

Installation and Setup Guide



Model: AH1

Customer Service

Toll-free:
1-855-706-2448

Service Hours:
Monday to Sunday: 08:00-05:00 (EST)

Email:
caresmartlock@outlook.com

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User Guide Video

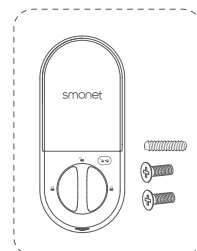


Scan the QR code with your phone's built-in camera

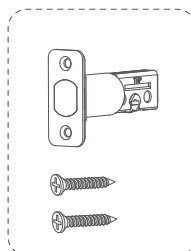
In the box



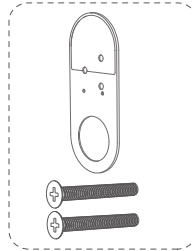
Exterior Lock



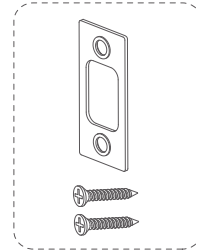
Interior Lock & Screws



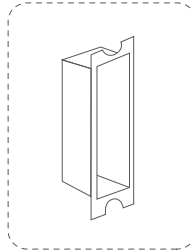
Deadbolt & Screws



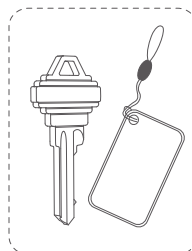
Mounting Plate & Screws



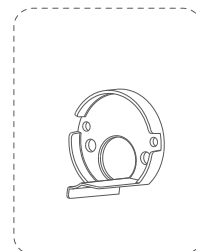
Strike Plate & Screws



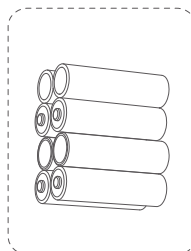
Strike Box



Keys & IC Cards

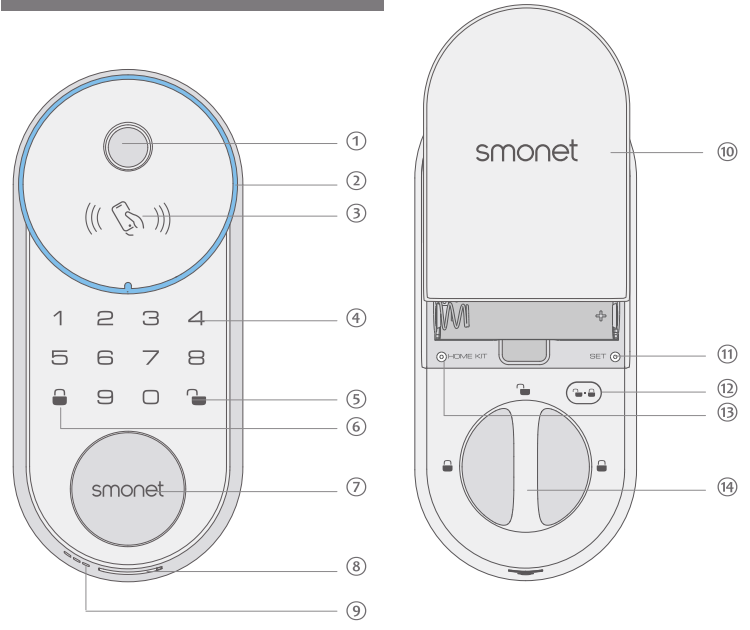


38mm Spacer



8 AA alkaline batteries

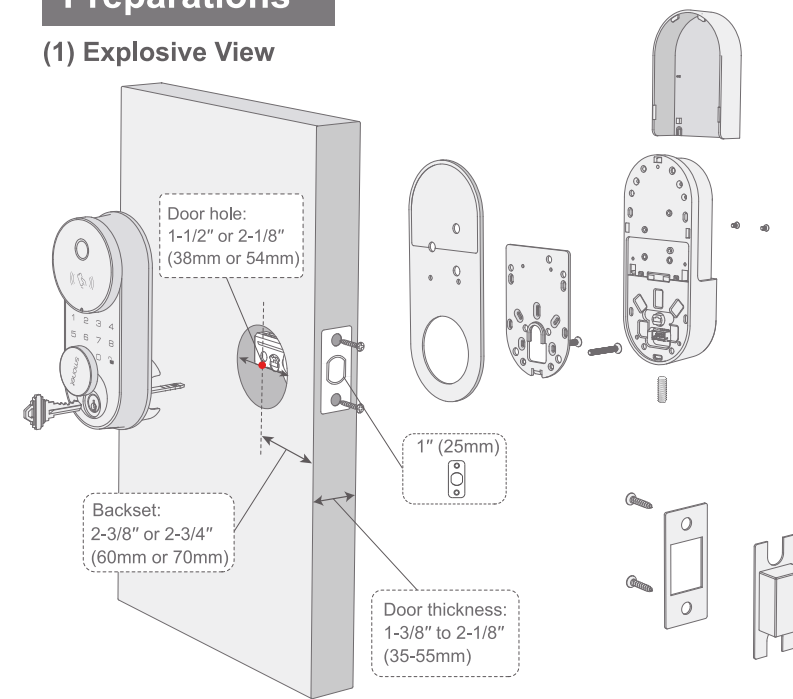
Product Overview



- 1 Fingerprint Scanner
- 2 Status LED Ring
Green: Unlocked Successfully
Red: Lock / Abnormal status detected
- 3 Scanner Area
iPhone / Apple Watch /
Fob Scan Area
- 4 Touch Keypad
- 5 Unlock Button
Enter code and press this button to unlock.
- 6 Lock Button
Press this button to lock.
- 7 Keyhole
- 8 Emergency Power Supply Port
- 9 Exterior Lock speaker
- 10 Battery Cover
- 11 Set Button
- 12 One Touch Lock / Unlock
- 13 HomeKit Button
- 14 Manual Lock/Unlock Knob

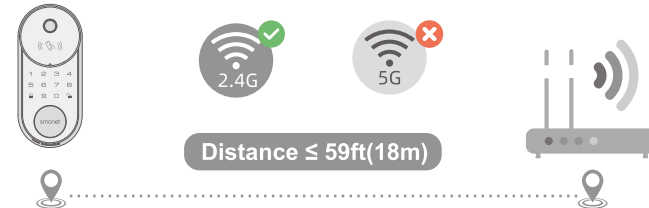
Preparations

(1) Explosive View

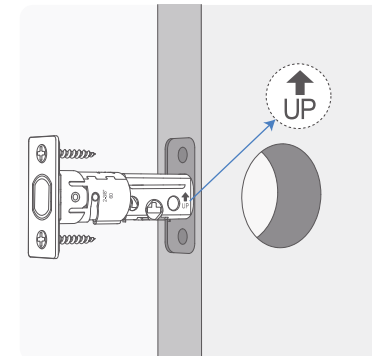


(2) Location Guide

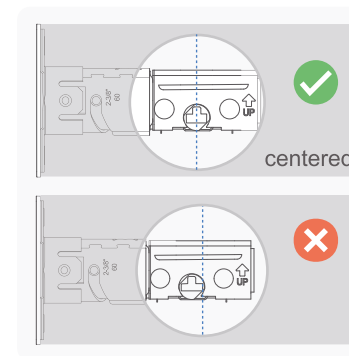
The smart deadbolt and Wi-Fi router should be on the same floor to ensure enhanced connectivity.



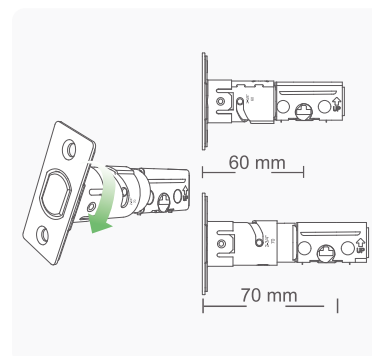
Step 1. Adjust and Install the Deadbolt



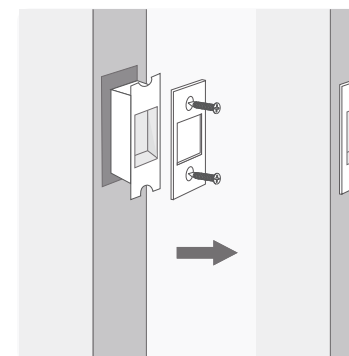
(1) Ensure the word "UP" on the deadbolt faces upward. Keep the deadbolt in the retracted position (unlocked), then insert it into the door frame.



(2) Check if the T-shaped slot is centered in the door hole. If yes, no adjustment is needed. If not, refer to "Deadbolt Adjustment".

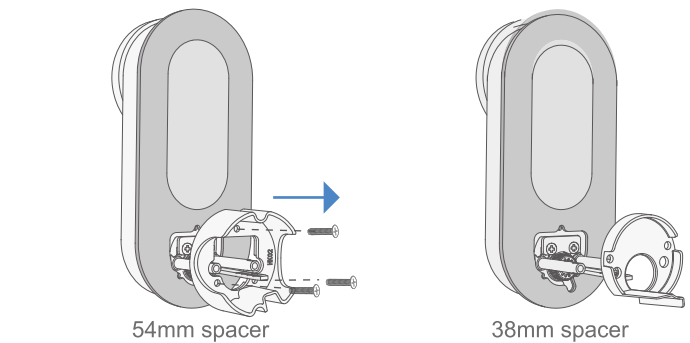


(3) Deadbolt Adjustment (only when needed).

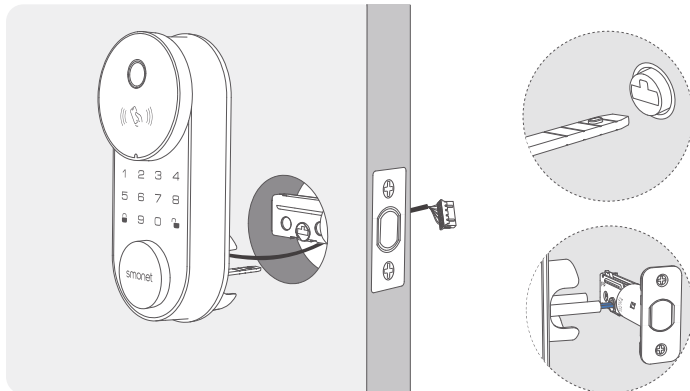


(4) Secure the deadbolt and install the strike box.

Step 2. Install the Exterior Lock

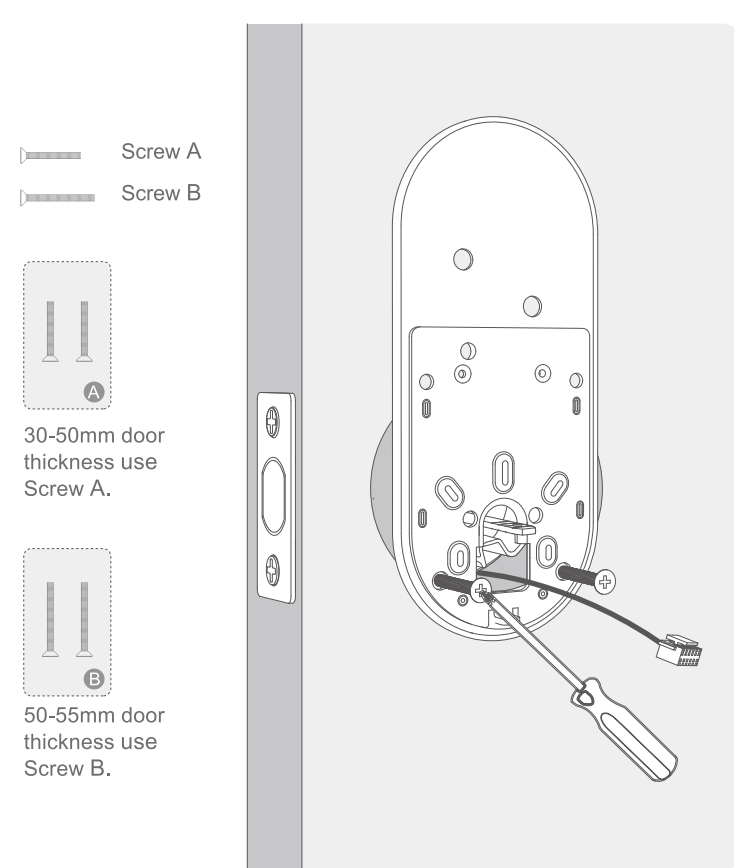


- (1) Measure the diameter of the door hole before installing the exterior lock.
- If the diameter is 54mm (2-1/8 inches): Install the exterior lock directly.
 - If the diameter is 38mm (1-1/2 inches): Remove the 54mm spacer, replace it with the 38mm spacer, and then install the exterior lock.



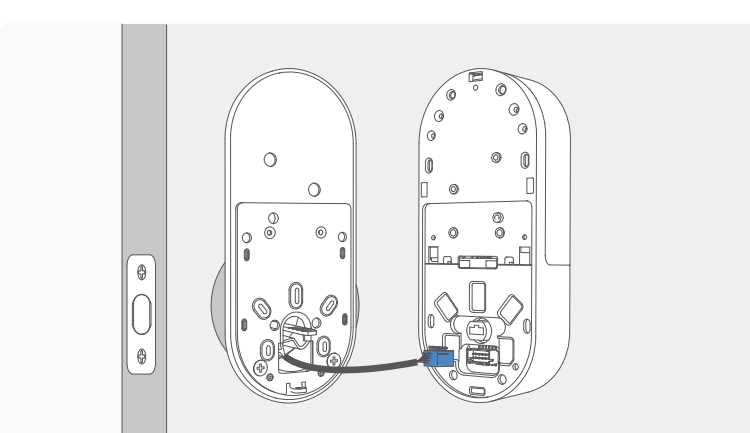
(2) Place the lock spindle with the protrusion facing up, test the deadbolt movement, and ensure the lock spindle remains horizontal while passing the IC wire under the deadbolt.

Step 3. Install the Mounting Plate

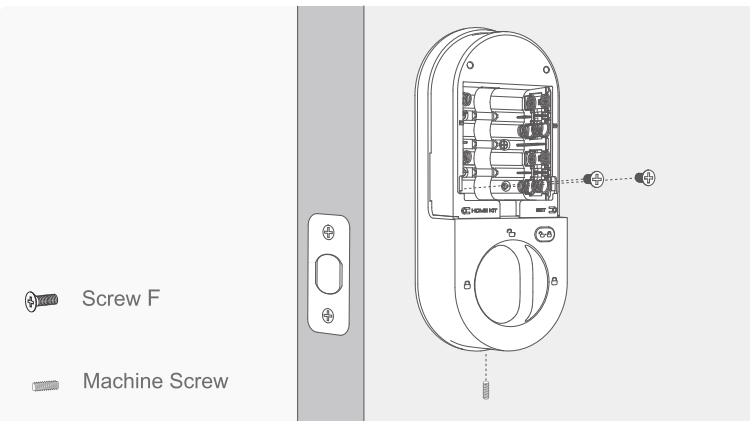


Pass the lock spindle through the central hole, route the cable through the right-side hole, then secure the mounting plate with two suitable screws, ensuring proper alignment and flush installation.

Step 4. Install the Interior Lock

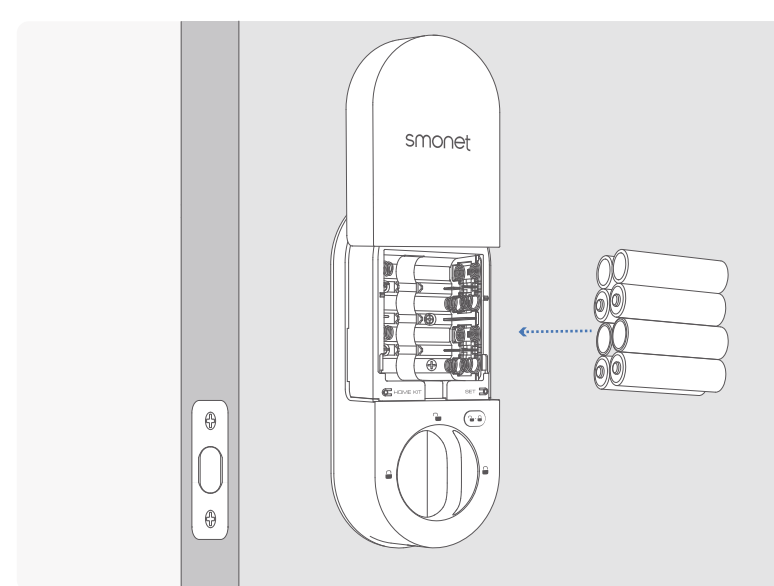


(1) Connect the cable to its respective ports, align the lock spindle with the knob groove, and insert it. Tuck excess wire into the mounting plate hole for neatness.



(2) Remove the battery cover and secure the interior lock in place with screws.

Step 5. Install the Battery



- (1) Install 8 AA alkaline batteries, observing correct polarity (+/-).
- (2) After installation, a 'ding-dong' sound will play and the knob of Interior lock will automatically adjust to the left or right, confirming successful installation.
- (3) Slide down to secure the battery cover.

- The lock operates normally with at least 4 installed batteries. If you require extended battery life, please install 8 x AA batteries.
- All 8 AA alkaline batteries are brand new and same brand.
- Replace batteries promptly when low. If power is lost, use USB-C emergency power or the key to unlock.

Basic Operations

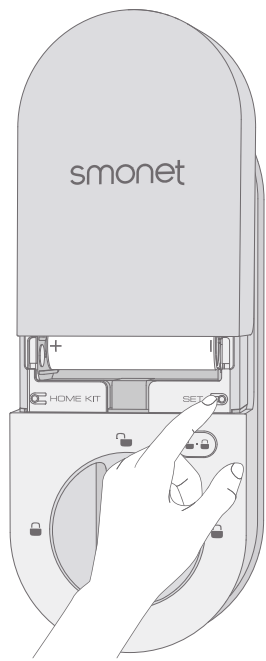
- Unlock the Door**
- Option 1: Unlock the door with your iPhone or Apple Watch.
 - Option 2: Unlock the door with the password and touch "🔑".
 - Option 3: Swipe the IC card to unlock the door.
 - Option 4: Unlock the door with the mechanical key.
 - Option 5: Unlock your door with voice commands using Alexa or Google Home.
 - Option 6: Unlock the door via App.
 - Option 7: Unlock the door with voice commands via Siri using your HomePod.
 - Option 8: Press the on the interior lock.

- Lock the Door**
- Option 1: Touch the "🔒" to lock the door.
 - Option 2: Use the mechanical key.
 - Option 3: Lock the door via App.
 - Option 4: Enable auto-lock in the App, and the door will automatically lock after the set time.
 - Option 5: Press the on the interior lock.

Reset the Lock

Reset the lock when you want to erase data stored in it or fail to connect it to your phone.

- (1) Remove the battery cover.
- (2) Ensure the IC wire is connected and the lock is receiving power.
- (3) Press and hold the SET button until you hear the voice prompt: "Hold the button to restore factory settings." Continue holding the button for another 3 seconds until you hear a "dong" sound, followed by the prompt: "Restored to factory settings," and "Ding-Dong" tone. The door lock will then reset, completing the initialization process.



Troubleshooting

The deadbolt does not operate smoothly after installation.	Make sure the deadbolt is adjusted to the proper length and in the correct position. Refer to "Adjust and Install the Deadbolt".
Keypad not responding.	① Check that the battery is inserted correctly and has enough power. Replace it if necessary. ② Make sure the IC wire is well-connected to the port and is not damaged.
Lockset is unable to lock/unlock by the keypad.	① Make sure you enter the right code. ② Make sure the battery is charged. ③ Make sure the IC wire is well-connected to the port and is not damaged. ④ Make sure the deadbolt is installed correctly.
I cannot remove my key unless the door is in the locked position	Uninstall the lockset. Before you reinstall it, please refer to installation section above. ① Make sure the deadbolt is installed correctly. ② Do not insert any key in lock hole during installation. ③ Make sure the spindle is placed in right position.
Phone failed to add the lock	If the phone fails to add the lock, reset the lock to its factory/initial state and repeat the pairing steps.
! If the above steps don't resolve your problem, please contact our customer service for help.	

FAQs

How can I prevent others from seeing my password?	Passwords set in the Smonet Security App support the Anti-Peeping feature—you can enter random digits before or after the real password and still unlock the door. Passwords created through iPhone Home do not support the Anti-Peeping function.
How long do the batteries last?	Generally speaking, the battery can last for about 6 months. However, the actual usage time depends on the frequency of use of the door lock.
How to unlock the smart lock when the battery has run out?	If the battery dies, you can recharge it using the port on the exterior lock. Includes 2 manual keys, you can find the cylinder and use a physical key.
How many passcodes and fingerprints can the smonet deadbolt store?	The Smonet deadbolt can store up to 50 passcodes and 50 fingerprints.
Why doesn't the lock detect the left/right door direction automatically?	Auto-detection runs only after a factory reset. Please hold the SET button until you hear "Restored to factory settings" followed by a "Ding-Dong" tone, indicating a successful reset.

FAQs

What devices are compatible with this lock?	This lock is designed for the Apple ecosystem. It requires an iPhone (iOS 15 or later) for setup and is compatible with Apple HomeKit and Apple Home Key. It also works with Alexa and Google Assistant for basic voice commands.
Why do I need a Home Hub (such as HomePod or Apple TV)?	A Home Hub is required for remote access (controlling your lock when you're away from home) and for enabling automations (e.g., automatically locking when you leave). It acts as a secure, always-on bridge between your lock and your iPhone.
Can I share access with my family?	Yes, securely. You can invite family members or friends directly through the Apple Home app. They can control the lock with their own Apple devices without needing your personal passcodes.
What should I do if I enter the wrong passcode 5 times and the alarm goes off?	Wait for 2 minutes and try again, or use the app to unlock and clear the lockout status.
What's the requirement for installation?	The smart lock can be installed by one person with just a Phillips screwdriver. (Not included)

Warranty and Customer Service

Product Warranty Support

At here, we are committed to ensuring your satisfaction with every product experience. From the date of purchase, your device is covered by a one-year free replacement service. To request warranty support, please contact our customer service team within one year of your purchase. After this period, while free replacements will no longer be available, we remain dedicated to assisting you through paid repair options or extended warranty recommendations tailored to your needs.

We pledges to address every request with fairness and care. Our team will evaluate each case individually to provide flexible solutions aligned with your circumstances. For warranty details, product inquiries, or personalized assistance, our customer service team is available 24/7 and will respond within 24 hours.

Thank you for choosing us. Your trust inspires us to continually improve.

Customer Service

Toll-free:
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Service Hours:
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Email:
caresmartlock@outlook.com

WhatsApp



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Scan the QR code with your phone's built-in camera



App Guide



V1.0-2025

Model: AH1

Add the Lock to Apple Home app (for iOS)

(1) Download the "Home" app

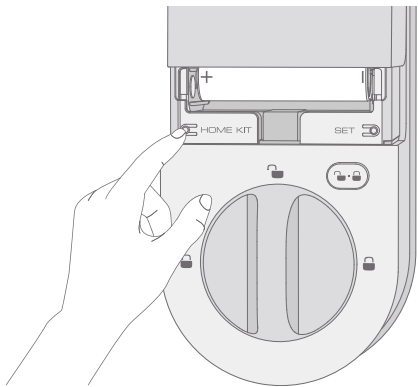
Search "Home" and download the App on App Store or scan the QR code provided. (iOS 15.0, iPadOS 15.0 or later).



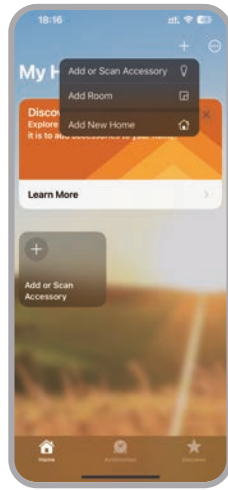
Use the Apple Home app to set up and operate this lock. Ensure this step is performed by the homeowner

(2) Activate Pairing Mode for Apple Home

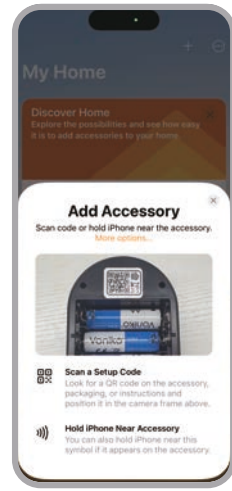
Press the "HomeKit" button on the lock's battery compartment after resetting the device. You will hear "Please use the Home app to pair your lock." This means activation is successful.



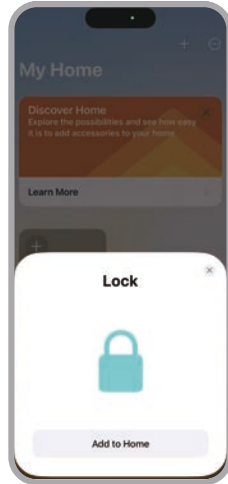
Pair the Lock to Apple Home (for iOS)



Step 1
Tap "+" in the upper-right corner. Then select "Add Accessory."



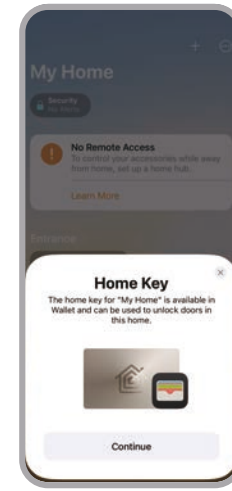
Step 2
Scan the QR code on the smart lock as prompted, or enter the 8-digit setup code.



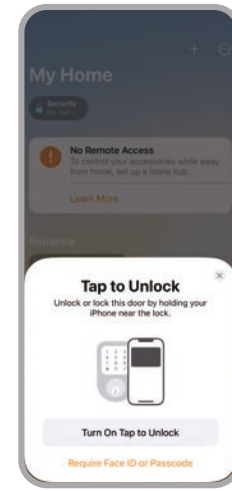
Step 3
Tap "Add to Home" then assign a location for the lock and name the lock

Do not remove or damage the setup code label on the lock. It is required for future setup.

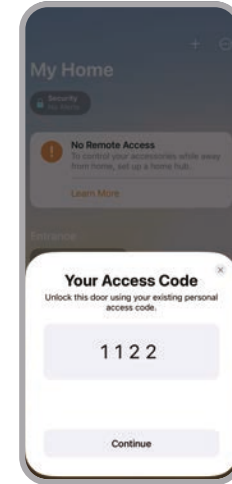
Pair the Lock to Apple Home (for iOS)



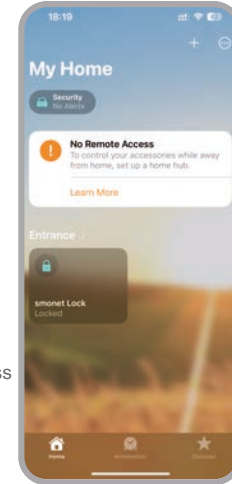
Step 4
Enable the home key



Step 5
Enable Tap to Unlock and Lock



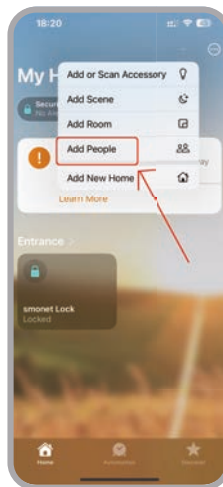
Step 6
Set Your Access Code (4-8 Digits)



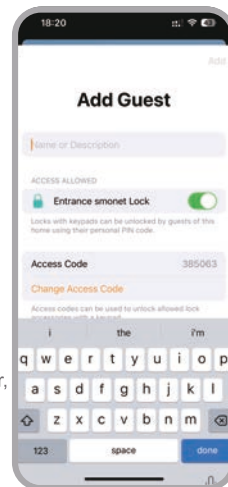
Step 7
The setup is now complete

Manage Access in Apple Home (for iOS)

Invite family or guests to control the lock, or create a guest access code.



Step 1
In the Home app, tap the "+" in the upper-right corner, then select "Add People".



Step 2
Invite guests to control your lock directly through the Home app, or create a guest access code.

Remote Control via HomePod:
A HomePod can act as a Home Hub to control the lock remotely.

Requirements:

- ① An iPhone running iOS 15 or later
- ② The same Apple ID on both devices,
- ③ The HomePod within 10 meters (33 feet) of the lock during setup.

Single-Device Connection Limit:

A lock can maintain an active connection with only one iOS device at a time through the Home app. To add the lock to a new Apple Home account, you must first remove it from the original account or perform a factory reset.

Use the Lock with Apple Home (for iOS)

(1) Siri Voice Control

- With AH1, you can ask Siri to unlock your door.

For security, unlocking the door with Siri requires authentication with Face ID, Touch ID, or passcode.

(2) Apple Home Key

- After setting up AH1 in the Home app, add a home key to the Wallet app for easy and secure access to your home using your iPhone or Apple Watch.

- With Express Mode enabled, just hold your iPhone or Apple Watch near

- AH1 to unlock it. To use home keys, iPhone XS or later with iOS 15 or later and Apple Watch Series 4 or later with watchOS 8 or later are required.

(3) Compatibility

- The lock integrates with Apple Home for locking/unlocking, smart automations, and home keys.
- Other functions, such as fingerprint and IC card unlocking, must be managed through the "Smonet Security" App.

(4) Automate with Scenes

- Create a Scene : Combine multiple device actions, trigger with one tap. Example: "Good Night" → lock door, turn off lights, adjust thermostat.
- Set Up Automation : Trigger actions automatically based on conditions. Example: At 10:00 PM → lock the door every night.
- Controlling this HomeKit-enabled accessory automatically and away from home requires a HomePod, HomePod mini, or Apple TV set up as a home hub.

Additional Notice

Use of the Works with Apple badge means that an accessory has been designed to work specifically with the technology identified in the badge and has been certified by the developer to meet Apple performance standards.

Controlling this HomeKit-enabled accessory automatically and away from home requires a HomePod, HomePod mini, or Apple TV set up as a home hub. It is recommended that you update to the latest software and operating system.

To control this HomeKit-enabled accessory, the latest version of iOS or iPadOS is recommended. To use home keys, iPhone XS or later with iOS 15 or later and Apple Watch Series 4 or later with watchOS 8 or later are required.

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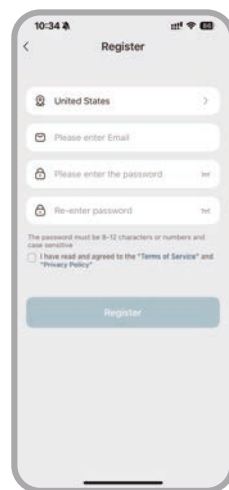
Add the Lock to Smonet Security

(1) Download the "Smonet Security" App

Search "Smonet Security" and download the App on Google Play/App Store or scan the QR code provided

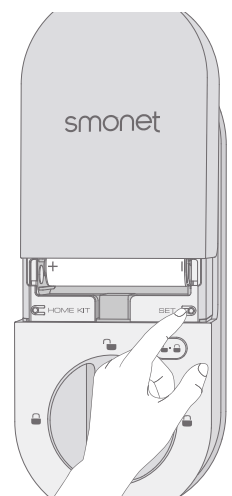


(2) Register an Account

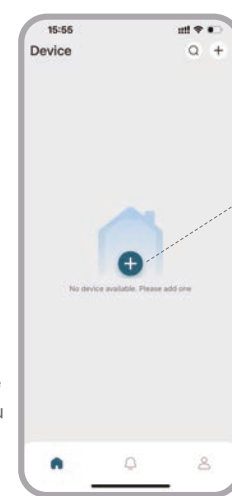


The Smonet Security app is needed to use this lock. Make sure this step is performed by the homeowner.

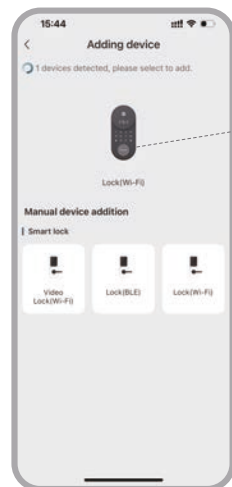
Pair the Lock to Smonet Security



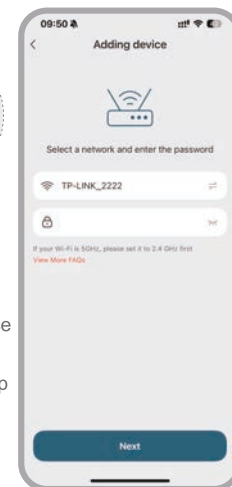
Step 1
Press the "SET" button to activate pairing mode. You will hear "Ready to pair with us."



Step 2
Tap "+" to add device.

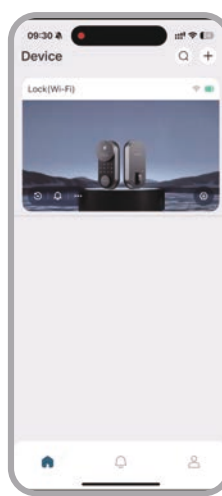


Step 3
When the device appears in the scan results, tap the lock icon to add it.

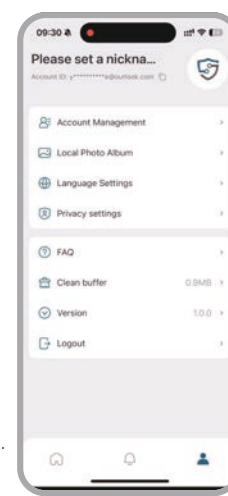


Step 4
Add the device and enter Wi-Fi information. Then follow the App's prompts to complete pairing."

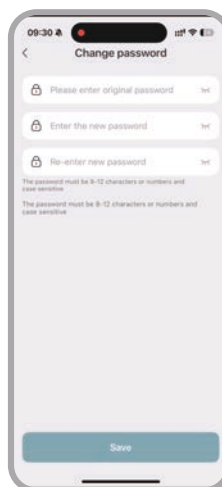
Modify the Administrator Password



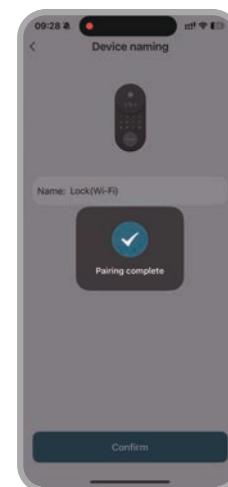
Step 1
Tap the icon at the bottom right.



Step 2
Tap 'Account Management'.

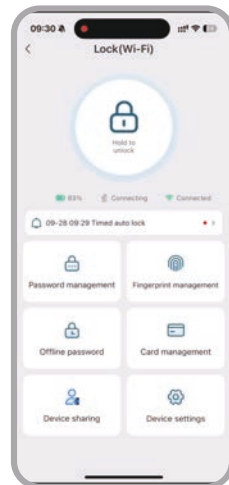


Step 3
Tap "Change Password".

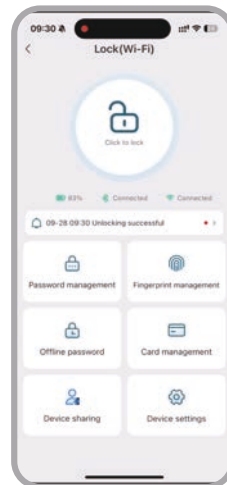


Step 4
Lock paired. You can name the device, set a password, and add fingerprint notes.

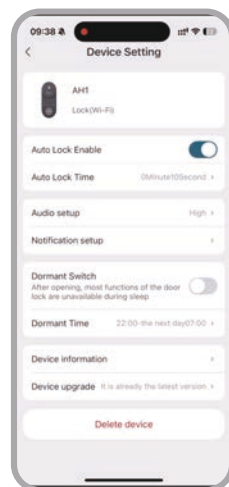
Lock/ Unlock by the App & Lock Settings



Step 1
Tap "Hold to unlock" to unlock the door.



Step 2
Tap "Click to lock" to lock the door.



Lock Configuration:

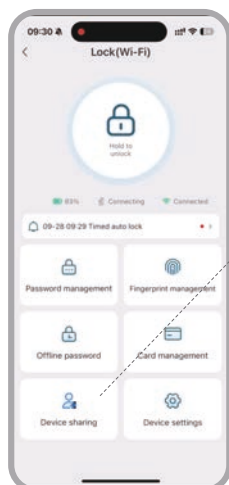
Auto Lock Enable: Enable the auto-lock function.

Audio setup: Adjust the volume of the lock and unlock prompt sound.

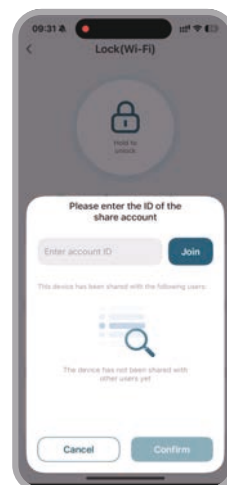
Notification setup: set whether to receive warning/door open/offline notifications.

Dormant switch: After enabling sleep mode, the WiFi connection will be disconnected, and you cannot remotely unlock the door via the app during the sleep period.

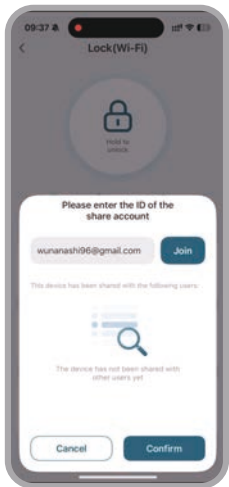
Share the Lock with Others.



Step 1
Tap "Device sharing".



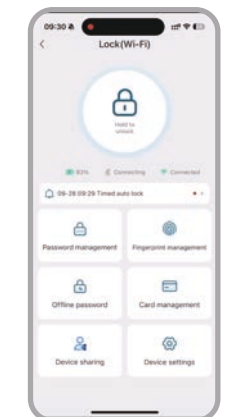
Step 2
Enter account ID.



Step 3
After entering the correct ID, tap "Join" and then tap "Confirm".

Set Passwords/ IC Cards/ Fingerprints

Click Password management / Card management / Fingerprint management icon at homepage and follow the instructions on App to finish settings.



Smart Home Integration

Smart Home Integration

Our locks work with both Amazon Alexa and Google Assistant.



With more to come in the future. For detailed instructions on how to enable the Amazon Alexa and Google Assistant, please scan the QR Code for details.



SCAN ME

FAQs

What should I do if the app cannot connect to the smart lock?

Ensure Bluetooth/Wi-Fi is enabled on your phone and the smart lock is in pairing mode (refer to the Pair the Lock guide).

Can multiple devices share management access?

Yes. Admins can add users and assign permissions (e.g., permanent/temporary access) via the app.

I shared the lock with my friends, but he/she couldn't use the code I sent, why?

Make sure the recipient has downloaded and registered an Smonet Security account. The account location should be the same as the administrator's.

Remote unlocking fails. What should I do?

Confirm the smart lock is connected to Wi-Fi.

How does the app notify low battery?

The app sends a low-battery alert.

Can the door lock voice be muted or turned down?

Launch the app → Settings → Lock Configuration → Doorlock Voice → Turn it off or select lock volume.

How can I check the unlock direction?

Launch the app → Settings → Lock Configuration → Unlock Direction Self-Check → Click "Start Check".

Scan the QR code to explore our constantly updating FAQ .



FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.