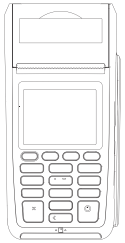
68.5mm

113.5mm

TRENDIT



Finance POS terminal T3
Operation manual

List of Toxic and Hazardous Substances or Elements:

Components	Hazardous and noxious substances or elements					
	Pb	Hg	Cd	Cr(VI)	PBB	PBDE
PCB Components	X	O	O	O	O	O

1) " O " means the content of this Toxic and Hazardous Substances in all the homogeneous material of the component is under the requirement of SJ/T 11363-2006 standard.

2) " X " means that in the content of this Toxic and Hazardous Substances, one of the homogeneous material exceeds the requirements of SJ/T 11363-2006 standard but the components marked by " X " in the above form are all limited by the current industry technology developing level and cannot realize the substitution of the Toxic and Hazardous Substances or Elements.

Environmental Protection Indication:
All the products which arrive or exceed the durable years, should be recycled and reused according to " The Management Method of Electron and Information Product " and should not be discarded carelessly.

Package List:

No.	Item	Quantity
1	Finance POS terminal T3	1
2	Operation manual	1
3	USB Cable	1
4	Power Adapter	1

Common Fault Analysis:

If the following solutions do not solve an existing error, please contact Customer Service.

Category	Fault	Reason	Solution
ON/OFF Issue	Unable to power on terminal	1.Run out of battery; 2.Battery installation improperly; 3.AC power connect improperly; 4.Battery failure	1.Connect with AC power; 2.Confirm the battery is installed properly; 3.Confirm the AC power supply is plugged properly; 4.Replace battery.
PIN Pad Issue	No response	Terminal crash	Unplug power supply and battery, off and then restart the terminal
Communication Issue	Display reads: Communication Timeout	1.Weak wireless signal or no signal ; 2.SIM card Poor contact of SIM card connection 3.Terminal software issue;	1.Relocate the terminal to a window or open area; 2.Reinsert the SIM card; 3.Restart the terminal.
	Display reads: "Please insert SIM Card" after SIM card is inserted	1.SIM card is damaged; 2.SIM card was inserted improperly;	1.Check if the SIM card is functioning, whether, the chip surface is oxidized or not, wipe the surface with a soft cloth; 2. Reinsert SIM card.
Printer Issue	Blank printouts	Thermal printer paper is improperly placed;	Replace printer paper following "Install Paper Roll" guidelines above.
	Printing is too light/ difficult to read	Poor quality printer papers used .	Replace with good quality printer papers.
Card Read Error	Display reads: "Swipe Card Error.Please Swipe Again"	1.Reader is dirty; 2.Card is demagnetized; 3.Card swiped inappropriate direction	1.Clean the card reader by inserting a moderately stiff piece of paper into the card slot and dragging the paper horizontally and vertically several times, removing any particles or dirt in the reader. 2.Wipe any particles or dirt off of the magnetic strip on the card with a soft cloth; If the card is demagnetized, a replacement card may be needed from issuing bank; 3.Please note the direction when swiping the card; the speed should be continuous.
Charging Error	Displays red battery icon after battery is installed and power adapter is connected	Li-battery was in storage for a long time , causing the battery to discharge below charging voltage; it can recover after reactivating.	If the battery icon displays red, please continue charging for 15 minutes; when the battery icon turns green, this indicates that the battery was successfully reactivated; it will perform normally after a complete recharge.

⚠ Attention of Installation and Operation:

- Please follow the instruction strictly when install and connect the terminal.
- This terminal can only work with the specified power adapter, do not use other power supplies, otherwise it may cause abnormal operation or even damage the terminal!
- Do not damage the USB cable and power adaptor, it can't be used any more if the power cable or power adaptor is damaged.
- Please check the service voltage set of the power supply socket before plugging the the power adapter into the ac socket. It is recommended to use the socket with fuse and good ground connection.
- Please stay away from liquid. Do not splash any liquid substances or drop into conductive objects, or it will cause short circuit and damage the terminal.
- Please do not insert any foreign material into any ports, it will damage the terminal seriously.
- Please contact professional POS machine maintenance personnel if the equipment fails. Users and other non-qualified POS maintainances are not allowed to repair the equipment.
- Please use the standard printing paper in case of paper jam or printer damage.
- Please do not shake or knock the terminal violently.
- Please do not use or place flammability sprays or paints nearby in case of fire.
- Forbid to disassemble or remake the terminal. Forbid to use for illegal purposes, offenders will bear legal liability.

Announcement:

Shenzhen Trendit Technology Co.,Ltd reserves the right to modify this manual without prior notice and continuously improve the accuracy, adequacy and completeness of the information contained in this manual. Shenzhen Xinguodu Technology co. Ltd does not bear legal liability for the adverse consequences caused by using this product not in accordance with this manual or using accessories which are not supplied by Shenzhen Trendit Technology Co.,Ltd.

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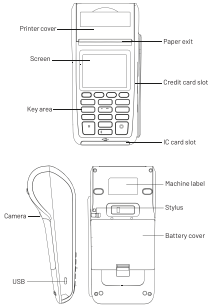
Website: www.trendit.cn

Appearance Description:



Introduction:

Power on/off:
Power on: press the key" ⏻ " for 2-3 seconds to power on the left of terminal.
Power off: press " ⏻ " key for more than three seconds to shut down.
Wake up: after standby, press " ⏻ " key to wake up.

Magnetic Card

Swipe card in magstripe card slot as demonstrated below in steady motion, and make sure the magstripe faces the device.

【 Note 】:
Any damage to the magstripe or incorrect swiping may lead to transaction failures.

Contact IC Card:

The IC Card Slot is on the right side of the main unit. To insert a card, hold the opposite side of the IC chip with chip facing up, insert the IC card into the slot. During the transaction process, the IC card should remain in the slot. As it is shown below.

【 Note 】:
If the contact point of the IC chip is damaged or oxidized, the transaction may fail.

Contactless IC Card:

When tapping a card, hold the IC card close to the top of printer cover and hold for around 1 second until you hear a "beep" sound reminds a successfully completed transaction, the card can now be removed. As it is shown below.

Paper Removal:

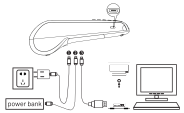
Take hold of the printer paper with your hand, tearing down the paper in the direction shown in the graphic below. Maintain a uniform but quick force when remove the paper.

Install/Disassemble Battery:

❶ Remove battery cover.
❷ Install and disassemble battery
❸ Replace battery cover.

Power Charge:

Remove the battery cover, insert the rechargeable lithium battery, and replace the battery cover. Connect the adapter, mobile power or PC and terminal using a USB cable. Plug the adapter into a power outlet. Power on the terminal. The terminal screen will display charging progress. After the terminal is fully charged, " " will display. As it is shown below.

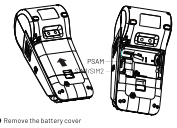


Install Paper Roll:

❶ Open the paper cabinet cover in the direction as is shown above
❷ Open the paper-roll and insert it into paper holder in the direction shown above, leaving a small portion of paper above the paper cutter.
❸ Close the paper holder cover in the direction as is shown above.

【 Note 】:
Inserting the paper-roll in the wrong direction will result in printer malfunction.

Install SIM/PSAM Card:



❶ Remove the battery cover
❷ Place the SIM / PSAM card in the card holder (the chip of SIM / PSAM card is oriented toward the inside of the machine)

【Attention】:
1.Install or remove SIM/PSAM card, make sure the unit is power to avoid damage to the card.
2.SIM/PSAM card can not contain , stickers or adhesive, which may affect the thickness of card and hinder , the smooth insertion or removal of cards .

FCC Compliance Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information

SAR tests are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value.

Before a new device is a available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, Tests for each device are performed in positions and locations as required by the FCC. For body worn operation, this device has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that Contains no metal and that positions the handset a minimum of 1cm from the body.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.