pixsee
play

welcome to the world of Pixsee

quick start guide · 簡易安裝指南

pixsee

create beautiful moments

4 English

19 繁體中文

thank you for purchasing Pixsee Play

Pixsee Play will be your trusted companion on the wonderful journey through parenthood.

any questions? hello@pixseecare.com

Please retain your original receipt stating the date of purchase for any warranty or servicing purposes.

Please read this instruction manual carefully before using this product. Functions and features are subject to change without further notice.

Please visit the official Pixsee site for product updates and information.

Minimum system requirements for mobile devices: **iOS 13.0 and above or Android 8.0 and above**.

capture every timeless moment

download the Pixsee app here

Please read the safety warnings, installation guidelines and precautions on pages 6–7 before installing.

6 product safety instructions and warnings

9 contents and product specifications

10 product appearance, buttons and light indicators description

13 installation instructions

16 warnings, maintenance, warranty

important safety instructions

Hazard Warnings: potential risk of strangulation

- Please be aware that children are at risk of strangulation and suffocation accidents caused by rope entanglement.
- Keep power cords away from children; maintain a distance of at least 3.5 feet (1m).
- Do not leave the Pixsee Play AI Smart Baby Camera inside the baby cot or safety fence.
- Only use the original AC adapter provided with the product. Do not plug the adapter into a power socket that does not meet all safety requirements in your respective country.
- This AI smart baby camera is a monitoring aid and cannot replace the functions and responsibilities of adult supervision.
- Do not leave your infant unattended or alone at home. Infants need the constant care and attention of an adult.

installation

- Please use the Pixsee Play AI Smart Baby Camera with a mobile device. A device-to-device wireless connection is required for it to function properly. The wireless range will be affected by environmental factors.
- Any large objects containing metal (e.g. refrigerators, mirrors, blades, cabinets, metal doors or reinforced concrete) will affect the quality of wireless radio communications.
- Other solid objects, such as wall structures or other electronics that transmit wireless signals (e.g. televisions, calculators, wireless phones, fluorescent lamps, or dimmer switches), will potentially degrade the signal strength of this product.
- Using other products that utilize 2.4 GHz wireless frequency, such as Wi-Fi® routers, Bluetooth™ systems, or microwaves, will potentially affect the wireless signal strength of this product. Therefore, it is recommended that you keep this product at least 1.5 meters away from the aforementioned products. If the aforementioned products are causing interference, please switch them off prior to using your Pixsee device.
- In the event of poor wireless signal, please move your Pixsee device to an alternative location.

attention

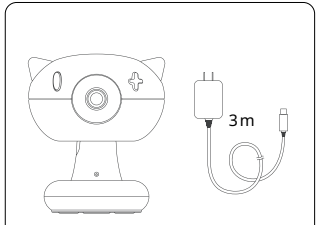
- Children, the elderly and people with disabilities should use this product under supervision and guidance. Do not allow children to use this product as a toy without supervision.
- Do not use this product on a sloping or unstable surface, keep it away from heat sources to avoid damaging the plastic parts, and do not place it near or on any electrical appliances.
- This product needs to be plugged in to a power source before it can be used. If the power cord is unplugged, it cannot be turned on.
- A socket with a rated power supply of 100 V – 240 V and a rated current of 5V/3A must be used with this product. Do not use a universal socket with other electrical appliances at the same time. Improper use of an AC adapter with the wrong power rating on this product might cause damage to the internal parts.
- Please do not use extension cords that have not been certified in your respective country/region to avoid the risk of fire. It may also affect

the Wi-Fi transmission and the performance of this product.

- Please do not use faulty accessories on this product.
- Do not touch the plug contacts with sharp or metal objects.
- Please test this product and all its functions before actually using the product to familiarize yourself with this product during actual use.
- Do not cover this product or its cables with towels and blankets.
- The product will dissipate the heat generated during normal operation on the surface. Please do not leave the product on your knees or any part of your body for an extended period of time to avoid possible physical discomfort due to high temperature.
- Please avoid placing this product near magnetic materials (such as speakers and TVs).
- Do not use this product in an environment that could potentially leak flammable gas, or expose the product to rain or humid conditions.
- Avoid using the AP router to connect to the Internet under thunder and lightning to avoid long-distance electric shock.
- Do not store this product near a fire source or throw it into a burning fire to avoid explosions or other accidents.
- To maintain aviation safety, please do not use this product during a flight. The network signal of this product may cause interference to the internal navigation systems of planes.
- If the product or the power cord is damaged, please do not attempt to disassemble the product. Please contact our company's after-sales service team:

hello@pixseecare.com

this package contains



Pixsee Play AI Smart Baby Camera

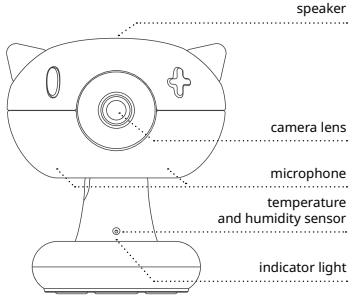
power cable

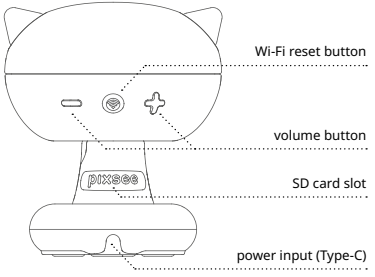
product specifications

camera	1080 p FHD video, 5 MP 6-layer optical glass lens, ultrawide lens module, anti-reflective and anti-glare coating
night vision	High quantum efficiency night vision CMOS sensor, no red-light emitting LED night vision filter (3 meters distance range, wavelength 940 nm), ambient light sensor
speaker and microphone	3W Built-in speaker and high sensitivity dual microphone
temperature and humidity sensor	Detection range: temperature: 0 ℃ ~ 60 ℃ (32 ℉ ~ 140 ℉) / humidity: 10 % ~ 90 %
security	Built-in secure cryptoprocessor with AES-128 bank-level encryption
power	Input: DC 5 V ⎓ 3 A , 100 – 240 V
network requirements	Frequency: 802.11 a / b / g / n / ac, 2.4 GHz or 5 GHz, WPA / WPA2-PSK(AES) encryption support, with a minimum of 5 Mbps upload speed for best experience

Note: mobile hotspot not recommended

product appearance and functions





device button behavior

Reset Wi-Fi:
press Wi-Fi reset button for 10 sec

Volume up:
press volume up button briefly

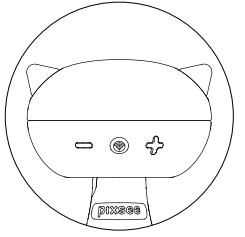
Volume down:
press volume down button briefly

Mute:
press volume down button for 2 sec

Factory reset:
press volume up button and volume down button simultaneously for 10 sec until the white LED light blinks

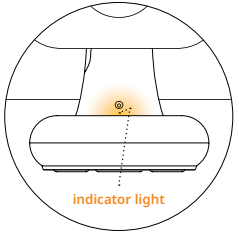
Reboot:
press Wi-Fi reset button and volume up button simultaneously for 3 sec

Sleep mode:
press Wi-Fi reset button briefly



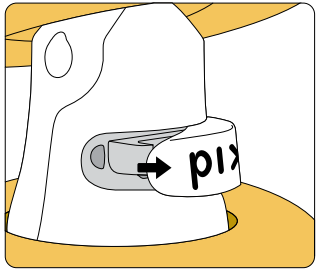
indicator light

- **Solid white:** device is booting up/ photo capture in progress
- **Blinking white:** ready to pair/ countdown timer
- **Blinking green:** connecting to Wi-Fi
- **Solid green:** stable connection
- **Blinking blue:** Wi-Fi setup mode
- **Alternating blue/green:** poor connection or signal
- **Solid purple:** mute mode
- **Solid red:** sleep mode (camera/mic/speaker off)
- **Blinking red:** firmware update in progress
- **Blinking orange:** trigger word/ voice command/ stuffed animal – detected and buffering
- **Solid orange:** listening in progress

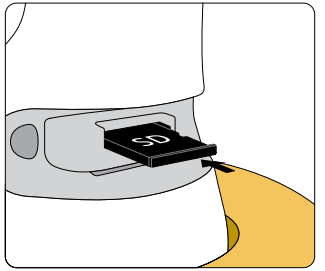


For the latest information regarding the indicator light, please consult the FAQ on our official website: pixseecare.com/us/support

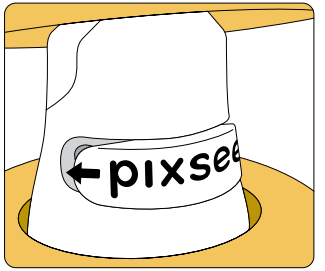
how to insert or replace the SD card



1. Remove the rubber cover.



2. Put/replace the SD card in the slot.

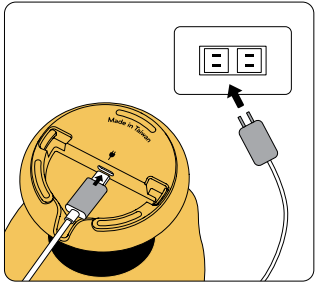


3. Put the rubber cover back.

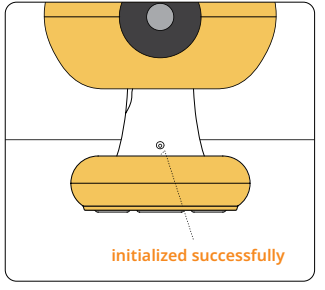
easy 4-step installation

Place your Pixsee Play AI Smart Baby Camera on a horizontal surface such as a bookshelf or a desk.

Please remove the black protective film of the lens first.

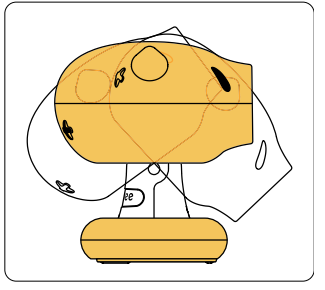


1. Connect your Pixsee device to a power source.



2. Confirm that the camera is turned on and the indicator light blinks white.

3. Download the Pixsee App, then follow the instructions to complete the pairing process.



4. Adjust the camera angle and the setup is complete.

To download the Pixsee app, please refer to p. 4.

warnings, maintenance, warranty

RF exposure warning
This device has been tested and meets applicable limits for Radio Frequency (RF) exposure. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

FCC information
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

ISED information
This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) L'appareil ne doit pas produire de brouillage;

(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

For information on detailed updates to this product manual, please visit the customer service page on the official Pixsee website.

AT	BE	BG	HR	CY	CZ	DK
EE	FI	FR	DE	EL	HU	IE
IT	LV	LT	LU	MT	NL	PL
PT	RO	SK	SI	ES	SE	UK
IS	LI	NO	CH	TR		

Product disposal and recycling information

- Please abide by the laws and regulations in your area to properly dispose of this product and recyclable items. Please contact your local government agency to understand the relevant laws and regulations, recycling items and recycling collection points in your area.
- Waste Electrical and Electronic Equipment (WEEE): This symbol means that according to local laws and regulations your product and / or its battery shall be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities. Proper recycling of your product will protect human health and the environment.

Cleaning and maintenance

- Please use a clean dry cloth for cleaning and wiping.
- Do not use strong solvents such as thinners, benzene-containing solvents or other chemical solvents next to or on this product.
- This product only features splash-proof protection. Please do not expose the product to water splashes, showers, or any contact with sea water, salt water, chlorinated water or beverages and other liquids. Improper use will void your warranty.
- Before cleaning your product, please ensure power is turned off, and the power cord from the AC adapter is disconnected.

Wireless specifications and declared maximum RF power

Wi-Fi 2.4GHz:
2400 – 2483.5 MHz: 20dBm (e.i.r.p)

Wi-Fi 5GHz:
5150 – 5250 MHz: 22 dBm (e.i.r.p)
5250 – 5350 MHz: 20 dBm (e.i.r.p)
5470 – 5725 MHz: 20 dBm (e.i.r.p)
5725 – 5850 MHz: 14 dBm (e.i.r.p)

The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.

Hereby, Shennona Co., LTD. declares that the radio equipment type SC-PIXM20 is in compliance with the Radio Equipment Regulations 2014/53/EU and 2017 (SI 2017/1206).

The full text of the UK/EU declaration of conformity is available at the following internet address: pixseecare.com/uk

Friendly reminder

In order to reduce the risk of Sudden Infant Death Syndrome (SIDS), the Centers for Disease Control and Prevention (CDC) has compiled a few tips on what parents and caregivers can do to help babies sleep safely. We hope every baby will sleep safely, warm and sound.

- Babies sleeping in the same bed with others is one of the risk factors for SIDS. Even with parents or multiple siblings, it is recommended for infants to sleep in the same room but on different beds.
- When using a towel or blanket to keep your baby warm, you should wrap it on your baby's chest and expose their arms to reduce the chance of the towel or blanket covering your baby's face, or wear one piece or sleep sack pajamas.
- The surface of the crib must be solid and flat, and there must be no soft objects such as pillows, stuffed toys, etc. Do not allow babies to sleep on sofas, chairs, cushions or on their parents or caregivers.
- To prevent overheating, do not put on too much clothing on your baby or wrap them too tightly. Ensure good ventilation if there is no air conditioning available.
- Ensure a smoke-free environment for your baby, and do not allow anyone to smoke near your loved one.

Disclaimers

- This instruction manual is provided "as-is", without warranties of any kind, either directly expressed or implied. To the maximum extent permitted by applicable laws, we provide the document AS IS AND WITH ALL FAULTS. You shall bear all the risks arising from the use of this manual.
- You fully understand and agree that we reserve the right to make changes to this instruction manual. In the event of changes to product specifications or product drivers, this manual will be updated accordingly. For information on detailed updates to this instruction manual, please visit the customer service page on the official Pixsee website.
- Please refer to the description page of the terms of use and privacy policy in the app to view software disclaimers for use of the Pixsee app.

In-warranty repair and service

This product's warranty repair and service will no longer apply should the following occur: (1) Unauthorized repair, changes to specifications, replacement of parts, or any other actions not authorized by us. (2) Inability to provide the product serial number and proof of purchase.

When you start to use this product, you are deemed to have read, understood, accepted and agreed to all terms and contents of this instruction manual, important warnings and safety tips, precautions and disclaimers. You agree to the use of this product only for its intended purposes and agree to abide by these terms and any relevant policies or guidelines.

For information on detailed updates to In-Warranty Repair and Service, please visit the customer service page on the official Pixsee website: pixseecare.com/us/support

California Residents
WARNING: Cancer and reproductive harm - www.p65warnings.ca.gov

簡易安裝指南

感謝您購買本產品

讓Pixsee Play與您一起展開
陪伴寶寶的驚喜旅程！

任何問題？ support@pixseecare.com

請您保留原始的購買收據並註明購買日期，作為保固期內需要維修服務時的依據。使用產品前請仔細閱讀本說明書，其中描述之功能如有更改，恕不另行通知。

請隨時參閱官方網站以獲得最新產品資訊。

行動裝置系統版本需求
iOS 13.0 或以上
Android 8.0 或以上

掌握每個精彩時刻

下載 Pixsee app

請先閱讀第22-23頁的安全警語、安裝準則及注意事項，再進行安裝

22 安全警語與安裝準則
25 內容物與產品規格
26 外觀、按鈕與燈號說明
29 安裝說明
32 警語、維護與保固

重要警語與安全提示

警告：絞勒窒息危險

- 請留意孩童易受繩索纏繞而發生絞勒窒息之意外。
- 請勿讓孩童接觸電線 (請保持3.5英呎(1公尺)以上的距離)。
- 請勿將智慧寶寶攝影機放在嬰兒床或嬰兒護欄內。
- 請使用本產品隨箱提供的變壓器，並切勿將上述變壓器插入未經國家安全認證之延長線。
- AI 智慧寶寶攝影機為輔助工具，無法取代具成人監督意義之功能及責任。
- 請勿將嬰兒獨自留在家中，嬰兒必須隨時有成人之照護並回應其需求。

安裝準則

- 請將 Pixsee Play AI 智慧寶寶攝影機和手機裝置一起使用，您必須在上述兩個裝置之間建立無線網路連接，該連接範圍將受到連網環境條件的影響。
- 任何大型金屬物體，例如:冰箱、鏡子、銼刀櫥櫃、金屬門或鋼筋混凝土等，皆可能阻擋本產品之無線電信號。
- 其他固體如牆壁等結構，或通過無線電及電氣設備(例如電視、計算機、無線電話、螢光燈或調光開關等)，也可能降低本產品之信號強度。
- 使用其他2.4GHz類產品，例如無線網絡 (Wi-Fi®路由器)、Bluetooth™系統或微波爐，也可能干擾本產品之信號強度，因此請保持本產品距離上述類型產品至少5英呎(1.5公尺)的距離，或當上述類型產品疑似引起干擾，請將其關閉。
- 如果信號微弱，請嘗試移動本產品至房間不同位置。

注意事項

- 兒童、老年人及身障人士應在監護和指導下使用本產品，勿讓兒童擅自將本產品當作玩具。
- 請勿在傾斜或不穩定的檯面上使用本產品，並遠離熱源，以免損壞塑膠部件，亦不可靠近或置於任何電器上。
- 本產品需插上電源線才可使用，若拔掉電源線，則無法開機。
- 本產品須單獨使用額定電源100V~240V，額定電流5V⎓3A的插座，切勿以萬用插座與其他電器同時使用。如果使用錯誤功率的電源變壓器，有可能造成內部零件的損壞。
- 請勿使用未經國家安全認證之延長線轉接，以免存在起火風險，同時也可能影響Wi-Fi傳輸及本產品效能。
- 請勿使用損壞的配件以及其他周邊配備。
- 請勿以尖銳或金屬物體接觸插頭觸點。
- 請在實際使用產品前測試本產品及其所有功能，以幫助實際使用期間更熟悉順利。
- 請勿將毛巾或毯子覆蓋住本產品及電源線。
- 當產品正在運作時，會將系統正常之發熱散逸到表面，請勿將本產品長時間放置在膝上或是身體任一部位，以避免因高溫而可能造成的身體不適。
- 請避免將本產品放置在磁性物質附近 (例如喇叭及電視等)。
- 請勿在洩漏可燃氣體、雨中或潮濕環境下使用或暴露本產品。
- 請勿在雷電天氣下使用無線路由器連線上網，以避免遭受閃電的遠距電擊。
- 請勿將本產品存放於靠近火源處或是丟入燃燒的火堆中，以免造成爆炸意外。
- 為維護飛航安全請勿在航空工具上使用，本產品網路訊號可能對導航系統造成干擾。
- 如果本產品或電源線損壞，為避免危險，請勿自行嘗試拆卸，請聯繫本公司售後服務處理：support@pixseecare.com

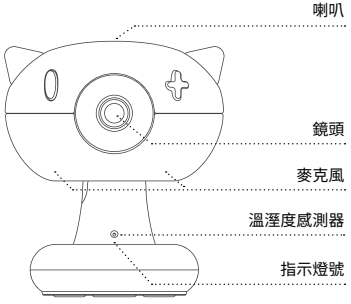
包裝內容包含

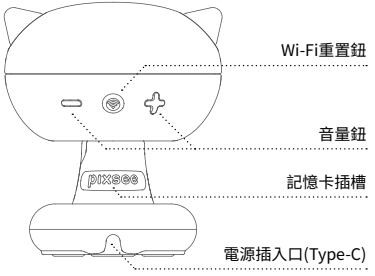
產品規格

攝影鏡頭	1080p FHD錄影畫質、500萬畫素6層全玻璃鏡頭、超廣角鏡頭模組、抗反射、防眩光鍍膜
夜視功能	高量子效率夜視CMOS感光元件、無紅暈LED夜視濾鏡 (3公尺距離範圍、波長940nm)、環境光源感測器
喇叭及麥克風	內建3W高音質喇叭與雙高感度麥克風
溫濕度偵測器	可偵測環境範圍：溫度為0°C~60°C (32°F~140°F)、濕度為10%~90%
安全性	內建安全加密晶片、AES-128 銀行級加密技術
電源電壓	直流5伏特 ⎓ 3安培
連網環境需求	Wi-Fi 802.11 a / b / g / n / ac, 2.4GHz or 5GHz (WPA, WPA2 encryption supported)；為享有較佳使用體驗，建議Wi-Fi 上下傳速度至少各 5Mbps 以上，體驗較佳。

提醒：使用手機熱點連線，可能影響連線及瀏覽品質

產品外觀





按鍵說明

重置Wi-Fi:
長按 Wi-Fi 重置鈕 10秒鐘

提高音量:
短按音量鈕 ⊕

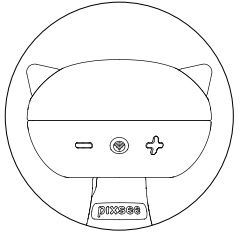
降低音量:
短按音量鈕 ⊖

靜音:
長按音量鈕 ⊖ 2秒鐘

還原出廠狀態:
同時長按音量鈕 ⊕ 及音量鈕 ⊖ 10秒鐘
直到白色LED燈閃爍

重新啟動:
同時長按Wi-Fi 重置鈕 及音量鈕 ⊕
3秒鐘

睡眠模式:
短按Wi-Fi 重置鈕



燈號說明

白色恆燈：
裝置啓動中/拍照中

白色閃燈：
可進行配對/倒數計時

綠色閃燈：
Wi-Fi連線中

綠色恆燈：
正常連線運作中

藍色閃燈：
Wi-Fi設定模式

藍+綠色閃燈：
網路連線或傳輸訊號狀況不佳

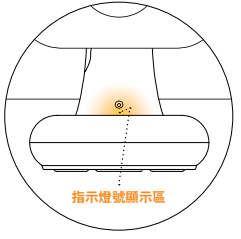
紫色恆燈：
靜音模式

紅色恆燈：
睡眠模式
(關閉鏡頭/麥克風/喇叭)

紅色閃燈：
韌體更新中

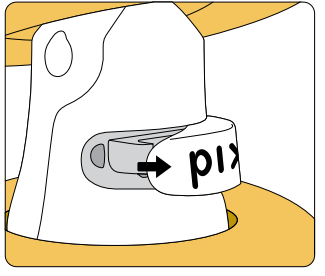
橘色閃燈：
偵測到喚醒詞/語音指令/
布偶玩具並進行指令動作

橘色恆燈：
語音指令接收中

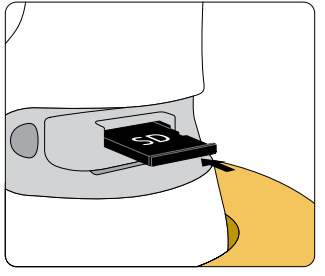


最新的燈號說明請參閱官方網站：pixseecare.com/tw/support

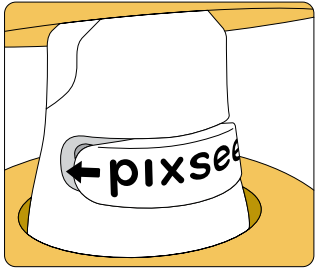
如何置換SD卡



1. 打開SD卡匣的橡膠蓋。



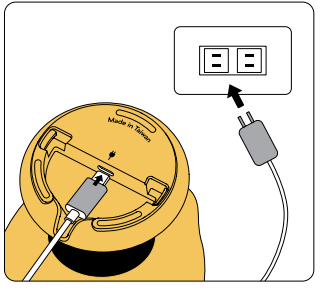
2. 將欲放入或替換的SD卡置入卡匣。



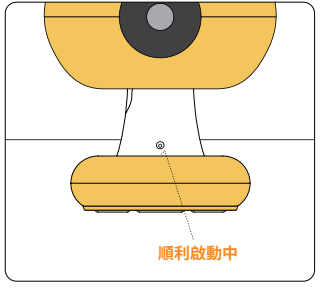
3. 將橡膠蓋蓋回，完成!

簡單安裝4步驟

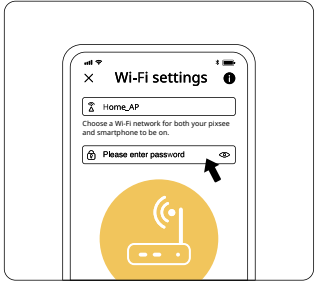
Pixsee Play AI 智慧寶寶攝影機適用於書架、書桌等任何平坦的表面之上。



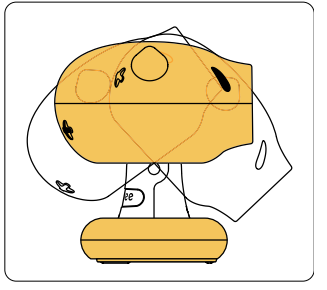
1. 連接電源。



2. 確認裝置啟動白色燈號。



3. 下載Pixsee app，依循指示操作，與裝置完成配對。



4. 調整鏡頭角度，完成!

Pixsee app下載請翻閱p.20

警語、維護與保固

產品中有害物質名稱及含量

單元	設備名稱: Pixsee Play AI 智慧寶寶攝影機-玩心系列 型號: SC-PIXM20					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr(VI))	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
電路板	—	○	○	○	○	○
外殼	○	○	○	○	○	○
攝影機	—	○	○	○	○	○
喇叭	○	○	○	○	○	○
變壓器	—	○	○	○	○	○

備考1. "超出 0.1 wt%" 係指限用物質之百分比含量超出百分比含量基準值。
備考2. "○" 係指該項限用物質之百分比含量未超出百分比含量基準值。
備考3. "—" 係指該項限用物質為排除項目。

NCC警語

- 依據台灣「低功率射頻器材技術規範」規定：取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。
- 應避免影響附近雷達系統之操作。

射頻暴露

本裝置已通過評估，符合適用的無線電波暴露法規要求，不會超出適用的射頻 (RF) 能量排放限制。為配合適用的射頻暴露法規遵循規定，在裝置運作期間，任何人員與本裝置的天線應保持至少 20 公分的間隔距離。

設備廢棄及回收處置

- 請遵守您所在地區法規適當地處理本產品和回收事項，並請您聯絡當地政府機關以便瞭解您所在地區相關的法規、回收事項及回收集點等相關資訊。
- 請您依照所在地區法規規定，將本產品帶到收集點回收電氣和電子設備。請勿將本產品與普通家庭垃圾一起處置。

清潔保養

- 請使用潔淨的乾布進行清潔擦拭。
- 請勿在本產品旁使用強力溶劑如稀釋劑、含苯溶劑或其他化學溶劑。
- 本產品不具備生活性防水功能，請勿使產品潑水、淋水或接觸海水、鹽水、加氯的水或飲料等液體。不當使用將導致本產品保固失效。
- 在清潔本產品之前，請務必先關閉電源並斷開電源適配器的連接。

友善建議

為降低嬰兒猝死症候群之發生風險，國民健康署整理了「寶寶安全睡眠環境5守則」，讓主要照顧者對寶寶的睡眠環境進行檢視，希望每個寶寶都擁有安全、溫暖及香甜的睡眠。

- 寶寶與他人同床而睡，是嬰兒猝死症的危險因素之一，就算是與父母或多胞胎兄弟姊妹，都建議要「同室不同床」。
- 使用毛巾被或毛毯保暖時，應裹至寶寶胸部，並將手臂露出，以減少蓋住臉部的機會，或穿著一件式或睡袋型嬰兒睡衣。
- 嬰兒床表面必須堅實平整，不可有鬆軟物件，如枕頭、填充玩具等；且勿讓嬰兒睡在沙發、椅子、墊子或趴睡在父母或照顧者身上。
- 避免環境過熱，勿穿著太多衣物與過度包裹嬰兒。無空調設備時，宜注意通風。
- 建立無菸環境，勿讓任何人在嬰兒附近吸菸。

資料來源：台灣衛福部國民健康署

免責聲明

本說明書是以「現況」及「以目前明示的條件下」的狀態提供給您。在法律允許的範圍內，本公司就本說明書不提供任何明示或默示的擔保及保證，您應自行承擔使用本說明書的全部風險。您知悉本公司有權隨時修改本說明書。本產品規格或驅動程式一經改變，本說明書將會隨之更新。本說明書更新的詳細說明請您造訪本產品官網，取得完整使用手冊及最新資訊。軟體部分免責聲明請參閱app內使用條款與隱私政策說明頁面。

保固維護

當下列兩種情況發生時，本產品將不再受到本公司之保固及服務：

(1).本產品曾經過非本公司授權之維修、規格更改、零件替換，或其他未經過本公司授權的行為。

(2). 無法提供產品序號或購買證明。

當您開始使用本產品時，即視為您已閱讀、理解、接受和同意本產品使用說明書、重要警語與安全提示說明、注意事項和免責聲明等全部條款和內容。您承諾僅出於正當目的使用本產品，並且同意遵守本條款及任何本公司制定的相關政策或著準則。

關於保固維護的詳細說明請您造訪本產品官網之客服網頁：pixseecare.com/tw/support，取得完整使用手冊及最新資訊。

pixsee

create beautiful moments

www.pixseecare.com