Double Sided

Smart WiFi Snapshot Battery Doorbell
Quick Start Guide

GETTING STARTED

Your smart visual doorbell is now ready to use. You can now remotely view the camera and receive phone alerts. We hope you enjoy using your smart camera.

ESTIMATED SETUP 5-10 minutes

Package Includes:

Smart Battery Doorbell
Doorbell Base Mount
Security Screw & Tool
Indoor Chime

Mounting Kit
MicroUSB Charging Cable
Quick Start Guide
Battery (Optlonal)

What You Need:

App **2.4GHz WiFi** **Screwdriver** (Optional)

Before setup, make sure your phone is connected to the 2.4GHz WiFi network that your device will be placed on. You also need to turn on location and Bluetooth to find nearby devices and networks.

CONNECT THE DEVICE

STEP 1

Download the free Gsmart Cam app from the app store

STEP 2

Make sure your mobile device is connected to your **2.4GHz WiFi** network.

Open the app and click "Create Account" by following the on-screen instructions.

After your initial sign in, your app will remember your password and log you in automatically.

You can also choose to manually log out under Settings in the Main menu.

You may need to check your Spam folder for the verification code

STEP 3

Open battery compartment and remove battery tab for charging. Fully charge batteries for approximately 4 hours before first use. When fully charged, press the doorbell button to power on the device.

Once the device is powered on, it will automatically enter into connection mode and sound an audio prompt.

The Reset indicator light on the doorbell should start blinking RED for pairing mode.

If the LED is not blinking, then you are not in pairing mode. Reset the camera by pressing & holding the reset button for 5 seconds.

STEP 4

Make sure your Bluetooth® is enabled.

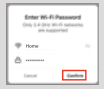
After logging in, click "+" on the top right of the screen and select "Add device".

Click ADD button to use Quick Connect

1. The app will detect the WIFI+BLE enabled device and ask if you want to add it

2. Select the device you want to add, click the + button

3. Make sure your 2.4GHz Wi-Fi network is selected, input the password and press Confirm



4. Press pair to accept pairing request

STEP 5

Your WiFi Smart Video Doorbell will now be connected to the network.

You can rename your device now or later in Device Settings. Click Done when finished.

PROCESSING TIME 1-2 minutes

Your smart visual doorbell is now ready to use You can now remotely view the camera and receive phone alerts.

We hope you enjoy using your smart camera.

STEP 6

Pairing the indoor Chime
1. Indoor Chime is to be connected with a power supply.
2. Turn on the doorbell and press the doorbell button to turn it on.
3. Confirm that the doorbell is turned on, and then press and hold theindooer Chime . select button for about 3 se conds to hear the ding-dong prompt tonein di cating that the chim is paired succes sfully with the doorbell.

Precautions:
1. During the pairing process, the doorbell and chime should be as closeas possible.
2. Make sure the doorbell is fully.charged
3.There will be a ding-dong sound prompt when palring is successful.
4. If no sound prompt is heard, the pairing failed, It needs to be paredagain by repeating the same process.

INSTALLATION

Mounting the doorbell base.

STEP 1

Using the 2 small screws in your monting kit, insert the screws into the 2 holes in the base. Screw into wall where you want your doorbell positioned.

STEP 2

Insert your doorbell into the base

STEP 3

Use security screw on bottom to lock into place

OPTIMAL PERFORMANCE

To get the most user friendly experience with your new Smart WiFi Snapshot Battery Doorbell please note:

1. This doorbell is solely powered by rechargeable batteries and has specific functions to conserve battery life. As a snapshot doorbell, this product will send screenshot images to your phone when the doorbell is pressed, or after motion is detected while the PIR setting is on. The doorbell's live view video function is only accessible within 2 minutes of active action at the door, such as someone pressing the doorbell button or after motion has been detected.
2. This doorbell has a 60° viewing angle and monitors a distance of up to 15ft. For optimal viewing and detection, mount the doorbell in a position that will provide visibility of visitor's face. This position may be above your existing wired doorbell or in the middle of your door. Note: This doorbell will not provide a full body view of visitor or packages on the ground.
3. When recharging doorbell, ensure micro USB charging cable is fully inserted in port. A red LED will illuminate on the side when power is charging doorbell. Note: Charging indicator will not change color when fully charged. Charge for approximately 4 hours, however charging time will vary based upon use. To conserve battery life, do not allow battery power to drain below 15% before recharging.
4. Add in the home to also hear an audible tone inside when someone presses the doorbell.

TROUBLESHOOTING

HAVING TROUBLE WITH SETUP?

My device won't connect to my network!

1. Make sure you are connected to your **2.4 GHz network** and your device is blinking red before you start trying to connect your device.
2. You may need to reset your device if you are having trouble. Check out page 2 for the location of your device's reset button.
3. To allow the app to locate the network, you may need to allow permissions for location and turn on your Bluetooth.
4. If you are not certain what type of network you have, contact your Internet Service Provider and ask them to create a separate, dedicated **2.4GHz network**. You can also do this manually in your router's settings.
5. Try moving to a spot closer to your router for connecting.
6. You can also purchase a WiFi extender to increase your WiFi range and strength.

My device says it's already bound when I try to connect it!

1. When you get the ALREADY BOUND screen, click the blue link to send us an Unbind Request. We can assist you further from the in-app Help Center.

When my camera is pointed at a window at night, I can't see through the glare!

1. At night, the camera's IR LEDs will turn on automatically to provide night vision when it gets dark. IR light reflects off of glass. So if you are trying to use your Doorbell Camera through a glass pane at night, go into the Device Settings->IR Night Vision and set it to OFF.

When I try to view live view, it says "Offline" or "Cannot establish encryption channel"

1. Turn the product off and back on by removing and replacing the batteries.
2. Check to make sure you have the newest firmware for your camera. Go to the device settings and scroll down to Firmware Information.
3. Contact us so we can assist you.

Why Does It Need The Internet?

1. Our devices must connect to an internet server in order to be fully operational, otherwise they will not work as desired.

Why Does The App Need Location Permission To Function?

1. The latest mobile phone operating systems require location permission to access your Wi-Fi and to detect your Wi-Fi name.

What's a Mixed Network?

1. Most newer routers are dual band and broadcast a separate 2.4Ghz and 5.0Ghz network band. By default, they are setup to use the same Wi-Fi name and password for both. This combined dual network with the same name and password is referred to as a "Mixed Network."

Why can I not answer the video call from a visitor?

1. Network instability and bandwidth can greatly affect this function. If answering the video call fails, hang up and go directly to the Home screen and click on the doorbell. As long as it's within 2 minutes of the doorbell button being pressed, it will still be awake, and you will have access to the live view and audio functions to speak to the visitor.

LEGAL & COMPLIANCE

Caution :

a) PCB of battery should not be crushed and twisted.
b) Cell body should not be blended.
c) Do not disassemble and Do not dispose of in fire.
d) Operation temperature range 45℃

FCC Statement:
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarant ee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.
Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environm ent. This transmitter must not be co - located or operating in conjunction with any other antenna or transmitter.

To satisfy FCC RF exposure requirements, a separation distance of 20cm or more should be maintained between the antenna of this device and persons during device operation. To ensure compliance, operations at closer than this distance is not recommended.