



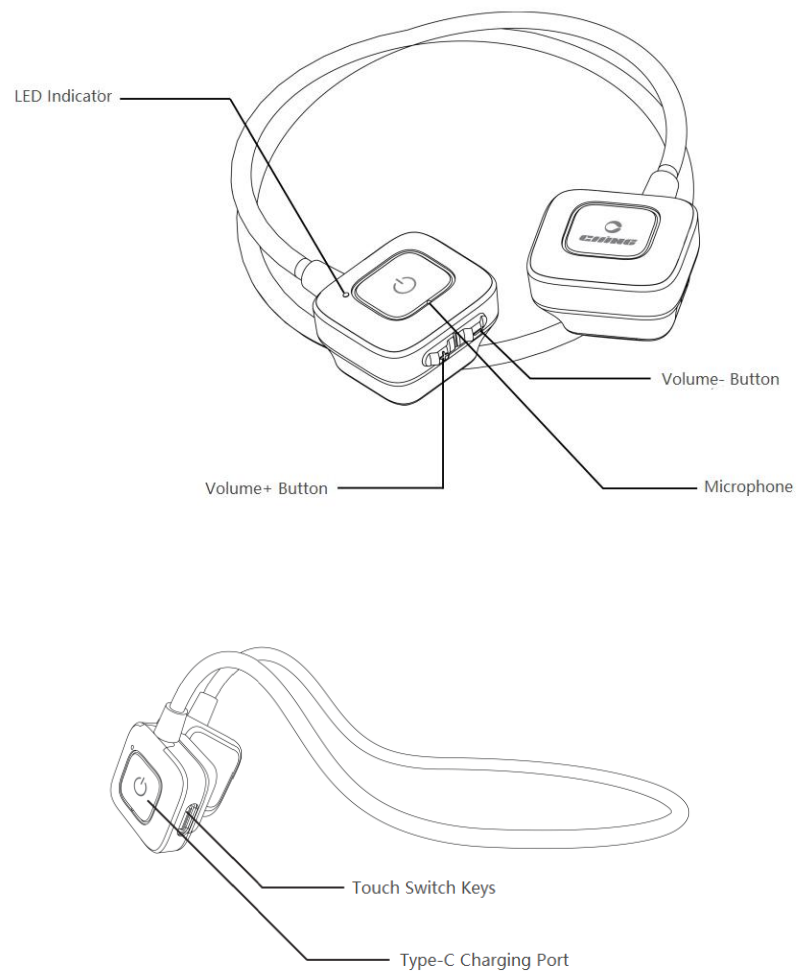
## **X11 PRO**

### **Wireless Bone Conduction Sport Headphones**

#### **User Manual**

Please read the User Manual carefully and follow the guidelines in this manual to assemble or operate; Design and specifications of the products are subject to change without notice. For the most up-to-date product information, please contact us.

## ON/OFF

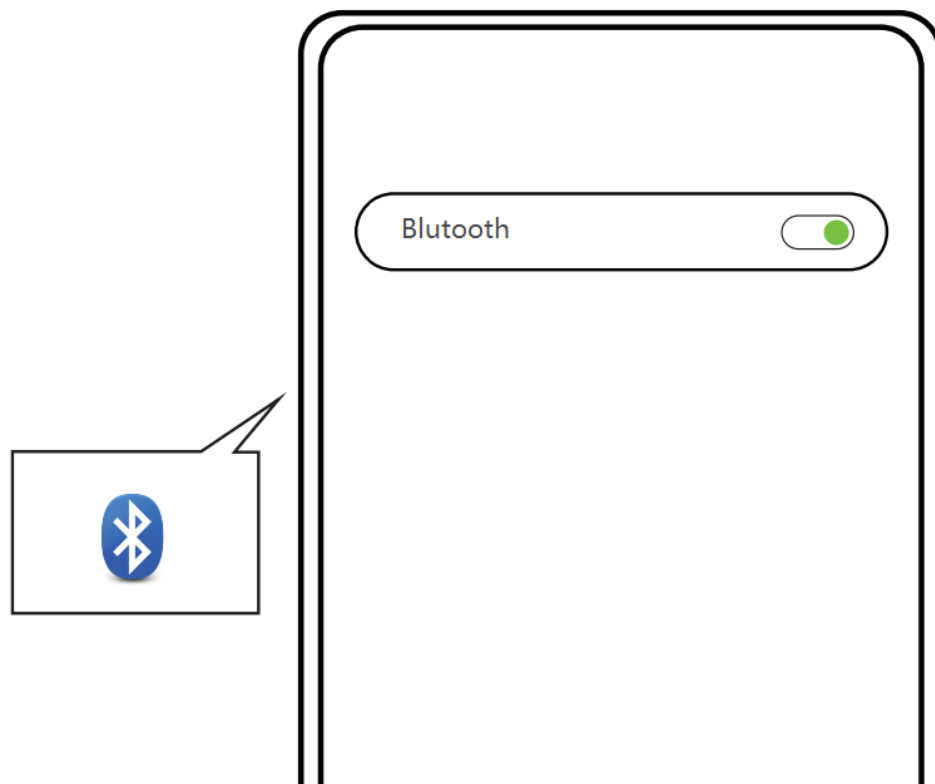


◆Power on: Touch and long press the ON/OFF button for 2 seconds until the LED flashes blue 3 times, then red and blue flashes alternately.

◆Power off: Touch and long press the ON/OFF button for 3 seconds until the LED turns red and lights for 1 second and then the light goes off.

※Auto shutdown: In the case that the headphones are not connected to any Bluetooth device, it will automatically shut down after 3 minutes and the LED indicator will be off.

## Pairing



1. Start operation with X11 Pro turned **on**.
2. Open your device's **Bluetooth** settings and select "**X11 Pro**". When you see the headphones LED flashes alternately red and blue, it means the headphones are in pairing mode.
3. When you hear the voice reminding you to "**connected**" and the blue LED light flashes slowly, it means the pairing is successful.

※In the case that the headphones and the mobile phone are paired successfully, ios phones and some Android phones support checking the remaining power of the headphones on the mobile phone.

## Button Function

- ◆Volume Plus: Short press V+ once
- ◆Volume Down: Short press V- once
- ◆Previous Track: Press V- for 2 seconds
- ◆Next Track: Press V+ for 2 seconds
- ◆Play/Pause Music: Short press V+ twice
- ◆Answer Call: Short press V+ once when a call comes
- ◆Reject Call: Press V+ for 2 seconds when a call comes
- ◆Hang up Call: Press V+ for 2 seconds during the call

※This function only works when the headphones are playing audio or making a call.

- ◆In the power-on state, double-click the "V-" key to freely switch between TF card/Bluetooth mode

※Only products with built-in TF card support this function.

- ◆EQ Mode Switching: Slightly touch the Power Button twice to switch the music/vocal mode.

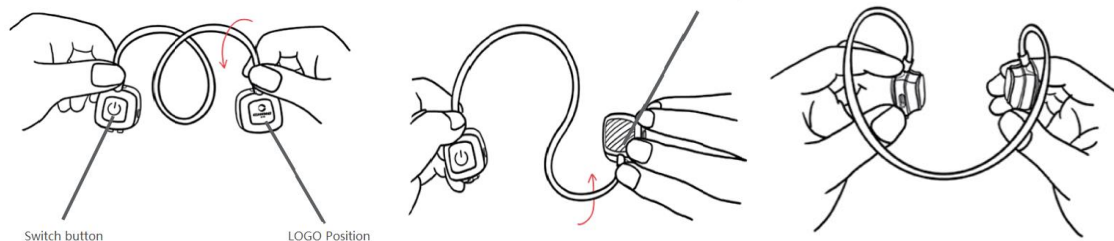
- ◆Voice Assistant: Triple-touch in Bluetooth connection

※To protect your hearing, JOMISE will alert you with a "Max Volume" sound when the volume reach the maximum.

※"Hearing Damage": Listening to music at too high a volume may damage your hearing and distort the sound.

## Wearing ①

### Wearing Method 1

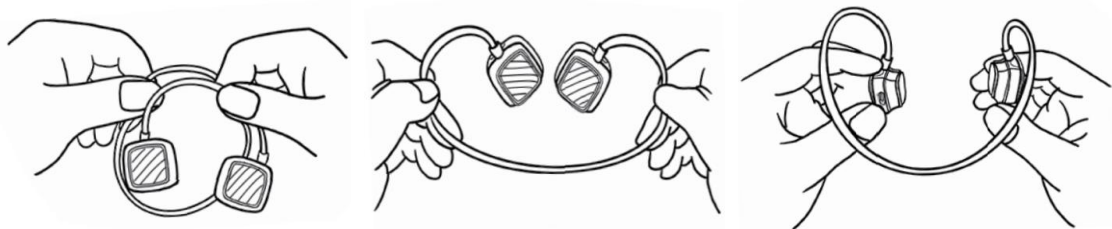


During use(the correct wearing method is shown in the pictures below)

- ◆Hold the switch button position of the headphones with your left hand, hold the logo position of the headphones with your right hand, and turn your right hand in the direction of your body from top to bottom to open the headphones.(Please combine the diagram to understand)
- ◆Separate the headphones and wear them to a suitable position to enjoy the music.

## Wearing ②

### Wearing Method 2



- ◆With the silicone side that touches the ear side facing up, hold the wire corresponding to the left ear with your left hand (the one with the button is the left ear) and the wire corresponding to the right ear with your right hand.
- ◆Separate the headphones and wear them to a suitable position to enjoy the music.
- ◆The headphones have extremely high elasticity, can meet the head size of different people, sports running can be stable fixed, the overall weight of the headset is only 24g, light as a senseless wear.
- ◆Headphones rely on advanced resolution and frequency response technology, three frequency balanced with to ensure top sound quality. True bone conduction composite titanium-plated diaphragm sound, if at the same time with earplugs blocking the ear holes, there will be a better listening experience.

※For more details, please scan the QR code to watch the video.

## Wearing ③

When not in use:

- ◆When the wrist contacts the headphones cable, it can be naturally wrapped like a bracelet, which is portable and not easy to fall off.
- ◆The headphones cable is made of titanium memory wire, which can be freely stretched and folded without deformation. It can be easily put into the coat pocket or sports arm bag, very convenient.



As a bracelet



Put in pocket



Put in sports arm bag

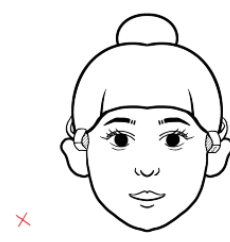
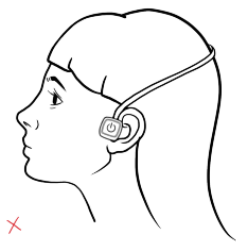
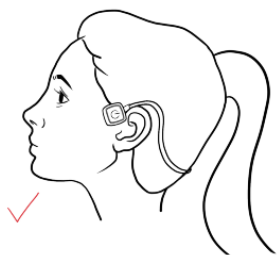
Please note when wearing:

※When using, you should pay attention to the correct wearing. The wrong wearing method will cause you discomfort.

※The headphones should sound in front of your ears at the ear bones and do not need to be plugged into the ears.

※The headphones should be close to your skin, otherwise the transmission effect of the headset will be affected.

※Do not put the headphones above your hair. This way of wearing will affect the fit between the earphone and your skin.



## Extended Function

### EQ Mode Introduction & Switching Method



Music mode: three frequency balanced with the bass surging powerful, treble extended languid, suitable for listening to music.



Vocal mode: enhanced midrange, clear vocals, suitable for listening to radio, e-books and other audio.

※EQ Mode Switching: Slightly touch the Power Button twice to switch the music/vocal mode.



### Dual Device Connection

X11 Pro supports simultaneous connection of two Bluetooth devices. Seamless switching between devices, multitasking, no pressure.

1.Start with X11 Pro turned **on**.

2.Open your device's **Bluetooth** settings and select "**X11 Pro**". Siri will say "**connected**".

※Play/call cannot be performed on two devices at the same time. You can switch between two devices based on your requirements.



### Download Music

Built-in 16GB memory card headset products, the original charging data cable can be connected to the computer and headset end respectively, through the computer to read the headset local U disk, the local download songs in the computer directly copy to the U disk to complete the song download.

※Only products with built-in TF card support this function.

## **LED Indicator Definition**

- ◆Power on: LED Indicator flashes blue 3 times then alternately flash red and blue
- ◆Power off: LED Indicator turns red for 1 second and goes off
- ◆In pairing: LED Indicator alternately flash red and blue
- ◆Successful connection: LED Indicator flashes blue slowly
- ◆Disconnected: LED Indicator flashes red and blue alternatively
- ◆Play/Pause: LED Indicator flashes blue slowly
- ◆Incoming call: LED Indicator flashes blue slowly
- ◆Calling: LED Indicator flashes blue slowly
- ◆Low Battery: LED Indicator flashes red slowly
- ◆Charging: LED Indicator turns red on steady
- ◆Fully charged: LED Indicator turns blue on steady

## **Voice Prompt**

- ◆Power on: Power on
- ◆Power off: Power off
- ◆In pairing: /(none)
- ◆Successful connection: Connected
- ◆Disconnected: Disconnected
- ◆Volume in Maximum: Max Volume
- ◆Volume in Minimum: /(none)
- ◆Ringing tone: /
- ◆Numbers Reading: /
- ◆Low Battery Remind: Low battery, please charge
- ◆Reject Call: /(none)
- ◆Ring Off: Dong~
- ◆Callback: /
- ◆Bluetooth Mode: Bluetooth Mode
- ◆TF Card Mode: TF Card Mode
- ◆Music Mode: Music Mode
- ◆Vocal mode: Vocal Mode

## **Product Specification**

- ◆Product Model: X11 Pro
- ◆Wearing Method: Hanging Ear
- ◆Bluetooth Version: V5.3
- ◆Bluetooth Protocol: AVRCP V1.6.A2DP V1.3.HFP V1.7
- ◆Wireless Range: Approx. 10 meters/33 ft(without barriers)
- ◆Frequency Range: 20Hz-20KHz
- ◆Speaker impedance:  $\phi 16\text{MM } 6\Omega$
- ◆Horn Sensitivity:  $-83\text{Db}\pm 3$
- ◆Playback Duration: Approx. 6h@80% Volume
- ◆Call Duration: Approx. 6h@80% Volume
- ◆Standby Duration: Approx. 80h
- ◆Charging Time: Less than 2 hours
- ◆Charging Voltage:  $5\text{V}\pm 5\%$
- ◆Charging Mode: Type-C
- ◆Battery Specification: 3.7V/160mAh
- ◆Product Weight: Approx. 24g

## **Manufacturer Declarations**

- ◆Product warranty period is 1 year, man-made damage is not covered by the warranty. Please refer to the terms of the Product Warranty Card for details.
- ◆Before putting the product into operation. Please observe the respective country specific regulations
- ◆Please dispose of used batteries properly, observe local regulations, and do not incinerate them.
- ◆Design and specification are subject to change without notice. For the most up-to-date product information, please contact us.

## **Safety Precautions**

To guarantee the service life of the product, please refer to the instructions as follows:

- ◆Please keep away from high temperature, flammable, high humidity, corrosive environments, etc.
- ◆Do not disassemble the product or subject the product to shock, squeeze and fire.
- ◆Do not overcharge, otherwise it will affect the service life of the product.
- ◆Do not charge right after exercising. in case there's sweat inside the charging port, which could lead to circuit burning while charging.
- ◆Do not disassemble the product or the charging stand. Do not replace, mutilate the battery.
- ◆Use the accessories that come with the product, or use the certified DC 5V-1A adapter from the regulated manufacturer.
- ◆Clean the headset with a soft dry cloth, especially the location of the TYPE-C charging port should be cleaned in time to avoid sweat and others to erode the charging port, affecting the life of the product.
- ◆Stop using the product if there is any discomfort or pain during the use.
- ◆After storage for a long period, please charge the headphones before using again.
- ◆This product has dustproof and waterproof function, but it does not mean that it is perfectly waterproof, please do not immerse the product in water.
- ◆Note: Repeated charging and discharging will impair the battery performance over time, which is normal for all rechargeable electronic products.

## **FCC Compliance Statement**

♦This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

♦Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

♦NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

## FCC Radiation Exposure Statement

◆The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction

### Name And Content of Harmful Substances in the Product

| Part Name             | Harmful Substances |    |    |        |      |       |
|-----------------------|--------------------|----|----|--------|------|-------|
|                       | Pb                 | Hg | Cd | Cr(VI) | PBBs | PBDEs |
| Printed Circuit Board | ○                  | ○  | ○  | ○      | ○    | ○     |
| Metal Parts           | ○                  | ○  | ○  | ○      | ○    | ○     |
| Plastic Parts         | ○                  | ○  | ○  | ○      | ○    | ○     |
| Buttons               | ○                  | ○  | ○  | ○      | ○    | ○     |
| Cables                | ○                  | ○  | ○  | ○      | ○    | ○     |
| Internal conductor    | ○                  | ○  | ○  | ○      | ○    | ○     |

This form is prepared in accordance with RoHS 2.0.

○ indicates that the content of the hazardous substance in all homogeneous materials of the component is below the limit specified in IEC 62321.

✕ indicates that the content of the hazardous substance in at least one homogeneous material of the component exceeds the limit specified in IEC 62321.

## **Common Performance Troubleshooting**

### **\*Unable to power on**

--First of all, please make sure the headphones are charged (ios phones and some Android phones can check the remaining power directly through the mobile phone terminal), if the headphones are low or no power, they need to be charged.

--If can't turn on the headphones after charging, you can initially determine that the headphones' electronic circuit may have a fault, please contact our company through the Customer Service contact information in this manual and communicate the follow-up solution.

### **\*Unable to match**

-- When the headphones are switched on, they will connect directly (within a valid distance) to a device that has already been connected. When the headphones are already connected to two devices, it will not be able to connect to the new device. Solution: Please turn off the Bluetooth function of the connected device or delete the Bluetooth name corresponding to the headset on that device.

-- If this headphones Bluetooth is never found by the terminal device, try to delete all the names in the Bluetooth list in this terminal device and perform the pairing operation again.

--After eliminating the above possibilities, if you still can not match normally, you can initially determine that the headphones may be faulty, please contact our

company through the Customer Service contact information in this manual and communicate the follow-up solution.

**\*Unable to charge**

--Check if there is power to the charging line (whether the socket switch is off, etc.).

--Check if the charging cable is in good condition (you can judge the integrity of the cable by charging other matching appliances instead).

--Check if the red LED is on, if it is not, the charge is invalid. If the LED is blue and long, the charging is complete and no further charging is required.

--If, after trying the above measures, the headphones still cannot be charged, it can be initially judged that the headphones are faulty, please contact our company through the Customer Service contact information in this manual and communicate the follow-up solution.

## **Packing List**

Headphones \*1

Charging Cable \*1

Earplugs \*2

User Manual \*1

Please do not use the product if items in the picture above is missing or the product is damaged.

Please contact the dealer who sold the product or contact us directly.

## **Customer Service**

The headphones you purchased are guaranteed.

Please contact us before returning the item.

**WE WILL HELP YOU RESOLVE ANY ISSUE ASAP.**

Email: [service@jomise.cn](mailto:service@jomise.cn)

WhatsApp: 15003435812



**YOUR EXPERIENCE IS OUR FOCUS.**

Any feedback or suggestions from you are very important to us.

Please feel free to contact us.