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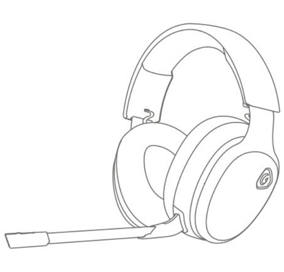
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# Wireless gaming headset

Captain 300



USER MANUAL

| | |
|---|---|
| English | 01-16 |
| 日本語 | 17-32 |
| Deutsch | 33-46 |
| Français | 47-62 |

English

# CONTENTS


PACKING LIST ..... 01
PRODUCT OVERVIEW ..... 01
CHARGING ..... 02
MICROPHONE INSTALLATION AND OPERATION ..... 04
USING YOUR HEADSET ..... 07
SPECIFICATIONS ..... 12
TIPS AND RECOMMENDATIONS ..... 13
TROUBLESHOOTING GUIDE ..... 13
WARRANTY POLICIES ..... 14


## PACKING LIST

Captain 300 · Headset Transmitter · Detachable Noise-cancelling Microphone · 3.5mm Audio Cable · Charging Cable · User Manual

## PRODUCT OVERVIEW

Integrated Head Beam Design · Gorgeous Game Lights · Ear Cushion

Note: BT=Bluetooth

1. Power Button/Pause/Answer/Hang-up
2. Mic Mute Button/Light Control
3. Volume Control
4. Mode Switching Dials (2.4GHz ⇆ Bluetooth Mode)
5. 3.5mm Audio Interface
6. Mic Port
7. Working Status Indicator
8. LED Light
9. Charging Indicator / Low Battery Indicator
10. Type-C Charging Interface

4-Pole 3.5mm Jack(Audio/Mic) · USB Transmitter Indicator (Indicator Light) · Detachable Noise-cancelling Microphone

## CHARGING

Step 1 :
Connect the **Charging Cable** to the **Charging Port** on the headset.
Step 2 :
Plug the other end into a USB power source.



Charging Indicator

**Charging**: the indicator shines in red.
**Fully charged**: the indicator shines in blue.
**Low voltage**: the indicator flashes in red quickly, and the voice prompt sounds every 6 minutes.

Tips
① It takes about 3 hours to reach a full charge.
② It's recommended to charge the headset in the power-off state.
③ When the battery of the headset gets low, the **Charging Indicator** will flash red and you will hear "Low Battery" from it.

## MICROPHONE INSTALLATION AND OPERATION

### Intall the Microphone

Step 1 :
Align point A on the microphone with point B on the **Mic Port** of the headset,then plug into the microphone.

Step 2 :
Slide the **Volume Control** wheel to adjust the volume to a proper level.

### Multi Function Key Operation Guide

Option 1:

▬ Press and hold the **Power Button** for 3S to turn on or off the headset
• In playing mode, click the **Power Button** to pause, and click the **Power Button** again to start again.
•/•• In calling mode, click the **Power Button** to answer the call, click the **Power Button** again to hang up the call, and double click the **Power Button** to reject the call.



Option 2:

• Click the **Mute Button** to mute the microphone, and click the **Mute Button** again to turn on the microphone (Microphone is defaultly turned on every time when the headset is turned on)
•• Double-click the **Mute Button** to turn off the lights, and double-click the **Mute Button** again to turn on the lights (Light is defaultly turned on every time when the headset is turned on)

Option 3:

① Roll the **Volume Control** wheel upward for Volume "+".
② Roll the **Volume Control** wheel downward for Volume "-".

Option 4:

① Toggle the **Mode Switching Dials** to "**2.4G**" to enter the 2.4G mode
② Toggle the **Mode Switching Dials** to "**BT**" to enter the Bluetooth mode

### Bluetooth Connection Operation Guide

Step 1 :
Press and hold the **Power Button** for 3S to turn on the headset, then toggle the **Mode Switching Dials** to **BT** mode. When the headset enters the pairing state, the indicator light will flash red and blue alternately. (Make sure the headset does not connect to the transmitter or other Bluetooth devices at this time).

Step 2 :
Turn on the Bluetooth of the mobile phone, find the Bluetooth option in Settings and search for "Captain 300".



Step 3 :
After successful pairing, the headset is ready for playing music or making a voice call.

Tips:
① Please connect the headset with your mobile device within 5 minutes.
② If you turn off the headset, it will automatically connect to the previously connected mobile device when you turn it on again.

### How To Clear Pairing

Make sure the **Mode Switching** Dials is toggled to **Bluetooth** mode. Press and hold the **Power Button** for about 10 seconds until the headset voice says"**pairing**". It means the headset has cleared the pairing record and is ready to connect other devices.

## USING YOUR HEADSET

### 2.4G/Adapter Connection

Applicable Devices : PC/PS4/5™/Nintendo Switch™

Step 1 :
Plug the USB Transmitter into the USB Port on your PC、PS4/5™ /Nintendo Switch™ (Invalid microphone).**Not support Xbox all series.**

Step 2 :
Press and hold the **Power Button** for 3S to turn on the headset,then toggle the **Mode Switching Dials** to **2.4G** mode.The indicator light will flash red and white alternately. After plugging in the USB transmitter to the device, the headset will automatically connect to the transmitter.When they are successfully connected, the indicator light will become maintained white.

Tips:
Before the headset connects to the transmitter, the indicator light on the headset flashes red and white alternately. After the headset is successfully connected, the indicator light becomes maintained white light, and the indicator light of the transmitter changes from slow flashing blue to maintained blue.



### Wired Connection

Applicable Devices : PC/Xbox ONE™ /PS4/5™/Nintendo Switch™/Mobile Devices

1. PC

Not included · 3.5mm Audio Cable(included)

2. Xbox ONE™

Option 1 :
Xbox(Old Version)

Not included · 3.5mm Audio Cable(included)

Note:
The old version does not have a built-in 3.5mm audio jack. To connect with the Captain 300, please prepare a headset adapter (not included) by yourself.

Option 2 :
Xbox Series X/S

3.5mm Audio Cable(included)

Note:
The new version has a built-in 3.5mm audio jack, you can connect the Captain 300 with your Xbox series s/x directly.

3. PS4/5™

Option 1 :

3.5mm Audio Cable(included)



Option 2 :

3.5mm Audio Cable(included)

4. Nintendo Switch™

3.5mm Audio Cable(included)

* Nintendo Switch™ doesn't support microphone input.

5. Mobile Devices

3.5mm Audio Cable(included)

## SPECIFICATIONS

| | | |
|---|---|---|
| HEADSET | Charging Time | ≈3h |
| | Continuous Operating Time (LED Light Off) | 40h |
| | Frequency Response | 100Hz-20KHz |
| | Speaker Diameter | 50mm |
| | Speaker Impedance | 32Ω |
| | Operating Voltage | 3.3V-4.2V |
| MICROPHONE | Polar Pattern | Omni-Directional |
| | Frequency Response | 100Hz-20KHz |
| | Sensitivity | -42±3db |
| USB TRANSMITTER | Latency Time | 20ms |
| | Operating Voltage | 3.3V-4.2V |
| | Transmitting Power | +1dB |
| | Transmit-receive Distance | 15m |
| | Receive Sensitivity | -80dBm |



## TIPS AND RECOMMENDATIONS

1. Do not try to disassemble the product by yourself, please contact us for more help.
2. Do not use the product in high temperature, and near heat or fire.
3. Please use the charging cable provided to charge the product.
4. Long exposure to loud volume may cause hearing damage. It's advised you adjust the volume to a proper level for use.
5. For your safety, it's not recommended to wear the headset when driving as it may result in distractions.
6. Please pay attention to the surroundings when you use the product in case of potential risks.

## TROUBLESHOOTING GUIDE

Q1. My Teammate Can't Hear Me

* The connection option varies from different devices. Please make sure you have plugged in the USB Transmitter under wireless connection and the 3.5mm Audio Cable under wired connection.
* Make sure the microphone has been installed and turned on.
* Make sure the connected device is not muted.
* Please go to the sound settings of the connected device to check and verify the headset microphone has been enabled.
* Please contact us directly if this issue is unresolved.

Q2. Unable to Connect to The Transmitter

1. If the headset is in 2.4G mode (Adapter mode), plug in the transmitter to the device end, and the headset will be automatically connected with the transmitter, if not connecting automatically, press and hold the pairing button on the transmitter until the connection is successful. The indicator light of the transmitter is maintained blue, and the indicator light of the headset is maintained white.
2. If the headset is in Bluetooth mode, and you toggle the Mode Switching Dials to 2.4G mode,the indicator light will flash red and blue alternately, and the headset voice will say "Adapter mode".You may plug in the USB transmitter to device now, and the headset will automatically connect to the transmitter. If it is not connected automatically, press and hold the pairing button on the transmitter until the connection is successful. The indicator light of the transmitter is maintained blue, and the indicator light of the headset is maintained white.

Q3. Unable to Connect to The Bluetooth of The Mobile Phone

1. If the headset is in Bluetooth mode, make sure that the indicator light is flashing red and blue, and the headset plays voice prompt of "Bluetooth connection". Search Captain 300 on your mobile phone and click Connect.
2. If the headset is in 2.4G mode(Adapter mode), and you toggle the Mode Switching Dials to BT mode,the indicator light will flash red and blue alternately, and the headset will say "Bluetooth mode". At this time You may search for Captain 300 on your phone, and click to connect.

Q4. There Is No Sound From One Side of The Headset When Connecting with PC.

* Please insert the headset into your mobile phone to check whether it works well. If yes, please restart the PC and connect the headset with PC again.
* Please go to the sound settings of your PC to check L/R balance.
* Please contact us directly if this issue is unresolved.

Q5. The Sound Crackles or Hisses.

* Excessive static electricity may cause abnormal noises in the headset, please try to remove it.
* Other sources of interference may be too close, such as TV, refrigerator, power tools etc., please be away from them when using the headset.

## WARRANTY POLICIES

1. 7*24H High-priority Customer Service [ service@customerafter-sales.com ]
2. 7*24H [ Amazon Message ]
3. 12-month product warranty for quality problems + 45-day money back & return guarantee.



## FCC Caution

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This device complies with part 15 of the FCC Rules.
Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
NOTE:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, maycause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference toradio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
— Reorient or relocate the receiving antenna.
— Increase the separation between the equipment and receiver.
— Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
— Consult the dealer or an experienced radio/TV technician for help.
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
— The device has been evaluated to meet general RF exposure requirement, This equipment should be installed and operated with a minumum distance of 20 cm between the radiator and your body. (For Headset Transmitter)

## ISEDC Warning

This device complies with Industry Canada licence-exempt RSS standard(s).
Operation is subject to the following two conditions:
(1) this device may not cause interference, and
(2) this device must accept any interference, including interference that may cause undesired operation of the device.
This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. (For Headset Transmitter)
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:
(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
The device is compliance with RF exposure guidelines, users can obtain Canadian information on RF exposure and compliance.
Le présent appareil est conforme Après examen de ce matériel aux conformité ou aux limites d'intensité de champ RF, les utilisateurs peuvent sur l'exposition aux radiofréquences et la conformité and compliance d'acquérir les informations correspondantes
Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps.(For Headset Transmitter)

## CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.
DISPOSE OF USED BATTERIES ACCORDING TO THE NSTRUCTIONS
The symbol indicates DC voltage
RECYCLING
This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.
NOTES:
1. High Sound Pressure.
2. Hearing Damage Risk.
3. Do Not Listen at High Volume Levels for Long Periods.



日本語

# コンテンツ


同梱品リスト ..... 17
商品の紹介 ..... 17
本品の充電仕方 ..... 18
マイクの取付と操作 ..... 20
ヘッドセットの使い方 ..... 22
仕様 ..... 28
注意事項 ..... 29
故障かな？と思った時 ..... 29
ワイヤレス干渉について ..... 30
保証サービス ..... 31
保証書 ..... 32


Deutsch

# INHALTSVERZEICHNIS


LIEFERUMFANG ..... 33
ÜBERSICHT ..... 33
AUFLADEN DES KOPFHÖRERS ..... 34
INSTALLATION UND VERWENDUNG DES MIKROFONS ..... 36
GEBRAUCHSANWEISUNG FÜR MULTIFUNKTIONSTASTE ..... 36
VERBINDUNG VON 2.4G/ADAPTER ..... 39
SPEZIFIKATION ..... 44
WARME HINWEISE ..... 45
FEHLERBEHEBUNG ..... 45


Français

# CATALOGUE


LISTE DE COLISAGE ..... 47
PRÉSENTATION DU PRODUIT ..... 47
MISE EN CHARGE ..... 48
UTILISATION DE VOTRE CASQUE ..... 53
CARACTÉRISTIQUES ..... 58
CONSEILS ET RECOMMANDATIONS ..... 59
GUIDE DE DÉPANNAGE ..... 59