

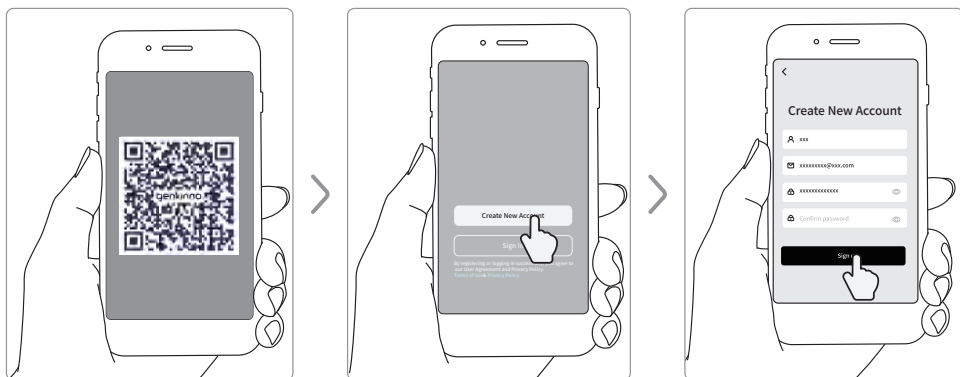
5. Using the APP

Connect your robot to the Genkinno app to manage features and access services:

- Access cleaning settings and firmware updates.
- Obtain maintenance tips for the pool and the robot for better pool management.
- Contact the official support team to receive timely technical assistance.

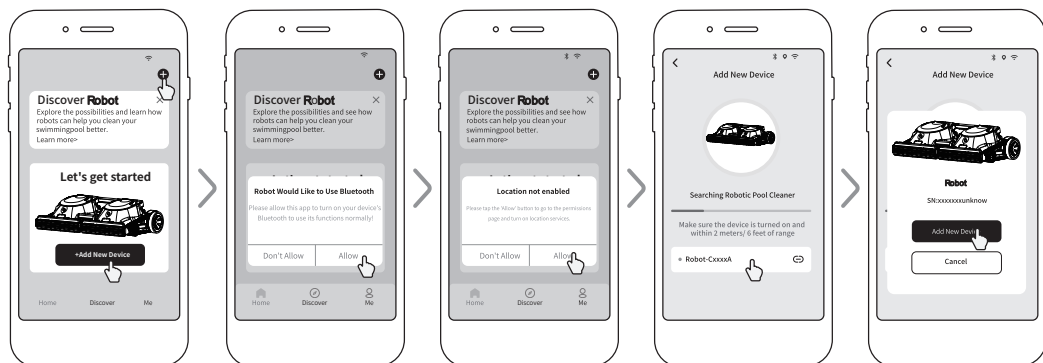
5.1 Download & Registration

Scan the QR code to download the app before first use, then follow the prompts to register or log in:



5.2 Pairing with the robot

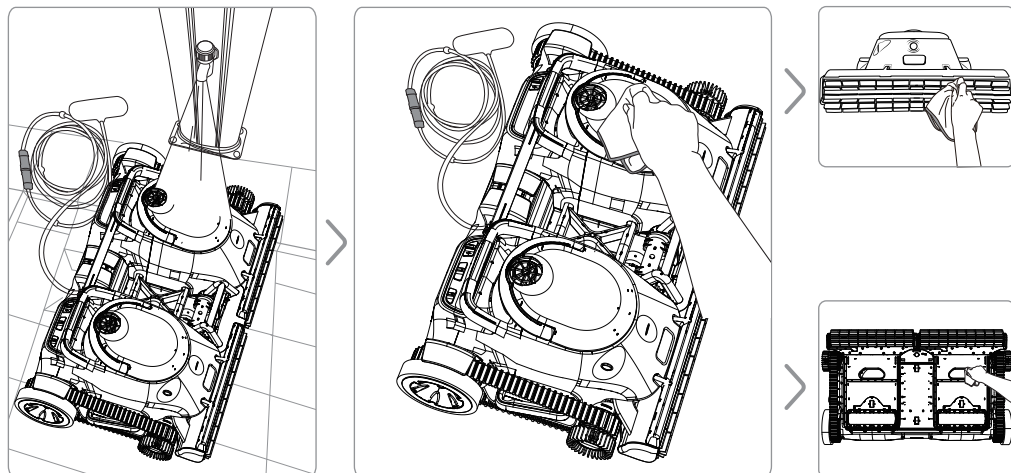
To set up your pool robot, open the app and tap **"+ Add New Device"**. When prompted, allow access to Bluetooth and location services on your phone. Once your robot appears on the search page, select it from the list to complete the pairing.



6. Maintenance and Care

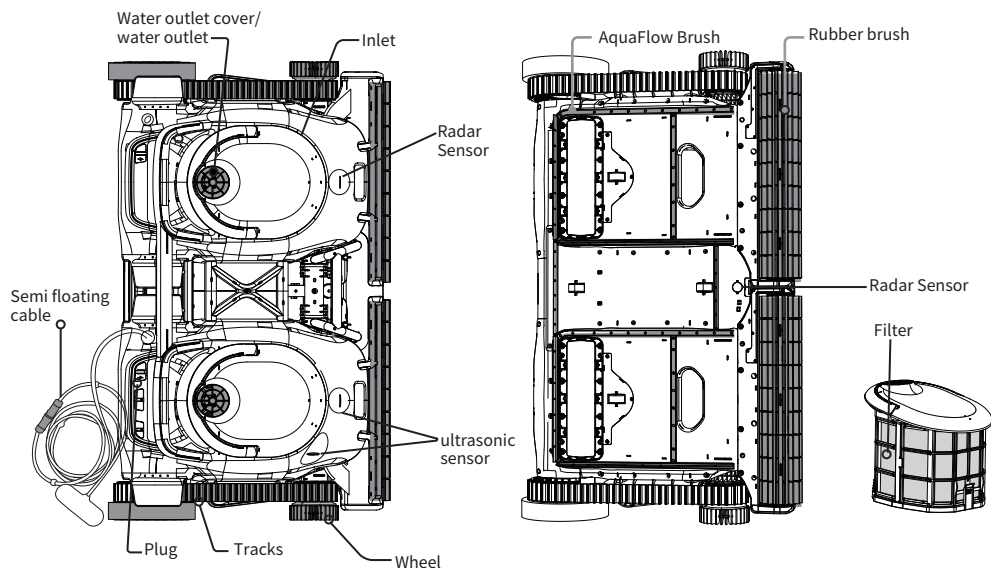
6.1 Parts Maintenance

After cleaning, rinse the robot and wipe off any sand or debris. Be sure to clean the filter basket, roller brush, and scrubber brush thoroughly.



6.2 Component Maintenance

For optimal performance and longevity, inspect the following components regularly.



1. Impeller: Check for any debris blocking the impeller (referred to as the water impeller in the diagram). If blocked, clear the obstruction immediately.
2. Inlet & Outlet: Inspect the water inlet and outlet ports and clear any blockages.
3. Ultrasonic Sensor: Ensure the sensor is not obstructed. Gently wipe it clean if necessary.
4. Floating Cable: Inspect the full length of the cable for any cuts, abrasions, or damage. If damage is found, stop using the robot and contact customer support.
5. Charging Port: Check the charging port plug for any signs of damage or corrosion.
6. Wheel Tracks: Check the tracks for looseness. If they are loose, adjust them to ensure a snug fit.
7. Tires & Brushes: Inspect the tires and scrubber brushes for significant wear. If wear is affecting the robot's cleaning performance or movement, contact your authorized dealer for guidance on purchasing and installing replacement parts.
8. Filter Basket: Check the filter basket for any cracks or tears in the fine mesh. Replace the basket immediately if it is damaged to ensure proper filtration.

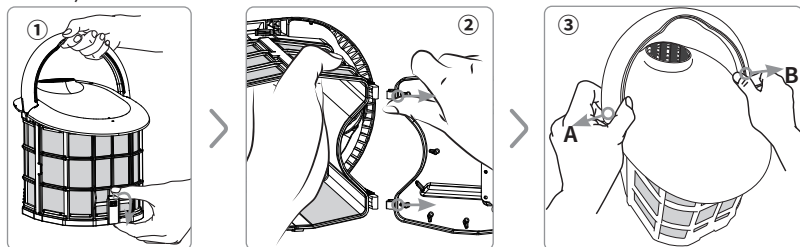
Important Note

Do not attempt repairs yourself. For issues not covered in this manual, please contact our Customer Support team.

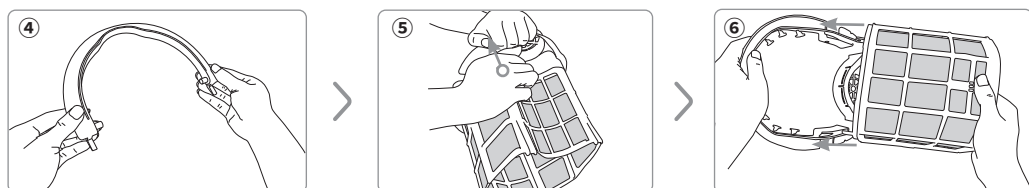
6.3 Filter Replacement

Disassembling the Filter Basket

- ① Open the filter basket base.
- ② Pull apart the C-shaped fasteners on both sides of the bottom shell.
- ③ Grab the handle of the filter basket on both ends and pull outward forcefully (Do not pull both sides simultaneously. Always remove side A first, followed by side B)

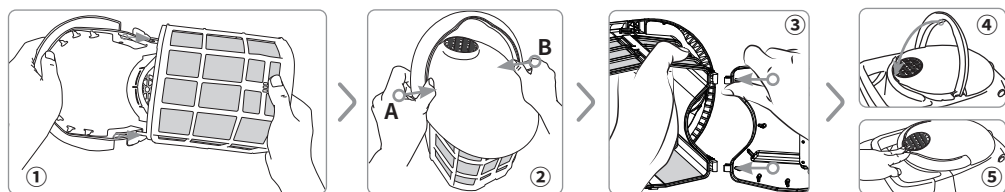


- ④ Remove the handle of the filter basket.
- ⑤ Apply outward force at the location of the filter basket top lid.
- ⑥ Separate the top cover of the filter basket.



Assembling the New Filter Basket

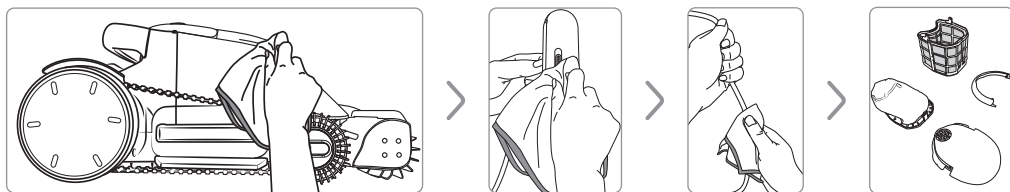
- ① Align the clips to install the filter basket with the water tank's top cover.
- ② Align the installation holes to attach the handle of the filter basket (Do not pull both sides apart at the same time for installation, install the A side first and then the B side).
- ③ Replace the disposable filter bag and install the bottom shell C-shaped fasteners.
- ④ After installing the filter basket back on the pool robot, make sure the handle of the filter basket is laid flat.
- ⑤ Press the handle into place to prevent it from lifting during pool cleaning.



7.Product Storage

When storing your pool robot for an extended period, follow these steps carefully to protect it.

- Make sure the robot is powered off.
- Ensure there is no water residue in the robot and keep it dry.
- Thoroughly clean the robot and filter basket, wipe the body, metal interfaces of the buoy handle, and semi floating cable with a dry towel.
- Disassemble the filter basket completely and let it air dry in a ventilated area.
- Before storage, fully charge the pool robot and recharge it every three months to maintain the battery capacity between 40%-60%.
- Store the pool robot in a place shielded from direct sunlight, rain, or frost.
- During winter, store the pool robot indoors to protect the battery.



8.Common Troubleshooting

Symptoms	Troubleshooting Steps
Robot will not power on	1. Ensure the power outlet is working and the power supply is securely connected. 2. Connect the charger to the robot and check for a charging indicator light. 3. After the robot is fully charged, attempt to power it on again.
Remote control does not operate the robot	1. Make sure the remote control has fresh batteries and is powered on. 2. Verify that the remote is paired with the robot. If not, follow the pairing procedure. 3. Ensure you are within operating range of the robot.
Robot will not connect to the app	1. Ensure the robot is powered on and you are within Bluetooth range. 2. Check that Bluetooth and Location Services are enabled on your phone. 3. Confirm the robot is correctly paired with the app on your phone. If needed, try removing the device from the app and re-pairing it.
Robot powers on but does not move	1. The battery level may be critically low. Charge the robot fully. 2. Power off the robot. Check the impeller and wheel tracks for any jammed debris or obstructions. 3. Use the diagnostic function in the mobile app to check for specific error codes.
Robot moves slowly or cannot climb walls	1. A full filter basket is the most common cause. Remove and thoroughly clean the filter basket. 2. Power off the robot. Check that the wheels and scrubber brushes can spin freely and are not tangled with hair or string. 3. The scrubber brushes may be worn down. Inspect them for wear and replace if necessary.
Robot cannot climb walls	1. Empty and thoroughly clean the filter basket. 2. Power off the robot and carefully place it on its side. Manually rotate the rear wheels to ensure they move smoothly and are not jammed with debris.
Robot is not cleaning effectively.	1. Empty and thoroughly clean the filter basket.

9. Warranty and After-sales

9.1 Warranty Period for Major Parts

Component	North America	EU	Australia	China	Others
Main Body (including battery)	2	2	2	2	2
Roller brush (wearable part)	No warranty	No warranty	No warranty	No warranty	No warranty
Filter assembly (wearable part)	No warranty	No warranty	No warranty	No warranty	No warranty
Wheel assembly (wearable part)	No warranty	No warranty	No warranty	No warranty	No warranty
Tread (wearable part)	No warranty	No warranty	No warranty	No warranty	No warranty

9.2 Other Warranty and After-sales Information

The product has undergone all quality control and safety tests conducted by the factory's technical department and complies with relevant legal requirements.

Warranty Information:

- The warranty is void if the product is altered, misused, or repaired by unauthorized personnel.
- The warranty covers manufacturing defects only and does not include any damage resulting from improper handling by the owner.
- Any claims or repairs within the warranty period must provide an order number or other relevant records.

Genkinno support:

<https://genkinno.com/pages/support>

Genkinno service:

If you have any questions about this document, please contact Genkinno by sending a message to support@genkinno.com

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.