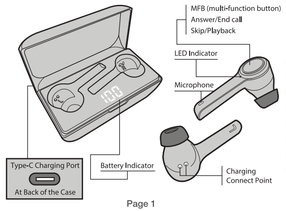
xclear

TT000082

USER MANUAL

Bluetooth®

Congratulations! Thank you for choosing the XClear Wireless Earbuds developed by XClear. For peak operating performance, please take several minutes to read through the User Manual to understand how to properly use the product and how to avoid damaging it.



TECHNICAL SPECS

Bluetooth Version	Bluetooth 5.0
Bluetooth Profile	ACRCP/A2DP/HFP/HSP
Frequency Response	20Hz ~ 20000Hz
Earbuds Battery	5 hour Playback Time
Charging Time	2 Hours (Include Charging Case)
Battery Life with Charging Case	14 Hours (Stereo Mode) 28 Hours (Single Ear Mode)
Input	DC 5V / 250mA
Maximum Distance	10m / 33 feet
Waterproof/ Dustproof Level	IPX5

HOW TO CONNECT

POWER ON/POWER OFF

Power On The Earbuds

- Open the Charging Case and the Earbuds will automatically Power On.
- White and Red indicators will begin to flash meaning they are attempting to Pair.

NOTE: In Power Off state, hold down the MFB's for 3-4 seconds to Power On the Earbuds. Both White and Red lights will flash for a 1-2 seconds. Then, a beeping sound will indicate Power On.

Power Off The Earbuds

- Put the Earbuds into the Charging Case and **CLOSE** it. The Earbuds are now automatically Powered Off.
- When Powered On, hold the MFB's for 3-5 seconds. Both the White and Red lights will flash and then the Earbuds will be Powered Off.
- Earbuds will stay in pairing mode for 3 minutes at most. After, they will Power OFF automatically if no pairing device is found. If pairing device is switched off or Bluetooth is disconnected for 3 minutes, the Earbuds will automatically Power OFF.

NOTE: You must **CLOSE** the Charging Case with the Earbuds inside to Power them OFF. If you do not **CLOSE** the Charging Case, Earbuds will remain Powered ON and will NOT charge or Power OFF.

PAIRING

Stereo Mode:

- Take both Earbuds out of Charging Case. White and Red lights will flash alternately and the synching between both the left and right Earbuds will begin. The Synching process will take around 2-3 seconds. A voice prompt will be heard stating, "Pairing".
- Enable Bluetooth function on your smartphone, Search for the Bluetooth device, XClear X1. After the connection is successful, a "Connected" message is displayed.

Single Ear Mode:

- Either Earbud can be used in Single Ear Mode.
- Take out either Earbud and Search for the Bluetooth device XClear X1. After the successful connection, a "Connected" message is displayed.

Trouble Finding XClear X1 on the Bluetooth Page?

- **Reason 1:** Earbuds are paired to another device accidently.
  Solution: Go to the Bluetooth setting on the device the Earbuds are mistakenly paired to. Press "Disconnect" and turn OFF the Bluetooth on said device. Now, connect and pair the Earbuds to your prefered device.
- **Reason 2:** The Earbuds have reached 0% battery life.
  Solution: Put Earbuds back into Charging Case. Allow both Earbuds to charge for 5 minutes. If the Charging Case has reached 0% as well, plug it into a USB power source with the Earbuds still inside. (USB-C Cable provided).
- **Reason 3:** Earbuds are OFF.
  Solution: You may have accidentally turned OFF the Earbuds. Press and hold both MFB's for 3-5 seconds to turn the Earbuds back ON.

FACTORY RESET

If you encounter the following issues, please try the Factory Reset.

- Sound only emits from one Earbud.
- Other improper synching issues.

Follow these steps:

- Please find and tap "XClear X1" in your smartphone Bluetooth list first. Then, tap "Forget This Device".
- Take out both Earbuds and turn them off by pressing and holding the MFB buttons for 5 seconds.
- Now, please press and hold the MFB buttons for 15 seconds. During this time, the Earbuds will Power On and then Power Off once more. After this process, the Factory Reset is complete.

	Step	Action	Result
1	Turn Off	Hold MFB buttons for 3-4 seconds	LED Lights will blink signalling the Earbuds are OFF.
2	Reset	Hold MFB buttons for 10-15 seconds.	LED lights turn on, will blink repeatedly, then stop. The Earbuds are now Reset and OFF.

HOW TO USE

Play/Pause
Press MFB on the left or right Earbud.

Previous/Next
Press MFB twice on the left Earbud to playback. Press MFB twice on the right Earbud to skip.

Answer Call/Hang Up Call
Press the MFB on left or right Earbud.

Reject A Call
Hold the MFB for 1 second on the left or right Earbud.

Activate Voice Assistant (i.e. SIRI, Google Assistant)
Press MFB 3 times.

Secure Pairing
If the Bluetooth device connected to the Earbuds runs a version lower than 3.0, a password is required. Enter the default security code 0000 to pair the Earbuds with your phone.

HOW TO CHARGE

Charging The Charging Case
Use the provided USB Type C Cable to charge the Charging Case. On the inside of the Charging Case, a bright white LED light will show a digital battery life indicator. When this number reaches 100, the battery case is fully charged.

Charging The Earbuds
Place the left and right Earbuds inside the Charging Case and **CLOSE** it

Low Battery Level Indication
If the battery level of the Charging Case is low, the White LED indicator will showcase whether the case needs to be plugged in and charged. If the Earbuds battery levels are low and need to be charged, a voice prompt can be heard saying, "Please Charge".

WARNINGS & SAFETY INFORMATION

WARNING: If you do not intend to use the Earbuds for a long period of time, charge them and the Charging Case once every 20-30 days to ensure its expected service life.

WARNING: DO NOT remove or replace the battery, sensitive electronic components, or other such parts because the battery can be damaged or cause serious injury if dropped, burned, punctured, crushed, disassembled, or exposed to excessive heat or liquid. DO NOT use damaged batteries or electronic components.

WARNING: Disposal & Recycling Info: DO NOT place the product and battery into household waste or into a fire. When you decide to dispose of the product or battery, please follow the local environmental disposal laws and protocols to handle the battery to avoid an explosion.

WARNING: Medical Device Interference: This product contains components and radios that emit electromagnetic fields and also contain magnets. These may interfere with pacemakers, defibrillators, or other medical devices. Maintain a safe distance of separation between your medical device and product.

Please consult your physician and medical device manufacturer for specific information regarding your medical device. Stop using the product if you suspect it is interfering with your pacemakers, defibrillators, or other medical devices.

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WARNING: Keep product out of the reach of children.

WARNING: Remember to charge the Charging Case often. Rarely, when the Charging Case is fully depleted at 0%, the Earbuds that are placed inside will automatically connect and pair to your phone. This may cause confusion when playing music or answering calls. To avoid this entirely, please remember to ALWAYS charge the Charging Case and DO NOT let it hit 0% battery life.

FAQ

Q: How often should I charge my Earbuds?
A: Place the Earbuds into the Charging Case often. After one week, you will need to charge the Charging Case in order to provide power to the Earbuds. When the LED Lights are at a low percentage, you must charge the Charging Case.

Q: There are problems with the sound while making and receiving calls. What do I do?
A: Please try adjusting the volume on your phone. Make sure there are no obvious sources of interference. Stay as close to your phone as possible.

Q: Why don't I have a stable connection? Why does it cut out every now and then?
A: The Bluetooth is different than normal Wi-Fi connections and other wireless signal transmissions. Bluetooth distance is less than normal Wi-Fi. Please guarantee there are no external object between your Earbuds and your Bluetooth device (phone). There may be a radio or Wi-Fi signal nearby that may be causing the problem.

Q: What is the max range of the Earbuds?
A: The XClear Earbuds have a maximum distance of 33 feet (10m without obstacles). But, optimal usage depends on your environment and objects around you. Connection levels work best within 15-25 feet with no external obstacles interfering.

Q: Can I use just one Earbud?
A: Yes. You can use either the left or right Earbud by themselves. This is called: Single Ear Mode. Just place one of the Earbud back into the Charging Case to listen to only one Earbud.

FCC STATEMENT

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one ormore of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

WARRANTY

To ensure the best quality possible, we proudly offer a One-Year Warranty on our True Wireless Earbuds. If the earbuds become damaged or you are not satisfied with it, please contact us at *www.xclearusa.com/support*

FOR MORE INFORMATION ABOUT THIS PRODUCT, GO TO
xclearusa.com/xclear-x1

www.xclearusa.com
Need Help? Go to: xclearusa.com/support