

材质：80g哑粉纸
印刷：四色，风琴折七折八页

HEABACK®

Ear Wax Removal



USER MANUAL

1. Warranty

This product has a 1 year limited manufacturer's warranty. Complete details of this product's warranty and full terms can be found at www.heaback.vip. If you have any questions, please contact us at support@heaback.vip and on the following social media. We will replay as soon as possible.



Scan For More Details

www.heaback.vip



Twitter



Instagram



Facebook



Tiktok

2. Components



Otoscope With Light



Charging Cable



Ear Pick Accessories



Ear Pick Storage Bottle



Earwax Removal 8-piece Set (Black)



Instruction Manual

3. Features and Controls



Camera Lens

Ear Pick

NO/OFF Button

USB Charging Port

3.1. Product Parameter

Brand	Heaback
Product Name	Smart visual ear-cleaning Rod
Rod weight	16g
Network standard	IEEE 802.11b/g/n
Antenna	Internal FPC antenna
Working frequency	2.4Ghz
Image transmission rate	20fps
Image sensor	CMOS
Working temperature	-10~45°C
Battery	350mAh lithium battery
Battery life	70 minutes
Charging time	60 minutes
Input current	DC 5V 300mA
Lens diameter	3.5mm
Optimum focal length	10 ~ 20mm
Depth of field	10 ~ 50mm
Pixel	5 Mega-pixels
Gyroscope	3 axis
Working voltage	3.7v-4.2v
Charging Post	USB2.0

3.2. Main Characteristics

	1080p HD resolution
	IP67 Waterproof
	WiFi connection
	350 mAh battery
	Video Recording
	Take Pictures
	High Speed Chip
	360° wide angle lens

4. APP Button Guide and Settings

Step 1: APP settings

APP download → Connect → Use (scan the QR code and download the "WIFI ENDOCAM" APP)

Notice:

1. Support Android and IOS systems

2. "WIFI ENDOCAM" APP can be searched and downloaded in "APP Store "or"Google Play"

3. Compatible Device:

Android 4.4, IOS 9.0 and higher version.

Android system phone like Samsung S7, Galaxy S6 edge, Note 8, S8, S8+, S9+, S10, Google Pixel,XL, Pixel 3, Nexus 6p, Huawei Mate9, Mate 10, Mate 20 Pro, OnePlus etc.

iOS system phone like iPhone6, 6S, 7,7+, 8, 8+, X,XR, etc.



Step 2: Connection steps

1. Long press the switch key to open device, after 5 seconds, then step into next operation.



2. Open the "WIFI ENDOCAM" App, click the "Go to connection" flow the pop-up prompt and click to connect now to jump to the mobile WIFI setting interface.



3. Find "HB-A101" on the WIFI setting interface and click to connect.



4. After the mobile phone displays "HB-A101"WiFi is connected, return to the App again and click the house icon to enter the device.



Notice:

After connecting to the product WIFI connection, you will be asked some questions:

ios:

"WIFI ENDOCAM" would like to find and connect to devices on your local network.

This app will be able to discover and connect to devices on the networks you use.

Don't Allow

OK

Android:

If your mobile phone displays the following prompts, WiFi has no data connection, whether to continue trying to use the WIFI, Whether to keep the connection, Whether to switch WIFI.

Suggestion:

Click "Keep" /"CONNECT" /"Decline" option.

Current WLAN can not access the internet and there are other WLAN networks can be connected normally, do you want to switch?

Switch network

Keep

This WLAN network has no internet access. Connect anyway?

Cancel

Connect

"HB-A101" No internet access, allow WiFi Assistant to switch to a better network?

Allow

Decline

5. APP interface introduction

1. Connection Status

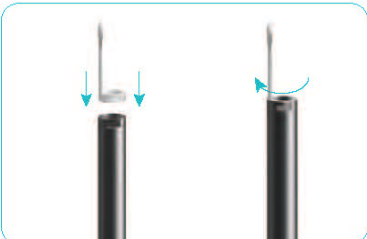
2. View pictures and videos

3. Expected usage time

4. Click to enter the visual interface



6. Ear Pick Accessories



1. You can choose a tip that should be wiped with wet tissue or an alcohol pad before use, if needed, you can replace it at will.

2. You should be careful or slowly go into your ear canal, then track it from APP to get the environment of the ear canal.

7. Frequently Asked Questions

Trouble	Solution
Long press the "ON/OFF" button but no response, the lens does not light up?	Please use the included charging cable to charge quickly. Charging time is 1 hour.
APP exit quickly	Delete the existing APP, scan the QR code again to install.
Earphone "ON/OFF" button shows blue light flashing?	The battery is low, please use the included charging cable to charge. Charging time is 1 hour.
APP display is abnormal.	Disconnect the phone from the product, open the cover and restart, then set the phone to reconnect to the product.
The WiFi connection is unstable and sometimes breaks in seconds.	Please restart the otoscope, open the APP, and connect to WIFI.
Live image not displayed after launching APP?	Please make sure your phone is connected to WIFI: "HB-A101".
Difficulty removing earwax?	You can try to move the otoscope up, down, left and right or rotate the otoscope to adapt to the movement and change of the picture and find a suitable force point for you. Use an otoscope after acclimation.
Can't save pictures or videos to your phone?	Please allow Suear APP to access photos, media and files on your device.
The lens is clear at first, but becomes blurry after using it?	Try wiping the camera lens with a cotton swab or tissue.
What color is the indicator light when charging and when fully charged?	The indicator light turns red when charging, and turns off when fully charged.
APP crash?	Please uninstall the app and reinstall it.
Can it be connected via bluetooth?	Not yet, we are in development.

* If you still have problems with the above procedures, please contact our Customer Service Representatives directly for further assistance.

Notes:

1. When cleaning lens, please wipe it carefully with professional alcohol cotton swab.

2. Make sure the ear spoon is well installed before using, to prevent the ear spoon from falling off.

3. Please don't use it while you are moving, and protect from being hit by others.

4. It is forbidden for children to use this product alone in order to avoid accidental harm.

5. Please do not put the product in liquid to avoid damage.

6. Product has built-in polymer battery, so it must be charged once a month If it is not used frequently.

7. Avoid product exposure to sunshine directly, especially the accessories, in order to avoid softening.

8. During using it, the temperature of the product will rise slightly (Data from Heaback lab, the maximum temperature of the machine doesn't exceed about 35°C), please rest assured to use.



www.heaback.vip



support@heaback.vip

Manufacturer: Nantong Xiqi Network Technology Co., Ltd.

Address: No.528, Jiangtong Road, Chongchuan District, Nantong city



Made in China

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.