

**⚠ WARNING**

Do not over-lubricate the walking board. Excess lubricant should be wiped off with a clean towel.

**MANUAL REFUELING FUNCTION**

The treadmill has been adjusted and passed QC inspection before leaving the factory. If there is a bias running belt, the possible reasons might be:

- A. The frame is not stably laid
- B. The user is not running on the center of the running belt;
- C. The user's two feet are not using even strength. For bias which can not be fixed automatically, try the following methods to fix the belt, as the picture shows.

Start the motorized treadmill with no load, let it run itself at 4mph speed, then observe the distance between the left and right side rails.

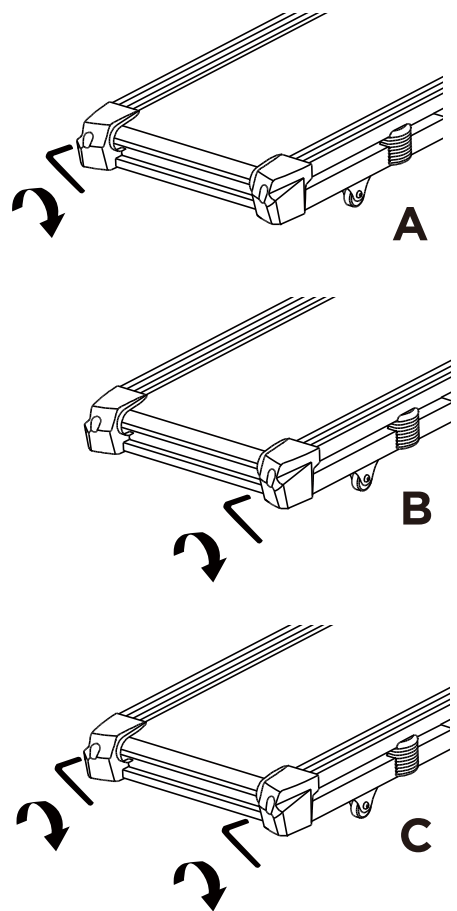
If the belt tends to move to the left, use 6# wrench(10) to rotate the belt adjustment screw on the left by 1/4 turn clockwise, as shown in the picture A.

If the belt tends to move to the right, use 6# wrench(10) to rotate the belt adjustment screw on the right by 1/4 turn clockwise, as shown in the picture B.

If the belt is still not in the center, repeat the above steps until it is adjusted to the center.

The running belt will gradually loosen after using for a period of time, and it needs to be adjusted. Start the treadmill with no load and set the speed at 4 mph, then use 6# wrench(10) to adjust both screws by rotating clockwise 1/4 turn.

Stand on the treadmill to check the tightness of the running belt, and repeat the above steps until the tightness of the running belt is moderate, as shown in the picture C.



## • TROUBLE SHOOTING

Note: If there is an error code showing on the screen as below, please kindly try the correction solution first. If it still cannot be resolved after that, please feel free to contact us.

It's unavoidable that electrical items can have more issues than other ordinary items. It can happen that the treadmill does not work as expected due to some reasons like rude transportation of the carrier, your incorrect operation, etc, but please don't worry, just send us email to [salesfamistar@gmail.com](mailto:salesfamistar@gmail.com) and we will help you to resolve it well.

| ERROR CODE                                                | POSSIBLE CAUSES                                     | CORRECTION                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-----------------------------------------------------------|-----------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The bottom red switch is on, but no display on the screen | Abnormal Signal Cable                               | <ol style="list-style-type: none"><li>1. Check if the signal cable from the right upright and the signal cable from the console are correctly connected.</li><li>2. Pull out electric cable, then open the motor cover and check carefully if there is damage on the signal cable, and also check if the signal cable is firmly connected to the terminal on the lower control board.</li><li>3. Contact us to replace the signal cable.</li></ol> |
| ----                                                      | Safety Key                                          | <ol style="list-style-type: none"><li>1. Attach the safety key correctly.</li><li>2. Replace safety key. If there is still a problem, contact us to replace the button board PCB.</li></ol>                                                                                                                                                                                                                                                        |
| E01/E03                                                   | High Temperature on Lower Control Board             | <ol style="list-style-type: none"><li>1. Turn off the bottom red switch for 30 minutes and turn it on again.</li><li>2. If the issue still exists after you tried point 1, contact us replace the lower control board.</li></ol>                                                                                                                                                                                                                   |
| E02                                                       | Abnormal Upper Control Board or Lower Control Board | Contact us to replace the upper control board or the lower control board.                                                                                                                                                                                                                                                                                                                                                                          |
| E04                                                       | Low Voltage on Lower Control Board                  | Contact us to replace the lower control board.                                                                                                                                                                                                                                                                                                                                                                                                     |

| ERROR CODE | POSSIBLE CAUSES                   | CORRECTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|------------|-----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| E05/E10    | Overload Protection               | <ol style="list-style-type: none"><li>1. Lubricate the running belt.</li><li>2. Contact us to replace the lower control board.</li><li>3. If the issue still exists, contact us to replace the main motor.</li></ol>                                                                                                                                                                                                                                                                                     |
| E06/E08    | Abnormal Main Motor               | <ol style="list-style-type: none"><li>1. Check if the wires of the main motor are firmly connected to the lower control board.</li><li>2. Contact us to replace the lower control board.</li><li>3. Contact us to replace the main motor.</li></ol>                                                                                                                                                                                                                                                      |
| E07        | Motor Stuck Protection            | <ol style="list-style-type: none"><li>1. Check if the user weight is over the max load.</li><li>2. Check if something stuck one part of the treadmill.</li><li>3. Restart the treadmill.</li><li>4. Lubricate the running belt.</li><li>5. Contact us to replace the lower control board.</li></ol>                                                                                                                                                                                                      |
| E09        | Main Motor Overcurrent Protection | <ol style="list-style-type: none"><li>1. Lubricate the running belt.</li><li>2. Contact us to replace the lower control board.</li><li>3. Contact us to replace the main motor.</li></ol>                                                                                                                                                                                                                                                                                                                |
| E12        | Abnormal Signal Cable             | <ol style="list-style-type: none"><li>1. Check if the signal cable from the right upright and the signal cable from the console are correctly connected.</li><li>2. Pull out electric cable, then open the motor cover and check carefully if there is damage on the signal cable, and also check if the signal cable is firmly connected to the terminal on the lower control board.</li><li>3. Contact us to replace the signal cables.</li><li>4. Contact us to replace the control boards.</li></ol> |
| E13        | Incline Reset                     | <ol style="list-style-type: none"><li>1. In standby mode, keep pressing incline "Λ" and "V" buttons simultaneously for 5 seconds to reset the incline function. Usually the "E13" code will disappear after 1 minutes.</li><li>2. If there is still E13 code after you tried point 1, you should contact us to replace the incline motor.</li></ol>                                                                                                                                                      |