



# Quick Start Guide



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## Package Content

- 

Camera X1
- 

Screw Hole Positioning Card X1
- 

Screwdriver X1
- 

Power Adapter X1
- 

Screw Pack X1
- 

Quick Start Guide X1
- 

Surveillance Poster X1

## Appearance

- 

LED Indicator
- 

Lens
- 

White Light
- 

Microphone
- 

Speaker
- 

MicroSD Card Slot

## Understanding LED indicator status lights and information:

The color of the LED indicates the device's current status.

| LED                                                                                 | LED Status                     | Device Status                   |
|-------------------------------------------------------------------------------------|--------------------------------|---------------------------------|
|  | Blinking between red and white | Network disconnected            |
|  | Red light slowly blinking      | Waiting for Wi-Fi configuration |

## Reset Button

Press the reset button and hold for 3 seconds to reset.



## Power Port

Connect the power cord.



## Insert a MicroSD Card

Your recording footage can be saved continuously into a MicroSD card. The card must be formatted using a computer. A card that is not full will overwrite the oldest files when the MicroSD card storage space is full. See the instructions below to insert a MicroSD card:

1. Find the MicroSD card slot. Use the screwdriver to unscrew the cover.
2. Holding the MicroSD card in the correct orientation, and then insert the card into the slot carefully. Pull the MicroSD card until you hear a clicking sound.



## Set Up Your Camera

Follow the steps below to get started with your new camera.

### Step 1. Download Napcat Life App

Get the Napcat Life app from the App Store or Google Play.



Napcat Life

Or download the APP by scanning below QR code.



### Recommended System Specifications

WiFi 802.11 b/g/n  
IOS version 11.0 or higher  
Android version 6.0 or higher

#### Step 2. Login

Run the app, and login with your account ID. If you don't have an account, please sign up firstly.



07

#### Step 3. Configure Camera

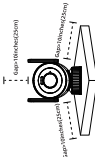
Login the app, tap "+ Add Device" and scan the setup QR code on the device, and then follow app instructions to configure your camera and add it to your home network.



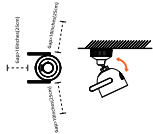
#### Step 4. Install Camera

Mount the camera on a wall or ceiling.

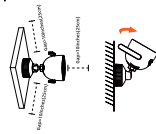
Keep the gap between objects and the side of the camera lens more than 10 inches (25cm) to avoid overexposure caused by IR light reflection.



#### • Mount on wall



#### • Mount on ceiling



#### Note:

If your camera is ceiling mounted, its captured image will be turned upside-down. Please login Napcat Life app home page, and click "Mirror" to adjust the image.



10

#### Tips for Camera Placement

- Do not face the camera towards any strong light sources.
- Do not point the camera towards a glass window. Or, it may result in poor image performance because of the window glare by infrared LEDs, ambient lights or status lights.
- Do not place the camera in a shaded area and point it towards a well-lit area. Or, it may result in poor image performance. For better image quality, please make sure the lighting condition for both the camera and the capture object is the same.
- For better image quality, it's recommended to clean the lens with a soft cloth from time to time.
- Make sure the power ports are not exposed to water or moisture or blocked by dirt or other elements.

#### Troubleshooting

##### Camera Is Not Powered On

If your camera is not powered on, please try the following solutions:

- Plug the camera into another outlet.
- Use another 1A power adapter to supply the camera.

If these won't work, please contact Napcat support:

[support@napcat.net](mailto:support@napcat.net)

11

#### Wi-Fi connection failed during initial setup process

- Please make sure to connect to Wi-Fi, please try the following solutions:
  - Please make sure the Wi-Fi band meets the network requirement of the camera.
  - Please ensure you have entered the correct Wi-Fi password.
  - Put your camera close to your router to ensure a strong Wi-Fi signal.
- Change the encryption method of the Wi-Fi network to WPA2-PSK (WPA-PSK (Safer encryption) on your router interface.
- Change your Wi-Fi SSID or password and make sure that SSID is within 31 characters and password is within 64 characters.
- Set your Wi-Fi password using only the characters or digits on the keyboard.

If these won't work, please contact Napcat support:

[support@napcat.net](mailto:support@napcat.net)

#### Notification of Compliance

##### CE Compliance Statement

This device complies with Part 15C of FCC Rules. Operation is subject to the following two conditions:

1. This device must not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

#### IC Compliance Statement

CAN ICES-003 (B) / NMB-003 (B)  
This device meets all requirements of the Canadian Interference-Causing Equipment Regulation (ICES-003).  
Cet appareil numérique de la class B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada (NMB-003).

#### CE Simplified EU Declaration of Conformity

Napcat declares that this device is in compliance with the essential requirements and other relevant provision of the Radio Equipment Regulation 2017:

EN300328, EN301489-1, EN311489-2, EN311489-3, EN311489-4, EN311489-5, EN311489-6, EN311489-7, EN311489-8, EN311489-9, EN311489-10, EN311489-11, EN311489-12, EN311489-13, EN311489-14, EN311489-15, EN311489-16, EN311489-17, EN311489-18, EN311489-19, EN311489-20, EN311489-21, EN311489-22, EN311489-23, EN311489-24, EN311489-25, EN311489-26, EN311489-27, EN311489-28, EN311489-29, EN311489-30, EN311489-31, EN311489-32, EN311489-33, EN311489-34, EN311489-35, EN311489-36, EN311489-37, EN311489-38, EN311489-39, EN311489-40, EN311489-41, EN311489-42, EN311489-43, EN311489-44, EN311489-45, EN311489-46, EN311489-47, EN311489-48, EN311489-49, EN311489-50, EN311489-51, EN311489-52, EN311489-53, EN311489-54, EN311489-55, EN311489-56, EN311489-57, EN311489-58, EN311489-59, EN311489-60, EN311489-61, EN311489-62, EN311489-63, EN311489-64, EN311489-65, EN311489-66, EN311489-67, EN311489-68, EN311489-69, EN311489-70, EN311489-71, EN311489-72, EN311489-73, EN311489-74, EN311489-75, EN311489-76, 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Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s) and Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'Équipement est exempt de licence contenu dans le présent document. L'Équipement est conforme aux CNR d'Innovation, Sciences et Développement économique Canada et à la partie 15 des Règles d'exploitation de la FCC. L'Équipement est autorisé à fonctionner sous les conditions suivantes :

(1) L'Équipement ne doit pas produire de brouillage;

(2) L'Équipement doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'interférer avec le fonctionnement.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

FCC's IC Radiation Exposure Statement:

This equipment complies with FCC and Canada radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Déclaration d'IC sur l'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux radiations définies par le Canada pour des environnements non contrôlés. Cet équipement doit être installé et utilisé à une distance minimum de 20 cm entre l'antenne et votre corps.

Cet émetteur ne doit pas être installé au même endroit ni utilisé avec une autre antenne ou un autre émetteur.