

# LED MATRIX PANEL

## User Manual



Thank you for choosing our product!

Please read the manual carefully to make good use of the product.

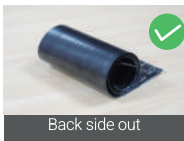
Contact seller support if you have any question. We provide best service!

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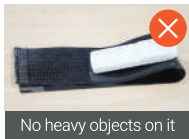
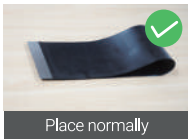
## 1. Warning

1. Please use 5V USB power adapter **NOT BELOW 2A**, otherwise will malfunction! For example: TV&Computer USB are below 2A, not applicable. Some phone chargers are 1A, not applicable. Some car U disk interface are 1A, not applicable. If abnormal, change another USB power source to check.

2. When storing the screen, you can bend it inwards with the front side facing in. Avoid excessive bending. Do not roll it outwards with the front side facing out, which may cause the adhesive surface of the screen to crack or the circuit to break.



3. When placing the screen normally, do not press the screen with heavy objects, which may damage it.



4.If the screen surface is dirty, you can use a damp cloth to wipe it, but do not touch the metal parts. Do not rinse the screen with water.

5.Refer to 'Help Center' page on app for common FAQs. If no answer, please contact seller support.

## 2. Install

### Method 1: Installation on glass

Stick the front of the display screen on the glass door/showcase/windshield (Clean the glass and dry it before installing, which will achieve better adhesion and visual effect).



Scan for video.



Stick the front side to the glass.



Firmly adhere, not easy to fall off.

**Note:** For long-term installation, use double-sided tape too. Stick the tape on top and bottom edge, not covering the LEDs

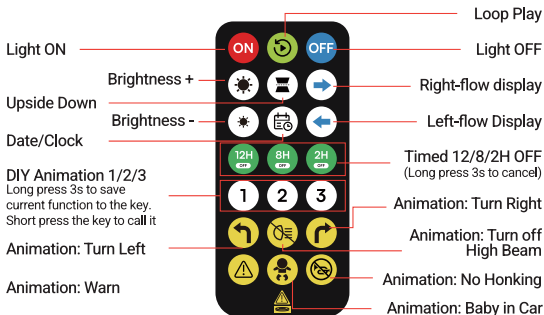


## Method 2: Installation on wall

First, clean dust on the wall and keep it dry. Second, apply double-sided tape horizontally and vertically on the back, then remove the cover film, select a good position, stick it to the wall, gently press where tape resides. Keep the power cord naturally sagging, or hang the cord steadily, do not pull or drag, otherwise the screen may be pulled off.



## 3. Remote Controller



## Pair and Unpair

Long press ON key to pair the remote to a device within 10seconds it is powered on.Long press OFF key to unpair all remotes from a device within10 seconds it is powered on.After paired, a device can be controlled only by the paired remote.

To sync control multiple devices, use one remote to control them all.

### 4. Install the APP

#### Method 1

Search and download the "PixelJoy" app on the App Store or Google Play.



PixelJoy

#### Method 2

Scan the QR code below to download and install app withyour mobile phone



## 5. Bluetooth permissions

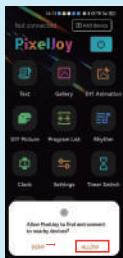
First turn on your phone's Bluetooth

Please allow bluetooth and permission requirement, just to connect and control the device.

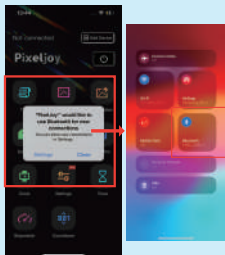
PixelJoy guarantees secure all data.



**ios**  
first-launch app  
prompt window



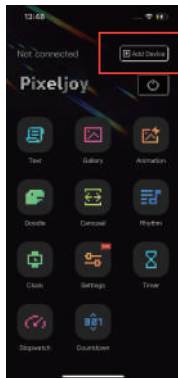
**Android**  
first-launch app  
prompt window



If Bluetooth is not enabled before launching the app, a prompt will appear on the startup page.

## 6. Add the device

When the device is not connected, power it on and bring it close to your phone. You can also click the top-right corner to search for and add the device.



After the device is powered on, keep your phone close to it—the app will automatically detect the device.

Click "Add Device" and wait for the connection to complete.

## 7. Device list

- 1 To disconnect, select the close button.
- 2 To switch devices, click the device name to change the currently controlled device.
- 3 Under the successful connection tab, click the edit button to rename the device.

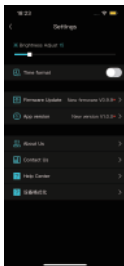


### Tips:

1. Keep your phone with app close to the device, within 10 ft.
2. If no device found, power down and power up the device again.
3. Check bluetooth permissions are allowed.
4. Do NOT connect the device on Bluetooth page in your phone settings. Must connect the device on this app.

## 8. Setting

Users can adjust device brightness.  
Check firmware and app versions.  
Switch between 24-hour and 12-hour  
formats.  
Access help, contact us, and other  
related content.



## 9. FCC Statement

### **Note:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular

installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **Important**

Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

## **10. Contact us**

If you have any questions or product issues, please contact seller via the email on the package or get the product support on the order page in your purchasing account. All messages will be replied within 24 hours.

**FCC Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and  
(2) this device must accept any interference received, including interference that may cause undesired operation.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.