





OTC

• AUDIEN

ion^{PRO}

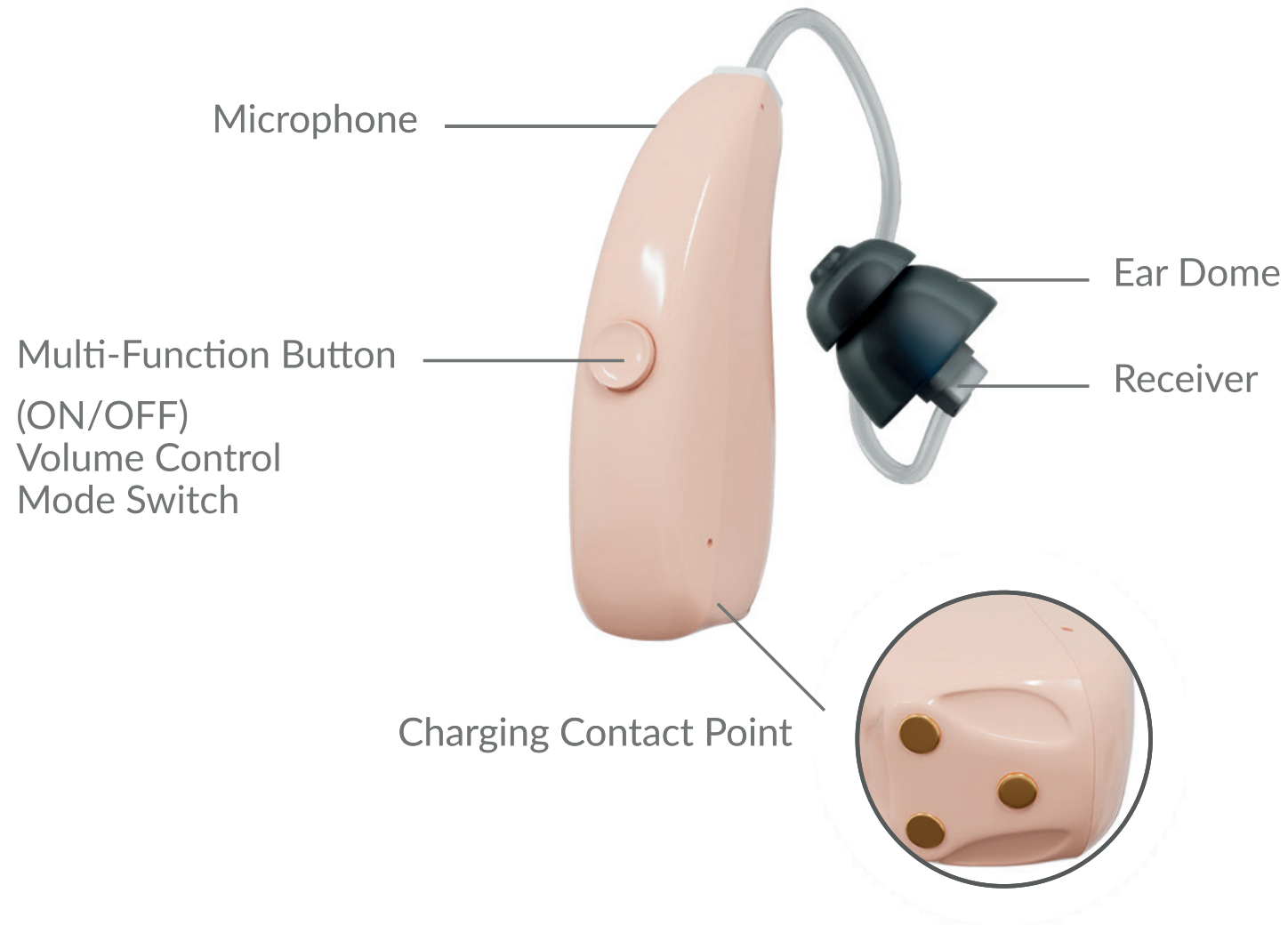
USER MANUAL

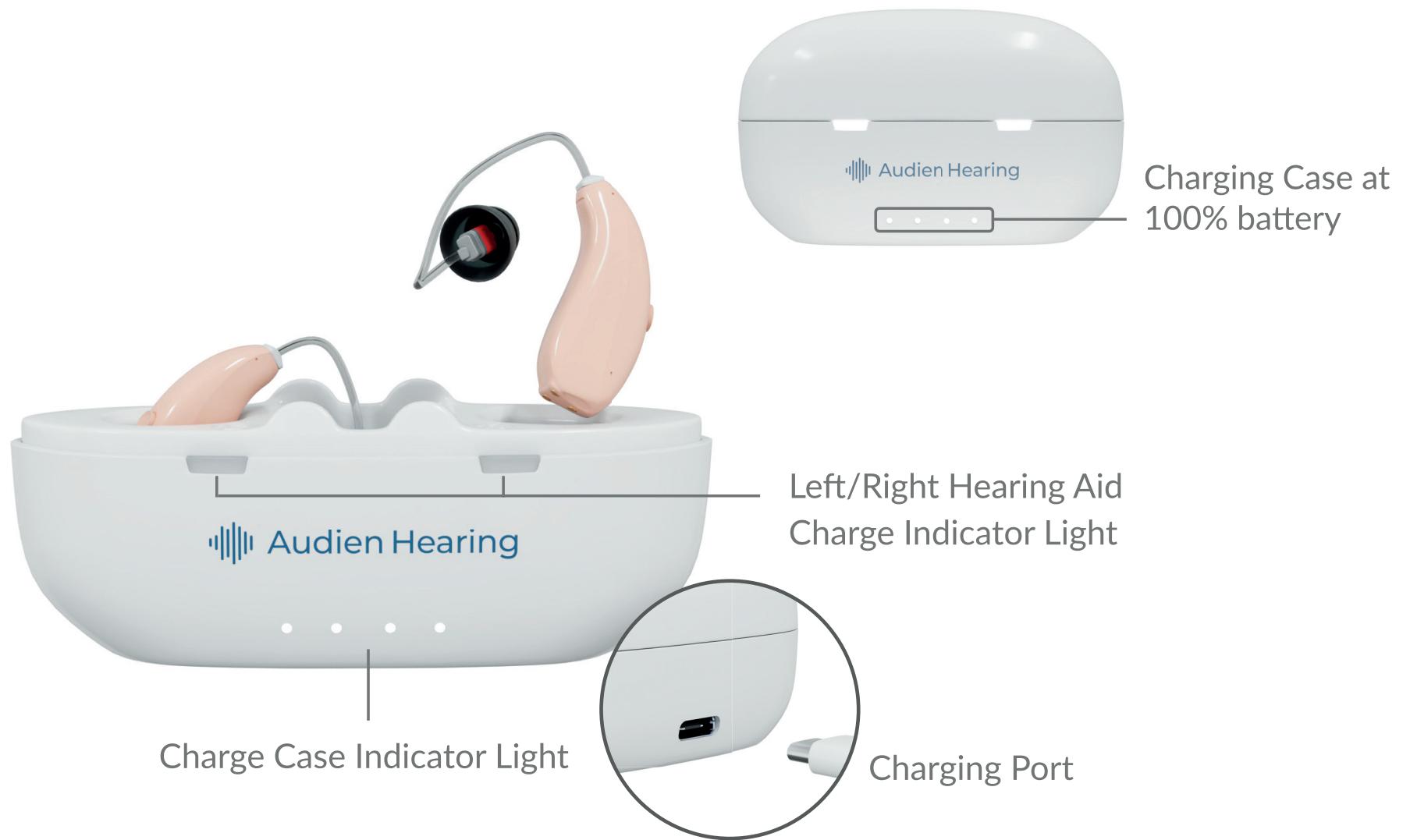
**It's time to
hear again.**

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DEVICE DIAGRAM





This product has a recommended companion app available for download here:



Using the app to control & operate your device will give the best performance. To connect your device to Bluetooth® & fully customize your audio settings, access the app by scanning the QR code or going to your device's app store and manually downloading the Audien Hearing app.

Follow the steps provided in the Audien Hearing app for device set up.

If you need assistance connecting your ion Pro to your phone, call customer support **(205-255-1112)**. Make sure to use a different phone from the device your are setting your hearing aid up on.

The Audien ion Pro has multiple functions

There are 3 operating functions for the Audien ion Pro hearing aid.

1. Hearing aid function
2. Hands free/call from your mobile device
3. Streaming audio from your mobile device

Other App Features:

- Turn background noise reduction on and off
- Turn whistling suppression on and off
- Adjust the transparency level while streaming audio

PACKAGE CONTENTS



**Audien ion Pro
Hearing Aids**



Ear Domes



**Wax Guard
Replacement Kit**



Cleaning Brush



**Wall Adapter &
USB-C Cable**



Charging Case

Choosing The Right Ear Dome

Choosing the dome type & size most suitable for your ear canal will ensure minimal feedback during insertion & a better experience using the Audien ion Pro. Take the time to find your optimal fit.

There are 2 types of Ear Domes

Rounded : (S,M,L)

Coned: (One Size)



The medium size of the rounded Ear Dome comes pre-installed on your Audien ion Pro.

Fitting the Ear Dome

Remove Ear Domes: Pinch the Ear Dome with your thumb, index and middle finger to separate the Ear Dome from the connector. Hold the connector, not the wire.



Fit Ear Domes: Select an appropriate Ear Dome according to the size of your ear canal, hold the Ear Dome and fit it into the connector of the hearing aid.



Powering ON/OFF



Remove the small plastic sticker from bottom of each hearing aid & place back into case to enable initial startup.

Power on: Remove the hearing aids from the Charging Case and they will automatically power on after 6 beeps.



ON

Power off: Place the hearing aids into the Charging Case and they will automatically power off.



OFF



When the Charging Case is not nearby, turn off the device by holding the multi-function button for 6 seconds. Power on by holding the multi-function button for 3 seconds.

Wearing the Audien ion Pro



Step 1: Insert the Ear Dome into your ear canal.



Step 2: Gently wrap the Audien ion Pro over your ear until it rests securely behind your ear.



Step 3: Push the Ear Tube into your ear canal until it is snug and comfortable.

Using The Multi-Function Button

Volume & mode adjustment can be easily accessed within the app. Please refer to the app for additional features.

Environmental Modes Hands-On Adjustment

Press & hold the hearing aid multi-function button for 2 seconds to switch between modes. The number of beeps demonstrates which mode your device is in. If you continue after mode 3, the device will cycle back to mode 1.



- 1** Crowd
- 2** Conversation
- 3** TV