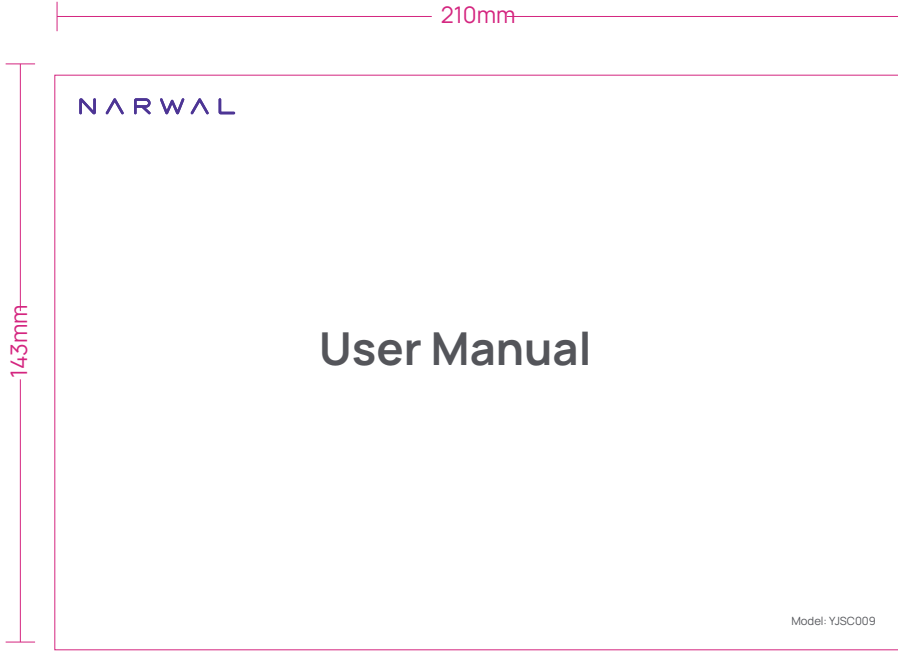


变更历史				生产检验标准: ①:模切整齐,无划痕,骑马钉不能起翘,不生锈(需要满足12小时盐雾测试),不伤手。 ②:图文印刷清晰,无墨点,脏污,不受潮。 ③:装订页码顺序正确,无错页,无漏页,无倒页,成形后表面平整无爆边 ④:满足ROHS 2.0,符合欧盟(包装指令)要求。 执行94/62/EC指令要求, 铅(Pb)+镉(Cd)+汞(Hg)、六价铬(Cr(VI))在包材组成物种的总量不超过100PPM 满足卤素声明:卤素(氟,氯,溴,碘),溴(br)≤900ppm,氯(cl)≤ 900ppm,br+cl<1500ppm
版本 Version	描述 Description	日期 Date	修改人 Signature	

封面



材 质	封面128g双铜,80g哑粉	成型方式	骑订	页 数: 8P
工 艺	连线油	图纸标识	—— 刀线不印刷 —— 尺寸标识不印刷	
印 刷	■ 潘通2090C ■ 潘通Cool Gray 11 C	具体要求	/	
N A R W A L 此文件为保密文件,请勿在保密协议授权之外使用。复制、披露、审查或者分发本文件和其附加信息,其被任何形式的泄漏将会被追究法律责任。		物料名称	2109海外说明书	设计 黄妹
		物料编码	YC-BC-F00195-00-00	比例 1:1
成品公差:±1mm 切纸公差:±0.5mm	日期: 2024/10/10	图纸版本	V1	单位 mm

User Manual

Dear users:

Thank you for purchasing Narwal products. To access comprehensive support from Narwal, you are recommended to read carefully the manual and illustrations before using the product. Please keep the manual properly.

The manual may be updated from time to time based on product updates and user feedback. Please scan the QR code below to browse the official website and view the latest version.

In case of any problem in using the product, please contact Narwal after-sales customer service through the following ways:

Customer service email:

support.na@global.narwal.com(North America)

support.kr@global.narwal.com(South Korea)

*For other countries, please refer to the after-sales contact information provided by your local vendors.

We wish you a pleasant experience!

CONTENTS

en

02



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Electronic version of the user manual
Elektronische Version des Benutzerhandbuchs
Versione elettronica del manuale d'uso
Version électronique du Manuel d'utilisateur
Versión electrónica del manual de usuario
Электронная версия руководства пользователя
전자 설명서
電子説明書
Wersja elektroniczna instrukcji obsługi
Kullanım klavuzunun elektronik versiyonu
Bản điện tử sách hướng dẫn sử dụng
إصدار إلكتروني من دليل المستخدم
גרסה אלקטרונית של המדריך למשתמש
Version électronique du Manuel d'utilisateur
النسخة الإلكترونية من دليل المستخدم

Regional Availability and Compatibility

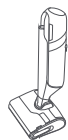
Based on user experience consideration and relevant legal and compliant requirements, Narwal products normally sold by Narwal (and its authorized retailers) are only available for use and after-sales service support in the country or region in which they were originally sold. If a product is shipped to any other countries or regions, you might not be able to use the Narwal App to bind the product or perform relevant operations. We recommend that you purchase the local version of the Narwal product from Narwal or its authorized retailers in order to obtain the best product use and service experience.

For avoidance of doubt, Narwal products sold by Narwal (and its authorized retailers) in the PRC are only available for use and after-sales service support in the PRC (for this purpose, excluding Hong Kong, Macao and Taiwan).

Product At A Glance

Component and Accessory List

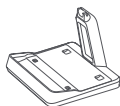
Main parts



Main unit
(Includes soft velvet roller
brush module and filter 2.0)



Handle



Self-cleaning base

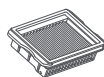
Accessories (subject to accessories in the packaging box)



1. Soft Velvet Roller Brush



2. Disposable Filter Bag



3. Filter 2.0



4. Long-lasting Deodorizing Box



5. Detergent



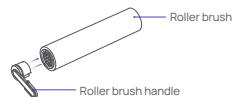
6. Cleaning Brush



7. Adapter

*1, 2, 3, 4, and 5 can be purchased on Narwal's official sales platforms.

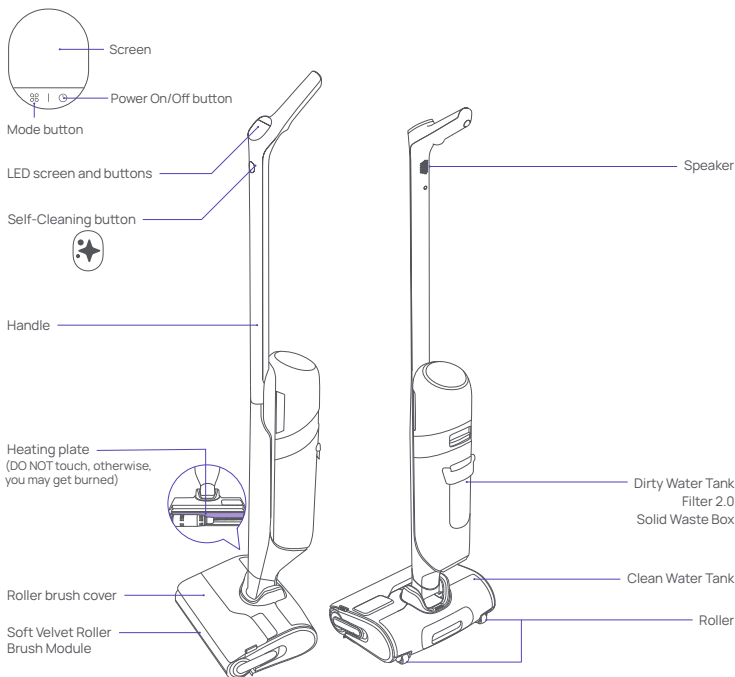
How to Assemble the Roller Brush Module



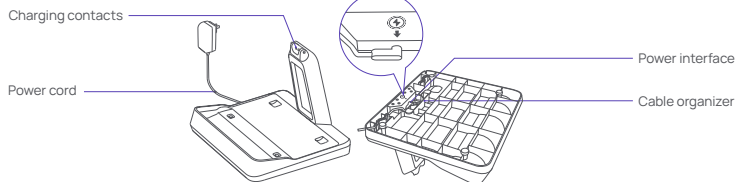
- The soft velvet roller brush module can be split into two parts: the disinfection soft velvet roller brush and the roller brush handle
- To disassemble, pull the handle out from the side in the direction parallel to the roller brush
- Align the handle with the internal structure of the roller, and snap it in to assemble the soft velvet roller brush module

Main Parts

Wet Dry Vacuum



Self-cleaning base

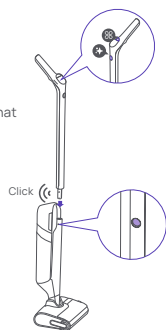
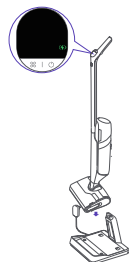


How to Use

First-time Use

How to install the handle

Insert vertically; after hearing a "click," ensure that the handle is tight and secure.



Language Switch Instructions

On the initial startup, a language switch reminder page will appear. Press the Mode button and Self-cleaning button simultaneously to change the system language.

How to remove: Please use a hard object to insert into the hole on the side of the machine and keep pressing while pulling up the handle to remove it.

How to charge the product

After the self-cleaning base is connected to a power supply, put the vacuum mop on the base. When it rings ding-dong, the screen shows the charging animation, and charging starts.

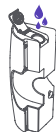
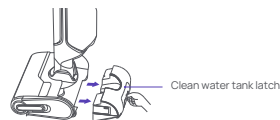
How to fill the clean water tank

1. Take out the clean water tank

Pull out the clean water tank to take it out.

2. Add clean water

Open the sealing cover and fill water from the tank opening.



3. Add detergent

- To prevent excessive foaming, only add detergent when the clean water tank is loaded;
- Please use the detergent from Narwal, otherwise, the device may be damaged;
- Pour directly from the bottle into the cap which measures the recommended 6mL dose (for one full tank of clean water) and add it to the clean water tank.

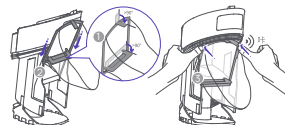
Note: There detergent has a sealing film. Please unscrew the cap and remove it.



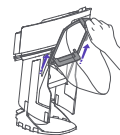
Disposable Filter Bag

In addition to the built-in solid waste box, a disposable filter bag can be installed for easy disposal of solid waste.

- 1. Open the filter bag support plate and handle, pressing down at an angle exceeding 90°
- 2. Insert along the slide groove. 3. Snap the upper edges on both sides.



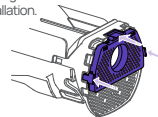
- Hold the handle when removing it along the slide groove.



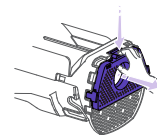
Installation of Long-lasting Deodorizing Box

1. The release hole of the deodorizing box should face outward, matching the shape of the bottom of the solid waste box. Then Press it in.

The three clips of the deodorizing box should snap into the corresponding notches at the bottom of the solid waste box for proper installation.



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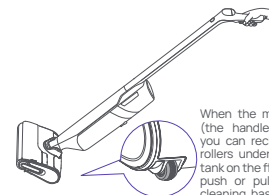
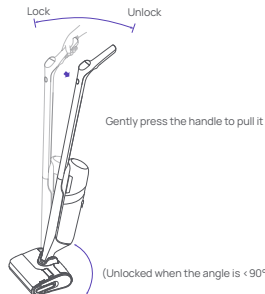
How to unlock and start the machine

Unlock and Start

Remove the washer from the self-cleaning base. Short press the Power On/Off button and then follow the voice prompts to slightly press and recline the lever to start cleaning. You can also recline the lever and then short press the Power On/Off button to use the washer.

Lock and pause when being upright

To pause the machine during cleaning, please short press the Power On/Off button or pull the handle upright to lock it.
Note: When pausing/turning off the machine, the motor will keep running for a while to remove residual water.



When the machine is locked (the handle being upright), you can recline it to set the rollers under the clean water tank on the floor. Then you can push or pull it back to the cleaning base like handling a suitcase.

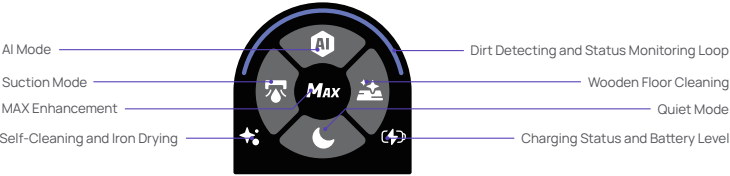
Instructions for Use

Button functions

*Note: When the vacuum mop is on the base and the screen is dark, you can press any button to wake up the screen.

Button	Action	Function
	When cleaning the floor	Short press: power on/pause Long press for 2s: Power off
	During self-cleaning or iron drying	Short press: end the current task
	When cleaning the floor	Short press: switch the mode (AI/Wooden Floor/Quiet/Suction)
	During self-cleaning or charging with the screen on	Short press: start iron drying only
	During charging with the screen on	Press and hold for 2s: Switch volume (high/low/mute)
	During charging with the screen on	Short press: start self-cleaning and iron drying (iron drying will start after self-cleaning is completed)
		Press and hold for 2s: start self-cleaning only

About the screen



Icons

Type	Icon	Status	Description
Cleaning mode		Steady white	AI Mode
		Steady white	Wooden Floor Cleaning
		Steady white	Quiet Mode
		Steady white	Suction Mode
		Steady white	MAX Enhancement
		Steady white	Self-cleaning and Iron Drying
Self-cleaning and Iron Drying		Faint White	Self-cleaning and Iron Drying paused

Type	Icon	Status	Description
Charging Status and Battery Level		Steady Red	Low ($\leq 10\%$)
		Steady Yellow	Medium ($10 < X \leq 50\%$)
		Steady Green	Sufficient ($50 < X \leq 100\%$)
Dirt and Status Monitoring Loop		Steady Yellow	Dirt detected
		Steady Orange	High dirtiness level
		Flickering Red	Error
		Steady Blue and Purple	Cleaning underway
		Breathing Blue and Purple	Cleaning paused

Floor Cleaning Description

Floor Cleaning	DescriptionDescription
AI Mode	Auto adaption to a variety of dirty surfaces powered by smart detection of floor dirt level and smart adjustment of suction power, water volume, and other indicators.
MAX Enhancement	Press and hold the Trigger Button to activate MAX Enhancement for the most powerful cleaning performance to tackle lots of stains or extremely stubborn stains.
Cleaning in low areas	When the angle between the handle and the floor is below 25° , the vacuum mop will automatically switch to the Low Areas Mode. As such areas are generally filled with lots of hairs, dust, and fluff, the machine will intelligently adjust the suction power to avoid dust floating around. Note: DO NOT lay the machine horizontally when not in use to prevent backflow of sewage and damage to the machine.
Suction Mode	Used for absorbing water on the floor, suitable for bathrooms and spilled liquids.
Quiet Mode	Suitable for relatively clean floors to deliver a noise-free experience and secure a longer battery life to clean more floors.
Wooden Floor Cleaning	Suitable for hardwood floors in living rooms, uses less water for quicker drying, and can remove dust, lint, and hair from bedroom floors.

Cleaning and Maintenance

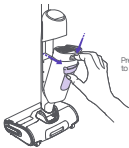
Suggested Maintenance Cycle

Main Part	Part	Suggested maintenance cycle
Wet Dry Vacuum	Dirty water tank	Clean regularly on demand
	Disposable Filter Bag	Discard as necessary
	Filter 2.0	Clean regularly as needed and replace every 3-6 months
	Long-lasting Deodorizing Box	Replace every 1-3 months based on actual usage
	Roller brush cover	Clean regularly on demand
	Soft Velvet Roller Brush	Clean regularly as needed and replace every 9-12 months The vacuum can intelligently detect the roller brush wearing and reminds the user to replace it timely
	Pipe	Clean regularly as needed

Maintenance Methods

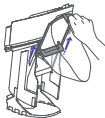
Dirty Water Tank Module/Disposable Filter Bag

- Remove the dirty water tank, filter, and solid waste box in order

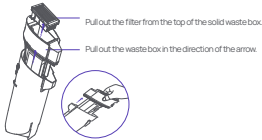


Press the dirty water tank release button to remove the dirty water tank.

- Discard the disposable filter bag—pull the handle out along the slide groove



- Empty and rinse the dirty water tank



- If the filter bag is not installed, empty the solid waste box



- Rinse the solid waste box and the filter slot



Filter 2.0

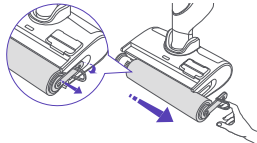
- Clean up the filter with clean water. You can open the filter cover. Shake dry the filter and then put it back into the machine for filter drying



You can open it to clean

Soft Velvet Roller Brush

- Grab the tab on the right and pull it out gently, and then clean the roller brush



Vacuum mop and self-cleaning base

- To ensure optimal performance, you are recommended to maintain all parts regularly;
- Before cleaning any part, please turn off the machine and unplug the power cord;
- Use a clean and dry cloth to scrub clean the machine and the base and prevent water ingress into electrical components.



Use a clean and dry cloth to scrub clean the machine and the base and prevent water ingress into electrical components.

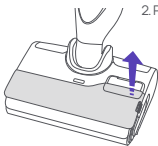
Roller brush cover

- Slightly press the roller brush release button to remove and rinse the roller brush cover

1.Push down to open it



2.Pull it up

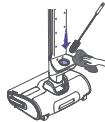


Pipe

- If the machine prompts a high dirt level when the floor is free from obvious dirt and several rounds of self-cleaning have been completed, the pipe may be dirty;
- The vacuum mop prompts that the pipe gets clogged. (Use the cleaning brush to clean the pipe for the above two situations)



1.Clean the dirt suction port. DONOT rinse it



2.Stick the brush inside to clean the interior of the pipe

Problem Analysis and Troubleshooting

FAQ

In case of any fault when the product is working (no action or fault prompt on the screen or via voice), please refer to the following table:

Description	Possible Causes and Solutions
The vacuum voice prompts "Roller brush not in place"	Check whether the roller brush is properly installed
The vacuum voice prompts "Roller brush stuck. Please clean it"	Manually clean the pipe and roller brush
The vacuum voice prompts "Filter of the dirty water tank not in place. Please install it and check the dirty water tank"	Check whether the dirty water tank is installed properly

Description	Possible Causes and Solutions
The vacuum mop voice prompts "Dirty water tank full. Please empty it" and pauses	Rinse the dirty water tank and the filter
The vacuum mop voice prompts "Clean water tank short of water. Please refill it" and pauses	Fill water into the clean water tank or check whether the clean water tank is installed properly
The vacuum voice prompts "Pipe clogged. Please manually clean the pipe and the roller brush" during cleaning or self-cleaning	As a consistently high dirt level is detected, there may be residual dirt in the pipe. You are recommended to clean the pipe with the cleaning brush
The vacuum voice prompts "Uneven roller brush iron drying. Please check whether it is installed properly"	Check whether the roller brush is properly installed
There is residual water inside the vacuum after unboxing	Each vacuum will receive strict functional tests before delivery, and there may be a small amount of water remaining, which will not affect the vacuum
The floors get dirtier when the vacuum is working	There is too much dirt on the roller brush, so it is recommended that you put the vacuum back on the base for self-cleaning
The vacuum loses suction power after a period of time	There may be stubborn stains and waste residue affecting the normal performance of the washer. It is recommended that you remove and clean the roller brush cover, roller brush, pipe, and filter.
The roller brush suddenly stops rotating when the vacuum is working	The roller brush may be entangled with or the space between the roller brush and the cover is clogged with foreign objects, causing the roller brush to stop rotating. You can turn off the vacuum mop and remove the roller brush cover and the roller brush to clear the foreign objects. It is recommended to put away the data cables, plastic bags, and shoelaces on the floor before cleaning, to prevent them from entangling the roller brush and stopping its rotation, which may damage both the vacuum mop and items on the floor
The vacuum keeps warning that "Dirty water tank full. Please clean up the dirty water tank" when the dirty water tank is not full and the MAX water level is not yet reached	The solid waste box in the dirty water tank may be full of waste, or the vacuum mop may suck in easy foaming liquids (laundry detergent, detergent, urine, etc.). In this case, please clean the dirty water tank and the roller brush immediately, put them back, and then try again To prevent leakage due to inclining during cleaning, the vacuum mop would prompt a full dirty water tank when dirty water reaches any of the three lines below the MAX line. You should timely clean the dirty water tank
Voice reminder: "Base scissors abnormal. Please check and clean."	There may be foreign objects causing the scissors to malfunction. Please check for blockages around the base of the scissors and the outlet; if present, clean them manually (ensure safety to avoid injury)

Parameters

Specifications

Wet Dry Vacuum	Dimensions: 247*273*1163 mm	Battery: 4000mAh
	Weight: ~4.17 kg (empty water tank)	Clean water tank volume: 790ml
	Rated Input: 27V===1.0A	Dirty water tank volume: 720ml
	Rated Voltage: 21.6V=== (lithium ion battery)	Rated Power: 160W
Self-cleaning base	Dimensions: 300*271*225mm	Rated Input: 27V===1.0A
	Weight: ~0.6kg	Rated Output: 27V===1.0A
Adapter	Rated Input: 100-240V, 50/60Hz, 0.8A	
	Rated Output: 27V===1.0A	

Manufacturer: Yunjing Intelligence Innovation (Shenzhen) Co., Ltd.

Address: Room A2901, Yunzhongcheng, Building 1, Vanke Yuncheng VI, Dashi 2nd Road, Xili Community, Xili Street, Nanshan District, Shenzhen, Guangdong, China



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