TW001B 材质：128g双铜纸/过哑油/风琴折/双面印刷/尺寸：75x93mm

SuperX

TRUE WIRELESS EARBUDS

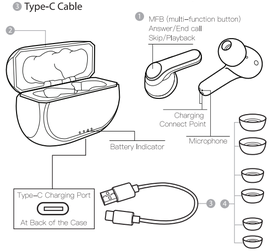
Bluetooth®

ZT000035

USER MANUAL

WHAT'S IN THE BOX

1. 2 Wireless Earbuds (Left/Right)
2. Charging Case
3. Type-C Cable
4. Earcaps (3 pairs)
5. User Manual
6. Warranty Card



TECHNICAL SPECS

Bluetooth Version	Bluetooth 5.1
Bluetooth Profile	AVRCP/A2DP/HFP/HSP
Frequency Response	20Hz ~ 20000Hz
Earbuds Battery	4 hour Playback Time
Charging Time	2 Hours (Include Charging Case)
Battery Life with Charging Case	Up to 18 Hours (Stereo Mode) Up to 36 Hours (Single Ear Mode)
Input	DC 5V / 1A
Maximum Distance	10m / 33 feet
Water Resistant/ Dustproof Level	IPX5
Earbuds Material	Aluminum Alloy and PC/ABS
Charging Case Material	PC/ABS

HOW TO CONNECT

POWER ON/POWER OFF

Power On The Earbuds

- Open the Charging Case to automatically have them Power ON.
- An audible voice prompt will be heard and say, "Power ON", followed by, "Pairing" which means the Earbuds are synching and pairing to your device.

NOTE: In Power OFF state, hold down the MFB's for 3-4 seconds to Power ON the Earbuds. The "Power ON" voice prompt is heard.

Power Off The Earbuds

- Place the Earbuds back into the Charging Case and close the lid. The Earbuds are now automatically Powered OFF.
- If Powered ON, hold the MFB's for 3-5 seconds. The "Power OFF" voice prompt is heard.
- Earbuds will stay in pairing mode for 3 minutes at most. After, they will Power OFF automatically if no pairing device is found. If pairing device is switched off or Bluetooth is disconnected for 3 minutes, the Earbuds will automatically Power OFF.

PAIRING

Stereo Mode:

- Flip open the Charging Case. The "Power ON" voice prompt will be heard. Now, the synching between both the left and right Earbuds will begin and will only take 2-3 seconds. The "Pairing" voice prompt will be heard.
- Enable Bluetooth function on your device. Search for the Bluetooth device, **"SUPERX"**. After the connection is successful, a "Connected" message is displayed.

Single Ear Mode:

- Either Earbud can be used in Single Ear Mode
- Take out either Earbud and search for the Bluetooth device **"SUPERX"**. After the successful connection, a "Connected" message is displayed.

NOTE: If you are in Single Ear Mode and your Charging Case is CLOSED, when you take out the other Earbud, it will take 4 seconds to re-synch the Earbuds to Stereo Mode.

Trouble Finding SUPERX on the Bluetooth Page?

- **Reason 1:** Earbuds are paired to another device accidently.
  Solution: Go to the Bluetooth setting on the device the Earbuds are mistakenly paired to. Press "Forget This Device" and turn OFF the Bluetooth on said device. Now, connect and pair the Earbuds to your prefered device.
- **Reason 2:** The Earbuds have reached 0% battery life.
  Solution: Put Earbuds back into Charging Case. Allow both Earbuds to charge for 5 minutes. If the Charging Case has reached 0% as well, plug it into a USB power source with the Earbuds still inside. (USB-C Cable provided).
- **Reason 3:** Earbuds are OFF.
  Solution: You may have accidentally turned OFF the Earbuds. Press and hold both MFB's for 3-5 seconds to turn the Earbuds back ON. You will hear a "Power ON" voice prompt.

FACTORY RESET

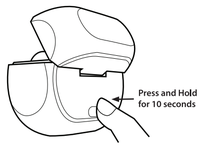
Factory Reset Button

If you need to clear the old pairing information or if you are having trouble with connectivity or one side of the earbud is malfunctioning, a Factory Reset will resolve these issues the majority of the time. However, before performing a Factory Reset, ensure both earbuds and Charging Case have a **50%** of higher battery life level.

Step 1: Place the SuperX Earbuds inside of the Charging Case with the lid open.

NOTE: During this entire process, the lid should remain OPEN.

Step 2: Now, with the earbuds still inside, Press and Hold the Factory Reset Button for 10 seconds. During this time, the 4 White LED lights on the Charging Case will flash 3 times signalling the reset process. After they stop, this will properly clear all paired information and correctly reset the earbuds.



NOTE: After the Factory Reset process is complete, the device name will still appear in the Bluetooth List. Tap "SUPERX" and then tap "Forget This Device".

HOW TO USE

Play/Pause
Press MFB on the left or right Earbud.

Left for Previous / Right for Next
Press MFB twice on the left Earbud for previous. Press MFB twice on the right Earbud for next.

Answer Call / Hang Up Call
Press the MFB on left or right Earbud.

Reject A Call
Hold the MFB for 1 second on the left or right Earbud.

Activate Voice Assistant (i.e. SIRI, Google Assistant)
Press MFB 3 times.

Secure Pairing
If the Bluetooth device connected to the Earbuds runs a version lower than 3.0, a password is required. Enter the default security code 0000 to pair the Earbuds with your phone.

NOTE: Please check if your phone is compatible with AVRCP. AVRCP (audio/video remote control profile) is a type of Bluetooth profile that allows for remote controlled media playback on different devices. Examples of certain functions include: play, pause, previous, next, etc.

IMPORTANT: For this feature, skipping to **PREVIOUS** or **NEXT** will **ONLY** work with **CERTAIN** music apps. There are several popular music playing apps (i.e. Spotify, Pandora, etc.) that **REQUIRE** a subscription in order to use the **PREVIOUS** or **NEXT** feature.

HOW TO CHARGE

Charging The Charging Case

Use the provided USB Type C cable to charge the Charging Case. On the outside of the Charging Case, there is a 4-star white LED Light Indicator that will show battery percentage levels. When there are 4-stars illuminating, it means the Charging Case is fully charged.

Charging The Earbuds

Place the left and right Earbuds inside the Charging Case.

Low Battery Level Indication

If the battery level of the Charging Case is low, the 4-star white LED Light Indicator will indicate whether the case needs to be plugged in and charged. If the Earbuds battery levels are low and need to be charged, a voice prompt can be heard saying, "Please Charge."

WARNINGS & SAFETY INFORMATION

WARNING: If you do not intend to use the Earbuds for a long period of time, charge them and the Charging Case once every 20-30 days to ensure its expected service life.

WARNING: DO NOT remove or replace the battery, sensitive electronic components, or other such parts because the battery can be damaged or cause serious injury if dropped, burned, punctured, crushed, disassembled, or exposed to excessive heat or liquid. DO NOT use damaged batteries or electronic components.

WARNING: Disposal & Recycling Info: DO NOT place the product and battery into household waste or into a fire. When you decie to dispose of the product or battery, please follow the local environmental disposal laws and protocols to handle the battery to avoid an explosion.

WARNING: Medical Device Interference: This product contains components and radios that emit electromagnetic fields and also contain magnets. These may interfere with pacemakers, defibrillators, or other medical devices. Maintain a safe distance of separation between your medical device and product.

Please consult your physician and medical device manufacturer for specific information regarding your medical device. Stop using the product if you suspect it is interfering with your pacemakers, defibrillators, or other medical devices.

WARNING: The SuperX Earbuds have an IPX5 Rating. They are NOT waterproof but they ARE water, dust, and sweat resistant. NEVER fully submerge the product into water. The earbuds can only be exposed to sweat, spills, and dust for a short period of time so always thoroughly clean the earbuds after usage so there is NO residual sweat or dust build up.

WARNING: Keep product out of the reach of children.

WARNING: Remember to charge the Charging Case often. Rarely, when the Charging Case is fully depleted at 0%, the Earbuds that are placed inside will automatically connect and pair to your phone. This may cause confusion when playing music or answering calls. To avoid this entirely, please remember to ALWAYS charge the Charging Case and DO NOT let it hit 0% battery life.

FAQ

Q: What happens if I cannot properly pair my earbuds to my device?
A: If any pairing problems persist, such as being paired to a wrong device or being unable to find "SUPERX" within your Bluetooth List, please perform a factory reset.

Q: How often should I charge my SuperX earbuds?
A: The standard battery life is 4 hours. But using the Charging Case, it can charge 14 hours using Stereo Mode. Ensure the battery life never reaches 0%.

Q: Why can't I use the previous feature with the MFB while listening to music?
A: You cannot use the full amount of MFB features since you are most likely using a music app that REQUIRES a subscription in order to perform certain features.

Q: Are the SuperX Earbuds waterproof?
A: No, the SuperX Earbuds are NOT waterproof. But, they have an IPX5 rating. Thus, they are water, sweat, and dust resistant. Remember, never fully submerge the earbuds into water.

TROUBLESHOOTING

Q: If the SuperX earbuds are cutting in/out, what should I do?
A: If the earbuds are cutting in/out more than likely it has nothing to do with the pairing process. The normal Bluetooth range is less than 33 feet (10 meters). Ensure there are no external objects between the earbuds and Bluetooth device (smartphone). It's entirely possible a radio or Wi-Fi signal nearby is affecting your connection.

Q: What if the SuperX Earbuds cannot be charged?
A: Always CLOSE the Charging Case to properly charge the earbuds. In doing so will automatically Power OFF the earbuds and let them charge.

Q: When I press the Factory Reset Button, there is no response?
A: To perform a Factory Reset, KEEP the LID OPEN during the entire reset process. Press and hold the reset button for 10 seconds. After the indicator light flashes 3 times, the Factory Reset process is complete.

Q: There are 2 "SUPERX" in my Bluetooth list. What should I do?
A: It seems that the sychning process was not completed automatically. Firstly, you can perform a Factory Reset. Then, turn off both earbuds. Press and hold the earbuds for 5 seconds to enter pairing mode. Now, press both MFB's twice quickly on each earbud. Wait for 5 seconds, and now, the earbuds can be used normally.

FCC STATEMENT

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

WARRANTY

To ensure the best quality possible, we proudly offer a One-Year Warranty on our True Wireless Earbuds. If the earbuds become damaged or you are not satisfied with it, please contact us at *spt.superx@gmail.com*

FOR MORE INFORMATION ABOUT THIS PRODUCT, GO TO
www.myunu.com/superx-earbuds

Need Help? Go to:
www.myunu.com/collections/superx-series/support