

100908000076

Smart WiFi Camera

User Manual

What's in the Box

- Smart Camera ×1
- USB Cable ×1
- Power plug ×1
- User Manual ×1
- Screw bag ×1
- Mounting Bracket ×1
- Solar Panel(Only for solar powered camera)

★ Different products have different accessories,
Please refer to the actual packing list.

Get Started

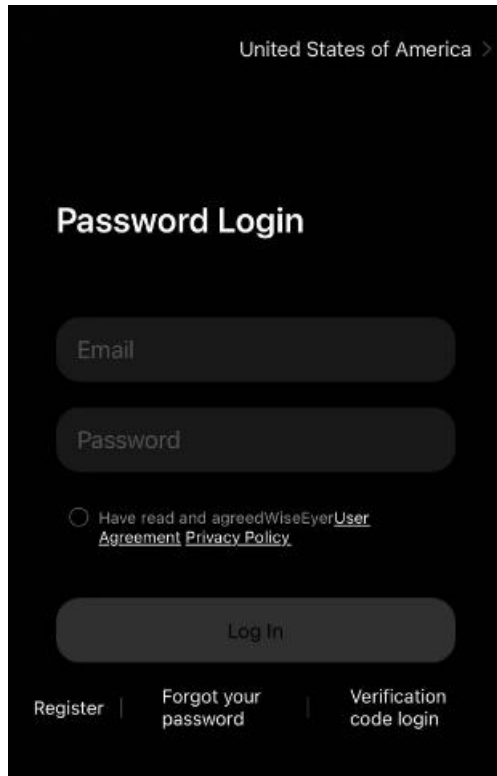
- Make sure to turn on Bluetooth on phone settings
- Connect phone to the 2.4GHz WiFi(5GHz WiFi is not working)

1 Download the WiseEyer app

Scan the QR code to download the app on App Store(IOS) or Google Play(Android)



2 Register an Account



United States of America >

Password Login

Email

Password

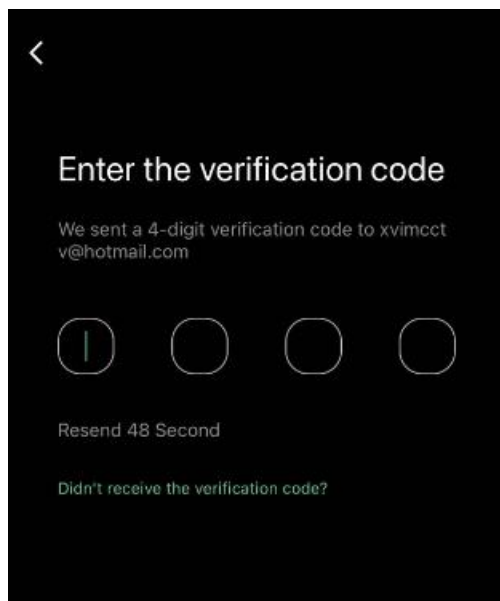
☐ Have read and agreed [WiseEyer User Agreement](#) [Privacy Policy](#)

Log In

Register | Forgot your password | Verification code login

Step1:

- Click register and enter email address.



<

Enter the verification code

We sent a 4-digit verification code to xvmcctv@hotmail.com

1 0 0 0

Resend 48 Second

Didn't receive the verification code?

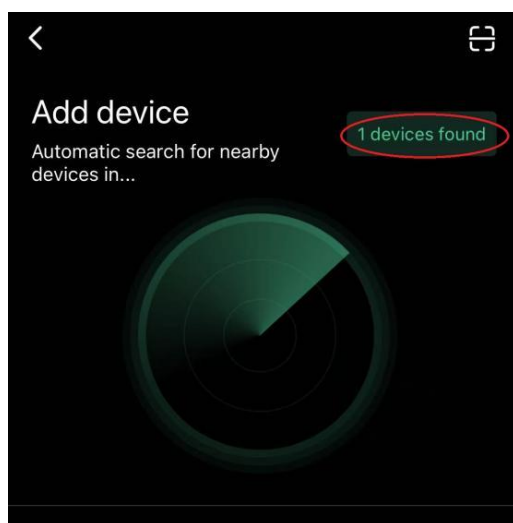
Step 2:

- Enter the verification code and create a password.

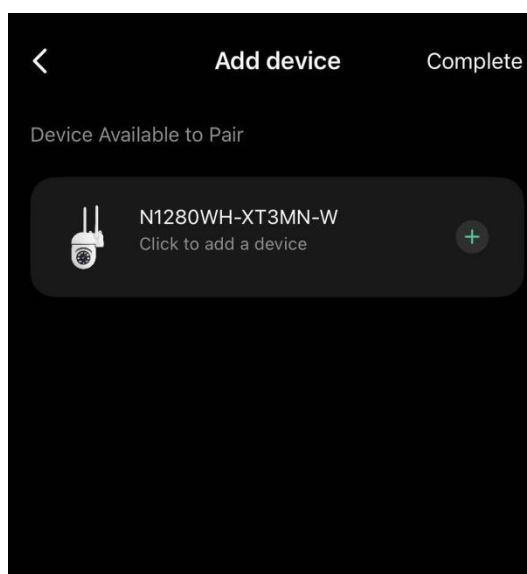
3 Add Device

Method 1: Add camera via Bluetooth

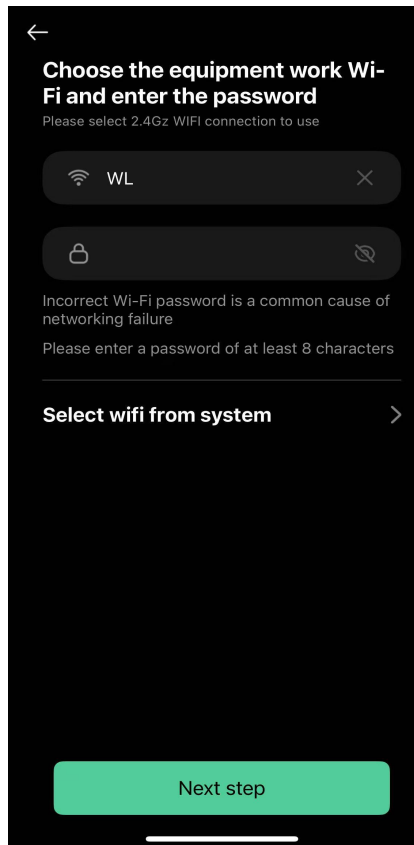
Click add my device and the WiseEyer App will prompt window to tell you to turn on Bluetooth and allow the app to find and connect to devices on local network.



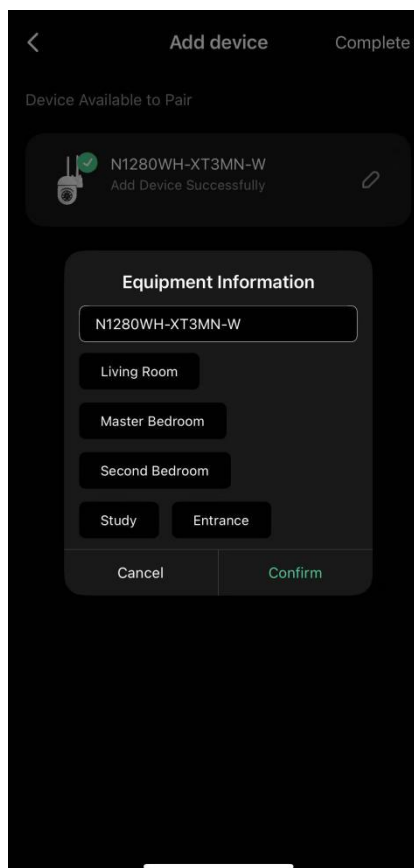
- Open WiseEyer App, and click +, wait for Bluetooth to search the device.



- The app will automatically find nearby device. Then click “+”



- Check WiFi info, please make sure the WiFi is 2.4GHz and click Next.



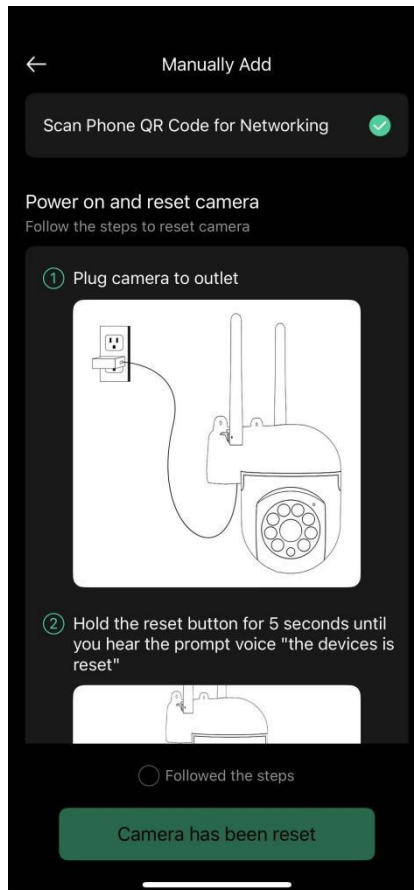
- Wait for the device to finish connecting, and make a name to complete the process.

Method 2: Add Device Manually

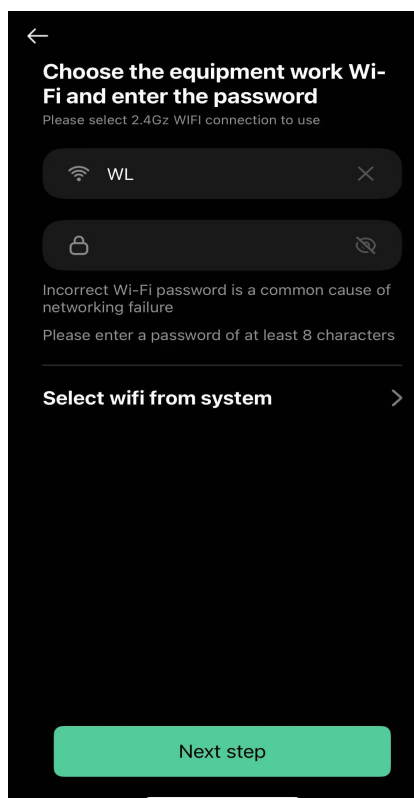
- Plug the camera to outlet, and you will hear the prompt voice “ waiting for network configuration information”
- If there is no prompt voice, please hold the reset button for 3 seconds to reset camera.



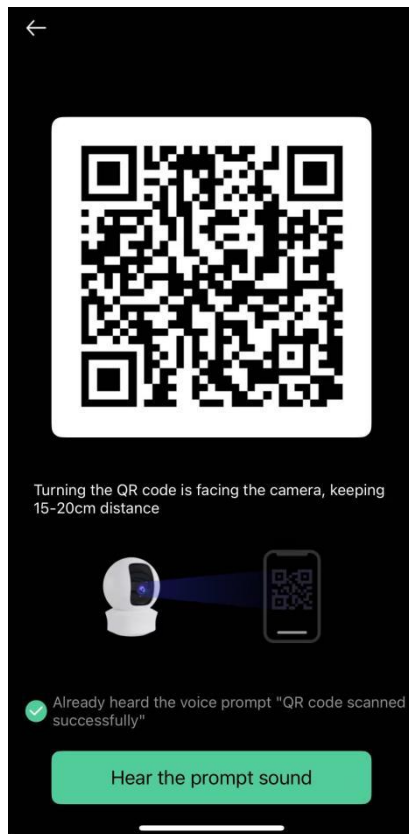
- On App homepage, Click “+” and Manually Add device then select the camera,



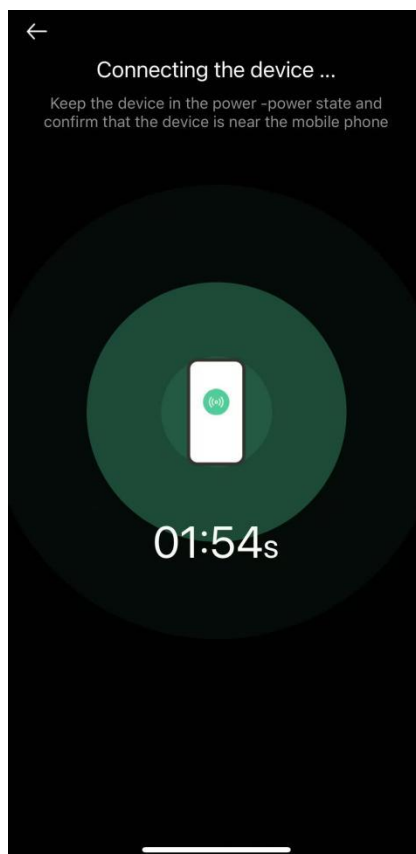
- Follow the instruction to reset camera, check mark” Followed the steps” and click “ Camera has been reset”



- Check WiFi info, please make sure the WiFi is 2.4GHz and click next step.



- Show the QR Code in front of camera until you hear the prompt voice “Receive network configuration info”, Then click Heard the prompt voice.



- Wait until you heard the prompt voice “network connection successful”
- And then make a name to complete.

Frequently Asked Questions

Q1 What's the requirement for SD card?

We recommend a Micro SD card, 8GB-128GB are supported(SD card must be formatted as FAT32)

Q2. How many cameras can be add on the app?

You can add an unlimited cameras on the app, your router may have a limit of how many devices can be connected to one router.

Q3. How to share the camera to my family.

Downloading the same App and create a new account on the the shared device, and on the main phone, click device share, you can share the device by scanning QR code or enter account name.

Q4. My camera shows offline on the App.

- Make sure camera have power, and get strong and stable WiFi.
- If WiFi is normal, and it still offline, pls reboot router and refresh on the app to check the status.

Customer Service

- Warranty

12 month limited warranty(The actual warranty period shall be implemented according to the requirements of local laws and regulations)

- Email us

Customer Support: woolink-us@outlook.com

- Live Chat on App

Click “ Service” on App, you can chat with Customer service representative.

- Call us

United States: +1 800-601-7094 Mon-Fri 9am-6pm EST

FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.