

Quick Guide



Scan the QR code with the camera to watch how to setup the WiFi Extender



METHOD #1 SET UP VIA PHONE

Tips: Please make sure that the router is turned on and able to access the Internet before setting!

Step1
Open your mobile settings and turn on airplane mode at the beginning of the installation. Plug the Extender into a power outlet near your Router. (Recommended within 20 feet)

Step2
Go to your Phone settings. Open WiFi, and turn it on. Search for the network name "WiFi Extender-xxxx" and click on it to connect. Note: It is normal for the connection to indicate unsecured network or no internet connection, as this is an open network that is not encrypted.

Step3
Open a new browser(Google, Safari, Firefox) tab and type in the following:
192.168.11.1
or scan QR Code:

Step4
Enter the software management interface and click "Repeater Mode".

Step5
Select the main router (e.g. My network) you want to extend. If your home WiFi does not appear, please refresh it several times.

Step6
Type your WiFi password in the Password bar. Click on "Next" button. Confirm that the current configuration information is correct again and click on "OK" button.

Step7
The new WiFi SSID defaults to the "router_name_Ext". Note: Extenders WiFi network password is the same as your regular WiFi network. Congratulations! The WiFi extender has been set up and you can go online.

Get✓✓✓
When the steps are complete, your Extender automatically extends. Place it in the best location for better service(halfway between your router and the Poor signal area.)

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The Extender's default name is your router name_Ext, e.g. My network_Ext. The password remains the main router password.

Recommend 10-40 feet
Full signal!

Less than 10 feet
Weak signal, sometimes not

Over 40 feet
Weak signal, sometimes not

METHOD #2 CONNECT WITH WPS (IF SUPPORTED BY YOUR ROUTER)

Step1
Plug your WiFi extender into an outlet near your router, then wait for the wireless LED to turn on and stay solid. (Recommended within 20 feet)

Step2
Press the WPS button on your main router for 1-2 seconds.

Step3
Within 30 seconds press the WPS button on the Extender for 1-2 seconds.

Step4
After 30 seconds, a network will appear. The new WiFi SSID defaults to the "router_name_Ext". The router will have the same password as your current network.

Step5
Move the Extender to the best position which is halfway between your router and the area that has poor WiFi signal. Congratulations! The WiFi extender has been set up and you can go online.

HOW TO RESET THE REPEATER

Please press and hold the WPS/RESET button on the left side of the WiFi extender for 5-8 seconds to reset it. (WiFi extender needs to be plugged in to reset it).

AP Mode

Introduction to AP mode setting: In order to facilitate management, this IP address and default gateway entered here should be the IP segment of the superior or router, and the IP address cannot be the same as the superior, avoid IP conflict with router. After the setting is completed, the WAN port of the device can access the external network through the set IP address Network to access the management device.

AP Mode Settings: AP Mode Settings: The setting method of AP Mode is the same as the repeater mode. After the setting is completed, connect the LAN port of the router and the network port of the WiFi Extender with a network cable to access the Internet.

Please note: After the AP mode setting is completed, the new WiFi name is the same as the default name of the WiFi extender. (If you have not changed the WiFi name) The WiFi password is the same as the password you entered during the setup process. When using AP mode, you must connect the WiFi extender and router with a network cable, otherwise you will not be able to access the Internet.

1. My WiFi says connected but I have no internet connection.

- If the WiFi is connected, but there is no internet, check that the router's WiFi is actively working and try to restart the router.
- Check the status of the WiFi indicator light. If it stays on, it means it is connected to the router successfully, and it might be more of an IP conflict. You can try to AP Mode so that the devices connected to both routers can interact with each other.
- If the WiFi indicator light keeps flashing frequently, that means the connection failed, and you may have entered the wrong password. It could also be for some other reasons, so try to restore factory settings. To do that, press the WPS button for about 5-8 seconds. Set up the WiFi Extender again.

2. Why does the internet speed drop when connecting to the extender?

- The WiFi Extender supports 2.4G networks and not 5G.
- The WiFi Extender is used to extend the range of your WiFi (which your main router WiFi can't cover). It does not increase internet speed.
- Sometimes, the signal (coverage or speed) drops due to external influences - a microwave oven, nearby cell towers nearby, a neighbor's WiFi on the same channel, walls, and partitions in a building made of certain materials blocking a WiFi signal.
- Try the Extender in different positions: place it at different angles or locations for a better signal.

3. What is the user name and password for setting up the Extender?

- After setting up, connect to the new WiFi name "router_name_Ext". The password is now the same as your WiFi main router.

4. Why are some devices at home (printer, CCTV camera, TV, iPhone) unable to connect to the Extender?

- This means the device does not recognize the Extender.
- The device should be in the same network as your router. You may set up the Extender in AP Mode to see if it will work.

5. How far should the Extender be from the router?

- It should be between the router and the area with a good signal. The position must be able to receive a good WiFi signal from the router.

6. Should the Ethernet cable be connected from the router to the extender?

- No, you should only plug the cable from the Extender to a computer.

7. Does the extender increase my internet speed?

- No, it increases the range of your WiFi.

8. Does the extender work with 5G?

- No, only with 2.4G.

9. Why am I unable to enter the web page?

- If you cannot open the webpage, follow these steps:
 - If access fails, please check if the correct SSID "WiFi Extender-xxxx" is connected.

If you are still unable to open the webpage, please check and try these:

- Check if you are connected to the WiFi extender during setup. This is necessary because before connecting to the router, the WiFi Extender should have no internet access. Your mobile will usually auto-connect to the other WiFi or ask if it is connected to the present WiFi or not. You must be connected to the WiFi Extender during setup.
- Please press and hold the WPS/RESET button of the repeater for 5-8 seconds to reset the WiFi Extender to restore factory settings. Set up the extender again.
- Disable your mobile's data during setup.
- Use another mobile phone to try.

WARNING

- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use the device where wireless devices are not allowed.
- This socket-outlet shall be installed near the equipment and shall be easily accessible.
- For passthrough devices, plug the power strips into the integrated electrical sockets of the devices, but devices of the same or another type not be stacked in normal use. Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

- These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

DIBREE GUARANTEE

IMPORTANT: All WiFi extenders on the market are designed to increase or improve WiFi coverage. That means it can improve the locations which are getting weak signals from your router and **NOT TO INCREASE WIFI SPEED**. According to the laws of physics, WiFi Extenders will always be slower than your existing router. This is because the WiFi extender has to split the bandwidth between the router.

Note: Based on 380,000+ sold units, the extender may not be effective or doesn't work in 3% of cases due to interference or incorrect setup.

ONE OF THEM? Contact our friendly customer service team: support@dibreeoffice.com

UNHAPPY? We'll give a full money refund or a replacement and you can keep the old product to avoid to hassle of shipping the product back.

"Wo unto the liar, for he shall be thrust down to hell."

"Good thing we ain't lying."

FCC Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

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ISSUES?



OUR FRIENDLY CUSTOMER SERVICE WILL WORK HARD TO PUT A SMILE BACK ON YOUR FACE. WE'D LOVE TO HELP YOU GET CONNECTED.

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