130.00 mm

65.00 mm

UNIWA

BORN FOR LOVE

W555

User Guide

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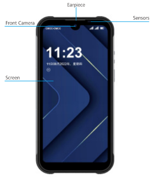
❶ About this user guide

Thank you for choosing UNIWA W555 smartphone. In order to keep the device in its best condition, please read this manual carefully and keep it for future reference.

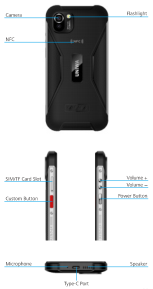
Please visit www.cwelltech.com to learn more.

❷ Getting started

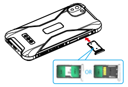
Front View



Back View



❸ Insert SIM and memory cards



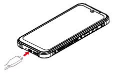
1. Insert the card pin into the hole on the SIM card tray, and then push until the tray pops out.
2. Place the SIM card on the tray. Make sure that the card's gold contacts face down into the device and that the card is positioned as shown.
3. If you have a memory card, place it on the tray with the gold contacts facing down.
4. Slide the SIM card/Memory card tray back into the slot.

Notes:

- If the SIM card is not inserted correctly, the device cannot detect it. Reorient the card and place it back into the slot if the SIM is not detected.
- Use only original **Nano-SIM cards.** Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card.
- Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.
- Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.
- Use a fast, up to 128 GB TF memory card.

❹ Charge the battery

The device is powered by a rechargeable, standard lithium polymer battery. A USB Type-C charger (charging head and USB cable) is included with the device for charging the battery from any standard outlet.



1. Insert the USB cable into the USB charger/Accessory port.
2. Connect the USB cable to the charging head, and then plug the charging head into a standard outlet.
3. Unplug the charging head from the outlet and remove the USB cable from the device when charging is complete.

Notes:

- Charge the device with a compatible charger. Charger plug type may vary. Charging time can vary depending on device capability.
- While charging, the device and the charger may become hot and stop charging. This usually does not affect the device's lifespan or performance and is in the device's normal range of operation. Disconnect the charger from the device and wait for the device to cool down.
- The device is with a non-removable battery. Do not attempt to remove the battery, as you may damage the device.

❺ Turn on/off the device

Press and hold the **Power Button** at the side to turn the device on/off. Do not use the device if the body is cracked or broken. Use the device only after it has been repaired.

- To turn the device on, press and hold the **Power Button** until the device is on.
- To turn the device off, press and hold the **Power Button** > ⏻ Power off. Confirm when prompted.
- To restart the device, press and hold the **Power Button** > **Restart.** Confirm when prompted.

Notes:

- The first time you turn the device on, a Welcome animation is displayed. It guides you through the basics of setting up the device.
- Follow the prompts to choose a default language, connect to a Wi-Fi® network, set up accounts, choose location services, learn about the device's features, and more.

❻ Lock/unlock the device

Use the device's screen lock features to secure the device. By default, the device locks automatically when the screen times out.

You can choose from the following screen lock types that offer high, medium, or no security: Pattern, PIN, Password, Swipe and None.

Swipe and None don't offer high security. It is recommended using **a secure screen lock (Pattern, PIN,or Password)** to secure the device.
This is necessary to set up and enable Face Unlock.

1. From Settings, tap **Security > Screen lock.**

2. Tap a secure screen lock **(Pattern, PIN, or Password)**, and then select the notification preferences:
   - Show all notification content
   - Show sensitive content only when unlocked
   - Don't show notification at all
3. Tap **Done** to exit the menu.
4. Configure the following screen lock options:
   a. **Smart Lock**: Keep the device unlocked while it's on you, as specific places that you trust, or near your connected devices. It's available only when **Pattern, PIN, or Password** is used.
   b. You can enable **Face Unlock** to unlock the screen:
      ① Tap **Settings > Security > Face unlock**.
      ② Select what backup unlocking method you want to use for the lock screen and follow the instructions shown on the device.

Notes:

- To use your face to unlock the device, you must set a Pattern, PIN, or Password.
- Keep your eyes open and make sure your face is fully visible and not covered by any object, such as a hat or sunglasses.
- Using your face to unlock the device is less secure than using a pattern or a password. The device may be unlocked by someone or something with similar appearance.

❼ Languages and input settings

Configure the device's language and input settings.

1.Change the device language

You can add languages to the list and organize them according to preference. If an app does not support the default language, then it will move to the next supported language in the list.

① From **Settings**, tap **System** > **Languages and input** > **Languages**.

② Tap **Add a language**, and select a language from the list.

③ Long press the desired language and move it to the top to set it as the device language.

- To switch to another language on the list, long press the desired language, and move it to the top.

2.Keyboards settings

You can select a default keyboard for the device's menus and keyboards. Additional keyboards can be downloaded from the Google Play Store.

① From **Settings**, tap **System** > **Languages and input**

② Tap **On-screen keyboard** > Choose a keyboard to set up according to preference.

❽ Date and time

By default, the device receives date and time information from the wireless network. Outside of network coverage, you can set the date and time manually.

From **Settings**, tap **System** > **Date and time**.
The following options are available:

- **Set time automatically**
  Receive date and time updates from the wireless network.
- **Set date**
  Enter the current date (only available when Set time automatically is disabled).
- **Set time**
  Enter the current time (only available when Set time automatically is disabled).
- **Automatic time zone**
  Enable to use network-provided time zone.
- **Select time zone**
  Choose the local time zone (only available when Automatic time zone is disabled).
- **Use location to set time zone**
  To update the time zone based on your location.

- **Use locale default**
  Enable it to use locale default.
- **Use 24-hour format**
  Set the format for displaying time.
- **Choose date format**
  Change how the date appears on the device.

❾ Status bar

The Status bar at the top of the Home screen provides device information (such as network status, battery charge, and time) on the right side and notification alerts on the left.

For quick access to notifications, settings, and more, simply swipe down from the top right of the screen to display the Notification panel.

To activate features, tap the quick settings icons on the notification panel.

To rearrange the icons, tap ✎, tap and hold an icon, and then drag it to another location

Status icons

Full battery	Charging
Low battery	Mute
Vibrate	Aeroplane mode
Bluetooth active	Location active
Alarm	

Notification icons

Call in progress	Missed calls
New messages	New email
New voicemail	Download
Upload	App update

❿ Using apps

The Apps list displays all preloaded and downloaded apps. Apps can be downloaded from the Google Play Store and other sources.

1.Get apps from Google Play Store

You need to have a Google account added to the device to use Google Play services. Charges may apply to some of the content available in Google Play. To add a payment method, tap Play Store > ≡ > Payment methods. Always be sure to have a permission from the payment method owner when buying content from Google Play.

- **Add a Google account to the device**

① Tap **Settings** > **Passwords & accounts** > **Add account** > **Google**. If asked, confirm the device lock method.

② Type in a Google account credentials and tap Next, or, to create a new account, tap Create account.

③ Follow the instructions on the device.

- **Download apps**

① Tap **Play Store.**

② Tap the search bar to look for apps, or select apps from your recommendations.

③ In the app description, tap Install to download and install the app.

2.Get Apps from other sources

You can allow installation of unknown third-party or sources. Tap an app or a source, and then tap Allow from this source.

Notes:

Installing unknown third-party apps could make the device and personal data more vulnerable to security risks.

3.Uninstall or disable apps

Installed apps can be removed from the device. Some apps that are preloaded (available on the device by default) can only be disabled. Disabled apps are turned off and hidden from the Apps list.

From **Settings**, tap **Apps** > **App apps**, tap an app, and tap Uninstall/Disable.

⓫ Internet and connections

Manage connections between the device and a variety of networks and other devices.

Wi-Fi

Turn on Wi-Fi

You can connect the device to a Wi-Fi network to access the Internet without using your mobile data. If both Wi-Fi and mobile data connections are available, the device uses the Wi-Fi connection.

① From **Settings**, tap **Wi-Fi**, and then tap to turn on Wi-Fi and scan for available networks.

② Tap a network, and enter a password if required.

After connected, the network is "Saved". When the device is near and Wi-Fi is on, the device automatically connects to this network.

Connect to a hidden Wi-Fi network

If the Wi-Fi network you want is not listed after a scan, you can still connect to it by entering the information manually. Ask the Wi-Fi network administrator for the name and password before using it.

① From **Settings**, tap **Wi-Fi**, and then tap ⬤ to turn on Wi-Fi.

② Tap + **Add network**.

③ Enter information about the Wi-Fi network:
- **Network name:**
  Type the exact name of the network.
- **Security:**
  Select a security option from the list, and enter the password if required.
- **Advanced:**
  Define other advanced options, such as IP and Proxy settings.

④ Tap **Save**.

Advanced Wi-Fi settings

To configure connections to various types of Wi-Fi networks

From **Settings**, tap **Wi-Fi**, and then tap **Wi-Fi preferences** at the bottom.

- **Turn on Wi-Fi automatically:**
  Turn on Wi-Fi in frequently-used locations.
- **Notify for public networks:**
  Notify when a high-quality public network is available.
- **Install certificates:**
  Install authentication certificates.
- **Wi-Fi Direct:**
  To share data between devices.

Mobile networks

Use Mobile networks to configure the device's ability to connect to mobile networks and use mobile data. Options may vary by carrier.

If two SIM cards are put into the device, it shows both cards. Choose the one you want to set up.

From **Settings**, tap **SIM card & mobile data**> **Mobile network** > **SIM 1 or 2**

- **Mobile Data:**
  To enable/disable to access data using mobile network
- **Data roaming:**
  Choose whether to allow the device to connect to mobile data while traveling outside your carrier's network area.
- **App data usage:**
  View data usage over mobile connections over a period of time. You can view total usage as well as usage by app.
- **Advance setting:**
  To enable VoLTE, choose preferred network type and choose or add Access Point Names.

Monitor mobile data

You can customize the mobile data access by setting limits and restrictions. Options may vary by carrier.
From **Settings**, tap **SIM card & mobile data** > **Mobile network** > **SIM 1 or 2** >**Data warning & limit**.
The following options are available:

- **Mobile data usage cycle:**
  Tap the drop-down menu, and then choose a time period for data usage. Data usage for the period is displayed on the graph, along with usage by application at the bottom of the screen.
- **Set data warning:**
  Enable/Disable data warning.
- **Data warning:**
  Receive warning when the device has reached the set warning amount of data usage.(Only when the data warning is enabled)
- **Set data limit:**
  Enable/Disable data limit.
- **Data limit:**
  The device will turn off mobile data once it reaches the limit you set. (Only when the data limit is enabled).

Turn on Data Saver

Use Data Saver to reduce your data consumption by preventing selected apps from sending or receiving data in the background.

① From **Settings**, tap **SIM card & mobile data** > **Data saver**.

② Tap ⬤ to turn on Data saver.

Notes:

To allow some apps to have unrestricted data usage, tap **Unrestricted data** while Data saver is on, and tap ⬤ next to each app to specify restrictions.

⓬ Factory data reset

You can reset the device to factory defaults, erasing all data from the device.

This action permanently erases ALL data from the device, including Google or other account settings, system and application data and settings, downloaded applications, as well as music, photos, videos, and other files. Any data stored on an external TF card is not affected.

When you sign in to a Google Account on the device, Factory Reset Protection (FRP) is activated. This protects the device in the event it is lost or stolen.

If you reset the device to factory default settings with the FRP feature activated, you must enter the user name and password for a registered Google Account to regain access to the device. You will not be able to access the device without the correct credentials.

Notes:

If you reset your Google Account password, it can take 24 hours for the password reset to sync with all devices registered to the account.

Before resetting the device:

① Verify that the information you want to keep has transferred to your storage area.

② Log in to your Google Account and confirm your user name and password.

To reset the device:

① From **Settings**, tap **System** > **Reset option**> **Erase all data (Factory reset)**

② Tap **Reset** and follow the prompts to perform the reset.

③ When the device restarts, follow the prompts to set up the device.

Factory Reset Protection

When you sign in to a Google Account on the device, Factory Reset Protection (FRP) is activated. FRP prevents other people from using the device if it is reset to factory settings without your permission. For example, if the device is lost or stolen and a factory data reset is performed, only someone with your Google Account username and password can use the device.

You will not be able to access the device after a factory data reset if you do not have your Google Account username and password.

Enable Factory Reset Protection

Adding a Google Account to the device automatically activates the FRP security feature.

Disable Factory Reset Protection

To disable FRP, remove all Google Accounts from the device.

① From Settings, tap Passwords & accounts > Google Account.

② Tap Remove account.

⓭ Specifications

BASIC INFO	
Model No.	W555
Operating System	Android 12
Dimensions	150*74*13.4mm
Color	Black+Silver
Language	Multi-language
HARDWARE	
Display	5.71 inch HD+ Water drop screen, 1520*720px
Processor	MT6761 Cortex-A53 quad core, up to 2.0GHz
RAM	3GB DDR3
ROM	32GB EMMC, support TF card up to 128GB maximally
Camera	Double camera: rear 13MP+0.3MP; front 5MP
Battery	Built-in 3.7V/4000mAh Li-Polymer battery
Sensors	G-sensor, light sensor, proximity sensor, magnetic field sensor, gyro sensor
Speaker	1318 box speaker
Mic	Silicon Mic

NETWORK & CONNECTIVITY	
Bands	2G: GSM 850/900/1800/1900MHz 3G: WCDMA 850/900/1700/1900/2100MHz 4G: FDD-LTE B2/B4/B5/B7/B12/B17
WiFi	IEEE 802.11 a/b/g/n/ac, support 2.4GHz/5GHz dual-band WiFi
BT	V5.0
NFC	Support
GNSS	Support GPS/BDS/Glonass/Galileo
I/O INTERFACES	
SIM card slot	*2 or (1*Nano SIM card +1*TF card)
TF card slot	*1
Type-C earphone jack	*1
USB Type-C port	*1
FEATURES	
Wireless Radio	Support
SOS function	Support
OTG function	Support
ACCESSORIES	
USB charger	*1
USB cable	*1
User manual	*1

⓮ Product and safety information

Read these simple guidelines. Not following them may be dangerous or against local laws and regulations.

Safety warnings

1. Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.
2. Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.
3. All wireless devices may be susceptible to interference, which could affect performance.
4. Only authorized personnel may install or repair this product.
5. Use only compatible accessories. The use of incompatible accessories may damage the device or cause a safety risk.
6. The device is **not water-resistant**. Please keep it dry.
7. The device and/or its screen is made of glass. The glass can break if the device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch the glass parts of the device or attempt to remove the broken glass from the device. Stop using the device until the glass is replaced by authorized service personnel.
8. To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding the device near your ear while the loudspeaker is in use.
9. The device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

Maintenance

Handle the device, battery, charger and accessories with care. The following suggestions help you keep the device operational.

1. Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits.
2. Do not use or store the device in dusty or dirty areas.
3. Do not store the device in high temperatures. High temperatures may damage the device or battery.
4. Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage it.
5. Do not open the device other than as instructed in the user guide.
6. Unauthorized modifications may damage the device and violate regulations governing radio devices.
7. Do not drop, knock, or shake the device or the battery. Rough handling can break it.
8. Only use a soft, clean, dry cloth to clean the surface of the device.
9. Do not paint the device. Paint can prevent proper operation.
10. Keep the device away from magnets or magnetic fields.
11. To keep your important data safe, store it in at least two separate places, such as the device, memory card, or computer, or write down important info.
12. During extended operation, the device may feel warm. In most cases, this is normal. To avoid getting too warm, the device may automatically slow down, dim display during a video call, close apps, switch off charging, and if necessary, switch itself off. If the device is not working properly, take it to the nearest authorized service facility.

Recycle

Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This of materials. Electrical and electronic products contain a lot of valuable materials, including metals (such as copper, aluminum, steel, and magnesium) and precious metals (such as gold, silver, and palladium). All materials of the device can be recovered as materials and energy.

Crossed-out wheelie bin symbol

The crossed-out wheelie bin symbol on the product, battery, literature, or packaging reminds you that all electrical and electronic products and batteries municipal waste: take them for recycling. For info on your nearest recycling point, check with your local waste authority.

EC REP
Prolinx GmbH
Brehmstr.56,40239 Duesseldorf
Germany

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BE	BG	CZ	DK	DE	EE	IE	EL
ES	FR	HR	IT	CY	LV	LT	LU
HU	MT	NL	AT	PL	PT	RO	SI
SK	FI	SE	NO	IS	LI	CH	TR

In all EU member states, operation of 5150-5250 MHz is restricted to indoor use only.

FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Specific Absorption Rate (SAR) information

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. Before a new model phone is a available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, tests for each phone are performed in positions and locations as required by the FCC.

For body worn operation, this model phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 10mm from the body. Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

Warranty Card

User Information

User Name: ______________________

Phone No.: ______________________

E-mail: ______________________

User Address: ______________________

____

Zip Code: ______________________

Product information & Dealer information

Model/Color/IMEI: ______________________

Deal's Name: ______________________

Date of purchase (DD/MM/YY): ______________________

Maintenance record

Maintenance Date (DD/MM/YY): ______________________

Fault Description: ______________________

____

____

Maintenance Description: ______________________

____

Maintenance personnel: ______________________

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