PIONELE

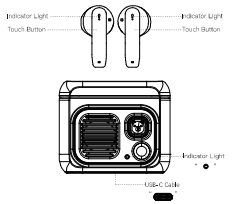
E 16

FCC ID:2A75X-E16E

FCC ID:2A75X-E16B

User Manual

Product Overview

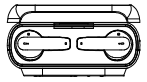


What's in the Box

E 16 Earbuds	x 2
E 16 Charging Case	x 1
USB-C Cable	x 1
User Manual	x 1

How to Pair

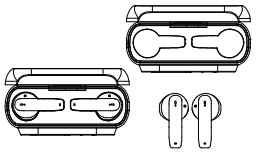
Open the charging box, the left and right earphones will automatically form a TWS team, After the team is successfully formed, the white lights on both ears will flash slowly.



2. Select " Pionele E 16 " under bluetooth menu on your device. The pairing is success ful.

3. Congratulations, your Pionele E 16 earphones have been successfully connected. After the connection is successful, the indicator light will be off. You can take it out and use it alone, or you can use two earphones together to enjoy music.

4. When you use it again, you only need to open the charging box, and the headset can automatically reconnect to the last connected device. After the connection is successful, the left and right earphone lights will turn off.



5.Connect to a New Device
When you want to connect to a new device, disconnect this connection, the earbuds will turn to pairing mode.

Touch Control

Music Mode	Previous / Next	Play / Pause
Phone Mode	Reject a call	Accept a call / Hang up a call
dle Mode	Activate voice assistant	● ● ●
Game Mode	Normal Mode / Low delay	● ● ● ●

* Note: 1. The LED on each one different functions, and only half of them can be used with one ear.
2. Support Siri, Google Assistant, Alexa, Pro.

Power on

- The earphones are taken out of the charging box and the earphones are automatically turned on.
- Press and hold the touch button for 3 seconds, the hearphone is turned on manually.

Power off

- Put the earphone into the charging box, and the earphone will automatically shut down.
- Press and hold the touch button for 8 seconds, the headset will be manually turned off.

charge the earphone

Put the earphone back into the charging box to charge, the white light is always on, and the light is off when fully charged.

Low battery reminder

When the earphone is low in battery, the earphone will play a low-battery tone to remind you to charge.

factory reset

When the two earphone fail to team up or connect via Bluetooth, try a factory reset as explained below.

1.When a single earphone is not connected, press the touch key 5 times to perform clearing and automatically shut down.

2.Repeat the above steps for the other earphone.

3.After clearing, the dual earphones restart automatically to form a team. After the team is successfully formed, the white light of the dual earphones flashes slowly.

Charging the Charging Case

Use the USB-C Cable to charge the charging case.

When the charging box is charging, the indicator light of the charging box is always on, and it is off when fully charged.

Turn on the earphone box

In shutdown state, press and hold the multi-function button for 3 seconds to turn it on.

Turn off the earphone box

In the power-on state, press and hold the multi-function button for 3 seconds to power off.(If you don't let go for 5 seconds, Clearing the pairing record will be performed.)

Earphone box pairing mode

It will automatically enter pairing mode after power on.

Earphone box connection equipment

Device search "Pionele E 16" pairing name and click connect.

Earphone box connection timed out

-Pairing mode: The earphone box will automatically shut down if it is not connected within 3 minutes after it enters the pairing mode.

-Over-distance connection: The earphone box will automatically shut down if it does not return to the range after 3 minutes beyond the connection range.

-Disconnect: The earphone box will automatically shut down if the device is not connected after 3 minutes of disconnection.

link back

-Power off state: After the earphone is turned on, it will reconnect to the last connected device.

-Over-distance status: The earphone box returns to the last connecteddevice after it returns to the connection range.

Earphone box button control

music is playing	/	Pause/play music	●
next	● ●	previous	● ● ●

Clear pairing record

Press and hold for about 3 seconds to hear a "dong" sound, don't let go, until you press and hold for about 5 seconds, you hear the "pairing" prompt to disconnect the Bluetooth and clear the pairing record.

Earphone box low battery reminder

When connected, "Battery Low" is reminded every minute.

FAQ

1.How to switch Mono Mode to Dual Mode.
a.When you just only use the right earbud, take out the left earbud from charging case, the music will come out from the left and right earbuds at the same time.
b.When you just only use the left earbud, take out the right earbud from charging case, the music will come out from the left and right earbuds at the same time.

2.How to switch Dual Mode to Mono Mode.
a.When you put your right earbud into the charging case, the left earbud will continue playing music.
b.When you put your left earbud into the charging case, the right earbud will continue playing music.

3.The earbuds cannot reconnect to my device automatically.
If your earbuds are connected to several devices before, they will reconnect automatically with the recently connected device.

a. Make sure the Bluetooth of the mobile phone is turned on, close the cover again, and turn on the headset again.

b.If the left and right ear lights are off after the headset is turned on, it means that the headset is connected to other mobile phones, turn off the Bluetooth of the mobile phone that has been connected to the headset, the white lights on both ears flash slowly, the headset automatically enters the pairing mode, and then use the current mobile phone to search for connection.

c. Let the earphone reset to factory settings, and then use the current phone to search for the connection again.

4.When the left and right headphones cannot be connected, put the left and right headphones into the charging box, open the charging box, and the left and right headphones automatically form a TWS team, After the left and right headphones are interconnected successfully, the binaural white light flashes slowly, and the headphones enter the pairing mode. If the above operations are invalid, please try to restore the factory settings.

5.No sound from left/right earbud.
Please put your earbuds into the charging case, and then take out them again. If still not solve this problem, please carry out restoring the factory settings(Page 7), and then put your earbuds into charging case and then take out them again.

6.Can't turn on my earbuds
a. Put the earbuds into the charging case again, and make sure that the earbuds is in the compartment and there is no shaking.
b. Close the cover, then charge the charging case. After flashing for a period of time, open the cover again and try to activate the headset.

FCC Compliance Statement

FCC and IC Statement

This device complies with part 15 of the FCC Rules and Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:
(1)This device may not cause harmful interference, and(2)this device must accept any interference received, including interference that may cause undesired operation. CAN ICES-3(B).

FCC/IC Radiation Exposure Statement

This equipment complies with FCC/IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment dose cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

– Reorient or relocate the receiving antenna
– Increase the separation between the equipment and receiver.
– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
– Consult the dealer or an experienced radio/TV technician for help.

FCC Caution

Any Changes or modifications not expressly approved by the party set forth for an uncontrolled environment. Responsible for compliance could void the user's authority to operate the equipment.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Name and content of harmful substances in products

Component Name	Harmful Substance					
	Lead(Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr(VI))	Polybrominated Biphenyls (PBB)	Polybrominated Diphenyl Ethers (PBDE)
Printed Circuit Assembly	×	○	○	○	○	○
Small structural parts such as casing	×	○	○	○	○	○

This table has been prepared in accordance with the provisions of SJ/T 11364.

○ : It means that the content of the harmful substance in all homogenous materials of the part is below the limit specified in GB/26572.

× : It means that the content of the hazardous substance in at least one homogenous material of the part exceeds the limit specified in GB/26572.

Components marked with an "X" on the form are those for which the substitution of hazardous substances is not possible due to the global level of technological development.

Printed Circuit Board Assemblies*: Including printed circuit boards and their components, electronic components, and so on.
Depending on the model, the product you purchase may not contain all of the above components.

Electrical and electronic products sold in the People's Republic of China must be marked as such logo, the number inside the logo represents the product under normal use.
Environmental Usage Period.

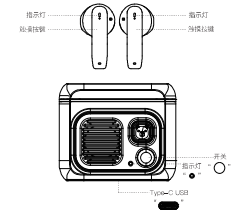
PIONELE

E 16

FCC ID:2A75X-E16E

说明书

产品简介

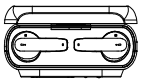


包装内容

E 16耳机	x 2
E 16充电盒	x 1
Type-C USB 充电线	x 1
用户指南	x 1

如何配对

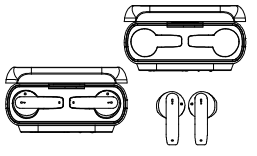
打开充电盒，左右耳机自动TWS组队，组队成功后，双耳白灯慢闪.



2. 在手机蓝牙菜单里选择码的设备“ Pionele E 16” 连接，即可配对成功.

3. 恭喜您的Pionele E 16耳机已经连接成功，连接成功后指示灯熄灭，您可以单独享出使用，也可以两个耳机一起使用欣赏音乐.

4. 再次使用的时候，您只需要打开充电盒，耳机可以自动回连上次连接的设备，回连成功后，左右耳机灯灭.



5.连接新设备
如需连接新设备，只需要断开已经接设备蓝牙，耳机自动进入配对模式，听设备搜索蓝牙列表连接即可使用.

触摸控制

音乐模式	上一曲 / 下一曲	播放 / 暂停
来电模式	拒接电话	接听电话 / 挂断电话
空闲模式	激活语音助手	● ● ●
游戏模式	正常模式/低延时	● ● ● ●

* 备注：1.左右耳机功能不同，单只使用时有一半的功能.
2.支持Siri, Google assistant, Alexa语音助手

开机

-耳机从有内套出，耳机自动开机.
-长按触摸键3秒，耳机手动开机.

关机

-耳机放入充电盒，耳机自动关机.
-长按触摸键8秒，耳机手动关机.

为耳机充电

耳机放回充电盒充电，白灯常亮，充满灯灭.

低电提醒

当耳机低电量时，耳机会播报低电量提示音提醒充电.

恢复出厂设置

当两个耳机无法组队或是开连接时，尝试按下面说明恢复出厂设置.

1.单耳机未连接的情况下5击触摸键执行清空并自动关机.

2.另一只耳机重复以上步骤.

3.清空后双耳重新开机自动进行组队，组队成功后双耳白灯慢闪.

为充电盒充电

使用Type-C充电线为充电盒充电.

当充电盒充电中，充电盒指示灯常亮，充满电熄灭.

音箱开机

关机状态下长按多功能键3秒开机.

音箱关机

开机状态下长按3S左右听到“嗒”的一声松手执行关机.(如果不松手5秒后会执行清空配对记录.)

音箱配对模式

开机后自动进入配对模式.

音箱连接设备

设备搜索“Pionele E 16”配对名点击连接.

音箱连接超时

-配对模式：音箱进入配对模式后3分钟内未连接 自动关机.

-超距连接：音箱超出连接范围3分钟后未返回范围内自动关机.

-断开连接：音箱断开设备连接3分钟后未连接设备自动关机.

回连

-关机状态：耳机开机后回连最后连接过的设备.

-超距状态：音箱返回连接范围后回连最后连接过的设备.

音箱按键控制

正在播放音乐	/	暂停/播放音乐	●
下一曲	● ●	上一曲	● ● ●

音箱清除配对记录

长按3S左右听到“嗒”的一声不松手，直到长按5S左右听到“pairing”提示断开蓝牙，清除配对记录.

音箱低电提醒：

已连接的情况下每分钟一次“Battery Low”.

常见问题

1.如何从单耳模式进入双耳模式

a.当你只是用右耳时，从充电盒取出左耳，自动进入TWS双耳模式，音乐同步从左右耳机发出.
b.当你只是戴左耳时，从充电盒取出右耳，自动进入TWS双耳模式，音乐同步从左右耳机发出.

2.如何从双耳模式进入单耳模式

a.把右耳机放入充电盒，自动切换为单耳模式，只有左耳播放音乐.
b.把左耳机放入充电盒，自动切换为单耳模式，只有右耳播放音乐.

3.耳机无法自动回连您的手机时
如果您的耳机连接过几个手机，此时可能耳机已经回连了其中一台.
a. 确定手机蓝牙是否打开，重新关开盖，让耳机重新开机.
b. 如果耳机开机后，左右耳灯灯灭，说明耳机已连接其他手机，关掉已经连接其耳机的手机的蓝牙，双耳白灯慢闪，耳机自动进入配对模式，然后用当前手机搜索连接即可.
c. 直接让耳机恢复出厂设置，然后用当前手机重新搜索连接.

4.如果您有耳机无法连接，清楚您有耳机进入充电盒，打开充电盒左右耳机自动TWS组队，左右耳互连成功后，双耳白灯慢闪，耳机进入配对模式，如果以上操作无效，请尝试恢复出厂设置.

5.如果耳机无声音

尝试重新连接耳机，来否着起问题.
把耳机放入充电盒，重新打开，如果无法改善此问题，请尝试恢复出厂设置.

6.无法开机
a. 把耳机正确放入充电仓，确认耳机在仓内，没有晃动.
b. 关盖，然后给充电仓充电，充一段时间后，再次开盖尝试激活耳机.

安全规则

使用规则
1. 请勿以任何理由拆除或试图拆除，否则可能导致耳机故障，这会都不在保修范围。
2. 请勿将设备放入水中浸泡，否则会造成设备严重损坏，由此造成的损坏属保修不予以保修。
3. 请勿将设备置于温度过高（75°C以上）的环境中。
4. 请避免跌落儿童等导致的损伤跟随使用设备是不行。
5. 不产品内含有锂电池，请勿将设备置于高温，不适合在平以下儿童使用。
6. 请勿在雷暴天气下使用该设备，雷暴可能导致设备工作不正常，并增加触电危险。
7. 若长期不使用该耳机充满电，避免电池过放损坏。

电池提示
1. 此产品内置锂电池，禁止拆解、撞击、挤压等危险入火中。
2. 请勿直于有温环境中，按使用设备的当的目标下，以免爆炸。
3. 耳机在严重跌落，请勿继续使用。
4. 按照当地法规处理电池，不要当做家庭垃圾处理。
5. 当耳机停止提示充电时，应确保产不得自行取出或者更换产品的电池，请行此类操作行在取出可能会损坏产品。

产品中有害物质名称及含量

部件名称	有害物质					
	铅(Pb)	汞(Hg)	镉(Cd)	六价铬(Cr(VI))	多溴联苯(PBB)	多溴二苯醚(PBDE)
印刷电路组件	×	○	○	○	○	○
外壳等小结构件	×	○	○	○	○	○

本表格依据 SJ/T 11364 的规定编制。
○：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572规定的限量要求以下。
×：表示该有害物质至少在该部件的某一均质材料中的含量超过GB/T 26572规定的限量要求。
贵单位以下为例部件，暂时全球技术发展水平限制而无法实现有害物质的替代。

印制电路板组件*：包括印刷电路板及其零部件、电子元器件等。根据产品型号不同，您所购买的产品可能不会含有以上所有部件。

在中华人民共和国境内销售的电子电气产品必须标识此标志。标志内的数字代表在正常的使用状态下的产品的环保使用期限。

保修声明

此声明仅适用于从本公司在线商店或授权本公司经销商处购买的启用而非转售的产品。本保修自购买之日起生效，适用于原购买者，产品有详细的操作说明，本公司对因未遵循与本公司产品使用相关的说明而造成的损害负责。

本保修不适用于：
1.未经授权对产品进行修改造成的损坏。
2.外观损坏，包括但不限于划痕、凹痕或擦痕。
3.由意外、滥用、误用、断充、火灾、液体或其他外部原因造成的损坏；
4.由非授权公司维修提供商的任何人执行的未经授权的服务造成的损坏；
5.测正常磨损或材料正常老化所造成的缺陷。
6.已拆开序列号已被删除或难以辨认的产品。
7.对引起故障的情况自行描述。
8.为产品投保丢失和损坏保险
9.要求提供交付和验证证明

一旦您提出保修申请或出现问题，我们将尝试帮助您诊断和解决问题。