

Thermal Label Printer

User Manual

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Operational Video



Scan to watch the instructional video

Driver Download



<https://www.luckjingle.com/AppDriver?primaryTab=driver&type=D400&tab=download>

Scan the QR code for more language instructions.

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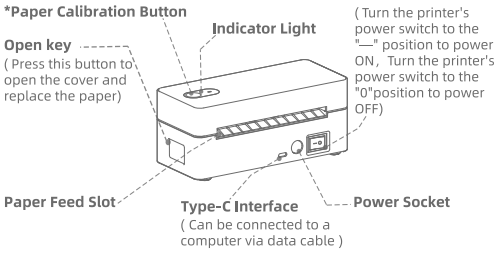


Product Information

Product model:	D400
Machine size:	180X78X77mm
Printing mode:	Thermal Printing
Weight:	446g
Interface form:	Type-C
Input power:	24V $\equiv$ 2.5A
Printing speed:	160 mm/s(max)
Applicable paper size:	30mm-110mm

EN

Product Components Description



Indicator Light

Green light steady: Printer in normal state | Red light steady: Printer out of paper/door open/temperature too high | Blue light steady: Bluetooth connected

Download the App

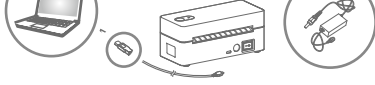
Please search for "Luckjingle" in your mobile app store, or scan the QR code at the top of the manual to download the app. Ensure Bluetooth is enabled on your phone to connect to the printer.

How to Download and Install Drivers

1. Visit www.luckjingle.com to access the driver download page. Select the appropriate driver for your printer model and computer operating system, then follow the on-screen instructions to complete installation. For detailed guidance, scan the QR code at the top of the manual to watch an instructional video.

2. Turn on the printer and connect it to your computer using the data cable: plug one end into the computer and the other into the printer's Type-C interface.

Note: Before connecting to the computer, ensure the data cable ports are securely plugged in and connect the machine to a power source.



Waybill Paper Loading Method

To identify the printable side, take a sheet of paper and scratch both surfaces with your fingernail. The side that produces a black residue is the correct side.

When loading, ensure this side faces the print head and insert it into the paper feed slot (see example below).

Paper loading steps: Open the printer cover, slide the paper width guide to its maximum width, insert the paper aligned with the center of the guide, then adjust the guide to the appropriate width to secure the paper (When loading paper, leave a portion of the thermal paper exposed outside the print exit).

*Paper Calibration Button Operation Method

Insert the paper (leave a portion of the thermal paper exposed outside the print exit when loading), turn on the power. The power indicator light will illuminate. Press and hold the "Calibration" button for 5-6 seconds, until the indicator light flashes and beeps are heard, then release the "Calibration" button. The printer will automatically calibrate.

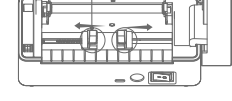
If encountering the following situations:

1. Paper is present but the printer reports an error: Remove the paper and restart the printer. When the red indicator light flashes, immediately press and hold the "Calibration" button. Release the button after the red light flashes again and a beep sounds. Wait 2 seconds, restart the printer, and test again.

2. No paper is present, but the printer does not report an error: With no paper loaded, turn on the printer, then press and hold the "Calibration" button for 5-6 seconds until the red indicator light flashes and two beeps sound. Release the button, then restart the printer for testing.

Paper width adjuster

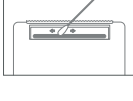
Manually adjustable via sliding rails to accommodate different paper sizes and ensure stable paper feeding.



Print side up



Clean the Printer Head



1. Please turn off the printer and open the paper compartment cover. Wait 2-3 minutes (as the high-temperature print head is susceptible to damage) before removing the printing paper.
2. Moisten a cotton cloth or cotton swab with medical alcohol, then gently wipe the print head from the center outward.
3. After cleaning the print head, do not use the printer immediately. Wait 1-2 minutes for the alcohol to fully evaporate before use.

Safety and precautions

1. Do not use or store the printer in locations with high temperature, high humidity, or severe pollution.
2. Connect the printer's power adapter to a properly grounded outlet. Avoid using the same outlet as high-power motors or other equipment that may cause voltage fluctuations.
3. Prevent water or conductive materials (e.g., metals) from entering the printer's interior. If this occurs, turn off the power immediately.
4. Do not operate the printer without paper, as this may severely damage the print roller and thermal print head.
5. Users must not disassemble the printer for maintenance or modification without authorization.

Warning

· It is strongly recommended to use the adapter provided by our company. Connecting an unsuitable adapter may cause fire, explosion, or damage to the printer.

· When the printer is operating or has just finished printing, do not open the top cover or touch the print head or printer body with your hands. Overheating may cause burns.

FCC Statement

1.This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1)This device may not cause harmful interference.

(2)This device must accept any interference received, including interference that may cause undesired operation

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Note: This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirements.

The device can be used in portable exposure condition without restriction.



热敏标签打印机

用户手册

扫描以下载应用



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操作视频



扫描观看教学视频

驱动程序下载



<https://www.luckjingle.com/AppDriver?primaryTab=driver&type=D400&tab=download>

扫描二维码获取更多语言说明。

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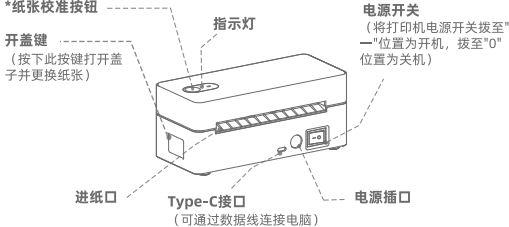


产品信息

产品型号：	D400
机器尺寸：	180X78X77mm
打印方式：	热敏打印
重量：	446g
接口形式：	Type-C
输入功率：	24V $\equiv$ 2.5A
打印速度：	160 mm/s(max)
适用纸张尺寸：	30mm-110mm

ZH-CN

产品部件说明



指示灯

绿灯常亮：打印机正常状态 | 红灯常亮：打印机缺纸/开仓/温度过高 | 蓝灯常亮：蓝牙已连接

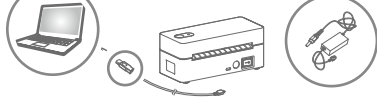
下载应用

请在手机应用商店搜索"Luckjingle"，或扫描说明书顶部的二维码下载应用。确保手机已开启蓝牙功能以连接打印机。

驱动下载安装方法

- 访问www.luckjingle.com进入驱动下载页面。选择对应打印机型号与电脑操作系统的驱动，按提示完成安装。具体操作可扫描说明书顶部二维码观看教学视频。
- 开启打印机，用数据线连接打印机与电脑：一端插入电脑，另一端插入打印机Type-C接口。

注意：连接电脑前请确保数据线端口插紧，并将机器连接电源。



面单纸的装入方法

辨别可打印面：取一张纸用指甲刮擦两面，产生黑色残留的一面为正确面。装入时请将该面朝向打印头插入进纸槽（如下方示例）。

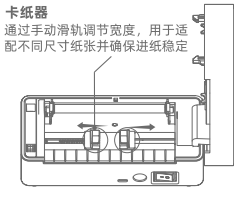
装纸操作步骤：打开打印机盖子，滑动卡纸器到最大宽度，对着卡纸器中间部位插入纸张后滑动卡纸器调整到合适宽度做到稳定纸张（请装纸时漏出一部分热敏纸在打印口外）

*纸张校准按钮操作方法

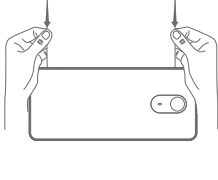
放入纸张（请装纸时漏出一部分热敏纸在打印口外），开启电源，电源指示灯亮起，按住“校准”按钮并保持5-6秒，直到指示灯闪烁且发出哔哔声，放开“校准”按钮，打印机将自动校准。

如遇以下情况：

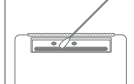
1. 有纸但是打印机报告错误：取出纸张重启打印机，当红色指示灯闪烁时，立即长按“校准”按钮，并在红色指示灯再次闪烁，并发出哔哔声松开按钮之后，等待2秒重启打印机再次测试。
2. 没有纸，但打印机没有报告错误：在没有纸张的情况下，开启打印机然后按住“校准”按钮保持5-6秒，直到红色指示灯闪烁并发出两声哔哔声后松开按钮，然后重启打印机进行测试。



打印面朝上



打印头清洁



1. 请关闭打印机并打开纸仓盖，等待2-3分钟（高温打印头易受损）后取出打印纸。
2. 用医用酒精浸湿无纺布或棉签，沿打印头由内向外轻轻擦拭。
3. 清洁打印头后请勿立即使用，静置1-2分钟待酒精完全挥发后再使用。

安全注意事项

1. 不要在高温、高湿或严重污染的地方使用或存放打印机。
2. 将打印机的电源适配器连接到正确接地的插座，避免使用与大电机或其他可能导致电压波动的设备相同的插座。
3. 避免水或导电物质(如金属)进入打印机内部，一旦发生这种情况，请立即关闭电源。
4. 打印机不得在没有纸张的情况下打印，否则印刷滚筒和热敏打印头将严重损坏。
5. 用户不得在未经授权的情况下拆卸打印机进行维护或修改。

警告

·强烈建议使用我们公司提供的适配器。连接不合适的适配器可能会导致火灾、爆炸或损坏打印机。

·当打印机在工作状态或刚打印完时，请勿打开机器顶部盖板，也不要用手触摸打印头或打印机主体。过热可能会引起烫伤。