# Quick-operation Manual

3.0

## 1、Applicable products

## 2、Download for App

Search for "Tuya" App in App Store/Play Market, or scan the QR code below to download

Scan QR code to download

## 3、Register / Log in/ add a sub-account

1. Register

Log in with Google Account

If your phone has Google Services, you can register an account or log in via GMS verification code. Please read the current page and the user guide for the relevance of registration process.

Click "Sign up", click Privacy Policy page on Tuya App, click to Agree and enter to the registration page on Mobile number or E-mail address.



2. Log in with existing account

If you have already registered an account, you can skip the creating a new account and "Log in" under the Sign in page.

2.1 The system automatically select the country/Region, or you can manually select the Country/Region.

2.2 Enter your registered mobile number or e-mail address, enter your password

2.3 Log in to the system

Log in with social media account

If your phone has installed WeChat App or QQ App, click WeChat/QQ icon on the log in with social media account area. After accessing the authorization page, log in the system.

## 4、Add the device

A. QR code non-pairing (Recommended)

Applicable to the device with the screen. It takes one minute to finish the pairing. Before configuring Wi-Fi, please verify the mode connection. The Wi-Fi password should not contain special characters (# \$@&%!) While configuring Wi-Fi, make sure your router, mobile and device are as close as possible for a quick configuration of the device.

1.Tap to register QR code non-pairing and Wi-Fi connection. You can choose to add the device to a family or skip this step.

2.Follow the prompt, and you will hear the voice or control you configure the network.

3.Follow the mobile phone corresponding to Wi-Fi , click "Next/Second" (Figure 1)on the App, select "Manually & Have Established Region (i.e. "Hangzhou")", click "Next step" (Figure 2).

4.Enter Wi-Fi password and password, click "Confirm" (Figure 3).

Figure 1

1.Hold the mobile phone close to the front of the camera (Figure 2), the distance between the two should be 15 to 20 cm. (figure 3). Try not to shake the mobile phone during the scanning.

Figure 2

2.When you hear a prompt sound "I have a Pairing", and wait for connecting (figure 4).

3.Follow prompt successfully (figure 5), you can choose the device name and room name.

Figure 3

Figure 4

Figure 5

B. WiFi Direct Connection(Hotspot Network can be connected according to the device steps, skipping Fig. 1)

**Hotspot pairing**

Applicable to the device with

1.Pairing Mode: Hotspot 2. Wi-Fi signal strength 3. Sound switch

4.EZ/AP 5.Fast reset 6. Intercom

7.Video shell 8. Record for time 9. Playback of video

10.Cloud Storage: 1.Cloud storage for videos of which cameras and how many days it will keep with cloud.

Figure 6

## 5.IPC Control (The camera can be arbitrarily rotated to give you a different angle)

The user manual is just a reference, subject to the actual product.

**EZ/AP**

1. Tap to add device during hotspot pairing.

2. Please make sure the mobile phone and device are connected to 2.4GHz router.

Make sure the camera Wi-Fi password is correct.

3. Wi-Fi Signal and device after "re-pairing".

4. Tap "Fast reset" button, it is recommended to restart the device or power off the device, and re-pairing.

5. "Two devices cannot pairing"?

Tap "Fast reset" button, pairing. You can please the camera close to the router. If still not pairing, check, security, and restart again.

6. Why the device is still on the after resetting the device?

1. The device resetting only reset the camera's network configuration and cannot change the configuration on the App. You must log in the App to delete the camera.

Turn the lid.

Q: How to connect the camera to another router?

A: Delete the App to delete and reset the device, and configure the device again through the App.

Q: Why the device cannot identify SD card?

A: It is recommended to reset and remove the SD card after power off the device.

Check if the SD card is under normal operation conditions and the format is FAT32. The capacity of the SD card is less than 512 GB and "Lower available capacity of the mobile phone" is the same.

Q: The device is online and but an alarm sounds, but the mobile phone cannot receive the information?

A: First confirm the App allows notifications in the settings of your mobile phone.

Second, confirm the App allows the App to send notifications in the App settings. Third, confirm the cell phone system allows the App to send notifications.

Fourth, confirm the App is not in the "Do not disturb" mode.

Fifth, confirm the App is not in the "Do not disturb" mode.

Q: Why the camera cannot pairing?

A: Please check the power supply of your camera, the network status and if the network is fast and stable. Reboot the device and the router.

Q: Why the image is blurred and the image is not clear?

A: Please check the lens and clean the lens.

Q: Why the image is not clear at night?

A: Please check the infrared lamp and clean the lens.

Q: Why the image is not clear in the daytime?

A: Please check the lens and clean the lens.

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Q: Why the image is not clear in the daytime?

go to the official website for query.

2. The manual contains the main function description of the product, please check the operation.

3. If there is any problem when using the camera, please contact the supplier or company.

4. The product is in the process of continuous improvement and accurate measurement. But there may will be deviation from the actual situation. If there are any questions or doubts, please refer to the final interpretation of the company.

5. Due to updates the instruction manual, we may respond to it will be home by yourself.

**This manual is suitable for consumer products.**

**Product warranty card**

| Product name | | Model | |
|---|---|---|---|
| Purchase date | | Customer | |
| Product SN | | | |
| Customer name | | Document | |
| Contact way | | Date | |
| Product Problem | | | |
| Repair Record | | | |
| Remarks | | | |

Warranty period: 2 year. This warranty card is applicable to the series of products, as confirmed by the company.

In order to better serve you, please take good care of this card.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.