuiceBox was previously configured, click on the symbol + next to **Home Charging**

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2) Select **START CONFIGURATION**

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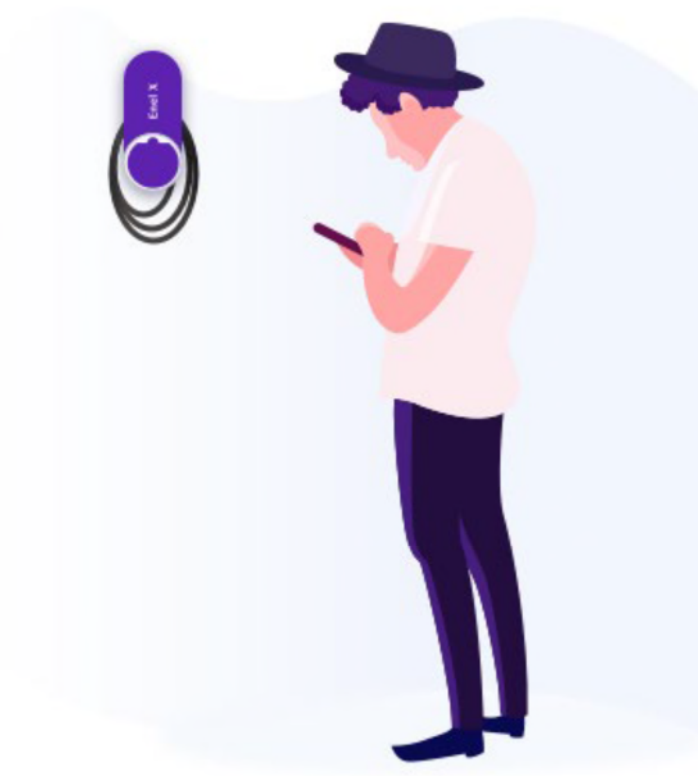
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Add a charger

Configure your new charger in few simple steps.
Make sure you are close to the charger and have good internet connection before starting configuration.



START CONFIGURATION

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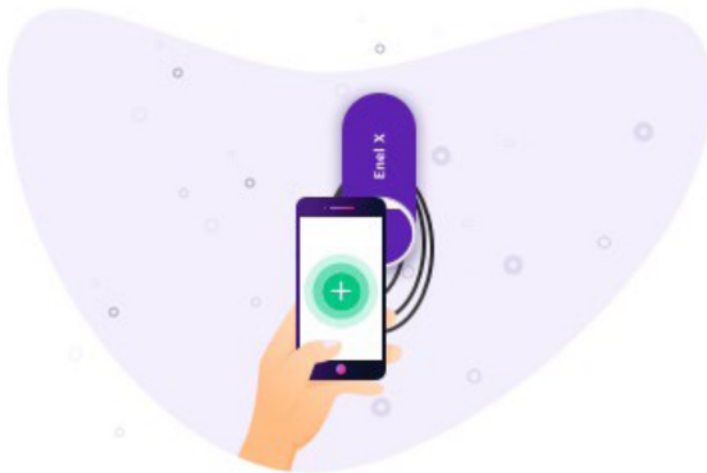
3) Select **Add via Wi-Fi** and click on the arrow to proceed.

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Add charger to your account



How would you like to add this charger to your account?



Add via wifi

Connect the charger to my local Wi-fi network and use configure through it.



Add via cellular connectivity

Scan the QR code or enter the serial number. Only applis to cellular enabld chargers.



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4) Select **Add a charger already connected to a network**

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WiFi

Connect new charger to WiFi



CONNECT NOW

or

Add charger already connected
to a network?

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5) Identify the charger by scanning the local network, or scanning the serial number of the JuiceBox in QR code format.

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Charger already connected to network

How would you like to proceed with connecting to
your charger?

Scan the local network >

Scan charger's QR code >

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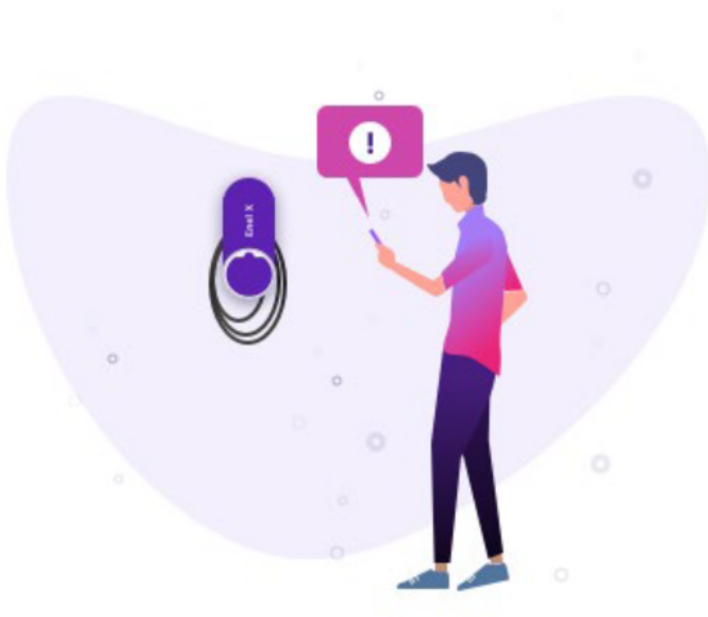
6) Enter the PIN code needed to complete the process. The PIN code should be shared by the user whom first associated the JuiceBox to his/her account.

The PIN code can be retrieved at any time by a user already associated in the settings menu of the JuiceBox, in the section **Sharing**.

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Please take a look

This charger is already added to an account. Please provide the PIN code

PIN code

123456

ADD TO ACCOUNT

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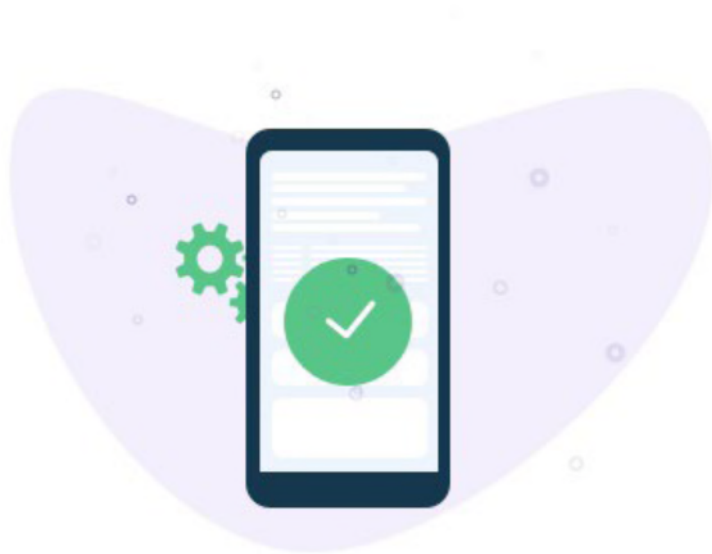
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You did it! Your JuiceBox is now connected to your account

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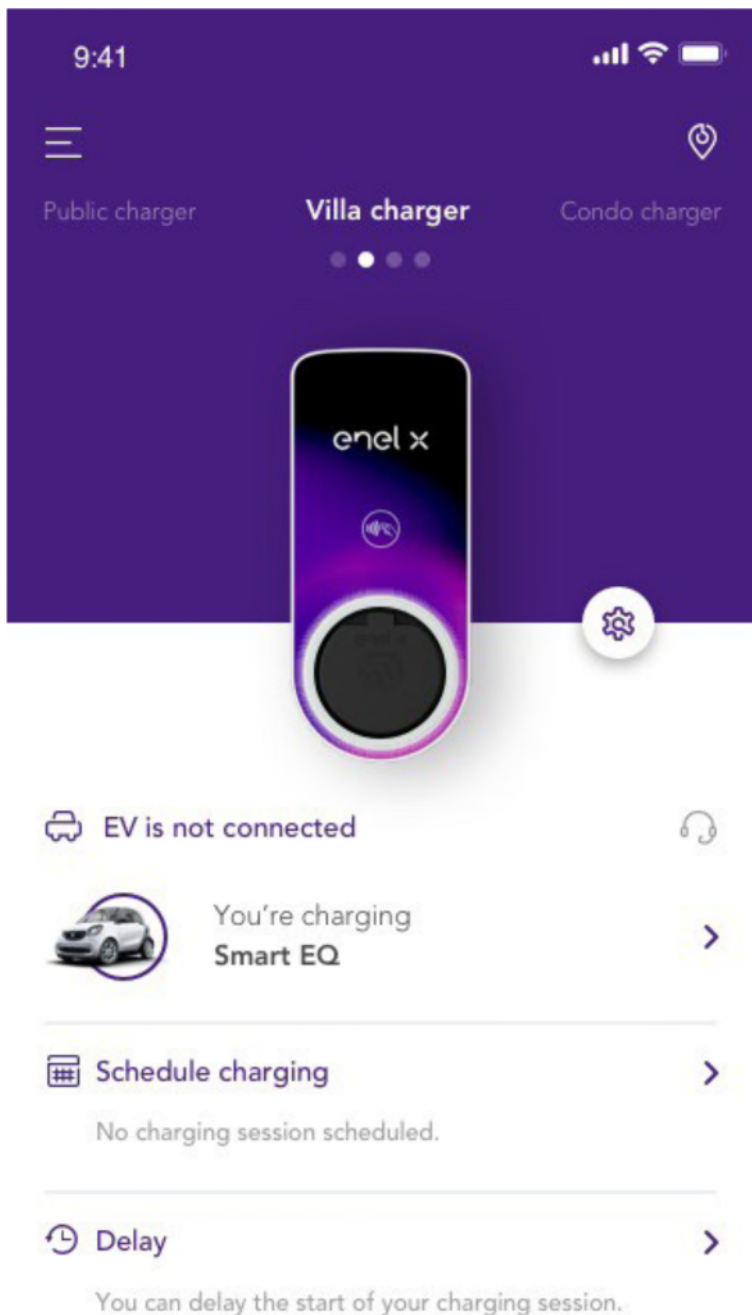
Success

Congratulations!
Your charger setup is Complete!

NEXT

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4. Charging your vehicle

4.1. Connect&Charge mode

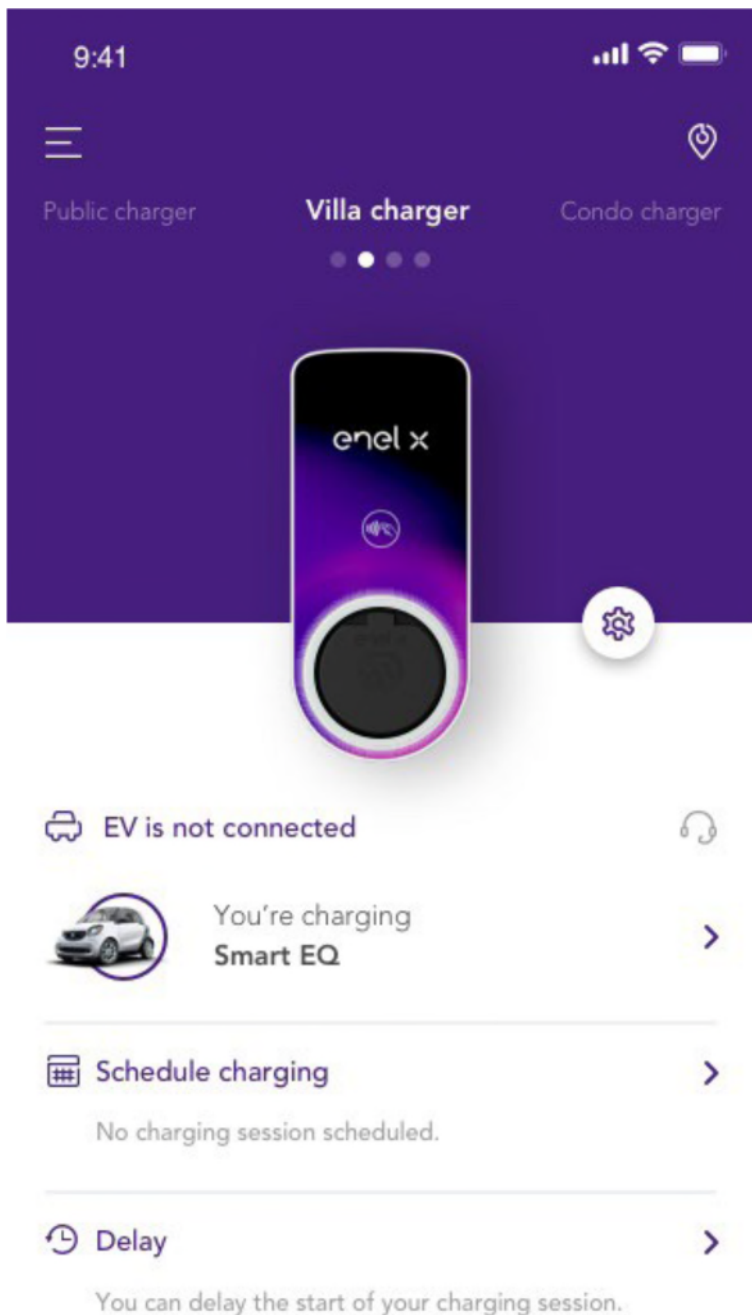
This section describes how to charge a vehicle with a JuiceBox set in Connect&Charge mode.

To start charging, connect your vehicle to the JuiceBox:

> **Cable version:** Connect the JuiceBox charging cable to your vehicle

Use the JuicePass app to monitor your charging session. To do this, access the **Home charging** section.

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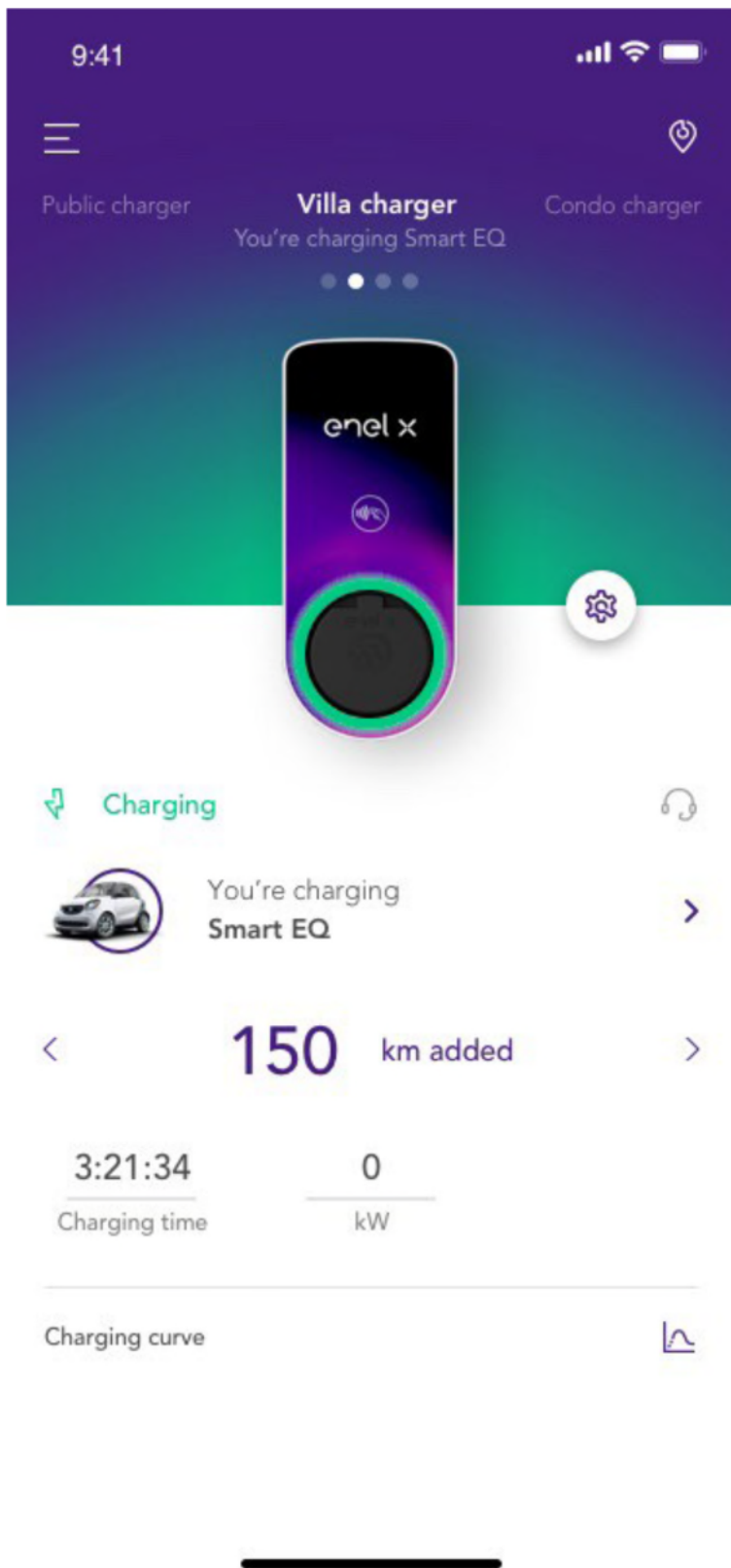


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To stop charging, send a STOP command from your vehicle, then disconnect your vehicle from the JuiceBox.

4.2 Unlock to Charge mode

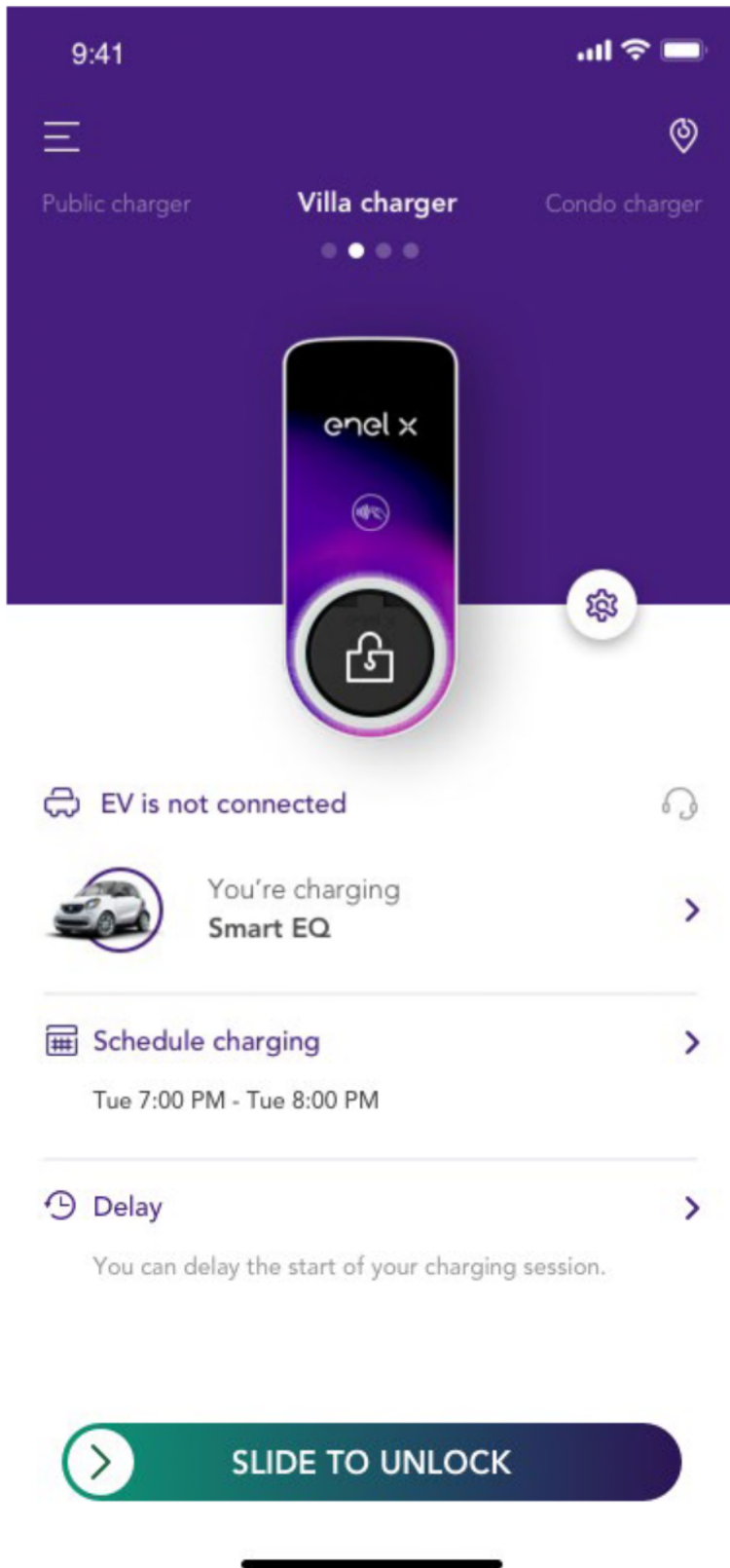
This section describes how to charge a vehicle with a JuiceBox set in **Connect&Charge** mode, using either app JuicePass or a RFID card.

4.2.1. USING THE JUICEPASS APP TO START CHARGING IMMEDIATELY

To start charging, access the **Home charging** section in JuicePass app and **Slide to unlock**.

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Plug in your vehicle within 90 seconds to start charging.

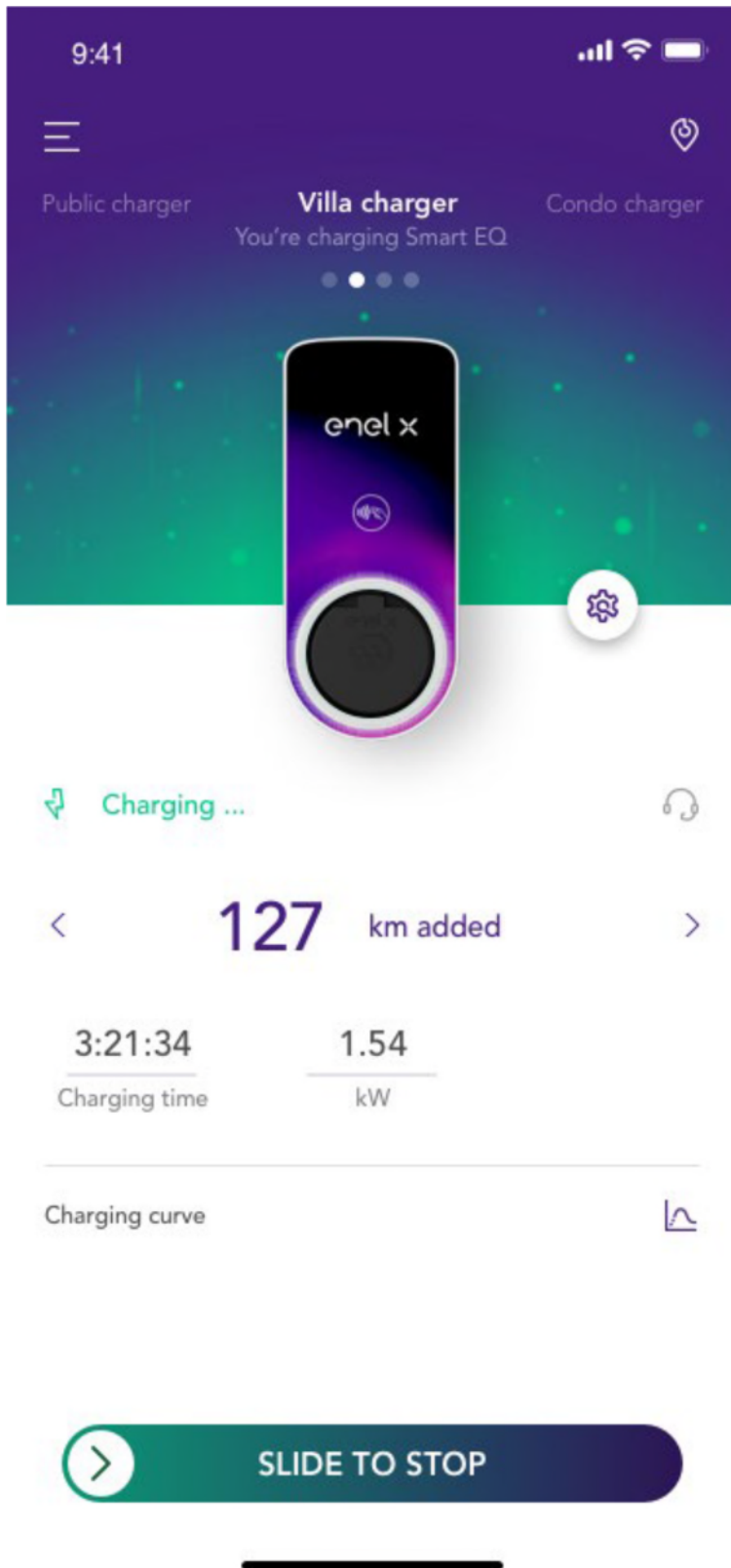
> **Cable version:** Connect the JuiceBox charging cable to your vehicle

Once started, you can monitor your charging session on the screen.

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To stop charging, select **Slide to stop** in the JuicePass app. Charging stops automatically and the charging cable can be removed.

It is also possible to issue a STOP command from the vehicle.

4.2.2. USING A RFID CARD TO START CHARGING IMMEDIATELY

NOTE

Your RFID card is added to your account in the **Getting Online** section. If it is not the case, you can pair a RFID card with the JuiceBox at any time, in the menu section **My Account**.

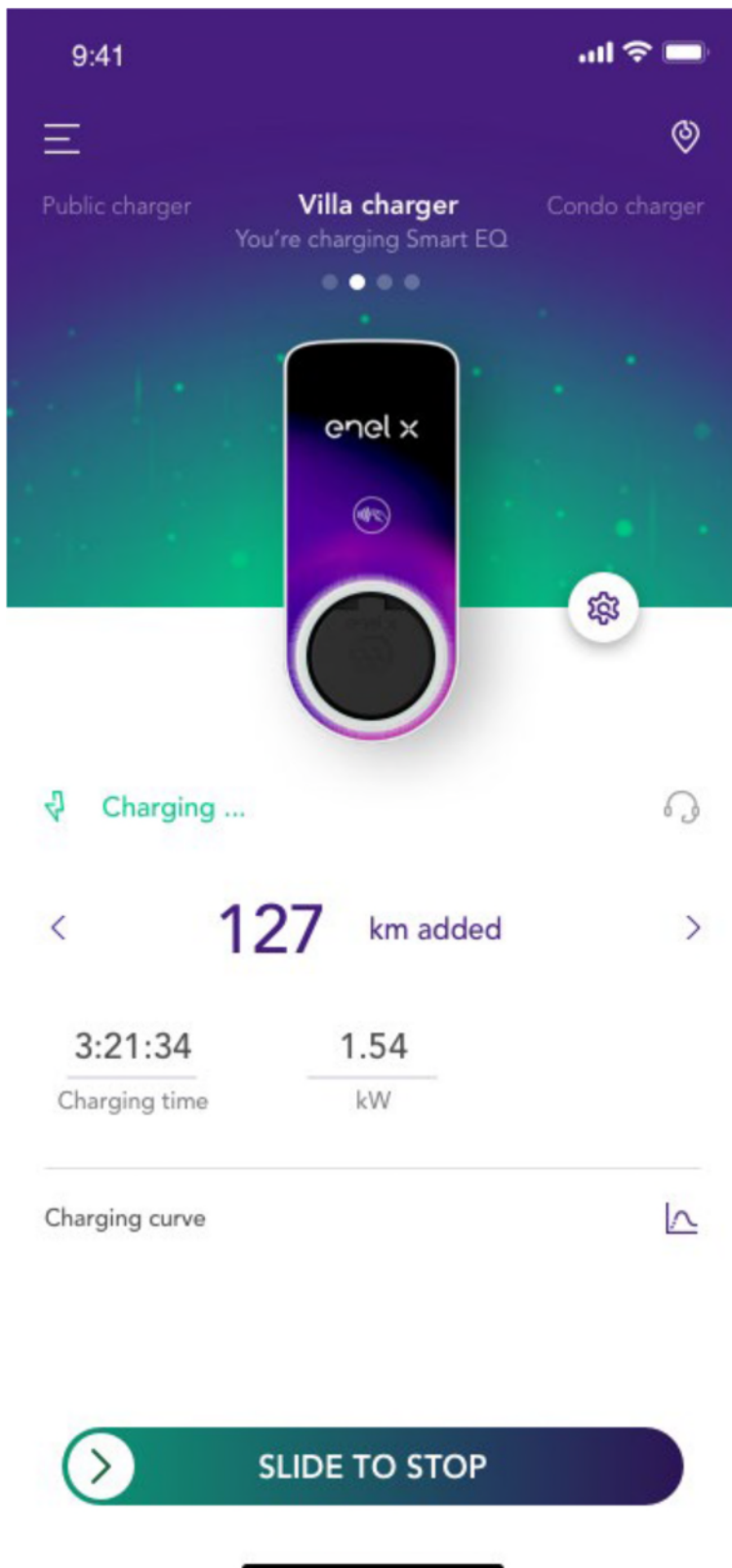
To start a charging session, tap your card against the RFID reader on the JuiceBox. Plug in your vehicle within 90 seconds of RFID authorization:

> **Cable version:** Connect the JuiceBox charging cable to your vehicle

Use the JuicePass app to monitor your charging session. To do this, access the **Home charging** section.

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To stop charging, tap your card against the RFID reader on the JuiceBox. Charging stops automatically and the charging cable can be removed.

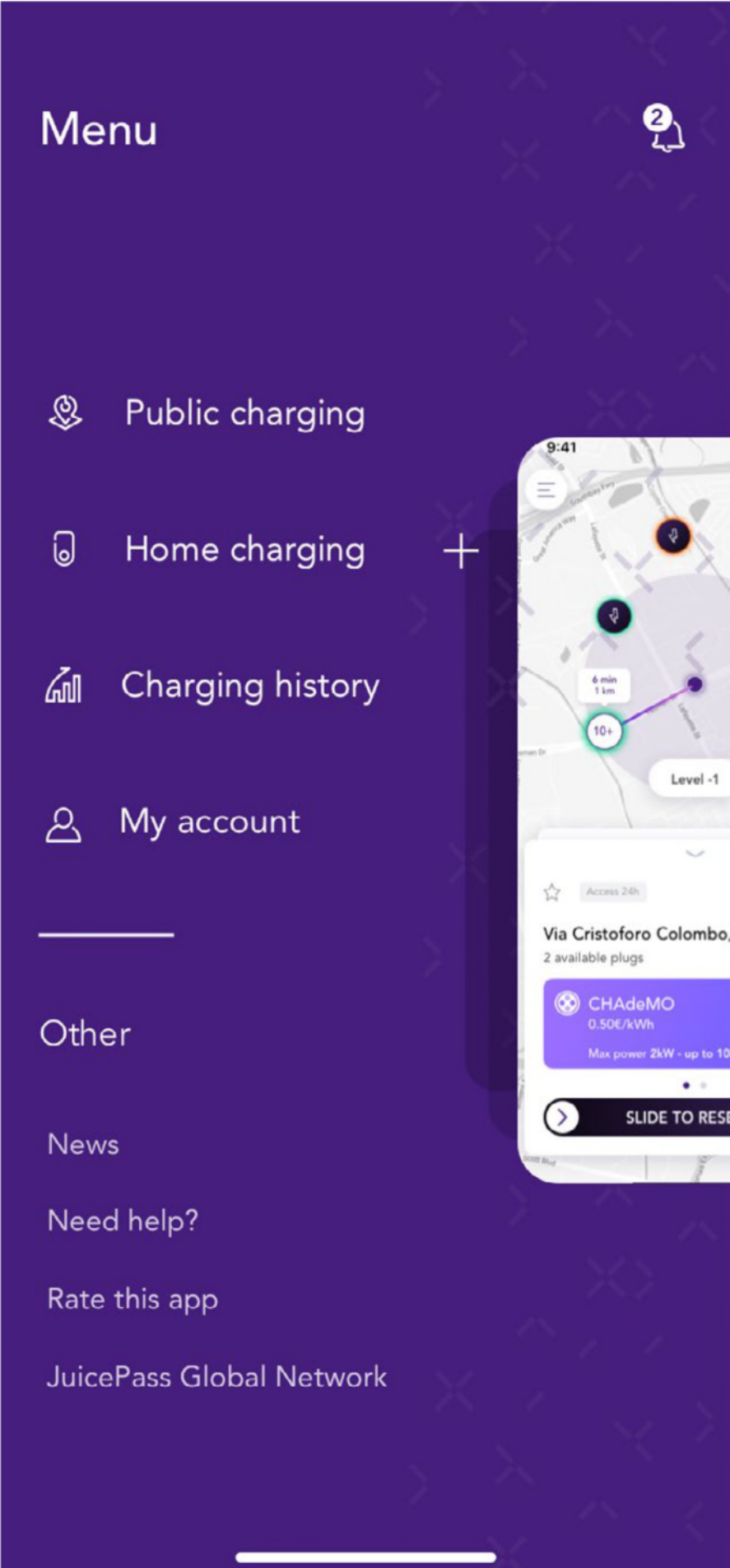
NOTE

It is also possible to issue a STOP command (from the JuicePass app or from the vehicle).

Charging history

To see the history of the charging sessions performed in the past, select **3 horizontal lines** > **Charging history**. The list of your charging sessions will appear.

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9:41





<

Charging history

Home

Public



JuiceBox 01



JuiceBox 02

LAST WEEK



643

45

10.24

5

kWh used

Charging sessions

kg CO2 avoided

Trees saved

It may take few minutes for the last session to appear.



28/05/2019

JuiceBox 01

Alessandro Torro

2.33 kWh >



25/05/2019

JuiceBox 01

Gabrielle Tosi

2.33 kWh >



22/05/2019

JuiceBox 01

2.33 kWh >



21/05/2019

JuiceBox 01

2.33 kWh >



19/05/2019

JuiceBox 01

2.33 kWh >

i

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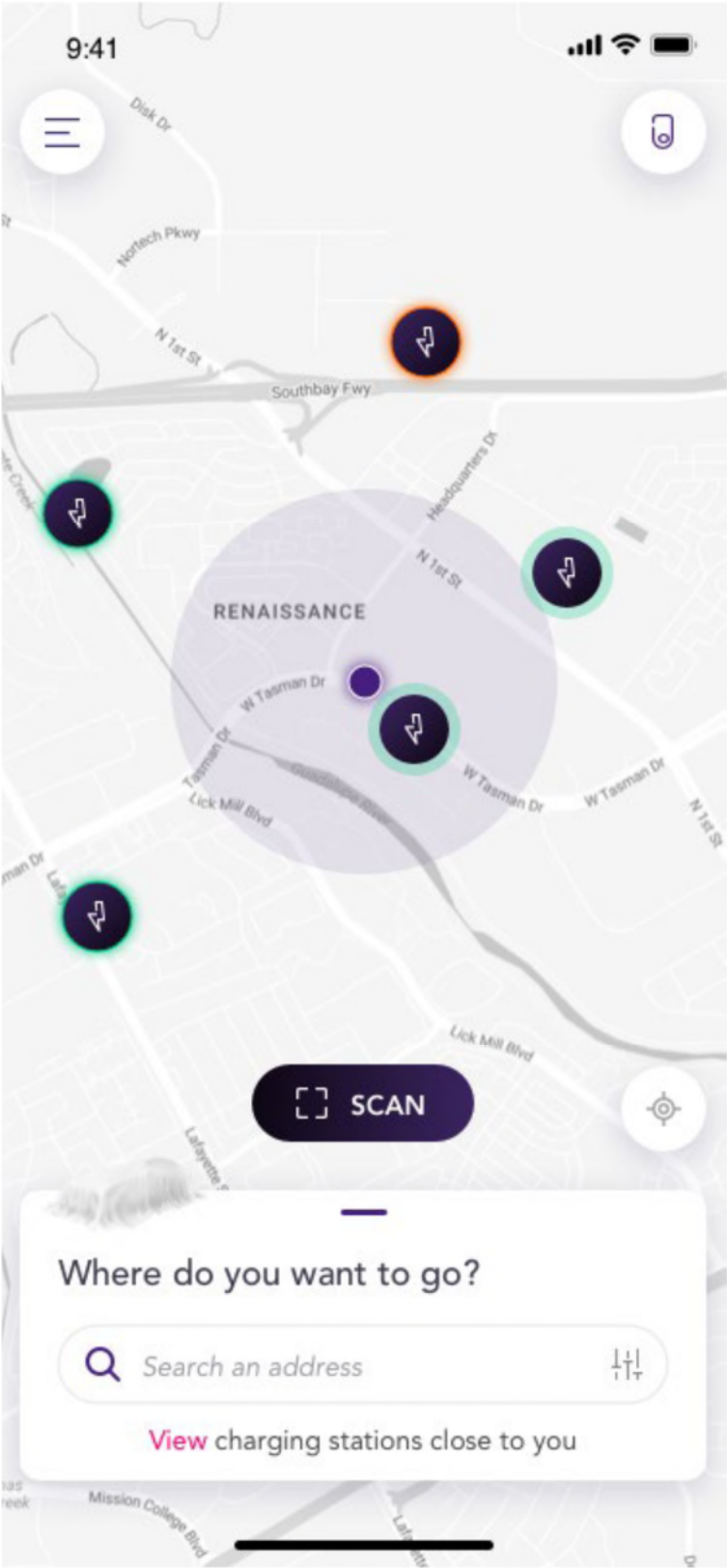
6. Settings

You can access the JuiceBox page in either of the two ways:

1. On the top right corner of the home screen, click on the JuiceBox icon.

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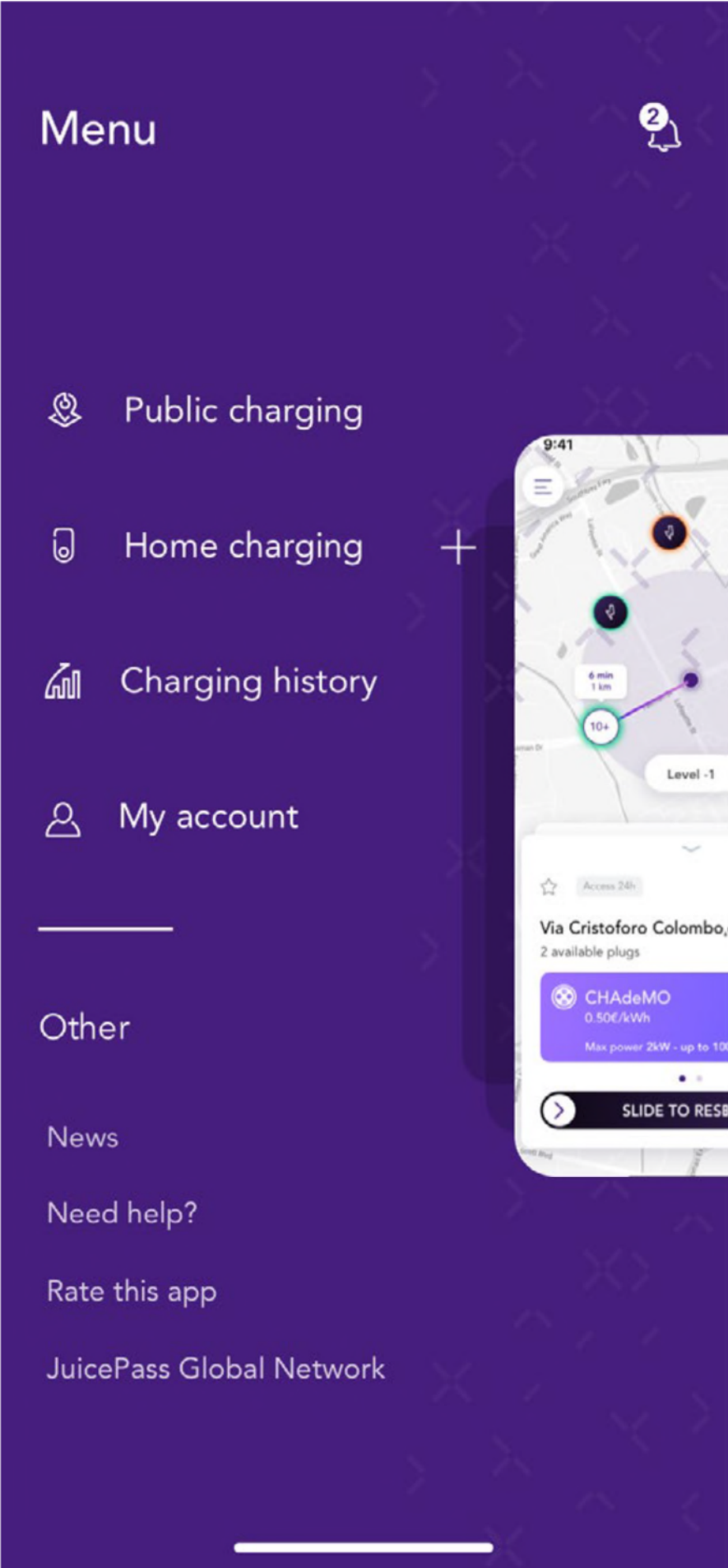
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On the top left corner of the home screen, select **3 horizontal lines** > **Home Charging**.

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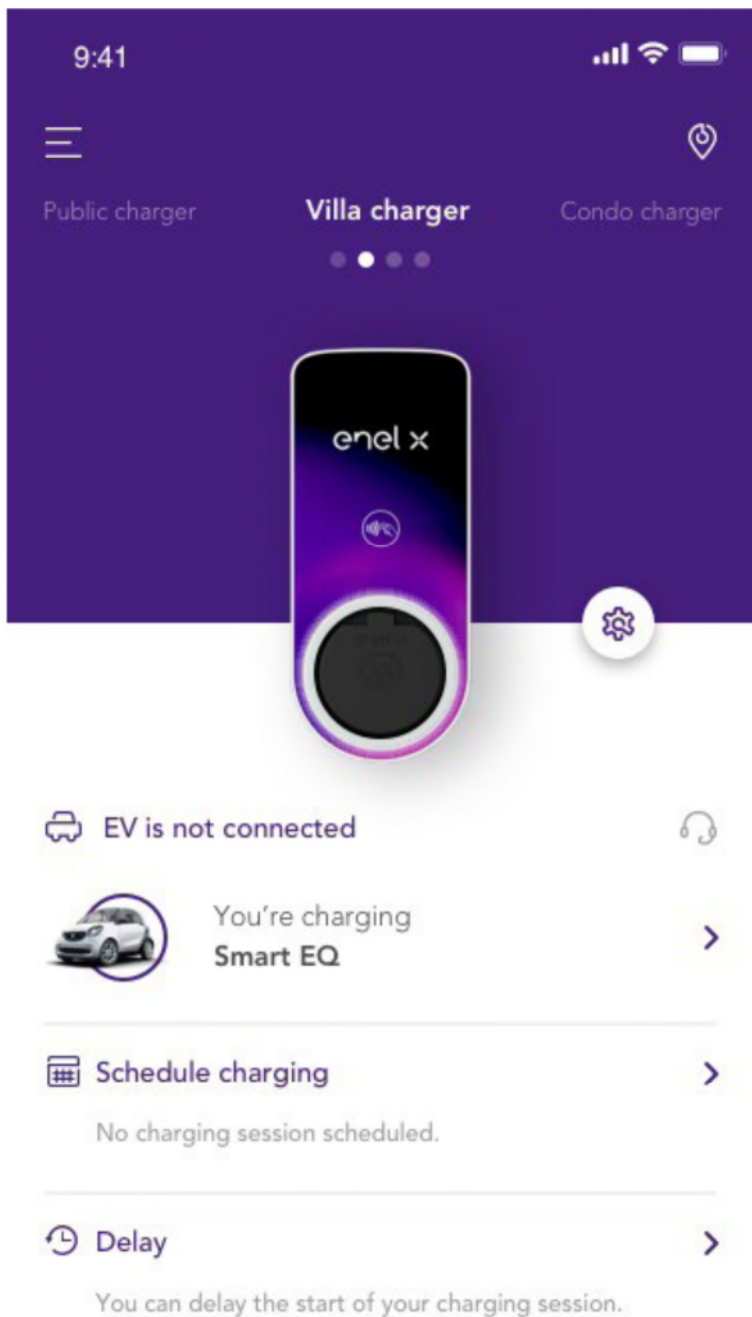


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To access the **Settings** menu of the JuiceBox, click the gear icon next to the image of the JuiceBox. The settings menu provides access to the actions listed below:

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< Settings

JuiceBox info >

Configuration >

Smart charging >

Sharing >

Unpair >

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JuiceBox info: the name of the JuiceBox and its address

> **Configuration:** select the mode of use and the default power of the JuiceBox

If a JuiceMeter enables Load Optimization Plus functionality (available only for JuiceBox Pro), the maximum power provided by the JuiceBox will be the lower number between the cap set during the JuiceMeter's installation and the power level selected through JuicePass app.

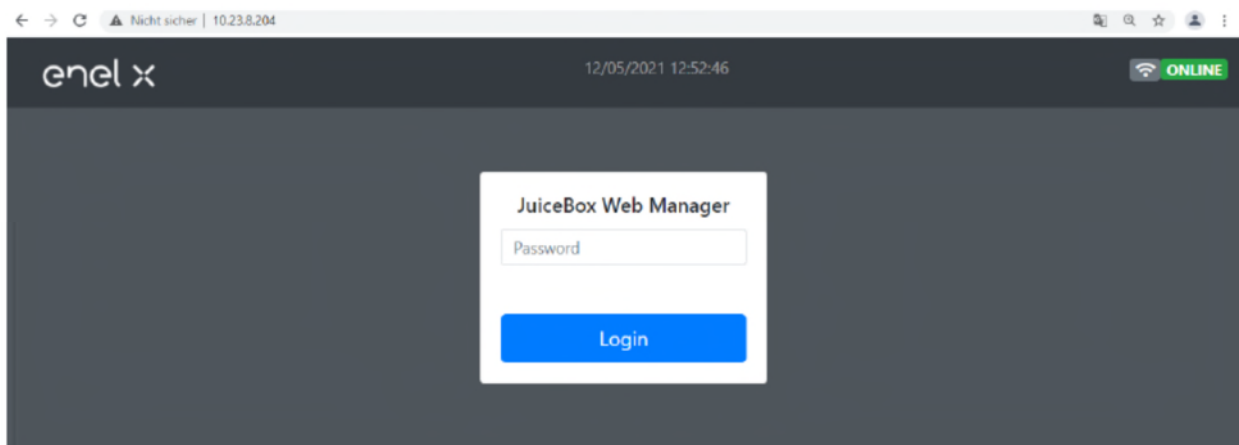
Scheduled charging (Smart charging): set a recurrent charging time frame, selecting time and day of the week

> **Sharing:** retrieve the PIN code that allows an additional user to associate the JuiceBox to his/her account

> **Unpair:** unpair the JuiceBox and remove it from your account

Configuration – Web Page

1) Navigate 10.10.10.1



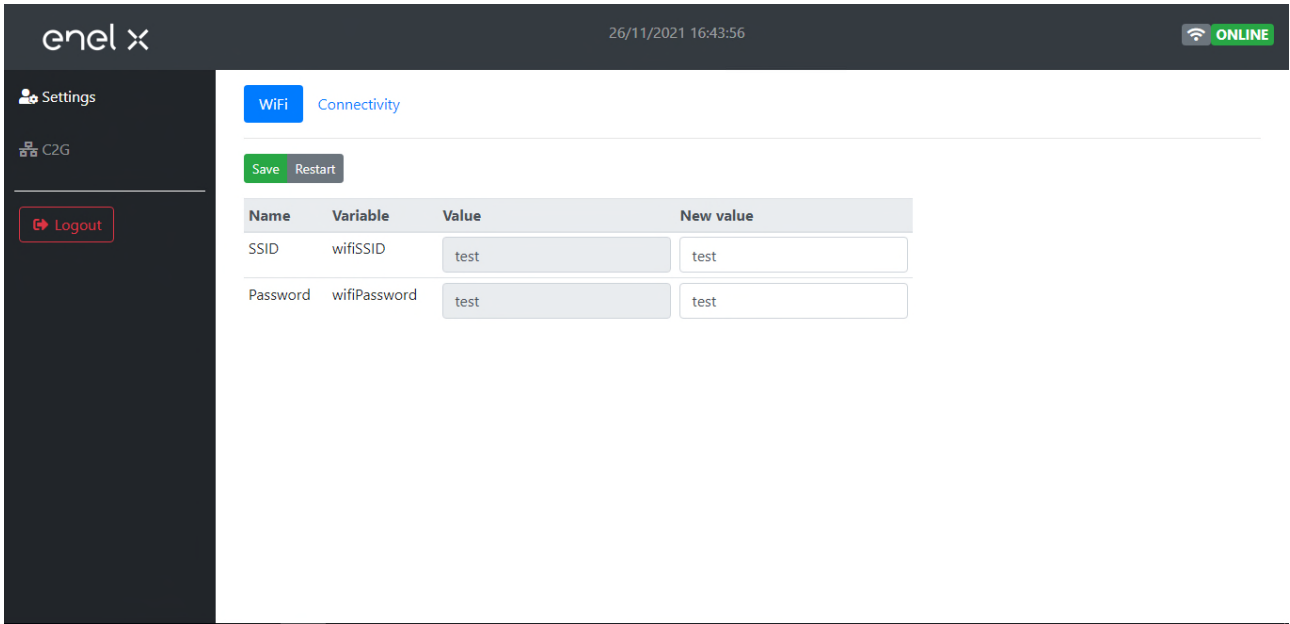
2) Insert PW: 00000 into login form

If login is successful you see:

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enel x 26/11/2021 16:43:56 ONLINE

Settings C2G Logout

WiFi Connectivity

Save Restart

Name	Variable	Value	New value
SSID	wifiSSID	test	test
Password	wifiPassword	test	test

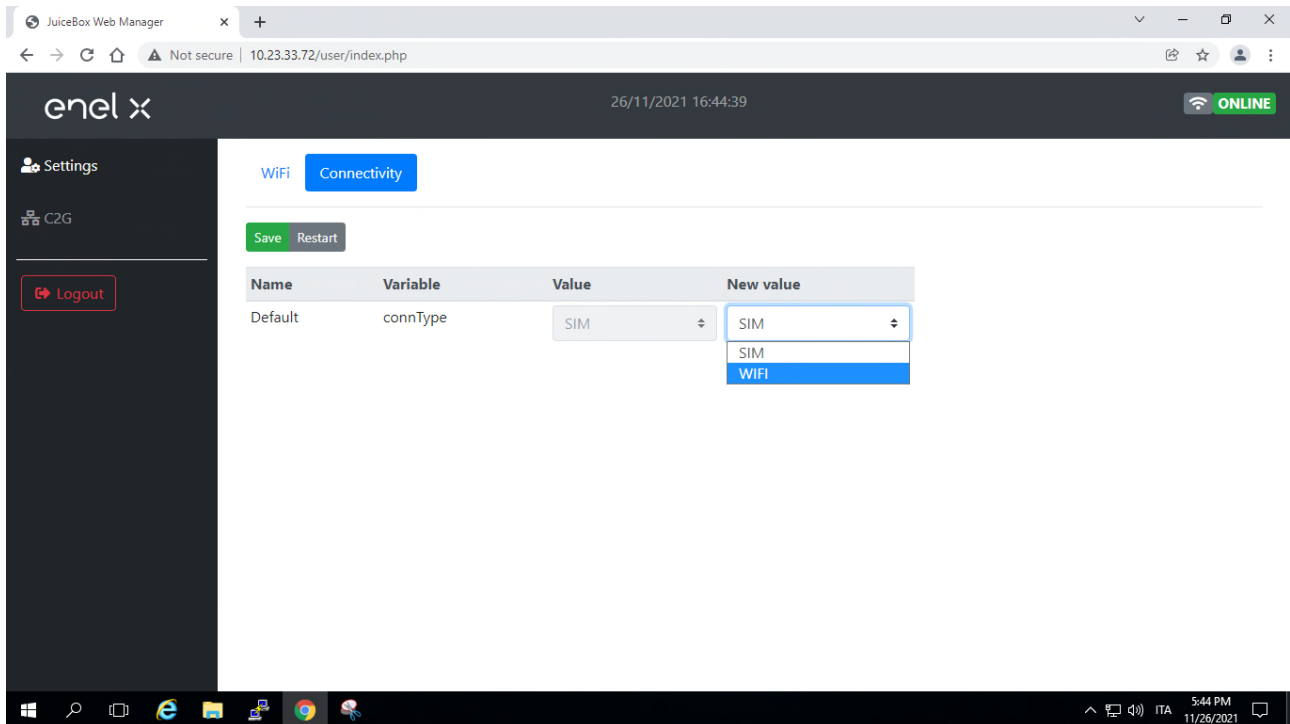
3) Insert your network

- SSID:
- Wi-fi PW

4) Click on Save button

Note: If Jbox has only WI-FI you have to click on Restart Button, otherwise you have to open connectivity

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5) Click Save and then Reboot button

LED indicator

Color	Pattern	Meaning
White	Solid	Online
White	Blinking	Online, waiting for cable insertion (90-second duration)
Purple	Solid	Offline
Purple	Blinking	Offline, waiting for cable insertion (90-second duration)
Green	Solid	Charging complete (vehicle not drawing power)
	Solid	(3-second duration): Start/stop command received from app or RFID card
	Blinking	Charging
Yellow	Blinking	Stand-by
Red	Fast Blinking	Safe state (Error)

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	Solid (3-second duration)	RFID not authorized, or vehicle was not plugged in in time
Blue	Solid	Start Up initialization

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