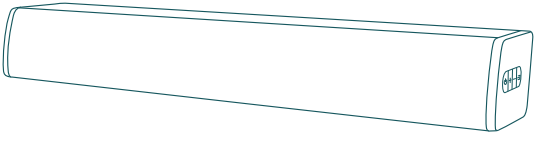
BESTISAN

Best Artisan & Better Than Most

Quick Start

(S7020)



Please read all instructions before use for the best performance of this product. Save these instructions for future reference.

Box Contents

Sound Bar and Microphone

Remote Control

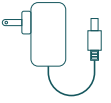
Quick Start

Mount Screws and Wall Mount Brackets

Wall mount template

3.5mm to 3.5mm audio cable

Digital Optical cable



Power Adapter

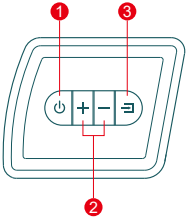
LED Indicators and Button Introduction

LED Indicators

Standby Bluetooth ARC

Optical Coaxial AUX USB

Right side of Sound Bar

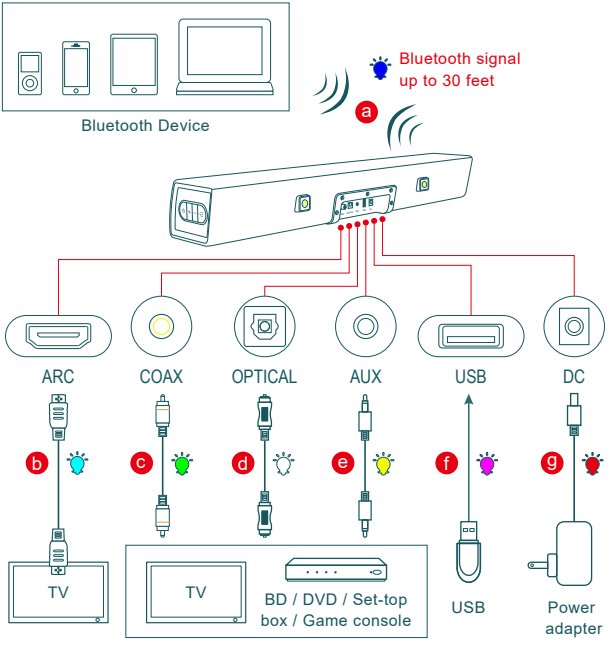


1. Press to turn on/change the audio source; Press and hold it to turn off
2. Press to previous/next track; Press and hold it to decrease/increase the loudness of audio
3. Select the source input mode(Bluetooth -> Optical ->Coaxial -> AUX -> ARC -> USB); Press and hold to reset treble and bass to factory settings

Know Your Remote

⏻	Power button	MUTE	Mute/Unmute
VOL+	Volume up	VOL-	Volume down
<	Previous track	>	Next track
▶/II	Play/pause	TREB+ TREB-	Increase or decrease treble
BASS+ BASS-	Increase or decrease bass	RESET	Restore factory settings
MOVIE	Movie mode	MUSIC	Music mode
DIALOG	Dialogue mode	BT	Bluetooth mode
OPT	Optical mode	ARC	ARC mode
COAX	Coaxial mode	AUX	AUX mode
USB	USB mode		

Connection Diagram



a Bluetooth

b High speed ARC cable (not supplied)

c Coaxial cable (not supplied)

d Digital Optical cable (supplied)

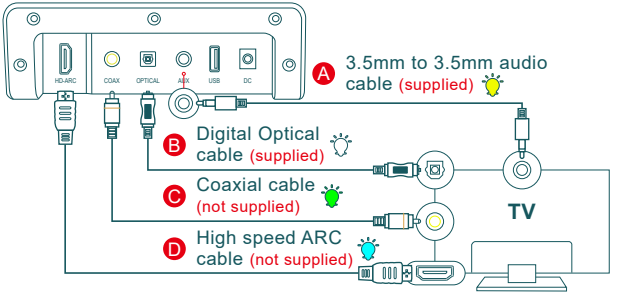
e 3.5mm to 3.5mm audio cable (supplied)

f USB (not supplied)

g Power Adapter (supplied)

Connecting with a TV

Back of Sound Bar



A Method 1. Connecting using a 3.5mm to 3.5mm audio cable. Select AUX mode.

B C Method 2. Connecting using an Optical/Coaxial cable. Select Optical/Coaxial mode and set the TV's audio output to "PCM". (More information on PCM page)

D Method 3. Connecting using an High speed ARC cable. Select ARC mode and set the TV's audio output to "PCM". (More information on PCM page)

Setting "PCM" on your TV

When all cables are connected properly, and LED indicator lights properly, if there is no sound from tv or Sound Bar, please setting your tv as below:

1. Press "Menu" on the TV's remote control.

2. Press the arrow keys on the remote to scroll to "Audio Settings."

3. Press "OK" on the remote control.

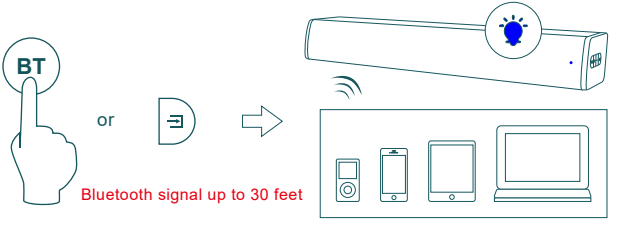
4. Scroll to "Advanced Audio" and press "OK". Some televisions may not have an"Advanced Audio" menu and may list various audio settings instead.

5. Scroll to "Audio Output Mode" or "Digital Audio Output Mode" and press "OK".

6. Scroll until "PCM" is displayed as the current audio output.

7. Press "OK" to save the settings.

Connecting a Bluetooth Device



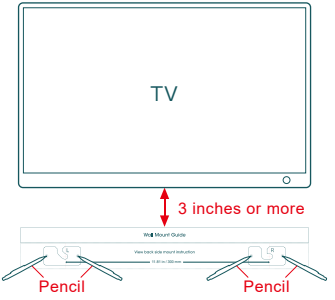
a. Press the "BT" button on the remote or press the " ⇥ " button on the right side of Sound Bar, the LED indicator blinks blue.

b. Turn on Bluetooth on the Bluetooth device.

c. Select "BESTISAN S7020" and connect it. When your Bluetooth device is connected, the LED indicator blinks blue slowly.

d. Play music files from the device, connected via Bluetooth, through the Sound Bar.

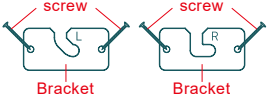
Installing the Wall Mount

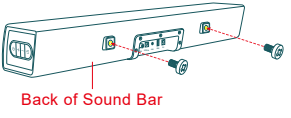


1. Place the wall mount guide against the wall surface. Push a pencil tip to mark the four bracket holes for supporting screws, and then remove the wall mount guide.

- The template must be level.
- Leave 3 inches at least between the template and TV.

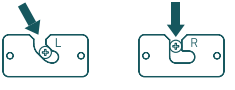
2. Using an appropriately sized drill bit, drill a hole in the wall at each marking. Push a screw throught ench brackets, and then screw each screw firmly into a support screw hole.





3. Insert the two wall-mount screws into the wall-mount screw holes, and then tighten them with a screwdriver.

4. Plug in power cable and audio cable before install the Sound Bar on the wall.
Install the Sound Bar by hanging on the brackets on the wall.



Install the Sound Bar

Troubleshooting

If you have a problem with your Sound Bar, there is quick simple solution, first make sure:

- The cables between Sound Bar and input devices are securely connected, the power adapter is also connected to a working power source.
- The adapter LED indicator is lighting, and the LED indicator is lighting in the middle of Sound bar.

No sound or crackling noise

- Check if all cables are connected properly.
- Press Mute on the remote to ensure the Sound Bar is not muted.
- Press Volume+ on the remote or the right side of your Sound Bar.
- Make sure you have selected the right input source on your remote, and the LED is lighting accordingly.
- If using Bluetooth, check if the sound on your device is under minimum volume.
- If using Optical, check if your device (TV/Cable Box/Projector/etc.) audio output set to PCM or turn the Dolby/dts off.
- When using cable connection, make sure your device has audio output port (not input).

Remote isn't working

- Check if the battery is installed properly with power.
- Check if the signal of the receiver is covered by something.
- Contact your retailer for assistance.

I hear buzzing or humming

- Ensure all cables and wires are securely connected.
- Connect a different source device (TV, Blu-ray player, etc) to see if the buzzing persists. If it does not, the problem may be with the original device.
- Connect your device to a different input on the Sound Bar.

Bluetooth can't be connected

- Check if the Sound Bar is connected with the third Bluetooth device.
- Be sure that there are no solid obstructions between the Sound Bar and source device.(within 30 feet)
- Reboot the Bluetooth and connect again.

Hear echo when watching TV

- Setting your TV audio to External Speaker.
- Mute the TV speaker.

Have other questions?

- Please contact with your retailer for assistance.

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

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Thanks for reading!

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