

CUSTOMER SUPPORT

USA service@customerafter-sales.com

Wireless gaming headset

Captain 200





Please scan here to download a multi-language user manual

USER MANUAL

English

01-16

English >>

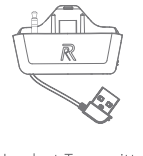
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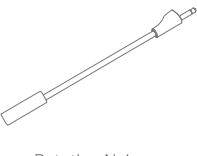
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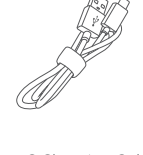
EN

PACKING LIST

Wireless gaming headset
Captain 200

Headset Transmitter
(Xbox Controller Transmitter)

Rotating Noise-Canceling Microphone

Type-C Charging Cable

Type-C to 3.5 Audio Cable

User Manual

01

EN

PRODUCT DESCRIPTION



Comfort Headband

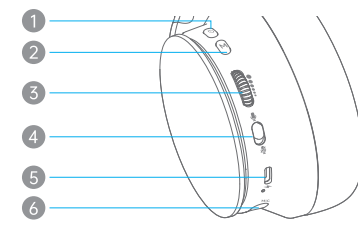
Earmuffs

Rotating Noise-Canceling Microphone

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HOW TO CHARGE HEADPHONES?



1 Power Button

2 Light Button/Connect Mode Switch

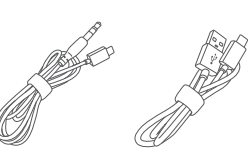
3 Volume Control



4 Mic On/Off

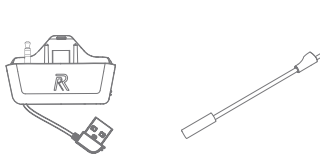
5 Type-C Charging Interface

6 Mic



Type-C to 3.5 Audio Cable

Charging Cable



Headset Transmitter (Xbox Controller Transmitter)

Detachable Noise-Canceling Microphone

HOW TO CHARGE HEADPHONES?

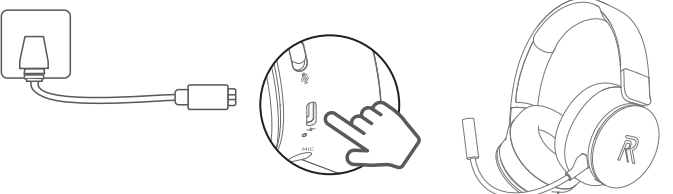
Step 1:
Connect the charging cable to the charging port on the headphones

Step 2:
Plug the other end into the USB power supply, when the headset indicator light is red, it means it is charging. (Headset can be used while charging)

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Charging Indicator



When Charging: Red light on
Fully charged: Blue light on
When Low Voltage: The red light flashes quickly and a voice prompt is given every 10 minutes.

Notices:

1 Full charging takes approximately 2.5 hours.

2 It is recommended to charge the headset when it is turned off.

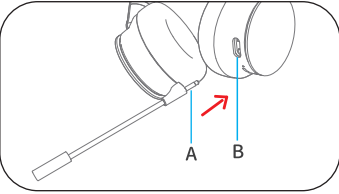
3 When the headset battery is low, the charging indicator light will flash red and you will hear "Battery low" sound

03

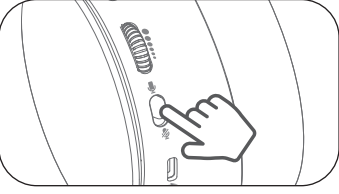
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MICROPHONE SETUP GUIDE

Installation of Microphone



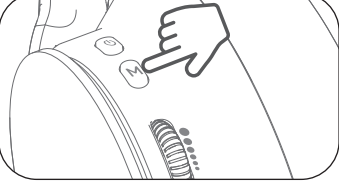
Step 1:
Align point A on the microphone with point B on the microphone jack on the headset, and insert the microphone.



Step 2:
Ensure that microphone mute is not turned on. Slide the button up to turn on the microphone. Slide the button down to turn off the microphone.

Button Operation Guide

Option 1: Light/Connect Mode Switch

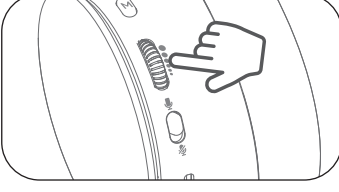


Single click to turn on/off the light, long press to switch Bluetooth/2.4G mode

04

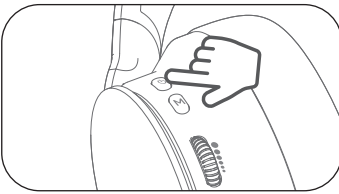
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Option 2: Volume Adjustment



Roll the Volume Control wheel upward for Volume "+".
Roll the Volume Control wheel downward for Volume "-".

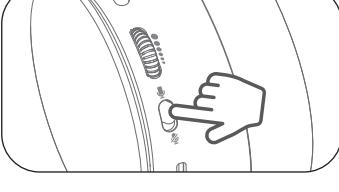
Option 3: Power button



Click the power button to control music play/pause.

Single-click the power button to answer/end a call (only supported in Bluetooth call mode, not in 2.4G call mode)
Press and hold the power button for 1.5s to reject a call (only supported in Bluetooth call mode, not in 2.4G call mode)

Option 4: Microphone Switch



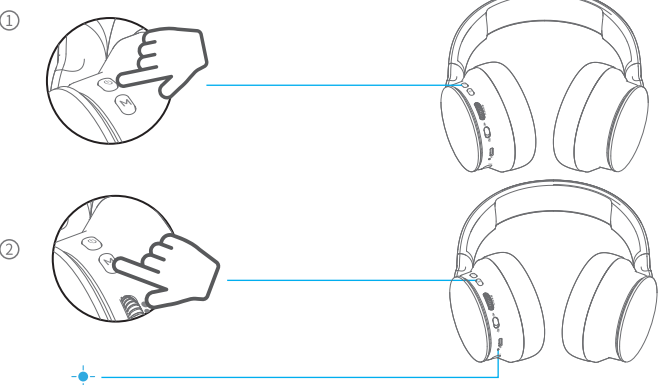
Slide the button up to turn on the microphone.
Slide the button down to turn off the microphone.

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BLUETOOTH CONNECTION OPERATION GUIDE

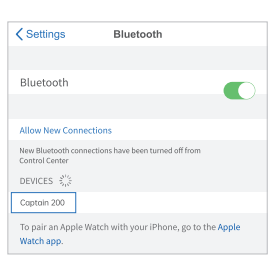
Step 1:
Press and hold the power button for 3 seconds to turn on the headset. The headset will be turned on in 2.4G mode by default; when it is turned on for the first time, Press and hold the "light switch" button 5s to switch to Bluetooth mode. The indicator light will flash blue. (Make sure the headset prompts that it is in Bluetooth mode).



1 Turn on Bluetooth on your phone, open the Bluetooth settings in Settings, search for "Captain200", and then click on Pairing to connect.

2

Step 2:
Turn on Bluetooth on your phone, open the Bluetooth settings in Settings, search for "Captain200", and then click on Pairing to connect.



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Step 3:
After successful pairing, you can play music or make voice calls.

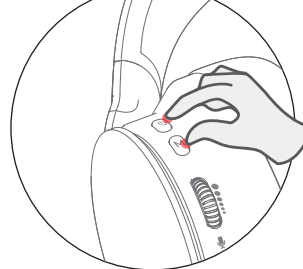
Notices:

1 Please connect the gaming headset to your mobile device within 5 minutes.

2 If you turn the headset off, it will automatically connect to a mobile device when you turn it on again.

How to clear a pairing?

Clear Bluetooth Pairing: In Bluetooth mode, press and hold the power button and multifunction button for about 5 seconds. When the indicator light flashes red three times and you hear "disconnect pairing," the pairing has been successfully cleared.

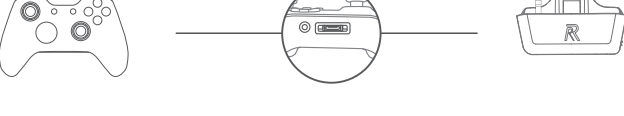


HOW TO USE HEADPHONES?
Headphone Transmitter with USB Adapter Connection.
Compatible devices: PC/PS4/5/Nintendo Switch/XBOX™

Step 1:
Plug the USB transmitter into the USB port of your PC/PS4/5™ or Nintendo Switch™ (microphone disabled).

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Step 2:
Press and hold the power button for 3 seconds to turn on the headset. The headset prompts adapter mode and the headset indicator flashes white. After plugging in the transmitter, the headset will automatically connect to the transmitter and the white light of the transmitter will be on.



Step 2:
Press and hold the power button for 3 seconds to turn on the headset. The headset prompts adapter mode and the headset indicator flashes white. After plugging in the transmitter, the headset will automatically connect to the transmitter and the white light of the transmitter will be on.



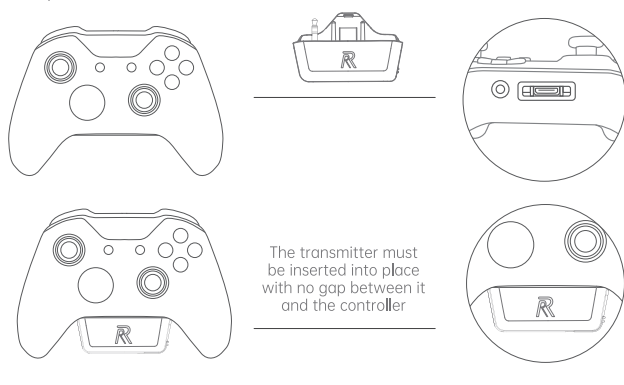
Step 2:
Press and hold the power button for 3 seconds to turn on the headset. The headset prompts adapter mode and the headset indicator flashes white. After plugging in the transmitter, the headset will automatically connect to the transmitter and the white light of the transmitter will be on.

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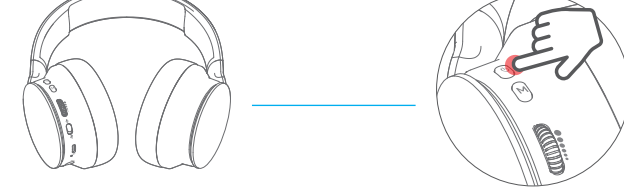
How to connect XBOX?

Step 1:
Insert the 3.5mm jack on the top of the transmitter and the MINI HDMI port into the corresponding holes on the bottom of the XBOX controller. The transmitter must be inserted into place with no gap between it and the controller. (Note: Please use the official XBOX controller)



The transmitter must be inserted into place with no gap between it and the controller.

Step 2:
Press and hold the power button for 3 seconds to turn on the headset. The headphone indicator light flashes white. Insert the adapter according to step 1 and the headset will automatically pair. After the connection is successful, the headphone indicator light is solid white.



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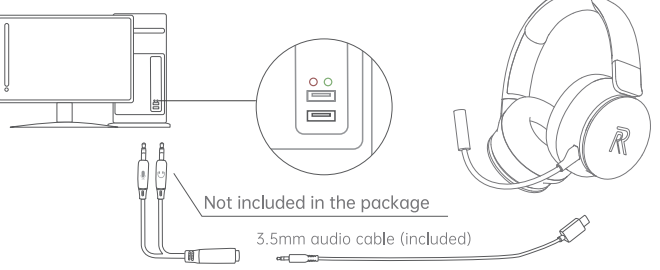
Notice:

Before connecting the headset to the transmitter, the indicator light of the headset flashes white. After successful pairing, the indicator light turns solid white; the indicator light of the transmitter changes from slowly flashing blue to solid blue.

Wired connection

Applicable devices: PC/Xbox ONE™/PS4/5™/Nintendo Switch™/mobile devices.

1. PC



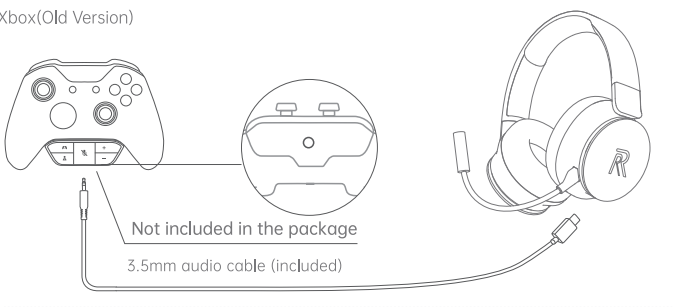
Not included in the package
3.5mm audio cable (included)

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2. Xbox ONE™

Option 1:
Xbox (Old Version)

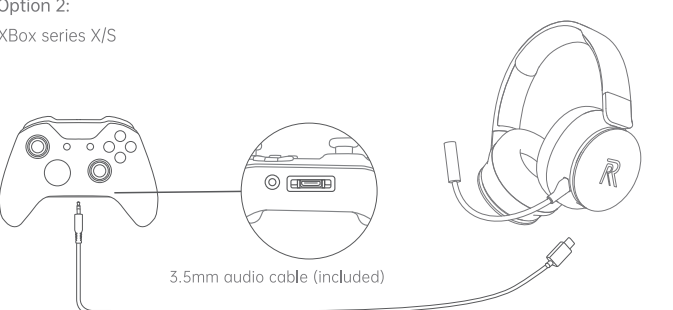


Not included in the package
3.5mm audio cable (included)

Notice:

Older versions did not have a built-in 3.5mm audio jack. Please prepare your own headphone adapter (not included in the package) to connect to Captain 200.

Option 2:
Xbox series X/S



3.5mm audio cable (included)

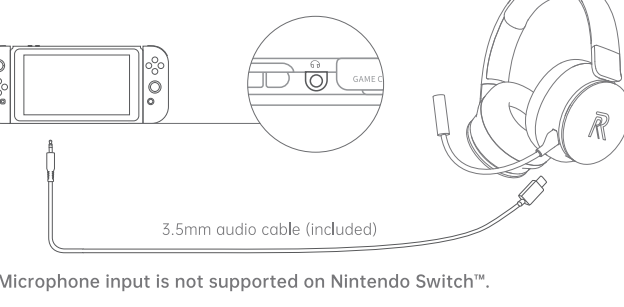
Notice:

The new version has a built-in 3.5mm audio jack, allowing the Captain 200 to connect directly to your Xbox Series S/X.

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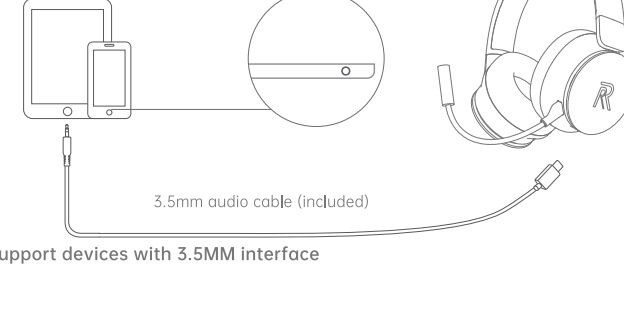
Option 3:
Nintendo Switch™



3.5mm audio cable (included)

*Microphone input is not supported on Nintendo Switch™.

Option 4:
Mobile device



3.5mm audio cable (included)

Support devices with 3.5MM interface

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SPECIFICATION

GAMING HEADSET	Charging Time	2.5H
	Battery Life	45H
	Speaker Impedance	32Ω
	Voltage	DC3.2V-4.2 V
	Operating Frequency	2402-2480MHz
MICROPHONE	Maximum Transmit Power	6.52dbm
	Microphone type	All-round & Detachable
HEADSET TRANSMITTER	Sensitivity	-42±5db
	Transmission distance	50ft
	Receiving sensitivity	-85dbm
	Transmit Power (EIRP)	<10dbm
	Maximum Transmit Power	4.55dbm

DC3.7V/1050mAh, Rechargeable polymer lithium batteries;

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TIPS AND SUGGESTIONS

1. Please do not disassemble the product by yourself. If you have any questions, please contact customer service for help.

2. Do not use this product near high temperatures, high temperatures, or open flames.

3. Please use the provided charging cable to charge the product.

4. Prolonged exposure to loud volume may cause hearing damage; it is recommended that you adjust the volume to an appropriate level for use.

5. For your safety, it is not recommended to wear headphones while driving as it may cause distraction.

6. Please pay attention to the surrounding environment when using this product to prevent potential risks.

TROUBLESHOOTING GUIDE

Q1. My teammates can't hear me

Different devices have different connection options. Please make sure you have plugged in the USB transmitter under wireless connection and the 3.5mm audio cable under wired connection.

Make sure the microphone is installed and turned on.

Make sure the gaming headset is not muted and the headset microphone indicator button is active.

Make sure the connected device is not muted.

Please go into the sound settings of the connected device and check and verify that the headset microphone is turned on.

If this issue is not resolved, please contact us directly.

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Q2. Can't connect to the transmitter

1. If the headset is in 2.4g mode, plug the transmitter into the device, and the headset will automatically connect to the transmitter. After the connection is successful, the blue light of the transmitter will always be on, and the white light of the headset will stay on

2. If the headset is in Bluetooth mode, press and hold the "light switch" 5s to switch to 2.4G transmitter mode. The headset indicator light flashes white and the voice prompts Adapter mode. Plug the transmitter into the device and the headset will automatically connect to the transmitter.

Q3. Can't connect to mobile phone Bluetooth

1. If the headset is in Bluetooth mode, make sure the indicator lights flashing blue, the headset will announce Bluetooth mode, open the phone and search for Captain 200, and click Connect.

2. If the headset is in 2.4g mode, press and hold the "light switch" 5s to enter BT mode. The headset indicator light will flash blue and the headset voice will announce Bluetooth mode. Open the Bluetooth page of the mobile phone and search for Captain 200. Click to connect and pair.

3. If the headset is already in Bluetooth mode, the indicator light is blue and paired. It means the headset is connected to other devices. Turn off the headset, then press and hold the power button for 8 seconds until you hear a beeping sound, which means the pairing is cleared successfully. At this time, you can turn on the Bluetooth of your phone again, find Captain 200, and connect to pair.

Q4. There is no sound from the headset side when connected to PC

Please restart your computer and reconnect the headset.

Please go to your PC's sound settings to check the L/R balance.

If this issue is not resolved, please contact us directly.

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Q5. Crackling or hissing sound

Excessive static electricity may cause the earphones to make abnormal noises. Please eliminate static electricity from the earphones.

Other sources of interference may be too close, such as TVs, refrigerators, power tools etc., please stay away from them when using headphones.

WARRANTY POLICIES

1. 7*24H High-priority Customer Service [service@customerafter-sales.com].

2. 7*24H (Amazon Message).

3. 12-month product warranty for quality problems + 45-day money back + return guarantee.

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FCC STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
This equipment should be installed and operated with minimum distance 5mm between the radiator & your body

INDUSTEY CANADA STATEMENT:

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device. In addition, this device complies with ICES-003 of the Innovation, Science and Economic Development Canada (IC) Rules. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: -Reorient or relocate the receiving antenna. -Increase the separation between the equipment and receiver. -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. -Consult the dealer or an experienced radio/TV technician for help.
This equipment complies with RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 5mm between the radiator & your body.

FC

FCC ID: 2A7JV-CT200
Manufacturer: Shenzhen Jutong zhihuang technology Co., Ltd