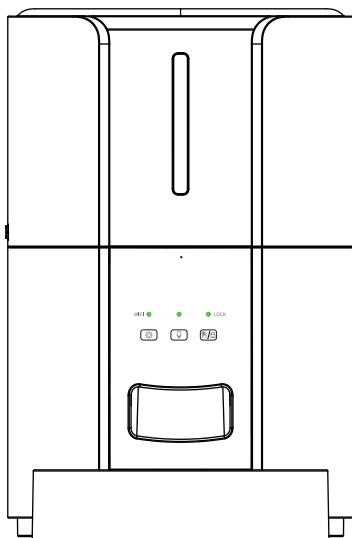




Castle Wifi Automatic Pet Feeder

Model: FW70&FW70 plus



USER MANUAL

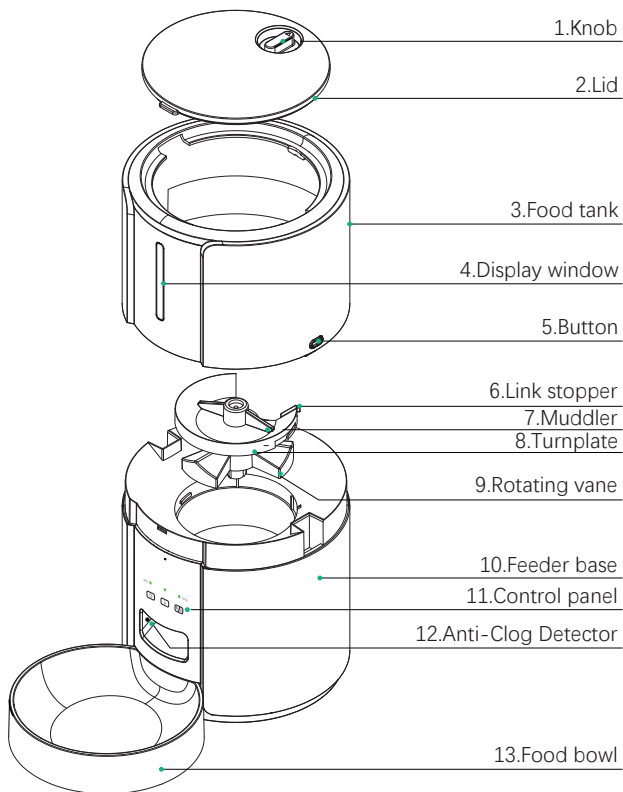
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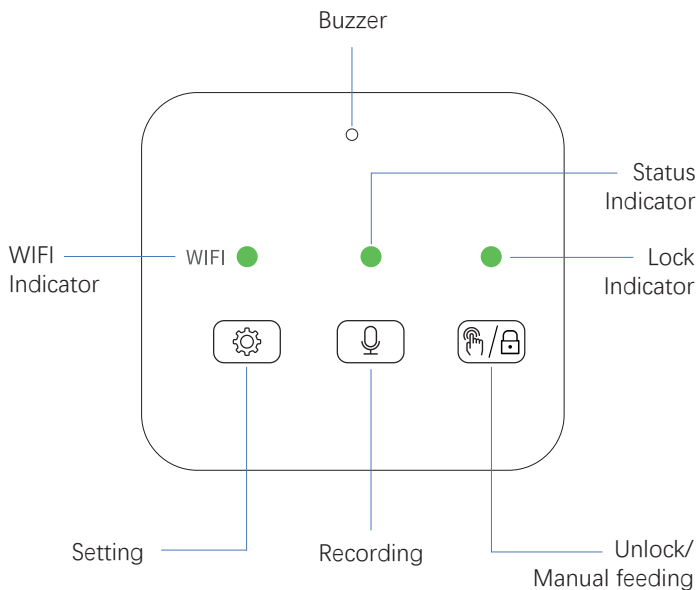
Product Specifications

Model	FW70	FW70PLUS
Capacity	3L	5L
Meals	10 meals per day	10 meals per day
Screen	LED screen	LED screen
One portion	12 grams(12 portions at most per meal)	12 grams(12 portions at most per meal)
Food size	2- 15mm(dry food only)	2- 15mm(dry food only)
Pet size	Small/medium-sized dogs and cats	Small/medium-sized dogs and cats
Battery-powered supply	3 × alkaline D batteries (not included)	3 × alkaline D batteries (not included)
DC-powered supply	5V/1A	5V/1A
Operating temperature	-10°C - 55°C/14°F-131°F	-10°C - 55°C/14°F-131°F
Dementions	18.6x18.6x 28.6cm/ 7.32×7.32×11.25in	18.6x18.6x 33.5cm/ 7.32×7.32×13.18in
Product weight	1.5kg/3.3lb	1.6kg/3.6lb

Structure



Interface Specifications



Buttons

Button	Description	Function Instructions
	Unlock/ Manual Feed	• Hold for 2 seconds to unlock/lock • Click to feed one portion (in unlock state)
	Record	When unlocked, continuously hold for 1 second until you hear a "beep" sound to start recording, release the button when you hear two "beep" sounds to finish recording (supports up to 10 seconds)
	Setting	• In the unlocked state, press and hold the "Settings" button for 5 seconds until you hear a beep. The green light will start flashing, indicating that the device will be restored to factory Settings.

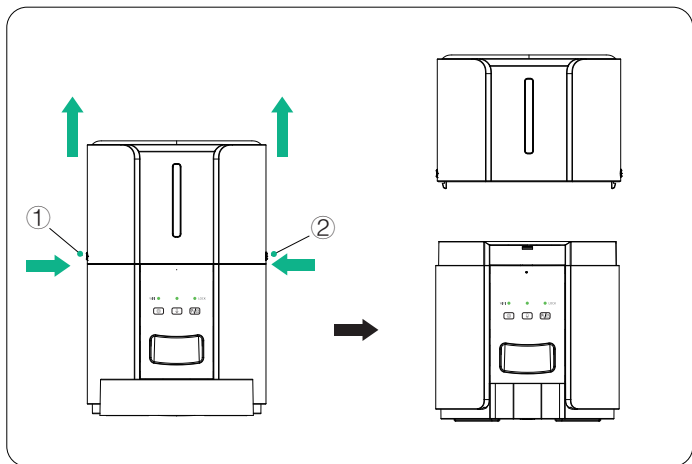
Indicator Lights

location	Name	Status
 	WiFi indicator	• Constant green light: WiFi connection is stable • Flashing green light: Device is in the process of connecting to the network • Constant red light: WiFi connection has failed Note: WiFi disconnects automatically when the device is battery-powered, at which point the WiFi light turns off.
 	Status indicator	• Green light: The feeding process is functioning correctly • Red light: Out of food or other malfunction
 	Lock indicator	• Constant green light: The device panel is locked • Green light off: The device panel is unlocked

Assembly Guidelines

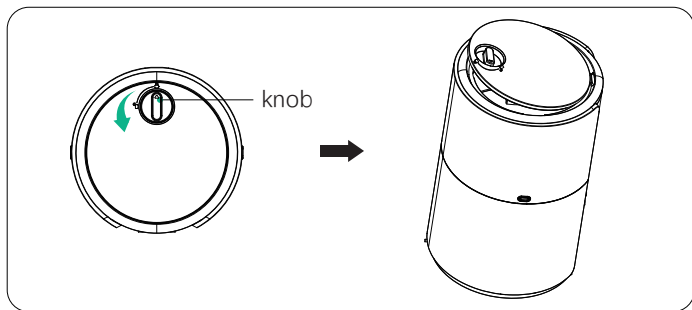
1 Take out the accessories

- Press buttons ① and ② on both sides to lift the barrel, remove the food bowl, adapter, power cord, and other accessories.

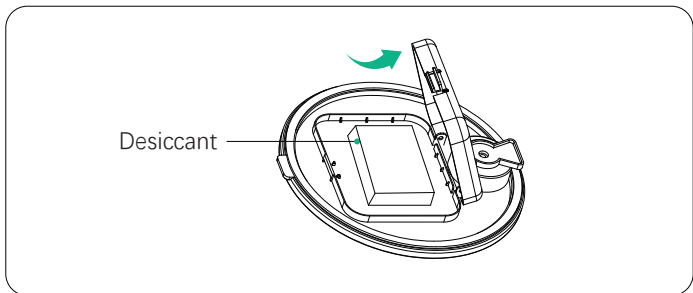


2 Machine installation

- Install the desiccant (For better preservation, it is recommended to replace the desiccant every 15 days).



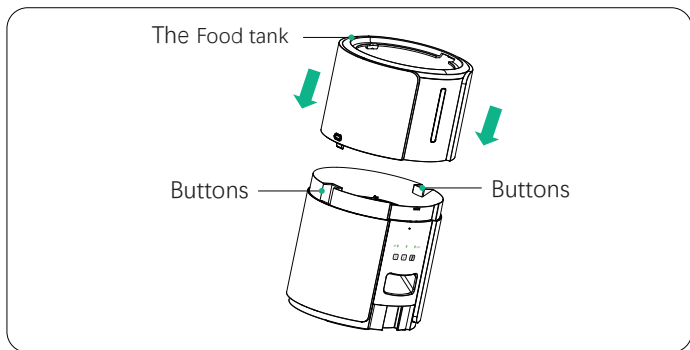
- Rotate the switch counterclockwise to remove the top cover.



- Press inward the desiccant cap to open it, and install the desiccant.

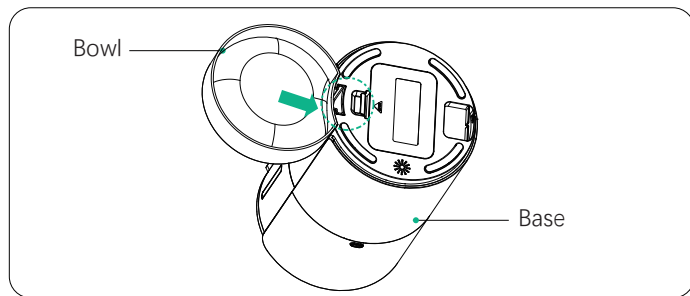
3 Barrel installation

- Align the top cover button with the slot in the machine body and press downward.



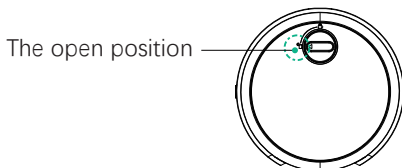
4 Food bowl installation

- Align the food bowl with the slot in the base and press inward until the bottom of the food bowl is level with the base.

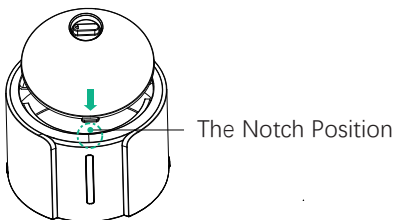


5 Top cover installation

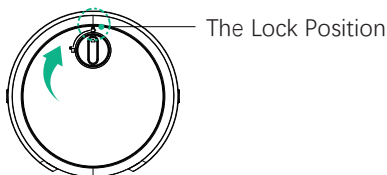
- First, adjust the switch to the unlock position.



- Align the protrusion on the top cover with the slot in the barrel and install downward.

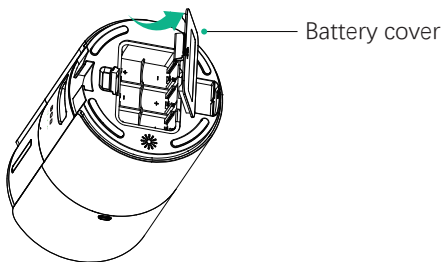


- Rotate the switch clockwise to the locked position.

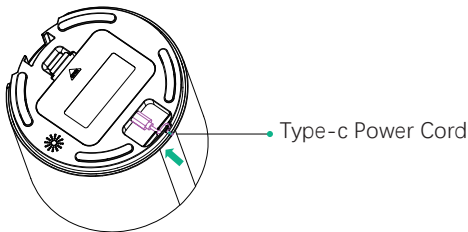


6 Power connection

- Supports dual power supply. To avoid power outage affecting machine operation, it is recommended to also install batteries in the machine.



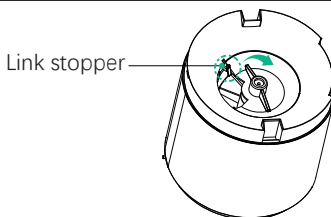
- Open the battery cover at the bottom, install 3 D batteries.



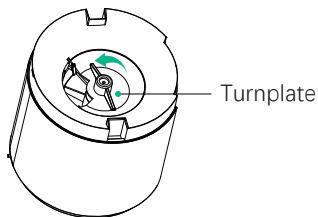
- Insert the Type-C power cord as shown in the picture, clip the cord into the slot to prevent it from coming loose.

7 Clean the turnplate

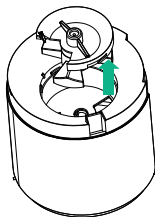
- Press the link stopper to remove it from the slot.



- Rotate the turntable counter-clockwise.

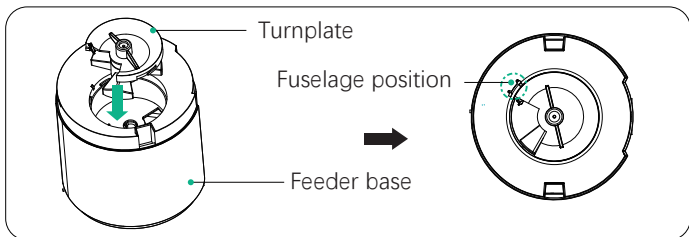


- Lift the turntable upward to remove it.

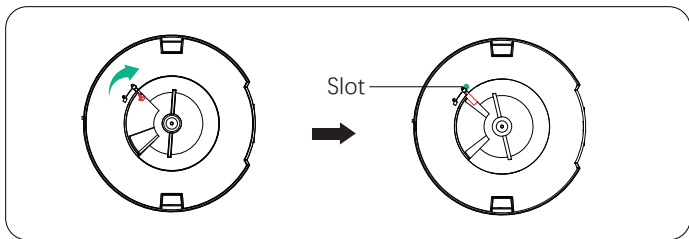


8 Install the turntable

- As shown in the picture, align the turntable with the unlock position on the machine body and install downward.



- Rotate the turntable clockwise to the locked position, press the link stopper into the slot.



APP Usage Instructions

1、Download and Installation

Android: Search "**WOpet Life**" in GOOGLE PLAY

IOS: Search "**WOpet Life**" in APPLE STORE

2、Scan the QR code below to download the APP



APP Operation Method

- User Registration: Open the "WOpet Life" APP, register with an email and activate the account.

Note: You can set a 6-20 character password, which must contain at least one letter and one number.

Wi-Fi connection

Note:

- It supports both 2.4GHz & 5GHz Wi-Fi connections.
- To ensure normal WiFi connection and signal stability, please keep the device within 6 meters/19.7 ft of the router, without walls or other objects obstructing it.
- Network pairing is only supported in power supply mode, and APP operations are not supported in battery power mode.

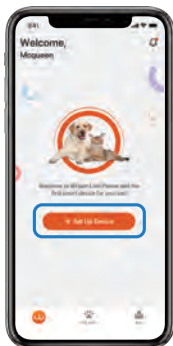
Warning: 5G WiFi 5150-5250MHz for indoor use only

1、 Connection Mode

(Note: Check if the mobile phone's is on before connecting.)

1.1. Click "Set Up Device" as shown in figure (1).

1.2. Select the model "Castle FW70&FW70 plus" as shown in figure (2).



(1)



(2)

1.3. Plug in the power, confirm that the Wi-Fi indicator light is flashing green, as shown in figure (3).

(Note: if the WiFi indicator light is not flashing green, long press the unlock button  for 2 seconds to unlock, long press the setting button for 5 seconds to reset, the Wi-Fi indicator light will flash green quickly.)

- 1.4. Confirm that the top right corner.
- 1.5. Enter the Wi-Fi account and password, as shown in figure (4).
- 1.6. The connection process is as shown in figure (5).
- 1.7. You can set the machine name as shown in figure (6).
- 1.8. Successful connection as shown in figure (7).



(3)



(4)



(5)



(6)



(7)

• Continue to add devices

Click the "+" in the upper right corner as shown in figures (8) and (9), you can continue to add devices following the aforementioned method.



(8)



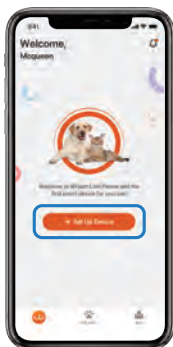
(9)

2、AP mode connection

2.1. Click "Set Up Device" as shown in figure (10).

2.2. Select "Wi-Fi" mode at the top right corner, confirm that the WIFI indicator light is flashing green quickly, long press  for 5 seconds until the Wi-Fi indicator light flashes green slowly, then click confirm, as shown in figure (11).

2.3. Enter the Wi-Fi account and password, as shown in figure (12).



(10)



(11)



(12)

2.4. Enter the APP hotspot connection interface, as shown in figure (13).

2.5. Enter the mobile phone's Wi-Fi connection interface, select the SL-WOpet-xxx network to connect, as shown in figure (14).

2.6. Return to the APP interface, the connection process is as shown in figures (15).

2.7. Change the device name as shown in figure (16).

2.8. Complete the device connection, as shown in figure (17).



(13)



(14)



(15)



(16)



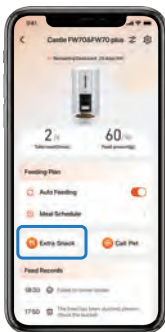
(17)

3、Feeding Setting

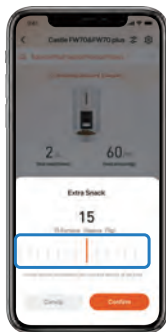
3.1. **Manual Feeding:** Click on the "WOpet Feeder" icon to enter the feeding settings, click on "Extra Snack" to select the number of portions (each portion 12g), click "Confirm" to complete the manual feeding, as shown in figures (18), (19), and (20).



(18)

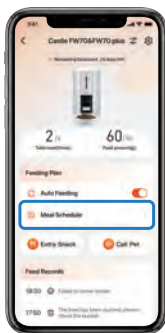


(19)

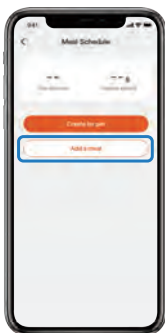


(20)

3.2. **Set Feeding Plan:** Click on "Meal Schedule" to enter the feeding plan, click on "Add a meal", enter "Time, Label, Food quantity" parameter settings, as shown in figures (21), (22), and (23).



(21)



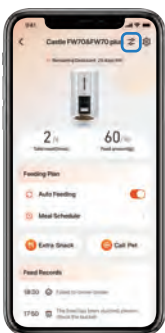
(22)



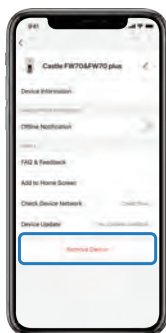
(23)

4、Device Removal

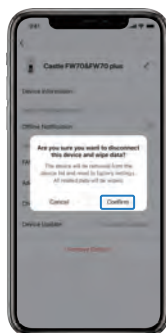
- 4.1. Click the icon  at the top right, as shown in figure (24).
- 4.2. Select "Remove Device" at the bottom, as shown in figure (25).
- 4.3. Click "Confirm" to complete the device removal, as shown in figure (26).



(24)



(25)



(26)

FAQs

Q: The feeder cannot connect to Wi-Fi

- A:
1. Check if the machine is powered correctly.
 2. Check if the account and password are correct, and enter the correct account and password (composed of letters, numbers, symbols, etc., 8~16 digits).
 3. Check if the feeder is powered by batteries. APP operation is not supported when it is powered by batteries.
 4. Email our customer service for assistance.
 5. Reset the feeder.

Q: The feeder shows offline

- A:
1. Keep the feeder within close range to the router (within 6m/ 19.7ft), without walls or other objects causing a weak signal.
 2. Reset the feeder.

Q: The operation buttons on the panel do not work

- A: Check if the child lock light is on. After long pressing the unlock button for 2 seconds to unlock, the machine can be operated.

Q: The APP operation does not dispense food properly

- A:
1. Check if the power supply is normal, and if the battery power is sufficient when powered by batteries (indicated by the red light).
 2. Check if the food bowl is overfilled. If the working indicator light is flashing red slowly, you need to clean the food bowl.

3. Check if the feed bin is empty. If the working indicator light is flashing red quickly, you need to refill it.
4. Check if the rotor is jammed. If the working indicator light is constantly red, remove and clean the rotor to solve the jam.
5. Check if the food size is too large, causing a blockage. The feeder supports dry food with a diameter of 2-15mm/0.08-0.6inch.

Q: The amount of food dispensed is not the same:

A: When food is just added to the machine, the first portion will be less. This is normal. After the third portion, the same amount will be dispensed.

Any more questions, please email our support team:



support@wopet.com



FCC Warnings

- Changes or modifications to this unit not expressly approved.

Non-compliance could void the user's authority to operate the equipment.

Notes:

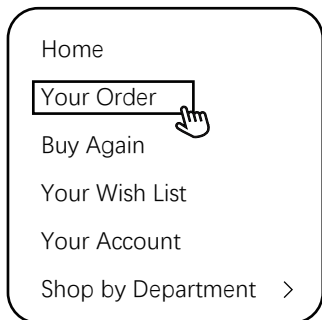
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following Measures:

- Reorient or relocate the receiving antenna.
 - Increase the distance between the equipment and receiver.
 - Connect the equipment into an outlet on a different circuit from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help. Shielded interface cables must be used with the equipment in order to comply with the limits for a digital device pursuant to Sub part B of Part 15 of FCC Rules.
- Specifications and designs are subject to change without any notice or obligation on the part of the manufacturer.

Have a Question For the Seller

1.Find your order



2.Click “View order details”



3.Click the Seller name



4.Click “Ask a question”



- Gifted parts, replacements, consumable products are not covered by the 2-year warranty
- Manufactures' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchase the product from.
- Please review the warranty carefully, and contact the manufacture if you have any questions.

Warranty Information

- If you have any problems when using our products, please send an email to the mailbox: support@wopet.com
- 30 days free Return & Replacement
- Standard Warranty: 1-Year product Warranty
2-Year Warranty Application: Please scan the QR code to finish the registration form on our official website within 30 days after you received the items.





wopet

Boundless love for pets

FCC warning statements:

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- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

IC warning statements:

-English Warning Statement:

RSS-GEN ISSUE 5, 8.4 User manual notice

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES-3 (B)/NMB-3(B).

-French Warning Statement:

RSS - Gen version 5, 8.4 avis du manuel de l'utilisateur

Cet appareil contient un émetteur / récepteur sans licence conforme au RSS sans licence d'innovation, science et développement économique Canada. L'opération doit satisfaire aux deux conditions suivantes:

Cet équipement peut ne pas causer d'interférence.

L'équipement doit accepter toute interférence, y compris toute interférence qui pourrait entraîner un fonctionnement indésirable de l'équipement.

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment and meets RSS-102 of the IC radio frequency (RF) Exposure rules. This equipment has very low levels of RF energy that are deemed to comply without testing of specific absorption ratio (SAR). Cet équipement est conforme aux limites d'exposition aux rayonnements énoncées pour un environnement non contrôlé et respecte les règles d'exposition aux fréquences radioélectriques (RF) CNR-102 de l'IC. Cet équipement émet une énergie RF très faible qui est considérée conforme sans évaluation du débit d'absorption spécifique (DAS).

This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Lors de l'installation et du fonctionnement de cet équipement, la distance minimale entre le radiateur et le corps doit être de 20 cm.